

## Action Plan in response to the PPO Report into the death of Mr Sundeep Ghuman on 19 February 2020 at HMP Belmarsh

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Governor should write to the Ombudsman, setting out what action she has taken to assure herself that CSRA processes at Belmarsh are robust and consider all relevant information.	Accepted	The Governor will write to the PPO in response to this recommendation.	Governor, HMPPS	August 2024
2	The Head of Healthcare should establish a clear policy to ensure that healthcare staff share with prison staff any concerns expressed by prisoners about sharing cells.	Accepted	<p>Staff to inform Senior Officer/Custodial Manager and/or officers on the houseblock, put an entry in the observation book.</p> <p>Staff to also complete the Practice Plus Group HIJ Safeguarding Referral Form and email to the Safer Custody mailbox, complete Datix, speak with the Safeguarding Lead. Safeguarding Lead to ensure the above steps have been taken. Safeguarding Policy has been shared with staff and discussed in team meetings and lunchtime handovers.</p>	Head of Healthcare, Practice Plus Group	Completed

3	<p>The Governor should write to the Ombudsman, setting out what improvements have been made to ensure that:</p> <ul style="list-style-type: none"><li>• control room staff call an ambulance immediately and provide all possible information required, remaining on the line until an ambulance is dispatched; and;</li><li>• there are no delays in escorting ambulance and paramedics in an emergency.</li></ul>	Accepted	The Governor will write to the PPO in response to this recommendation.	Governor, HMPPS	August 2024
---	---	----------	--	-----------------	-------------