

Action Plan in response to the PPO Report into the death of Mr Anthony Kwan on 08 July 2023 at HMP Channings Wood

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that there is a robust process in place for the review of healthcare applications to ensure a timely review by the most appropriate member of the healthcare team.	Accepted	Healthcare applications to be initialled screened by Healthcare Assistant (HCA). Any that need urgent review to be given to the Registered General Nurse (RGN) for action/follow up. This is occurring, we are copying applications into records and ensuring dates are recorded and action taken.	Head of Healthcare Oxleas	30/1/24
2	The GP provider should review the prison GP wait times to ensure all is being done to bring it in line with community access to GPs.	Accepted	Provider of GP service (DrPA) to ensure that GP wait times are in line with community providers. GP wait times in October 2023 down to 8 days	Head of Healthcare Oxleas	30/1/24
3	The GP provider should ensure that all GPs are using the GMCs guidance on record keeping including when using remote consultation methods.	Accepted	DrPA to provide guidance on documentation of GP charting. To audit for on-going compliance	Head of Healthcare Oxleas	29/2/24