

# Action Plan in response to the PPO Report into the death of Mr Christopher Reed on 24.01.2022 at HMP IOW

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that prisoners who decline Covid-19 vaccinations are given the opportunity to reconsider their decision, and that healthcare staff discuss and record the reasons for that refusal.	Accepted	Mr Reed was within HMP IOW for a very short period of time.  At HMP IOW prisoners are offered covid vaccinations at routinely and will be re-offered. The offering of vaccination despite multiple refusals is seen by prisoners as harassing; in such cases where vaccination has been refused, waiver and rationale and capacity documented, it will not be re-offered for a period of time. Prisoners are also able to request vaccination via app and a stock of covid vaccine is always maintained should a prisoner change their mind.	Head of Healthcare	24/02/2023
2	The Head of Healthcare should ensure that if a patient refuses investigation of potential medical conditions, healthcare staff fully explore and document the reasons and consider whether they need information or support to address any concerns.	Accepted	A prisoner with capacity his able to refuse any assessment or give details as to why they may refuse that. This recommendation appears to be in relation to a 'past habit' (page 9 para 44) that Mr Reed had that may or may not have exacerbated his illness when he contracted Covid-19. The risk assessment tool takes into account known and diagnosed conditions. It is speculative to correlate a worsened outcome from covid due to	Head of Healthcare	24/02/23

			undiagnosed conditions and is compounded by the refusal of the patient to be investigated for those conditions.		
3	The Head of Healthcare should review the use of the NHS 111 service to determine whether there is a need to extend the provision of prison GP's.	Accepted	<p>This will be reviewed for need and adequacy of service.</p> <p>The reason HMP IOW uses NHS 111 is due to the national shortage of GP's available to both community and in turn prison establishments. OOH is provided Monday to Thursday 24/7 by the 1 WTE GP employed at HMP Isle of Wight.</p> <p>There is no OOH GP cover within the community of the Isle of Wight past midnight at any time.</p> <p>Cover within HMP Isle of Wight is with 1 WTE GP, 1 SEMP GP to cover annual leave absence, 1 x 0.4 Bank GP, 2 x Remote GP's, PPG Practice Assist remote GP and NHS 111 OOH service. Additionally 1 x Paramedic, 1 x Trainee ACP and 1 x ANP 0.48 WTE are also employed.</p>	Head of Healthcare	24/02/2023
4	The Governor should ensure that the method of communication with bereaved families is appropriate to their needs and that all contact is fully documented.	Accepted	<p>In this case there was confusion following the meeting with Mr Reed's mother. The prison carried out a review of the family liaison process and have appointed a lead for the family liaison role and death in custody processes.</p> <p>It is clear in local policy that a letter must be sent to bereaved families irrespective of how the news is broken.</p>	The Governing Governor HMPPS	Completed