



Prisoner survey methodology, results and analyses

HMP Hewell

June 2025

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Prisoner survey methodology

A representative survey of prisoners is carried out at the start of every inspection, the results of which contribute to the evidence base for the inspection.

HMI Prisons researchers developed a self-completion questionnaire in November 2023 to support HMI Prisons' *Expectations*. The questionnaire consists of structured questions covering the prisoner 'journey' from reception to release together with demographic and background questions which enables comparison of responses from different sub-groups of the prisoner population. There are also three open questions at the end of the questionnaire which allow prisoners to express in their own words what they find most positive and negative about the prison. Qualitative analysis of these written comments is undertaken by HMI Prisons researchers and used by inspectors.

Sampling

On the day of the survey a random sample is drawn by HMI Prisons researchers from a P-NOMIS prisoner population printout ordered by cell location. Using a power calculation, HMI Prisons researchers calculate the minimum sample size required to ensure that the survey findings are representative of the entire population of the establishment. The formula used in the calculation assumes a 75% response rate (65% in open establishments) and a 95% confidence interval with a 7% margin of error.

Distributing and collecting questionnaires

HMI Prisons researchers distributed and collected the questionnaires in person. A cover sheet was included with the questionnaire which explained the purpose of the survey and that participation was voluntary. Assurances were given about confidentiality, anonymity and the storage and retention of the data. Prisoners were provided with a sealable envelope for their completed questionnaire and told when researchers would return to collect it. When researchers were unable to obtain verbal consent from prisoners, returned and completed questionnaires were deemed as providing consent. The questionnaire was available in 14 languages.

Survey responses

At the time of the survey on 2 June 2025 the prisoner population at HMP Hewell was 1,017. Using the sampling method described above, questionnaires were distributed to 220 prisoners. We received a total of 172 completed questionnaires, a response rate of 78%.

The full inspection report is available on our website at:
<https://www.justiceinspectorates.gov.uk/hmiprisons/inspections/>

Prisoner survey results and analyses

Over the following pages we present the full survey results followed by numerous comparative analyses for HMP Hewell. For the comparator analyses, where relevant, each question was reformulated using the Chi-square test (or Fisher's exact test if there are fewer than five expected counts in a cell) into a binary 'yes/no' format and affirmative responses compared. Missing responses have been excluded from all analyses and for some questions, responses from a sub-group of the sample are reported (as indicated in the data).

Responses from HMP Hewell 2025 compared with those from other HMI Prisons surveys

These analyses are carried out on summary data from all survey questions. As we have been using a revised version of the questionnaire since November 2023, we do not yet have full comparator data for all questions.

- Survey responses from HMP Hewell in 2025 compared with survey responses from other local prisons inspected since the introduction of the new questionnaire in November 2023.
- Survey responses from HMP Hewell in 2025 compared with survey responses from HMP Hewell in 2022.

Comparisons between different residential locations within HMP Hewell 2025

- Responses of prisoners on the vulnerable prisoners unit (Houseblock 1) compared with those from the rest of the establishment.
- Responses of prisoners on the early days in custody unit (Houseblock 2) compared with those from the rest of the establishment.

Comparisons between self-reported sub-populations of prisoners within HMP Hewell 2025

These analyses are carried out on summary data from selected survey questions only.

- Responses of prisoners who reported that they were on remand or awaiting sentence compared to those who were sentenced.
- Responses of prisoners aged under 25 compared with those aged 25 and over.
- Responses of prisoners aged 50 and over compared with those aged under 50.
- Responses of prisoners from all other ethnic groups combined are compared with those of white prisoners.
- Responses of foreign national prisoners compared with those of UK/British nationals.
- Responses of Muslim prisoners compared with those of non-Muslim prisoners.

- Responses of prisoners who reported that they had a disability compared to those who did not.
- Responses of prisoners who reported that they had mental health problems compared with those who did not.
- Responses of prisoners who reported that they had been in local authority care compared with those who did not.

Please note that we only carry out within-prison comparator analysis where there is a minimum of 10 responses which must also represent at least 10% of the total response.

