

Action Plan in response to the PPO Report into the death of Mr Maqsood Asif on 18/11/2021 at HMP Stafford

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare at Isle of Wight should ensure that staff consider using clinical hold where a prisoner is awaiting surgery for a life-threatening condition and record this in the medical records.	Accepted	The Head of Healthcare will discuss with senior clinicians at HMP Isle of Wight and review the terms for clinical hold.	Head of Healthcare Isle of Wight Prison	01/08/2022
2	The Head of Healthcare at Isle of Wight should ensure that healthcare staff arrange a proper handover to the receiving prison where a prisoner has more complex health care needs.	Accepted	The Head of Healthcare will ensure a full handover is presented to the receiving prison for any patient with complex healthcare needs as appropriate.	Head of Healthcare Isle of Wight Prison	01/08/2022
3	The Head of Healthcare at Stafford should ensure that where prisoners are already under the care of a hospital consultant when they arrive, staff: <ul style="list-style-type: none"> • make hospital referrals promptly; • include all relevant information about the stage of treatment and time spent 	Accepted	Within the staffing profile, we now have a reception nurse that see all new admissions, hospital returns and discharges. This enables a designated nurse to review all paperwork and ensure that any referrals are completed in a timely manner and forwarded to the correct personnel, i.e. GP.	Clinical Service Manager/Head of Healthcare	July 2022

	<p>on the waiting list for surgery if applicable; and</p> <ul style="list-style-type: none"> • provide information requested by hospitals promptly to avoid delays in treatment. 		<p>Once a patient has been seen and reviewed by the reception nurse, any missing paperwork is escalated to the admin team who chase and follow up asap. This includes any outstanding hospital appointments.</p> <p>Complex patients are also referred and discussed at Multi-Professional Complex Case Clinic (MPCCC); this meeting is held weekly.</p>		
4	The Governor of Stafford should ensure that officers taking over bedwatch duties read the bedwatch log at the start of their shift so they are aware of any ongoing issues.	Accepted	The protocol for staff taking over bedwatches has been reviewed. Staff read and sign the handover when taking over a bedwatch, this forms part of the bedwatch duties and Custodial managers check this as part of their Quality Assurance.	Governor	December 2021
5	The Governor of Stafford should ensure that family liaison officers make families aware of the financial support available to them for funeral expenses following a death in custody.	Accepted	The priority was to arrange the release of Mr Asif's body immediately to comply with Islamic traditions. Our Family Liaison Officers however have been made aware, January 2022 that financial support for funeral expenses following a death in custody must be offered in line with policy.	Governor	January 2022