

Action Plan in response to the PPO Report into the death of Mr Ewan Homer on 06/11/2022 at HMP Stafford

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should establish a system to check that all referral documentation is correct and includes all relevant information before being submitted.	Accepted	Local Operating Procedure 05 – Hospital Referral Process is to be reviewed and the pathway updated to reflect a checking system providing assurance that on receipt by the Secondary Care Services the correct information has been documented by the sending establishment, preventing delay of investigation or appointment to the patient.	Healthcare Business Manager Practice Plus Group	Completed
2	The Head of Healthcare and the Governor must work together to ensure that security staff always liaise with healthcare staff to acknowledge healthcare priorities when there is not sufficient escort staff for all planned health appointments.	Accepted	Following a review into the communication process where there is a difficulty in facilitating prisoners attending a scheduled hospital appointment, this is escalated to Duty Governor and Head of Healthcare to resolve. This is also forms part of the Morning Management meeting where any issues are raised.	Healthcare Business Manager Practice Plus Group Head Of Business Assurance HMPPS	Completed
3	The Head of Healthcare should liaise with the hospital to develop a system to improve communication	Accepted	A joint pathway is to be devised and implemented to ensure where Secondary Care Services	Healthcare Business Manager Practice Plus Group	Completed

	to ensure that changes in appointments are communicated effectively.		change a patient appointment this is communicated at the earliest opportunity		
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