In the comparator analyses, statistically significant differences are indicated by shading. The probability threshold (i.e. p-value) is set at 0.01 which means that there is a 1% likelihood the statistically significant difference between the two groups is due to chance. Results that are significantly more positive are indicated by green shading and results that are significantly more negative are indicated by blue shading. Orange shading has been used to show a statistically significant difference in demographic or other background details. If there is no shading, any difference between the two results is not statistically significant and may have occurred by chance. Grey shading indicates that there are no valid comparative data for that question.

Filtered questions are indented and preceded by an explanation in italics of how the filter has been applied. In the comparator analyses, percentages for filtered questions refer to the number of respondents filtered to that question. For all other questions, percentages refer to the total number of valid responses to the question.

Background information

1.1	Which wing or houseblock are you currently living on?	
	Houseblock 1.....	33 (19%)
	Houseblock 2.....	26 (15%)
	Houseblock 3.....	25 (15%)
	Houseblock 4.....	30 (17%)
	Houseblock 6.....	56 (33%)
	Segregation unit	1 (1%)
	Health care unit (Oak)	1 (1%)
1.2	How old are you?	
	Under 21.....	1 (1%)
	21 - 24	18 (11%)
	25 - 29	25 (15%)
	30 - 39	74 (43%)
	40 - 49	31 (18%)
	50 - 59	15 (9%)
	60 - 69	4 (2%)
	70 or over	3 (2%)
1.3	What is your ethnic group?	
	White - English/Welsh/Scottish/Northern Irish/British	100 (58%)
	White - Irish	4 (2%)
	White - Gypsy or Irish Traveller	5 (3%)
	White - Roma	1 (1%)
	White - any other White background	7 (4%)
	Mixed - White and Black Caribbean	11 (6%)
	Mixed - White and Black African.....	1 (1%)
	Mixed - White and Asian.....	2 (1%)
	Mixed - any other Mixed ethnic background.....	1 (1%)
	Asian/Asian British - Indian.....	3 (2%)
	Asian/Asian British - Pakistani.....	12 (7%)
	Asian/Asian British - Bangladeshi.....	3 (2%)
	Asian/Asian British - Chinese	1 (1%)
	Asian - any other Asian background.....	3 (2%)
	Black/Black British - Caribbean	10 (6%)
	Black/Black British - African	3 (2%)
	Black - any other Black/African/Caribbean background	1 (1%)
	Arab.....	1 (1%)
	Any other ethnic group	2 (1%)
1.4	How long have you been in this prison?	
	Less than 6 months.....	118 (69%)
	6 months or more	52 (31%)
1.5	Are you currently serving a sentence?	
	Yes	51 (30%)
	Yes - on recall	21 (13%)
	No - on remand or awaiting sentence.....	96 (57%)
	No - immigration detainee	0 (0%)

1.6	How long is your sentence (not including early release)?	
	Less than 6 months	20 (12%)
	6 months to less than 1 year	11 (7%)
	1 year to less than 4 years	21 (13%)
	4 years to less than 10 years.....	9 (5%)
	10 years or more	6 (4%)
	IPP (indeterminate sentence for public protection).....	1 (1%)
	Life	1 (1%)
	Not currently serving a sentence	96 (58%)

First day in this prison

2.1	When you arrived at this prison, how long did you spend in reception?	
	Less than 2 hours	63 (38%)
	2 hours or more	91 (54%)
	Don't remember	13 (8%)
2.2	When you were searched in reception, was this done in a respectful way?	
	Yes	129 (76%)
	No.....	29 (17%)
	Don't remember.....	8 (5%)
	Was not searched in reception	3 (2%)
2.3	Overall, how were you treated in reception?	
	Very well.....	34 (20%)
	Quite well.....	95 (56%)
	Quite badly	27 (16%)
	Very badly	9 (5%)
	Don't remember.....	4 (2%)
2.4	When you first arrived here, did you have any of these problems?	
		Yes, and staff helped Yes, but staff didn't help Didn't have this problem
	Feeling depressed	38 (23%) 71 (43%) 57 (34%)
	Feeling suicidal	8 (6%) 19 (15%) 97 (78%)
	Needing protection from other prisoners	9 (8%) 12 (10%) 97 (82%)
2.5	When you first arrived here, were you able to talk to a member of staff in private about any problems you had?	
	Yes	33 (24%)
	No.....	65 (48%)
	Didn't have any problems when I first arrived.....	37 (27%)
2.6	Did you see someone from health care in reception?	
	Yes	135 (81%)
	No.....	23 (14%)
	Don't remember.....	9 (5%)

