

Prisoner survey methodology, results and analyses

HMP Lewes

June 2025

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Prisoner survey methodology

A representative survey of prisoners is carried out at the start of every inspection, the results of which contribute to the evidence base for the inspection.

HMI Prisons researchers developed a self-completion questionnaire in November 2023 to support HMI Prisons' *Expectations*. The questionnaire consists of structured questions covering the prisoner 'journey' from reception to release together with demographic and background questions which enables comparison of responses from different sub-groups of the prisoner population. There are also three open questions at the end of the questionnaire which allow prisoners to express in their own words what they find most positive and negative about the prison. Qualitative analysis of these written comments is undertaken by HMI Prisons researchers and used by inspectors.

Sampling

On the day of the survey a random sample is drawn by HMI Prisons researchers from a P-NOMIS prisoner population printout ordered by cell location. Using a power calculation, HMI Prisons researchers calculate the minimum sample size required to ensure that the survey findings are representative of the entire population of the establishment. The formula used in the calculation assumes a 75% response rate (65% in open establishments) and a 95% confidence interval with a 7% margin of error.

Distributing and collecting questionnaires

HMI Prisons researchers distributed and collected the questionnaires in person. A cover sheet was included with the questionnaire which explained the purpose of the survey and that participation was voluntary. Assurances were given about confidentiality, anonymity and the storage and retention of the data. Prisoners were provided with a sealable envelope for their completed questionnaire and told when researchers would return to collect it. When researchers were unable to obtain verbal consent from prisoners, returned and completed questionnaires were deemed as providing consent. The questionnaire was available in 14 languages.

Survey responses

At the time of the survey on 9 June 2025 the prisoner population at HMP Lewes was 546. Using the sampling method described above, questionnaires were distributed to 192 prisoners. We received a total of 146 completed questionnaires, a response rate of 76%.

The full inspection report is available on our website at: https://www.justiceinspectorates.gov.uk/hmiprisons/inspections/

Prisoner survey results and analyses

Over the following pages we present the full survey results followed by numerous comparative analyses for HMP Lewes. For the comparator analyses, where relevant, each question was reformulated using the Chi-square test (or Fisher's exact test if there are fewer than five expected counts in a cell) into a binary 'yes/no' format and affirmative responses compared. Missing responses have been excluded from all analyses and for some questions, responses from a sub-group of the sample are reported (as indicated in the data).

Responses from HMP Lewes 2025 compared with those from other HMI Prisons surveys

These analyses are carried out on summary data from all survey questions. As we have been using a revised version of the questionnaire since November 2023, we do not yet have full comparator data for all questions.

- Survey responses from HMP Lewes in 2025 compared with survey responses from other local prisons inspected since the introduction of the new questionnaire in November 2023.
- Survey responses from HMP Lewes in 2025 compared with survey responses from HMP Lewes in 2024.

Comparisons between different residential locations within HMP Lewes 2025

 Responses of prisoners on the vulnerable prisoner wing (F wing) compared with those from the rest of the establishment.

Comparisons between self-reported sub-populations of prisoners within HMP Lewes 2025

These analyses are carried out on summary data from selected survey questions only.

- Responses of prisoners who reported that they were on remand or awaiting sentence compared to those who were sentenced.
- Responses of prisoners aged under 25 compared with those aged 25 and over.
- Responses of prisoners aged 50 and over compared with those aged under 50.
- Responses of prisoners from all other ethnic groups combined are compared with those of white prisoners.
- Responses of foreign national prisoners compared with those of UK/British nationals.
- Responses of Muslim prisoners compared with those of non-Muslim prisoners.
- Responses of prisoners who reported that they had a disability compared to those who did not.

- Responses of prisoners who reported that they had mental health problems compared with those who did not.
- Responses of prisoners who reported that they had been in local authority care compared with those who did not.

Please note that we only carry out within-prison comparator analysis where there is a minimum of 10 responses which must also represent at least 10% of the total response.

In the comparator analyses, statistically significant differences are indicated by shading. The probability threshold (i.e. p-value) is set at 0.01 which means that there is a 1% likelihood the statistically significant difference between the two groups is due to chance. Results that are significantly more positive are indicated by green shading and results that are significantly more negative are indicated by blue shading. Orange shading has been used to show a statistically significant difference in demographic or other background details. If there is no shading, any difference between the two results is not statistically significant and may have occurred by chance. Grey shading indicates that there are no valid comparative data for that question.

Filtered questions are indented and preceded by an explanation in italics of how the filter has been applied. In the comparator analyses, percentages for filtered questions refer to the number of respondents filtered to that question. For all other questions, percentages refer to the total number of valid responses to the question.

