

## HMP Wormwood Scrubs 2025 Survey Results

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## HMP Wormwood Scrubs 2025

### Survey responses compared with those from other HMIP surveys of local prisons

In this table summary statistics from HMP Wormwood Scrubs 2025 are compared with the following HMIP survey data:  
- Summary statistics from surveys of local prisons conducted since the introduction of the new questionnaire in November 2023 (15 prisons).

Please note that this does not include all local prisons.

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175	2,546

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DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION				
1.2	Are you under 21 years of age?	<i>n</i> =175	7%	6%
	Are you under 25 years of age?	<i>n</i> =175	18%	17%
	Are you 50 years of age or older?	<i>n</i> =175	14%	13%
	Are you 70 years of age or older?	<i>n</i> =175	0%	1%
1.3	Are you from an ethnic group other than white?	<i>n</i> =174	61%	28%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	<i>n</i> =174	3%	4%
1.4	Have you been in this prison for less than 6 months?	<i>n</i> =172	72%	66%
1.5	Are you currently serving a sentence?	<i>n</i> =173	30%	41%
	Are you on recall?	<i>n</i> =173	10%	13%
1.6	Is your sentence less than 12 months?	<i>n</i> =169	11%	15%
	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	<i>n</i> =169	2%	1%
7.3	Are you Muslim?	<i>n</i> =168	29%	17%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs)?	<i>n</i> =164	43%	51%
12.3	Do you have any mental health problems?	<i>n</i> =164	58%	66%
19.1	Do you have children under the age of 18?	<i>n</i> =155	46%	49%

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19.2	Are you a foreign national?	<i>n</i> =154	29%	14%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	<i>n</i> =155	19%	25%
19.4	Have you ever been in the armed services (e.g. army, navy, air force)?	<i>n</i> =155	8%	6%
19.5	Is your gender female, non-binary or other?	<i>n</i> =154	1%	1%
19.6	Do you identify as transgender or trans?	<i>n</i> =154	3%	2%
19.7	Are you homosexual, bisexual or other sexual orientation?	<i>n</i> =158	4%	5%
<b>ARRIVAL AND RECEPTION</b>				
2.1	When you arrived at this prison, did you spend less than 2 hours in reception?	<i>n</i> =170	30%	34%
2.2	Were you searched in reception?	<i>n</i> =170	94%	98%
	<i>For those who were searched:</i>			
	Was this done in a respectful way?	<i>n</i> =160	68%	75%
2.3	Overall, were you treated very/quite well in reception?	<i>n</i> =168	64%	73%
2.4	When you first arrived, did you have problems with?			
	Feeling depressed	<i>n</i> =154	69%	62%
	Feeling suicidal	<i>n</i> =129	30%	29%
	Needing protection from other prisoners	<i>n</i> =116	17%	21%
	<i>For those who had the following problems, did staff help you with?</i>			
	Feeling depressed	<i>n</i> =107	23%	31%
	Feeling suicidal	<i>n</i> =39	28%	32%
	Needing protection from other prisoners	<i>n</i> =20	25%	45%
	<i>For those who had any problems when they first arrived:</i>			
2.5	Were you able to talk to a member of staff in private?	<i>n</i> =135	30%	37%
2.6	Did you see someone from health care in reception?	<i>n</i> =169	76%	82%

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FIRST NIGHT AND INDUCTION			
3.1	Before you were locked up on your first night here, were you offered?		
	Nicotine replacement (including vapes)	<i>n</i> =163	89% 85%
	Toiletries	<i>n</i> =161	78% 65%
	A shower	<i>n</i> =156	49% 29%
	A free phone call	<i>n</i> =164	70% 46%
	Something to eat	<i>n</i> =161	91% 83%
	The chance to talk to a Listener or Samaritans	<i>n</i> =154	25% 25%
	Support from another prisoner (e.g. Insider or prisoner rep)	<i>n</i> =149	37% 34%
3.2	On your first night in this prison, was your cell very/quite clean?	<i>n</i> =172	36% 35%
3.3	Did you feel safe on your first night here?	<i>n</i> =172	58% 63%
3.4	Did you have numbers put on your PIN phone within 24 hours?	<i>n</i> =170	23% 19%
3.5	In your first few days here, did you get?		
	Items from the prison shop/ canteen	<i>n</i> =166	29% 36%
	Access to clean clothing that fitted you	<i>n</i> =165	68% 50%
	PIN phone credit	<i>n</i> =168	46% 53%
	Your personal property	<i>n</i> =164	34% 41%
3.6	Have you had an induction at this prison?	<i>n</i> =170	87% 86%
	For those who have had an induction:		
	Did your induction cover everything you needed to know about this prison?	<i>n</i> =148	54% 50%
ON THE WING			
4.1	Are you in a cell on your own?	<i>n</i> =172	31% 32%

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4.2	Is your cell call bell normally answered within 5 minutes?	<i>n=171</i>	15%	30%
4.3	On the wing or houseblock you are currently living on:			
	Do you normally have enough clean clothing that fits you?	<i>n=171</i>	49%	51%
	Can you have a shower every day if you want one?	<i>n=167</i>	75%	78%
	Can you get clean bedding every week if you want it?	<i>n=168</i>	69%	60%
	Can you get cell cleaning materials every week if you want them?	<i>n=167</i>	69%	67%
	Can you get your stored property promptly, if you need it?	<i>n=166</i>	13%	17%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:			
	During the day?	<i>n=164</i>	36%	49%
	At night?	<i>n=156</i>	48%	60%
4.5	Normally, are these communal areas of your wing or houseblock very/quite clean?			
	Landings and stairs	<i>n=172</i>	66%	77%
	Association areas	<i>n=163</i>	61%	78%
	Servery	<i>n=137</i>	67%	83%
	Showers	<i>n=166</i>	43%	53%
	Exercise yard	<i>n=166</i>	52%	66%
4.6	Have you been on an ACCT in this prison?	<i>n=160</i>	31%	34%
	For those who have been on an ACCT:			
	Did you feel cared for by staff?	<i>n=50</i>	38%	40%
4.7	Is it very/quite easy for you to speak to a Listener if you need to?	<i>n=170</i>	29%	34%
FOOD AND CANTEEN				
5.1	Is the quality of the food in this prison very/quite good?	<i>n=171</i>	30%	33%

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5.2	Do you get enough to eat at mealtimes always/most of the time?	<i>n=171</i>	24%	25%
5.3	Does the shop/canteen sell the things that you need?	<i>n=169</i>	60%	54%
5.4	Can you use catalogues/other providers to buy the things you need?	<i>n=167</i>	49%	51%
<b>RELATIONSHIPS WITH STAFF</b>				
6.1	Do most staff here treat you with respect?	<i>n=160</i>	64%	66%
6.2	Are there any staff here you could turn to if you had a problem?	<i>n=161</i>	50%	67%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	<i>n=168</i>	23%	35%
6.4	Do you have a named officer (key worker)?	<i>n=167</i>	38%	62%
	<i>For those who have a named officer (key worker):</i>			
	Is your named officer (key worker) very/quite helpful?	<i>n=64</i>	52%	60%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	<i>n=167</i>	29%	35%
	If so, do things sometimes change?	<i>n=48</i>	33%	38%
6.6	If you want to, can you talk to managers, governors or directors in this prison?	<i>n=166</i>	20%	21%
6.7	Have you shared a problem with a manager, governor or director?	<i>n=166</i>	56%	51%
	<i>For those who have shared a problem with a manager, governor or director:</i>			
	Did they try to help you?	<i>n=93</i>	37%	32%
<b>FAITH</b>				
7.1	Have you spoken to the Chaplaincy team in this prison?	<i>n=166</i>	58%	64%
7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	<i>n=168</i>	35%	52%
7.3	Do you have a religion?	<i>n=168</i>	88%	67%
	<i>For those who have a religion:</i>			
7.4	Are you able to attend religious services, if you want to?	<i>n=147</i>	71%	80%
7.5	Are your religious beliefs respected here?	<i>n=146</i>	65%	66%

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CONTACT WITH FAMILY AND FRIENDS			
8.1	Have you been able to see your family/friends more than once in the last month:		
	In person (prison visit)?	<i>n=131</i>	19% 38%
	Using video calling?	<i>n=97</i>	4% 12%
8.2	Do visits usually start and finish on time?	<i>n=129</i>	9% 27%
8.3	Are your visitors usually treated respectfully by staff all/ most of the time?	<i>n=78</i>	59% 61%
8.4	Is it very/quite easy for your family and friends to get here?	<i>n=131</i>	26% 39%
8.5	Have staff here encouraged you to keep in touch with your family/friends?	<i>n=166</i>	17% 28%
8.6	Have you had any problems with sending or receiving?		
	Emails	<i>n=147</i>	40% 43%
	Letters	<i>n=144</i>	46% 49%
	Parcels	<i>n=135</i>	57% 45%
8.7	Are you able to use a phone every day (if you have credit)?	<i>n=165</i>	70% 88%
TIME OUT OF CELL			
9.1	Do you know what the unlock and lock-up times are supposed to be here?	<i>n=164</i>	72% 81%
	For those who know what the unlock and lock-up times are supposed to be:		
	Are these times usually kept to?	<i>n=118</i>	41% 48%
9.2	Do you usually spend less than 2 hours out of your cell each day on Monday - Fridays?	<i>n=166</i>	77% 48%
	Do you usually spend 10 hours or more out of your cell each day on Monday - Fridays?	<i>n=166</i>	2% 2%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	<i>n=156</i>	85% 56%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	<i>n=156</i>	1% 1%
9.3	How many times in a normal week can you complete domestic tasks?		

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	Once or more	<i>n=151</i>	72%	79%
	Three times or more	<i>n=151</i>	38%	48%
	More than five times	<i>n=151</i>	21%	28%
	How many times in a normal week can you get association?			
	Once or more	<i>n=159</i>	92%	88%
	Three times or more	<i>n=159</i>	74%	70%
	More than five times	<i>n=159</i>	55%	46%
	How many times in a normal week can you get exercise outside?			
	Once or more	<i>n=156</i>	89%	91%
	Three times or more	<i>n=156</i>	67%	69%
	More than five times	<i>n=156</i>	47%	47%
	How many times in a normal week can you go to the gym or play sports?			
	Once or more	<i>n=155</i>	59%	75%
	Three times or more	<i>n=155</i>	4%	26%
	More than five times	<i>n=155</i>	1%	7%
9.4	At the weekend, are you able to?			
	Complete domestic tasks	<i>n=146</i>	55%	67%
	Get association	<i>n=157</i>	91%	82%
	Exercise outside	<i>n=156</i>	85%	82%
	Go to the gym or play sports	<i>n=146</i>	11%	41%
9.5	Are you able to visit the library once a week or more?	<i>n=162</i>	31%	46%
	Are you able to borrow library materials kept on the wing once a week or more?	<i>n=158</i>	50%	40%



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	Are you able to get things from the library delivered to the wing once a week or more?	<i>n=149</i>	28%	25%
9.6	Does the library have a wide enough range of materials to meet your needs?	<i>n=120</i>	48%	49%
<b>APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS</b>				
10.1	Is it easy for you to make an application?	<i>n=162</i>	57%	57%
	<i>For those who have made an application are they usually dealt with:</i>			
10.2	Fairly?	<i>n=128</i>	35%	45%
	Within 7 days?	<i>n=130</i>	28%	37%
10.3	Is it easy for you to make a complaint?	<i>n=164</i>	44%	49%
	<i>For those who have made a complaint are they usually dealt with:</i>			
10.4	Fairly?	<i>n=91</i>	16%	28%
	Within 7 days?	<i>n=89</i>	18%	27%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	<i>n=113</i>	35%	36%
10.6	Do you know how to contact the following organisations?			
	The Independent Prisoner Complaint Investigations	<i>n=158</i>	26%	28%
	The Independent Monitoring Board	<i>n=157</i>	36%	37%
	<i>For those who need it, is it easy to?</i>			
10.7	Communicate with your solicitor or legal representative	<i>n=155</i>	35%	41%
	Attend legal visits	<i>n=147</i>	41%	48%
10.8	Have staff opened letters from your solicitor or legal representative when you were not present?	<i>n=157</i>	55%	64%
	<i>For those who have had legal letters opened when they were not present:</i>			
	Did staff tell you why?	<i>n=87</i>	22%	25%
<b>HEALTH CARE</b>				
11.1	Since arriving in this prison, have you experienced any delays accessing?			
	Your medication	<i>n=123</i>	64%	68%

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	Your outside medical appointments	<i>n</i> =93	51%	55%
	Your agreed social care package	<i>n</i> =71	49%	53%
11.2	Is it very/quite easy to see?			
	Doctor	<i>n</i> =162	19%	21%
	Nurse	<i>n</i> =163	46%	38%
	Dentist	<i>n</i> =159	10%	11%
	Pharmacist	<i>n</i> =158	27%	32%
	Mental health worker	<i>n</i> =159	15%	22%
	Substance misuse worker	<i>n</i> =160	18%	29%
11.3	Do you think the quality of the health service is very/quite good from?			
	Doctor	<i>n</i> =159	28%	37%
	Nurse	<i>n</i> =162	46%	48%
	Dentist	<i>n</i> =157	16%	24%
	Pharmacist	<i>n</i> =160	31%	37%
	Mental health worker	<i>n</i> =160	19%	29%
	Substance misuse worker	<i>n</i> =159	16%	29%
11.4	Do you think the overall quality of the health services here is very/quite good?	<i>n</i> =166	30%	34%
	<i>For those who are due to be released in the next month:</i>			
11.5	Are you confident there are adequate plans to continue your health care?	<i>n</i> =49	37%	35%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	<i>n</i> =162	29%	31%
<b>OTHER SUPPORT NEEDS</b>				
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs)?	<i>n</i> =164	43%	51%
<i>For those who have a disability:</i>				