First night and induction

3.1 Before you were locked up on your first night here, were you offered any of these things?

	Yes	No	Don't remember
Nicotine replacement (including vapes)	143 (87%)	20 (12%)	1 (1%)
Toiletries	104 (64%)	55 (34%)	3 (2%)
A shower	29 (18%)	129 (81%)	2 (1%)
A free phone call	70 (43%)	91 (56%)	1 (1%)
Something to eat	135 (82%)	28 (17%)	1 (1%)
The chance to talk to a Listener or Samaritans	45 (28%)	103 (64%)	14 (9%)
Support from another prisoner (e.g. Insider or prisoner rep)	62 (38%)	89 (55%)	12 (7%)

3.2 On your first night in this prison, how clean or dirty was your cell?

Very clean	8 (5%)
Quite clean	62 (37%)
Quite dirty	44 (26%)
Very dirty	48 (29%)
Don't remember	6 (4%)

3.3 Did you feel safe on your first night here?

Yes	123 (73%)
No	41 (24%)
Don't remember	5 (3%)

3.4 Did you have numbers put on your PIN phone within 24 hours?

Yes	26 (16%)
No	135 (81%)
Don't remember	6 (4%)

3.5 In your first few days here, did you get these things?

	Yes	No	Don't remember
Items from the prison shop/canteen	43 (26%)	122 (73%)	1 (1%)
Access to clean clothing that fitted you	113 (69%)	50 (30%)	1 (1%)
PIN phone credit	102 (63%)	60 (37%)	1 (1%)
Your personal property	81 (50%)	76 (47%)	5 (3%)

3.6 Did your induction cover everything you needed to know about this prison?

Yes	73 (44%)
No	73 (44%)
Haven't had an induction	21 (13%)

On the wing

4.1 Are you in a cell on your own?

Yes	30 (18%)
No, I'm in a shared cell or dormitory	138 (82%)

- 4.2 Is your cell call bell normally answered within 5 minutes?**
- | | |
|-----------------------------------|-----------|
| Yes | 46 (27%) |
| No..... | 115 (68%) |
| Don't know..... | 8 (5%) |
| Don't have a cell call bell | 0 (0%) |
- 4.3 Please answer these questions about the wing or houseblock you are currently living on:**
- | | Yes | No | Don't know |
|--|-----------|----------|------------|
| Do you normally have enough clean clothing that fits you? | 99 (59%) | 65 (38%) | 5 (3%) |
| Can you have a shower every day if you want one? | 157 (93%) | 12 (7%) | 0 (0%) |
| Can you get clean bedding every week if you want it? | 131 (78%) | 32 (19%) | 4 (2%) |
| Can you get cell cleaning materials every week if you want them? | 113 (68%) | 46 (28%) | 7 (4%) |
| Can you get your stored property promptly, if you need it? | 34 (21%) | 96 (59%) | 34 (21%) |
- 4.4 Is it normally quiet enough on the wing or houseblock for you to relax:**
- | | Yes | No |
|-----------------|-----------|----------|
| During the day? | 76 (46%) | 89 (54%) |
| At night? | 104 (63%) | 60 (37%) |
- 4.5 Normally, how clean or dirty are these communal areas of your wing or houseblock?**
- | | Very clean | Quite clean | Quite dirty | Very dirty |
|---------------------|------------|-------------|-------------|------------|
| Landings and stairs | 24 (14%) | 111 (66%) | 22 (13%) | 12 (7%) |
| Association areas | 27 (16%) | 110 (67%) | 19 (12%) | 8 (5%) |
| Servery | 33 (20%) | 105 (63%) | 20 (12%) | 8 (5%) |
| Showers | 19 (11%) | 80 (48%) | 42 (25%) | 25 (15%) |
| Exercise yard | 22 (13%) | 99 (60%) | 28 (17%) | 17 (10%) |
- 4.6 If you have been on an ACCT in this prison, did you feel cared for by staff?**
- | | |
|---|-----------|
| Yes | 15 (9%) |
| No..... | 38 (24%) |
| Haven't been on an ACCT in this prison..... | 107 (67%) |
- 4.7 How easy or difficult is it for you to speak to a Listener, if you need to?**
- | | |
|---|----------|
| Very easy | 29 (17%) |
| Quite easy | 47 (28%) |
| Quite difficult..... | 23 (14%) |
| Very difficult..... | 18 (11%) |
| Don't know..... | 49 (29%) |
| There are no Listeners at this prison | 1 (1%) |