Background information

1.1	Which wing or houseblock are you currently living on?	
	A wing	` ,
	C wing	,
	F wing	, ,
	G wing	• •
	K wing	` ,
	L wing	, ,
	M wingSegregation unit	• •
	Segregation unit	. 2 (170)
1.2	How old are you?	
	Under 21	11 (8%)
	21 - 24	22 (15%)
	25 - 29	27 (19%)
	30 - 39	45 (31%)
	40 - 49	25 (17%)
	50 - 59	8 (6%)
	60 - 69	6 (4%)
	70 or over	1 (1%)
1.3	What is your ethnic group?	
1.0	White - English/Welsh/Scottish/Northern Irish/British	84 (59%)
	White - Irish	3 (2%)
	White - Gypsy or Irish Traveller	10 (7%)
	White - Roma	1 (1̈%) ´
	White - any other White background	14 (10 [°] %)
	Mixed - White and Black Caribbean	4 (3%)
	Mixed - White and Black African	3 (2%)
	Mixed - White and Asian	1 (1%)
	Mixed - any other Mixed ethnic background	4 (3%)
	Asian/Asian British - Indian	1 (1%)
	Asian/Asian British - Pakistani	0 (0%)
	Asian/Asian British - Bangladeshi	2 (1%)
	Asian/Asian British - Chinese	1 (1%)
	Asian - any other Asian background	1 (1%)
	Black/Black British - Caribbean	2 (1%)
	Black/Black British - African	6 (4%)
	Black - any other Black/African/Caribbean background	1 (1%)
	Arab	2 (1%)
	Any other ethnic group	3 (2%)
1.4	How long have you been in this prison?	
	Less than 6 months	109 (75%)
	6 months or more	36 (25%)
1.5	Are you currently serving a sentence?	
=	Yes	22 (16%)
	Yes - on recall	18 (13%)
	No - on remand or awaiting sentence	96 (70%)
	No - immigration detainee	2 (1%)

1.6	How long is your sentence (not including early reaction Less than 6 months 6 months to less than 1 year 1 year to less than 4 years 4 years to less than 10 years 10 years or more IPP (indeterminate sentence for public protection Life Not currently serving a sentence	9 (7%) 8 (6%) 11 (8%) 6 (4%) 4 (3%)
First da	y in this prison	
2.1	When you arrived at this prison, how long did you Less than 2 hours 2 hours or more Don't remember	ou spend in reception? 55 (39%) 72 (51%) 15 (11%)
2.2	When you were searched in reception, was this of Yes No Don't remember Was not searched in reception	done in a respectful way? 114 (81%) 21 (15%) 5 (4%) 0 (0%)
2.3	Overall, how were you treated in reception? Very well Quite well Quite badly Very badly Don't remember	33 (24%) 78 (56%) 18 (13%) 7 (5%) 4 (3%)
2.4	When you first arrived here, did you have any of Feeling depressed Feeling suicidal Needing protection from other prisoners	these problems?Yes, and Yes, but staff helped staff didn't helpDidn't have this problem24 (18%)60 (45%)48 (36%)6 (6%)31 (30%)65 (64%)6 (6%)13 (13%)84 (82%)
2.5	When you first arrived here, were you able to tall about any problems you had? Yes No Didn't have any problems when I first arrived	39 (30%) 64 (50%) 25 (20%)
2.6	Did you see someone from health care in recept Yes No Don't remember	ion? 117 (87%) 14 (10%) 4 (3%)

First night and induction

3.1 Before you were locked up on your first night here, were you offered any of these things?

	Yes	No	Don't
			remember
Nicotine replacement (including vapes)	119 (90%)	11 (8%)	2 (2%)
Toiletries	102 (75%)	31 (23%)	3 (2%)
A shower	70 (51%)	65 (47%)	2 (1%)
A free phone call	89 (65%)	45 (33%)	2 (1%)
Something to eat	123 (91%)	10 (7%)	2 (1%)
The chance to talk to a Listener or	47 (36%)	73 (56%)	11 (8%)
Samaritans			
Support from another prisoner (e.g. Insider	61 (47%)	66 (51%)	2 (2%)
or prisoner rep)			

3.2 On your first night in this prison, how clean or dirty was your cell?

Very clean	8 (6%)
Quite clean	41 (29%)
Quite dirty	46 (33%)
Very dirty	45 (32%)
Don't remember	1 (1%)

3.3 Did you feel safe on your first night here?

Yes	100 (71%)
No	34 (24%)
Don't remember	6 (4%)

3.4 Did you have numbers put on your PIN phone within 24 hours?

Yes	25 (18%)
No	105 (76%)
Don't remember	8 (6%)

3.5 In your first few days here, did you get these things?

Yes	No	Don't
		remember
38 (28%)	97 (71%)	2 (1%)
78 (55%)	58 (41%)	5 (4%)
75 (55%)	54 (40%)	7 (5%)
59 (44%)	70 (53%)	4 (3%)
	38 (28%) 78 (55%) 75 (55%)	38 (28%) 97 (71%) 78 (55%) 58 (41%) 75 (55%) 54 (40%)

