

Action Plan in response to the PPO Report into the death of Ms Amy Cross on 10 June 2023 at HMP Eastwood Park

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Serco Contract Director for Prisoner Escort and Custody Services (PECS) must ensure that information is recorded in a detainee's PER after every significant interaction, including any medical treatment given.	Accepted	On 21 May 2024 the Contract Director issued a Notice to all PECS staff reminding them of the need to record all treatment and medications (in the DPER, SERS Part B and the Request for Medical Advice Form) given to prisoners by Aeromed staff whilst in Serco custody. A copy of the Notice is attached.	Serco Contract Director PECS	Completed