Food and canteen

- 5.1 What is the quality of food like in this prison?**
- | | |
|-----------------|----------|
| Very good | 3 (2%) |
| Quite good..... | 35 (21%) |
| Quite bad..... | 65 (39%) |
| Very bad..... | 65 (39%) |

5.2	Do you get enough to eat at mealtimes?	
	Always	8 (5%)
	Most of the time	19 (11%)
	Some of the time	81 (48%)
	Never	61 (36%)
5.3	Does the shop/canteen sell the things that you need?	
	Yes	104 (61%)
	No	52 (31%)
	Don't know	14 (8%)
5.4	Can you use catalogues/other providers to buy the things you need?	
	Yes	91 (54%)
	No	40 (24%)
	Don't know	39 (23%)

Relationships with staff

6.1	Do most staff here treat you with respect?	
	Yes	116 (69%)
	No	53 (31%)
6.2	Are there any staff here you could turn to if you had a problem?	
	Yes	123 (73%)
	No	46 (27%)
6.3	In the last week, has any member of staff talked to you about how you are getting on?	
	Yes	52 (31%)
	No	118 (69%)
6.4	How helpful is your named officer (key worker)?	
	Very helpful	17 (10%)
	Quite helpful	32 (19%)
	Not very helpful	16 (10%)
	Not at all helpful	23 (14%)
	Don't have a named officer (key worker)	78 (47%)
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	
	Yes, and things sometimes change	25 (15%)
	Yes, but things don't change	39 (23%)
	No	78 (46%)
	Don't know	28 (16%)
6.6	If you want to, can you talk to managers, governors or directors in this prison?	
	Yes	45 (26%)
	No	72 (42%)
	Don't know	53 (31%)
6.7	If you have shared a problem with a manager, governor or director, did they try to help you?	
	Yes	26 (16%)
	No	47 (28%)
	Haven't shared a problem	94 (56%)

Faith

- 7.1 Have you spoken to the Chaplaincy team in this prison?**
 Yes 114 (67%)
 No..... 55 (33%)
- 7.2 Are you able to speak to the Chaplaincy team in private, if you want to?**
 Yes 106 (63%)
 No..... 17 (10%)
 Don't know..... 45 (27%)
- 7.3 What is your religion?**
 No religion 56 (33%) Islam 28 (17%)
 Christianity 74 (44%) Sikhism 4 (2%)
 Buddhism 2 (1%) Paganism..... 0 (0%)
 Hinduism 1 (1%) Rastafarianism..... 0 (0%)
 Judaism 0 (0%) Other..... 3 (2%)
- 7.4 Are you able to go to religious services, if you want to?**
 Yes 97 (58%)
 No..... 11 (7%)
 Don't know..... 3 (2%)
 Not applicable (no religion)..... 56 (34%)
- 7.5 Are your religious beliefs respected here?**
 Yes 82 (49%)
 No..... 14 (8%)
 Don't know..... 16 (10%)
 Not applicable (no religion)..... 56 (33%)

Contact with family and friends

- 8.1 How often have you been able to see your family and friends in the last month:**
- | | Every week | Two or three times | Once | Not at all | Not applicable to me |
|---------------------------|------------|--------------------|----------|------------|----------------------|
| In person (prison visit)? | 31 (19%) | 18 (11%) | 20 (12%) | 53 (33%) | 39 (24%) |
| Using video calling? | 3 (2%) | 6 (5%) | 11 (9%) | 64 (50%) | 43 (34%) |
- 8.2 Do visits usually start and finish on time?**
 Yes 31 (19%)
 No..... 55 (33%)
 Don't know..... 49 (29%)
 Not applicable to me..... 32 (19%)
- 8.3 Are your visitors usually treated respectfully by staff?**
 All of the time..... 26 (16%)
 Most of the time 31 (19%)
 Some of the time 27 (17%)
 Never..... 7 (4%)
 Not applicable to me..... 69 (43%)