3.6 Did your induction cover everything you needed to know about this prison?

Yes	57 (43%)
No	50 (37%)
Haven't had an induction	27 (20%)

On the wing

4.1 Are you in a cell on your own?

Yes	61 (44%)
No, I'm in a shared cell or dormitory	79 (56%)

4.2 Is your cell call bell normally answered within 5 minutes?

Yes	36 (26%)
No	94 (67%)
Don't know	10 (7%)
Don't have a cell call bell	0 (0%)

4.3 Please answer these questions about the wing or houseblock you are currently living on:

	Yes	No	Don't know
Do you normally have enough clean clothing that fits you?	62 (45%)	72 (53%)	3 (2%)
Can you have a shower every day if you want one?	129 (92%)	8 (6%)	3 (2%)
Can you get clean bedding every week if you want it?	65 (47%)	56 (40%)	18 (13%)
Can you get cell cleaning materials every week if you want them?	87 (64%)	38 (28%)	12 (9%)
Can you get your stored property promptly, if you need it?	18 (13%)	87 (63%)	33 (24%)

4.4 Is it normally quiet enough on the wing or houseblock for you to relax:

	Yes	No
During the day?	58 (44%)	75 (56%)
At night?	76 (57%)	58 (43%)

4.5 Normally, how clean or dirty are these communal areas of your wing or houseblock?

	Very	Quite	Quite	Very dirty
	clean	clean	dirty	
Landings and stairs	23 (17%)	82 (59%)	25 (18%)	8 (6%)
Association areas	23 (17%)	81 (60%)	23 (17%)	8 (6%)
Servery	32 (24%)	78 (58%)	14 (10%)	11 (8%)
Showers	14 (10%)	52 (38%)	49 (36%)	22 (16%)
Exercise yard	20 (15%)	65 (49%)	30 (23%)	18 (14%)

4.6 If you have been on an ACCT in this prison, did you feel cared for by staff?

Yes	19 (14%)
No	31 (23%)
Haven't been on an ACCT in this prison	84 (63%)

4.7 How easy or difficult is it for you to speak to a Listener, if you need to?

Very easy	16 (12%)
Quite easy	28 (20%)
Quite difficult	19 (14%)
Very difficult	15 (11%)
Don't know	60 (43%)
There are no Listeners at this prison	0 (0%)

Food and canteen

5.1 What is the quality of food like in this prison?

Very good	3 (2%)
Quite good	25 (18%)
Quite bad	47 (34%)
Very bad	64 (46%)

5.2	Do you get enough to eat at mealtimes? Always Most of the time Some of the time Never	8 (6%) 20 (14%) 42 (30%) 68 (49%)
5.3	Does the shop/canteen sell the things that you need? Yes No Don't know	85 (63%) 41 (30%) 10 (7%)
5.4	Can you use catalogues/other providers to buy the things you make you have a second of the catalogues	need? 75 (54%) 24 (17%) 40 (29%)
Relation	ships with staff	
6.1	Do most staff here treat you with respect? Yes No	108 (80%) 27 (20%)
6.2	Are there any staff here you could turn to if you had a problem	?
	Yes No	96 (70%) 41 (30%)
6.3	In the last week, has any member of staff talked to you about he on?	ow you are getting
	Yes No	50 (36%) 89 (64%)
6.4	How helpful is your named officer (key worker)? Very helpful Quite helpful Not very helpful Not at all helpful Don't have a named officer (key worker)	24 (18%) 23 (17%) 12 (9%) 13 (10%) 62 (46%)
6.5	Are prisoners here consulted about things like food, canteen of Yes, and things sometimes change Yes, but things don't change No Don't know	r wing issues? 16 (12%) 29 (21%) 61 (44%) 33 (24%)
6.6	If you want to, can you talk to managers, governors or directors Yes No Don't know	s in this prison? 28 (20%) 58 (42%) 51 (37%)
6.7	If you have shared a problem with a manager, governor or direct help you?	ctor, did they try to
	Yes No Haven't shared a problem	24 (17%) 45 (33%) 69 (50%)

