

States of Jersey Prison Service La Moye

Action Plan in response to HMIP Inspection conducted between 11th and 21st November 2024



INTRODUCTION HM Inspectorate of Prisons (HMIP) and HM Inspectorate of Probation for England and Wales are independent inspectorates which provide scrutiny of the conditions for, and treatment of prisoners and offenders. They report their findings for prisons, Young Offender Institutions, and effectiveness of the work of probation, and youth offending services across England and Wales to Ministry of Justice (MoJ) and His Majesty's Prison and Probation Service (HMPPS). In response to the report HMPPS / MoJ are required to draft a robust and timely action plan to address the priority and key concerns. Action plans provide specific steps and actions to address the priority and key concerns, which are clear, outcome focussed, measurable, achievable, and relevant with the owner and

timescale of each step clearly identified. Action plans are sent to HMIP and published on the GOV.UK website. Progress against the implementation and delivery of the action plans will also be monitored and reported on.

What needs to be improved at La Moye Prison

HMIP inspector identified seven key concerns, of which two should be treated as priorities. Priority concerns are those that are most important to improve outcomes for prisoners. They require immediate attention by leaders and managers. Leaders should make sure that all concerns identified here are addressed and that progress is tracked through a plan which sets out how and when the concerns will be resolved. The plan should be provided to HMI Prisons.

All recommendations have been reviewed and assessed whether they are agreed, partly accepted or not agreed. This was completed based on the following criteria.

Term	Definition	Additional comment
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Agreed	All of the recommendation is agreed with, can be achieved and is affordable.	The response should clearly explain how the recommendation will be achieved along with timescales. Actions should be as SMART (Specific, Measurable, Achievable, Realistic and Time-bound) as possible. Actions should be specific enough to be tracked for progress.
Partly Agreed	Only part of the recommendation is agreed with, is achievable, affordable and will be implemented. This might be because we cannot implement the whole recommendation because of commissioning, policy, operational or affordability reasons.	The response must state clearly which part of the recommendation will be implemented along with SMART actions and tracked for progress. There must be an explanation of why we cannot fully agree the recommendation - this must state clearly whether this is due to commissioning, policy, operational or affordability reasons.
Not Agreed	The recommendation is not agreed and will not be implemented. This might be because of commissioning, policy, operational or affordability reasons.	The response must clearly state the reasons why we have chosen this option. There must be an explanation of why we cannot agree the recommendation - this must state clearly whether this is due to commissioning, policy, operational or affordability reasons.

Action Plan based on the HMIP Report

Establishment – HMP La Moye

Priority concerns

Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
1	The use of data and other information to inform priorities and drive improvements in outcomes for prisoners was poor.	Agreed	Prison started working on the development of the automated data dashboards for each department in Q1 of 2024. Prison management strives to use data to make well informed decisions. We are also being supported by JHA data analyst who works in the prison once a week and is continuously helping prison managers in developing meaningful database. We anticipate that this project will be completed by the end of 2025.	Governor	End of 2025
2	Purposeful activity was not effective in preparing prisoners for release. Many of the work opportunities were of poor quality, and there was insufficient accredited training. Most of the education courses only provided opportunities for low-level achievement.	Agreed	<p>Prison management team fully recognises the need for improvement of purposeful activities in the prison.</p> <p>New curriculum for 2025 was developed, published and is being delivered. New curriculum will include wider opportunity for engagement with educational courses. However, the scope of the curriculum is restricted by availability of the funding for prison education and accessibility of classrooms and educational workspace.</p> <p>We have requested support from Education Minister to explore opportunities for working closely with Highlands college to deliver adult education in the prison. This will help us expanding the scope of educational courses available to prisoners.</p> <p>To further increase availability of educational activities prison is planning to start peer to peer learning.</p>	Head of Reducing Reoffending	<p>January 2026</p> <p>Q1 2025</p> <p>May 2025</p>

			<p>New education facilities have been included in the prison development plan created in 2024 the cost of the new workshops and educational facilities (including demolition of old buildings) is estimated as £18,467,417. These facilities will include new multifunctional workshops and classrooms which will help us to enrol higher number of prisoners on educational courses. Government funding for this development plan has not been agreed yet.</p> <p>MOSCOW completed and regular reviewed.</p> <p>March 2025 - trialled peer to peer delivery of Digital skills this is now well embedded as part of the curriculum.</p> <p>Open University after change in law is now covered through student finance at 100% enabling more prisoners to access degree level qualifications</p> <p>Deliverables: Peer to peer workshops - completed Curriculum - completed Prison development plan was amendment</p>		End of 2029
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Key Concerns					
Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response	Responsible owner	Target date

