

Action Plan in response to the PPO Report into the death of

Mr Mark Conway on 25 June 2023 at HMP Isle of Wight

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	<p>The Governor should ensure that all staff undertaking risk assessments:</p> <ul style="list-style-type: none"> • understand the legal position on the use of restraints and make evidence-based decisions which are reflected in the documentation; • carry out fresh risk assessments for each escort when/if the prisoner's condition changes to establish the appropriate level of restraints when travelling to and from hospital; and • securely retain risk assessment documentation. 	Accepted	<p>Senior Managers who are responsible for dispatching escorts sign Person Escort Records (PER) and attend bed watches have been given the escorts dispatch procedure guidance, which gives instructions relating to cuffing arrangements and the legal position.</p> <p>The use of historic risk assessments has ceased, and a new assessment is created for each hospital appointment.</p> <p>The Operations function are cataloguing and storing all documentation relating to escorts and bed watches. A separate area on the Albany site has been identified for storage use to prevent re-occurrence.</p>	Head of Operations HMPPS	Completed
2	The Head of Healthcare should ensure that healthcare staff complete the medical risk assessment in full, including signing and dating the form.	Accepted	Head of Healthcare will remind staff of the requirement to fully complete the healthcare part of the risk assessment for the use of restraints.	Head of Healthcare Practice Plus Group	June 2024