Action Plan in response to the PPO Report into the death of

Mr Brian Kemp on 26 January 2025 at HMP Fosse Way

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should discuss with Leicester Royal Infirmary the process for obtaining chemotherapy appointment letters, to ensure that patients do not miss important treatments.	Accepted	Meetings have been held with the Healthcare provider and Leicester Royal Infirmary, and a new process has been embedded which ensures that's all appointment letters are sent to a centralised email inbox and are not posted into the establishment or given directly to patients	Head of Healthcare Practice Plus Group (PPG)	Completed
2	The Director and Head of Healthcare should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position on the use of restraints, including that:	Accepted	PPG response: The Head of Healthcare will embed a process to ensure all healthcare staff review all patients' medical records prior to completion of risk assessments being completed.	Director Serco Head of Healthcare PPG	October 2025
	Healthcare staff complete the healthcare section of the escort risk assessment fully and accurately, including giving appropriate consideration to whether the prisoner's health and mobility means that restraints are not required.		HMPPS response: Managers will be responsible for authorising restraints for prisoners that have been diagnosed as seriously or terminally ill and will ensure that the risk assessment provided has the relevant information, including input from healthcare to enable them to make an informed decision on restraints, including considering the risk of escape and the risk of harm to the public		

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	 Managers responsible for authorising restraints consider the healthcare input into the escort risk assessment and base their decision on the actual risk the prisoner poses at the time. A robust quality assurance process is implemented to check that these measures are in place and effective. 		posed at the time based on the prisoner's current condition. The Director will ensure that a process is implemented to review the risk assessments completed for prisoners with a terminal diagnosis and to agree a process to feedback to the Head of Healthcare.		
3	The Director and Head of Healthcare should ensure that applications for early release on compassionate grounds contain an up-to-date letter from the relevant hospital consultant, including all of the information required by the Early Release on Compassionate Grounds Policy Framework.	Accepted	The Director and Head of Healthcare will implement a multi-disciplinary process to ensure that a triage of all applications for early release on compassionate grounds (ERCG) is completed prior to submission to ensure that all information is up to date.	Director Serco Head of Healthcare PPG	October 2025