- 8.4 How easy or difficult is it for your family and friends to get here?**
- | | |
|---------------------------|----------|
| Very easy | 15 (9%) |
| Quite easy | 34 (20%) |
| Quite difficult..... | 34 (20%) |
| Very difficult..... | 28 (17%) |
| Don't know..... | 15 (9%) |
| Not applicable to me..... | 42 (25%) |
- 8.5 Have staff here encouraged you to keep in touch with your family and friends?**
- | | |
|-----------|-----------|
| Yes | 46 (28%) |
| No..... | 117 (72%) |
- 8.6 Have you had any problems with sending or receiving these things?**
- | | | |
|---------|----------|----------|
| | Yes | No |
| Emails | 54 (38%) | 88 (62%) |
| Letters | 57 (39%) | 91 (61%) |
| Parcels | 57 (43%) | 75 (57%) |
- 8.7 Are you able to use a phone every day (if you have credit)?**
- | | |
|-----------|-----------|
| Yes | 144 (89%) |
| No..... | 18 (11%) |

Time out of cell

- 9.1 Do you know what the unlock and lock-up times are supposed to be here (or roll check times if you are in an open prison)?**
- | | |
|--|----------|
| Yes, and these times are usually kept to | 76 (46%) |
| Yes, but these times are not usually kept to | 57 (35%) |
| No..... | 32 (19%) |
- 9.2 How long do you usually spend out of your cell each day?**
- | | | | | | |
|--------------------|----------------------|-----------|------------|---------------------|---------------|
| | Less than
2 hours | 2-6 hours | 6-10 hours | 10 hours
or more | Don't
know |
| Monday - Fridays | 70 (42%) | 76 (46%) | 14 (8%) | 0 (0%) | 6 (4%) |
| Saturday - Sundays | 93 (58%) | 56 (35%) | 4 (3%) | 0 (0%) | 6 (4%) |
- 9.3 How many times in a normal week are you able to do these things?**
- | | | | | | |
|---------------------------------|----------|----------|----------|----------------|--------------------------|
| | None | 1 or 2 | 3-5 | More than
5 | Not
available
here |
| Complete domestic tasks | 28 (18%) | 42 (28%) | 34 (22%) | 41 (27%) | 7 (5%) |
| Get association | 10 (6%) | 16 (10%) | 28 (18%) | 99 (63%) | 4 (3%) |
| Exercise outside | 8 (5%) | 22 (14%) | 36 (23%) | 89 (56%) | 3 (2%) |
| Go to the gym or play
sports | 27 (17%) | 90 (58%) | 27 (17%) | 7 (4%) | 5 (3%) |
- 9.4 At the weekend, are you able to do these things?**
- | | | |
|------------------------------|-----------|----------|
| | Yes | No |
| Complete domestic tasks | 108 (72%) | 42 (28%) |
| Get association | 140 (89%) | 17 (11%) |
| Exercise outside | 146 (92%) | 12 (8%) |
| Go to the gym or play sports | 81 (53%) | 72 (47%) |

9.5	How many times in a normal week are you able to do these things?	Never	Less than once a week	About once a week	Twice a week or more
	Visit the library	63 (39%)	33 (21%)	55 (34%)	9 (6%)
	Borrow library items kept on the wing	85 (55%)	26 (17%)	32 (21%)	11 (7%)
	Get things from the library delivered to the wing	111 (74%)	14 (9%)	19 (13%)	6 (4%)

9.6	Does the library have a wide enough range of materials to meet your needs?	
	Yes	40 (25%)
	No.....	56 (35%)
	Don't use the library.....	66 (41%)

Applications, complaints and legal rights

10.1	Is it easy for you to make an application?	
	Yes	97 (58%)
	No.....	54 (33%)
	Don't know.....	15 (9%)

10.2	If you have made any applications here, are they usually dealt with:	Yes	No	Not made any applications
	Fairly?	66 (42%)	67 (43%)	23 (15%)
	Within 7 days?	43 (28%)	87 (57%)	23 (15%)

