

HMP Bronzefield 2025 Survey Results

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Bronzefield 2025

Survey responses compared with those from other HMIP surveys of women's local prisons

In this table summary statistics from Bronzefield 2025 are compared with the following HMIP survey data:

- Summary statistics from surveys of local prisons conducted since May 2021 (6 prisons).
- Please note that we do not have comparable data for the new questions introduced in July 2024.
- Please note * indicate questions that were introduced to the women's questionnaire in July 2021. These percentages reflect responses from 5 out of 6 establishments inspected since their introduction.

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Number of completed questionnaires returned

HMP Bronzefield 2025	Women's local prisons surveyed since May 2021
161	833

n=number of valid responses to question (Bronzefield 2025)

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION				
1.2	Are you under 21 years of age?	<i>n=159</i>	6%	2%
	Are you under 25 years of age?	<i>n=159</i>	13%	
	Are you 50 years of age or older?	<i>n=159</i>	12%	15%
	Are you 70 years of age or older?	<i>n=159</i>	0%	1%
1.3	Are you from an ethnic group other than white?	<i>n=151</i>	40%	14%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	<i>n=151</i>	7%	3%
1.4	Have you been in this prison for less than 6 months?	<i>n=157</i>	67%	54%
1.5	Are you currently serving a sentence?	<i>n=157</i>	41%	74%
	Are you on recall?	<i>n=157</i>	11%	13%
1.6	Is your sentence less than 12 months?	<i>n=154</i>	21%	23%
	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	<i>n=154</i>	0%	1%
7.3	Are you Muslim?	<i>n=150</i>	10%	7%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affects your day-to-day life)?	<i>n=147</i>	65%	57%
12.3	Do you have any mental health problems?	<i>n=146</i>	81%	79%
12.5	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	<i>n=142</i>	52%	
19.1	Do you have children under the age of 18?	<i>n=151</i>	49%	52%

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19.2	Are you a foreign national?	<i>n=148</i>	13%	8%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	<i>n=149</i>	33%	30%
19.4	Have you ever been in the armed services (e.g. army, navy, air force)?	<i>n=149</i>	3%	1%
19.5	Is your gender male, non-binary or other?	<i>n=149</i>	3%	3%
19.6	Do you identify as transgender or trans?	<i>n=147</i>	2%	3%
19.7	Are you homosexual, bisexual or other sexual orientation?	<i>n=144</i>	23%	30%

ARRIVAL AND RECEPTION

2.1	Were you searched in reception?	<i>n=157</i>	95%	
	<i>For those who were searched:</i>			
	Was this done in a respectful way?	<i>n=149</i>	84%	
2.2	Overall, were you treated very/quite well in reception?	<i>n=155</i>	76%	86%
2.3	When you first arrived, did you have problems with?			
	Feeling depressed	<i>n=149</i>	75%	
	Feeling suicidal	<i>n=128</i>	36%	
	Needing protection from other prisoners	<i>n=119</i>	18%	
	Arranging care for children or other dependants	<i>n=129</i>	17%	
	<i>For those who had the following problems, did staff help you with?</i>			
	Feeling depressed	<i>n=112</i>	30%	
	Feeling suicidal	<i>n=46</i>	24%	
	Needing protection from other prisoners	<i>n=22</i>	41%	
	Arranging care for children or other dependants	<i>n=22</i>	45%	
	<i>For those who had any problems when they first arrived:</i>			
2.4	Were you able to talk to somebody in private?	<i>n=136</i>	43%	
2.5	Did you see someone from health care in reception?	<i>n=158</i>	86%	

FIRST NIGHT AND INDUCTION

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3.1	Before you were locked up on your first night here, were you offered?		
	Nicotine replacement	<i>n</i> =139	73%
	Toiletries/other basic items	<i>n</i> =150	87%
	A shower	<i>n</i> =153	35%
	A free phone call	<i>n</i> =152	68%
	Something to eat	<i>n</i> =152	80%
	The chance to talk to a Listener or Samaritans	<i>n</i> =152	30%
	Support from another prisoner (e.g. Insider or peer supporters)	<i>n</i> =153	44%
3.2	On your first night in this prison, was your cell very/quite clean?	<i>n</i> =157	54%
3.3	Did you feel safe on your first night here?	<i>n</i> =157	54%
3.4	Did you have numbers put on your PIN phone within 24 hours?	<i>n</i> =159	21%
3.5	In your first few days here, did you get?		
	Items from the prison shop/canteen	<i>n</i> =154	46%
	Access to clean clothing that fitted you	<i>n</i> =155	72%
	PIN phone credit	<i>n</i> =149	43%
	Your personal property	<i>n</i> =150	37%
3.6	Have you had an induction at this prison?	<i>n</i> =153	80%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	<i>n</i> =123	47%
ON THE WING			
4.1	Are you in a cell on your own?	<i>n</i> =158	74%
4.2	Is your cell call bell normally answered within 5 minutes?	<i>n</i> =154	57%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	<i>n</i> =155	65%

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	Do you normally have enough underwear that fits you?	n=158	60%	
	Can you have a shower every day if you want one?	n=155	81%	83%
	Can you get clean bedding every week if you want it?	n=150	66%	83%
	Can you get cell cleaning materials every week if you want them?	n=155	75%	77%
	Can you get your stored property promptly, if you need it?	n=155	13%	17%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:			
	During the day?	n=150	43%	
	At night?	n=142	56%	
4.5	Normally, are these communal areas of your wing or houseblock very/quite clean?			
	Landings and stairs	n=156	69%	
	Association areas	n=149	72%	
	Servery	n=150	87%	
	Showers	n=149	48%	
	Exercise yard	n=149	90%	
FOOD AND CANTEEN				
5.1	Is the quality of the food in this prison very/quite good?	n=158	37%	39%
5.2	Do you get enough to eat at mealtimes always/most of the time?	n=159	32%	35%
5.3	Does the shop/canteen sell the things that you need?	n=158	51%	56%
5.4	Can you use catalogues/other providers to buy the things you need?	n=158	21%	
SAFE AND HEALTHY RELATIONSHIPS				
6.1*	Are prisoners encouraged to support each other here?	n=156	65%	61%
6.2*	Is the support provided to you by other prisoners quite/very good?	n=146	73%	77%
6.3	Do most staff here treat you with respect?	n=148	60%	69%
6.4	Are there any staff here you could turn to if you had a problem?	n=150	75%	79%

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6.5	In the last week, has any member of staff talked to you about how you are getting on?	<i>n</i> =153	35%	47%
6.6	Do you have a named officer (e.g. key worker or personal officer)?	<i>n</i> =145	79%	78%
	<i>For those who have a named officer (e.g. key worker or personal officer):</i>			
	Is your named officer (e.g. key worker or personal officer) very/quite helpful?	<i>n</i> =115	50%	71%
6.7*	Do you feel that most staff are interested in your personal welfare?	<i>n</i> =150	33%	36%
6.8*	Do you feel that most staff understand your personal circumstances?	<i>n</i> =149	19%	27%
6.9*	Have you thought about harming yourself in this prison?	<i>n</i> =144	53%	58%
	<i>For those who have thought about harming themselves:</i>			
*	Did you feel cared for by staff?	<i>n</i> =77	29%	36%
6.10	Is it very/quite easy to speak to a listener, if you need to?	<i>n</i> =154	35%	35%
6.11*	Has your well-being got better since being in this prison?	<i>n</i> =150	24%	30%
6.12*	Is positive well-being promoted in this prison?	<i>n</i> =146	49%	45%
6.13*	Have you been pregnant or given birth in the last six months?	<i>n</i> =150	11%	13%
	<i>For those who have been pregnant or given birth in the last six months:</i>			
*	Have you been offered any additional support?	<i>n</i> =17	29%	40%
6.14	Are prisoners here consulted about things like food, health care, canteen or wing issues?	<i>n</i> =147	53%	52%
	If so, do things sometimes change?	<i>n</i> =78	26%	34%
6.15	If you want to, can you talk to managers, governors or directors in this prison?	<i>n</i> =153	25%	28%
6.16	Have you shared a problem with a manager, governor or director?	<i>n</i> =149	55%	52%
	<i>For those who have shared a problem with a manager, governor or director:</i>			
	Did they try to help you?	<i>n</i> =82	28%	43%
FAITH				
7.1	Have you spoken to the chaplaincy team in this prison?	<i>n</i> =154	80%	
7.2	Are you able to speak to the chaplaincy team in private, if you want to?	<i>n</i> =152	66%	
7.3	Do you have a religion?	<i>n</i> =150	83%	68%
	<i>For those who have a religion:</i>			

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7.4	Are you able to attend religious services, if you want to?	<i>n=123</i>	85%	85%
7.5	Are your religious beliefs respected here?	<i>n=121</i>	74%	74%

RELATIONSHIPS WITH CHILDREN, FAMILY MEMBERS AND SIGNIFICANT OTHERS

8.1	Have staff here encouraged you to keep in touch with your family/friends?	<i>n=153</i>	44%	49%
8.2	Have you been able to see your family and friends more than once in the last month:			
	In person (prison visit)?	<i>n=113</i>	38%	
	Using video calling?	<i>n=89</i>	29%	
8.3	Do visits usually start and finish on time?	<i>n=121</i>	41%	
8.4	Are your visitors usually treated respectfully by staff all/most of the time?	<i>n=85</i>	68%	
8.5	Is it very/quite easy for your family and friends to get here?	<i>n=116</i>	33%	
8.6	Have you had any problems with sending or receiving?			
	Emails	<i>n=123</i>	33%	40%
	Letters	<i>n=136</i>	49%	51%
	Parcels	<i>n=123</i>	50%	53%
8.7	Are you able to use a phone every day (if you have credit)?	<i>n=151</i>	95%	93%

TIME OUT OF CELL

9.1	Do you know what the unlock and lock-up times are supposed to be here?	<i>n=146</i>	88%	86%
	For those who know what the unlock and lock-up times are supposed to be:			
	Are these times usually kept to?	<i>n=129</i>	40%	53%
9.2	Do you usually spend less than 2 hours out of your cell each day on Monday - Fridays?	<i>n=141</i>	16%	26%
	Do you usually spend 10 hours or more out of your cell each day on Monday - Fridays?	<i>n=141</i>	4%	10%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	<i>n=135</i>	26%	43%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	<i>n=135</i>	3%	7%
9.3	How many times in a normal week can you complete domestic tasks?			

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	Once or more	<i>n=139</i>	83%	88%
	Three times or more	<i>n=139</i>	51%	61%
	More than five times	<i>n=139</i>	30%	46%
	How many times in a normal week can you get association?			
	Once or more	<i>n=139</i>	86%	89%
	Three times or more	<i>n=139</i>	64%	64%
	More than five times	<i>n=139</i>	42%	47%
	How many times in a normal week can you get exercise outside?			
	Once or more	<i>n=143</i>	87%	90%
	Three times or more	<i>n=143</i>	62%	67%
	More than five times	<i>n=143</i>	41%	50%
	How many times in a normal week can you go to the gym or play sports?			
	Once or more	<i>n=135</i>	76%	79%
	Three times or more	<i>n=135</i>	56%	35%
	More than five times	<i>n=135</i>	24%	17%
9.4	At the weekend, are you able to?			
	Complete domestic tasks	<i>n=128</i>	79%	
	Get association	<i>n=131</i>	81%	
	Exercise outside	<i>n=132</i>	75%	
	Physical activity outside of your cell (e.g. go to the gym, play sports, exercise classes)	<i>n=141</i>	53%	
9.5	Are you able to visit the library once a week or more?	<i>n=140</i>	32%	39%
	Are you able to borrow library items kept on the wing once a week or more?	<i>n=132</i>	42%	
	Are you able to get things from the library delivered to the wing once a week or more?	<i>n=133</i>	20%	19%

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9.6	Does the library have a wide enough range of materials to meet your needs?	<i>n=114</i>	41%	54%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS				
10.1	Is it easy for you to make an application?	<i>n=151</i>	58%	68%
	<i>For those who have made an application, are they usually dealt with:</i>			
10.2	Fairly?	<i>n=110</i>	50%	56%
	Within 7 days?	<i>n=107</i>	46%	37%
10.3	Is it easy for you to make a complaint?	<i>n=141</i>	62%	62%
	<i>For those who have made a complaint, are they usually dealt with:</i>			
10.4	Fairly?	<i>n=92</i>	32%	37%
	Within 7 days?	<i>n=82</i>	34%	29%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	<i>n=100</i>	27%	31%
10.6	Do you know how to contact the following organisations?			
	Independent Prisoner Complaint Investigations	<i>n=146</i>	20%	
	Independent Monitoring Board (IMB)	<i>n=148</i>	35%	
	<i>For those who need it, is it easy to?</i>			
10.7	Communicate with your solicitor or legal representative	<i>n=138</i>	47%	47%
	Attend legal visits	<i>n=132</i>	55%	56%
*	Communicate with social services	<i>n=90</i>	20%	24%
10.8	Have staff here ever opened letters from your solicitor or legal representative when you were not present?	<i>n=141</i>	67%	
	<i>For those who have had legal letters opened when they were not present:</i>			
	Were you told why?	<i>n=94</i>	22%	
HEALTH CARE				
11.1	Since arriving in this prison, have you had any delays getting these things?			
	Your medication	<i>n=129</i>	83%	
	Your outside medical appointments	<i>n=86</i>	77%	
	Your agreed social care package	<i>n=65</i>	69%	

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11.2	Is it very/quite easy to see?		
	Doctor	<i>n=149</i>	13% 25%
	Nurse	<i>n=150</i>	38% 44%
	Dentist	<i>n=148</i>	11% 14%
	Pharmacist	<i>n=147</i>	20% 40%
	Mental health worker	<i>n=149</i>	25% 29%
	Substance misuse worker	<i>n=147</i>	22% 37%
11.3	Do you think the quality of the health service is very/quite good from?		
	Doctor	<i>n=149</i>	38% 45%
	Nurse	<i>n=149</i>	44% 59%
	Dentist	<i>n=147</i>	32% 36%
	Pharmacist	<i>n=147</i>	24% 48%
	Mental health worker	<i>n=149</i>	36% 40%
	Substance misuse worker	<i>n=144</i>	21% 42%
11.4	Do you think the overall quality of the health services here is very/quite good?	<i>n=149</i>	32% 39%
	<i>For those who are due to be released in the next month:</i>		
11.5	Are you confident there are adequate plans to continue your health care?	<i>n=52</i>	37%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affects your day-to-day life)?	<i>n=147</i>	65% 57%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need in this prison?	<i>n=87</i>	16% 28%
12.3	Do you have any mental health problems?	<i>n=146</i>	81% 79%
	<i>For those who have any mental health problems:</i>		
12.4*	Have you been helped with your mental health problems in this prison?	<i>n=114</i>	44% 43%
12.5	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	<i>n=142</i>	52%

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<i>For those who are neurodivergent:</i>			
12.6	Are you getting the support you need in this prison?	<i>n=66</i>	17%
ALCOHOL AND DRUGS			
13.1	Do you have a drug or alcohol problem?	<i>n=150</i>	41%
<i>For those who have a drug or alcohol problem:</i>			
13.2	Have you told staff about your drug or alcohol problem?	<i>n=60</i>	93%
<i>For those who have told staff:</i>			
	Have you received help to manage it?	<i>n=56</i>	57%
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	<i>n=149</i>	13%
<i>For those who have developed a drug or alcohol problem in this prison:</i>			
	Have you received help to manage your drug or alcohol problem (including medication not prescribed to you)?	<i>n=20</i>	30%
<i>For those who have a drug or alcohol problem and are due to be released in the next month:</i>			
13.4	Do you know who to contact for support for your drug or alcohol problem when you leave this prison?	<i>n=29</i>	66%
13.5	In this prison, is it easy/very easy to get?		
	Illicit drugs	<i>n=142</i>	40%
	Alcohol	<i>n=139</i>	17%
	Medication not prescribed to you	<i>n=143</i>	41%
SAFETY			
14.1	Have you ever felt unsafe here?	<i>n=151</i>	70%
14.2	Do you feel unsafe now?	<i>n=146</i>	32%
PROMOTING POSITIVE BEHAVIOUR			
15.1	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	<i>n=146</i>	49%
	Staff?	<i>n=138</i>	51%
15.2	Have you been bullied/victimised in this prison by other prisoners?	<i>n=147</i>	49%
15.3	Have you experienced the following bullying/victimisation by other prisoners:		

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HMP Bronzefield 2025	Women's local prisons surveyed since May 2021
161	833

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	Verbal abuse?	<i>n</i> =147	33%	
	Threats or intimidation?	<i>n</i> =147	29%	
	Physical assault?	<i>n</i> =147	11%	
	Sexual harassment?	<i>n</i> =147	9%	
	Sexual assault?	<i>n</i> =147	6%	
	Theft of canteen or property?	<i>n</i> =147	28%	
	Other bullying/victimisation?	<i>n</i> =147	20%	
15.2	Have you been bullied/victimised in this prison by staff?	<i>n</i> =142	39%	
15.3	Have you experienced the following bullying/victimisation by staff:			
	Verbal abuse?	<i>n</i> =142	24%	
	Threats or intimidation?	<i>n</i> =142	18%	
	Physical assault?	<i>n</i> =142	7%	
	Sexual harassment?	<i>n</i> =142	7%	
	Sexual assault?	<i>n</i> =142	1%	
	Theft of canteen or property?	<i>n</i> =142	4%	
	Other bullying/victimisation?	<i>n</i> =142	25%	
15.4	If you have reported victimisation by prisoners or staff here, did you feel supported?	<i>n</i> =99	18%	30%
15.5	Does this prison:			
	Reward good behaviour fairly?	<i>n</i> =144	25%	
	Deal with bad behaviour fairly?	<i>n</i> =139	21%	
15.6	Are there opportunities and rewards to motivate people in this prison?	<i>n</i> =145	30%	
	<i>For those who know that there are opportunities and rewards are:</i>			
15.7	Do the opportunities and rewards in this prison motivate you to behave well?	<i>n</i> =44	84%	
15.8	Do you think the culture in this prison encourages prisoners to behave well?	<i>n</i> =149	25%	

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15.9	Have you been restrained by staff in this prison in the last 6 months?	<i>n</i> =146	24%	13%
	<i>For those who have been restrained in the last 6 months:</i>			
	Did anyone come and talk to you about it afterwards?	<i>n</i> =35	17%	27%
15.10	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	<i>n</i> =144	15%	
	<i>For those who have spent one or more nights in the segregation unit in this prison in the last 6 months:</i>			
	Were you treated well by segregation staff?	<i>n</i> =22	64%	60%
	Could you shower every day?	<i>n</i> =22	77%	62%
	Could you go outside for exercise every day?	<i>n</i> =22	73%	63%
	Could you use the phone every day (if you had credit)?	<i>n</i> =22	68%	68%
EDUCATION, SKILLS AND WORK				
16.1	Have you needed support with reading needs in this prison?	<i>n</i> =151	43%	
	<i>For those who have needed support:</i>			
	Have you been supported (by education or wing staff, peer support or anyone else in this prison)?	<i>n</i> =65	52%	
16.2	In this prison, have you done the following activities?			
	Education	<i>n</i> =142	75%	80%
	Vocational or skills training	<i>n</i> =135	65%	55%
	Prison job	<i>n</i> =142	73%	78%
	Work outside of the prison	<i>n</i> =135	44%	
	<i>If you have done the following activities while in this prison, do you think they will help you when you are released?</i>			
	Education	<i>n</i> =107	65%	69%
	Vocational or skills training	<i>n</i> =88	72%	67%
	Prison job	<i>n</i> =104	63%	61%
	Work outside of the prison	<i>n</i> =59	68%	
16.3	Has the prison allocated you to the education, training or work that will help you when you are released?	<i>n</i> =110	48%	
16.4	Do wing staff encourage you to go to education, training or work?	<i>n</i> =130	55%	67%

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SENTENCE PLAN			
17.1*	Are the opportunities to progress in this prison very/quite good?	<i>n=141</i>	46% 52%
17.2	Do you have a sentence plan?	<i>n=60</i>	33%
	<i>For those who have a sentence plan:</i>		
17.3	Do you know what your objectives or targets are?	<i>n=20</i>	95%
	<i>For those who know what their objectives or targets are:</i>		
	Do you understand what you need to do to achieve the objectives or targets?	<i>n=18</i>	89%
	Are any staff here supporting you to achieve the objectives or targets?	<i>n=18</i>	67%
	Have you been involved in setting the objectives or targets?	<i>n=17</i>	71%
RETURNING TO THE COMMUNITY			
18.1	Do you expect to be released in the next 3 months?	<i>n=149</i>	42% 34%
	<i>For those who expect to be released in the next 3 months:</i>		
18.2	Is this prison very/quite near to your home area or intended release address?	<i>n=58</i>	17% 38%
18.3	Is anybody helping you to prepare for your release (people like Prison or Community Offender Manager)?	<i>n=57</i>	56% 67%
18.4	Do you need help to sort out the following for when you are released?		
	Finding accommodation	<i>n=56</i>	68% 71%
	Getting employment	<i>n=53</i>	55% 51%
	Sorting out benefits	<i>n=54</i>	72% 79%
	Finances and debt	<i>n=55</i>	51% 59%
	Opening a bank account	<i>n=54</i>	46%
	Getting photo ID	<i>n=54</i>	65%
*	Previous or ongoing trauma (e.g. domestic violence)	<i>n=51</i>	55% 60%
	Social care support	<i>n=52</i>	46% 45%
	Getting back in touch with family or friends	<i>n=53</i>	40% 38%
*	Child custody arrangements	<i>n=52</i>	25% 22%

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18.4	Are you getting help to sort out the following for when you are released, if you need it?		
	Finding accommodation	<i>n=38</i>	37% 54%
	Getting employment	<i>n=29</i>	17% 38%
	Sorting out benefits	<i>n=39</i>	31% 39%
	Finances and debt	<i>n=28</i>	21% 34%
	Opening a bank account	<i>n=25</i>	28%
	Getting photo ID	<i>n=35</i>	14%
*	Previous or ongoing trauma (e.g. domestic violence)	<i>n=28</i>	7% 32%
	Social care support	<i>n=24</i>	13% 31%
	Getting back in touch with family or friends	<i>n=21</i>	14% 44%
*	Child custody arrangements	<i>n=13</i>	0% 22%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Are you able to lead a healthy lifestyle here (for example in relation to your physical, mental, emotional and social well-being) always/most of the time?	<i>n=150</i>	33% 41%
20.2	Do you think your experiences in this prison have made you less likely to offend in the future?	<i>n=144</i>	63% 62%

Bronzefield 2025

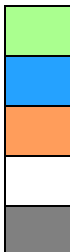
Survey responses compared with those from the previous survey

In this table summary statistics from Bronzefield 2025 are compared with the following HMIP survey data:

- Summary statistics from Bronzefield in 2022.