7.1 Have you spoken to the Chaplaincy team in this prison? Yes No 7.2 Are you able to speak to the Chaplaincy team in private, if you want to? Yes No Don't know 7.3 What is your religion? No religion A 2 (31%) Buddhism Buddhis							
Yes No No No No No No No N	Faith						
7.2	7.1		aplaincy te	am in this p	orison?		
Yes 74 (53%) No 10 (7%) Don't know 56 (40%) 7.3 What is your religion? No religion 42 (31%) Islam 25 (18%) Christianity 51 (38%) Sikhism 0 (0%) Buddhism 5 (4%) Paganism 4 (3%) Hinduism 1 (1%) Rastafarianism 2 (1%) Judaism 1 (1%) Rastafarianism 2 (1%) Judaism 1 (1%) Pother 5 (4%) 7.4 Are you able to go to religious services, if you want to? 72 (54%) Yes 72 (54%) No 10 (8%) Don't know 9 (7%) No 11 (8%) Don't know 17 (13%) No No tat all No No tat all In person (prison visit)? 12 (9%) 31 (23%) 20 (15%) 8 (7%) 62 (56%) 33 (30%) <						`	,
No Don't know Don't know See Se	7.2	-	e Chaplain	cy team in լ	orivate, if y		
7.3 What is your religion? No religion						`	,
No religion						` '	,
Christianity	7.3	What is your religion?					
Buddhism		No religion	42 (31%)	Islam		25 (18%	6)
Hinduism 1 (1%) Rastafarianism 2 (1%) 5 (4%)		Christianity	51 (38%)	Sikhism		0 (0%)	
7.4 Are you able to go to religious services, if you want to? Yes No No Don't know Not applicable (no religion) 7.5 Are your religious beliefs respected here? Yes No Don't know Not applicable (no religion) 7.5 Are your religious beliefs respected here? Yes No Don't know Not applicable (no religion) Formal in the last month: Contact with family and friends 8.1 How often have you been able to see your family and friends in the last month: Every week Two or Once Not at all Not applicable to me In person (prison visit)? 12 (9%) 31 (23%) 20 (15%) 45 (34%) 25 (19%) Using video calling? 1 (1%) 6 (5%) 8 (7%) 62 (56%) 33 (30%) 8.2 Do visits usually start and finish on time? Yes No Don't know Not applicable to me 20 (14%) 8.3 Are your visitors usually treated respectfully by staff? All of the time 24 (18%)		Buddhism	5 (4%)			4 (3%)	
7.4 Are you able to go to religious services, if you want to? Yes No Don't know Not applicable (no religion) 7.5 Are your religious beliefs respected here? Yes No No Don't know Not applicable (no religion) Not applicable (no religion) Figure 1 1 (8%) Don't know Not applicable (no religion) Not applicable (no religion) Figure 2 1 (13%) Not applicable (no religion) Total with family and friends 8.1 How often have you been able to see your family and friends in the last month: Every week Two or Once Not at all Not applicable to me In person (prison visit)? 12 (9%) 31 (23%) 20 (15%) 45 (34%) 25 (19%) Using video calling? 1 (1%) 6 (5%) 8 (7%) 62 (56%) 33 (30%) 8.2 Do visits usually start and finish on time? Yes No Don't know No Don't know No Don't know Not applicable to me 8.3 Are your visitors usually treated respectfully by staff? All of the time Yes 24 (18%)		Hinduism	1 (1%)	Rastafaria	nism	2 (1%)	
Yes No 10 (8%)		Judaism	1 (1%)	Other		5 (4%)	
No Don't know Not applicable (no religion) Not applica	7.4		ous service	es, if you wa	ant to?		
Don't know Not applicable (no religion) 42 (32%)						•	•
Not applicable (no religion) 42 (32%) 7.5 Are your religious beliefs respected here?		· · ·				•)
7.5 Are your religious beliefs respected here? Yes No No Don't know Not applicable (no religion) Contact with family and friends 8.1 How often have you been able to see your family and friends in the last month: Every week Two or Once Not at all Not applicable to me In person (prison visit)? 12 (9%) 31 (23%) 20 (15%) 45 (34%) 25 (19%) Using video calling? 1 (1%) 6 (5%) 8 (7%) 62 (56%) 33 (30%) 8.2 Do visits usually start and finish on time? Yes No No Don't know Not applicable to me 8.3 Are your visitors usually treated respectfully by staff? All of the time 24 (18%)			,			, ,	<i>(</i>)
Yes		Not applicable (no religio	on)			42 (32%	6)
No 11 (8%) Don't know 17 (13%) 42 (32%)	7.5		espected h	ere?		CO (470	/ \
Don't know Not applicable (no religion) 17 (13%) 42 (32%)						•	,
Not applicable (no religion) 42 (32%)		· · ·				, ,	
8.1 How often have you been able to see your family and friends in the last month: Every week Two or Once Not at all Not applicable to me In person (prison visit)? 12 (9%) 31 (23%) 20 (15%) 45 (34%) 25 (19%) Using video calling? 1 (1%) 6 (5%) 8 (7%) 62 (56%) 33 (30%) 8.2 Do visits usually start and finish on time? Yes No No No Don't know Not applicable to me 8.3 Are your visitors usually treated respectfully by staff? All of the time 24 (18%)			nn)			•	,
8.1 How often have you been able to see your family and friends in the last month: Every week Two or Once Not at all Not applicable to me In person (prison visit)? 12 (9%) 31 (23%) 20 (15%) 45 (34%) 25 (19%) Using video calling? 1 (1%) 6 (5%) 8 (7%) 62 (56%) 33 (30%) 8.2 Do visits usually start and finish on time? Yes Yes No No Don't know Not applicable to me 8.3 Are your visitors usually treated respectfully by staff? All of the time 24 (18%)		Not applicable (no religio	(ווט			42 (32%	0)
Every week Two or Once Not at all Not applicable to me to me	Contact	t with family and friends					
three times applicable to me In person (prison visit)? 12 (9%) 31 (23%) 20 (15%) 45 (34%) 25 (19%) Using video calling? 1 (1%) 6 (5%) 8 (7%) 62 (56%) 33 (30%) 8.2 Do visits usually start and finish on time? Yes No No Don't know Not applicable to me 8.3 Are your visitors usually treated respectfully by staff? All of the time three times applicable to me 33 (24%) 44 (32%) 42 (30%) 20 (14%)	8.1	How often have you been a	ble to see y	your family	and friend	s in the last	month:
In person (prison visit)? 12 (9%) 31 (23%) 20 (15%) 45 (34%) 25 (19%) Using video calling? 1 (1%) 6 (5%) 8 (7%) 62 (56%) 33 (30%) 8.2 Do visits usually start and finish on time? Yes No No Don't know Not applicable to me 8.3 Are your visitors usually treated respectfully by staff? All of the time Yes 24 (18%)			Every weel	k Two or	Once	Not at all	Not
In person (prison visit)? 12 (9%) 31 (23%) 20 (15%) 45 (34%) 25 (19%) Using video calling? 1 (1%) 6 (5%) 8 (7%) 62 (56%) 33 (30%) 8.2 Do visits usually start and finish on time? Yes No No Don't know Not applicable to me 8.3 Are your visitors usually treated respectfully by staff? All of the time 24 (18%)				three times	;		
Using video calling? 1 (1%) 6 (5%) 8 (7%) 62 (56%) 33 (30%) 8.2 Do visits usually start and finish on time? Yes No Don't know Not applicable to me 33 (24%) 44 (32%) 42 (30%) 20 (14%) 8.3 Are your visitors usually treated respectfully by staff? All of the time 24 (18%)							
8.2 Do visits usually start and finish on time? Yes No No Don't know Not applicable to me 33 (24%) 44 (32%) 42 (30%) 20 (14%) 8.3 Are your visitors usually treated respectfully by staff? All of the time 24 (18%)		,	, ,	• •		, ,	, ,
Yes 33 (24%) No 44 (32%) Don't know 42 (30%) Not applicable to me 20 (14%) 8.3 Are your visitors usually treated respectfully by staff? All of the time 24 (18%)		Using video calling?	1 (1%)	6 (5%)	8 (7%)	62 (56%)	33 (30%)
No Don't know Not applicable to me 8.3 Are your visitors usually treated respectfully by staff? All of the time 44 (32%) 42 (30%) 20 (14%)	8.2		finish on tiı	me?		/	
Don't know 42 (30%) Not applicable to me 20 (14%) 8.3 Are your visitors usually treated respectfully by staff? All of the time 24 (18%)							,
Not applicable to me 20 (14%) 8.3 Are your visitors usually treated respectfully by staff? All of the time 24 (18%)							
8.3 Are your visitors usually treated respectfully by staff? All of the time 24 (18%)							,
All of the time 24 (18%)		Not applicable to me				20 (14%	(o)
\	8.3	-	eated respe	ectfully by s	staff?		
							,

