

HMP Bullingdon 2025 Survey Results

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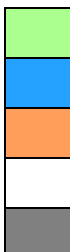
Bullington 2025

Survey responses compared with those from other HMIP surveys of local prisons

In this table summary statistics from Bullington 2025 are compared with the following HMIP survey data:

- Summary statistics from surveys of local prisons conducted since the introduction of the new questionnaire in November 2023 (19 prisons). Please note that this does not include all local prisons.

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171	3,257

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DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION				
1.2	Are you under 21 years of age?	<i>n=170</i>	5%	5%
	Are you under 25 years of age?	<i>n=170</i>	16%	17%
	Are you 50 years of age or older?	<i>n=170</i>	12%	13%
	Are you 70 years of age or older?	<i>n=170</i>	0%	1%
1.3	Are you from an ethnic group other than white?	<i>n=170</i>	26%	31%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	<i>n=170</i>	6%	4%
1.4	Have you been in this prison for less than 6 months?	<i>n=166</i>	71%	67%
1.5	Are you currently serving a sentence?	<i>n=163</i>	44%	41%
	Are you on recall?	<i>n=163</i>	15%	13%
1.6	Is your sentence less than 12 months?	<i>n=161</i>	19%	15%
	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	<i>n=161</i>	1%	1%
7.3	Are you Muslim?	<i>n=166</i>	13%	18%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs)?	<i>n=156</i>	57%	51%
12.3	Do you have any mental health problems?	<i>n=155</i>	69%	66%
19.1	Do you have children under the age of 18?	<i>n=153</i>	48%	49%
19.2	Are you a foreign national?	<i>n=154</i>	9%	14%

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19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	<i>n=153</i>	26%	25%
19.4	Have you ever been in the armed services (e.g. army, navy, air force)?	<i>n=152</i>	8%	6%
19.5	Is your gender female, non-binary or other?	<i>n=155</i>	1%	1%
19.6	Do you identify as transgender or trans?	<i>n=153</i>	2%	2%
19.7	Are you homosexual, bisexual or other sexual orientation?	<i>n=154</i>	6%	5%
ARRIVAL AND RECEPTION				
2.1	When you arrived at this prison, did you spend less than 2 hours in reception?	<i>n=164</i>	30%	33%
2.2	Were you searched in reception?	<i>n=164</i>	100%	98%
	<i>For those who were searched:</i>			
	Was this done in a respectful way?	<i>n=164</i>	74%	74%
2.3	Overall, were you treated very/quite well in reception?	<i>n=164</i>	70%	72%
2.4	When you first arrived, did you have problems with?			
	Feeling depressed	<i>n=157</i>	59%	62%
	Feeling suicidal	<i>n=125</i>	24%	29%
	Needing protection from other prisoners	<i>n=125</i>	22%	21%
	<i>For those who had the following problems, did staff help you with?</i>			
	Feeling depressed	<i>n=93</i>	33%	30%
	Feeling suicidal	<i>n=30</i>	23%	31%
	Needing protection from other prisoners	<i>n=27</i>	44%	44%
	<i>For those who had any problems when they first arrived:</i>			
2.5	Were you able to talk to a member of staff in private?	<i>n=118</i>	49%	37%
2.6	Did you see someone from health care in reception?	<i>n=162</i>	89%	83%
FIRST NIGHT AND INDUCTION				

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3.1	Before you were locked up on your first night here, were you offered?		
	Nicotine replacement (including vapes)	<i>n=161</i>	82% 85%
	Toiletries	<i>n=158</i>	52% 64%
	A shower	<i>n=157</i>	13% 29%
	A free phone call	<i>n=160</i>	45% 47%
	Something to eat	<i>n=157</i>	82% 83%
	The chance to talk to a Listener or Samaritans	<i>n=156</i>	19% 24%
	Support from another prisoner (e.g. Insider or prisoner rep)	<i>n=155</i>	15% 32%
3.2	On your first night in this prison, was your cell very/quite clean?	<i>n=164</i>	42% 34%
3.3	Did you feel safe on your first night here?	<i>n=165</i>	64% 62%
3.4	Did you have numbers put on your PIN phone within 24 hours?	<i>n=164</i>	15% 21%
3.5	In your first few days here, did you get?		
	Items from the prison shop/ canteen	<i>n=166</i>	36% 34%
	Access to clean clothing that fitted you	<i>n=168</i>	57% 50%
	PIN phone credit	<i>n=165</i>	47% 53%
	Your personal property	<i>n=165</i>	41% 41%
3.6	Have you had an induction at this prison?	<i>n=167</i>	86% 85%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	<i>n=143</i>	56% 51%
ON THE WING			
4.1	Are you in a cell on your own?	<i>n=167</i>	25% 30%
4.2	Is your cell call bell normally answered within 5 minutes?	<i>n=168</i>	17% 27%

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4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	<i>n</i> =167	53% 51%
	Can you have a shower every day if you want one?	<i>n</i> =167	90% 76%
	Can you get clean bedding every week if you want it?	<i>n</i> =166	84% 61%
	Can you get cell cleaning materials every week if you want them?	<i>n</i> =167	68% 68%
	Can you get your stored property promptly, if you need it?	<i>n</i> =167	16% 17%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	<i>n</i> =164	50% 47%
	At night?	<i>n</i> =164	57% 59%
4.5	Normally, are these communal areas of your wing or houseblock very/quite clean?		
	Landings and stairs	<i>n</i> =166	73% 76%
	Association areas	<i>n</i> =164	74% 77%
	Servery	<i>n</i> =161	80% 82%
	Showers	<i>n</i> =164	49% 52%
	Exercise yard	<i>n</i> =162	44% 66%
4.6	Have you been on an ACCT in this prison?	<i>n</i> =154	30% 34%
	For those who have been on an ACCT:		
	Did you feel cared for by staff?	<i>n</i> =46	43% 40%
4.7	Is it very/quite easy for you to speak to a Listener if you need to?	<i>n</i> =166	48% 34%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	<i>n</i> =165	32% 31%
5.2	Do you get enough to eat at mealtimes always/most of the time?	<i>n</i> =166	22% 24%