3	The prison lacked a comprehensive and effective approach to promoting positive behaviour. There was an over-reliance on the use of punitive measures such as segregation and adjudications to challenge such behaviour	Agreed	<p>The prison management team acknowledges the need for a more comprehensive and effective approach to promoting positive behaviour. We are committed to reducing reliance on punitive measures, such as segregation and adjudications, by enhancing our Incentive & Earned Privileges (IEP) scheme.</p> <p>To promote positive behaviour:</p> <ul style="list-style-type: none"> • We will review the IEP scheme to develop an incentives framework that promotes, recognises and rewards prosocial attitudes and behaviour. This will be supported by a revised personal officer strategy to motivate and support prisoners to engage in prosocial and constructive behaviour. • We will increase opportunities to celebrate success, involving family members. Opportunities for prisoners to contribute to the prison community will be increased, such as peer support worker roles and peer-led enrichment activities. Crochet, Guitar are peer led enrichment activities • Leaders will continue to develop and embed the rehabilitative culture of the prison to place more trust and responsibility in prisoners. • Leaders will provide a regime that prioritises purposeful activity. <p>To support the use of fair and proportionate responses to challenging behaviour:</p> <ul style="list-style-type: none"> • We are implementing a strategy that prioritises behavioural warnings and constructive interventions 	Lead Forensic Psychologist	<p>End of 2026</p> <p>December 2025</p>
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			<p>through the IEP scheme over formal disciplinary reports and adjudications. This shift empowers staff to address inappropriate conduct at the most appropriate and proportionate level, fostering a culture of personal responsibility, learning, and positive change among prisoners.</p> <ul style="list-style-type: none"> • We will introduce standardisation meetings for IEP reviews. • We will embed the use of rehabilitative adjudications to provide prisoners with learning opportunities to modify unacceptable behaviour. • We will provide staff with targeted training to ensure a consistent and fair application of restorative practices, enabling staff to effectively respond to challenging behaviour. • We will use data to inform trends in unacceptable behaviour so that staff can clearly communicate expectations and the reasons for rules to empower prisoners to make more effective decisions. • We will increase the use of support plans to provide interventions for prisoners whose behaviour is challenging. • We will introduce a strategic meeting for leaders to monitor the use of segregation. 		<p>December 2025</p> <p>July 2025</p> <p>September 2025</p> <p>End of 2026</p> <p>December 2025</p> <p>September 2025</p>
4	Support for prisoners with neurodiverse needs, including	Agreed	<ul style="list-style-type: none"> • Conduct the analysis of neurodiverse population in the establishment. 	Safety and Equality	End of 2026 Ongoing

	in education, training and work, was limited.		<p>This is currently ongoing and forms part of a larger neurodiversity review throughout the service.</p> <ul style="list-style-type: none"> • Establish formal identification and assessment pathway. • Develop individualised plans to assist in the management of neurodivergent prisoners. <p>Funding has been explored and was applied for on the 10/05/25 with the Jersey Community Fund, 24/06/25 awaiting update. This funding is for the Do ITProfiler software. The software allows for Neurodiverse screening and assessments to be completed, and individualised plans created for neurodivergent prisoners.</p>		<p>End of 2026 Ongoing</p> <p>End of 2026 Ongoing</p>
5	Professional telephone interpreting services were rarely used for prisoners who spoke little or no English	Agreed	<ul style="list-style-type: none"> • States of Jersey Prison employs multilingual staff and many of the languages spoken by prisoners are also spoken by our staff. This is reflected in the rare use of the translation services. • Wider project for delivering translating services on European languages is being explored, this will be done jointly with other Criminal Justice departments. 	Safety and Equality	<p>End of 2025 Complete</p> <p>End of 2025 Ongoing</p>
6	The decision to keep prisoners from different wings separate during some activities was not always based on a defensible risk assessment	Not Agreed	<p>States of Jersey Prison is the only prison on the island and is accommodating all categories of prisoners including, male, female, young offenders and VPU prisoners including sex offenders. Due to safety and security concerns, we are unable to mix certain categories of prisoners.</p> <p>The risk assessments are reviewed on regular basis to ensure that security measures are proportionate to the level of risk.</p>	Security	N/A

