

Action Plan in response to the PPO Report into the death of Mr Tony King on 18 June 2024 at HMP Swaleside

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that all staff are trained in the local operating procedure 'Management of Acute Chest Pain' and understand how to refer to the GP and local hospital.	Accepted	<p>In collaboration with the Practice Development Nurse to assess current knowledge and identify gaps.</p> <p>Create comprehensive materials covering all aspects of the procedure, including symptoms, initial management, and referral steps. Incorporate practical scenarios and case studies.</p> <p>Schedule Training Sessions, set regular training dates. Offer both in-person and online formats.</p> <p>Schedule periodic refresher courses. Provide additional support resources.</p> <p>Maintain records of training attendance. Regularly review and ensure compliance with training requirements.</p> <p>The above will be incorporated into an annual health promotion and training plan that will focus</p>	<p>Head of Healthcare Oxleas NHS Foundation Trust</p> <p>Practice Development Nurse Oxleas NHS Foundation Trust</p>	May 2025

			<p>on one acute medical condition to better support and upskill the nursing team.</p> <p>NICE guidelines: Overview Recent-onset chest pain of suspected cardiac origin: assessment and diagnosis Guidance NICE</p> <p>The guidelines are regularly shared on the HMP Swaleside teams channel and are available on the intranet for all staff.</p> <p>GP clinics operate daily from Monday to Friday, with two emergency slots available each day for urgent appointments. Nursing staff are knowledgeable about the booking process and how to escalate cases of concern.</p>		
2	The Head of Healthcare should review the Local Operating Procedure to include the management of patients that have chest pain that decline clinical observations.	Accepted	<p>The following has been included and updated in the local operating procedure for managing chest pain:</p> <p>DRAFT Awaiting approval SSOP04 Management of Chest Pains HMP Swaleside LOP.docx</p> <p>Refusal of Care Capacity Assessment: When a patient refuses clinical interventions, the clinician must conduct a capacity assessment.</p> <p>Explaining Risks: If the patient is deemed to have capacity, the clinician must explain the</p>	Head of Healthcare Oxleas NHS Foundation Trust	

			<p>associated risks and explore the reasons for the patient's refusal.</p> <p>Follow-Up Appointment: A follow-up appointment must be scheduled within one hour to review the patient's symptoms and reassess their capacity.</p> <p>Documentation: Detailed Entries: Include detailed narrative notes about the patient's clinical presentation, the discussion of risks, the patient's decision-making process and all actions taken.</p> <p>Consistency: Ensure that all entries are consistent and provide a clear timeline of events and decisions.</p> <p>Compliance: Ensure documentation complies with legal and ethical standards, protecting both the patient's rights and the healthcare provider's responsibilities</p>		
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