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12.2	Are you getting the support you need in this prison?	<i>n</i> =65	22%	24%
12.3	Do you have any mental health problems?	<i>n</i> =164	58%	66%
<i>For those who have needed help with their mental health problems:</i>				
12.4	Have you been helped with your mental health problems in this prison?	<i>n</i> =92	35%	30%
12.5	Has your mental health got better since arriving at this prison?	<i>n</i> =158	8%	9%
<b>ALCOHOL AND DRUGS</b>				
13.1	Do you have a drug or alcohol problem?	<i>n</i> =165	28%	32%
<i>For those who have a drug or alcohol problem:</i>				
13.2	Have you told staff about your drug or alcohol problem?	<i>n</i> =46	93%	89%
<i>For those who have told staff:</i>				
	Have you received help to manage it?	<i>n</i> =43	58%	60%

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13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	<i>n</i> =165	15%	14%
	<i>For those who have developed a drug or alcohol problem in this prison:</i>			
	Have you received help to manage your drug or alcohol problem (including medication not prescribed to you)?	<i>n</i> =24	21%	27%
	<i>For those who have a drug or alcohol problem and are due to be released in the next month:</i>			
13.4	Do you know who to contact for support for your drug or alcohol problem when you leave this prison?	<i>n</i> =18	61%	71%
13.5	In this prison, is it easy/ very easy to get?			
	Illicit drugs	<i>n</i> =159	35%	39%
	Alcohol	<i>n</i> =157	21%	25%
	Medication not prescribed to you	<i>n</i> =157	33%	39%
<b>SAFETY</b>				
14.1	Have you ever felt unsafe here?	<i>n</i> =165	55%	57%
14.2	Do you feel unsafe now?	<i>n</i> =162	27%	27%
14.3	Would you report it if you were being bullied/ victimised in this prison by:			
	Other prisoners?	<i>n</i> =159	39%	31%
	Staff?	<i>n</i> =154	44%	36%
14.4	Have you been bullied/ victimised in this prison by other prisoners?	<i>n</i> =161	26%	34%
14.5	Have you experienced the following bullying/victimisation by other prisoners:			
	Verbal abuse?	<i>n</i> =161	12%	24%
	Threats or intimidation?	<i>n</i> =161	12%	23%
	Physical assault?	<i>n</i> =161	10%	14%
	Sexual assault?	<i>n</i> =161	2%	3%
	Theft of canteen or property?	<i>n</i> =161	19%	21%
	Other bullying/victimisation?	<i>n</i> =161	7%	14%

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14.4	Have you been bullied/ victimised in this prison by staff?	<i>n</i> =159	35%	38%
14.5	Have you experienced the following bullying/victimisation by staff:			
	Verbal abuse?	<i>n</i> =63	70%	28%
	Threats or intimidation?	<i>n</i> =61	66%	21%
	Physical assault?	<i>n</i> =59	39%	10%
	Sexual assault?	<i>n</i> =56	9%	4%
	Theft of canteen or property?	<i>n</i> =67	21%	10%
	Other bullying/victimisation?	<i>n</i> =57	63%	19%

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BEHAVIOUR MANAGEMENT				
15.1	Does this prison:			
	Reward good behaviour fairly?	<i>n=160</i>	17%	21%
	Deal with bad behaviour fairly?	<i>n=157</i>	18%	21%
15.2	Are there opportunities to motivate people in this prison?	<i>n=160</i>	14%	19%
	<i>For those who know that there are opportunities and rewards are:</i>			
15.3	Do the opportunities and rewards in this prison motivate you to behave well?	<i>n=22</i>	91%	88%
15.4	Do you think the culture within this prison encourages prisoners to behave well?	<i>n=157</i>	13%	17%
15.5	Have you been restrained by staff in this prison in the last 6 months?	<i>n=156</i>	26%	27%
	<i>For those who have been restrained in the last 6 months:</i>			
	Did anyone come and talk to you about it afterwards?	<i>n=41</i>	7%	18%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	<i>n=155</i>	18%	20%
	<i>For those who have spent one or more nights in the segregation unit in this prison in the last 6 months:</i>			
	Were you treated well by segregation staff?	<i>n=28</i>	32%	45%
	Could you shower every day?	<i>n=24</i>	50%	50%
	Could you go outside for exercise every day?	<i>n=24</i>	46%	52%
	Could you use the phone every day (if you had credit)?	<i>n=24</i>	58%	53%
EDUCATION, SKILLS AND WORK				
16.1	Have you needed support with reading needs in this prison?	<i>n=156</i>	45%	52%
	<i>For those who have needed support:</i>			
	Have you been supported (this could include education or wing staff, peer support or anyone else in this prison)?	<i>n=70</i>	47%	51%
16.2	Do you have any learning difficulties (dyslexia or any other conditions that impact on your learning?)	<i>n=160</i>	30%	34%
	<i>For those who have learning difficulties:</i>			
16.3	Have you received help and support from education staff for your learning difficulties?	<i>n=45</i>	33%	33%

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16.4	In this prison, have you done the following activities?		
	Education	<i>n=152</i>	65%
	Vocational or skills training	<i>n=151</i>	48%
	Prison job	<i>n=158</i>	68%
	Work outside of the prison	<i>n=150</i>	37%
	<i>For those who have done the following activities while in this prison, do you think they will help you on release?</i>		
	Education	<i>n=99</i>	61%
	Vocational or skills training	<i>n=72</i>	58%
	Prison job	<i>n=107</i>	50%
	Work outside of the prison	<i>n=55</i>	58%
16.5	Has the prison allocated you to the education, training or work that will benefit you when you are released?	<i>n=121</i>	31%
16.6	Do wing staff encourage you to attend education, training or work?	<i>n=139</i>	33%
<b>SENTENCE PLAN</b>			
17.1	Do you have a sentence plan?	<i>n=46</i>	33%
	<i>For those who have a sentence plan:</i>		
17.2	Do you know what your objectives or targets are?	<i>n=15</i>	73%
	<i>For those who know what their objectives or targets are:</i>		
	Do you understand what you need to do to achieve your objectives or targets?	<i>n=11</i>	91%
	Are any staff here supporting you to achieve the objectives or targets?	<i>n=11</i>	36%
	Have you been involved in setting the objectives or targets?	<i>n=11</i>	55%
<b>RETURNING TO THE COMMUNITY</b>			
18.1	Do you expect to be released in the next 3 months?	<i>n=151</i>	36%
	<i>For those who expect to be released in the next 3 months:</i>		
18.2	Is this prison very/quite near to your home area or the address you will be released to?	<i>n=52</i>	52%

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18.3	Is anybody helping you to get ready for your release (e.g. Prison or Community Offender Manager)?	<i>n=53</i>	30%	43%
18.4	Do you need help to sort out the following for when you are released?			
	Finding accommodation	<i>n=52</i>	63%	66%
	Getting employment	<i>n=51</i>	55%	56%
	Sorting out benefits	<i>n=50</i>	68%	73%
	Finances and debt	<i>n=50</i>	56%	60%
	Opening a bank account	<i>n=51</i>	45%	47%
	Getting photo ID?	<i>n=51</i>	51%	59%
18.4	Are you getting help to sort out the following for when you are released, if you need it?			
	Finding accommodation	<i>n=33</i>	27%	29%
	Getting employment	<i>n=28</i>	21%	26%
	Sorting out benefits	<i>n=34</i>	24%	34%
	Finances and debt	<i>n=28</i>	18%	23%
	Opening a bank account	<i>n=23</i>	30%	31%
	Getting photo ID	<i>n=26</i>	19%	24%
FINAL QUESTIONS ABOUT THIS PRISON				
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	<i>n=155</i>	50%	50%



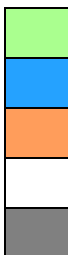
## HMP Wormwood Scrubs 2025

### Survey responses compared with those from the previous survey

In this table summary statistics from HMP Wormwood Scrubs 2025 are compared with the following HMIP survey data:  
- Summary statistics from HMP Wormwood Scrubs 2021.

Please note that we do not have comparable data for the new questions introduced in November 2023.

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DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION				
1.2	Are you under 21 years of age?	<i>n=175</i>	7%	7%
	Are you under 25 years of age?	<i>n=175</i>	18%	
	Are you 50 years of age or older?	<i>n=175</i>	14%	10%
	Are you 70 years of age or older?	<i>n=175</i>	0%	0%
1.3	Are you from an ethnic group other than white?	<i>n=174</i>	61%	50%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	<i>n=174</i>	3%	1%
1.4	Have you been in this prison for less than 6 months?	<i>n=172</i>	72%	58%
1.5	Are you currently serving a sentence?	<i>n=173</i>	30%	40%
	Are you on recall?	<i>n=173</i>	10%	13%
1.6	Is your sentence less than 12 months?	<i>n=169</i>	11%	15%
	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	<i>n=169</i>	2%	1%
7.3	Are you Muslim?	<i>n=168</i>	29%	31%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	<i>n=164</i>	43%	31%
12.3	Do you have any mental health problems?	<i>n=164</i>	58%	50%
19.1	Do you have children under the age of 18?	<i>n=155</i>	46%	43%

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19.2	Are you a foreign national?	<i>n=154</i>	29%	25%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	<i>n=155</i>	19%	19%
19.4	Have you ever been in the armed services (e.g. army, navy, air force)?	<i>n=155</i>	8%	5%
19.5	Is your gender female, non-binary or other?	<i>n=154</i>	1%	1%
19.6	Do you identify as transgender or trans?	<i>n=154</i>	3%	2%
19.7	Are you homosexual, bisexual or other sexual orientation?	<i>n=158</i>	4%	6%

#### ARRIVAL AND RECEPTION

2.1	When you arrived at this prison, did you spend less than 2 hours in reception?	<i>n=170</i>	30%	41%
2.2	Were you searched in reception?	<i>n=170</i>	94%	
	<i>For those who were searched:</i>			
	Was this done in a respectful way?	<i>n=160</i>	68%	
2.3	Overall, were you treated very/quite well in reception?	<i>n=168</i>	64%	74%

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2.4	When you first arrived, did you have problems with?		
	Feeling depressed	<i>n=154</i>	69%
	Feeling suicidal	<i>n=129</i>	30%
	Needing protection from other prisoners	<i>n=116</i>	17%
	<i>For those who had the following problems, did staff help you with?</i>		
	Feeling depressed	<i>n=107</i>	23%
	Feeling suicidal	<i>n=39</i>	28%
	Needing protection from other prisoners	<i>n=20</i>	25%
	<i>For those who had any problems when they first arrived:</i>		
2.5	Were you able to talk to a member of staff in private?	<i>n=135</i>	30%
2.6	Did you see someone from health care in reception?	<i>n=169</i>	76%
<b>FIRST NIGHT AND INDUCTION</b>			
3.1	Before you were locked up on your first night here, were you offered?		
	Nicotine replacement (including vapes)	<i>n=163</i>	89%
	Toiletries	<i>n=161</i>	78%
	A shower	<i>n=156</i>	49%
	A free phone call	<i>n=164</i>	70%
	Something to eat	<i>n=161</i>	91%
	The chance to talk to a Listener or Samaritans	<i>n=154</i>	25%
	Support from another prisoner (e.g. Insider or prisoner rep)	<i>n=149</i>	37%

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3.2	On your first night in this prison, was your cell very/quite clean?	<i>n=172</i>	36%	41%
3.3	Did you feel safe on your first night here?	<i>n=172</i>	58%	65%
3.4	Did you have numbers put on your PIN phone within 24 hours?	<i>n=170</i>	23%	30%
3.5	In your first few days here, did you get?			
	Items from the prison shop/canteen	<i>n=166</i>	29%	
	Access to clean clothing that fitted you	<i>n=165</i>	68%	
	PIN phone credit	<i>n=168</i>	46%	
	Your personal property	<i>n=164</i>	34%	
3.6	Have you had an induction at this prison?	<i>n=170</i>	87%	74%
	For those who have had an induction:			
	Did your induction cover everything you needed to know about this prison?	<i>n=148</i>	54%	44%

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ON THE WING			
4.1	Are you in a cell on your own?	<i>n=172</i>	31% 39%
4.2	Is your cell call bell normally answered within 5 minutes?	<i>n=171</i>	15% 28%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	<i>n=171</i>	49%
	Can you have a shower every day if you want one?	<i>n=167</i>	75% 81%
	Can you get clean bedding every week if you want it?	<i>n=168</i>	69% 73%
	Can you get cell cleaning materials every week if you want them?	<i>n=167</i>	69% 57%
	Can you get your stored property promptly, if you need it?	<i>n=166</i>	13% 21%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	<i>n=164</i>	36%
	At night?	<i>n=156</i>	48%
4.5	Normally, are these communal areas of your wing or houseblock very/quite clean?		
	Landings and stairs	<i>n=172</i>	66%
	Association areas	<i>n=163</i>	61%
	Servery	<i>n=137</i>	67%
	Showers	<i>n=166</i>	43%
	Exercise yard	<i>n=166</i>	52%
4.6	Have you been on an ACCT in this prison?	<i>n=160</i>	31% 14%
	For those who have been on an ACCT:		
	Did you feel cared for by staff?	<i>n=50</i>	38% 65%
4.7	Is it very/quite easy for you to speak to a Listener if you need to?	<i>n=170</i>	29% 44%

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FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	<i>n=171</i>	30% 21%
5.2	Do you get enough to eat at mealtimes always/most of the time?	<i>n=171</i>	24% 29%
5.3	Does the shop/canteen sell the things that you need?	<i>n=169</i>	60% 65%
5.4	Can you use catalogues/other providers to buy the things you need?	<i>n=167</i>	49%

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RELATIONSHIPS WITH STAFF				
6.1	Do most staff here treat you with respect?	<i>n=160</i>	64%	62%
6.2	Are there any staff here you could turn to if you had a problem?	<i>n=161</i>	50%	61%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	<i>n=168</i>	23%	30%
6.4	Do you have a named officer (key worker)?	<i>n=167</i>	38%	42%
	<i>For those who have a named officer (key worker):</i>			
	Is your named officer (key worker) very/quite helpful?	<i>n=64</i>	52%	58%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	<i>n=167</i>	29%	35%
	If so, do things sometimes change?	<i>n=48</i>	33%	40%
6.6	If you want to, can you talk to managers, governors or directors in this prison?	<i>n=166</i>	20%	21%
6.7	Have you shared a problem with a manager, governor or director?	<i>n=166</i>	56%	50%
	<i>For those who have shared a problem with a manager, governor or director:</i>			
	Did they try to help you?	<i>n=93</i>	37%	39%