Please note that we do not have comparable data for the new questions introduced in July 2024.

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DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION				
1.2	Are you under 21 years of age?	<i>n=159</i>	6%	5%
	Are you under 25 years of age?	<i>n=159</i>	13%	
	Are you 50 years of age or older?	<i>n=159</i>	12%	11%
	Are you 70 years of age or older?	<i>n=159</i>	0%	1%
1.3	Are you from an ethnic group other than white?	<i>n=151</i>	40%	33%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	<i>n=151</i>	7%	6%
1.4	Have you been in this prison for less than 6 months?	<i>n=157</i>	67%	58%
1.5	Are you currently serving a sentence?	<i>n=157</i>	41%	58%
	Are you on recall?	<i>n=157</i>	11%	6%
1.6	Is your sentence less than 12 months?	<i>n=154</i>	21%	24%
	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	<i>n=154</i>	0%	1%
7.3	Are you Muslim?	<i>n=150</i>	10%	9%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affects your day-to-day life)?	<i>n=147</i>	65%	56%
12.3	Do you have any mental health problems?	<i>n=146</i>	81%	73%
12.5	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	<i>n=142</i>	52%	
19.1	Do you have children under the age of 18?	<i>n=151</i>	49%	49%
19.2	Are you a foreign national?	<i>n=148</i>	13%	14%

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19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	<i>n</i> =149	33%	30%
19.4	Have you ever been in the armed services (e.g. army, navy, air force)?	<i>n</i> =149	3%	3%
19.5	Is your gender male, non-binary or other?	<i>n</i> =149	3%	2%
19.6	Do you identify as transgender or trans?	<i>n</i> =147	2%	1%
19.7	Are you homosexual, bisexual or other sexual orientation?	<i>n</i> =144	23%	21%

ARRIVAL AND RECEPTION

2.1	Were you searched in reception?	<i>n</i> =157	95%	
	<i>For those who were searched:</i>			
	Was this done in a respectful way?	<i>n</i> =149	84%	
2.2	Overall, were you treated very/quite well in reception?	<i>n</i> =155	76%	83%
2.3	When you first arrived, did you have problems with?			
	Feeling depressed	<i>n</i> =149	75%	
	Feeling suicidal	<i>n</i> =128	36%	
	Needing protection from other prisoners	<i>n</i> =119	18%	
	Arranging care for children or other dependants	<i>n</i> =129	17%	
	<i>For those who had the following problems, did staff help you with?</i>			
	Feeling depressed	<i>n</i> =112	30%	
	Feeling suicidal	<i>n</i> =46	24%	
	Needing protection from other prisoners	<i>n</i> =22	41%	
	Arranging care for children or other dependants	<i>n</i> =22	45%	
	<i>For those who had any problems when they first arrived:</i>			
2.4	Were you able to talk to somebody in private?	<i>n</i> =136	43%	
2.5	Did you see someone from health care in reception?	<i>n</i> =158	86%	

FIRST NIGHT AND INDUCTION

3.1	Before you were locked up on your first night here, were you offered?			
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	Nicotine replacement	<i>n</i> =139	73%	
	Toiletries/other basic items	<i>n</i> =150	87%	
	A shower	<i>n</i> =153	35%	
	A free phone call	<i>n</i> =152	68%	
	Something to eat	<i>n</i> =152	80%	
	The chance to talk to a Listener or Samaritans	<i>n</i> =152	30%	
	Support from another prisoner (e.g. Insider or peer supporters)	<i>n</i> =153	44%	
3.2	On your first night in this prison, was your cell very/quite clean?	<i>n</i> =157	54%	53%
3.3	Did you feel safe on your first night here?	<i>n</i> =157	54%	69%
3.4	Did you have numbers put on your PIN phone within 24 hours?	<i>n</i> =159	21%	28%
3.5	In your first few days here, did you get?			
	Items from the prison shop/canteen	<i>n</i> =154	46%	
	Access to clean clothing that fitted you	<i>n</i> =155	72%	
	PIN phone credit	<i>n</i> =149	43%	
	Your personal property	<i>n</i> =150	37%	
3.6	Have you had an induction at this prison?	<i>n</i> =153	80%	73%
	<i>For those who have had an induction:</i>			
	Did your induction cover everything you needed to know about this prison?	<i>n</i> =123	47%	45%
ON THE WING				
4.1	Are you in a cell on your own?	<i>n</i> =158	74%	79%
4.2	Is your cell call bell normally answered within 5 minutes?	<i>n</i> =154	57%	45%
4.3	On the wing or houseblock you are currently living on:			
	Do you normally have enough clean clothing that fits you?	<i>n</i> =155	65%	
	Do you normally have enough underwear that fits you?	<i>n</i> =158	60%	

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	Can you have a shower every day if you want one?	<i>n=155</i>	81%	51%
	Can you get clean bedding every week if you want it?	<i>n=150</i>	66%	63%
	Can you get cell cleaning materials every week if you want them?	<i>n=155</i>	75%	45%
	Can you get your stored property promptly, if you need it?	<i>n=155</i>	13%	13%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:			
	During the day?	<i>n=150</i>	43%	
	At night?	<i>n=142</i>	56%	
4.5	Normally, are these communal areas of your wing or houseblock very/quite clean?			
	Landings and stairs	<i>n=156</i>	69%	
	Association areas	<i>n=149</i>	72%	
	Servery	<i>n=150</i>	87%	
	Showers	<i>n=149</i>	48%	
	Exercise yard	<i>n=149</i>	90%	
FOOD AND CANTEEN				
5.1	Is the quality of the food in this prison very/quite good?	<i>n=158</i>	37%	46%
5.2	Do you get enough to eat at mealtimes always/most of the time?	<i>n=159</i>	32%	46%
5.3	Does the shop/canteen sell the things that you need?	<i>n=158</i>	51%	53%
5.4	Can you use catalogues/other providers to buy the things you need?	<i>n=158</i>	21%	
SAFE AND HEALTHY RELATIONSHIPS				
6.1*	Are prisoners encouraged to support each other here?	<i>n=156</i>	65%	64%
6.2*	Is the support provided to you by other prisoners quite/very good?	<i>n=146</i>	73%	81%
6.3	Do most staff here treat you with respect?	<i>n=148</i>	60%	74%
6.4	Are there any staff here you could turn to if you had a problem?	<i>n=150</i>	75%	78%
6.5	In the last week, has any member of staff talked to you about how you are getting on?	<i>n=153</i>	35%	40%

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6.6	Do you have a named officer (e.g. key worker or personal officer)?	<i>n=145</i>	79%	76%
	<i>For those who have a named officer (e.g. key worker or personal officer):</i>			
	Is your named officer (e.g. key worker or personal officer) very/quite helpful?	<i>n=115</i>	50%	70%
6.7*	Do you feel that most staff are interested in your personal welfare?	<i>n=150</i>	33%	44%
6.8*	Do you feel that most staff understand your personal circumstances?	<i>n=149</i>	19%	31%
6.9*	Have you thought about harming yourself in this prison?	<i>n=144</i>	53%	56%
	<i>For those who have thought about harming themselves:</i>			
*	Did you feel cared for by staff?	<i>n=77</i>	29%	39%
6.10	Is it very/quite easy to speak to a listener, if you need to?	<i>n=154</i>	35%	34%
6.11*	Has your well-being got better since being in this prison?	<i>n=150</i>	24%	29%
6.12*	Is positive well-being promoted in this prison?	<i>n=146</i>	49%	50%
6.13*	Have you been pregnant or given birth in the last six months?	<i>n=150</i>	11%	11%
	<i>For those who have been pregnant or given birth in the last six months:</i>			
*	Have you been offered any additional support?	<i>n=17</i>	29%	36%
6.14	Are prisoners here consulted about things like food, health care, canteen or wing issues?	<i>n=147</i>	53%	42%
	If so, do things sometimes change?	<i>n=78</i>	26%	33%
6.15	If you want to, can you talk to managers, governors or directors in this prison?	<i>n=153</i>	25%	27%
6.16	Have you shared a problem with a manager, governor or director?	<i>n=149</i>	55%	52%
	<i>For those who have shared a problem with a manager, governor or director:</i>			
	Did they try to help you?	<i>n=82</i>	28%	52%
FAITH				
7.1	Have you spoken to the chaplaincy team in this prison?	<i>n=154</i>	80%	
7.2	Are you able to speak to the chaplaincy team in private, if you want to?	<i>n=152</i>	66%	
7.3	Do you have a religion?	<i>n=150</i>	83%	78%
	<i>For those who have a religion:</i>			
7.4	Are you able to attend religious services, if you want to?	<i>n=123</i>	85%	55%

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7.5	Are your religious beliefs respected here?	<i>n=121</i>	74%	70%
RELATIONSHIPS WITH CHILDREN, FAMILY MEMBERS AND SIGNIFICANT OTHERS				
8.1	Have staff here encouraged you to keep in touch with your family/friends?	<i>n=153</i>	44%	52%
8.2	Have you been able to see your family and friends more than once in the last month:			
	In person (prison visit)?	<i>n=113</i>	38%	
	Using video calling?	<i>n=89</i>	29%	
8.3	Do visits usually start and finish on time?	<i>n=121</i>	41%	
8.4	Are your visitors usually treated respectfully by staff all/most of the time?	<i>n=85</i>	68%	
8.5	Is it very/quite easy for your family and friends to get here?	<i>n=116</i>	33%	
8.6	Have you had any problems with sending or receiving?			
	Emails	<i>n=123</i>	33%	49%
	Letters	<i>n=136</i>	49%	57%
	Parcels	<i>n=123</i>	50%	65%
8.7	Are you able to use a phone every day (if you have credit)?	<i>n=151</i>	95%	93%
TIME OUT OF CELL				
9.1	Do you know what the unlock and lock-up times are supposed to be here?	<i>n=146</i>	88%	81%
	For those who know what the unlock and lock-up times are supposed to be:			
	Are these times usually kept to?	<i>n=129</i>	40%	39%
9.2	Do you usually spend less than 2 hours out of your cell each day on Monday - Fridays?	<i>n=141</i>	16%	35%
	Do you usually spend 10 hours or more out of your cell each day on Monday - Fridays?	<i>n=141</i>	4%	2%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	<i>n=135</i>	26%	60%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	<i>n=135</i>	3%	1%
9.3	How many times in a normal week can you complete domestic tasks?			
	Once or more	<i>n=139</i>	83%	

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n=number of valid responses to question (Bronze field 2025)

	Three times or more	<i>n=139</i>	51%	
	More than five times	<i>n=139</i>	30%	
	How many times in a normal week can you get association?			
	Once or more	<i>n=139</i>	86%	
	Three times or more	<i>n=139</i>	64%	
	More than five times	<i>n=139</i>	42%	
	How many times in a normal week can you get exercise outside?			
	Once or more	<i>n=143</i>	87%	
	Three times or more	<i>n=143</i>	62%	
	More than five times	<i>n=143</i>	41%	
	How many times in a normal week can you go to the gym or play sports?			
	Once or more	<i>n=135</i>	76%	
	Three times or more	<i>n=135</i>	56%	
	More than five times	<i>n=135</i>	24%	
9.4	At the weekend, are you able to?			
	Complete domestic tasks	<i>n=128</i>	79%	
	Get association	<i>n=131</i>	81%	
	Exercise outside	<i>n=132</i>	75%	
	Physical activity outside of your cell (e.g. go to the gym, play sports, exercise classes)	<i>n=141</i>	53%	
9.5	Are you able to visit the library once a week or more?	<i>n=140</i>	32%	44%
	Are you able to borrow library items kept on the wing once a week or more?	<i>n=132</i>	42%	
	Are you able to get things from the library delivered to the wing once a week or more?	<i>n=133</i>	20%	57%
9.6	Does the library have a wide enough range of materials to meet your needs?	<i>n=114</i>	41%	55%

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APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	<i>n=151</i>	58% 73%
	<i>For those who have made an application, are they usually dealt with:</i>		
10.2	Fairly?	<i>n=110</i>	50% 52%
	Within 7 days?	<i>n=107</i>	46% 42%
10.3	Is it easy for you to make a complaint?	<i>n=141</i>	62% 75%
	<i>For those who have made a complaint, are they usually dealt with:</i>		
10.4	Fairly?	<i>n=92</i>	32% 38%
	Within 7 days?	<i>n=82</i>	34% 34%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	<i>n=100</i>	27% 27%
10.6	Do you know how to contact the following organisations?		
	Independent Prisoner Complaint Investigations	<i>n=146</i>	20%
	Independent Monitoring Board (IMB)	<i>n=148</i>	35%
	<i>For those who need it, is it easy to?</i>		
10.7	Communicate with your solicitor or legal representative	<i>n=138</i>	47% 68%
	Attend legal visits	<i>n=132</i>	55% 70%
*	Communicate with social services	<i>n=90</i>	20% 25%
10.8	Have staff here ever opened letters from your solicitor or legal representative when you were not present?	<i>n=141</i>	67%
	<i>For those who have had legal letters opened when they were not present:</i>		
	Were you told why?	<i>n=94</i>	22%
HEALTH CARE			
11.1	Since arriving in this prison, have you had any delays getting these things?		
	Your medication	<i>n=129</i>	83%
	Your outside medical appointments	<i>n=86</i>	77%
	Your agreed social care package	<i>n=65</i>	69%
11.2	Is it very/quite easy to see?		

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	Doctor	<i>n=149</i>	13%	20%
	Nurse	<i>n=150</i>	38%	38%
	Dentist	<i>n=148</i>	11%	16%
	Pharmacist	<i>n=147</i>	20%	23%
	Mental health worker	<i>n=149</i>	25%	19%
	Substance misuse worker	<i>n=147</i>	22%	27%
11.3	Do you think the quality of the health service is very/quite good from?			
	Doctor	<i>n=149</i>	38%	49%
	Nurse	<i>n=149</i>	44%	50%
	Dentist	<i>n=147</i>	32%	35%
	Pharmacist	<i>n=147</i>	24%	31%
	Mental health worker	<i>n=149</i>	36%	43%
	Substance misuse worker	<i>n=144</i>	21%	37%
11.4	Do you think the overall quality of the health services here is very/quite good?			
		<i>n=149</i>	32%	28%
	<i>For those who are due to be released in the next month:</i>			
11.5	Are you confident there are adequate plans to continue your health care?	<i>n=52</i>	37%	
OTHER SUPPORT NEEDS				
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affects your day-to-day life)?	<i>n=147</i>	65%	56%
	<i>For those who have a disability:</i>			
12.2	Are you getting the support you need in this prison?	<i>n=87</i>	16%	25%
12.3	Do you have any mental health problems?	<i>n=146</i>	81%	73%
	<i>For those who have any mental health problems:</i>			
12.4*	Have you been helped with your mental health problems in this prison?	<i>n=114</i>	44%	48%
12.5	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	<i>n=142</i>	52%	
	<i>For those who are neurodivergent:</i>			

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12.6	Are you getting the support you need in this prison?	<i>n=66</i>	17%	
ALCOHOL AND DRUGS				
13.1	Do you have a drug or alcohol problem?	<i>n=150</i>	41%	
<i>For those who have a drug or alcohol problem:</i>				
13.2	Have you told staff about your drug or alcohol problem?	<i>n=60</i>	93%	
<i>For those who have told staff:</i>				
	Have you received help to manage it?	<i>n=56</i>	57%	
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	<i>n=149</i>	13%	
<i>For those who have developed a drug or alcohol problem in this prison:</i>				
	Have you received help to manage your drug or alcohol problem (including medication not prescribed to you)?	<i>n=20</i>	30%	
<i>For those who have a drug or alcohol problem and are due to be released in the next month:</i>				
13.4	Do you know who to contact for support for your drug or alcohol problem when you leave this prison?	<i>n=29</i>	66%	
13.5	In this prison, is it easy/very easy to get?			
	Illicit drugs	<i>n=142</i>	40%	34%
	Alcohol	<i>n=139</i>	17%	9%
	Medication not prescribed to you	<i>n=143</i>	41%	
SAFETY				
14.1	Have you ever felt unsafe here?	<i>n=151</i>	70%	55%
14.2	Do you feel unsafe now?	<i>n=146</i>	32%	16%
PROMOTING POSITIVE BEHAVIOUR				
15.1	Would you report it if you were being bullied/victimised in this prison by:			
	Other prisoners?	<i>n=146</i>	49%	
	Staff?	<i>n=138</i>	51%	
15.2	Have you been bullied/victimised in this prison by other prisoners?	<i>n=147</i>	49%	
15.3	Have you experienced the following bullying/victimisation by other prisoners:			