			We would allow for the mixed sessions between wings whenever the risk is assessed as manageable. Due to the nature of our population, we are unable to mix certain wings (VPU and Females for example)		
7	There was no mandatory post-release probation supervision for most adult prisoners, which potentially undermined public protection	Agreed	The work on Post Custodial supervision resumed in 2024. This is being driven by from Policy Department. Representatives from the Prison, Probation, Police and Courts are meeting on regular basis to ensure the delivery of the new legislation and the policy. Not a sole responsibility for SoJPS and requires legislative changes. Deliverables: Review of Post custodial arrangements.		End of 2026 May 2025

Progress on recommendations from the last full inspection report in 2017

Safety

Prisoners, particularly the most vulnerable, are held safely.

Not achieved

Key Recommendation

Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
1	Segregated prisoners should be accommodated in cells with decent sanitation, electric power and adequate furniture, including a table, seating and storage. They should have outdoor exercise in an area of reasonable size which is not oppressively enclosed. An appropriate regime should be provided for segregated prisoners.	Agreed	<ul style="list-style-type: none"> The Prison have made progress with the CSU in improving the environment. Limitations to this is the physical environment. All cells have beds, furniture, seating and storage and sanitation and power. The exception to this is cell 8. A regime is offered to segregated prisoners, additional outdoor space for exercise is available and is being used. This is led by the risk of the individual. Policy and Regime review to offer further access to opportunities in respect to education and regime. (CSU Policy reviewed 10/24, Alternative Accommodation Framework being implemented 06/25). <p>Ongoing - Training, and supervision for staff in this area will also be developed with an aim to improve outcomes for prisoners.</p> <ul style="list-style-type: none"> The new CSU building is included in the Prison development plans with the aim to be completed by 2029 estimated costs £7,954.947 million. This is depending on approved funding. 	Government of Jersey Governor Safety and Equality	<p>June 2025 Completed</p> <p>End of 2025 Ongoing</p> <p>End of 2029 Ongoing</p>

Partially achieved

Recommendations					
Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
1	Local data, such as the annual survey, analysis of assaults and information from local investigations, should be used to inform strategy and produce an action plan to maintain the low level of violent incidents.	Agreed	<ul style="list-style-type: none">• Review current data dashboard and identify if this meets current needs.– Review completed and new dashboard has been adopted.• Review of violent incidents and develop forum within existing structures, which reviews action plans, which inform strategy, and aims to maintain low levels of violence.	Governor Head of Safety and Equality	September 2025 Ongoing End of 2025 Ongoing

Partially achieved

Recommendations					
Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
3	There should be a forum in place to identify good practice and analyse data and trends to further reduce the number of charges laid.	Agreed	Standardisation meeting is established which is a forum that could facilitate analysis of data and trends. Meeting occurs monthly and a percentage of the adjudications is being reviewed/standardised.	Governor Head of Resourcing	Achieved

Partially achieved

Recommendations

Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
4	Male staff should not observe women in segregation cells and images should be appropriately obscured for decency.	Partly agreed	<ul style="list-style-type: none"> Images are obscured or pixilated for decency of individual. <ul style="list-style-type: none"> Confirmation given that all cells with camera facilities have been obscured Due to our operational limitations, we are unable to ensure male staff cannot conduct observation on women in segregation. Where it is possible this is the preferred approach. 	Governor Head of Safety	<p>April 2025 Completed</p> <p>April 2025 Completed</p>

Not achieved

Recommendations

Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
5	Prisoners in cells with observation cameras should not be monitored while showering or using the toilet.	Agreed	<ul style="list-style-type: none"> Images are obscured for decency of individual. Shower areas in cell are not monitored. Confirmation given that CCTV settings have been changed, and areas are obscured or pixilated. 	Governor Head of Safety	April 2025 Completed

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Partially achieved

Recommendations

Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
6	Prisoners should only be strip-searched on the basis of intelligence or specific suspicion. Women should only be strip-searched in exceptional circumstances (repeated recommendation).	Partly Agreed	<p>SoJPS has intel and evidence suggesting that illicit items like drugs or mobile phones, are conveyed into the prison internally by the new receptions. On the basis of intelligence all new receptions are being strip-searched during the reception process.</p> <p>Actions:</p> <ul style="list-style-type: none"> Female new receptions are strip-searched in exceptional circumstances only – procedure published and embedded – completed Male new receptions are strip –searched on the basis of intelligence/specific suspicious only – procedure published and embedded – completed SoJPS to put a business case for the body scanner that will allow to detect any illicit items hidden internally and a business case for the Drugs Dogs – by the end of 2025 	Government of Jersey Governor Head of Security	End of 2027

Partially achieved

Recommendations

			– This is facilitated via face-to-face visits during the core day, and a 24hr telephone provision.		
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Respect

Prisoners are treated with respect for their human dignity.