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FAITH			
7.1	Have you spoken to the Chaplaincy team in this prison?	<i>n=166</i>	58%
7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	<i>n=168</i>	35%
7.3	Do you have a religion?	<i>n=168</i>	88%
	<i>For those who have a religion:</i>		
7.4	Are you able to attend religious services, if you want to?	<i>n=147</i>	71%
7.5	Are your religious beliefs respected here?	<i>n=146</i>	65%



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CONTACT WITH FAMILY AND FRIENDS				
8.1	Have you been able to see your family and friends more than once in the last month:			
	In person (prison visit)?	<i>n=131</i>	19%	
	Using video calling?	<i>n=97</i>	4%	
8.2	Do visits usually start and finish on time?	<i>n=129</i>	9%	
8.3	Are your visitors usually treated respectfully by staff all/most of the time?	<i>n=78</i>	59%	
8.4	Is it very/quite easy for your family and friends to get here?	<i>n=131</i>	26%	
8.5	Have staff here encouraged you to keep in touch with your family and friends?	<i>n=166</i>	17%	24%
8.6	Have you had any problems with sending or receiving?			
	Emails	<i>n=147</i>	40%	32%
	Letters	<i>n=144</i>	46%	31%
	Parcels	<i>n=135</i>	57%	54%
8.7	Are you able to use a phone every day (if you have credit)?	<i>n=165</i>	70%	93%

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TIME OUT OF CELL				
9.1	Do you know what the unlock and lock-up times are supposed to be here?	<i>n=164</i>	72%	72%
	<i>For those who know what the unlock and lock-up times are supposed to be:</i>			
	Are these times usually kept to?	<i>n=118</i>	41%	51%
9.2	Do you usually spend less than 2 hours out of your cell each day on Monday - Fridays?	<i>n=166</i>	77%	67%
	Do you usually spend 10 hours or more out of your cell each day on Monday - Fridays?	<i>n=166</i>	2%	2%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	<i>n=156</i>	85%	80%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	<i>n=156</i>	1%	0%

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HMP Wormwood Scrubs 2025	HMP Wormwood Scrubs 2021
175	160

Number of completed questionnaires returned

*n=number of valid responses to question (HMP Wormwood Scrubs 2025)*

9.3	How many times in a normal week can you complete domestic tasks?		
	Once or more	<i>n=151</i>	72%
	Three times or more	<i>n=151</i>	38%
	More than five times	<i>n=151</i>	21%
	How many times in a normal week can you get association?		
	Once or more	<i>n=159</i>	92%
	Three times or more	<i>n=159</i>	74%
	More than five times	<i>n=159</i>	55%
	How many times in a normal week can you get exercise outside?		
	Once or more	<i>n=156</i>	89%
	Three times or more	<i>n=156</i>	67%
	More than five times	<i>n=156</i>	47%
	How many times in a normal week can you go to the gym or play sports?		
	Once or more	<i>n=155</i>	59%
	Three times or more	<i>n=155</i>	4%
	More than five times	<i>n=155</i>	1%

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		HMP Wormwood Scrubs 2025	HMP Wormwood Scrubs 2021
Number of completed questionnaires returned		175	160
<i>n=number of valid responses to question (HMP Wormwood Scrubs 2025)</i>			
9.4	At the weekend, are you able to?		
	Complete domestic tasks <i>n=146</i>	55%	
	Get association <i>n=157</i>	91%	
	Exercise outside <i>n=156</i>	85%	
	Go to the gym or play sports <i>n=146</i>	11%	
9.5	Are you able to visit the library once a week or more? <i>n=162</i>	31%	15%
	Are you able to borrow library items kept on the wing once a week or more? <i>n=158</i>	50%	
	Are you able to get things from the library delivered to the wing once a week or more? <i>n=149</i>	28%	21%
9.6	Does the library have a wide enough range of materials to meet your needs? <i>n=120</i>	48%	53%

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APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	<i>n=162</i>	57% 72%
	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	<i>n=128</i>	35% 58%
	Within 7 days?	<i>n=130</i>	28% 47%
10.3	Is it easy for you to make a complaint?	<i>n=164</i>	44% 46%
	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	<i>n=91</i>	16% 20%
	Within 7 days?	<i>n=89</i>	18% 18%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	<i>n=113</i>	35% 40%
10.6	Do you know how to contact the following organisations?		
	Independent Prisoner Complaint Investigations	<i>n=158</i>	26%
	Independent Monitoring Board (IMB)	<i>n=157</i>	36%
	<i>For those who need it, is it easy to?</i>		
10.7	Communicate with your solicitor or legal representative	<i>n=155</i>	35% 46%
	Attend legal visits	<i>n=147</i>	41% 38%
10.8	Have staff here ever opened letters from your solicitor or legal representative when you were not present?	<i>n=157</i>	55%
	<i>For those who have had legal letters opened when they were not present:</i>		
	Were you told why?	<i>n=87</i>	22%

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HEALTH CARE			
11.1	Since arriving in this prison have you experienced any delays getting these things?		
	Your medication	<i>n=123</i>	64%
	Your outside medical appointments	<i>n=93</i>	51%
	Your agreed social care package	<i>n=71</i>	49%
11.2	Is it very/quite easy to see?		
	Doctor	<i>n=162</i>	19%
	Nurse	<i>n=163</i>	46%
	Dentist	<i>n=159</i>	10%
	Pharmacist	<i>n=158</i>	27%
	Mental health worker	<i>n=159</i>	15%
	Substance misuse worker	<i>n=160</i>	18%

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11.3	Do you think the quality of the health service is very/quite good from?		
	Doctor	<i>n=159</i>	28% 39%
	Nurse	<i>n=162</i>	46% 47%
	Dentist	<i>n=157</i>	16% 21%
	Pharmacist	<i>n=160</i>	31% 30%
	Mental health worker	<i>n=160</i>	19% 21%
	Substance misuse worker	<i>n=159</i>	16% 22%
11.4	Do you think the overall quality of the health services here is very/quite good?	<i>n=166</i>	30% 32%
	<i>For those who are due to be released in the next month:</i>		
11.5	Are you confident there are adequate plans to continue your health care?	<i>n=49</i>	37%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	<i>n=162</i>	29%
<b>OTHER SUPPORT NEEDS</b>			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	<i>n=164</i>	43% 31%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need in this prison?	<i>n=65</i>	22% 27%
12.3	Do you have any mental health problems?	<i>n=164</i>	58% 50%
	<i>For those who have any mental health problems:</i>		
12.4	Have you been helped with your mental health problems in this prison?	<i>n=92</i>	35%
12.5	Has your mental health got better since arriving at this prison?	<i>n=158</i>	8% 11%
<b>ALCOHOL AND DRUGS</b>			
13.1	Do you have a drug or alcohol problem?	<i>n=165</i>	28%
	<i>For those who have a drug or alcohol problem:</i>		
13.2	Have you told staff about your drug or alcohol problem?	<i>n=46</i>	93%
	<i>For those who have told staff:</i>		

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	Have you received help to manage it?	<i>n=43</i>	58%	
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13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	<i>n=165</i>	15%	
	<i>For those who have developed a drug or alcohol problem in this prison:</i>			
	Have you received help to manage your drug or alcohol problem (including medication not prescribed to you)?	<i>n=24</i>	21%	
	<i>For those who have a drug or alcohol problem and are due to be released in the next month:</i>			
13.4	Do you know who to contact for support for your drug or alcohol problem when you leave this prison?	<i>n=18</i>	61%	
13.5	In this prison, is it easy/very easy to get?			
	Illicit drugs	<i>n=159</i>	35%	28%
	Alcohol	<i>n=157</i>	21%	18%
	Medication not prescribed to you	<i>n=157</i>	33%	

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SAFETY			
14.1	Have you ever felt unsafe here?	<i>n=165</i>	55%
14.2	Do you feel unsafe now?	<i>n=162</i>	27%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	<i>n=159</i>	39%
	Staff?	<i>n=154</i>	44%
14.4	Have you been bullied/victimised in this prison by other prisoners?	<i>n=161</i>	26%
14.5	Have you experienced the following bullying/victimisation by other prisoners:		
	Verbal abuse?	<i>n=161</i>	12%
	Threats or intimidation?	<i>n=161</i>	12%
	Physical assault?	<i>n=161</i>	10%
	Sexual assault?	<i>n=161</i>	2%
	Theft of canteen or property?	<i>n=161</i>	19%
	Other bullying/victimisation?	<i>n=161</i>	7%
14.4	Have you been bullied/victimised in this prison by staff?	<i>n=159</i>	35%

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<b>14.5</b>	Have you experienced the following bullying/victimisation by staff:		
	Verbal abuse?	<i>n=63</i>	<b>70%</b>
	Threats or intimidation?	<i>n=61</i>	<b>66%</b>
	Physical assault?	<i>n=59</i>	<b>39%</b>
	Sexual assault?	<i>n=56</i>	<b>9%</b>
	Theft of canteen or property?	<i>n=67</i>	<b>21%</b>
	Other bullying/victimisation?	<i>n=57</i>	<b>63%</b>

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BEHAVIOUR MANAGEMENT				
15.1	Does this prison:			
	Reward good behaviour fairly?	<i>n=160</i>	17%	
	Deal with bad behaviour fairly?	<i>n=157</i>	18%	
15.2	Are there opportunities and rewards to motivate people in this prison?	<i>n=160</i>	14%	
	<i>For those who know that there are opportunities and rewards are:</i>			
15.3	Do the opportunities and rewards in this prison motivate you to behave well?	<i>n=22</i>	91%	
15.4	Do you think the culture in this prison encourages prisoners to behave well?	<i>n=157</i>	13%	
15.5	Have you been restrained by staff in this prison in the last 6 months?	<i>n=156</i>	26%	9%
	<i>For those who have been restrained in the last 6 months:</i>			
	Did anyone come and talk to you about it afterwards?	<i>n=41</i>	7%	14%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	<i>n=155</i>	18%	
	<i>For those who have spent one or more nights in the segregation unit in this prison in the last 6 months:</i>			
	Were you treated well by segregation staff?	<i>n=28</i>	32%	67%
	Could you shower every day?	<i>n=24</i>	50%	83%
	Could you go outside for exercise every day?	<i>n=24</i>	46%	75%
	Could you use the phone every day (if you had credit)?	<i>n=24</i>	58%	75%

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EDUCATION, SKILLS AND WORK				
16.1	Have you needed support with reading needs in this prison?	<i>n=156</i>	45%	
	<i>For those who have needed support:</i>			
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	<i>n=70</i>	47%	
16.2	Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)?	<i>n=160</i>	30%	
	<i>For those who have learning difficulties:</i>			
16.3	Have you received help and support from education staff for your learning difficulties?	<i>n=45</i>	33%	
16.4	In this prison, have you done the following activities?			
	Education	<i>n=152</i>	65%	51%
	Vocational or skills training	<i>n=151</i>	48%	41%
	Prison job	<i>n=158</i>	68%	47%
	Work outside of the prison	<i>n=150</i>	37%	
	<i>For those who have done the following activities while in this prison, do you think they will help you when you are released?</i>			
	Education	<i>n=99</i>	61%	70%
	Vocational or skills training	<i>n=72</i>	58%	72%
	Prison job	<i>n=107</i>	50%	60%
	Work outside of the prison	<i>n=55</i>	58%	

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16.5	Has the prison allocated you to the education, training or work that will help you when you are released?	<i>n=121</i>	31%	
16.6	Do wing staff encourage you to go to education, training or work?	<i>n=139</i>	33%	23%
<b>SENTENCE PLAN</b>				
17.1	Do you have a sentence plan?	<i>n=46</i>	33%	
	<i>For those who have a sentence plan:</i>			
17.2	Do you know what your objectives or targets are?	<i>n=15</i>	73%	
	<i>For those who know what their objectives or targets are:</i>			
	Do you understand what you need to do to achieve your objectives or targets?	<i>n=11</i>	91%	
	Are any staff here supporting you to achieve the objectives or targets?	<i>n=11</i>	36%	
	Have you been involved in setting the objectives or targets?	<i>n=11</i>	55%	
<b>RETURNING TO THE COMMUNITY</b>				
18.1	Do you expect to be released in the next 3 months?	<i>n=151</i>	36%	30%
	<i>For those who expect to be released in the next 3 months:</i>			
18.2	Is this prison very/quite near to your home area or the address you will be released to?	<i>n=52</i>	52%	67%
18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	<i>n=53</i>	30%	55%

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n=number of valid responses to question (N=1111; Wormwood Scrubs 2020)				
18.4	Do you need help to sort out the following for when you are released?			
	Finding accommodation	n=52	63%	67%
	Getting employment	n=51	55%	62%
	Sorting out benefits	n=50	68%	64%
	Finances and debt	n=50	56%	54%
	Opening a bank account	n=51	45%	
	Getting photo ID	n=51	51%	
18.4	Are you getting help to sort out the following for when you are released, if you need it?			
	Finding accommodation	n=33	27%	31%
	Getting employment	n=28	21%	38%
	Sorting out benefits	n=34	24%	20%
	Finances and debt	n=28	18%	19%
	Opening a bank account	n=23	30%	
	Getting photo ID	n=26	19%	
FINAL QUESTIONS ABOUT THIS PRISON				
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	n=155	50%	53%

## HMP Wormwood Scrubs 2025

### Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who were on remand or awaiting sentence are compared with those of sentenced prisoners.