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	Verbal abuse?	<i>n</i> =147	33%	
	Threats or intimidation?	<i>n</i> =147	29%	
	Physical assault?	<i>n</i> =147	11%	
	Sexual harassment?	<i>n</i> =147	9%	
	Sexual assault?	<i>n</i> =147	6%	
	Theft of canteen or property?	<i>n</i> =147	28%	
	Other bullying/victimisation?	<i>n</i> =147	20%	
15.2	Have you been bullied/victimised in this prison by staff?	<i>n</i> =142	39%	
15.3	Have you experienced the following bullying/victimisation by staff:			
	Verbal abuse?	<i>n</i> =142	24%	
	Threats or intimidation?	<i>n</i> =142	18%	
	Physical assault?	<i>n</i> =142	7%	
	Sexual harassment?	<i>n</i> =142	7%	
	Sexual assault?	<i>n</i> =142	1%	
	Theft of canteen or property?	<i>n</i> =142	4%	
	Other bullying/victimisation?	<i>n</i> =142	25%	
15.4	If you have reported victimisation by prisoners or staff here, did you feel supported?	<i>n</i> =99	18%	28%
15.5	Does this prison:			
	Reward good behaviour fairly?	<i>n</i> =144	25%	
	Deal with bad behaviour fairly?	<i>n</i> =139	21%	
15.6	Are there opportunities and rewards to motivate people in this prison?	<i>n</i> =145	30%	
	<i>For those who know that there are opportunities and rewards are:</i>			
15.7	Do the opportunities and rewards in this prison motivate you to behave well?	<i>n</i> =44	84%	
15.8	Do you think the culture in this prison encourages prisoners to behave well?	<i>n</i> =149	25%	

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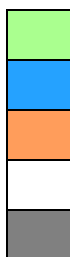
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15.9	Have you been restrained by staff in this prison in the last 6 months?	<i>n</i> =146	24%	12%
	<i>For those who have been restrained in the last 6 months:</i>			
	Did anyone come and talk to you about it afterwards?	<i>n</i> =35	17%	29%
15.10	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	<i>n</i> =144	15%	
	<i>For those who have spent one or more nights in the segregation unit in this prison in the last 6 months:</i>			
	Were you treated well by segregation staff?	<i>n</i> =22	64%	84%
	Could you shower every day?	<i>n</i> =22	77%	65%
	Could you go outside for exercise every day?	<i>n</i> =22	73%	78%
	Could you use the phone every day (if you had credit)?	<i>n</i> =22	68%	100%
EDUCATION, SKILLS AND WORK				
16.1	Have you needed support with reading needs in this prison?	<i>n</i> =151	43%	
	<i>For those who have needed support:</i>			
	Have you been supported (by education or wing staff, peer support or anyone else in this prison)?	<i>n</i> =65	52%	
16.2	In this prison, have you done the following activities?			
	Education	<i>n</i> =142	75%	79%
	Vocational or skills training	<i>n</i> =135	65%	50%
	Prison job	<i>n</i> =142	73%	75%
	Work outside of the prison	<i>n</i> =135	44%	
	<i>If you have done the following activities while in this prison, do you think they will help you when you are released?</i>			
	Education	<i>n</i> =107	65%	74%
	Vocational or skills training	<i>n</i> =88	72%	75%
	Prison job	<i>n</i> =104	63%	61%
	Work outside of the prison	<i>n</i> =59	68%	
16.3	Has the prison allocated you to the education, training or work that will help you when you are released?	<i>n</i> =110	48%	
16.4	Do wing staff encourage you to go to education, training or work?	<i>n</i> =130	55%	73%

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SENTENCE PLAN			
17.1*	Are the opportunities to progress in this prison very/quite good?	<i>n=141</i>	46% 60%
17.2	Do you have a sentence plan?	<i>n=60</i>	33%
	<i>For those who have a sentence plan:</i>		
17.3	Do you know what your objectives or targets are?	<i>n=20</i>	95%
	<i>For those who know what their objectives or targets are:</i>		
	Do you understand what you need to do to achieve the objectives or targets?	<i>n=18</i>	89%
	Are any staff here supporting you to achieve the objectives or targets?	<i>n=18</i>	67%
	Have you been involved in setting the objectives or targets?	<i>n=17</i>	71%
RETURNING TO THE COMMUNITY			
18.1	Do you expect to be released in the next 3 months?	<i>n=149</i>	42% 33%
	<i>For those who expect to be released in the next 3 months:</i>		
18.2	Is this prison very/quite near to your home area or intended release address?	<i>n=58</i>	17% 11%
18.3	Is anybody helping you to prepare for your release (people like Prison or Community Offender Manager)?	<i>n=57</i>	56% 73%
18.4	Do you need help to sort out the following for when you are released?		
	Finding accommodation	<i>n=56</i>	68% 58%
	Getting employment	<i>n=53</i>	55% 53%
	Sorting out benefits	<i>n=54</i>	72% 83%
	Finances and debt	<i>n=55</i>	51% 69%
	Opening a bank account	<i>n=54</i>	46%
	Getting photo ID	<i>n=54</i>	65%
*	Previous or ongoing trauma (e.g. domestic violence)	<i>n=51</i>	55% 57%
	Social care support	<i>n=52</i>	46% 43%
	Getting back in touch with family or friends	<i>n=53</i>	40% 42%
*	Child custody arrangements	<i>n=52</i>	25% 24%

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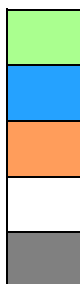
18.4	Are you getting help to sort out the following for when you are released, if you need it?		
	Finding accommodation	<i>n</i> =38	37% 43%
	Getting employment	<i>n</i> =29	17% 0%
	Sorting out benefits	<i>n</i> =39	31% 20%
	Finances and debt	<i>n</i> =28	21% 17%
	Opening a bank account	<i>n</i> =25	28%
	Getting photo ID	<i>n</i> =35	14%
	* Previous or ongoing trauma (e.g. domestic violence)	<i>n</i> =28	7% 5%
	Social care support	<i>n</i> =24	13% 0%
	Getting back in touch with family or friends	<i>n</i> =21	14% 31%
	* Child custody arrangements	<i>n</i> =13	0% 11%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Are you able to lead a healthy lifestyle here (for example in relation to your physical, mental, emotional and social well-being) always/most of the time?	<i>n</i> =150	33% 34%
20.2	Do you think your experiences in this prison have made you less likely to offend in the future?	<i>n</i> =144	63% 63%

Bronzefield 2025

Comparison of survey responses from different residential locations

In this table responses from the drug recovery unit (houseblock 1) are compared with those from the rest of the establishment.

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Drug recovery unit (houseblock 1)	Rest of the establishment
41	114

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 21 years of age?	0%	7%
	Are you under 25 years of age?	0%	16%
	Are you 50 years of age or older?	15%	12%
	Are you 70 years of age or older?	0%	0%
1.3	Are you from an ethnic group other than white?	20%	49%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	10%	5%
1.4	Have you been in this prison for less than 6 months?	88%	59%
1.5	Are you currently serving a sentence?	50%	38%
	Are you on recall?	20%	8%
1.6	Is your sentence less than 12 months?	40%	13%
	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	0%	0%
7.3	Are you Muslim?	3%	13%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affects your day-to-day life)?	79%	59%
12.3	Do you have any mental health problems?	95%	76%
12.5	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	54%	51%

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Drug recovery unit (houseblock 1)	Rest of the establishment
41	114

19.1	Do you have children under the age of 18?	51%	49%
19.2	Are you a foreign national?	0%	17%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	28%	32%
19.4	Have you ever been in the armed services (e.g. army, navy, air force)?	3%	4%
19.5	Is your gender male, non-binary or other?	5%	2%
19.6	Do you identify as transgender or trans?	5%	1%
19.7	Are you homosexual, bisexual or other sexual orientation?	31%	20%

ARRIVAL AND RECEPTION

2.1	Were you searched in reception?	100%	95%
	<i>For those who were searched:</i>		
	Was this done in a respectful way?	82%	84%
2.2	Overall, were you treated very/quite well in reception?	74%	76%
2.3	When you first arrived, did you have problems with?		
	Feeling depressed	68%	77%
	Feeling suicidal	32%	35%
	Needing protection from other prisoners	10%	21%
	Arranging care for children or other dependants	12%	19%
	<i>For those who had the following problems, did staff help you with?</i>		
	Feeling depressed	19%	35%
	Feeling suicidal	11%	27%
	Needing protection from other prisoners	0%	44%

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Drug recovery unit (houseblock 1)	Rest of the establishment
41	114

	Arranging care for children or other dependants	75%	35%
	<i>For those who had any problems when they first arrived:</i>		
2.4	Were you able to talk to somebody in private?	50%	42%
2.5	Did you see someone from health care in reception?	87%	86%

FIRST NIGHT AND INDUCTION

3.1	Before you were locked up on your first night here, were you offered?		
	Nicotine replacement	87%	68%
	Toiletries/other basic items	90%	87%
	A shower	45%	31%
	A free phone call	73%	68%
	Something to eat	87%	78%
	The chance to talk to a Listener or Samaritans	46%	24%
	Support from another prisoner (e.g. Insider or peer supporters)	45%	44%
3.2	On your first night in this prison, was your cell very/quite clean?	60%	50%
3.3	Did you feel safe on your first night here?	73%	48%
3.4	Did you have numbers put on your PIN phone within 24 hours?	13%	25%
3.5	In your first few days here, did you get?		
	Items from the prison shop/canteen	45%	46%
	Access to clean clothing that fitted you	68%	73%
	PIN phone credit	42%	43%

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Drug recovery unit (houseblock 1)	Rest of the establishment
41	114

	Your personal property	49%	32%
3.6	Have you had an induction at this prison?	69%	87%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	63%	41%

ON THE WING

4.1	Are you in a cell on your own?	73%	73%
4.2	Is your cell call bell normally answered within 5 minutes?	73%	52%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	60%	67%
	Do you normally have enough underwear that fits you?	56%	62%
	Can you have a shower every day if you want one?	75%	83%
	Can you get clean bedding every week if you want it?	74%	63%
	Can you get cell cleaning materials every week if you want them?	68%	77%
	Can you get your stored property promptly, if you need it?	18%	11%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	29%	50%
	At night?	50%	61%
4.5	Normally, are these communal areas of your wing or houseblock very/quite clean?		
	Landings and stairs	70%	69%
	Association areas	76%	70%

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Drug recovery unit (houseblock 1)	Rest of the establishment
41	114

	Servery	87%	86%
	Showers	46%	49%
	Exercise yard	95%	89%

FOOD AND CANTEEN

5.1	Is the quality of the food in this prison very/quite good?	53%	31%
5.2	Do you get enough to eat at mealtimes always/most of the time?	37%	30%
5.3	Does the shop/canteen sell the things that you need?	63%	47%
5.4	Can you use catalogues/other providers to buy the things you need?	20%	21%

SAFE AND HEALTHY RELATIONSHIPS

6.1	Are prisoners encouraged to support each other here?	61%	66%
6.2	Is the support provided to you by other prisoners quite/very good?	79%	71%
6.3	Do most staff here treat you with respect?	56%	61%
6.4	Are there any staff here you could turn to if you had a problem?	79%	74%
6.5	In the last week, has any member of staff talked to you about how you are getting on?	33%	35%
6.6	Do you have a named officer (e.g. key worker or personal officer)?	57%	87%
	<i>For those who have a named officer (e.g. key worker or personal officer):</i>		
	Is your named officer (e.g. key worker or personal officer) very/quite helpful?	52%	48%
6.7	Do you feel that most staff are interested in your personal welfare?	29%	33%
6.8	Do you feel that most staff understand your personal circumstances?	16%	19%
6.9	Have you thought about harming yourself in this prison?	54%	52%
	<i>For those who have thought about harming themselves:</i>		

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Drug recovery unit (houseblock 1)	Rest of the establishment
41	114

	Did you feel cared for by staff?	35%	28%
6.10	Is it very/quite easy to speak to a listener, if you need to?	31%	37%
6.11	Has your well-being got better since being in this prison?	28%	23%
6.12	Is positive well-being promoted in this prison?	47%	51%
6.13	Have you been pregnant or given birth in the last six months?	8%	13%
	<i>For those who have been pregnant or given birth in the last six months:</i>		
	Have you been offered any additional support?	0%	36%
6.14	Are prisoners here consulted about things like food, health care, canteen or wing issues?	53%	53%
	If so, do things sometimes change?	47%	18%
6.15	If you want to, can you talk to managers, governors or directors in this prison?	15%	29%
6.16	Have you shared a problem with a manager, governor or director?	49%	56%
	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	16%	31%

FAITH

7.1	Have you spoken to the chaplaincy team in this prison?	88%	77%
7.2	Are you able to speak to the chaplaincy team in private, if you want to?	72%	65%
7.3	Do you have a religion?	85%	84%
	<i>For those who have a religion:</i>		
7.4	Are you able to attend religious services, if you want to?	85%	86%
7.5	Are your religious beliefs respected here?	73%	75%

RELATIONSHIPS WITH CHILDREN, FAMILY MEMBERS AND SIGNIFICANT OTHERS

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Drug recovery unit (houseblock 1)	Rest of the establishment
41	114

8.1	Have staff here encouraged you to keep in touch with your family/friends?	33%	48%
8.2	Have you been able to see your family and friends more than once in the last month:		
	In person (prison visit)?	29%	40%
	Using video calling?	6%	36%
8.3	Do visits usually start and finish on time?	42%	41%
8.4	Are your visitors usually treated respectfully by staff all/most of the time?	64%	68%
8.5	Is it very/quite easy for your family and friends to get here?	45%	30%
8.6	Have you had any problems with sending or receiving?		
	Emails	31%	34%
	Letters	44%	50%
	Parcels	50%	51%
8.7	Are you able to use a phone every day (if you have credit)?	93%	95%

TIME OUT OF CELL

9.1	Do you know what the unlock and lock-up times are supposed to be here?	81%	90%
	<i>For those who know what the unlock and lock-up times are supposed to be:</i>		
	Are these times usually kept to?	40%	39%
9.2	Do you usually spend less than 2 hours out of your cell each day on Monday - Fridays?	23%	14%
	Do you usually spend 10 hours or more out of your cell each day on Monday - Fridays?	0%	6%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	29%	25%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	3%	3%

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41	114

9.3	How many times in a normal week can you complete domestic tasks?		
	Once or more	86%	85%
	Three times or more	59%	49%
	More than five times	38%	28%
	How many times in a normal week can you get association?		
	Once or more	92%	85%
	Three times or more	68%	63%
	More than five times	43%	40%
	How many times in a normal week can you get exercise outside?		
	Once or more	92%	85%
	Three times or more	68%	60%
	More than five times	43%	40%
	How many times in a normal week can you go to the gym or play sports?		
	Once or more	65%	81%
	Three times or more	42%	62%
	More than five times	19%	27%
9.4	At the weekend, are you able to?		
	Complete domestic tasks	79%	80%
	Get association	80%	82%

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Drug recovery unit (houseblock 1)	Rest of the establishment
41	114

	Exercise outside	74%	74%
	Physical activity outside of your cell (e.g. go to the gym, play sports, exercise classes)	38%	59%
9.5	Are you able to visit the library once a week or more?	36%	31%
	Are you able to borrow library items kept on the wing once a week or more?	36%	46%
	Are you able to get things from the library delivered to the wing once a week or more?	26%	18%
9.6	Does the library have a wide enough range of materials to meet your needs?	45%	41%

APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS

10.1	Is it easy for you to make an application?	56%	58%
	<i>For those who have made an application, are they usually dealt with:</i>		
10.2	Fairly?	60%	47%
	Within 7 days?	61%	41%
10.3	Is it easy for you to make a complaint?	64%	62%
	<i>For those who have made a complaint, are they usually dealt with:</i>		
10.4	Fairly?	50%	27%
	Within 7 days?	56%	28%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	17%	29%
10.6	Do you know how to contact the following organisations?		
	Independent Prisoner Complaint Investigations	21%	21%
	Independent Monitoring Board (IMB)	38%	34%
	<i>For those who need it, is it easy to?</i>		
10.7	Communicate with your solicitor or legal representative	46%	49%

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Drug recovery unit (houseblock 1)	Rest of the establishment
41	114

10.8	Attend legal visits	44%	60%
	Communicate with social services	21%	19%
	Have staff here ever opened letters from your solicitor or legal representative when you were not present?	53%	74%
	<i>For those who have had legal letters opened when they were not present:</i>		
	Were you told why?	16%	23%

HEALTH CARE

11.1	Since arriving in this prison, have you had any delays getting these things?		
	Your medication	86%	83%
	Your outside medical appointments	75%	77%
	Your agreed social care package	72%	68%
11.2	Is it very/quite easy to see?		
	Doctor	18%	10%
	Nurse	41%	35%
	Dentist	8%	11%
	Pharmacist	13%	23%
	Mental health worker	21%	25%
	Substance misuse worker	51%	12%
11.3	Do you think the quality of the health service is very/quite good from?		
	Doctor	49%	33%
	Nurse	54%	38%

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41	114

	Dentist	28%	33%
	Pharmacist	21%	24%
	Mental health worker	28%	38%
	Substance misuse worker	45%	12%
11.4	Do you think the overall quality of the health services here is very/quite good?	43%	27%
	<i>For those who are due to be released in the next month:</i>		
11.5	Are you confident there are adequate plans to continue your health care?	23%	48%

OTHER SUPPORT NEEDS

12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affects your day-to-day life)?	79%	59%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need in this prison?	15%	16%
12.3	Do you have any mental health problems?	95%	76%
	<i>For those who have any mental health problems:</i>		
12.4	Have you been helped with your mental health problems in this prison?	29%	50%
12.5	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	54%	51%
	<i>For those who are neurodivergent:</i>		
12.6	Are you getting the support you need in this prison?	11%	18%

ALCOHOL AND DRUGS

13.1	Do you have a drug or alcohol problem?	95%	22%
	<i>For those who have a drug or alcohol problem:</i>		
13.2	Have you told staff about your drug or alcohol problem?	95%	95%
	<i>For those who have told staff:</i>		

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Drug recovery unit (houseblock 1)	Rest of the establishment
41	114

	Have you received help to manage it?	69%	40%
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	37%	5%
	<i>For those who have developed a drug or alcohol problem in this prison:</i>		
	Have you received help to manage your drug or alcohol problem (including medication not prescribed to you)?	36%	20%
	<i>For those who have a drug or alcohol problem and are due to be released in the next month:</i>		
13.4	Do you know who to contact for support for your drug or alcohol problem when you leave this prison?	67%	71%
13.5	In this prison, is it easy/very easy to get?		
	Illicit drugs	42%	41%
	Alcohol	14%	17%
	Medication not prescribed to you	44%	41%

SAFETY

14.1	Have you ever felt unsafe here?	73%	70%
14.2	Do you feel unsafe now?	31%	31%

PROMOTING POSITIVE BEHAVIOUR

15.1	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	32%	56%
	Staff?	56%	50%
15.2	Have you been bullied/victimised in this prison by other prisoners?	41%	51%
15.3	Have you experienced the following bullying/victimisation by other prisoners:		
	Verbal abuse?	26%	35%

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Drug recovery unit (houseblock 1)	Rest of the establishment
41	114

	Threats or intimidation?	26%	29%
	Physical assault?	13%	10%
	Sexual harassment?	3%	11%
	Sexual assault?	5%	7%
	Theft of canteen or property?	26%	29%
	Other bullying/victimisation?	21%	20%
15.2	Have you been bullied/victimised in this prison by staff?	32%	40%
15.3	Have you experienced the following bullying/victimisation by staff:		
	Verbal abuse?	21%	23%
	Threats or intimidation?	13%	18%
	Physical assault?	11%	4%
	Sexual harassment?	5%	8%
	Sexual assault?	0%	1%
	Theft of canteen or property?	8%	3%
	Other bullying/victimisation?	21%	26%
15.4	If you have reported victimisation by prisoners or staff here, did you feel supported?	24%	16%
15.5	Does this prison:		
	Reward good behaviour fairly?	24%	25%
	Deal with bad behaviour fairly?	27%	19%
15.6	Are there opportunities and rewards to motivate people in this prison?	26%	32%

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Drug recovery unit (houseblock 1)	Rest of the establishment
41	114

