

Action Plan – Mr Peter Howard at HMP Littlehey – Natural Cause on 15/06/2018				
No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that healthcare staff chase up cancer follow up appointments promptly if they have not been received when due.	Accepted	The Head of Healthcare has introduced a new system (in April 2019) whereby a weekly check is completed to ensure that all appointments are followed up when due.	Complete Head of Healthcare
2	The Governor and Head of Healthcare should ensure that: • healthcare and prison staff communicate to ensure that prison staff understand which appointments are clinically urgent or essential; and • appropriate arrangements are in place to enable prisoners to attend hospital appointments when required.	Accepted	The healthcare department inform the prison in advance of hospital appointment dates and these appointments are based on an assessment of clinical need. The current agreement between the establishment and NHS provider is to facilitate eight scheduled hospital escorts per day, four am and four pm. The prison is notified in advance by prison healthcare of prisoners who have scheduled hospital appointments, with hospital escorts then detailed to leave the establishment with sufficient time to allow for arrival at an appointment on time. There is no restriction placed by the prison on the timings of the appointments. When notified by healthcare, the establishment will make every effort to facilitate hospital escorts on time and on the day of the appointment, unless cancelled due to exceptional operational reasons. In such an event, a hospital escort will only be cancelled following consultation and agreement between the Duty Governor and a Healthcare Manager, and only following an assessment of risk. An email was sent to all Orderly Officers and the Senior Management Team in March 2019 reminding them of this procedure, and this has been further supported and reinforced by the issue of a Governors Notice to Staff on 10th April 2019.	Complete Head of Safer Custody / Head of Healthcare