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Remand or awaiting sentence prisoners	Sentenced prisoners
<b>117</b>	<b>52</b>

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 21 years of age?	10%	2%
	Are you under 25 years of age?	23%	8%
	Are you 50 years of age or older?	10%	21%
	Are you 70 years of age or older?	0%	0%
1.3	Are you from an ethnic group other than white?	59%	65%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	3%	4%
1.4	Have you been in this prison for less than 6 months?	71%	75%
1.5	Are you currently serving a sentence?		
	Are you on recall?		35%
1.6	Is your sentence less than 12 months?		38%
	Are you here under an indeterminate sentence for public protection (IPP prisoner)?		6%
7.3	Are you Muslim?	31%	25%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	39%	47%



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Remand or awaiting sentence prisoners	Sentenced prisoners
117	52

12.3	Do you have any mental health problems?	56%	62%
19.1	Do you have children under the age of 18?	44%	48%
19.2	Are you a foreign national?	26%	31%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	16%	23%
19.4	Have you ever been in the armed services (e.g. army, navy, air force)?	8%	6%
19.5	Is your gender female, non-binary or other?	1%	0%
19.6	Do you identify as transgender or trans?	1%	2%
19.7	Are you homosexual, bisexual or other sexual orientation?	6%	2%
<b>ARRIVAL AND RECEPTION</b>			
2.1	When you arrived at this prison, did you spend less than 2 hours in reception?	35%	22%
2.2	Were you searched in reception?	94%	94%
	<i>For those who were searched:</i>		
	Was this done in a respectful way?	66%	72%
2.3	Overall, were you treated very/quite well in reception?	61%	66%
2.4	When you first arrived, did you have problems with?		
	Feeling depressed	67%	76%
	Feeling suicidal	28%	34%
	Needing protection from other prisoners	19%	10%
	<i>For those who had the following problems, did staff help you with?</i>		

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Remand or awaiting sentence prisoners	Sentenced prisoners
117	52

	Feeling depressed	18%	32%
	Feeling suicidal	23%	42%
	Needing protection from other prisoners	25%	33%
	<i>For those who had any problems when they first arrived:</i>		
2.5	Were you able to talk to a member of staff in private?	25%	38%
2.6	Did you see someone from health care in reception?	71%	84%
<b>FIRST NIGHT AND INDUCTION</b>			
3.1	Before you were locked up on your first night here, were you offered?		
	Nicotine replacement (including vapes)	91%	83%
	Toiletries	79%	77%
	A shower	51%	39%
	A free phone call	65%	78%
	Something to eat	90%	92%
	The chance to talk to a Listener or Samaritans	23%	29%
	Support from another prisoner (e.g. Insider or prisoner rep)	38%	33%
3.2	On your first night in this prison, was your cell very/quite clean?	32%	42%
3.3	Did you feel safe on your first night here?	56%	60%
3.4	Did you have numbers put on your PIN phone within 24 hours?	22%	25%
3.5	In your first few days here, did you get?		

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Remand or awaiting sentence prisoners	Sentenced prisoners
117	52

	Items from the prison shop/canteen	26%	31%
	Access to clean clothing that fitted you	65%	73%
	PIN phone credit	46%	46%
	Your personal property	29%	40%
3.6	Have you had an induction at this prison?	87%	88%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	55%	51%
<b>ON THE WING</b>			
4.1	Are you in a cell on your own?	28%	40%
4.2	Is your cell call bell normally answered within 5 minutes?	14%	14%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	49%	50%
	Can you have a shower every day if you want one?	73%	80%
	Can you get clean bedding every week if you want it?	71%	66%
	Can you get cell cleaning materials every week if you want them?	67%	73%
	Can you get your stored property promptly, if you need it?	16%	6%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	36%	38%
	At night?	50%	45%

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Remand or awaiting sentence prisoners	Sentenced prisoners
117	52

4.5	Normally, are these communal areas of your wing or houseblock very/quite clean?		
	Landings and stairs	65%	65%
	Association areas	61%	58%
	Servery	69%	60%
	Showers	45%	38%
	Exercise yard	55%	42%
4.6	Have you been on an ACCT in this prison?	28%	33%
	<i>For those who have been on an ACCT:</i>		
	Did you feel cared for by staff?	30%	56%
4.7	Is it very/quite easy for you to speak to a Listener if you need to?	29%	28%
<b>FOOD AND CANTEEN</b>			
5.1	Is the quality of the food in this prison very/quite good?	31%	27%
5.2	Do you get enough to eat at mealtimes always/most of the time?	20%	31%
5.3	Does the shop/canteen sell the things that you need?	55%	65%
5.4	Can you use catalogues/other providers to buy the things you need?	49%	47%
<b>RELATIONSHIPS WITH STAFF</b>			
6.1	Do most staff here treat you with respect?	59%	74%
6.2	Are there any staff here you could turn to if you had a problem?	47%	57%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	21%	26%

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Remand or awaiting sentence prisoners	Sentenced prisoners
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6.4	Do you have a named officer (key worker)?	35%	43%
	<i>For those who have a named officer (key worker):</i>		
	Is your named officer (key worker) very/quite helpful?	54%	45%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	28%	29%
	If so, do things sometimes change?	32%	43%
6.6	If you want to, can you talk to managers, governors or directors in this prison?	20%	20%
6.7	Have you shared a problem with a manager, governor or director?	57%	54%
	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	37%	33%
<b>FAITH</b>			
7.1	Have you spoken to the Chaplaincy team in this prison?	56%	62%
7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	31%	40%
7.3	Do you have a religion?	87%	88%
	<i>For those who have a religion:</i>		
7.4	Are you able to attend religious services, if you want to?	74%	67%
7.5	Are your religious beliefs respected here?	65%	64%
<b>CONTACT WITH FAMILY AND FRIENDS</b>			
8.1	Have you been able to see your family and friends more than once in the last month:		
	In person (prison visit)?	18%	24%
	Using video calling?	4%	4%

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Remand or awaiting sentence prisoners	Sentenced prisoners
117	52

8.2	Do visits usually start and finish on time?	8%	8%
8.3	Are your visitors usually treated respectfully by staff all/most of the time?	60%	55%
8.4	Is it very/quite easy for your family and friends to get here?	27%	25%
8.5	Have staff here encouraged you to keep in touch with your family and friends?	14%	20%
8.6	Have you had any problems with sending or receiving?		
	Emails	42%	38%
	Letters	43%	59%
	Parcels	58%	57%
8.7	Are you able to use a phone every day (if you have credit)?	68%	76%
<b>TIME OUT OF CELL</b>			
9.1	Do you know what the unlock and lock-up times are supposed to be here?	72%	71%
	<i>For those who know what the unlock and lock-up times are supposed to be:</i>		
	Are these times usually kept to?	40%	40%
9.2	Do you usually spend less than 2 hours out of your cell each day on Monday - Fridays?	78%	76%
	Do you usually spend 10 hours or more out of your cell each day on Monday - Fridays?	1%	4%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	83%	91%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	1%	0%

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Remand or awaiting sentence prisoners	Sentenced prisoners
117	52

9.3	How many times in a normal week can you complete domestic tasks?		
	Once or more	65%	85%
	Three times or more	33%	48%
	More than five times	16%	29%
	How many times in a normal week can you get association?		
	Once or more	91%	94%
	Three times or more	71%	81%
	More than five times	56%	57%
	How many times in a normal week can you get exercise outside?		
	Once or more	87%	94%
	Three times or more	66%	73%
	More than five times	48%	50%
	How many times in a normal week can you go to the gym or play sports?		
	Once or more	59%	60%
	Three times or more	5%	2%
	More than five times	1%	0%
	9.3 Are you able to do the following more than 5 days in a normal week?		
	Complete domestic tasks	16%	29%

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Remand or awaiting sentence prisoners	Sentenced prisoners
117	52

	Get association	56%	57%
	Exercise outside	48%	50%
	Go to the gym or play sports	1%	0%
9.4	At the weekend, are you able to?		
	Complete domestic tasks	52%	61%
	Get association	90%	94%
	Exercise outside	81%	92%
	Go to the gym or play sports	12%	7%
9.5	Are you able to visit the library once a week or more?	31%	29%
	Are you able to borrow library items kept on the wing once a week or more?	48%	53%
	Are you able to get things from the library delivered to the wing once a week or more?	24%	31%
9.6	Does the library have a wide enough range of materials to meet your needs?	52%	38%
<b>APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS</b>			
10.1	Is it easy for you to make an application?	54%	65%
	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	33%	39%
	Within 7 days?	29%	27%
10.3	Is it easy for you to make a complaint?	41%	50%
	<i>For those who have made a complaint are they usually dealt with:</i>		



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117	52

10.4	Fairly?	18%	11%
	Within 7 days?	19%	11%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	34%	32%
10.6	Do you know how to contact the following organisations?		
	Independent Prisoner Complaint Investigations	24%	29%
	Independent Monitoring Board (IMB)	32%	45%
<i>For those who need it, is it easy to?</i>			
10.7	Communicate with your solicitor or legal representative	38%	25%
	Attend legal visits	45%	30%
10.8	Have staff here ever opened letters from your solicitor or legal representative when you were not present?	51%	63%
	<i>For those who have had legal letters opened when they were not present:</i>		
	Were you told why?	26%	17%
<b>HEALTH CARE</b>			
11.1	Since arriving in this prison have you experienced any delays getting these things?		
	Your medication	68%	56%
	Your outside medical appointments	51%	48%
	Your agreed social care package	49%	45%
11.2	Is it very/quite easy to see?		
	Doctor	21%	15%

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	Nurse	46%	43%
	Dentist	8%	11%
	Pharmacist	23%	36%
	Mental health worker	15%	13%
	Substance misuse worker	17%	15%
11.3	Do you think the quality of the health service is very/quite good from?		
	Doctor	30%	20%
	Nurse	48%	38%
	Dentist	16%	13%
	Pharmacist	28%	33%
	Mental health worker	21%	13%
	Substance misuse worker	17%	11%
11.4	Do you think the overall quality of the health services here is very/quite good?	29%	28%
	<i>For those who are due to be released in the next month:</i>		
11.5	Are you confident there are adequate plans to continue your health care?	28%	40%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	29%	29%
<b>OTHER SUPPORT NEEDS</b>			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	39%	47%
	<i>For those who have a disability:</i>		

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12.2	Are you getting the support you need in this prison?	18%	29%
12.3	Do you have any mental health problems?	56%	62%
<i>For those who have any mental health problems:</i>			
12.4	Have you been helped with your mental health problems in this prison?	28%	47%
12.5	Has your mental health got better since arriving at this prison?	8%	6%
<b>ALCOHOL AND DRUGS</b>			
13.1	Do you have a drug or alcohol problem?	28%	26%
<i>For those who have a drug or alcohol problem:</i>			
13.2	Have you told staff about your drug or alcohol problem?	90%	100%
<i>For those who have told staff:</i>			
	Have you received help to manage it?	57%	54%

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13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	15%	12%
	<i>For those who have developed a drug or alcohol problem in this prison:</i>		
	Have you received help to manage your drug or alcohol problem (including medication not prescribed to you)?	6%	50%
	<i>For those who have a drug or alcohol problem and are due to be released in the next month:</i>		
13.4	Do you know who to contact for support for your drug or alcohol problem when you leave this prison?	44%	71%
13.5	In this prison, is it easy/very easy to get?		
	Illicit drugs	30%	42%
	Alcohol	20%	23%
	Medication not prescribed to you	29%	44%
<b>SAFETY</b>			
14.1	Have you ever felt unsafe here?	57%	54%
14.2	Do you feel unsafe now?	27%	24%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	39%	35%
	Staff?	38%	49%
14.4	Have you been bullied/victimised in this prison by other prisoners?	23%	28%
14.5	Have you experienced the following bullying/victimisation by other prisoners:		
	Verbal abuse?	9%	17%
	Threats or intimidation?	10%	13%

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	Physical assault?	8%	13%
	Sexual assault?	1%	4%
	Theft of canteen or property?	18%	17%
	Other bullying/victimisation?	6%	6%
14.4	Have you been bullied/victimised in this prison by staff?	35%	33%
14.5	Have you experienced the following bullying/victimisation by staff:		
	Verbal abuse?	71%	67%
	Threats or intimidation?	60%	72%
	Physical assault?	38%	35%
	Sexual assault?	11%	7%
	Theft of canteen or property?	23%	21%
	Other bullying/victimisation?	59%	80%

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BEHAVIOUR MANAGEMENT			
15.1	Does this prison:		
	Reward good behaviour fairly?	16%	19%
	Deal with bad behaviour fairly?	19%	18%
15.2	Are there opportunities and rewards to motivate people in this prison?	13%	13%
	<i>For those who know that there are opportunities and rewards are:</i>		
15.3	Do the opportunities and rewards in this prison motivate you to behave well?	93%	83%
15.4	Do you think the culture in this prison encourages prisoners to behave well?	13%	9%
15.5	Have you been restrained by staff in this prison in the last 6 months?	29%	20%
	<i>For those who have been restrained in the last 6 months:</i>		
	Did anyone come and talk to you about it afterwards?	10%	0%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	19%	15%
	<i>For those who have spent one or more nights in the segregation unit in this prison in the last 6 months:</i>		
	Were you treated well by segregation staff?	30%	43%
	Could you shower every day?	53%	50%
	Could you go outside for exercise every day?	47%	50%
	Could you use the phone every day (if you had credit)?	53%	67%
EDUCATION, SKILLS AND WORK			
16.1	Have you needed support with reading needs in this prison?	45%	43%
	<i>For those who have needed support:</i>		

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	Have you been supported (this could include education or wing staff, peer support or anyone else)?	45%	45%
16.2	Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)?	28%	38%
	<i>For those who have learning difficulties:</i>		
16.3	Have you received help and support from education staff for your learning difficulties?	45%	13%
16.4	In this prison, have you done the following activities?		
	Education	65%	64%
	Vocational or skills training	49%	48%
	Prison job	66%	70%
	Work outside of the prison	37%	34%
	<i>For those who have done the following activities while in this prison, do you think they will help you when you are released?</i>		
	Education	61%	57%
	Vocational or skills training	58%	57%
	Prison job	54%	34%
	Work outside of the prison	63%	40%
16.5	Has the prison allocated you to the education, training or work that will help you when you are released?	28%	32%
16.6	Do wing staff encourage you to go to education, training or work?	29%	38%
<b>SENTENCE PLAN</b>			
17.1	Do you have a sentence plan?		33%
	<i>For those who have a sentence plan:</i>		

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17.2	Do you know what your objectives or targets are?		73%
	<i>For those who know what their objectives or targets are:</i>		
	Do you understand what you need to do to achieve your objectives or targets?		91%
	Are any staff here supporting you to achieve the objectives or targets?		36%
	Have you been involved in setting the objectives or targets?		55%
<b>RETURNING TO THE COMMUNITY</b>			
18.1	Do you expect to be released in the next 3 months?	28%	48%
	<i>For those who expect to be released in the next 3 months:</i>		
18.2	Is this prison very/quite near to your home area or the address you will be released to?	54%	48%
18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	30%	30%
18.4	Do you need help to sort out the following for when you are released?		
	Finding accommodation	65%	65%
	Getting employment	58%	57%
	Sorting out benefits	68%	70%
	Finances and debt	64%	48%
	Opening a bank account	42%	50%
	Getting photo ID	52%	48%
18.4	Are you getting help to sort out the following for when you are released, if you need it?		
	Finding accommodation	24%	33%



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	Getting employment	27%	15%
	Sorting out benefits	24%	25%
	Finances and debt	31%	0%
	Opening a bank account	36%	27%
	Getting photo ID	31%	9%
<b>FINAL QUESTIONS ABOUT THIS PRISON</b>			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	52%	47%

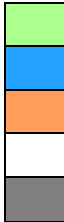
## HMP Wormwood Scrubs 2025

### Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who are under 25 are compared to those who are 25 and over.