Most of the time Some of the time

Not applicable to me

Never

24 (18%) 39 (30%) 13 (10%)

8 (6%)

47 (36%)

8.4	How easy or difficult is it for Very easy Quite easy Quite difficult Very difficult Don't know Not applicable to me	or your fami	ly and frien	ds to get h	ere? 10 (7%) 27 (20%) 40 (29%) 30 (22%) 12 (9%) 18 (13%)	b) b) b)
8.5	Have staff here encouraged Yes No	d you to kee	ep in touch	with your fa	amily and fr 40 (29% 96 (71%	o)
8.6	Have you had any problem Emails Letters Parcels	s with send	ing or recei	iving these	things? Yes 56 (47%) 59 (47%) 44 (40%)	No 64 (53%) 66 (53%) 67 (60%)
8.7	Are you able to use a phon Yes No	e every day	(if you hav	e credit)?	119 (87 ⁹ 18 (13%	•
Time ou	it of cell					
9.1	Do you know what the unloce check times if you are in are Yes, and these times are Yes, but these times are No	open priso usually kep	on)? ot to	are suppose	55 (42% 52 (40% 24 (18%	o) o)
9.2	How long do you usually s	Less than 2 hours 56 (41%)	2-6 hours 60 (44%)	6-10 hours 4 (3%)	more 5 (4%)	Don't know
	Saturday - Sundays	70 (53%)	47 (36%)	2 (2%)	1 (1%)	11 (8%)
9.3	Complete domestic tasks	None 8 (6%)	you able to 1 or 2 46 (35%)	3-5	More than 5	Not available here 7 (5%)
	Get association Exercise outside Go to the gym or play sports	8 (6%) 3 (2%) 21 (17%)	` ,	27 (20%)	65 (49%)	6 (5%) 2 (2%) 4 (3%)
9.4	At the weekend, are you ab	le to do the	se things?		V	N.I =
	Complete domestic tasks Get association Exercise outside Go to the gym or play sp				Yes 87 (71%) 88 (75%) 105 (85%) 43 (36%)	No 36 (29%) 30 (25%) 18 (15%) 78 (64%)