Not achieved

Key recommendation					
Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
1	Management oversight of diversity should be prioritised to ensure that the needs of prisoners with protected characteristics are identified, assessed and met and that any negative perceptions or disproportionate outcomes are understood and addressed.	Agreed	<ul style="list-style-type: none"> • Development of a new strategy and action plan in this area to target priorities based on current needs. • New training package for DEI. – SCO delivers current annual DEI training package to all members of staff. To date, no training in house has been delivered during 2025, although Connect online training has been made available for all staff. • Develop working group to include service users to inform objectives. 	Head of Safety & Equality	End of 2026 Ongoing End of 2025 Ongoing End of 2025 Completed

			<ul style="list-style-type: none"> – Current working group involving staff and prisoner reps (DEAT Team) who meet bimonthly to discuss current needs. The team discuss the needs of any prisoners with protected characteristics. Any needs are discussed and possible ways to meet any needs are set. – Thematic day, weeks and months are organised to address any negative perceptions. – Completed discrimination forms are discussed (keeping personal details confidential), prisoner reps ensuring a fair and transparent process is being used. 		
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Recommendations

Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
1	Exercise yards on K and L wings should be properly paved and finished, and seating and recreational equipment should be provided (repeated recommendation).	Not agreed	<p>Seating is provided on all exercise yards and recreational equipment is available to utilise.</p> <p>Each exercise yard allows for capacity to sit, walk and partake in light exercises.</p>	Head of Residential Department	N/A

Not achieved

Recommendations

Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date

3	A solution to the drainage problem on K wing exercise yard should be found or prisoners should be provided with daily access to an alternative outside exercise area.	Not Agreed	There are no drainage issues in the exercise yards. All yards are susceptible to minimal pooling during extreme bad weather (when exercise would take place on the Wing). In the unlikely event of flooding in any exercise yard, the astro pitch and sports hall areas could be utilised if necessary.	Head of Residential Department	N/A
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Not achieved

Recommendations					
Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
4	Prisoners required to wear prison clothing should be provided with a regular change of clothes.	Agreed	<p>All prisoners at the SoJPS can and do request changes of clothing. Information on the process for this should be included on the prisoner handbook and the induction process.</p> <ul style="list-style-type: none"> Information about clothes changes to be added to the Prisoner Induction – June 2025 	Head Residential Department	June 2025

Not achieved

Recommendations

Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
5	Prisoners should be able to purchase goods from catalogues and by mail order.	Agreed	<p>The States of Jersey Prison currently do not offer this service. This will be reviewed and provided.</p> <ul style="list-style-type: none"> Assessment and Permissions (identify approved suppliers and catalogues) - December 2025 Process Design (define the ordering process, payment) - December 2025 Implementation (distribute catalogues, train staff, set up the process for submitting orders to suppliers) - January 2026 	Head of Security	January 2026

Not achieved

Recommendations

Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
6	Prisoners should have direct access to complaints procedures.	Agreed	<p>Prisoners always have access to complaint procedures/forms and do not need to ask for these as they are readily available on the Wing.</p> <p>The number of forms available are checked daily by the Wing Senior Officer</p>	Head of Residential Department	Achieved

Partially achieved

Recommendations					
Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
7	Multidisciplinary care plans should be put in place outlining how staff can support prisoners with identified needs.	Agreed	<ul style="list-style-type: none">Improvement in identifying prisoners' needs via EDFN process.	Head of Safety	End of 2025 Ongoing
			<ul style="list-style-type: none">EDFN process currently under review.		
			<ul style="list-style-type: none">Joined up approach with Health assessment and care planning. Practical guidance on how to meet individual needs.		August 2026 Ongoing
			<ul style="list-style-type: none">Psychological input to support staff to manage behaviour "Do's and Don'ts".	Lead Forensic Psychologist	End of 2025 Ongoing