Please note that these analyses are based on summary data from selected survey questions only.

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Number of completed questionnaires returned

Under 25	25 and over
31	144

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 21 years of age?	42%	
	Are you 70 years of age or older?		0%
1.3	Are you from an ethnic group other than white?	77%	58%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	6%	3%
7.3	Are you Muslim?	38%	27%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	21%	47%
12.3	Do you have any mental health problems?	43%	61%
19.2	Are you a foreign national?	26%	29%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	30%	16%
19.5	Is your gender female, non-binary or other?	0%	1%
19.6	Do you identify as transgender or trans?	4%	2%
19.7	Are you homosexual, bisexual or other sexual orientation?	0%	5%
ARRIVAL AND RECEPTION			
2.2	When you were searched in reception, was this done in a respectful way?	55%	71%
2.3	Overall, were you treated very/quite well in reception?	61%	64%
2.4	When you first arrived, did you have problems with?:		
	Feeling depressed	57%	72%
	Feeling suicidal	33%	29%
	Needing protection from other prisoners	23%	16%
	For those who had the following problems, did staff help you with?:		
	Feeling depressed	13%	25%
	Feeling suicidal	22%	30%
	Needing protection from other prisoners	17%	29%
2.5	Were you able to talk to a member of staff in private?	20%	31%
FIRST NIGHT AND INDUCTION			

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	Under 25	25 and over
Number of completed questionnaires returned	31	144

3.3	Did you feel safe on your first night here?	63%	56%
3.6	Have you had an induction at this prison?	90%	86%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	54%	54%
<b>ON THE WING</b>			
4.2	Is your cell call bell normally answered within 5 minutes?	3%	17%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	37%	52%
	Can you have access to a shower every day?	60%	79%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	28%	38%
	At night?	48%	48%
4.6	Have you been on an ACCT in this prison?	19%	34%
	<i>For those who have been on an ACCT:</i>		
	Did you feel cared for by staff?	40%	38%
<b>FOOD AND CANTEEN</b>			
5.1	Is the quality of the food in this prison very/quite good?	17%	33%
5.2	Do you get enough to eat at mealtimes always/most of the time?	23%	24%
5.3	Does the shop/canteen sell the things that you need?	43%	63%
<b>RELATIONSHIPS WITH STAFF</b>			
6.1	Do most staff here treat you with respect?	45%	68%
6.2	Are there any staff here you could turn to if you had a problem?	33%	54%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	24%	22%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	41%	26%

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	Under 25	25 and over
Number of completed questionnaires returned	31	144

6.6	If you wanted to, can you talk to managers, governors or directors in this prison?	28%	19%
6.7	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	41%	36%
<b>FAITH</b>			
7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	28%	36%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	77%	70%
7.5	Are your religious beliefs respected here?	69%	64%
<b>CONTACT WITH FAMILY AND FRIENDS</b>			
8.3	Are your visitors usually treated respectfully by staff all/most of the time?	69%	56%
8.5	Have staff here encouraged you to keep in touch with your family and friends?	27%	15%
8.7	Are you able to use a phone every day (if you have credit)?	62%	72%
<b>TIME OUT OF CELL</b>			
9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	79%	76%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	3%	1%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	86%	84%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	0%	1%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Exercise outside	48%	47%
	Go to the gym or play sports	3%	0%
9.6	Does the library have a wide enough range of materials to meet your needs?	50%	48%
<b>APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS</b>			
10.1	Is it easy for you to make an application?	46%	59%
	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	26%	37%
10.3	Is it easy for you to make a complaint?	46%	43%

**Shading is used to indicate statistical significance\*, as follows:**

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
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	Grey shading indicates that we have no valid data for this question

*\* less than 1% probability that the difference is due to chance*

**Number of completed questionnaires returned**

	Under 25	25 and over
	31	144

	For those who have made a complaint are they usually dealt with:		
10.4	Fairly?	18%	16%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	37%	34%
HEALTH CARE			
11.1	Since arriving in this prison have you experienced any delays getting these things?		
	Your medication	50%	67%
	Your outside medical appointments	19%	57%
	Your agreed social care package	25%	54%
11.2	Is it very/quite easy to see?:		
	Doctor	24%	18%
	Nurse	48%	46%
	Dentist	3%	12%
	Pharmacist	18%	29%
	Mental health worker	11%	16%
	Substance misuse worker	14%	18%
11.4	Do you think the overall quality of the health services here is very/quite good?	21%	31%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	21%	31%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	21%	47%
	For those who have a disability:		
12.2	Are you getting the support you need?	0%	23%
12.3	Do you have any mental health problems?	43%	61%
	For those who have any mental health problems:		
12.4	Have you been helped with your mental health problems in this prison?	25%	36%

Blue shading shows results that are significantly more negative than the comparator

No shading means that differences are not significant and may have occurred by chance

\* less than 1% probability that the difference is due to chance

	Under 25	25 and over
Number of completed questionnaires returned	31	144

12.5	Has your mental health got better since arriving at this prison?	4%	8%
<b>ALCOHOL AND DRUGS</b>			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	7%	16%
<b>SAFETY</b>			
14.1	Have you ever felt unsafe here?	55%	55%
14.2	Do you feel unsafe now?	24%	27%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	43%	38%
	Staff?	39%	44%
14.4	Have you been bullied/victimised in this prison by other prisoners?	38%	23%
	Have you been bullied/victimised in this prison by staff?	38%	35%
<b>BEHAVIOUR MANAGEMENT</b>			
15.1	Does this prison:		
	Reward good behaviour fairly?	7%	19%
	Deal with bad behaviour fairly?	19%	18%
	<i>For those who know that there are opportunities and rewards:</i>		
15.3	Do the opportunities and rewards motivate you to behave well?	100%	90%
15.4	Do you think the culture in this prison encourages prisoners to behave well?	11%	13%
15.5	Have you been physically restrained by staff in this prison in the last 6 months?	44%	22%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	32%	15%
<b>EDUCATION, SKILLS AND WORK</b>			
16.1	<i>For those who have needed support:</i>		
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	44%	48%
16.2	Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)?	19%	32%
16.5	Has the prison allocated you to the education, training or work that will help you when you are released?	14%	35%
<b>SENTENCE PLAN</b>			
17.1	Do you have a sentence plan?	75%	29%
	<i>For those who have a sentence plan:</i>		
17.2	Do you know what your objectives or targets are?	67%	75%
	<i>For those who know what their objectives or targets are:</i>		
	Are any staff here supporting you to achieve the objectives or targets?	0%	44%
<b>RETURNING TO THE COMMUNITY</b>			
	<i>For those who expect to be released in the next 3 months:</i>		

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*\* less than 1% probability that the difference is due to chance*

**Number of completed questionnaires returned**

Under 25	25 and over
31	144

18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	20%	33%
<b>FINAL QUESTIONS ABOUT THIS PRISON</b>			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	58%	49%

## HMP Wormwood Scrubs 2025

### Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who are 50 and over are compared to those who are under 50.

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance\*, as follows:

	Green shading shows results that are significantly more positive than the comparator
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\* less than 1% probability that the difference is due to chance

	50 and over	Under 50
Number of completed questionnaires returned	24	151

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 25 years of age?		21%
	Are you 70 years of age or older?	0%	
1.3	Are you from an ethnic group other than white?	29%	67%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	4%	3%
7.3	Are you Muslim?	4%	32%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	57%	40%
12.3	Do you have any mental health problems?	58%	58%
19.2	Are you a foreign national?	14%	31%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	27%	17%
19.5	Is your gender female, non-binary or other?	0%	1%
19.6	Do you identify as transgender or trans?	0%	3%
19.7	Are you homosexual, bisexual or other sexual orientation?	9%	4%
ARRIVAL AND RECEPTION			
2.2	When you were searched in reception, was this done in a respectful way?	78%	66%
2.3	Overall, were you treated very/quite well in reception?	83%	61%
2.4	When you first arrived, did you have problems with?:		
	Feeling depressed	47%	73%
	Feeling suicidal	21%	31%
	Needing protection from other prisoners	0%	19%
	For those who had the following problems, did staff help you with?:		
	Feeling depressed	22%	23%
	Feeling suicidal	33%	28%
	Needing protection from other prisoners		25%
2.5	Were you able to talk to a member of staff in private?	50%	26%
FIRST NIGHT AND INDUCTION			



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\* less than 1% probability that the difference is due to chance

	50 and over	Under 50
Number of completed questionnaires returned	24	151

3.3	Did you feel safe on your first night here?	75%	55%
3.6	Have you had an induction at this prison?	83%	88%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	47%	55%
<b>ON THE WING</b>			
4.2	Is your cell call bell normally answered within 5 minutes?	8%	16%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	46%	50%
	Can you have access to a shower every day?	83%	74%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	46%	34%
	At night?	50%	48%
4.6	Have you been on an ACCT in this prison?	19%	33%
	<i>For those who have been on an ACCT:</i>		
	Did you feel cared for by staff?	50%	37%
<b>FOOD AND CANTEEN</b>			
5.1	Is the quality of the food in this prison very/quite good?	43%	28%
5.2	Do you get enough to eat at mealtimes always/most of the time?	33%	22%
5.3	Does the shop/canteen sell the things that you need?	52%	61%
<b>RELATIONSHIPS WITH STAFF</b>			
6.1	Do most staff here treat you with respect?	90%	60%
6.2	Are there any staff here you could turn to if you had a problem?	74%	46%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	30%	21%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	30%	28%

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Number of completed questionnaires returned

	50 and over	Under 50
	24	151

6.6	If you wanted to, can you talk to managers, governors or directors in this prison?	13%	22%
6.7	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	36%	37%
<b>FAITH</b>			
7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	35%	34%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	78%	71%
7.5	Are your religious beliefs respected here?	61%	66%
<b>CONTACT WITH FAMILY AND FRIENDS</b>			
8.3	Are your visitors usually treated respectfully by staff all/most of the time?	17%	63%
8.5	Have staff here encouraged you to keep in touch with your family and friends?	14%	17%
8.7	Are you able to use a phone every day (if you have credit)?	87%	68%
<b>TIME OUT OF CELL</b>			
9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	75%	77%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	4%	1%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	86%	84%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	0%	1%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Exercise outside	55%	46%
	Go to the gym or play sports	0%	1%
9.6	Does the library have a wide enough range of materials to meet your needs?	72%	44%
<b>APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS</b>			
10.1	Is it easy for you to make an application?	65%	55%
	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	40%	35%
10.3	Is it easy for you to make a complaint?	43%	44%

**Shading is used to indicate statistical significance\*, as follows:**

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*\* less than 1% probability that the difference is due to chance*

**Number of completed questionnaires returned**

	50 and over	Under 50
	24	151

	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	18%	16%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	36%	34%
<b>HEALTH CARE</b>			
11.1	Since arriving in this prison have you experienced any delays getting these things?		
	Your medication	50%	67%
	Your outside medical appointments	50%	51%
	Your agreed social care package	14%	53%
11.2	Is it very/quite easy to see?:		
	Doctor	13%	20%
	Nurse	54%	45%
	Dentist	14%	9%
	Pharmacist	38%	26%
	Mental health worker	14%	15%
	Substance misuse worker	19%	17%
11.4	Do you think the overall quality of the health services here is very/quite good?	38%	28%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	43%	27%
<b>OTHER SUPPORT NEEDS</b>			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	57%	40%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need?	25%	21%
12.3	Do you have any mental health problems?	58%	58%
	<i>For those who have any mental health problems:</i>		
12.4	Have you been helped with your mental health problems in this prison?	46%	33%

Blue shading shows results that are significantly more negative than the comparator

No shading means that differences are not significant and may have occurred by chance

\* less than 1% probability that the difference is due to chance

d	<b>24</b>	<b>50 and over</b>
	<b>151</b>	<b>Under 50</b>

Number of completed questionnaires returned

12.5	Has your mental health got better since arriving at this prison?	0%	9%
<b>ALCOHOL AND DRUGS</b>			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	13%	15%
<b>SAFETY</b>			
14.1	Have you ever felt unsafe here?	42%	57%
14.2	Do you feel unsafe now?	17%	28%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	36%	39%
	Staff?	50%	43%
14.4	Have you been bullied/victimised in this prison by other prisoners?	17%	28%
	Have you been bullied/victimised in this prison by staff?	19%	38%
<b>BEHAVIOUR MANAGEMENT</b>			
15.1	Does this prison:		
	Reward good behaviour fairly?	22%	16%
	Deal with bad behaviour fairly?	23%	18%
	<i>For those who know that there are opportunities and rewards:</i>		
15.3	Do the opportunities and rewards motivate you to behave well?	83%	94%
15.4	Do you think the culture in this prison encourages prisoners to behave well?	17%	12%
15.5	Have you been physically restrained by staff in this prison in the last 6 months?	14%	28%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	9%	20%
<b>EDUCATION, SKILLS AND WORK</b>			
16.1	<i>For those who have needed support:</i>		
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	45%	47%
16.2	Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)?	30%	30%
16.5	Has the prison allocated you to the education, training or work that will help you when you are released?	33%	31%
<b>SENTENCE PLAN</b>			
17.1	Do you have a sentence plan?	10%	39%
	<i>For those who have a sentence plan:</i>		
17.2	Do you know what your objectives or targets are?	100%	71%
	<i>For those who know what their objectives or targets are:</i>		
	Are any staff here supporting you to achieve the objectives or targets?	0%	40%
<b>RETURNING TO THE COMMUNITY</b>			
	<i>For those who expect to be released in the next 3 months:</i>		

**Shading is used to indicate statistical significance\*, as follows:**



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*\* less than 1% probability that the difference is due to chance*

	50 and over	Under 50
Number of completed questionnaires returned	24	151

18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	25%	31%
<b>FINAL QUESTIONS ABOUT THIS PRISON</b>			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	48%	51%

## HMP Wormwood Scrubs 2025

### Comparison of survey responses between sub-populations of prisoners

In this table responses of all other ethnic groups combined are compared with those of white prisoners.