9.5	How many times in a normal week are yo	Never	Less than once a week	About once a week	more
	Visit the library Borrow library items kept on the wing Get things from the library delivered to the wing		, ,		18 (15%)
9.6	Does the library have a wide enough range Yes No Don't use the library	ge of mate	rials to me	eet your ne 48 (37% 43 (33% 38 (29%	(ó) (ó)
Applica	tions, complaints and legal rights				
10.1	Is it easy for you to make an application? Yes No Don't know	•		80 (60% 43 (32% 11 (8%)	(o)
10.2	If you have made any applications here, a	are they us	sually deal Yes	t with: No	Not made
	Fairly? Within 7 days?		5 (38%) 8 (31%)	63 (54%)	any applications 9 (8%) 9 (7%)
10.3	Is it easy for you to make a complaint? Yes No Don't know			52 (39% 44 (33% 38 (28%	(o)
10.4	If you have made any complaints here, ar	e they usu	•		
			Yes	No	Not made any
	Fairly? Within 7 days?		17 (13%) 21 (17%)	, ,	, ,
10.5	Have you ever been prevented from maki to?	ng a comp	olaint here	when you	wanted
	Yes No Not wanted or needed to make a comple	aint		34 (26% 62 (47% 37 (28%	(o)
10.6	Do you know how to contact these organ	isations?	Yes	No	Don't know who they
	Independent Prisoner Complaint Investi Independent Monitoring Board (IMB)	•	27 (20%) 48 (37%)	67 (51%) 45 (35%)	are 38 (29%) 36 (28%)

10.7 In this prison, is it easy or difficult for you to do these things?

	Easy	Difficult	Don't know	Don't need
				this
Communicate with your solicitor or	48 (36%)	54 (40%)	24 (18%)	8 (6%)
legal representative				
Attend legal visits	39 (29%)	58 (43%)	28 (21%)	9 (7%)

10.8 If staff here have ever opened letters from your solicitor or legal representative when you were not present, were you told why?

Yes	17 (13%)
No	64 (49%)
Not had any legal letters opened	50 (38%)

Health care

11.1 Since arriving in this prison have you had any delays getting these things?

	Yes	No	Not
			applicable
Your medication	71 (55%)	32 (25%)	26 (20%)
Your outside medical appointments	49 (39%)	24 (19%)	53 (42%)
Your agreed social care package	42 (33%)	28 (22%)	57 (45%)

11.2 How easy or difficult is it to see these people?

-	Very easy	Quite easy	Quite	Very	Don't know
	-	_	difficult	difficult	
Doctor	5 (4%)	20 (15%)	27 (20%)	53 (39%)	32 (23%)
Nurse	8 (6%)	34 (25%)	30 (22%)	36 (26%)	29 (21%)
Dentist	3 (2%)	11 (8%)	28 (21%)	64 (47%)	30 (22%)
Pharmacist	14 (10%)	25 (18%)	19 (14%)	42 (31%)	36 (26%)
Mental health worker	8 (6%)	23 (17%)	30 (22%)	42 (31%)	33 (24%)
Substance misuse	8 (6%)	28 (21%)	16 (12%)	27 (20%)	55 (41%)
worker					

11.3 What do you think of the quality of the health service from these people?

	Very good	Quite good	Quite bad	Very bad	Don't know
Doctor	12 (9%)	29 (21%)	16 (12%)	29 (21%)	50 (37%)
Nurse	20 (15%)	36 (27%)	16 (12%)	21 (16%)	42 (31%)
Dentist	10 (7%)	16 (12%)	11 (8%)	30 (22%)	67 (50%)
Pharmacist	12 (9%)	31 (23%)	12 (9%)	26 (19%)	54 (40%)
Mental health worker	13 (10%)	30 (22%)	16 (12%)	25 (19%)	51 (38%)
Substance misuse	13 (9%)	24 (18%)	11 (8%)	16 (12%)	73 (53%)
worker					

