

Action Plan in response to the PPO Report into the death of Mr Andrew Hadwin on 02/02/2023 at HMP Durham

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that a full set of clinical observations are taken during reception screening in accordance with NICE guidance and any anomalies escalated to a senior clinician.	Accepted	All staff have been reminded via the handover and email that all new receptions must have a full set of observations. An audit will be completed to ensure compliance.	Head of Healthcare Spectrum Healthcare cic	December 2023
2	The Head of Healthcare should ensure that all staff receive appropriate training in differential diagnosis pathways, and all pathways are considered when attending an emergency response.	Accepted	A clinical skills course is available for staff. Nice Guidelines and clinical tools are also available on SystmOne. An educational file will be set up within Teams for staff to reference to look at assessment and differential diagnosis and pathways. During prison lockdown days teaching sessions will be organised for clinical skills The Advanced Nurse Practitioners will resume the training sessions for staff covering clinical skills, assessment and diagnosis	Head of Healthcare Spectrum healthcare cic	Completed September 2023 Ongoing This will be completed when the ANP

					commences employment . (Currently going through clearance).
3	<p>The Head of Healthcare should ensure that:</p> <ul style="list-style-type: none"> • staff are able to decide if an urgent appointment demands an immediate response; and • staff know how to escalate if a further on-site clinical assessment is not available at the desired time. 	Accepted	<p>All prisoners should be assessed using News 2, this will help determine the clinical need.</p> <p>Staff undertake News 2 training as part of their mandatory training. All staff have been reminded via email to update the NEWS2 training if due to expire.</p> <p>Staff would be advised to contact 999, this would summon the paramedics to provide this assessment and escalate to secondary care if needed.</p>	Head of Healthcare Spectrum healthcare cic	Completed