Not achieved

Recommendations					
Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
8	Prisoners should have community equivalent access to clinical psychology and	Agreed	Recruitment of clinical psychologist into vacant role to provide psychologically informed interventions and provide training, supervision and consultation to existing healthcare team.	Healthcare Management	End of 2025

	psychologically informed interventions.		<p>Identify if provisions can be supported by existing external structures such as talking therapies.</p> <p>Identify training opportunities for current staff to enable trauma informed interventions at every contact.</p> <p>Evaluate and identify if provision can be provided with low level interventions from third sector/ voluntary and establish an agreed framework which professionals work within.</p>		
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Partially achieved

Recommendations

Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
9	Clinical treatment for substance misuse should be safe and should include comprehensive assessments, effective monitoring during stabilisation, and flexible prescribing based on individual need which adheres to current best practice guidance.	Agreed	<p>A first night screening is completed with each prisoner upon arrival (by a registered nurse) to identify any dependence or substance misuse need (following NICE guidelines for first-stage health assessment). When detection of CND or opiate dependency is identified, assessment using CIWA-Ar, CIWA-B, or COWS completed, and on-call GP contacted to provide appropriate first night prescribing, where safe and appropriate.</p> <p>A CIWA-Ar screening tool has been developed and added to alcohol detox MAR chart to increase staff compliance and ensure early identification of deteriorating patient, thus informing flexible prescribing that is needs lead.</p>	Healthcare manager, including GP and Drug and alcohol community service.	September 2025

			<p>A second night screening assessment is attempted by GP within a maximum of 72 hours for all prisoners who enter prison (usually within 24 hours).</p> <p>Seven-day GP review for those on alcohol detox regime.</p> <p>Buvidal training completed for 60% of nursing team.</p> <p>Buvidal administered within prison, development of Buvidal remains ongoing.</p> <p>Stronger working partnership between Healthcare and A&D.</p> <p>MDT reviews monthly between all services.</p> <p>BBV testing within the prion is under current review</p> <ul style="list-style-type: none"> • Assess current compliance to BBV testing and treatment • Develop BBV strategy and good links with community hepatology service • Review of BBV testing policy regarding methodology and timeframes • Upcoming appointment with Hep C Trust to support La Moye in becoming a 'Hep C free prison' in 2025 <p>Appointment of new healthcare manager with significant clinical substance misuse & prison experience.</p> <p>Evaluate and review current policy, procedure and audit management of prisoner's clinical substance misuse treatment.</p>		
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Not achieved

Recommendations

Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
10	All prisoners with substance misuse problems should have easy access to a full range of psychosocial support, including peer support, which meets their identified needs.	Agreed	<p>Successful appointment of a full-time psychosocial substance misuse worker based within the prison, who can provide</p> <ul style="list-style-type: none"> • Comprehensive substance misuse assessment to identify strengths and risks • Needs lead and goal focused individualised care and treatment planning • Risk assessment & Management • Trauma informed psychosocial and psychoeducational one-to-one and group interventions to provide harm reduction, relapse prevention, emotional coping skills and release planning • Develop and support substance misuse peer support mentor roles • Ensure seamless transition between prison and community at point of release • Identify prisoners at risk and offer timely and appropriate referral • <p>Introduction of SMART (Self-Management and Recovery Training) recovery program to provide training and tools to change problematic behaviours using the 4-point programme.</p>	Multi-agency approach, lead by Drug & Alcohol community service and supported by Healthcare and Prison management team.	June 2025 (achieved)

Partially achieved

Recommendations

Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
11	Medicines management procedures and protocols should ensure the safe and effective ordering, receipt, storage and supply of all medicines to effect best patient outcomes, overseen by an effective medicines and therapeutics committee.	Agreed	<p>Continue safe and effective prescribing, including deprescribing high-risk medications Gabapentinoids and Benzodiazepines.</p> <p>Commence non-OST review of opiate medication, including deprescribing long term Dihydrocodeine and co-codamol prescribing in accordance with RCGP Safer Prescribing in Prisons guidance.</p> <p>Review current policies and procedures around the safe and effective ordering, transport, storage and supply of all medicines, including during reception process, for in possession medication, controlled drugs, OST (Opioid Substitution Therapy), and PGDs (Patient group directions).</p> <p>Ensure that all staff have up to date medicines management training.</p> <p>Currently identifying provision for pharmacist support around medication governance within establishment.</p>	Healthcare Management	March 2026