11.4 What do you think of the overall quality of the health services here?

6 (4%)
31 (23%)
34 (25%)
37 (27%)
27 (20%)

11.5	If you are due to be released in the next month, are you confide	ent there are
•	adequate plans to continue your health care?	
	Yes	5 (4%)
	No	11 (8%)
	Don't know	15 (11%)
	Not due to be released in the next month/no healthcare needs	104 (77%)
11.6	Are you able to lead a healthy lifestyle here (in relation to your dietary needs, emotional and social well-being)?	physical, mental,
	All the time	8 (6%)
	Most of the time	21 (15%)
	Some of the time	62 (45%)
	Never	47 (34%)
Other s	upport needs	
12.1	Do you consider yourself to have a disability (long-term physic	al, mental or
	learning needs that affect your day-to-day life)?	
	Yes	72 (55%)
	No	60 (45%)
12.2	If you have a disability, are you getting the support you need in	this prison?
	Yes	17 (13%)
	No	49 (39%)
	Don't have a disability	60 (48%)
12.3	Do you have any mental health problems?	
	Yes	109 (81%)
	No	26 (19%)
12.4	Have you been helped with your mental health problems in this	prison?
	Yes	39 (29%)
	No	69 (51%)
	Don't have a mental health problem	26 (19%)
12.5	Has your mental health got better or worse since arriving at thi	s prison?
	Better	17 (13%)
	Worse	84 (63%)
	No difference	33 (25%)
Alcoho	l and drugs	
13.1	Do you have a drug or alcohol problem?	
	Yes	47 (35%)
	No	89 (65%)
40.0		,
13.2	If you have told staff about your drug or alcohol problem, have to manage it?	you received neip
	Yes	18 (13%)
	No	18 (13%)
	Have not told staff	9 (7%)
	Don't have a drug or alcohol problem	89 (66%)
	·	,

13.3	If you have developed a drug or alcohol problem in this prison (including
	medication not prescribed to you), have you received help to manage it?

Yes 0 (0%)
No 20 (15%)
Have not developed a drug or alcohol problem in this prison 115 (85%)

13.4 If you are due to be released in the next month, do you know who to contact for support with your drug or alcohol problem when you leave this prison?

Yes	9 (7%)
No	4 (3%)
Don't have a drug or alcohol problem	89 (65%)
Not being released in the next month	34 (25%)

13.5 In this prison, is it easy or difficult to get these things?

•	Very easy	Quite easy	Quite difficult	Very difficult	Don't know
Illicit drugs	41 (31%)	13 (10%)	5 (4%)	13 (10%)	60 (45%)
Alcohol	22 (17%)	22 (17%)	5 (4%)	15 (12%)	66 (51%)
Medication not prescribed to you	37 (28%)	15 (11%)	4 (3%)	12 (9%)	63 (48%)

Safety

14.1 Have you ever felt unsafe here?

Yes	79 (59%)
No	56 (41%)

14.2 Do you feel unsafe now?

Yes	37 (28%)
No	97 (72%)

14.3 Would you report it if you were being bullied/victimised in this prison by:

	Yes	No	Don't know
Other prisoners?	40 (30%)	70 (53%)	22 (17%)
Staff?	45 (34%)	61 (46%)	28 (21%)

14.4 Have you been bullied/victimised in this prison by:

	Yes	No
Other prisoners?	57 (42%)	78 (58%)
Staff?	54 (41%)	78 (59%)

14.5 If yes, which of these types of bullying/victimisation from other prisoners or staff did you experience?

	Ву	By staff
	prisoners	
Verbal abuse	34 (25%)	39 (30%)
Threats or intimidation	38 (28%)	29 (22%)
Physical assault	22 (16%)	9 (7%)
Sexual assault	6 (4%)	6 (5%)
Theft of canteen or property	40 (30%)	12 (9%)
Other bullying/victimisation	24 (18%)	28 (21%)

15.1	Does	this	prison:

	Yes	No	Don't know
Reward good behaviour fairly?	38 (29%)	62 (47%)	33 (25%)
Deal with bad behaviour fairly?	31 (24%)	56 (43%)	44 (34%)

15.2 Are there opportunities and rewards to motivate people in this prison?

Yes	36 (27%)
No	54 (41%)
Don't know	43 (32%)

15.3 Do these opportunities and rewards motivate you to behave well?

Yes	28 (35%)
No	8 (10%)
Do not know what opportunities and rewards there are	43 (54%)

15.4 Do you think the culture in this prison encourages prisoners to behave well?

Yes	31 (24%)
No	57 (44%)
Don't know	42 (32%)

15.5 If you have been restrained by staff in this prison in the last 6 months, did anyone come and talk to you about it afterwards?

