

Action Plan in response to the PPO Report into the death of Mr Haydar Jefferies on 5 March 2023 at HMP Coldingley

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Governor and Head of Healthcare should ensure that relevant information about a prisoner's mental health in the CSU is documented and communicated to staff doing the daily healthcare checks. Staff should also record when they ask whether a prisoner has any thoughts of suicide or self-harm.	Accepted	<p>A notice to staff will be issued advising all staff that they should record a case note on NOMIS when they ask a prisoner if they are having thoughts of self-harm, and that negative responses should also be recorded.</p> <p>Good order and discipline reviews will also now include a question about the prisoner's thoughts on self-harm and the response will be recorded.</p> <p>The mental health team will log all referrals on SystemOne.</p>	<p>Governor and Head of Safety HMPPS</p> <p>Head of Healthcare Central and North West London (CNWL) NHS Foundation Trust</p>	December 2023
2	The Governor and Head of Healthcare should ensure that staff refer prisoners to the mental health team the same day that they have concerns, using a clear and consistent template, containing sufficient information to triage the referral.	Accepted	A new template form for mental health referrals is being designed which will include prompts to include key information to aid triage and details on what to do with the referral. The Governor will ensure that the new template is circulated to all staff.	<p>Head of Healthcare CNWL NHS Foundation Trust</p> <p>Governor HMPPS</p>	January 2024