Not achieved

Recommendations

Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
12	Prisoners should be able to access routine dental appointments within six weeks and have continuing treatment within a reasonable time frame.	Agreed	<p>Review of Dental provision within the prison.</p> <p>Conduct an audit of 2024 dental treatment to identify</p> <ul style="list-style-type: none"> • Shortest and longest wait times for routine and urgent dental treatment from point of referral • Mean wait times per regime for routine and urgent appointment (VPU, Female, Male) • Collate mean dental contacts per episode of treatment • Calculate the predicted number of appointments required in relation to current population <p>Explore scheduling of appointments to ensure treatment is provided within a timely manner.</p> <p>Explore current best practice regarding 'reasonable timeframe' of continued dental treatment in community services to inform policy and appointment booking.</p> <p>Explore current referral pathway for dental care to identify areas of delay and increase ease of access to dental assessment and treatment</p> <ul style="list-style-type: none"> • First night screening assessment & referral • Application process • Nurse triage • GP appointment 	Healthcare Management	August 2025

			Review and evaluate existing algorithm for the management of dental emergencies.		
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Not achieved

Recommendations					
Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
13	Effective governance processes should ensure the quality and safety of dental services. Dental equipment should comply with current required standards, including infection prevention and control.	Agreed	<p>Implement clinical governance pillars such as risk management, patient involvement, and regular audits to monitor service quality.</p> <p>Review current policies and procedures for infection prevention and control, align with guidelines from public health and governing bodies.</p> <p>Implementation of the contingency plan for emergency dental care.</p> <p>Evaluate and improve dental triage pathway for nurses.</p>	Healthcare management	September 2025

Purposeful activity

Prisoners are able, and expected, to engage in activity that is likely to benefit them.

Not achieved

Key recommendation					
Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
1	Prison leaders and managers should refocus the content, breadth and relevance of the education, skills and work provision so that prisoners are prepared to enter programmes of education, training or sustained employment on release, thereby improving their life chances and reducing the risk of reoffending.	Agreed	<p>Individual learning plans developed, and progress tracked.</p> <p>June 2025 Thematic review of education and training. Research proposal completed and sent to University College London (UCL) for consideration to conduct this and take it on as a research project.</p> <p>Realignment of 7 pathways work commenced with BASC coordinator.</p>	Governor Head of education Head of Reducing Reoffending	<p>December 2025</p> <p>December 2025</p> <p>September 2025</p>

Not Achieved

Recommendations

Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
1	All prisoners should be able to attend the full range of purposeful activities.	Not agreed	All prisoners can attend full range of purposeful activity just not at the same time due to the complexity of the population. States of Jersey Prison is the only prison on the island and is accommodating all categories of prisoners including, male, female, young offenders and VPU prisoners including sex offenders. Due to safety and security concerns, we are unable to mix certain categories of prisoners.	Head of reducing reoffending	Completed

Not achieved

Recommendations

Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
2	Prisoners who do not attend activities through no fault of their own should not be locked up during the core day unless they present a particular risk.	Partly agreed	All prisoners spend a limited time locked up. Time out of cell has increased significantly and there are many activities during the core day which enables those who do not work the opportunity to be out of cell. This also includes those prisoners who retired or are on LTIA. The aim is to introduce this approach for enhanced prisoners only.	Head of Residential Department	Completed

Not achieved

Recommendations

Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
3	Prisoners' entry to employment or training should be tracked and analysed	Agreed	This is not achievable for all prisoners as not all will remain in Jersey after release. Also, those that remain in Jersey there is no mandatory requirement to engage with probation. Education manager to develop process in how to achieve this for those staying on Island working with sentence planning. This is recorded on day of release but not followed due to inability to track prison leavers through the gate.	Head of Education	December 2026

Not achieved

Recommendations

Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
4	Self-assessment practice should be highly evaluative and inclusive and should provide a foundation for routine and formal quality improvement action planning.	Agreed	Regular assessment of teaching practice is conducted by Head of Education, this needs to move across to VTI's and a Quality Improvement action plan to be developed by Head of Education and VTI manager June 2025 this is well embedded with the education and is to be replicated in delivery of all vocational training once Vocational manager is permanently in place	Head of education/ Vocational manager	Dec 2025