Yes	7 (5%)
No	20 (15%)
Don't remember	1 (1%)
Not been restrained here in the last 6 months	105 (79%)

15.6 If you have spent one or more nights in the segregation unit in this prison in the last 6 months:

	Yes	No	Not been in
			segregation
Were you treated well by segregation staff?	9 (7%)	11 (8%)	111 (85%)
Could you shower every day?	9 (7%)	11 (8%)	111 (85%)
Could you go outside for exercise every day?	10 (8%)	10 (8%)	111 (85%)
Could you use the phone every day (if you had	7 (5%)	13 (10%)	111 (85%)
credit)?			

Education, skills and work

Have you been supported with reading needs in this prison (this could include education or wing staff, peer support or anyone else)?

Yes	38 (29%)
No	23 (18%)
Not needed support with reading needs	69 (53%)

Do you have any learning difficulties (dyslexia or any other conditions that affect your learning)?

Yes	59 (45%)
No	73 (55%)

16.3 Have you received help and support from education staff for your learning difficulties?

Yes	22 (17%)
No	35 (27%)
Do not have learning difficulties	73 (56%)

16.4 If you have done any of these activities in this prison, do you think they will help you when you are released?

	Yes, will	No,	Not done
	help	won't help	this
Education	43 (34%)	38 (30%)	44 (35%)
Vocational or skills training	27 (23%)	32 (27%)	61 (51%)
Prison job	44 (35%)	44 (35%)	37 (30%)
Work outside of the prison	17 (14%)	31 (26%)	70 (59%)

16.5 Has the prison allocated you to the education, training or work that will help you when you are released?

Yes	28 (22%)
No	70 (55%)
Not applicable	30 (23%)

16.6 Do wing staff encourage you to go to education, training or work?

Yes	45 (34%)
No	69 (53%)
Not applicable	17 (13%)

Sentence plan

17.1 Do you have a sentence plan?

Yes	10 (8%)
No	22 (17%)
Not sentenced	98 (75%)

17.2 Please answer the following questions about your sentence plan:

	Yes	No	Don't know my
			objectives or targets
Do you understand what you need to do to	6 (67%)	1 (11%)	2 (22%)
achieve the objectives or targets?	4 (EOO/)	0 (050/)	O (OE)/\
Are any staff here supporting you to achieve the objectives or targets?	4 (50%)	2 (25%)	2 (25%)
Have you been involved in setting the objectives or targets?	4 (50%)	2 (25%)	2 (25%)

Returning to the community

18.1 Do you expect to be released in the next 3 months?

Yes	37 (28%)
No	42 (31%)
Don't know	55 (41%)

18.2	How close is this prison to your home area or the Very near Quite near Quite far Very far	he address yo	9 (28%) 11 (34%) 7 (22%) 5 (16%)) (o)
18.3	Is anybody helping you to get ready for your recommunity Offender Managers)? Yes	lease (people	like Prisor	
	No		21 (68%	,
18.4	Are you getting help to sort out these things for	r when you ar Yes, I'm	e released No, but l	? No, and I
		getting help	•	don't need
		with this	with this	help with this
	Finding accommodation	4 (13%)	18 (58%)	
	Getting employment	1 (3%)	13 (42%)	• •
	Sorting out benefits	2 (6%)		12 (39%)
	Finances and debt Opening a bank account	0 (0%) 0 (0%)		
	Getting photo ID	1 (3%)	14 (45%)	16 (52%)
	Getting prioto 12	. (373)	(, . ,	.0 (0270)
More ab	out you			
19.1	Do you have children under the age of 18?			
13.1	Yes No		74 (55% 60 (45%	•
19.2	Are you a UK/British citizen?			
13.2	Yes		114 (86	%)
	No		19 (14%	,
			•	,
19.3	Have you ever been in local authority care (have a children's home, or had a social worker, while Yes		der 18 year 44 (33%	rs old)? ⑸
	No		90 (67%	(o)
19.4	Have you ever been in the armed convices (the	0 m	oir force\?	•
13.4	Have you ever been in the armed services (the a	ariny, navy or	10 (8%)	
	No		122 (92	
19.5	What is your gender?			
	Male		131 (99	%)
	Female		1 (1%)	
	Non-binary		0 (0%)	
	Other		0 (0%)	
19.6	Do you identify as transgender or trans?			
	Yes		4 (3%)	
	No		130 (97	%)
			`	,

19.7 How would you describe your sexual orientation?

Straight/heterosexual	127 (95%)
Gay/lesbian/homosexual	5 (4%)
Bisexual	2 (1%)
Other	0 (0%)

Final questions about this prison

20.1 Do you think your experiences in this prison have made you more or less likely to offend in the future?

More likely to offend	8 (6%)
Less likely to offend	67 (52%)
Made no difference	55 (42%)