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance\*, as follows:



Green shading shows results that are significantly more positive than the comparator

Blue shading shows results that are significantly more negative than the comparator

Orange shading shows significant differences in demographics and background information

No shading means that differences are not significant and may have occurred by chance

Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

	All other ethnic groups combined	White prisoners
Number of completed questionnaires returned	107	67

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 25 years of age?	22%	10%
	Are you 50 years of age or older?	7%	25%
1.3	Are you from an ethnic group other than white?		
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?		9%
7.3	Are you Muslim?	44%	5%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	40%	46%
12.3	Do you have any mental health problems?	58%	57%
19.2	Are you a foreign national?	32%	24%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	21%	13%
19.5	Is your gender female, non-binary or other?	1%	0%
19.6	Do you identify as transgender or trans?	3%	2%
19.7	Are you homosexual, bisexual or other sexual orientation?	4%	5%
ARRIVAL AND RECEPTION			
2.2	When you were searched in reception, was this done in a respectful way?	65%	75%
2.3	Overall, were you treated very/quite well in reception?	59%	72%
2.4	When you first arrived, did you have problems with?:		
	Feeling depressed	76%	58%
	Feeling suicidal	33%	24%
	Needing protection from other prisoners	20%	11%
	For those who had the following problems, did staff help you with?:		
	Feeling depressed	25%	20%
	Feeling suicidal	23%	42%
	Needing protection from other prisoners	21%	40%
2.5	Were you able to talk to a member of staff in private?	26%	36%
FIRST NIGHT AND INDUCTION			

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\* less than 1% probability that the difference is due to chance

	All other ethnic groups combined	White prisoners
Number of completed questionnaires returned	107	67

3.3	Did you feel safe on your first night here?	52%	68%
3.6	Have you had an induction at this prison?	88%	85%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	58%	49%
<b>ON THE WING</b>			
4.2	Is your cell call bell normally answered within 5 minutes?	12%	20%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	51%	46%
	Can you have access to a shower every day?	72%	83%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	36%	36%
	At night?	50%	46%
4.6	Have you been on an ACCT in this prison?	30%	32%
	<i>For those who have been on an ACCT:</i>		
	Did you feel cared for by staff?	34%	45%
<b>FOOD AND CANTEEN</b>			
5.1	Is the quality of the food in this prison very/quite good?	27%	35%
5.2	Do you get enough to eat at mealtimes always/most of the time?	22%	28%
5.3	Does the shop/canteen sell the things that you need?	58%	63%
<b>RELATIONSHIPS WITH STAFF</b>			
6.1	Do most staff here treat you with respect?	58%	73%
6.2	Are there any staff here you could turn to if you had a problem?	43%	62%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	21%	26%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	33%	22%

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\* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

All other ethnic groups combined	White prisoners
107	67

6.6	If you wanted to, can you talk to managers, governors or directors in this prison?	22%	19%
6.7	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	40%	32%
<b>FAITH</b>			
7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	32%	39%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	70%	76%
7.5	Are your religious beliefs respected here?	67%	63%
<b>CONTACT WITH FAMILY AND FRIENDS</b>			
8.3	Are your visitors usually treated respectfully by staff all/most of the time?	58%	63%
8.5	Have staff here encouraged you to keep in touch with your family and friends?	18%	16%
8.7	Are you able to use a phone every day (if you have credit)?	64%	81%
<b>TIME OUT OF CELL</b>			
9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	76%	77%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	2%	2%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	83%	87%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	1%	0%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Exercise outside	43%	55%
	Go to the gym or play sports	1%	0%
9.6	Does the library have a wide enough range of materials to meet your needs?	40%	64%
<b>APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS</b>			
10.1	Is it easy for you to make an application?	56%	59%
	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	29%	45%
10.3	Is it easy for you to make a complaint?	44%	45%



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	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

*\* less than 1% probability that the difference is due to chance*

	All other ethnic groups combined	White prisoners
Number of completed questionnaires returned	107	67

	For those who have made a complaint are they usually dealt with:		
10.4	Fairly?	14%	21%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	41%	22%
HEALTH CARE			
11.1	Since arriving in this prison have you experienced any delays getting these things?		
	Your medication	68%	59%
	Your outside medical appointments	47%	54%
	Your agreed social care package	46%	52%
11.2	Is it very/quite easy to see?:		
	Doctor	19%	19%
	Nurse	46%	45%
	Dentist	8%	13%
	Pharmacist	24%	33%
	Mental health worker	11%	21%
	Substance misuse worker	15%	21%
11.4	Do you think the overall quality of the health services here is very/quite good?	25%	37%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	31%	26%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	40%	46%
	For those who have a disability:		
12.2	Are you getting the support you need?	19%	25%
12.3	Do you have any mental health problems?	58%	57%
	For those who have any mental health problems:		
12.4	Have you been helped with your mental health problems in this prison?	29%	46%

Shading is used to indicate statistical significance\*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
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	Grey shading indicates that we have no valid data for this question
	* less than 1% probability that the difference is due to chance

		All other ethnic groups combined	White prisoners
Number of completed questionnaires returned		107	67
12.5	Has your mental health got better since arriving at this prison?	6%	10%
<b>ALCOHOL AND DRUGS</b>			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	11%	19%
<b>SAFETY</b>			
14.1	Have you ever felt unsafe here?	57%	51%
14.2	Do you feel unsafe now?	32%	17%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	38%	39%
	Staff?	42%	47%
14.4	Have you been bullied/victimised in this prison by other prisoners?	31%	18%
	Have you been bullied/victimised in this prison by staff?	40%	26%
<b>BEHAVIOUR MANAGEMENT</b>			
15.1	Does this prison:		
	Reward good behaviour fairly?	15%	19%
	Deal with bad behaviour fairly?	16%	23%
	<i>For those who know that there are opportunities and rewards:</i>		
15.3	Do the opportunities and rewards motivate you to behave well?	92%	90%
15.4	Do you think the culture in this prison encourages prisoners to behave well?	13%	13%
15.5	Have you been physically restrained by staff in this prison in the last 6 months?	30%	20%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	25%	6%
<b>EDUCATION, SKILLS AND WORK</b>			
16.1	<i>For those who have needed support:</i>		
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	46%	50%
16.2	Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)?	27%	34%
16.5	Has the prison allocated you to the education, training or work that will help you when you are released?	36%	26%
<b>SENTENCE PLAN</b>			
17.1	Do you have a sentence plan?	28%	41%
	<i>For those who have a sentence plan:</i>		
17.2	Do you know what your objectives or targets are?	50%	100%
	<i>For those who know what their objectives or targets are:</i>		
	Are any staff here supporting you to achieve the objectives or targets?	25%	43%
<b>RETURNING TO THE COMMUNITY</b>			
	<i>For those who expect to be released in the next 3 months:</i>		

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*\* less than 1% probability that the difference is due to chance*

**Number of completed questionnaires returned**

All other ethnic groups combined	White prisoners
107	67

18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	24%	40%
<b>FINAL QUESTIONS ABOUT THIS PRISON</b>			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	51%	51%

## HMP Wormwood Scrubs 2025

### Comparison of survey responses between sub-populations of prisoners

In this table responses of foreign national prisoners are compared with those of UK / British national prisoners.

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance\*, as follows:

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	Foreign national	UK / British national
Number of completed questionnaires returned	44	110

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 25 years of age?	16%	18%
	Are you 50 years of age or older?	7%	16%
1.3	Are you from an ethnic group other than white?	68%	59%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	9%	2%
7.3	Are you Muslim?	30%	26%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	27%	47%
12.3	Do you have any mental health problems?	35%	65%
19.2	Are you a foreign national?		
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	9%	23%
19.5	Is your gender female, non-binary or other?	0%	1%
19.6	Do you identify as transgender or trans?	5%	2%
19.7	Are you homosexual, bisexual or other sexual orientation?	2%	5%
ARRIVAL AND RECEPTION			
2.2	When you were searched in reception, was this done in a respectful way?	73%	69%
2.3	Overall, were you treated very/quite well in reception?	65%	67%
2.4	When you first arrived, did you have problems with?:		
	Feeling depressed	73%	68%
	Feeling suicidal	29%	27%
	Needing protection from other prisoners	13%	16%
	For those who had the following problems, did staff help you with?:		
	Feeling depressed	34%	14%
	Feeling suicidal	30%	32%
	Needing protection from other prisoners	25%	17%
2.5	Were you able to talk to a member of staff in private?	24%	31%
FIRST NIGHT AND INDUCTION			

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\* less than 1% probability that the difference is due to chance

	Foreign national	UK / British national
Number of completed questionnaires returned	44	110

3.3	Did you feel safe on your first night here?	48%	62%
3.6	Have you had an induction at this prison?	86%	88%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	61%	51%
<b>ON THE WING</b>			
4.2	Is your cell call bell normally answered within 5 minutes?	16%	14%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	64%	45%
	Can you have access to a shower every day?	81%	73%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	35%	34%
	At night?	51%	49%
4.6	Have you been on an ACCT in this prison?	24%	32%
	<i>For those who have been on an ACCT:</i>		
	Did you feel cared for by staff?	50%	36%
<b>FOOD AND CANTEEN</b>			
5.1	Is the quality of the food in this prison very/quite good?	34%	27%
5.2	Do you get enough to eat at mealtimes always/most of the time?	23%	24%
5.3	Does the shop/canteen sell the things that you need?	66%	60%
<b>RELATIONSHIPS WITH STAFF</b>			
6.1	Do most staff here treat you with respect?	74%	59%
6.2	Are there any staff here you could turn to if you had a problem?	44%	53%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	20%	21%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	34%	26%

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	Foreign national	UK / British national
Number of completed questionnaires returned	44	110

6.6	If you wanted to, can you talk to managers, governors or directors in this prison?	29%	16%
6.7	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	50%	30%
<b>FAITH</b>			
7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	26%	35%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	74%	74%
7.5	Are your religious beliefs respected here?	67%	66%
<b>CONTACT WITH FAMILY AND FRIENDS</b>			
8.3	Are your visitors usually treated respectfully by staff all/most of the time?	74%	56%
8.5	Have staff here encouraged you to keep in touch with your family and friends?	19%	14%
8.7	Are you able to use a phone every day (if you have credit)?	77%	70%
<b>TIME OUT OF CELL</b>			
9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	77%	75%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	0%	3%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	81%	84%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	0%	1%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Exercise outside	33%	55%
	Go to the gym or play sports	0%	1%
9.6	Does the library have a wide enough range of materials to meet your needs?	34%	54%
<b>APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS</b>			
10.1	Is it easy for you to make an application?	61%	56%
	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	42%	34%
10.3	Is it easy for you to make a complaint?	42%	45%

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*\* less than 1% probability that the difference is due to chance*

**Number of completed questionnaires returned**

Foreign national	UK / British national
<b>44</b>	<b>110</b>

	For those who have made a complaint are they usually dealt with:		
10.4	Fairly?	17%	17%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	33%	31%
HEALTH CARE			
11.1	Since arriving in this prison have you experienced any delays getting these things?		
	Your medication	59%	66%
	Your outside medical appointments	35%	56%
	Your agreed social care package	29%	53%
11.2	Is it very/quite easy to see?:		
	Doctor	23%	19%
	Nurse	49%	46%
	Dentist	9%	9%
	Pharmacist	37%	22%
	Mental health worker	12%	16%
	Substance misuse worker	16%	18%
11.4	Do you think the overall quality of the health services here is very/quite good?	32%	28%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	30%	28%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	27%	47%
	For those who have a disability:		
12.2	Are you getting the support you need?	30%	20%
12.3	Do you have any mental health problems?	35%	65%
	For those who have any mental health problems:		
12.4	Have you been helped with your mental health problems in this prison?	43%	30%

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		Foreign national	UK / British national
Number of completed questionnaires returned		44	110
12.5	Has your mental health got better since arriving at this prison?	8%	7%
<b>ALCOHOL AND DRUGS</b>			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	7%	17%
<b>SAFETY</b>			
14.1	Have you ever felt unsafe here?	60%	54%
14.2	Do you feel unsafe now?	30%	24%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	40%	37%
	Staff?	50%	39%
14.4	Have you been bullied/victimised in this prison by other prisoners?	30%	21%
	Have you been bullied/victimised in this prison by staff?	24%	36%
<b>BEHAVIOUR MANAGEMENT</b>			
15.1	Does this prison:		
	Reward good behaviour fairly?	20%	15%
	Deal with bad behaviour fairly?	14%	20%
	<i>For those who know that there are opportunities and rewards:</i>		
15.3	Do the opportunities and rewards motivate you to behave well?	100%	88%
15.4	Do you think the culture in this prison encourages prisoners to behave well?	14%	12%
15.5	Have you been physically restrained by staff in this prison in the last 6 months?	19%	29%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	8%	21%
<b>EDUCATION, SKILLS AND WORK</b>			
16.1	<i>For those who have needed support:</i>		
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	56%	41%
16.2	Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)?	16%	34%
16.5	Has the prison allocated you to the education, training or work that will help you when you are released?	41%	26%
<b>SENTENCE PLAN</b>			
17.1	Do you have a sentence plan?	47%	26%
	<i>For those who have a sentence plan:</i>		
17.2	Do you know what your objectives or targets are?	71%	75%
	<i>For those who know what their objectives or targets are:</i>		
	Are any staff here supporting you to achieve the objectives or targets?	0%	67%
<b>RETURNING TO THE COMMUNITY</b>			
	<i>For those who expect to be released in the next 3 months:</i>		



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*\* less than 1% probability that the difference is due to chance*

	Foreign national	UK / British national
Number of completed questionnaires returned	44	110

18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	18%	36%
<b>FINAL QUESTIONS ABOUT THIS PRISON</b>			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	55%	47%

## HMP Wormwood Scrubs 2025

### Comparison of survey responses between sub-populations of prisoners

In this table responses of Muslim prisoners are compared with those of non-Muslim prisoners.