	<i>For those who know that there are opportunities and rewards are:</i>		
15.7	Do the opportunities and rewards in this prison motivate you to behave well?	100%	79%
15.8	Do you think the culture in this prison encourages prisoners to behave well?	32%	24%
15.9	Have you been restrained by staff in this prison in the last 6 months?	25%	21%
	<i>For those who have been restrained in the last 6 months:</i>		
	Did anyone come and talk to you about it afterwards?	20%	14%
15.10	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	8%	16%
	<i>For those who have spent one or more nights in the segregation unit in this prison in the last 6 months:</i>		
	Were you treated well by segregation staff?	33%	69%
	Could you shower every day?	67%	75%
	Could you go outside for exercise every day?	67%	69%
	Could you use the phone every day (if you had credit)?	67%	63%
EDUCATION, SKILLS AND WORK			
16.1	Have you needed support with reading needs in this prison?	40%	44%
	<i>For those who have needed support:</i>		
	Have you been supported (by education or wing staff, peer support or anyone else in this prison)?	69%	49%
16.2	In this prison, have you done the following activities?		
	Education	67%	78%
	Vocational or skills training	59%	69%
	Prison job	68%	78%
	Work outside of the prison	37%	46%

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Drug recovery unit (houseblock 1)	Rest of the establishment
41	114

	If you have done the following activities while in this prison, do you think they will help you when you are released?		
	Education	63%	66%
	Vocational or skills training	65%	73%
	Prison job	56%	65%
	Work outside of the prison	54%	70%
16.3	Has the prison allocated you to the education, training or work that will help you when you are released?	21%	58%
16.4	Do wing staff encourage you to go to education, training or work?	44%	60%

SENTENCE PLAN

17.1	Are the opportunities to progress in this prison very/quite good?	39%	50%
17.2	Do you have a sentence plan?	18%	38%
	For those who have a sentence plan:		
17.3	Do you know what your objectives or targets are?	100%	93%
	For those who know what their objectives or targets are:		
	Do you understand what you need to do to achieve the objectives or targets?	100%	92%
	Are any staff here supporting you to achieve the objectives or targets?	100%	64%
	Have you been involved in setting the objectives or targets?	100%	69%

RETURNING TO THE COMMUNITY

18.1	Do you expect to be released in the next 3 months?	62%	34%
	For those who expect to be released in the next 3 months:		
18.2	Is this prison very/quite near to your home area or intended release address?	24%	11%
18.3	Is anybody helping you to prepare for your release (people like Prison or Community Offender Manager)?	62%	50%

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41	114

18.4	Do you need help to sort out the following for when you are released?		
	Finding accommodation	82%	59%
	Getting employment	40%	61%
	Sorting out benefits	81%	68%
	Finances and debt	64%	45%
	Opening a bank account	52%	45%
	Getting photo ID	86%	52%
	Previous or ongoing trauma (e.g. domestic violence)	65%	45%
	Social care support	55%	39%
	Getting back in touch with family or friends	35%	42%
	Child custody arrangements	26%	26%
18.4	Are you getting help to sort out the following for when you are released, if you need it?		
	Finding accommodation	33%	37%
	Getting employment	13%	21%
	Sorting out benefits	41%	24%
	Finances and debt	36%	7%
	Opening a bank account	36%	21%
	Getting photo ID	22%	6%
	Previous or ongoing trauma (e.g. domestic violence)	15%	0%
	Social care support	9%	17%

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41	114

	Getting back in touch with family or friends	0%	23%
	Child custody arrangements	0%	0%

FINAL QUESTIONS ABOUT THIS PRISON

20.1	Are you able to lead a healthy lifestyle here (for example in relation to your physical, mental, emotional and social well-being) always/most of the time?	32%	33%
20.2	Do you think your experiences in this prison have made you less likely to offend in the future?	51%	69%

Bronzefield 2025

Comparison of survey responses from different residential locations

In this table responses of prisoners who were on remand or awaiting sentence are compared with those of sentenced prisoners.

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	65

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 21 years of age?	8%	5%
	Are you under 25 years of age?	15%	9%
	Are you 50 years of age or older?	13%	11%
	Are you 70 years of age or older?	0%	0%
1.3	Are you from an ethnic group other than white?	46%	31%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	3%	13%
1.4	Have you been in this prison for less than 6 months?	71%	62%
1.5	Are you currently serving a sentence?		
	Are you on recall?		26%
1.6	Is your sentence less than 12 months?		52%
	Are you here under an indeterminate sentence for public protection (IPP prisoner)?		0%
7.3	Are you Muslim?	8%	13%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affects your day-to-day life)?	65%	65%
12.3	Do you have any mental health problems?	78%	83%
12.5	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	51%	53%

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	65

19.1	Do you have children under the age of 18?	44%	58%
19.2	Are you a foreign national?	18%	3%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	36%	28%
19.4	Have you ever been in the armed services (e.g. army, navy, air force)?	4%	3%
19.5	Is your gender male, non-binary or other?	2%	3%
19.6	Do you identify as transgender or trans?	2%	2%
19.7	Are you homosexual, bisexual or other sexual orientation?	21%	22%

ARRIVAL AND RECEPTION

2.1	Were you searched in reception?	93%	97%
	<i>For those who were searched:</i>		
	Was this done in a respectful way?	87%	83%
2.2	Overall, were you treated very/quite well in reception?	75%	80%
2.3	When you first arrived, did you have problems with?		
	Feeling depressed	79%	69%
	Feeling suicidal	38%	29%
	Needing protection from other prisoners	16%	20%
	Arranging care for children or other dependants	23%	9%
	<i>For those who had the following problems, did staff help you with?</i>		
	Feeling depressed	27%	35%
	Feeling suicidal	14%	40%
	Needing protection from other prisoners	40%	36%

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	65

	Arranging care for children or other dependants	38%	60%
	<i>For those who had any problems when they first arrived:</i>		
2.4	Were you able to talk to somebody in private?	38%	52%
2.5	Did you see someone from health care in reception?	88%	85%

FIRST NIGHT AND INDUCTION

3.1	Before you were locked up on your first night here, were you offered?		
	Nicotine replacement	75%	72%
	Toiletries/other basic items	91%	82%
	A shower	31%	38%
	A free phone call	63%	75%
	Something to eat	77%	84%
	The chance to talk to a Listener or Samaritans	28%	33%
	Support from another prisoner (e.g. Insider or peer supporters)	44%	44%
3.2	On your first night in this prison, was your cell very/quite clean?	58%	46%
3.3	Did you feel safe on your first night here?	53%	56%
3.4	Did you have numbers put on your PIN phone within 24 hours?	19%	23%
3.5	In your first few days here, did you get?		
	Items from the prison shop/canteen	45%	48%
	Access to clean clothing that fitted you	76%	66%
	PIN phone credit	40%	47%

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	65

	Your personal property	31%	42%
3.6	Have you had an induction at this prison?	78%	85%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	50%	43%

ON THE WING

4.1	Are you in a cell on your own?	73%	74%
4.2	Is your cell call bell normally answered within 5 minutes?	54%	60%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	63%	69%
	Do you normally have enough underwear that fits you?	56%	66%
	Can you have a shower every day if you want one?	79%	81%
	Can you get clean bedding every week if you want it?	66%	64%
	Can you get cell cleaning materials every week if you want them?	81%	65%
	Can you get your stored property promptly, if you need it?	15%	9%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	44%	40%
	At night?	60%	49%
4.5	Normally, are these communal areas of your wing or houseblock very/quite clean?		
	Landings and stairs	74%	62%
	Association areas	74%	68%

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** less than 1% probability that the difference is due to chance*

Remand or awaiting sentence prisoners	Sentenced prisoners
91	65

	Servery	85%	90%
	Showers	49%	48%
	Exercise yard	90%	90%

FOOD AND CANTEEN

5.1	Is the quality of the food in this prison very/quite good?	41%	29%
5.2	Do you get enough to eat at mealtimes always/most of the time?	32%	27%
5.3	Does the shop/canteen sell the things that you need?	49%	49%
5.4	Can you use catalogues/other providers to buy the things you need?	16%	26%

SAFE AND HEALTHY RELATIONSHIPS

6.1	Are prisoners encouraged to support each other here?	60%	73%
6.2	Is the support provided to you by other prisoners quite/very good?	71%	73%
6.3	Do most staff here treat you with respect?	62%	58%
6.4	Are there any staff here you could turn to if you had a problem?	67%	84%
6.5	In the last week, has any member of staff talked to you about how you are getting on?	35%	33%
6.6	Do you have a named officer (e.g. key worker or personal officer)?	79%	80%
	<i>For those who have a named officer (e.g. key worker or personal officer):</i>		
	Is your named officer (e.g. key worker or personal officer) very/quite helpful?	50%	48%
6.7	Do you feel that most staff are interested in your personal welfare?	35%	31%
6.8	Do you feel that most staff understand your personal circumstances?	18%	19%
6.9	Have you thought about harming yourself in this prison?	54%	53%

For those who have thought about harming themselves:

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	65

	Did you feel cared for by staff?	27%	30%
6.10	Is it very/quite easy to speak to a listener, if you need to?	33%	37%
6.11	Has your well-being got better since being in this prison?	27%	18%
6.12	Is positive well-being promoted in this prison?	46%	53%
6.13	Have you been pregnant or given birth in the last six months?	8%	17%
	<i>For those who have been pregnant or given birth in the last six months:</i>		
	Have you been offered any additional support?	43%	20%
6.14	Are prisoners here consulted about things like food, health care, canteen or wing issues?	53%	53%
	If so, do things sometimes change?	27%	23%
6.15	If you want to, can you talk to managers, governors or directors in this prison?	26%	24%
6.16	Have you shared a problem with a manager, governor or director?	51%	58%
	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	21%	33%

FAITH

7.1	Have you spoken to the chaplaincy team in this prison?	77%	83%
7.2	Are you able to speak to the chaplaincy team in private, if you want to?	58%	76%
7.3	Do you have a religion?	85%	81%
	<i>For those who have a religion:</i>		
7.4	Are you able to attend religious services, if you want to?	86%	84%
7.5	Are your religious beliefs respected here?	79%	69%

RELATIONSHIPS WITH CHILDREN, FAMILY MEMBERS AND SIGNIFICANT OTHERS

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	65

8.1	Have staff here encouraged you to keep in touch with your family/friends?	44%	46%
8.2	Have you been able to see your family and friends more than once in the last month:		
	In person (prison visit)?	41%	36%
	Using video calling?	24%	31%
8.3	Do visits usually start and finish on time?	45%	36%
8.4	Are your visitors usually treated respectfully by staff all/most of the time?	68%	69%
8.5	Is it very/quite easy for your family and friends to get here?	32%	33%
8.6	Have you had any problems with sending or receiving?		
	Emails	35%	30%
	Letters	51%	46%
	Parcels	56%	42%
8.7	Are you able to use a phone every day (if you have credit)?	94%	95%

TIME OUT OF CELL

9.1	Do you know what the unlock and lock-up times are supposed to be here?	87%	90%
	<i>For those who know what the unlock and lock-up times are supposed to be:</i>		
	Are these times usually kept to?	39%	40%
9.2	Do you usually spend less than 2 hours out of your cell each day on Monday - Fridays?	21%	12%
	Do you usually spend 10 hours or more out of your cell each day on Monday - Fridays?	4%	5%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	29%	23%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	1%	6%

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	65

9.3	How many times in a normal week can you complete domestic tasks?		
	Once or more	81%	88%
	Three times or more	47%	59%
	More than five times	23%	43%
	How many times in a normal week can you get association?		
	Once or more	84%	89%
	Three times or more	56%	77%
	More than five times	35%	50%
	How many times in a normal week can you get exercise outside?		
	Once or more	82%	93%
	Three times or more	56%	67%
	More than five times	35%	47%
	How many times in a normal week can you go to the gym or play sports?		
	Once or more	76%	75%
	Three times or more	56%	55%
	More than five times	21%	26%
9.4	At the weekend, are you able to?		
	Complete domestic tasks	79%	77%
	Get association	79%	81%

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	65

	Exercise outside	70%	81%
	Physical activity outside of your cell (e.g. go to the gym, play sports, exercise classes)	49%	57%
9.5	Are you able to visit the library once a week or more?	30%	32%
	Are you able to borrow library items kept on the wing once a week or more?	43%	42%
	Are you able to get things from the library delivered to the wing once a week or more?	18%	22%
9.6	Does the library have a wide enough range of materials to meet your needs?	43%	40%

APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS

10.1	Is it easy for you to make an application?	52%	65%
	<i>For those who have made an application, are they usually dealt with:</i>		
10.2	Fairly?	44%	58%
	Within 7 days?	43%	47%
10.3	Is it easy for you to make a complaint?	59%	65%
	<i>For those who have made a complaint, are they usually dealt with:</i>		
10.4	Fairly?	30%	31%
	Within 7 days?	33%	32%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	26%	25%
10.6	Do you know how to contact the following organisations?		
	Independent Prisoner Complaint Investigations	15%	27%
	Independent Monitoring Board (IMB)	27%	45%
	<i>For those who need it, is it easy to?</i>		
10.7	Communicate with your solicitor or legal representative	46%	48%

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	65

	Attend legal visits	53%	56%
	Communicate with social services	22%	18%
10.8	Have staff here ever opened letters from your solicitor or legal representative when you were not present?	64%	69%
	<i>For those who have had legal letters opened when they were not present:</i>		
	Were you told why?	25%	18%

HEALTH CARE

11.1	Since arriving in this prison, have you had any delays getting these things?		
	Your medication	78%	90%
	Your outside medical appointments	72%	82%
	Your agreed social care package	61%	80%
11.2	Is it very/quite easy to see?		
	Doctor	14%	10%
	Nurse	41%	33%
	Dentist	9%	14%
	Pharmacist	20%	20%
	Mental health worker	28%	20%
	Substance misuse worker	20%	27%
11.3	Do you think the quality of the health service is very/quite good from?		
	Doctor	37%	33%
	Nurse	41%	44%

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	65

	Dentist	27%	37%
	Pharmacist	23%	23%
	Mental health worker	36%	33%
	Substance misuse worker	16%	29%
11.4	Do you think the overall quality of the health services here is very/quite good?	31%	30%
	<i>For those who are due to be released in the next month:</i>		
11.5	Are you confident there are adequate plans to continue your health care?	33%	41%

OTHER SUPPORT NEEDS

12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affects your day-to-day life)?	65%	65%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need in this prison?	21%	11%
12.3	Do you have any mental health problems?	78%	83%
	<i>For those who have any mental health problems:</i>		
12.4	Have you been helped with your mental health problems in this prison?	43%	45%
12.5	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	51%	53%
	<i>For those who are neurodivergent:</i>		
12.6	Are you getting the support you need in this prison?	22%	7%

ALCOHOL AND DRUGS

13.1	Do you have a drug or alcohol problem?	36%	51%
	<i>For those who have a drug or alcohol problem:</i>		
13.2	Have you told staff about your drug or alcohol problem?	97%	90%
	<i>For those who have told staff:</i>		

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	65

	Have you received help to manage it?	50%	65%
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	13%	15%
	<i>For those who have developed a drug or alcohol problem in this prison:</i>		
	Have you received help to manage your drug or alcohol problem (including medication not prescribed to you)?	45%	11%
	<i>For those who have a drug or alcohol problem and are due to be released in the next month:</i>		
13.4	Do you know who to contact for support for your drug or alcohol problem when you leave this prison?	70%	63%
13.5	In this prison, is it easy/very easy to get?		
	Illicit drugs	33%	50%
	Alcohol	13%	22%
	Medication not prescribed to you	31%	55%

SAFETY

14.1	Have you ever felt unsafe here?	71%	70%
14.2	Do you feel unsafe now?	30%	34%

PROMOTING POSITIVE BEHAVIOUR

15.1	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	50%	45%
	Staff?	58%	41%
15.2	Have you been bullied/victimised in this prison by other prisoners?	51%	48%
15.3	Have you experienced the following bullying/victimisation by other prisoners:		
	Verbal abuse?	34%	33%

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	65

	Threats or intimidation?	29%	30%
	Physical assault?	11%	10%
	Sexual harassment?	7%	10%
	Sexual assault?	4%	8%
	Theft of canteen or property?	28%	28%
	Other bullying/victimisation?	21%	20%
15.2	Have you been bullied/victimised in this prison by staff?	41%	36%
15.3	Have you experienced the following bullying/victimisation by staff:		
	Verbal abuse?	25%	22%
	Threats or intimidation?	15%	20%
	Physical assault?	9%	3%
	Sexual harassment?	6%	7%
	Sexual assault?	1%	0%
	Theft of canteen or property?	4%	3%
	Other bullying/victimisation?	30%	17%
15.4	If you have reported victimisation by prisoners or staff here, did you feel supported?	19%	18%
15.5	Does this prison:		
	Reward good behaviour fairly?	24%	24%
	Deal with bad behaviour fairly?	22%	19%
15.6	Are there opportunities and rewards to motivate people in this prison?	31%	25%

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	65

<i>For those who know that there are opportunities and rewards are:</i>			
15.7	Do the opportunities and rewards in this prison motivate you to behave well?	85%	88%
15.8	Do you think the culture in this prison encourages prisoners to behave well?	28%	18%
15.9	Have you been restrained by staff in this prison in the last 6 months?	27%	20%
<i>For those who have been restrained in the last 6 months:</i>			
	Did anyone come and talk to you about it afterwards?	14%	17%
15.10	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	12%	20%
<i>For those who have spent one or more nights in the segregation unit in this prison in the last 6 months:</i>			
	Were you treated well by segregation staff?	44%	75%
	Could you shower every day?	56%	92%
	Could you go outside for exercise every day?	44%	92%
	Could you use the phone every day (if you had credit)?	44%	83%
EDUCATION, SKILLS AND WORK			
16.1	Have you needed support with reading needs in this prison?	46%	38%
<i>For those who have needed support:</i>			
	Have you been supported (by education or wing staff, peer support or anyone else in this prison)?	55%	42%
16.2	In this prison, have you done the following activities?		
	Education	73%	77%
	Vocational or skills training	59%	71%
	Prison job	65%	83%
	Work outside of the prison	45%	41%

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	65

	<i>If you have done the following activities while in this prison, do you think they will help you when you are released?</i>		
	Education	67%	63%
	Vocational or skills training	79%	64%
	Prison job	67%	56%
	Work outside of the prison	80%	45%
16.3	Has the prison allocated you to the education, training or work that will help you when you are released?	53%	38%
16.4	Do wing staff encourage you to go to education, training or work?	56%	55%

SENTENCE PLAN

17.1	Are the opportunities to progress in this prison very/quite good?	45%	48%
17.2	Do you have a sentence plan?		33%
	<i>For those who have a sentence plan:</i>		
17.3	Do you know what your objectives or targets are?		95%
	<i>For those who know what their objectives or targets are:</i>		
	Do you understand what you need to do to achieve the objectives or targets?		88%
	Are any staff here supporting you to achieve the objectives or targets?		71%
	Have you been involved in setting the objectives or targets?		69%

RETURNING TO THE COMMUNITY

18.1	Do you expect to be released in the next 3 months?	30%	56%
	<i>For those who expect to be released in the next 3 months:</i>		
18.2	Is this prison very/quite near to your home area or intended release address?	17%	18%
18.3	Is anybody helping you to prepare for your release (people like Prison or Community Offender Manager)?	48%	64%

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	65

18.4	Do you need help to sort out the following for when you are released?		
	Finding accommodation	67%	69%
	Getting employment	57%	53%
	Sorting out benefits	67%	76%
	Finances and debt	59%	45%
	Opening a bank account	45%	47%
	Getting photo ID	71%	61%
	Previous or ongoing trauma (e.g. domestic violence)	60%	52%
	Social care support	45%	47%
	Getting back in touch with family or friends	38%	41%
	Child custody arrangements	14%	32%
18.4	Are you getting help to sort out the following for when you are released, if you need it?		
	Finding accommodation	29%	42%
	Getting employment	25%	12%
	Sorting out benefits	14%	40%
	Finances and debt	15%	27%
	Opening a bank account	20%	33%
	Getting photo ID	0%	25%
	Previous or ongoing trauma (e.g. domestic violence)	0%	13%
	Social care support	11%	13%

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	65

	Getting back in touch with family or friends	25%	8%
	Child custody arrangements	0%	0%

FINAL QUESTIONS ABOUT THIS PRISON

20.1	Are you able to lead a healthy lifestyle here (for example in relation to your physical, mental, emotional and social well-being) always/most of the time?	30%	38%
20.2	Do you think your experiences in this prison have made you less likely to offend in the future?	72%	54%

Bronzefield 2025

Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who are under 25 are compared to those who are 25 and over.
Please note that these analyses are based on summary data from selected survey questions only.