10.3	Is it easy for you to make a complaint?	
	Yes	76 (46%)
	No.....	51 (31%)
	Don't know.....	40 (24%)

10.4	If you have made any complaints here, are they usually dealt with:	Yes	No	Not made any complaints
	Fairly?	17 (11%)	60 (38%)	79 (51%)
	Within 7 days?	21 (13%)	59 (37%)	79 (50%)

10.5	Have you ever been prevented from making a complaint here when you wanted to?	
	Yes	38 (23%)
	No.....	66 (40%)
	Not wanted or needed to make a complaint	60 (37%)

10.6	Do you know how to contact these organisations?	Yes	No	Don't know who they are
	Independent Prisoner Complaint Investigations	41 (25%)	97 (59%)	27 (16%)
	Independent Monitoring Board (IMB)	42 (26%)	90 (55%)	31 (19%)

10.7	In this prison, is it easy or difficult for you to do these things?	Easy	Difficult	Don't know	Don't need this
	Communicate with your solicitor or legal representative	59 (36%)	79 (48%)	18 (11%)	10 (6%)
	Attend legal visits	68 (43%)	53 (33%)	31 (19%)	8 (5%)

10.8 If staff here have ever opened letters from your solicitor or legal representative when you were not present, were you told why?

Yes	28 (17%)
No.....	83 (51%)
Not had any legal letters opened.....	52 (32%)

Health care

11.1 Since arriving in this prison have you had any delays getting these things?

	Yes	No	Not applicable
Your medication	85 (53%)	52 (33%)	23 (14%)
Your outside medical appointments	49 (32%)	58 (37%)	48 (31%)
Your agreed social care package	41 (28%)	48 (33%)	58 (39%)

11.2 How easy or difficult is it to see these people?

	Very easy	Quite easy	Quite difficult	Very difficult	Don't know
Doctor	10 (6%)	26 (16%)	55 (35%)	43 (27%)	24 (15%)
Nurse	18 (11%)	50 (32%)	40 (25%)	28 (18%)	22 (14%)
Dentist	5 (3%)	7 (4%)	34 (22%)	76 (49%)	34 (22%)
Pharmacist	19 (12%)	39 (25%)	35 (23%)	31 (20%)	30 (19%)
Mental health worker	13 (8%)	30 (19%)	33 (21%)	42 (27%)	38 (24%)
Substance misuse worker	16 (10%)	30 (19%)	21 (14%)	19 (12%)	69 (45%)

11.3 What do you think of the quality of the health service from these people?

	Very good	Quite good	Quite bad	Very bad	Don't know
Doctor	27 (17%)	35 (22%)	23 (14%)	27 (17%)	47 (30%)
Nurse	33 (21%)	50 (32%)	20 (13%)	18 (11%)	37 (23%)
Dentist	12 (8%)	18 (11%)	24 (15%)	31 (19%)	74 (47%)
Pharmacist	25 (16%)	43 (28%)	19 (12%)	18 (12%)	51 (33%)
Mental health worker	20 (13%)	26 (17%)	26 (17%)	22 (14%)	63 (40%)
Substance misuse worker	24 (15%)	23 (15%)	13 (8%)	14 (9%)	82 (53%)

11.4 What do you think of the overall quality of the health services here?

Very good.....	14 (9%)
Quite good.....	52 (32%)
Quite bad.....	48 (30%)
Very bad.....	35 (22%)
Don't know.....	13 (8%)

11.5 If you are due to be released in the next month, are you confident there are adequate plans to continue your health care?

Yes	19 (18%)
No.....	12 (11%)
Don't know.....	8 (8%)
Not due to be released in the next month/no healthcare needs .	67 (63%)

11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being)?	
	All the time.....	17 (11%)
	Most of the time	35 (22%)
	Some of the time	62 (39%)
	Never.....	46 (29%)

Other support needs

12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	
	Yes	72 (44%)
	No.....	91 (56%)
12.2	If you have a disability, are you getting the support you need in this prison?	
	Yes	14 (9%)
	No.....	51 (33%)
	Don't have a disability.....	91 (58%)
12.3	Do you have any mental health problems?	
	Yes	93 (58%)
	No.....	66 (42%)
12.4	Have you been helped with your mental health problems in this prison?	
	Yes	26 (17%)
	No.....	65 (41%)
	Don't have a mental health problem	66 (42%)
12.5	Has your mental health got better or worse since arriving at this prison?	
	Better.....	14 (9%)
	Worse	84 (54%)
	No difference	57 (37%)