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance\*, as follows:

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\* less than 1% probability that the difference is due to chance

	Muslim	Non-Muslim
Number of completed questionnaires returned	48	120

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 25 years of age?	23%	15%
	Are you 50 years of age or older?	2%	18%
1.3	Are you from an ethnic group other than white?	94%	49%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	0%	5%
7.3	Are you Muslim?		
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	42%	43%
12.3	Do you have any mental health problems?	61%	56%
19.2	Are you a foreign national?	32%	28%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	20%	19%
19.5	Is your gender female, non-binary or other?	0%	1%
19.6	Do you identify as transgender or trans?	2%	3%
19.7	Are you homosexual, bisexual or other sexual orientation?	0%	6%
ARRIVAL AND RECEPTION			
2.2	When you were searched in reception, was this done in a respectful way?	63%	72%
2.3	Overall, were you treated very/quite well in reception?	48%	70%
2.4	When you first arrived, did you have problems with?:		
	Feeling depressed	80%	65%
	Feeling suicidal	33%	28%
	Needing protection from other prisoners	28%	13%
	For those who had the following problems, did staff help you with?:		
	Feeling depressed	22%	22%
	Feeling suicidal	8%	42%
	Needing protection from other prisoners	30%	20%
2.5	Were you able to talk to a member of staff in private?	17%	35%
FIRST NIGHT AND INDUCTION			

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\* less than 1% probability that the difference is due to chance

	Muslim	Non-Muslim
Number of completed questionnaires returned	48	120

3.3	Did you feel safe on your first night here?	46%	62%
3.6	Have you had an induction at this prison?	79%	90%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	63%	51%
<b>ON THE WING</b>			
4.2	Is your cell call bell normally answered within 5 minutes?	10%	16%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	50%	48%
	Can you have access to a shower every day?	79%	73%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	33%	37%
	At night?	42%	50%
4.6	Have you been on an ACCT in this prison?	36%	29%
	<i>For those who have been on an ACCT:</i>		
	Did you feel cared for by staff?	38%	38%
<b>FOOD AND CANTEEN</b>			
5.1	Is the quality of the food in this prison very/quite good?	21%	32%
5.2	Do you get enough to eat at mealtimes always/most of the time?	27%	22%
5.3	Does the shop/canteen sell the things that you need?	57%	60%
<b>RELATIONSHIPS WITH STAFF</b>			
6.1	Do most staff here treat you with respect?	53%	67%
6.2	Are there any staff here you could turn to if you had a problem?	37%	57%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	10%	28%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	31%	27%

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Number of completed questionnaires returned

	Muslim	Non-Muslim
	48	120

6.6	If you wanted to, can you talk to managers, governors or directors in this prison?	15%	23%
6.7	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	29%	39%
<b>FAITH</b>			
7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	46%	30%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	77%	69%
7.5	Are your religious beliefs respected here?	69%	63%
<b>CONTACT WITH FAMILY AND FRIENDS</b>			
8.3	Are your visitors usually treated respectfully by staff all/most of the time?	42%	67%
8.5	Have staff here encouraged you to keep in touch with your family and friends?	17%	16%
8.7	Are you able to use a phone every day (if you have credit)?	64%	72%
<b>TIME OUT OF CELL</b>			
9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	83%	76%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	0%	3%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	93%	83%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	0%	1%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Exercise outside	44%	49%
	Go to the gym or play sports	0%	1%
9.6	Does the library have a wide enough range of materials to meet your needs?	41%	52%
<b>APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS</b>			
10.1	Is it easy for you to make an application?	48%	61%
	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	15%	44%
10.3	Is it easy for you to make a complaint?	48%	43%

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*\* less than 1% probability that the difference is due to chance*

**Number of completed questionnaires returned**

Muslim	Non-Muslim
48	120

	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	10%	20%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	51%	28%
HEALTH CARE			
11.1	Since arriving in this prison have you experienced any delays getting these things?		
	Your medication	65%	65%
	Your outside medical appointments	46%	52%
	Your agreed social care package	48%	50%
11.2	Is it very/quite easy to see?:		
	Doctor	15%	20%
	Nurse	39%	49%
	Dentist	11%	9%
	Pharmacist	30%	27%
	Mental health worker	14%	16%
	Substance misuse worker	13%	19%
11.4	Do you think the overall quality of the health services here is very/quite good?	17%	34%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	18%	32%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	42%	43%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need?	6%	28%
12.3	Do you have any mental health problems?	61%	56%
	<i>For those who have any mental health problems:</i>		
12.4	Have you been helped with your mental health problems in this prison?	19%	42%

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- Grey shading indicates that we have no valid data for this question

*\* less than 1% probability that the difference is due to chance*

	Muslim	Non-Muslim
Number of completed questionnaires returned	48	120

12.5	Has your mental health got better since arriving at this prison?	2%	10%
<b>ALCOHOL AND DRUGS</b>			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	18%	14%
<b>SAFETY</b>			
14.1	Have you ever felt unsafe here?	67%	50%
14.2	Do you feel unsafe now?	42%	20%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	34%	42%
	Staff?	35%	48%
14.4	Have you been bullied/victimised in this prison by other prisoners?	33%	24%
	Have you been bullied/victimised in this prison by staff?	47%	31%
<b>BEHAVIOUR MANAGEMENT</b>			
15.1	Does this prison:		
	Reward good behaviour fairly?	16%	17%
	Deal with bad behaviour fairly?	16%	20%
	<i>For those who know that there are opportunities and rewards:</i>		
15.3	Do the opportunities and rewards motivate you to behave well?	100%	89%
15.4	Do you think the culture in this prison encourages prisoners to behave well?	11%	14%
15.5	Have you been physically restrained by staff in this prison in the last 6 months?	32%	23%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	22%	15%
<b>EDUCATION, SKILLS AND WORK</b>			
16.1	<i>For those who have needed support:</i>		
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	45%	49%
16.2	Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)?	35%	27%
16.5	Has the prison allocated you to the education, training or work that will help you when you are released?	32%	31%
<b>SENTENCE PLAN</b>			
17.1	Do you have a sentence plan?	15%	41%
	<i>For those who have a sentence plan:</i>		
17.2	Do you know what your objectives or targets are?	50%	77%
	<i>For those who know what their objectives or targets are:</i>		
	Are any staff here supporting you to achieve the objectives or targets?	100%	30%
<b>RETURNING TO THE COMMUNITY</b>			
	<i>For those who expect to be released in the next 3 months:</i>		

**Shading is used to indicate statistical significance\*, as follows:**



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Orange shading shows significant differences in demographics and background information

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Grey shading indicates that we have no valid data for this question

*\* less than 1% probability that the difference is due to chance*

**Number of completed questionnaires returned**

Muslim	Non-Muslim
48	120

18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	33%	30%
<b>FINAL QUESTIONS ABOUT THIS PRISON</b>			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	37%	54%

## HMP Wormwood Scrubs 2025

### Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who reported that they had a disability are compared with those who did not.

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance\*, as follows:



Green shading shows results that are significantly more positive than the comparator

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Number of completed questionnaires returned

Have a disability	Do not have a disability
70	94

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 25 years of age?	9%	23%
	Are you 50 years of age or older?	19%	11%
1.3	Are you from an ethnic group other than white?	58%	64%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	0%	6%
7.3	Are you Muslim?	28%	28%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs)?		
12.3	Do you have any mental health problems?	90%	33%
19.2	Are you a foreign national?	19%	36%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	28%	12%
19.5	Is your gender female, non-binary or other?	0%	1%
19.6	Do you identify as transgender or trans?	5%	1%
19.7	Are you homosexual, bisexual or other sexual orientation?	9%	1%
ARRIVAL AND RECEPTION			
2.2	When you were searched in reception, was this done in a respectful way?	63%	74%
2.3	Overall, were you treated very/quite well in reception?	59%	69%
2.4	When you first arrived, did you have problems with?:		
	Feeling depressed	83%	60%
	Feeling suicidal	44%	18%
	Needing protection from other prisoners	26%	9%
	For those who had the following problems, did staff help you with?:		
	Feeling depressed	21%	22%
	Feeling suicidal	25%	42%
	Needing protection from other prisoners	18%	17%
2.5	Were you able to talk to a member of staff in private?	27%	29%
FIRST NIGHT AND INDUCTION			



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\* less than 1% probability that the difference is due to chance

	Have a disability	Do not have a disability
Number of completed questionnaires returned	70	94

3.3	Did you feel safe on your first night here?	49%	64%
3.6	Have you had an induction at this prison?	79%	91%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	43%	60%
<b>ON THE WING</b>			
4.2	Is your cell call bell normally answered within 5 minutes?	13%	16%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	37%	59%
	Can you have access to a shower every day?	74%	75%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	34%	36%
	At night?	37%	55%
4.6	Have you been on an ACCT in this prison?	37%	27%
	<i>For those who have been on an ACCT:</i>		
	Did you feel cared for by staff?	29%	50%
<b>FOOD AND CANTEEN</b>			
5.1	Is the quality of the food in this prison very/quite good?	19%	35%
5.2	Do you get enough to eat at mealtimes always/most of the time?	21%	25%
5.3	Does the shop/canteen sell the things that you need?	63%	59%
<b>RELATIONSHIPS WITH STAFF</b>			
6.1	Do most staff here treat you with respect?	52%	72%
6.2	Are there any staff here you could turn to if you had a problem?	54%	47%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	21%	23%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	25%	32%

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	Have a disability	Do not have a disability
Number of completed questionnaires returned	70	94

6.6	If you wanted to, can you talk to managers, governors or directors in this prison?	17%	22%
6.7	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	28%	41%
<b>FAITH</b>			
7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	38%	30%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	61%	80%
7.5	Are your religious beliefs respected here?	63%	68%
<b>CONTACT WITH FAMILY AND FRIENDS</b>			
8.3	Are your visitors usually treated respectfully by staff all/ most of the time?	43%	72%
8.5	Have staff here encouraged you to keep in touch with your family/friends?	17%	15%
8.7	Are you able to use a phone every day (if you have credit)?	66%	74%
<b>TIME OUT OF CELL</b>			
9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	81%	72%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	1%	2%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	89%	80%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	0%	1%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Exercise outside	51%	44%
	Go to the gym or play sports	0%	1%
9.6	Does the library have a wide enough range of materials to meet your needs?	49%	46%
<b>APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS</b>			
10.1	Is it easy for you to make an application?	46%	65%
	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	24%	43%
10.3	Is it easy for you to make a complaint?	42%	44%

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	Have a disability	Do not have a disability
Number of completed questionnaires returned	70	94

	For those who have made a complaint are they usually dealt with:		
10.4	Fairly?	10%	20%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	35%	33%
HEALTH CARE			
11.1	Since arriving in this prison, have you experienced any delays accessing?:		
	Your medication	73%	54%
	Your outside medical appointments	58%	44%
	Your agreed social care package	61%	41%
11.2	Is it very/quite easy to see?:		
	Doctor	10%	26%
	Nurse	38%	52%
	Dentist	6%	12%
	Pharmacist	28%	27%
	Mental health worker	18%	13%
	Substance misuse worker	16%	18%
11.4	Do you think the overall quality of the health services here is very/quite good?	23%	34%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	19%	36%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs)?		
	For those who have a disability:		
12.2	Are you getting the support you need?	22%	
12.3	Do you have any mental health problems?	90%	33%
	For those who have needed help with their mental health problems:		
12.4	Have you been helped with your mental health problems in this prison?	35%	32%

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		Have a disability	Do not have a disability
Number of completed questionnaires returned		70	94
12.5	Has your mental health got better since arriving at this prison?	9%	7%
<b>ALCOHOL AND DRUGS</b>			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	21%	10%
<b>SAFETY</b>			
14.1	Have you ever felt unsafe here?	64%	48%
14.2	Do you feel unsafe now?	39%	17%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	42%	36%
	Staff?	48%	40%
14.4	Have you been bullied/victimised in this prison by other prisoners?	36%	18%
	Have you been bullied/victimised in this prison by staff?	43%	29%
<b>BEHAVIOUR MANAGEMENT</b>			
15.1	Does this prison:		
	Reward good behaviour fairly?	14%	19%
	Deal with bad behaviour fairly?	15%	21%
	<i>For those who know that there are opportunities and rewards:</i>		
15.3	Do the opportunities and rewards motivate you to behave well?	90%	92%
15.4	Do you think the culture in this prison encourages prisoners to behave well?	9%	16%
15.5	Have you been physically restrained by staff in this prison in the last 6 months?	26%	27%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	15%	21%
<b>EDUCATION, SKILLS AND WORK</b>			
16.1	<i>For those who have needed support:</i>		
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	41%	55%
16.2	Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)?	55%	11%
16.5	Has the prison allocated you to the education, training or work that will help you when you are released?	30%	33%
<b>SENTENCE PLAN</b>			
17.1	Do you have a sentence plan?	18%	46%
	<i>For those who have a sentence plan:</i>		
17.2	Do you know what your objectives or targets are?	75%	73%
	<i>For those who know what their objectives or targets are:</i>		
	Are any staff here supporting you to achieve the objectives or targets?	33%	38%
<b>RETURNING TO THE COMMUNITY</b>			
	<i>For those who expect to be released in the next 3 months:</i>		

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*\* less than 1% probability that the difference is due to chance*

	Have a disability	Do not have a disability
Number of completed questionnaires returned	70	94

18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	27%	33%
<b>FINAL QUESTIONS ABOUT THIS PRISON</b>			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	47%	52%

## HMP Wormwood Scrubs 2025

### Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who reported that they had mental health problems are compared with those who did not.