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Number of completed questionnaires returned

Under 25	25 and over
20	139

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 21 years of age?	50%	
	Are you 70 years of age or older?		0%
1.3	Are you from an ethnic group other than white?	74%	35%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	5%	8%
7.3	Are you Muslim?	21%	8%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affects your day-to-day life)?	67%	65%
12.3	Do you have any mental health problems?	72%	82%
12.5	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	75%	49%
19.2	Are you a foreign national?	13%	12%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	59%	30%
19.5	Is your gender male, non-binary or other?	0%	3%
19.6	Do you identify as transgender or trans?	0%	2%
19.7	Are you homosexual, bisexual or other sexual orientation?	41%	21%
ARRIVAL AND RECEPTION			
2.1	When you were searched in reception, was this done in a respectful way?	94%	83%
2.2	Overall, were you treated very/quite well in reception?	85%	75%
2.3	When you first arrived, did you have problems with?		
	Feeling depressed	79%	74%
	Feeling suicidal	42%	34%
	Needing protection from other prisoners	12%	20%
	Arranging care for children or other dependants	21%	16%
	For those who had the following problems, did staff help you with?		
	Feeling depressed	27%	31%
	Feeling suicidal	13%	27%
	Needing protection from other prisoners	50%	40%
	Arranging care for children or other dependants	50%	44%

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	Under 25	25 and over
Number of completed questionnaires returned	20	139

2.4	Were you able to talk to a member of staff in private?	56%	42%
FIRST NIGHT AND INDUCTION			
3.3	Did you feel safe on your first night here?	42%	56%
3.6	Have you had an induction at this prison?	95%	79%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	56%	46%
ON THE WING			
4.2	Is your cell call bell normally answered within 5 minutes?	42%	60%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	58%	67%
	Can you have access to a shower every day?	84%	80%
	Can you get cell cleaning materials every week if you want them?	68%	76%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	35%	44%
	At night?	50%	58%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	40%	37%
5.2	Do you get enough to eat at mealtimes always/most of the time?	30%	31%
5.3	Does the shop/canteen sell the things that you need?	50%	50%
SAFE AND HEALTHY RELATIONSHIPS			
6.1	Are prisoners encouraged to support each other here?	80%	63%
6.2	Is the support provided to you by other prisoners (e.g. peer supporters) very/quite good?	74%	72%
6.3	Do most staff here treat you with respect?	68%	59%
6.4	Are there any staff here you could turn to if you had a problem?	79%	74%
6.5	In the last week, has any member of staff talked to you about how you are getting on?	42%	34%
6.7	Do you feel that most staff are interested in your personal welfare?	39%	31%
6.8	Do you feel that most staff understand your personal circumstances?	24%	18%
6.9	Have you thought about harming yourself while in this prison?	61%	52%
	<i>For those who have thought about harming themselves in this prison:</i>		
	Did you feel cared for by staff?	27%	29%
6.11	Has your well-being got better since you have been at this prison?	21%	25%
6.12	Is positive well-being promoted in this prison?	58%	48%
6.13	Are you pregnant or have you given birth in the last six months?	11%	12%
	<i>For those who are pregnant or have given birth in the last six months:</i>		
	Have you been offered any additional support?	50%	27%

Shading is used to indicate statistical significance*, as follows:

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	Blue shading shows results that are significantly more negative than the comparator
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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

	Under 25	25 and over
	20	139

6.15	If you wanted to, can you talk to managers, governors or directors in this prison?	42%	23%
6.16	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	44%	26%
FAITH			
7.2	Are you able to speak to the chaplaincy team in private, if you want to?	42%	70%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	88%	85%
7.5	Are your religious beliefs respected here?	75%	74%
RELATIONSHIPS WITH CHILDREN, FAMILY MEMBERS AND SIGNIFICANT OTHERS			
8.1	Have staff here encouraged you to keep in touch with your family/friends?	63%	42%
8.7	Are you able to use a phone every day (if you have credit)?	100%	94%
TIME OUT OF CELL			
9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	21%	16%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	0%	5%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	32%	25%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	0%	3%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Get association	32%	44%
	Exercise outside	37%	41%
	Physical activity outside of your cell (e.g. go to the gym, play sports, exercise classes)	26%	23%
9.6	Does the library have a wide enough range of materials to meet your needs?	23%	44%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	63%	58%
	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	62%	49%
10.3	Is it easy for you to make a complaint?	44%	64%
	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	30%	32%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	40%	25%
HEALTH CARE			
11.1	Since arriving in this prison, have you had any delays getting these things?:		
	Your medication	76%	84%
	Your outside medical appointments	55%	80%
	Your agreed social care package	43%	72%
11.2	Is it very/quite easy to see?:		

Shading is used to indicate statistical significance*, as follows:

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* less than 1% probability that the difference is due to chance

	Under 25	25 and over
Number of completed questionnaires returned	20	139

	Doctor	16%	13%
	Nurse	47%	37%
	Dentist	5%	12%
	Pharmacist	44%	17%
	Mental health worker	37%	23%
	Substance misuse worker	11%	24%
11.4	Do you think the overall quality of the health services here is very/quite good?	26%	32%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs)?	67%	65%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need?	27%	15%
12.3	Do you have any mental health problems?	72%	82%
	<i>For those who have a mental health problem:</i>		
12.4	Have you been helped with your mental health problems in this prison?	46%	44%
12.5	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	75%	49%
	<i>For those who are neurodivergent:</i>		
12.6	Are you getting the support you need in this prison?	25%	15%
ALCOHOL AND DRUGS			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	6%	15%
	<i>For those who have developed a drug or alcohol problem in this prison:</i>		
13.3	Have you received help to manage it?	100%	26%
SAFETY			
14.1	Have you ever felt unsafe here?	82%	68%
14.2	Do you feel unsafe now?	47%	30%
PROMOTING POSITIVE BEHAVIOUR			
15.1	If you were being bullied/victimised by other prisoners here, would you report it?	24%	51%
	If you were being bullied/victimised by staff here, would you report it?	41%	51%
15.2	Have you been bullied/victimised in this prison by other prisoners?	53%	48%
	Have you been bullied/victimised in this prison by staff?	35%	39%
15.5	Does this prison:		
	Reward good behaviour fairly?	12%	27%
	Deal with bad behaviour fairly?	18%	21%
	<i>For those who know that there are opportunities and rewards:</i>		
15.7	Do the opportunities and rewards motivate you to behave well?	67%	88%
15.8	Do you think the culture in this prison encourages prisoners to behave well?	28%	25%
15.9	Have you been physically restrained by staff in this prison in the last 6 months?	33%	23%

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
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* less than 1% probability that the difference is due to chance

	Under 25	25 and over
Number of completed questionnaires returned	20	139

15.1	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	29%	14%
EDUCATION, SKILLS AND WORK			
<i>For those who have needed reading support:</i>			
16.1	Have you received this in this prison (by education or wing staff, peer support or anyone else in this prison)?	38%	53%
16.3	Has the prison allocated you to the education, training or work that will help you when you are released?	53%	47%
SENTENCE PLAN			
17.1	Are your opportunities to progress in this prison very/quite good?	39%	48%
17.2	Do you have a sentence plan?	0%	36%
<i>For those who have a sentence plan:</i>			
17.3	Do you know what your objectives or targets are?		95%
<i>For those who know what their objectives or targets are:</i>			
	Are any staff here supporting you to achieve the objectives or targets?		67%
RETURNING TO THE COMMUNITY			
<i>For those who expect to be released in the next 3 months:</i>			
18.3	Is anybody helping you to prepare for your release (people like Prison or Community Offender Manager)?	71%	55%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Are you able to lead a healthy lifestyle here (for example in relation to your physical, mental, emotional and social well-being) always/most of the time?	39%	32%
20.2	Do you think your experiences in this prison have made you less likely to offend in the future?	67%	62%

Bronzefield 2025

Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who are 50 and over are compared to those who are under 50.
Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
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	50 and over	Under 50
Number of completed questionnaires returned	19	140

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 25 years of age?		14%
	Are you 70 years of age or older?	0%	
1.3	Are you from an ethnic group other than white?	18%	43%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	6%	7%
7.3	Are you Muslim?	6%	11%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affects your day-to-day life)?	88%	62%
12.3	Do you have any mental health problems?	83%	80%
12.5	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	39%	54%
19.2	Are you a foreign national?	6%	13%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	11%	36%
19.5	Is your gender male, non-binary or other?	0%	3%
19.6	Do you identify as transgender or trans?	0%	2%
19.7	Are you homosexual, bisexual or other sexual orientation?	6%	26%
ARRIVAL AND RECEPTION			
2.1	When you were searched in reception, was this done in a respectful way?	83%	85%
2.2	Overall, were you treated very/quite well in reception?	56%	79%
2.3	When you first arrived, did you have problems with?		
	Feeling depressed	71%	76%
	Feeling suicidal	62%	32%
	Needing protection from other prisoners	17%	19%
	Arranging care for children or other dependants	15%	17%
	For those who had the following problems, did staff help you with?		
	Feeling depressed	17%	32%
	Feeling suicidal	13%	27%
	Needing protection from other prisoners	0%	45%
	Arranging care for children or other dependants	0%	50%
2.4	Were you able to talk to a member of staff in private?	19%	47%
FIRST NIGHT AND INDUCTION			

Shading is used to indicate statistical significance*, as follows:



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Orange shading shows significant differences in demographics and background information

No shading means that differences are not significant and may have occurred by chance

Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

50 and over	Under 50
19	140

3.3	Did you feel safe on your first night here?	42%	56%
3.6	Have you had an induction at this prison?	79%	81%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	27%	50%
ON THE WING			
4.2	Is your cell call bell normally answered within 5 minutes?	56%	58%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	53%	67%
	Can you have access to a shower every day?	63%	83%
	Can you get cell cleaning materials every week if you want them?	63%	76%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	35%	44%
	At night?	24%	61%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	26%	39%
5.2	Do you get enough to eat at mealtimes always/most of the time?	32%	31%
5.3	Does the shop/canteen sell the things that you need?	28%	53%
SAFE AND HEALTHY RELATIONSHIPS			
6.1	Are prisoners encouraged to support each other here?	44%	68%
6.2	Is the support provided to you by other prisoners (e.g. peer supporters) very/quite good?	56%	75%
6.3	Do most staff here treat you with respect?	39%	64%
6.4	Are there any staff here you could turn to if you had a problem?	76%	74%
6.5	In the last week, has any member of staff talked to you about how you are getting on?	22%	37%
6.7	Do you feel that most staff are interested in your personal welfare?	22%	34%
6.8	Do you feel that most staff understand your personal circumstances?	28%	18%
6.9	Have you thought about harming yourself while in this prison?	60%	53%
	<i>For those who have thought about harming themselves in this prison:</i>		
	Did you feel cared for by staff?	22%	30%
6.11	Has your well-being got better since you have been at this prison?	22%	25%
6.12	Is positive well-being promoted in this prison?	37%	51%
6.13	Are you pregnant or have you given birth in the last six months?	12%	11%
	<i>For those who are pregnant or have given birth in the last six months:</i>		
	Have you been offered any additional support?	0%	33%
6.15	If you wanted to, can you talk to managers, governors or directors in this prison?	21%	26%
6.16	<i>For those who have shared a problem with a manager, governor or director:</i>		

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Number of completed questionnaires returned

	Did they try to help you?	17%	30%
FAITH			
7.2	Are you able to speak to the chaplaincy team in private, if you want to?	56%	68%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	71%	88%
7.5	Are your religious beliefs respected here?	59%	77%
RELATIONSHIPS WITH CHILDREN, FAMILY MEMBERS AND SIGNIFICANT OTHERS			
8.1	Have staff here encouraged you to keep in touch with your family/friends?	17%	49%
8.7	Are you able to use a phone every day (if you have credit)?	83%	96%
TIME OUT OF CELL			
9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	31%	15%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	6%	4%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	29%	26%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	0%	3%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Get association	25%	44%
	Exercise outside	19%	44%
	Physical activity outside of your cell (e.g. go to the gym, play sports, exercise classes)	15%	25%
9.6	Does the library have a wide enough range of materials to meet your needs?	36%	42%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	28%	63%
	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	27%	54%
10.3	Is it easy for you to make a complaint?	56%	63%
	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	17%	34%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	21%	27%
HEALTH CARE			
11.1	Since arriving in this prison, have you had any delays getting these things?:		
	Your medication	83%	83%
	Your outside medical appointments	92%	74%
	Your agreed social care package	80%	67%
11.2	Is it very/quite easy to see?:		
	Doctor	6%	15%
	Nurse	22%	40%

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	50 and over	Under 50
Number of completed questionnaires returned	19	140

	Dentist	0%	12%
	Pharmacist	11%	22%
	Mental health worker	6%	28%
	Substance misuse worker	28%	22%
11.4	Do you think the overall quality of the health services here is very/quite good?	17%	33%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs)?	88%	62%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need?	7%	18%
12.3	Do you have any mental health problems?	83%	80%
	<i>For those who have a mental health problem:</i>		
12.4	Have you been helped with your mental health problems in this prison?	33%	46%
12.5	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	39%	54%
	<i>For those who are neurodivergent:</i>		
12.6	Are you getting the support you need in this prison?	0%	19%
ALCOHOL AND DRUGS			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	6%	15%
	<i>For those who have developed a drug or alcohol problem in this prison:</i>		
13.3	Have you received help to manage it?	0%	32%
SAFETY			
14.1	Have you ever felt unsafe here?	83%	68%
14.2	Do you feel unsafe now?	44%	30%
PROMOTING POSITIVE BEHAVIOUR			
15.1	If you were being bullied/victimised by other prisoners here, would you report it?	63%	46%
	If you were being bullied/victimised by staff here, would you report it?	79%	47%
15.2	Have you been bullied/victimised in this prison by other prisoners?	50%	49%
	Have you been bullied/victimised in this prison by staff?	47%	37%
15.5	Does this prison:		
	Reward good behaviour fairly?	28%	25%
	Deal with bad behaviour fairly?	28%	20%
	<i>For those who know that there are opportunities and rewards:</i>		
15.7	Do the opportunities and rewards motivate you to behave well?	100%	84%
15.8	Do you think the culture in this prison encourages prisoners to behave well?	21%	26%
15.9	Have you been physically restrained by staff in this prison in the last 6 months?	21%	24%
15.1	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	17%	15%
EDUCATION, SKILLS AND WORK			

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* less than 1% probability that the difference is due to chance

	50 and over	Under 50
Number of completed questionnaires returned	19	140

<i>For those who have needed reading support:</i>			
16.1	Have you received this in this prison (by education or wing staff, peer support or anyone else in this prison)?	56%	50%
16.3	Has the prison allocated you to the education, training or work that will help you when you are released?	44%	49%
SENTENCE PLAN			
17.1	Are your opportunities to progress in this prison very/quite good?	42%	47%
17.2	Do you have a sentence plan?	33%	34%
<i>For those who have a sentence plan:</i>			
17.3	Do you know what your objectives or targets are?	100%	94%
<i>For those who know what their objectives or targets are:</i>			
	Are any staff here supporting you to achieve the objectives or targets?	100%	63%
RETURNING TO THE COMMUNITY			
<i>For those who expect to be released in the next 3 months:</i>			
18.3	Is anybody helping you to prepare for your release (people like Prison or Community Offender Manager)?	43%	59%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Are you able to lead a healthy lifestyle here (for example in relation to your physical, mental, emotional and social well-being) always/most of the time?	26%	34%
20.2	Do you think your experiences in this prison have made you less likely to offend in the future?	83%	60%

Bronzefield 2025

Comparison of survey responses between sub-populations of prisoners

In this table responses of all other ethnic groups combined are compared with those of white prisoners.
Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
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* less than 1% probability that the difference is due to chance

	All other ethnic groups combined	White prisoners
Number of completed questionnaires returned	60	91

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 25 years of age?	23%	5%
	Are you 50 years of age or older?	5%	15%
1.3	Are you from an ethnic group other than white?		
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?		12%
7.3	Are you Muslim?	19%	5%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affects your day-to-day life)?	61%	69%
12.3	Do you have any mental health problems?	68%	90%
12.5	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	50%	51%
19.2	Are you a foreign national?	21%	5%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	36%	33%
19.5	Is your gender male, non-binary or other?	2%	3%
19.6	Do you identify as transgender or trans?	2%	2%
19.7	Are you homosexual, bisexual or other sexual orientation?	30%	19%
ARRIVAL AND RECEPTION			
2.1	When you were searched in reception, was this done in a respectful way?	80%	90%
2.2	Overall, were you treated very/quite well in reception?	74%	81%
2.3	When you first arrived, did you have problems with?		
	Feeling depressed	70%	79%
	Feeling suicidal	31%	38%
	Needing protection from other prisoners	24%	14%
	Arranging care for children or other dependants	22%	12%
	For those who had the following problems, did staff help you with?		
	Feeling depressed	31%	30%
	Feeling suicidal	13%	33%
	Needing protection from other prisoners	55%	30%
	Arranging care for children or other dependants	45%	44%
2.4	Were you able to talk to a member of staff in private?	48%	43%
FIRST NIGHT AND INDUCTION			

Shading is used to indicate statistical significance*, as follows:



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Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

		All other ethnic groups combined	White prisoners
Number of completed questionnaires returned		60	91
3.3	Did you feel safe on your first night here?	47%	60%
3.6	Have you had an induction at this prison?	88%	74%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	49%	48%
ON THE WING			
4.2	Is your cell call bell normally answered within 5 minutes?	49%	63%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	68%	64%
	Can you have access to a shower every day?	81%	81%
	Can you get cell cleaning materials every week if you want them?	73%	75%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	53%	35%
	At night?	60%	53%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	42%	34%
5.2	Do you get enough to eat at mealtimes always/most of the time?	33%	29%
5.3	Does the shop/canteen sell the things that you need?	44%	56%
SAFE AND HEALTHY RELATIONSHIPS			
6.1	Are prisoners encouraged to support each other here?	67%	64%
6.2	Is the support provided to you by other prisoners (e.g. peer supporters) very/quite good?	76%	71%
6.3	Do most staff here treat you with respect?	61%	64%
6.4	Are there any staff here you could turn to if you had a problem?	67%	81%
6.5	In the last week, has any member of staff talked to you about how you are getting on?	39%	36%
6.7	Do you feel that most staff are interested in your personal welfare?	39%	29%
6.8	Do you feel that most staff understand your personal circumstances?	21%	18%
6.9	Have you thought about harming yourself while in this prison?	45%	59%
	<i>For those who have thought about harming themselves in this prison:</i>		
	Did you feel cared for by staff?	32%	29%
6.11	Has your well-being got better since you have been at this prison?	24%	25%
6.12	Is positive well-being promoted in this prison?	55%	49%
6.13	Are you pregnant or have you given birth in the last six months?	16%	8%
	<i>For those who are pregnant or have given birth in the last six months:</i>		
	Have you been offered any additional support?	44%	0%
6.15	If you wanted to, can you talk to managers, governors or directors in this prison?	33%	21%
6.16	<i>For those who have shared a problem with a manager, governor or director:</i>		

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* less than 1% probability that the difference is due to chance

