

Action Plan in response to the PPO Report into the death of Mr Sebastian Mularz on 17/08/2022 at HMP Hull

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that all staff are competent and trained in blood pressure readings and management in accordance with NICE guidelines NG136 Hypertension in adults: diagnosis and management.	Accepted	<p>Head of Healthcare will ensure all staff have undertaken NEWS2 training. Head of Healthcare will monitor training compliance for all staff monthly.</p> <p>Head of Healthcare will ensure that all staff are competent in obtaining blood pressure readings. Head of Healthcare will ensure that all staff completing blood pressure readings have completed the require competency documentation.</p> <p>Head of Healthcare will ensure that all staff are aware of the Policy and NICE guidance.</p> <p>Head of Healthcare will ensure that all staff have access to the policy and Nice Guidance and are aware of where to locate these.</p> <p>Head of Healthcare will share “Patient safety Briefing -Hypertension “and NICE Guidance to all staff</p>	Head of Healthcare	28 April 2023

2	<p>The Governor should ensure that staff understand that where there is an immediate threat to life, they can enter a cell alone at night where it is safe to do so.</p>	Accepted	<p>HMP Hull night staffing is made up by two teams of Operational Support Grade (OSG) staff.</p> <p>These teams were given refresher training by their respective night Orderly Officers in:</p> <ul style="list-style-type: none"> • Medical Emergency Response; • Preservation of Life During Night State; and • Night Duties <p>This training took place on 20.9.2022 and 16.10.2022. and the details were recorded by the Training Department.</p> <p>On 5.9.2022 a Notice to Staff was issued reminding staff of the procedures to follow in relation to Preservation of Life During Night State (NTS 159/22).</p> <p>On 8.3.2023 the following two Governors Orders were issued:</p> <ul style="list-style-type: none"> • GO02/23 Night Duties; • GO 03/23 Medical Emergency Response; and • A Notice To Staff 40/23 Preservation of Life During Night State 	Head of Safety	Complete
---	--	----------	--	----------------	----------

			The Officer concerned was briefed on the content of the Ombudsman's report and reflected on his actions identified in the report.		
3	The Governor should ensure that when staff call a medical emergency code, they provide relevant information about the prisoner's condition to control room staff so that they can inform the ambulance service.	Accepted	<p>The Medical Emergency Response Code System is used on average 15 times each month at HMP Hull, and in the majority of cases without difficulty.</p> <p>Following the death of Mr Mularz the system was amended during Night Patrol State, when staffing levels are at the lowest. During Night Patrol state staff are now directed that if they are unable to access a telephone to share information with the Ambulance Service they should pass the relevant information to the Control Room via personal radio.</p> <p>In March 2023 Governors Order 03/2023 Medical Emergency Response was issued to all staff advising them of the amended procedure</p> <p>The daily Duty Governors report records all Medical Emergency Codes called on a given day. This is shared at the Governors daily meeting enabling the Safety Team to monitor the use of the system and action any continuous learning if any problems arise.</p>	Head of Safety	Complete
4	The Governor and Head of Healthcare should ensure that staff understand the circumstances in which resuscitation is inappropriate	Accepted	Spectrum Resuscitation policy includes clear guidance on when not to attempt CPR. This will be recirculated to all clinical staff by 31.03.2023.	Head of Healthcare	Complete

	in accordance with European Resuscitation Council Guidelines.		The policy will also be discussed in clinical meetings with staff.		
5	The Governor should ensure that when staff have concerns about a prisoner's wellbeing during a roll check, they obtain a response from them to check they are alive and well.	Accepted	<p>All permanent night staff have been provided with training on the procedures to follow during night status. This included the importance of obtaining a response from a prisoner if there are concerns around their well-being.</p> <p>The daily Duty Governors report records all incidents on a given day. This is shared at the Governors daily meeting enabling the Safety Team to monitor the use of the system and action any continuous learning if any problems arise.</p> <p>Governors Order 02/2023 Night Duties was published in March 2023 to direct staff in the actions required in relation to procedures during night patrol state.</p> <p>Notice To Staff 40/2023 Preservation of Life During Night State was also published in March 2023.</p>	Head of Safety	Complete
6	The Governor should ensure that all CCTV systems are fully functional, regularly checked and in the event of an error, every effort is made to identify and retain any data that is at risk of being lost.	Accepted	HMP Hull is a large Local Prison, which has accommodation and buildings of various age from Victorian to modern day. There are several CCTV systems in place also of varying age.	Head of Security	Complete

			<p>CCTV Systems feed directly to the prisons control room, which is staffed and monitors the feed 24 hours per day. When it is identified that any CCTV Camera is not functioning correctly this is reported to the prisons Facility Management Contractor, who will in turn call in the CCTV System Contractor, who will investigate and repair the fault where possible.</p> <p>The CCTV Systems are subject to a 6 month inspection and maintenance contract. Inspections are carried out in March and September each year.</p>		
--	--	--	--	--	--