Alcohol and drugs

13.1	Do you have a drug or alcohol problem?	
	Yes	58 (36%)
	No.....	104 (64%)
13.2	If you have told staff about your drug or alcohol problem, have you received help to manage it?	
	Yes	28 (18%)
	No.....	24 (15%)
	Have not told staff	4 (3%)
	Don't have a drug or alcohol problem.....	104 (65%)
13.3	If you have developed a drug or alcohol problem in this prison (including medication not prescribed to you), have you received help to manage it?	
	Yes	11 (7%)
	No.....	21 (13%)
	Have not developed a drug or alcohol problem in this prison...	129 (80%)

13.4 If you are due to be released in the next month, do you know who to contact for support with your drug or alcohol problem when you leave this prison?

Yes	18 (12%)
No.....	5 (3%)
Don't have a drug or alcohol problem.....	104 (72%)
Not being released in the next month.....	18 (12%)

13.5 In this prison, is it easy or difficult to get these things?

	Very easy	Quite easy	Quite difficult	Very difficult	Don't know
Illicit drugs	37 (23%)	25 (16%)	5 (3%)	14 (9%)	79 (49%)
Alcohol	21 (13%)	26 (16%)	10 (6%)	17 (11%)	84 (53%)
Medication not prescribed to you	41 (26%)	20 (13%)	7 (4%)	11 (7%)	78 (50%)

Safety

14.1 Have you ever felt unsafe here?

Yes	81 (49%)
No.....	86 (51%)

14.2 Do you feel unsafe now?

Yes	31 (19%)
No.....	130 (81%)

14.3 Would you report it if you were being bullied/victimised in this prison by:

	Yes	No	Don't know
Other prisoners?	50 (32%)	75 (47%)	33 (21%)
Staff?	54 (35%)	69 (45%)	31 (20%)

14.4 Have you been bullied/victimised in this prison by:

	Yes	No
Other prisoners?	49 (30%)	114 (70%)
Staff?	67 (41%)	95 (59%)

14.5 If yes, which of these types of bullying/victimisation from other prisoners or staff did you experience?

	By prisoners	By staff
Verbal abuse	37 (23%)	50 (31%)
Threats or intimidation	33 (20%)	43 (27%)
Physical assault	23 (14%)	18 (11%)
Sexual assault	6 (4%)	6 (4%)
Theft of canteen or property	32 (20%)	18 (11%)
Other bullying/victimisation	22 (13%)	36 (22%)

Behaviour management

15.1 Does this prison:

	Yes	No	Don't know
Reward good behaviour fairly?	27 (17%)	85 (54%)	45 (29%)
Deal with bad behaviour fairly?	30 (20%)	71 (46%)	52 (34%)

15.2	Are there opportunities and rewards to motivate people in this prison?			
	Yes	28	(17%)	
	No.....	96	(59%)	
	Don't know.....	38	(23%)	
15.3	Do these opportunities and rewards motivate you to behave well?			
	Yes	24	(36%)	
	No.....	4	(6%)	
	Do not know what opportunities and rewards there are	38	(58%)	
15.4	Do you think the culture in this prison encourages prisoners to behave well?			
	Yes	30	(19%)	
	No.....	85	(53%)	
	Don't know.....	46	(29%)	
15.5	If you have been restrained by staff in this prison in the last 6 months, did anyone come and talk to you about it afterwards?			
	Yes	6	(4%)	
	No.....	31	(19%)	
	Don't remember.....	2	(1%)	
	Not been restrained here in the last 6 months.....	121	(76%)	
15.6	If you have spent one or more nights in the segregation unit in this prison in the last 6 months:			
		Yes	No	Not been in segregation
	Were you treated well by segregation staff?	18 (12%)	9 (6%)	129 (83%)
	Could you shower every day?	20 (13%)	7 (4%)	129 (83%)
	Could you go outside for exercise every day?	19 (12%)	8 (5%)	129 (83%)
	Could you use the phone every day (if you had credit)?	18 (12%)	9 (6%)	129 (83%)

