

Action Plan in response to the PPO Report into the death of Mr Filmon Brhane on 12/06/2023 at HMP Maidstone

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	<p>The Governor and Head of Healthcare should ensure that staff manage prisoners at risk of suicide and self-harm in line with national guidelines, including that:</p> <ul style="list-style-type: none"> • staff set specific and meaningful caremap actions, identifying who is responsible for them and reviewing progress at each review; • staff consistently invite the HOIE team to contribute to ACCTs where immigration issues are relevant; and • staff ensure ACCT documents travel with prisoners when they leave the wing. 	Accepted	<p>Staff have received ACCT training which includes risks and triggers for self-harm. This also covers protective factors to manage individuals with specific and meaningful actions to address their risk of harm.</p> <p>ACCT training is provided to all directly and non-directly employed staff and a quality assurance process is in place to monitor the quality of ACCT management. Quality assurance checks include ensuring that support actions have an appropriate manager and that progress is reviewed at case reviews.</p> <p>Staff have received guidance on the importance of ACCT documents travelling with individuals around the prison, or outside where relevant.</p> <p>A daily list is shared with partnership agencies, including the Home Office Immigration Enforcement (HOIE) team, detailing scheduled ACCT reviews to ensure that attendance is multi-</p>	Governor and Head of Safety HMPPS	January 2025

			<p>disciplinary and relevant agencies can contribute to reviews.</p> <p>The weekly safety intervention meeting also provides an opportunity for multi-disciplinary attendance and discussions about prisoners who are subject to ACCT monitoring. Prisoners held under IS91 (authority to detain under Immigration Act powers after completing their sentence) are also discussed at this meeting.</p>		
2	<p>The Deputy Director of Immigration Prison Teams (North and South) should ensure that HOIE staff:</p> <ul style="list-style-type: none"> • share and record their contact with prisoners (and detainees) in prison records, including ACCT documents; • are involved in the ACCT process, including reviews, if there are concerns about a prisoner's immigration or deportation status, and • consider how information relating to immigration status or possible deportation is delivered to prisoners and whether it might increase the risk of suicide or self-harm. 		<p>All In Prison Team (IPT) staff have access to Nomis and can check prisoner records. Consideration is being given to providing HMPPS read only access to ATLAS, a Home Office computer system. All staff have access to wing books and can record their contact with prisoners.</p> <p>HOIE staff attend ACCT reviews where possible and attend all reviews at hub prisons. Unfortunately, there is not the national coverage to attend all reviews but IPT staff will check Nomis to see if foreign national prisoners are on open ACCTs.</p> <p>IPT staff inform HMPPS with regards to paperwork and where possible try not to serve negative paperwork on a Friday. IPT staff attend morning briefings and discussions are held about upcoming service of papers so that this can be managed appropriately. Wing staff are informed by IPT staff when negative paperwork is served.</p>	Deputy Director of Immigration Prison Teams (North and South)	Ongoing

3	The Governor and Deputy Director of Immigration Prison Teams (North and South) should review current processes for the sharing of information between prison and Home Office staff at Maidstone and share their findings with the Ombudsman.		<p>Meetings have taken place with the Governor to discuss how to make improvements, including getting an immigration suite which allows Foreign National Offenders (FNOs) to come to us directly with any enquiries. Regular surgeries will continue but being in a stand-alone premises enables FNOs more direct access to the IPT.</p> <p>IPT attend any ACCT reviews that require immigration involvement. The CIO at Maidstone has also started attending safety intervention meeting where anyone on an ACCT is discussed.</p>	<p>Deputy Director of Immigration Prison Teams (North and South)</p> <p>Home Office</p>	Completed
4	The Governor should ensure that staff provide all relevant information requested by the Prison and Probation Ombudsman's office, including a prisoner's telephone calls, in line with PSI 58/2010.	Accepted	The death in custody contingency plan has been updated and the PINs team will now be notified of a prisoner's death at the earliest opportunity so that the prisoner's telephony calls can be preserved and provided to the Prisons and Probation Ombudsman's office.	<p>Head of Security and Senior Leadership Team</p> <p>HMPPS</p>	Completed