Not achieved

Recommendations					
Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
5	The range of data collected and analysed should be expanded to include comparators and benchmarks which provide clear perspectives on prisoners' progress and achievements.	Agreed	Work has started on this with data analyst. Link with sentence planning.	Head of Education	September 2025

Not achieved

Recommendations					
Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
6	Prison leaders and managers should refocus the provision so that prisoners' entry to training or employment on release is the main objective.	Agreed	Curriculum has been developed in line with budget and local job market. Curriculum will be reviewed on annual basis to align the delivery of education and qualifications with the employment market. Thematic review conducted by UCL has been requested Completed	Head of reducing reoffending	April 2025 (Achieved)

Not achieved

Recommendations					
Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
7	Prison leaders and managers should introduce a broad range of purposeful activities to improve prisoners' employability and life skills, including higher-level vocational qualifications which support prisoners' chances of entry to sustained employment and training on release.	Agreed	Peer led learning to be explored and implemented – Completed March 2025 Options to deliver further training and employment via external providers. June 2025 – BICS and Barista new course being delivered	Head of Education/ Catering Manager/ Vocational manager	December 2025

Not achieved

Recommendations					
Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
8	Careers advice should be routinely available to all prisoners.	Agreed	June 2025 engaging with Skills Jersey and trialling mentoring scheme. Connect me event held 2 x a year inviting employers to engage with prisoners. Prisoner support by education orderlies for CV writing ,	Head of Education	Completed May 2025

			Appointment made with back to work and regular attendance to prison by CLS to support with work and benefits		
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Not achieved

Recommendations					
Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
9	The number of vocational courses at level 2 or higher should be increased and scheduled regularly.	Agreed	This cannot be achieved within set budget for 2025. Additional funding is required to deliver more courses at higher level.	Vocational Manager Head of Education	Jan 2026

Not achieved

Recommendations					
Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
10	Prison leaders and managers should ensure that all prisoners can attend activities which build on their previous skills and particularly lead to higher-level qualifications. Prisoners' prospects for employment	Agreed	Obtain additional funding to provide higher level education. Obtain funding to build suitable training and education centre. Engagement with employers in delivering training develop a forum to build relationships with local employers through the ETE pathway Peer led learning to be developed in providing appropriate skills – started with Digital skills exploring other subjects	Government of Jersey Governor Head of reducing reoffending	Jan 2026

	should be improved through the development of appropriate skills				
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Not achieved

Recommendations					
Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
11	A scheme for training peer mentors should be introduced as a priority to provide support for teaching and learning.	Agreed	Formal scheme to be developed to support peer to peer learning.	Head of Education	September 2025

Not achieved

Recommendations					
Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
12	Data should be collected which shows how well prisoners have improved and made progress in their	Agreed	Education manager has started this and will continue to build individual learning plans. Working with Data analysts on collating this data	Head of Education	Achieved May 2025

	learning and attainment compared with their starting points.				
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Preparation for release

Preparation for release is understood as a core function of the prison. Prisoners are supported to maintain and develop relationships with their family and friends. Prisoners are helped to reduce their likelihood of re-offending and their risk of harm is managed effectively. Prisoners are prepared for their release back into the community.

Not achieved

Recommendations

Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
1	Post-release supervision arrangements with the probation service should be strengthened to provide support and a range of enforceable measures to ensure public protection and reduce the risks of further offending.	Agreed	This requires legislative changes to be in place	Head of reducing reoffending	End of 2026

Not achieved

Recommendations

Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
2	Prisoners should be able to prepare for release, following risk assessment, by spending planned and managed short periods in the community.	Agreed	ROTL is now in place. CER continues to be accessible.	Head of reducing reoffending	Achieved Feb 2025

Not achieved

Recommendations

Rec No	Recommendation	Agreed/Partly Agreed/Not Agreed	Response Action Taken/Planned	Responsible Owner	Target date
3	Suitable accommodation should be provided for high-risk prisoners on release to reflect public protection concerns	Agreed	<p>Multi agency support is provided prior to release in finding suitable housing upon or after release where available.</p> <p>This is an island wide issue which requires strategic approach from accommodation pathway.</p> <p>JMAPPA Level 2 are subject to Pre-release meeting through JMAPPA in community</p> <p>JMAPPA Level1 and those Identified under MARAMM have a pre-release MARAMM held in prison.</p>	Head of reducing reoffending	December 2025