		All other ethnic groups combined	White prisoners
Number of completed questionnaires returned		60	91
	Did they try to help you?	33%	24%
FAITH			
7.2	Are you able to speak to the chaplaincy team in private, if you want to?	63%	72%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	88%	84%
7.5	Are your religious beliefs respected here?	78%	73%
RELATIONSHIPS WITH CHILDREN, FAMILY MEMBERS AND SIGNIFICANT OTHERS			
8.1	Have staff here encouraged you to keep in touch with your family/friends?	46%	46%
8.7	Are you able to use a phone every day (if you have credit)?	96%	93%
TIME OUT OF CELL			
9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	22%	11%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	4%	5%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	35%	19%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	4%	1%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Get association	29%	49%
	Exercise outside	30%	48%
	Physical activity outside of your cell (e.g. go to the gym, play sports, exercise classes)	21%	25%
9.6	Does the library have a wide enough range of materials to meet your needs?	29%	48%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	53%	63%
	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	43%	56%
10.3	Is it easy for you to make a complaint?	57%	65%
	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	25%	37%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	31%	24%
HEALTH CARE			
11.1	Since arriving in this prison, have you had any delays getting these things?:		
	Your medication	78%	86%
	Your outside medical appointments	82%	70%
	Your agreed social care package	80%	61%
11.2	Is it very/quite easy to see?:		
	Doctor	13%	14%
	Nurse	50%	32%

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

		All other ethnic groups combined	White prisoners
Number of completed questionnaires returned		60	91
	Dentist	9%	12%
	Pharmacist	23%	20%
	Mental health worker	31%	22%
	Substance misuse worker	19%	25%
11.4	Do you think the overall quality of the health services here is very/quite good?	24%	36%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs)?	61%	69%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need?	14%	19%
12.3	Do you have any mental health problems?	68%	90%
	<i>For those who have a mental health problem:</i>		
12.4	Have you been helped with your mental health problems in this prison?	43%	47%
12.5	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	50%	51%
	<i>For those who are neurodivergent:</i>		
12.6	Are you getting the support you need in this prison?	13%	20%
ALCOHOL AND DRUGS			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	11%	16%
	<i>For those who have developed a drug or alcohol problem in this prison:</i>		
13.3	Have you received help to manage it?	33%	29%
SAFETY			
14.1	Have you ever felt unsafe here?	76%	66%
14.2	Do you feel unsafe now?	42%	25%
PROMOTING POSITIVE BEHAVIOUR			
15.1	If you were being bullied/victimised by other prisoners here, would you report it?	51%	46%
	If you were being bullied/victimised by staff here, would you report it?	52%	48%
15.2	Have you been bullied/victimised in this prison by other prisoners?	55%	47%
	Have you been bullied/victimised in this prison by staff?	44%	33%
15.5	Does this prison:		
	Reward good behaviour fairly?	21%	28%
	Deal with bad behaviour fairly?	13%	26%
	<i>For those who know that there are opportunities and rewards:</i>		
15.7	Do the opportunities and rewards motivate you to behave well?	88%	84%
15.8	Do you think the culture in this prison encourages prisoners to behave well?	28%	24%
15.9	Have you been physically restrained by staff in this prison in the last 6 months?	22%	26%
15.1	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	15%	17%
EDUCATION, SKILLS AND WORK			

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

	All other ethnic groups combined	White prisoners
Number of completed questionnaires returned	60	91

<i>For those who have needed reading support:</i>			
16.1	Have you received this in this prison (by education or wing staff, peer support or anyone else in this prison)?	48%	51%
16.3	Has the prison allocated you to the education, training or work that will help you when you are released?	48%	49%
SENTENCE PLAN			
17.1	Are your opportunities to progress in this prison very/quite good?	40%	49%
17.2	Do you have a sentence plan?	25%	35%
<i>For those who have a sentence plan:</i>			
17.3	Do you know what your objectives or targets are?	100%	93%
<i>For those who know what their objectives or targets are:</i>			
	Are any staff here supporting you to achieve the objectives or targets?	75%	58%
RETURNING TO THE COMMUNITY			
<i>For those who expect to be released in the next 3 months:</i>			
18.3	Is anybody helping you to prepare for your release (people like Prison or Community Offender Manager)?	60%	61%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Are you able to lead a healthy lifestyle here (for example in relation to your physical, mental, emotional and social well-being) always/most of the time?	33%	31%
20.2	Do you think your experiences in this prison have made you less likely to offend in the future?	75%	55%

Bronzefield 2025

Comparison of survey responses between sub-populations of prisoners

In this table responses of foreign national prisoners are compared with those of UK / British national prisoners.
Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
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* less than 1% probability that the difference is due to chance

	Foreign national	UK / British national
Number of completed questionnaires returned	19	129

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 25 years of age?	11%	11%
	Are you 50 years of age or older?	6%	13%
1.3	Are you from an ethnic group other than white?	75%	35%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	6%	7%
7.3	Are you Muslim?	0%	11%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affects your day-to-day life)?	29%	72%
12.3	Do you have any mental health problems?	41%	87%
12.5	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	23%	55%
19.2	Are you a foreign national?		
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	11%	37%
19.5	Is your gender male, non-binary or other?	0%	3%
19.6	Do you identify as transgender or trans?	0%	2%
19.7	Are you homosexual, bisexual or other sexual orientation?	25%	22%
ARRIVAL AND RECEPTION			
2.1	When you were searched in reception, was this done in a respectful way?	72%	86%
2.2	Overall, were you treated very/quite well in reception?	61%	78%
2.3	When you first arrived, did you have problems with?		
	Feeling depressed	94%	73%
	Feeling suicidal	38%	38%
	Needing protection from other prisoners	33%	18%
	Arranging care for children or other dependants	15%	16%
	For those who had the following problems, did staff help you with?		
	Feeling depressed	38%	30%
	Feeling suicidal	17%	26%
	Needing protection from other prisoners	75%	33%
	Arranging care for children or other dependants	100%	35%
2.4	Were you able to talk to a member of staff in private?	39%	44%
FIRST NIGHT AND INDUCTION			

Shading is used to indicate statistical significance*, as follows:



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Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

		Foreign national	UK / British national
Number of completed questionnaires returned		19	129
3.3	Did you feel safe on your first night here?	28%	57%
3.6	Have you had an induction at this prison?	76%	79%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	38%	45%
ON THE WING			
4.2	Is your cell call bell normally answered within 5 minutes?	44%	60%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	68%	63%
	Can you have access to a shower every day?	94%	78%
	Can you get cell cleaning materials every week if you want them?	89%	72%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	44%	42%
	At night?	59%	56%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	47%	36%
5.2	Do you get enough to eat at mealtimes always/most of the time?	44%	31%
5.3	Does the shop/canteen sell the things that you need?	42%	52%
SAFE AND HEALTHY RELATIONSHIPS			
6.1	Are prisoners encouraged to support each other here?	47%	67%
6.2	Is the support provided to you by other prisoners (e.g. peer supporters) very/quite good?	68%	73%
6.3	Do most staff here treat you with respect?	58%	61%
6.4	Are there any staff here you could turn to if you had a problem?	56%	77%
6.5	In the last week, has any member of staff talked to you about how you are getting on?	47%	34%
6.7	Do you feel that most staff are interested in your personal welfare?	42%	30%
6.8	Do you feel that most staff understand your personal circumstances?	26%	18%
6.9	Have you thought about harming yourself while in this prison?	38%	59%
	<i>For those who have thought about harming themselves in this prison:</i>		
	Did you feel cared for by staff?	33%	28%
6.11	Has your well-being got better since you have been at this prison?	29%	24%
6.12	Is positive well-being promoted in this prison?	50%	47%
6.13	Are you pregnant or have you given birth in the last six months?	12%	11%
	<i>For those who are pregnant or have given birth in the last six months:</i>		
	Have you been offered any additional support?	100%	15%
6.15	If you wanted to, can you talk to managers, governors or directors in this prison?	33%	26%
6.16	<i>For those who have shared a problem with a manager, governor or director:</i>		

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*less than 1% probability that the difference is due to chance

	Foreign national	UK / British national
Number of completed questionnaires returned	19	129

	Did they try to help you?	30%	29%
FAITH			
7.2	Are you able to speak to the chaplaincy team in private, if you want to?	68%	68%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	88%	85%
7.5	Are your religious beliefs respected here?	82%	73%
RELATIONSHIPS WITH CHILDREN, FAMILY MEMBERS AND SIGNIFICANT OTHERS			
8.1	Have staff here encouraged you to keep in touch with your family/friends?	39%	44%
8.7	Are you able to use a phone every day (if you have credit)?	100%	94%
TIME OUT OF CELL			
9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	11%	16%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	0%	5%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	25%	25%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	0%	4%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Get association	27%	44%
	Exercise outside	22%	44%
	Physical activity outside of your cell (e.g. go to the gym, play sports, exercise classes)	39%	22%
9.6	Does the library have a wide enough range of materials to meet your needs?	38%	43%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	61%	59%
	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	62%	48%
10.3	Is it easy for you to make a complaint?	59%	63%
	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	40%	31%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	33%	26%
HEALTH CARE			
11.1	Since arriving in this prison, have you had any delays getting these things?:		
	Your medication	82%	83%
	Your outside medical appointments	90%	77%
	Your agreed social care package	88%	69%
11.2	Is it very/quite easy to see?:		
	Doctor	11%	13%
	Nurse	44%	37%

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
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* less than 1% probability that the difference is due to chance

		Foreign national	UK / British national
Number of completed questionnaires returned		19	129
	Dentist	17%	10%
	Pharmacist	44%	16%
	Mental health worker	35%	22%
	Substance misuse worker	13%	24%
11.4	Do you think the overall quality of the health services here is very/quite good?	18%	33%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs)?	29%	72%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need?	0%	17%
12.3	Do you have any mental health problems?	41%	87%
	<i>For those who have a mental health problem:</i>		
12.4	Have you been helped with your mental health problems in this prison?	50%	44%
12.5	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	23%	55%
	<i>For those who are neurodivergent:</i>		
12.6	Are you getting the support you need in this prison?	0%	18%
ALCOHOL AND DRUGS			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	0%	15%
	<i>For those who have developed a drug or alcohol problem in this prison:</i>		
13.3	Have you received help to manage it?		26%
SAFETY			
14.1	Have you ever felt unsafe here?	72%	69%
14.2	Do you feel unsafe now?	33%	30%
PROMOTING POSITIVE BEHAVIOUR			
15.1	If you were being bullied/victimised by other prisoners here, would you report it?	80%	44%
	If you were being bullied/victimised by staff here, would you report it?	57%	49%
15.2	Have you been bullied/victimised in this prison by other prisoners?	73%	47%
	Have you been bullied/victimised in this prison by staff?	44%	39%
15.5	Does this prison:		
	Reward good behaviour fairly?	35%	23%
	Deal with bad behaviour fairly?	20%	20%
	<i>For those who know that there are opportunities and rewards:</i>		
15.7	Do the opportunities and rewards motivate you to behave well?	67%	86%
15.8	Do you think the culture in this prison encourages prisoners to behave well?	35%	24%
15.9	Have you been physically restrained by staff in this prison in the last 6 months?	13%	25%
15.1	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	20%	15%
EDUCATION, SKILLS AND WORK			

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
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* less than 1% probability that the difference is due to chance

	Foreign national	UK / British national
Number of completed questionnaires returned	19	129

<i>For those who have needed reading support:</i>			
16.1	Have you received this in this prison (by education or wing staff, peer support or anyone else in this prison)?	78%	52%
16.3	Has the prison allocated you to the education, training or work that will help you when you are released?	67%	43%
SENTENCE PLAN			
17.1	Are your opportunities to progress in this prison very/quite good?	47%	45%
17.2	Do you have a sentence plan?	67%	32%
<i>For those who have a sentence plan:</i>			
17.3	Do you know what your objectives or targets are?	100%	94%
<i>For those who know what their objectives or targets are:</i>			
	Are any staff here supporting you to achieve the objectives or targets?	100%	65%
RETURNING TO THE COMMUNITY			
<i>For those who expect to be released in the next 3 months:</i>			
18.3	Is anybody helping you to prepare for your release (people like Prison or Community Offender Manager)?	29%	59%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Are you able to lead a healthy lifestyle here (for example in relation to your physical, mental, emotional and social well-being) always/most of the time?	32%	33%
20.2	Do you think your experiences in this prison have made you less likely to offend in the future?	73%	61%

Bronzefield 2025

Comparison of survey responses between sub-populations of prisoners

In this table responses of Muslim prisoners are compared with those of non-Muslim prisoners.
Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:



Green shading shows results that are significantly more positive than the comparator

Blue shading shows results that are significantly more negative than the comparator

Orange shading shows significant differences in demographics and background information

No shading means that differences are not significant and may have occurred by chance

Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

	Muslim	Non-Muslim
Number of completed questionnaires returned	15	135

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 25 years of age?	27%	11%
	Are you 50 years of age or older?	7%	13%
1.3	Are you from an ethnic group other than white?	73%	35%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	0%	8%
7.3	Are you Muslim?		
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affects your day-to-day life)?	69%	65%
12.3	Do you have any mental health problems?	62%	83%
12.5	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	54%	52%
19.2	Are you a foreign national?	0%	14%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	43%	32%
19.5	Is your gender male, non-binary or other?	7%	2%
19.6	Do you identify as transgender or trans?	0%	2%
19.7	Are you homosexual, bisexual or other sexual orientation?	38%	20%
ARRIVAL AND RECEPTION			
2.1	When you were searched in reception, was this done in a respectful way?	67%	87%
2.2	Overall, were you treated very/quite well in reception?	47%	79%
2.3	When you first arrived, did you have problems with?		
	Feeling depressed	50%	79%
	Feeling suicidal	42%	36%
	Needing protection from other prisoners	42%	17%
	Arranging care for children or other dependants	21%	16%
	For those who had the following problems, did staff help you with?		
	Feeling depressed	29%	31%
	Feeling suicidal	0%	28%
	Needing protection from other prisoners	60%	35%
	Arranging care for children or other dependants	0%	47%
2.4	Were you able to talk to a member of staff in private?	23%	46%
FIRST NIGHT AND INDUCTION			

Shading is used to indicate statistical significance*, as follows:



Green shading shows results that are significantly more positive than the comparator

Blue shading shows results that are significantly more negative than the comparator

Orange shading shows significant differences in demographics and background information

No shading means that differences are not significant and may have occurred by chance

Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Muslim	Non-Muslim
15	135

3.3	Did you feel safe on your first night here?	33%	56%
3.6	Have you had an induction at this prison?	86%	79%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	33%	46%
ON THE WING			
4.2	Is your cell call bell normally answered within 5 minutes?	50%	58%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	64%	63%
	Can you have access to a shower every day?	79%	80%
	Can you get cell cleaning materials every week if you want them?	64%	75%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	46%	42%
	At night?	38%	59%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	14%	40%
5.2	Do you get enough to eat at mealtimes always/most of the time?	13%	33%
5.3	Does the shop/canteen sell the things that you need?	36%	53%
SAFE AND HEALTHY RELATIONSHIPS			
6.1	Are prisoners encouraged to support each other here?	87%	62%
6.2	Is the support provided to you by other prisoners (e.g. peer supporters) very/quite good?	80%	71%
6.3	Do most staff here treat you with respect?	36%	65%
6.4	Are there any staff here you could turn to if you had a problem?	73%	76%
6.5	In the last week, has any member of staff talked to you about how you are getting on?	27%	36%
6.7	Do you feel that most staff are interested in your personal welfare?	20%	34%
6.8	Do you feel that most staff understand your personal circumstances?	20%	20%
6.9	Have you thought about harming yourself while in this prison?	47%	55%
	<i>For those who have thought about harming themselves in this prison:</i>		
	Did you feel cared for by staff?	14%	31%
6.11	Has your well-being got better since you have been at this prison?	7%	27%
6.12	Is positive well-being promoted in this prison?	38%	50%
6.13	Are you pregnant or have you given birth in the last six months?	29%	9%
	<i>For those who are pregnant or have given birth in the last six months:</i>		
	Have you been offered any additional support?	25%	33%
6.15	If you wanted to, can you talk to managers, governors or directors in this prison?	27%	24%
6.16	<i>For those who have shared a problem with a manager, governor or director:</i>		

Blue shading shows results that are significantly more negative than the comparator

No shading means that differences are not significant and may have occurred by chance

* less than 1% probability that the difference is due to chance

	Muslim	Non-Muslim
d	15	135

Number of completed questionnaires returned

	Did they try to help you?	33%	26%
FAITH			
7.2	Are you able to speak to the chaplaincy team in private, if you want to?	73%	65%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	71%	87%
7.5	Are your religious beliefs respected here?	54%	77%
RELATIONSHIPS WITH CHILDREN, FAMILY MEMBERS AND SIGNIFICANT OTHERS			
8.1	Have staff here encouraged you to keep in touch with your family/friends?	47%	46%
8.7	Are you able to use a phone every day (if you have credit)?	93%	95%
TIME OUT OF CELL			
9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	14%	17%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	7%	4%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	29%	26%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	7%	3%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Get association	54%	40%
	Exercise outside	43%	40%
	Physical activity outside of your cell (e.g. go to the gym, play sports, exercise classes)	31%	23%
9.6	Does the library have a wide enough range of materials to meet your needs?	27%	41%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	62%	58%
	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	18%	54%
10.3	Is it easy for you to make a complaint?	62%	61%
	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	0%	35%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	36%	26%
HEALTH CARE			
11.1	Since arriving in this prison, have you had any delays getting these things?:		
	Your medication	79%	83%
	Your outside medical appointments	63%	77%
	Your agreed social care package	57%	70%
11.2	Is it very/quite easy to see?:		
	Doctor	7%	14%
	Nurse	21%	40%

Shading is used to indicate statistical significance*, as follows:

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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

	Muslim	Non-Muslim
Number of completed questionnaires returned	15	135

	Dentist	0%	12%
	Pharmacist	7%	23%
	Mental health worker	14%	25%
	Substance misuse worker	7%	24%
11.4	Do you think the overall quality of the health services here is very/quite good?	14%	33%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs)?	69%	65%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need?	0%	18%
12.3	Do you have any mental health problems?	62%	83%
	<i>For those who have a mental health problem:</i>		
12.4	Have you been helped with your mental health problems in this prison?	63%	43%
12.5	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	54%	52%
	<i>For those who are neurodivergent:</i>		
12.6	Are you getting the support you need in this prison?	0%	19%
ALCOHOL AND DRUGS			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	21%	12%
	<i>For those who have developed a drug or alcohol problem in this prison:</i>		
13.3	Have you received help to manage it?	67%	27%
SAFETY			
14.1	Have you ever felt unsafe here?	93%	67%
14.2	Do you feel unsafe now?	50%	31%
PROMOTING POSITIVE BEHAVIOUR			
15.1	If you were being bullied/victimised by other prisoners here, would you report it?	43%	49%
	If you were being bullied/victimised by staff here, would you report it?	36%	52%
15.2	Have you been bullied/victimised in this prison by other prisoners?	71%	47%
	Have you been bullied/victimised in this prison by staff?	71%	34%
15.5	Does this prison:		
	Reward good behaviour fairly?	21%	25%
	Deal with bad behaviour fairly?	7%	23%
	<i>For those who know that there are opportunities and rewards:</i>		
15.7	Do the opportunities and rewards motivate you to behave well?	60%	89%
15.8	Do you think the culture in this prison encourages prisoners to behave well?	14%	25%
15.9	Have you been physically restrained by staff in this prison in the last 6 months?	46%	21%
15.1	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	46%	12%
EDUCATION, SKILLS AND WORK			

Blue shading shows results that are significantly more negative than the comparator

No shading means that differences are not significant and may have occurred by chance

* less than 1% probability that the difference is due to chance

d	Muslim	Non-Muslim
	15	135

Number of completed questionnaires returned

<i>For those who have needed reading support:</i>			
16.1	Have you received this in this prison (by education or wing staff, peer support or anyone else in this prison)?	13%	60%
16.3	Has the prison allocated you to the education, training or work that will help you when you are released?	43%	48%
SENTENCE PLAN			
17.1	Are your opportunities to progress in this prison very/quite good?	36%	48%
17.2	Do you have a sentence plan?	38%	34%
<i>For those who have a sentence plan:</i>			
17.3	Do you know what your objectives or targets are?	100%	94%
<i>For those who know what their objectives or targets are:</i>			
	Are any staff here supporting you to achieve the objectives or targets?	67%	67%
RETURNING TO THE COMMUNITY			
<i>For those who expect to be released in the next 3 months:</i>			
18.3	Is anybody helping you to prepare for your release (people like Prison or Community Offender Manager)?	25%	58%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Are you able to lead a healthy lifestyle here (for example in relation to your physical, mental, emotional and social well-being) always/most of the time?	21%	34%
20.2	Do you think your experiences in this prison have made you less likely to offend in the future?	50%	65%

