Action Plan in response to the PPO Report into the death of

Mr Carl Forrester on 13 November 2024 at HMP Exeter

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that appropriate referrals occur in a timely manner and that there is a process to ensure referrals are actioned.	Accepted	The Head of healthcare will ensure that referral processes are discussed within the next four team meetings, this occurs on Friday's each week, and repeating this for four meeting ensures that this will capture most team members on rotating shifts. Further to this the head of healthcare will ensure that this is captured within the minutes of those meetings, these are sent out to all team members and saved on our electronic shared team area. As the GP, sub-contracted service (DrPA) does not routinely attend the team meeting the head of healthcare will ensure that this message is emailed to the individual GP's and is added to the agenda of the fortnightly meeting with DrPA which the head of healthcare attends.	Head of Healthcare Oxleas NHS Foundation Trust	30.05.2025
2	The Head of Healthcare should ensure that all clinical staff understand and act on local and national guidelines regarding the significance of an elevated	Accepted	The Head of Healthcare will discuss this within the next multi-disciplinary meeting with leadership, GP and Advanced Clinical practitioners. This action would need to be focused on individual patients, but also a more	Head of Healthcare Oxleas NHS Foundation Trust	13.06.2025

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platelet count in combination with unexplained anaemia.	general, overall reminder of the importance if this to both GP's and Nurses will be given during healthcare team meetings and meeting direct with sub-contractors across the next 6 week period as the Head of Healthcare is able to attend each respective meeting.		
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