Education, skills and work

16.1	Have you been supported with reading needs in this prison (this could include education or wing staff, peer support or anyone else)?			
	Yes	47	(29%)	
	No.....	42	(26%)	
	Not needed support with reading needs.....	73	(45%)	
16.2	Do you have any learning difficulties (dyslexia or any other conditions that affect your learning)?			
	Yes	51	(32%)	
	No.....	109	(68%)	
16.3	Have you received help and support from education staff for your learning difficulties?			
	Yes	10	(6%)	
	No.....	40	(25%)	
	Do not have learning difficulties	109	(69%)	

16.4 If you have done any of these activities in this prison, do you think they will help you when you are released?

	Yes, will help	No, won't help	Not done this
Education	57 (36%)	55 (34%)	48 (30%)
Vocational or skills training	44 (29%)	42 (28%)	66 (43%)
Prison job	52 (34%)	62 (41%)	39 (25%)
Work outside of the prison	24 (16%)	34 (22%)	94 (62%)

16.5 Has the prison allocated you to the education, training or work that will help you when you are released?

Yes	42 (27%)
No.....	88 (56%)
Not applicable.....	27 (17%)

16.6 Do wing staff encourage you to go to education, training or work?

Yes	57 (36%)
No.....	86 (54%)
Not applicable.....	17 (11%)

Sentence plan

17.1 Do you have a sentence plan?

Yes.....	16 (10%)
No	52 (32%)
Not sentenced.....	96 (59%)

17.2 Please answer the following questions about your sentence plan:

	Yes	No	Don't know my objectives or targets
Do you understand what you need to do to achieve the objectives or targets?	11 (73%)	2 (13%)	2 (13%)
Are any staff here supporting you to achieve the objectives or targets?	9 (60%)	4 (27%)	2 (13%)
Have you been involved in setting the objectives or targets?	8 (53%)	5 (33%)	2 (13%)

Returning to the community

18.1 Do you expect to be released in the next 3 months?

Yes	51 (31%)
No.....	51 (31%)
Don't know.....	60 (37%)

18.2 How close is this prison to your home area or the address you will be released to?

Very near.....	5 (10%)
Quite near.....	19 (38%)
Quite far.....	18 (36%)
Very far.....	8 (16%)

18.3 Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?

Yes	22 (43%)
No.....	29 (57%)

18.4	Are you getting help to sort out these things for when you are released?	Yes, I'm getting	No, but I need	No, and I don't
		help with this	help with this	need help with this
	Finding accommodation	5 (10%)	25 (50%)	20 (40%)
	Getting employment	7 (14%)	20 (41%)	22 (45%)
	Sorting out benefits	14 (29%)	16 (33%)	19 (39%)
	Finances and debt	6 (13%)	21 (45%)	20 (43%)
	Opening a bank account	4 (8%)	17 (35%)	28 (57%)
	Getting photo ID	4 (9%)	21 (45%)	22 (47%)

More about you

19.1	Do you have children under the age of 18?		
	Yes		85 (52%)
	No.....		77 (48%)
19.2	Are you a UK/British citizen?		
	Yes		141 (88%)
	No.....		20 (12%)
19.3	Have you ever been in local authority care (have you lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?		
	Yes		38 (23%)
	No.....		124 (77%)
19.4	Have you ever been in the armed services (the army, navy or air force)?		
	Yes		9 (6%)
	No.....		152 (94%)
19.5	What is your gender?		
	Male		160 (99%)
	Female		0 (0%)
	Non-binary		1 (1%)
	Other		1 (1%)
19.6	Do you identify as transgender or trans?		
	Yes		5 (3%)
	No.....		153 (97%)
19.7	How would you describe your sexual orientation?		
	Straight/heterosexual		149 (93%)
	Gay/lesbian/homosexual		4 (3%)
	Bisexual.....		4 (3%)
	Other		3 (2%)

Final questions about this prison

20.1	Do you think your experiences in this prison have made you more or less likely to offend in the future?		
	More likely to offend		19 (12%)
	Less likely to offend.....		82 (51%)
	Made no difference.....		60 (37%)