Bronzefield 2025

Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who reported that they had a disability are compared with those who did not.
Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
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* less than 1% probability that the difference is due to chance

	Have a disability	Do not have a disability
Number of completed questionnaires returned	95	52

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 25 years of age?	13%	12%
	Are you 50 years of age or older?	16%	4%
1.3	Are you from an ethnic group other than white?	37%	46%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	7%	8%
7.3	Are you Muslim?	10%	8%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affects your day-to-day life)?		
12.3	Do you have any mental health problems?	96%	54%
12.5	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	64%	27%
19.2	Are you a foreign national?	5%	26%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	38%	25%
19.5	Is your gender male, non-binary or other?	4%	0%
19.6	Do you identify as transgender or trans?	3%	0%
19.7	Are you homosexual, bisexual or other sexual orientation?	26%	15%
ARRIVAL AND RECEPTION			
2.1	When you were searched in reception, was this done in a respectful way?	84%	88%
2.2	Overall, were you treated very/quite well in reception?	75%	82%
2.3	When you first arrived, did you have problems with?		
	Feeling depressed	82%	63%
	Feeling suicidal	48%	20%
	Needing protection from other prisoners	20%	19%
	Arranging care for children or other dependants	18%	13%
	For those who had the following problems, did staff help you with?		
	Feeling depressed	25%	42%
	Feeling suicidal	19%	44%
	Needing protection from other prisoners	29%	63%
	Arranging care for children or other dependants	29%	67%
2.4	Were you able to talk to a member of staff in private?	43%	49%
FIRST NIGHT AND INDUCTION			

Shading is used to indicate statistical significance*, as follows:



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Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

		Have a disability	Do not have a disability
Number of completed questionnaires returned		95	52
3.3	Did you feel safe on your first night here?	56%	53%
3.6	Have you had an induction at this prison?	74%	88%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	36%	60%
ON THE WING			
4.2	Is your cell call bell normally answered within 5 minutes?	54%	61%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	58%	78%
	Can you have access to a shower every day?	76%	92%
	Can you get cell cleaning materials every week if you want them?	71%	80%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	31%	64%
	At night?	49%	73%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	33%	49%
5.2	Do you get enough to eat at mealtimes always/most of the time?	29%	43%
5.3	Does the shop/canteen sell the things that you need?	45%	64%
SAFE AND HEALTHY RELATIONSHIPS			
6.1	Are prisoners encouraged to support each other here?	63%	69%
6.2	Is the support provided to you by other prisoners (e.g. peer supporters) very/quite good?	71%	77%
6.3	Do most staff here treat you with respect?	55%	77%
6.4	Are there any staff here you could turn to if you had a problem?	71%	83%
6.5	In the last week, has any member of staff talked to you about how you are getting on?	36%	38%
6.7	Do you feel that most staff are interested in your personal welfare?	29%	46%
6.8	Do you feel that most staff understand your personal circumstances?	17%	27%
6.9	Have you thought about harming yourself while in this prison?	67%	35%
	<i>For those who have thought about harming themselves in this prison:</i>		
	Did you feel cared for by staff?	23%	47%
6.11	Has your well-being got better since you have been at this prison?	25%	22%
6.12	Is positive well-being promoted in this prison?	44%	58%
6.13	Are you pregnant or have you given birth in the last six months?	7%	16%
	<i>For those who are pregnant or have given birth in the last six months:</i>		
	Have you been offered any additional support?	17%	38%
6.15	If you wanted to, can you talk to managers, governors or directors in this prison?	22%	35%
6.16	<i>For those who have shared a problem with a manager, governor or director:</i>		

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*less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Have a disability	Do not have a disability
95	52

	Did they try to help you?	23%	45%
FAITH			
7.2	Are you able to speak to the chaplaincy team in private, if you want to?	66%	76%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	87%	85%
7.5	Are your religious beliefs respected here?	74%	79%
RELATIONSHIPS WITH CHILDREN, FAMILY MEMBERS AND SIGNIFICANT OTHERS			
8.1	Have staff here encouraged you to keep in touch with your family/friends?	43%	47%
8.7	Are you able to use a phone every day (if you have credit)?	95%	98%
TIME OUT OF CELL			
9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	20%	8%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	3%	6%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	29%	19%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	2%	4%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Get association	41%	47%
	Exercise outside	41%	43%
	Physical activity outside of your cell (e.g. go to the gym, play sports, exercise classes)	25%	26%
9.6	Does the library have a wide enough range of materials to meet your needs?	37%	50%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	57%	63%
	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	49%	53%
10.3	Is it easy for you to make a complaint?	60%	69%
	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	29%	41%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	30%	18%
HEALTH CARE			
11.1	Since arriving in this prison, have you had any delays getting these things?:		
	Your medication	85%	76%
	Your outside medical appointments	80%	70%
	Your agreed social care package	69%	71%
11.2	Is it very/quite easy to see?:		
	Doctor	13%	10%
	Nurse	38%	39%

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* less than 1% probability that the difference is due to chance

		Have a disability	Do not have a disability
	Number of completed questionnaires returned	95	52

	Dentist	8%	16%
	Pharmacist	15%	28%
	Mental health worker	22%	30%
	Substance misuse worker	25%	18%
11.4	Do you think the overall quality of the health services here is very/quite good?	28%	39%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs)?		
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need?	16%	
12.3	Do you have any mental health problems?	96%	54%
	<i>For those who have a mental health problem:</i>		
12.4	Have you been helped with your mental health problems in this prison?	41%	52%
12.5	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	64%	
	<i>For those who are neurodivergent:</i>		
12.6	Are you getting the support you need in this prison?	18%	
ALCOHOL AND DRUGS			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	16%	6%
	<i>For those who have developed a drug or alcohol problem in this prison:</i>		
13.3	Have you received help to manage it?	27%	67%
SAFETY			
14.1	Have you ever felt unsafe here?	73%	61%
14.2	Do you feel unsafe now?	35%	24%
PROMOTING POSITIVE BEHAVIOUR			
15.1	If you were being bullied/victimised by other prisoners here, would you report it?	38%	67%
	If you were being bullied/victimised by staff here, would you report it?	45%	61%
15.2	Have you been bullied/victimised in this prison by other prisoners?	54%	34%
	Have you been bullied/victimised in this prison by staff?	44%	25%
15.5	Does this prison:		
	Reward good behaviour fairly?	21%	34%
	Deal with bad behaviour fairly?	21%	22%
	<i>For those who know that there are opportunities and rewards:</i>		
15.7	Do the opportunities and rewards motivate you to behave well?	85%	82%
15.8	Do you think the culture in this prison encourages prisoners to behave well?	19%	34%
15.9	Have you been physically restrained by staff in this prison in the last 6 months?	26%	19%
15.1	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	13%	19%
EDUCATION, SKILLS AND WORK			

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* less than 1% probability that the difference is due to chance

	Have a disability	Do not have a disability
Number of completed questionnaires returned	95	52

<i>For those who have needed reading support:</i>			
16.1	Have you received this in this prison (by education or wing staff, peer support or anyone else in this prison)?	57%	71%
16.3	Has the prison allocated you to the education, training or work that will help you when you are released?	46%	54%
SENTENCE PLAN			
17.1	Are your opportunities to progress in this prison very/quite good?	40%	59%
17.2	Do you have a sentence plan?	35%	28%
<i>For those who have a sentence plan:</i>			
17.3	Do you know what your objectives or targets are?	93%	100%
<i>For those who know what their objectives or targets are:</i>			
	Are any staff here supporting you to achieve the objectives or targets?	62%	75%
RETURNING TO THE COMMUNITY			
<i>For those who expect to be released in the next 3 months:</i>			
18.3	Is anybody helping you to prepare for your release (people like Prison or Community Offender Manager)?	55%	64%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Are you able to lead a healthy lifestyle here (for example in relation to your physical, mental, emotional and social well-being) always/most of the time?	21%	54%
20.2	Do you think your experiences in this prison have made you less likely to offend in the future?	57%	73%

Bronzefield 2025

Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who reported that they had mental health problems are compared with those who did not.
Please note that these analyses are based on summary data from selected survey questions only.

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	Have mental health problems	Do not have mental health problems
Number of completed questionnaires returned	118	28

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 25 years of age?	11%	18%
	Are you 50 years of age or older?	13%	11%
1.3	Are you from an ethnic group other than white?	34%	69%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	6%	12%
7.3	Are you Muslim?	7%	19%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affects your day-to-day life)?	77%	15%
12.3	Do you have any mental health problems?		
12.5	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	58%	18%
19.2	Are you a foreign national?	6%	38%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	37%	15%
19.5	Is your gender male, non-binary or other?	3%	4%
19.6	Do you identify as transgender or trans?	2%	4%
19.7	Are you homosexual, bisexual or other sexual orientation?	24%	13%
ARRIVAL AND RECEPTION			
2.1	When you were searched in reception, was this done in a respectful way?	85%	81%
2.2	Overall, were you treated very/quite well in reception?	78%	71%
2.3	When you first arrived, did you have problems with?		
	Feeling depressed	81%	50%
	Feeling suicidal	46%	4%
	Needing protection from other prisoners	19%	23%
	Arranging care for children or other dependants	17%	12%
	For those who had the following problems, did staff help you with?		
	Feeling depressed	27%	54%
	Feeling suicidal	22%	100%
	Needing protection from other prisoners	35%	60%
	Arranging care for children or other dependants	31%	67%
2.4	Were you able to talk to a member of staff in private?	45%	43%
FIRST NIGHT AND INDUCTION			

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* less than 1% probability that the difference is due to chance

		Have mental health problems	Do not have mental health problems
Number of completed questionnaires returned		118	28
3.3	Did you feel safe on your first night here?	57%	43%
3.6	Have you had an induction at this prison?	78%	81%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	46%	38%
ON THE WING			
4.2	Is your cell call bell normally answered within 5 minutes?	56%	54%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	62%	74%
	Can you have access to a shower every day?	78%	93%
	Can you get cell cleaning materials every week if you want them?	72%	78%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	38%	59%
	At night?	55%	65%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	37%	43%
5.2	Do you get enough to eat at mealtimes always/most of the time?	32%	41%
5.3	Does the shop/canteen sell the things that you need?	49%	52%
SAFE AND HEALTHY RELATIONSHIPS			
6.1	Are prisoners encouraged to support each other here?	64%	64%
6.2	Is the support provided to you by other prisoners (e.g. peer supporters) very/quite good?	71%	77%
6.3	Do most staff here treat you with respect?	61%	65%
6.4	Are there any staff here you could turn to if you had a problem?	76%	73%
6.5	In the last week, has any member of staff talked to you about how you are getting on?	37%	31%
6.7	Do you feel that most staff are interested in your personal welfare?	34%	35%
6.8	Do you feel that most staff understand your personal circumstances?	19%	22%
6.9	Have you thought about harming yourself while in this prison?	64%	20%
	<i>For those who have thought about harming themselves in this prison:</i>		
	Did you feel cared for by staff?	28%	20%
6.11	Has your well-being got better since you have been at this prison?	25%	19%
6.12	Is positive well-being promoted in this prison?	44%	65%
6.13	Are you pregnant or have you given birth in the last six months?	8%	24%
	<i>For those who are pregnant or have given birth in the last six months:</i>		
	Have you been offered any additional support?	11%	50%
6.15	If you wanted to, can you talk to managers, governors or directors in this prison?	25%	30%
6.16	<i>For those who have shared a problem with a manager, governor or director:</i>		

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*less than 1% probability that the difference is due to chance

		Have mental health problems	Do not have mental health problems
Number of completed questionnaires returned		118	28
	Did they try to help you?	26%	42%
FAITH			
7.2	Are you able to speak to the chaplaincy team in private, if you want to?	67%	75%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	88%	75%
7.5	Are your religious beliefs respected here?	76%	70%
RELATIONSHIPS WITH CHILDREN, FAMILY MEMBERS AND SIGNIFICANT OTHERS			
8.1	Have staff here encouraged you to keep in touch with your family/friends?	44%	41%
8.7	Are you able to use a phone every day (if you have credit)?	95%	96%
TIME OUT OF CELL			
9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	16%	18%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	4%	7%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	27%	19%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	3%	4%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Get association	41%	44%
	Exercise outside	42%	35%
	Physical activity outside of your cell (e.g. go to the gym, play sports, exercise classes)	25%	19%
9.6	Does the library have a wide enough range of materials to meet your needs?	39%	45%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	61%	50%
	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	52%	38%
10.3	Is it easy for you to make a complaint?	63%	62%
	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	33%	20%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	28%	24%
HEALTH CARE			
11.1	Since arriving in this prison, have you had any delays getting these things?:		
	Your medication	85%	74%
	Your outside medical appointments	77%	83%
	Your agreed social care package	70%	67%
11.2	Is it very/quite easy to see?:		
	Doctor	11%	15%
	Nurse	34%	54%

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* less than 1% probability that the difference is due to chance

		Have mental health problems	Do not have mental health problems
	Number of completed questionnaires returned	118	28

	Dentist	9%	18%
	Pharmacist	17%	30%
	Mental health worker	23%	33%
	Substance misuse worker	25%	11%
11.4	Do you think the overall quality of the health services here is very/quite good?	32%	25%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs)?	77%	15%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need?	17%	0%
12.3	Do you have any mental health problems?		
	<i>For those who have a mental health problem:</i>		
12.4	Have you been helped with your mental health problems in this prison?	44%	
12.5	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	58%	18%
	<i>For those who are neurodivergent:</i>		
12.6	Are you getting the support you need in this prison?	17%	25%
ALCOHOL AND DRUGS			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	15%	0%
	<i>For those who have developed a drug or alcohol problem in this prison:</i>		
13.3	Have you received help to manage it?	29%	
SAFETY			
14.1	Have you ever felt unsafe here?	70%	68%
14.2	Do you feel unsafe now?	33%	30%
PROMOTING POSITIVE BEHAVIOUR			
15.1	If you were being bullied/victimised by other prisoners here, would you report it?	44%	63%
	If you were being bullied/victimised by staff here, would you report it?	49%	54%
15.2	Have you been bullied/victimised in this prison by other prisoners?	50%	40%
	Have you been bullied/victimised in this prison by staff?	40%	31%
15.5	Does this prison:		
	Reward good behaviour fairly?	23%	30%
	Deal with bad behaviour fairly?	19%	22%
	<i>For those who know that there are opportunities and rewards:</i>		
15.7	Do the opportunities and rewards motivate you to behave well?	88%	67%
15.8	Do you think the culture in this prison encourages prisoners to behave well?	22%	33%
15.9	Have you been physically restrained by staff in this prison in the last 6 months?	26%	15%
15.1	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	15%	20%
EDUCATION, SKILLS AND WORK			

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* less than 1% probability that the difference is due to chance

	Have mental health problems	Do not have mental health problems
Number of completed questionnaires returned	118	28

<i>For those who have needed reading support:</i>			
16.1	Have you received this in this prison (by education or wing staff, peer support or anyone else in this prison)?	60%	50%
16.3	Has the prison allocated you to the education, training or work that will help you when you are released?	48%	47%
SENTENCE PLAN			
17.1	Are your opportunities to progress in this prison very/quite good?	47%	40%
17.2	Do you have a sentence plan?	30%	44%
<i>For those who have a sentence plan:</i>			
17.3	Do you know what your objectives or targets are?	93%	100%
<i>For those who know what their objectives or targets are:</i>			
	Are any staff here supporting you to achieve the objectives or targets?	57%	100%
RETURNING TO THE COMMUNITY			
<i>For those who expect to be released in the next 3 months:</i>			
18.3	Is anybody helping you to prepare for your release (people like Prison or Community Offender Manager)?	57%	57%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Are you able to lead a healthy lifestyle here (for example in relation to your physical, mental, emotional and social well-being) always/most of the time?	25%	54%
20.2	Do you think your experiences in this prison have made you less likely to offend in the future?	60%	69%

Bronzefield 2025

Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who have been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while under 18 years old) are compared with those who have not

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

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**less than 1% probability that the difference is due to chance*

Number of completed questionnaires returned

Been in local authority care	Not been in local authority care
49	100

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 25 years of age?	20%	7%
	Are you 50 years of age or older?	4%	17%
1.3	Are you from an ethnic group other than white?	42%	38%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	2%	10%
7.3	Are you Muslim?	13%	8%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affects your day-to-day life)?	75%	62%
12.3	Do you have any mental health problems?	91%	77%
12.5	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	63%	47%
19.2	Are you a foreign national?	4%	16%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?		
19.5	Is your gender male, non-binary or other?	6%	1%
19.6	Do you identify as transgender or trans?	4%	1%
19.7	Are you homosexual, bisexual or other sexual orientation?	40%	15%
ARRIVAL AND RECEPTION			
2.1	When you were searched in reception, was this done in a respectful way?	80%	86%
2.2	Overall, were you treated very/quite well in reception?	74%	77%
2.3	When you first arrived, did you have problems with?		
	Feeling depressed	75%	75%
	Feeling suicidal	45%	34%
	Needing protection from other prisoners	26%	16%
	Arranging care for children or other dependants	20%	15%
	For those who had the following problems, did staff help you with?		
	Feeling depressed	19%	36%
	Feeling suicidal	21%	26%
	Needing protection from other prisoners	30%	50%
	Arranging care for children or other dependants	25%	50%

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		Been in local authority care	Not been in local authority care
Number of completed questionnaires returned		49	100
2.4	Were you able to talk to a member of staff in private?	36%	48%
FIRST NIGHT AND INDUCTION			
3.3	Did you feel safe on your first night here?	56%	52%
3.6	Have you had an induction at this prison?	74%	81%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	49%	45%
ON THE WING			
4.2	Is your cell call bell normally answered within 5 minutes?	51%	61%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	52%	69%
	Can you have access to a shower every day?	79%	80%
	Can you get cell cleaning materials every week if you want them?	70%	77%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	36%	46%
	At night?	58%	55%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	46%	34%
5.2	Do you get enough to eat at mealtimes always/most of the time?	35%	32%
5.3	Does the shop/canteen sell the things that you need?	55%	49%
SAFE AND HEALTHY RELATIONSHIPS			
6.1	Are prisoners encouraged to support each other here?	69%	62%
6.2	Is the support provided to you by other prisoners (e.g. peer supporters) very/quite good?	73%	71%
6.3	Do most staff here treat you with respect?	63%	60%
6.4	Are there any staff here you could turn to if you had a problem?	70%	77%
6.5	In the last week, has any member of staff talked to you about how you are getting on?	33%	38%
6.7	Do you feel that most staff are interested in your personal welfare?	29%	33%
6.8	Do you feel that most staff understand your personal circumstances?	16%	21%
6.9	Have you thought about harming yourself while in this prison?	77%	46%
	<i>For those who have thought about harming themselves in this prison:</i>		
	Did you feel cared for by staff?	21%	31%
6.11	Has your well-being got better since you have been at this prison?	38%	17%
6.12	Is positive well-being promoted in this prison?	45%	49%
6.13	Are you pregnant or have you given birth in the last six months?	11%	11%
	<i>For those who are pregnant or have given birth in the last six months:</i>		
	Have you been offered any additional support?	0%	40%

