

Action Plan in response to the PPO Report into the death of Mr Christopher Parker on 12/11/2020 at HMP Holme House

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	<p>For HMP Durham</p> <p>The Governor of HMP Durham should ensure that reception, first night staff and all others who assess risk:</p> <ul style="list-style-type: none"> • consider and record all the known risk factors of a newly arrived prisoner when determining their risk of suicide or self-harm; • note and consider all information from all available records including their licence recall documents; and • open an ACCT if a prisoner indicates that he is at risk of attempted suicide and self-harm, irrespective of his demeanour. 	Accepted	<p>HMP Durham has circulated risk and trigger information to all staff to ensure they are aware of the potential risks and triggers to be considered when assessing and managing a prisoner's risk of suicide or self-harm. Staff were also reminded that decisions on whether to open an ACCT should not be based on presentation alone.</p> <p>Reception procedures have been strengthened with the introduction of an updated suicide and self-harm process to ensure that all available documentation, including licence recall paperwork, is considered and that defensible decisions are recorded when assessing a newly arrived prisoner's risk of suicide or self-harm.</p> <p>In addition, the local vulnerabilities assessment has recently been updated to incorporate previous recommendations and learning. This assessment is used during the reception process and prompts staff to consider all available risk information</p>	Head Of Safety HMPPS	Completed

			<p>rather than rely on a prisoner's presentation and to start ACCT procedures where appropriate.</p> <p>Staff also carry a pocket sized booklet that they can easily refer to when assessing the presentation of prisoners who maybe in crisis. This acts as a reminder to staff to document information on the relevant systems, including Nomis and SystmOne as appropriate.</p> <p>ACCT Version 6, which places a greater emphasis on identifying risks and triggers, was rolled out nationally in July 2021, and is now embedded within HMP Durham. The prison also has a programme of Quality Assurance in place with feedback and support provided wherever a training need is identified.</p>		
2	<p>For HMP Holme House</p> <p>The Governor should ensure that staff manage prisoners at risk of suicide and self-harm in line with national guidelines. In particular, staff should:</p> <ul style="list-style-type: none"> • hold multi-disciplinary ACCT reviews which take place within the set timescales; • set effective caremap objectives which are specific, time-bound and meaningful, aimed at 	Accepted	<p>All operational staff (Band 4 and above) will attend the new Safety Skills ACCT Version 6 training. This will ensure that Case Co-Ordinators are upskilled in dealing with the new ACCT documentation and refreshed in ACCT processes in accordance with PSI 64/2011. It will also remind staff that ACCT reviews should be multidisciplinary and held in accordance with the required timescales, and that a review must be undertaken whenever there has been a change in behaviour that may suggest an increased risk of suicide or self-harm.</p>	Head of Safer Custody HMPPS	March 2023

<p>reducing risk and updated at each case review;</p> <ul style="list-style-type: none"> • carry out observations with the correct frequency; • vary times of ACCT checks, while remaining within set observation periods, to avoid prisoners being able to predict when they will be checked; and • ensure prisoners are reviewed after a change in their behaviour that indicates an increased risk of suicide or self-harm. 		<p>During these training sessions, staff will also be reminded of the importance of varying the timings of observations to avoid predictability, whilst ensuring that the set frequency of observations is maintained. In addition, the training will reinforce the need to set targeted and meaningful support actions, which are timebound and effective at reducing risk, with updates being made at each review.</p> <p>Whilst the training is being facilitated, a Governor's Order will be produced to remind all staff of the need to comply with the requirements of PSI 64/2011 and in particular the concerns outlined in this recommendation.</p> <p>The fortnightly ACCT Quality Assurance (QA) and Coaching Meeting will continue to monitor the standard of ACCT documentation, with minuted actions allocated to individual Case Co-Ordinators and Houseblock Managers to improve quality. The issues highlighted in this report will also be addressed as part of that meeting.</p> <p>ACCT QA checks will also continue to be completed by managers, and the data analysed at the monthly Strategic Safety Meeting. Where a need for improvement is identified, appropriate action will then be taken.</p>		
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3	The Governor should review the current provision of radios to ensure it is sufficient to meet the needs of the prison.	Accepted	The Head of Operations will carry out a full review of the provision of radios at HMP Holme House and will report back to the Monthly Safety Strategic Meeting, so that any issues can be addressed.	Head of Operations HMPPS	June 2022
4	The Governor should share this report with CM A and Officer A and arrange for a senior manager to discuss the Ombudsman's findings with them.	Accepted	The Head of Safer Custody will discuss the PPO report with both of the named officers to ensure they understand the Ombudsman's findings.	Head of Safer Custody HMPPS	April 2022