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance\*, as follows:

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	Have mental health problems	Do not have mental health problems
Number of completed questionnaires returned	95	69

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 25 years of age?	13%	23%
	Are you 50 years of age or older?	15%	14%
1.3	Are you from an ethnic group other than white?	62%	61%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	1%	7%
7.3	Are you Muslim?	29%	25%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	67%	10%
12.3	Do you have any mental health problems?		
19.2	Are you a foreign national?	17%	42%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	28%	6%
19.5	Is your gender female, non-binary or other?	0%	2%
19.6	Do you identify as transgender or trans?	3%	2%
19.7	Are you homosexual, bisexual or other sexual orientation?	6%	3%
ARRIVAL AND RECEPTION			
2.2	When you were searched in reception, was this done in a respectful way?	67%	73%
2.3	Overall, were you treated very/quite well in reception?	63%	69%
2.4	When you first arrived, did you have problems with?:		
	Feeling depressed	83%	52%
	Feeling suicidal	42%	12%
	Needing protection from other prisoners	17%	14%
	For those who had the following problems, did staff help you with?:		
	Feeling depressed	23%	16%
	Feeling suicidal	33%	17%
	Needing protection from other prisoners	20%	14%
2.5	Were you able to talk to a member of staff in private?	33%	21%
FIRST NIGHT AND INDUCTION			

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\* less than 1% probability that the difference is due to chance

		Have mental health problems	Do not have mental health problems
Number of completed questionnaires returned		95	69
3.3	Did you feel safe on your first night here?	53%	65%
3.6	Have you had an induction at this prison?	82%	93%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	49%	57%
<b>ON THE WING</b>			
4.2	Is your cell call bell normally answered within 5 minutes?	14%	16%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	42%	60%
	Can you have access to a shower every day?	75%	75%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	32%	39%
	At night?	44%	52%
4.6	Have you been on an ACCT in this prison?	42%	17%
	<i>For those who have been on an ACCT:</i>		
	Did you feel cared for by staff?	41%	36%
<b>FOOD AND CANTEEN</b>			
5.1	Is the quality of the food in this prison very/quite good?	23%	35%
5.2	Do you get enough to eat at mealtimes always/most of the time?	21%	25%
5.3	Does the shop/canteen sell the things that you need?	61%	60%
<b>RELATIONSHIPS WITH STAFF</b>			
6.1	Do most staff here treat you with respect?	56%	73%
6.2	Are there any staff here you could turn to if you had a problem?	55%	44%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	23%	20%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	27%	33%

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\* less than 1% probability that the difference is due to chance

		Have mental health problems	Do not have mental health problems
Number of completed questionnaires returned		95	69
6.6	If you wanted to, can you talk to managers, governors or directors in this prison?	21%	19%
6.7	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	34%	38%
<b>FAITH</b>			
7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	42%	24%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	70%	78%
7.5	Are your religious beliefs respected here?	67%	64%
<b>CONTACT WITH FAMILY AND FRIENDS</b>			
8.3	Are your visitors usually treated respectfully by staff all/most of the time?	55%	65%
8.5	Have staff here encouraged you to keep in touch with your family and friends?	18%	13%
8.7	Are you able to use a phone every day (if you have credit)?	69%	74%
<b>TIME OUT OF CELL</b>			
9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	78%	72%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	1%	3%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	86%	82%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	0%	2%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Exercise outside	52%	41%
	Go to the gym or play sports	0%	2%
9.6	Does the library have a wide enough range of materials to meet your needs?	52%	42%
<b>APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS</b>			
10.1	Is it easy for you to make an application?	52%	64%
	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	29%	44%
10.3	Is it easy for you to make a complaint?	43%	46%



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*\* less than 1% probability that the difference is due to chance*

	Have mental health problems	Do not have mental health problems
<b>Number of completed questionnaires returned</b>	<b>95</b>	<b>69</b>

	For those who have made a complaint are they usually dealt with:		
10.4	Fairly?	12%	21%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	37%	29%
HEALTH CARE			
11.1	Since arriving in this prison have you experienced any delays getting these things?		
	Your medication	71%	49%
	Your outside medical appointments	55%	42%
	Your agreed social care package	60%	30%
11.2	Is it very/quite easy to see?:		
	Doctor	15%	25%
	Nurse	41%	54%
	Dentist	9%	10%
	Pharmacist	26%	29%
	Mental health worker	20%	9%
	Substance misuse worker	21%	12%
11.4	Do you think the overall quality of the health services here is very/quite good?	25%	36%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	24%	37%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	67%	10%
	For those who have a disability:		
12.2	Are you getting the support you need?	24%	0%
12.3	Do you have any mental health problems?		
	For those who have any mental health problems:		
12.4	Have you been helped with your mental health problems in this prison?	35%	

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\* less than 1% probability that the difference is due to chance

		Have mental health problems	Do not have mental health problems
Number of completed questionnaires returned		95	69
12.5	Has your mental health got better since arriving at this prison?	9%	5%
<b>ALCOHOL AND DRUGS</b>			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	22%	4%
<b>SAFETY</b>			
14.1	Have you ever felt unsafe here?	61%	46%
14.2	Do you feel unsafe now?	38%	10%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	38%	40%
	Staff?	43%	45%
14.4	Have you been bullied/victimised in this prison by other prisoners?	36%	12%
	Have you been bullied/victimised in this prison by staff?	44%	22%
<b>BEHAVIOUR MANAGEMENT</b>			
15.1	Does this prison:		
	Reward good behaviour fairly?	16%	18%
	Deal with bad behaviour fairly?	18%	20%
	<i>For those who know that there are opportunities and rewards:</i>		
15.3	Do the opportunities and rewards motivate you to behave well?	85%	100%
15.4	Do you think the culture in this prison encourages prisoners to behave well?	12%	14%
15.5	Have you been physically restrained by staff in this prison in the last 6 months?	34%	16%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	20%	15%
<b>EDUCATION, SKILLS AND WORK</b>			
16.1	<i>For those who have needed support:</i>		
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	40%	67%
16.2	Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)?	47%	6%
16.5	Has the prison allocated you to the education, training or work that will help you when you are released?	31%	32%
<b>SENTENCE PLAN</b>			
17.1	Do you have a sentence plan?	25%	44%
	<i>For those who have a sentence plan:</i>		
17.2	Do you know what your objectives or targets are?	71%	75%
	<i>For those who know what their objectives or targets are:</i>		
	Are any staff here supporting you to achieve the objectives or targets?	60%	17%
<b>RETURNING TO THE COMMUNITY</b>			
	<i>For those who expect to be released in the next 3 months:</i>		

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*\* less than 1% probability that the difference is due to chance*

**Number of completed questionnaires returned**

Have mental health problems	Do not have mental health problems
95	69

18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	31%	29%
<b>FINAL QUESTIONS ABOUT THIS PRISON</b>			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	48%	53%

## HMP Wormwood Scrubs 2025

### Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who have been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while under 18 years old) are compared with those who have not.

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance\*, as follows:



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\* less than 1% probability that the difference is due to chance

	Been in local authority care	Not been in local authority care
Number of completed questionnaires returned	29	126

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 25 years of age?	28%	15%
	Are you 50 years of age or older?	21%	13%
1.3	Are you from an ethnic group other than white?	71%	59%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	4%	4%
7.3	Are you Muslim?	28%	27%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	62%	37%
12.3	Do you have any mental health problems?	86%	50%
19.2	Are you a foreign national?	14%	32%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?		
19.5	Is your gender female, non-binary or other?	0%	1%
19.6	Do you identify as transgender or trans?	10%	1%
19.7	Are you homosexual, bisexual or other sexual orientation?	7%	3%
ARRIVAL AND RECEPTION			
2.2	When you were searched in reception, was this done in a respectful way?	50%	75%
2.3	Overall, were you treated very/quite well in reception?	55%	68%
2.4	When you first arrived, did you have problems with?:		
	Feeling depressed	84%	66%
	Feeling suicidal	43%	24%
	Needing protection from other prisoners	22%	14%
	For those who had the following problems, did staff help you with?:		
	Feeling depressed	24%	19%
	Feeling suicidal	33%	30%
	Needing protection from other prisoners	0%	25%
2.5	Were you able to talk to a member of staff in private?	33%	27%
FIRST NIGHT AND INDUCTION			

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Number of completed questionnaires returned	29	126

3.3	Did you feel safe on your first night here?	48%	60%
3.6	Have you had an induction at this prison?	90%	87%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	50%	54%
<b>ON THE WING</b>			
4.2	Is your cell call bell normally answered within 5 minutes?	21%	13%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	45%	51%
	Can you have access to a shower every day?	69%	77%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	39%	34%
	At night?	42%	51%
4.6	Have you been on an ACCT in this prison?	38%	28%
	<i>For those who have been on an ACCT:</i>		
	Did you feel cared for by staff?	70%	30%
<b>FOOD AND CANTEEN</b>			
5.1	Is the quality of the food in this prison very/quite good?	17%	31%
5.2	Do you get enough to eat at mealtimes always/most of the time?	17%	25%
5.3	Does the shop/canteen sell the things that you need?	57%	63%
<b>RELATIONSHIPS WITH STAFF</b>			
6.1	Do most staff here treat you with respect?	59%	65%
6.2	Are there any staff here you could turn to if you had a problem?	52%	51%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	24%	20%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	25%	30%

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6.6	If you wanted to, can you talk to managers, governors or directors in this prison?	24%	18%
6.7	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	30%	36%
<b>FAITH</b>			
7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	41%	30%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	67%	76%
7.5	Are your religious beliefs respected here?	63%	67%
<b>CONTACT WITH FAMILY AND FRIENDS</b>			
8.3	Are your visitors usually treated respectfully by staff all/most of the time?	31%	68%
8.5	Have staff here encouraged you to keep in touch with your family and friends?	21%	14%
8.7	Are you able to use a phone every day (if you have credit)?	68%	73%
<b>TIME OUT OF CELL</b>			
9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	75%	76%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	7%	1%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	81%	84%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	0%	1%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Exercise outside	52%	47%
	Go to the gym or play sports	0%	1%
9.6	Does the library have a wide enough range of materials to meet your needs?	45%	50%
<b>APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS</b>			
10.1	Is it easy for you to make an application?	63%	56%
	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	41%	35%
10.3	Is it easy for you to make a complaint?	57%	42%

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	For those who have made a complaint are they usually dealt with:		
10.4	Fairly?	26%	14%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	43%	29%
HEALTH CARE			
11.1	Since arriving in this prison have you experienced any delays getting these things?		
	Your medication	68%	64%
	Your outside medical appointments	63%	47%
	Your agreed social care package	33%	49%
11.2	Is it very/quite easy to see?:		
	Doctor	21%	20%
	Nurse	55%	45%
	Dentist	7%	10%
	Pharmacist	30%	26%
	Mental health worker	29%	11%
	Substance misuse worker	32%	14%
11.4	Do you think the overall quality of the health services here is very/quite good?	31%	29%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	21%	30%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	62%	37%
	For those who have a disability:		
12.2	Are you getting the support you need?	29%	19%
12.3	Do you have any mental health problems?	86%	50%
	For those who have any mental health problems:		
12.4	Have you been helped with your mental health problems in this prison?	42%	28%

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12.5	Has your mental health got better since arriving at this prison?	17%	5%
<b>ALCOHOL AND DRUGS</b>			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	17%	13%
<b>SAFETY</b>			
14.1	Have you ever felt unsafe here?	66%	54%
14.2	Do you feel unsafe now?	31%	25%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	57%	33%
	Staff?	52%	41%
14.4	Have you been bullied/victimised in this prison by other prisoners?	31%	22%
	Have you been bullied/victimised in this prison by staff?	56%	29%
<b>BEHAVIOUR MANAGEMENT</b>			
15.1	Does this prison:		
	Reward good behaviour fairly?	11%	18%
	Deal with bad behaviour fairly?	17%	18%
	<i>For those who know that there are opportunities and rewards:</i>		
15.3	Do the opportunities and rewards motivate you to behave well?	67%	94%
15.4	Do you think the culture in this prison encourages prisoners to behave well?	14%	12%
15.5	Have you been physically restrained by staff in this prison in the last 6 months?	46%	21%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	29%	15%
<b>EDUCATION, SKILLS AND WORK</b>			
16.1	<i>For those who have needed support:</i>		
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	50%	45%
16.2	Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)?	45%	25%
16.5	Has the prison allocated you to the education, training or work that will help you when you are released?	19%	32%
<b>SENTENCE PLAN</b>			
17.1	Do you have a sentence plan?	36%	31%
	<i>For those who have a sentence plan:</i>		
17.2	Do you know what your objectives or targets are?	100%	64%
	<i>For those who know what their objectives or targets are:</i>		
	Are any staff here supporting you to achieve the objectives or targets?	25%	43%
<b>RETURNING TO THE COMMUNITY</b>			
	<i>For those who expect to be released in the next 3 months:</i>		



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18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	36%	29%
<b>FINAL QUESTIONS ABOUT THIS PRISON</b>			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	52%	49%