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		Been in local authority care	Not been in local authority care
Number of completed questionnaires returned		49	100
6.15	If you wanted to, can you talk to managers, governors or directors in this prison?	33%	23%
6.16	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	31%	26%
FAITH			
7.2	Are you able to speak to the chaplaincy team in private, if you want to?	67%	67%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	90%	83%
7.5	Are your religious beliefs respected here?	73%	75%
RELATIONSHIPS WITH CHILDREN, FAMILY MEMBERS AND SIGNIFICANT OTHERS			
8.1	Have staff here encouraged you to keep in touch with your family/friends?	44%	44%
8.7	Are you able to use a phone every day (if you have credit)?	90%	98%
TIME OUT OF CELL			
9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	17%	16%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	2%	5%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	31%	21%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	4%	2%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Get association	46%	40%
	Exercise outside	43%	40%
	Physical activity outside of your cell (e.g. go to the gym, play sports, exercise classes)	25%	25%
9.6	Does the library have a wide enough range of materials to meet your needs?	39%	43%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	56%	61%
	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	47%	51%
10.3	Is it easy for you to make a complaint?	65%	60%
	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	25%	36%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	30%	26%
HEALTH CARE			
11.1	Since arriving in this prison, have you had any delays getting these things?:		
	Your medication	87%	79%
	Your outside medical appointments	78%	77%
	Your agreed social care package	76%	67%
11.2	Is it very/quite easy to see?:		

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	Been in local authority care	Not been in local authority care
Number of completed questionnaires returned	49	100

	Doctor	15%	12%
	Nurse	45%	34%
	Dentist	11%	11%
	Pharmacist	15%	22%
	Mental health worker	21%	25%
	Substance misuse worker	23%	22%
11.4	Do you think the overall quality of the health services here is very/quite good?	33%	31%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs)?	75%	62%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need?	16%	17%
12.3	Do you have any mental health problems?	91%	77%
	<i>For those who have a mental health problem:</i>		
12.4	Have you been helped with your mental health problems in this prison?	45%	43%
12.5	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	63%	47%
	<i>For those who are neurodivergent:</i>		
12.6	Are you getting the support you need in this prison?	22%	13%
ALCOHOL AND DRUGS			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	19%	9%
	<i>For those who have developed a drug or alcohol problem in this prison:</i>		
13.3	Have you received help to manage it?	22%	33%
SAFETY			
14.1	Have you ever felt unsafe here?	73%	68%
14.2	Do you feel unsafe now?	37%	28%
PROMOTING POSITIVE BEHAVIOUR			
15.1	If you were being bullied/victimised by other prisoners here, would you report it?	36%	54%
	If you were being bullied/victimised by staff here, would you report it?	43%	53%
15.2	Have you been bullied/victimised in this prison by other prisoners?	53%	48%
	Have you been bullied/victimised in this prison by staff?	51%	33%
15.5	Does this prison:		
	Reward good behaviour fairly?	23%	24%
	Deal with bad behaviour fairly?	20%	20%
	<i>For those who know that there are opportunities and rewards:</i>		
15.7	Do the opportunities and rewards motivate you to behave well?	75%	87%
15.8	Do you think the culture in this prison encourages prisoners to behave well?	22%	26%
15.9	Have you been physically restrained by staff in this prison in the last 6 months?	50%	9%

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		Been in local authority care	Not been in local authority care
Number of completed questionnaires returned		49	100
15.1	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	28%	8%
EDUCATION, SKILLS AND WORK			
<i>For those who have needed reading support:</i>			
16.1	Have you received this in this prison (by education or wing staff, peer support or anyone else in this prison)?	45%	66%
16.3	Has the prison allocated you to the education, training or work that will help you when you are released?	41%	52%
SENTENCE PLAN			
17.1	Are your opportunities to progress in this prison very/quite good?	39%	49%
17.2	Do you have a sentence plan?	35%	33%
<i>For those who have a sentence plan:</i>			
17.3	Do you know what your objectives or targets are?	100%	93%
<i>For those who know what their objectives or targets are:</i>			
	Are any staff here supporting you to achieve the objectives or targets?	67%	67%
RETURNING TO THE COMMUNITY			
<i>For those who expect to be released in the next 3 months:</i>			
18.3	Is anybody helping you to prepare for your release (people like Prison or Community Offender Manager)?	69%	53%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Are you able to lead a healthy lifestyle here (for example in relation to your physical, mental, emotional and social well-being) always/most of the time?	37%	31%
20.2	Do you think your experiences in this prison have made you less likely to offend in the future?	55%	67%

Bronzefield 2025

Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who considered themselves to be neurodivergent are compared to those who did not.
Please note that these analyses are based on summary data from selected survey questions only.

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	Consider themselves neurodivergent	Do not consider themselves neurodivergent
Number of completed questionnaires returned	74	68

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 25 years of age?	16%	6%
	Are you 50 years of age or older?	10%	16%
1.3	Are you from an ethnic group other than white?	38%	39%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	10%	3%
7.3	Are you Muslim?	10%	9%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affects your day-to-day life)?	84%	51%
12.3	Do you have any mental health problems?	94%	73%
12.5	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?		
19.2	Are you a foreign national?	4%	15%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	41%	27%
19.5	Is your gender male, non-binary or other?	6%	0%
19.6	Do you identify as transgender or trans?	4%	0%
19.7	Are you homosexual, bisexual or other sexual orientation?	29%	14%
ARRIVAL AND RECEPTION			
2.1	When you were searched in reception, was this done in a respectful way?	84%	86%
2.2	Overall, were you treated very/quite well in reception?	75%	77%
2.3	When you first arrived, did you have problems with?		
	Feeling depressed	85%	65%
	Feeling suicidal	53%	24%
	Needing protection from other prisoners	19%	20%
	Arranging care for children or other dependants	18%	14%
	For those who had the following problems, did staff help you with?		
	Feeling depressed	33%	21%
	Feeling suicidal	26%	14%
	Needing protection from other prisoners	30%	45%
	Arranging care for children or other dependants	20%	50%
2.4	Were you able to talk to a member of staff in private?	46%	40%
FIRST NIGHT AND INDUCTION			

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* less than 1% probability that the difference is due to chance

		Consider themselves neurodivergent	Do not consider themselves neurodivergent
Number of completed questionnaires returned		74	68
3.3	Did you feel safe on your first night here?	54%	54%
3.6	Have you had an induction at this prison?	80%	78%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	46%	42%
ON THE WING			
4.2	Is your cell call bell normally answered within 5 minutes?	44%	71%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	58%	69%
	Can you have access to a shower every day?	81%	79%
	Can you get cell cleaning materials every week if you want them?	76%	71%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	38%	46%
	At night?	61%	51%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	34%	39%
5.2	Do you get enough to eat at mealtimes always/most of the time?	27%	38%
5.3	Does the shop/canteen sell the things that you need?	45%	56%
SAFE AND HEALTHY RELATIONSHIPS			
6.1	Are prisoners encouraged to support each other here?	67%	61%
6.2	Is the support provided to you by other prisoners (e.g. peer supporters) very/quite good?	81%	63%
6.3	Do most staff here treat you with respect?	59%	63%
6.4	Are there any staff here you could turn to if you had a problem?	77%	73%
6.5	In the last week, has any member of staff talked to you about how you are getting on?	38%	33%
6.7	Do you feel that most staff are interested in your personal welfare?	32%	31%
6.8	Do you feel that most staff understand your personal circumstances?	20%	17%
6.9	Have you thought about harming yourself while in this prison?	70%	45%
	<i>For those who have thought about harming themselves in this prison:</i>		
	Did you feel cared for by staff?	32%	21%
6.11	Has your well-being got better since you have been at this prison?	25%	22%
6.12	Is positive well-being promoted in this prison?	48%	48%
6.13	Are you pregnant or have you given birth in the last six months?	10%	10%
	<i>For those who are pregnant or have given birth in the last six months:</i>		
	Have you been offered any additional support?	14%	17%
6.15	If you wanted to, can you talk to managers, governors or directors in this prison?	23%	29%
6.16	<i>For those who have shared a problem with a manager, governor or director:</i>		

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*less than 1% probability that the difference is due to chance

	Consider themselves neurodivergent	Do not consider themselves neurodivergent
Number of completed questionnaires returned	74	68

	Did they try to help you?	27%	27%
FAITH			
7.2	Are you able to speak to the chaplaincy team in private, if you want to?	67%	72%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	88%	84%
7.5	Are your religious beliefs respected here?	80%	68%
RELATIONSHIPS WITH CHILDREN, FAMILY MEMBERS AND SIGNIFICANT OTHERS			
8.1	Have staff here encouraged you to keep in touch with your family/friends?	45%	40%
8.7	Are you able to use a phone every day (if you have credit)?	96%	94%
TIME OUT OF CELL			
9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	15%	18%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	5%	5%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	27%	25%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	5%	2%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Get association	42%	41%
	Exercise outside	43%	42%
	Physical activity outside of your cell (e.g. go to the gym, play sports, exercise classes)	24%	25%
9.6	Does the library have a wide enough range of materials to meet your needs?	40%	41%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	63%	57%
	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	53%	45%
10.3	Is it easy for you to make a complaint?	64%	65%
	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	32%	30%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	34%	20%
HEALTH CARE			
11.1	Since arriving in this prison, have you had any delays getting these things?:		
	Your medication	90%	75%
	Your outside medical appointments	79%	76%
	Your agreed social care package	80%	62%
11.2	Is it very/quite easy to see?:		
	Doctor	17%	4%
	Nurse	36%	35%

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* less than 1% probability that the difference is due to chance

		Consider themselves neurodivergent	Do not consider themselves neurodivergent
Number of completed questionnaires returned		74	68
	Dentist	8%	9%
	Pharmacist	13%	23%
	Mental health worker	19%	24%
	Substance misuse worker	24%	21%
11.4	Do you think the overall quality of the health services here is very/quite good?	32%	29%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs)?	84%	51%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need?	15%	18%
12.3	Do you have any mental health problems?	94%	73%
	<i>For those who have a mental health problem:</i>		
12.4	Have you been helped with your mental health problems in this prison?	45%	43%
12.5	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?		
	<i>For those who are neurodivergent:</i>		
12.6	Are you getting the support you need in this prison?	17%	
ALCOHOL AND DRUGS			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	18%	9%
	<i>For those who have developed a drug or alcohol problem in this prison:</i>		
13.3	Have you received help to manage it?	31%	33%
SAFETY			
14.1	Have you ever felt unsafe here?	75%	64%
14.2	Do you feel unsafe now?	39%	25%
PROMOTING POSITIVE BEHAVIOUR			
15.1	If you were being bullied/victimised by other prisoners here, would you report it?	38%	56%
	If you were being bullied/victimised by staff here, would you report it?	48%	51%
15.2	Have you been bullied/victimised in this prison by other prisoners?	58%	38%
	Have you been bullied/victimised in this prison by staff?	46%	30%
15.5	Does this prison:		
	Reward good behaviour fairly?	20%	26%
	Deal with bad behaviour fairly?	21%	17%
	<i>For those who know that there are opportunities and rewards:</i>		
15.7	Do the opportunities and rewards motivate you to behave well?	81%	84%
15.8	Do you think the culture in this prison encourages prisoners to behave well?	20%	27%
15.9	Have you been physically restrained by staff in this prison in the last 6 months?	27%	22%
15.1	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	18%	13%
EDUCATION, SKILLS AND WORK			

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* less than 1% probability that the difference is due to chance

	Consider themselves neurodivergent	Do not consider themselves neurodivergent
Number of completed questionnaires returned	74	68

<i>For those who have needed reading support:</i>			
16.1	Have you received this in this prison (by education or wing staff, peer support or anyone else in this prison)?	62%	48%
16.3	Has the prison allocated you to the education, training or work that will help you when you are released?	50%	41%
SENTENCE PLAN			
17.1	Are your opportunities to progress in this prison very/quite good?	39%	52%
17.2	Do you have a sentence plan?	27%	36%
<i>For those who have a sentence plan:</i>			
17.3	Do you know what your objectives or targets are?	100%	90%
<i>For those who know what their objectives or targets are:</i>			
	Are any staff here supporting you to achieve the objectives or targets?	63%	67%
RETURNING TO THE COMMUNITY			
<i>For those who expect to be released in the next 3 months:</i>			
18.3	Is anybody helping you to prepare for your release (people like Prison or Community Offender Manager)?	62%	52%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Are you able to lead a healthy lifestyle here (for example in relation to your physical, mental, emotional and social well-being) always/most of the time?	26%	35%
20.2	Do you think your experiences in this prison have made you less likely to offend in the future?	57%	65%

Bronzefield 2025

Comparison of survey responses between sub-populations of prisoners

In this table responses of non-heterosexual prisoners are compared with heterosexual prisoners.
Please note that these analyses are based on summary data from selected survey questions only.

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	Gay/bisexual/other	Heterosexual
Number of completed questionnaires returned	33	111

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 25 years of age?	21%	9%
	Are you 50 years of age or older?	3%	15%
1.3	Are you from an ethnic group other than white?	50%	36%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	6%	7%
7.3	Are you Muslim?	17%	7%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affects your day-to-day life)?	77%	64%
12.3	Do you have any mental health problems?	90%	81%
12.5	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	70%	48%
19.2	Are you a foreign national?	13%	11%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	58%	26%
19.5	Is your gender male, non-binary or other?	6%	2%
19.6	Do you identify as transgender or trans?	3%	2%
19.7	Are you homosexual, bisexual or other sexual orientation?		
ARRIVAL AND RECEPTION			
2.1	When you were searched in reception, was this done in a respectful way?	79%	88%
2.2	Overall, were you treated very/quite well in reception?	77%	79%
2.3	When you first arrived, did you have problems with?		
	Feeling depressed	72%	75%
	Feeling suicidal	54%	32%
	Needing protection from other prisoners	17%	20%
	Arranging care for children or other dependants	21%	13%
	For those who had the following problems, did staff help you with?		
	Feeling depressed	24%	33%
	Feeling suicidal	20%	24%
	Needing protection from other prisoners	25%	41%
	Arranging care for children or other dependants	67%	27%
2.4	Were you able to talk to a member of staff in private?	44%	46%
FIRST NIGHT AND INDUCTION			

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		Gay/bisexual/other	Heterosexual
Number of completed questionnaires returned		33	111
3.3	Did you feel safe on your first night here?	56%	53%
3.6	Have you had an induction at this prison?	85%	78%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	54%	46%
ON THE WING			
4.2	Is your cell call bell normally answered within 5 minutes?	50%	62%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	56%	67%
	Can you have access to a shower every day?	81%	80%
	Can you get cell cleaning materials every week if you want them?	78%	75%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	37%	46%
	At night?	59%	54%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	47%	35%
5.2	Do you get enough to eat at mealtimes always/most of the time?	33%	35%
5.3	Does the shop/canteen sell the things that you need?	45%	56%
SAFE AND HEALTHY RELATIONSHIPS			
6.1	Are prisoners encouraged to support each other here?	70%	65%
6.2	Is the support provided to you by other prisoners (e.g. peer supporters) very/quite good?	83%	70%
6.3	Do most staff here treat you with respect?	58%	64%
6.4	Are there any staff here you could turn to if you had a problem?	73%	78%
6.5	In the last week, has any member of staff talked to you about how you are getting on?	35%	37%
6.7	Do you feel that most staff are interested in your personal welfare?	26%	36%
6.8	Do you feel that most staff understand your personal circumstances?	17%	20%
6.9	Have you thought about harming yourself while in this prison?	68%	53%
	<i>For those who have thought about harming themselves in this prison:</i>		
	Did you feel cared for by staff?	19%	33%
6.11	Has your well-being got better since you have been at this prison?	30%	24%
6.12	Is positive well-being promoted in this prison?	52%	49%
6.13	Are you pregnant or have you given birth in the last six months?	6%	10%
	<i>For those who are pregnant or have given birth in the last six months:</i>		
	Have you been offered any additional support?	0%	30%
6.15	If you wanted to, can you talk to managers, governors or directors in this prison?	29%	27%
6.16	<i>For those who have shared a problem with a manager, governor or director:</i>		

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	Gay/bisexual/other	Heterosexual
Number of completed questionnaires returned	33	111

	Did they try to help you?	35%	27%
FAITH			
7.2	Are you able to speak to the chaplaincy team in private, if you want to?	77%	67%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	92%	85%
7.5	Are your religious beliefs respected here?	69%	77%
RELATIONSHIPS WITH CHILDREN, FAMILY MEMBERS AND SIGNIFICANT OTHERS			
8.1	Have staff here encouraged you to keep in touch with your family/friends?	42%	45%
8.7	Are you able to use a phone every day (if you have credit)?	97%	95%
TIME OUT OF CELL			
9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	17%	16%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	0%	6%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	30%	23%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	3%	3%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Get association	55%	37%
	Exercise outside	55%	37%
	Physical activity outside of your cell (e.g. go to the gym, play sports, exercise classes)	41%	21%
9.6	Does the library have a wide enough range of materials to meet your needs?	39%	42%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	72%	57%
	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	56%	51%
10.3	Is it easy for you to make a complaint?	71%	59%
	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	36%	32%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	33%	25%
HEALTH CARE			
11.1	Since arriving in this prison, have you had any delays getting these things?:		
	Your medication	94%	77%
	Your outside medical appointments	91%	71%
	Your agreed social care package	92%	63%
11.2	Is it very/quite easy to see?:		
	Doctor	13%	13%
	Nurse	43%	37%

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Number of completed questionnaires returned		33	111

	Dentist	7%	12%
	Pharmacist	13%	22%
	Mental health worker	23%	24%
	Substance misuse worker	20%	22%
11.4	Do you think the overall quality of the health services here is very/quite good?	29%	33%

OTHER SUPPORT NEEDS

12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs)?	77%	64%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need?	5%	21%
12.3	Do you have any mental health problems?	90%	81%
	<i>For those who have a mental health problem:</i>		
12.4	Have you been helped with your mental health problems in this prison?	48%	45%
12.5	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	70%	48%
	<i>For those who are neurodivergent:</i>		

12.6	Are you getting the support you need in this prison?	16%	18%
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ALCOHOL AND DRUGS

13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	32%	7%
	<i>For those who have developed a drug or alcohol problem in this prison:</i>		
13.3	Have you received help to manage it?	30%	25%

SAFETY

14.1	Have you ever felt unsafe here?	74%	69%
14.2	Do you feel unsafe now?	32%	31%

PROMOTING POSITIVE BEHAVIOUR

15.1	If you were being bullied/victimised by other prisoners here, would you report it?	29%	54%
	If you were being bullied/victimised by staff here, would you report it?	40%	53%
15.2	Have you been bullied/victimised in this prison by other prisoners?	56%	48%
	Have you been bullied/victimised in this prison by staff?	48%	35%
15.5	Does this prison:		
	Reward good behaviour fairly?	30%	21%
	Deal with bad behaviour fairly?	16%	21%

For those who know that there are opportunities and rewards:

15.7	Do the opportunities and rewards motivate you to behave well?	82%	84%
15.8	Do you think the culture in this prison encourages prisoners to behave well?	25%	25%
15.9	Have you been physically restrained by staff in this prison in the last 6 months?	41%	17%
15.1	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	23%	11%

EDUCATION, SKILLS AND WORK

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	Gay/bisexual/other	Heterosexual
Number of completed questionnaires returned	33	111

<i>For those who have needed reading support:</i>			
16.1	Have you received this in this prison (by education or wing staff, peer support or anyone else in this prison)?	56%	65%
16.3	Has the prison allocated you to the education, training or work that will help you when you are released?	46%	49%

SENTENCE PLAN

17.1	Are your opportunities to progress in this prison very/quite good?	38%	50%
17.2	Do you have a sentence plan?	33%	31%
<i>For those who have a sentence plan:</i>			
17.3	Do you know what your objectives or targets are?	100%	92%
<i>For those who know what their objectives or targets are:</i>			
	Are any staff here supporting you to achieve the objectives or targets?	40%	75%

RETURNING TO THE COMMUNITY

<i>For those who expect to be released in the next 3 months:</i>			
18.3	Is anybody helping you to prepare for your release (people like Prison or Community Offender Manager)?	71%	53%

FINAL QUESTIONS ABOUT THIS PRISON

20.1	Are you able to lead a healthy lifestyle here (for example in relation to your physical, mental, emotional and social well-being) always/most of the time?	31%	33%
20.2	Do you think your experiences in this prison have made you less likely to offend in the future?	45%	68%