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5.3	Does the shop/canteen sell the things that you need?	<i>n=166</i>	65% 54%
5.4	Can you use catalogues/other providers to buy the things you need?	<i>n=163</i>	54% 50%
RELATIONSHIPS WITH STAFF			
6.1	Do most staff here treat you with respect?	<i>n=165</i>	64% 65%
6.2	Are there any staff here you could turn to if you had a problem?	<i>n=162</i>	68% 65%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	<i>n=165</i>	33% 33%
6.4	Do you have a named officer (key worker)?	<i>n=166</i>	62% 58%
	<i>For those who have a named officer (key worker):</i>		
	Is your named officer (key worker) very/quite helpful?	<i>n=103</i>	55% 58%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	<i>n=165</i>	45% 34%
	If so, do things sometimes change?	<i>n=74</i>	35% 36%
6.6	If you want to, can you talk to managers, governors or directors in this prison?	<i>n=166</i>	21% 21%
6.7	Have you shared a problem with a manager, governor or director?	<i>n=166</i>	49% 52%
	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	<i>n=81</i>	31% 32%
FAITH			
7.1	Have you spoken to the Chaplaincy team in this prison?	<i>n=165</i>	72% 62%
7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	<i>n=165</i>	53% 50%
7.3	Do you have a religion?	<i>n=166</i>	72% 69%
	<i>For those who have a religion:</i>		
7.4	Are you able to attend religious services, if you want to?	<i>n=119</i>	81% 77%
7.5	Are your religious beliefs respected here?	<i>n=116</i>	72% 65%
CONTACT WITH FAMILY AND FRIENDS			

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8.1	Have you been able to see your family/friends more than once in the last month:		
	In person (prison visit)?	<i>n</i> =125	34% 38%
	Using video calling?	<i>n</i> =91	9% 12%
8.2	Do visits usually start and finish on time?	<i>n</i> =124	22% 27%
8.3	Are your visitors usually treated respectfully by staff all/ most of the time?	<i>n</i> =82	68% 60%
8.4	Is it very/quite easy for your family and friends to get here?	<i>n</i> =129	30% 40%
8.5	Have staff here encouraged you to keep in touch with your family/friends?	<i>n</i> =162	27% 27%
8.6	Have you had any problems with sending or receiving?		
	Emails	<i>n</i> =142	42% 42%
	Letters	<i>n</i> =147	38% 48%
	Parcels	<i>n</i> =141	42% 45%
8.7	Are you able to use a phone every day (if you have credit)?	<i>n</i> =160	86% 88%
TIME OUT OF CELL			
9.1	Do you know what the unlock and lock-up times are supposed to be here?	<i>n</i> =159	87% 80%
	For those who know what the unlock and lock-up times are supposed to be:		
	Are these times usually kept to?	<i>n</i> =138	55% 49%
9.2	Do you usually spend less than 2 hours out of your cell each day on Monday - Fridays?	<i>n</i> =160	40% 51%
	Do you usually spend 10 hours or more out of your cell each day on Monday - Fridays?	<i>n</i> =160	3% 2%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	<i>n</i> =153	23% 59%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	<i>n</i> =153	2% 1%
9.3	How many times in a normal week can you complete domestic tasks?		
	Once or more	<i>n</i> =153	81% 78%

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	Three times or more	<i>n</i> =153	48%	47%
	More than five times	<i>n</i> =153	31%	27%
	How many times in a normal week can you get association?			
	Once or more	<i>n</i> =157	87%	89%
	Three times or more	<i>n</i> =157	70%	70%
	More than five times	<i>n</i> =157	55%	47%
	How many times in a normal week can you get exercise outside?			
	Once or more	<i>n</i> =158	91%	92%
	Three times or more	<i>n</i> =158	71%	69%
	More than five times	<i>n</i> =158	59%	46%
	How many times in a normal week can you go to the gym or play sports?			
	Once or more	<i>n</i> =157	79%	73%
	Three times or more	<i>n</i> =157	47%	26%
	More than five times	<i>n</i> =157	4%	6%
9.4	At the weekend, are you able to?			
	Complete domestic tasks	<i>n</i> =150	73%	66%
	Get association	<i>n</i> =157	84%	83%
	Exercise outside	<i>n</i> =159	88%	83%
	Go to the gym or play sports	<i>n</i> =156	52%	40%
9.5	Are you able to visit the library once a week or more?	<i>n</i> =153	58%	44%
	Are you able to borrow library materials kept on the wing once a week or more?	<i>n</i> =148	61%	40%
	Are you able to get things from the library delivered to the wing once a week or more?	<i>n</i> =148	28%	24%

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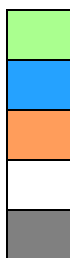
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9.6	Does the library have a wide enough range of materials to meet your needs?	<i>n=105</i>	57%	49%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS				
10.1	Is it easy for you to make an application?	<i>n=163</i>	55%	57%
	<i>For those who have made an application are they usually dealt with:</i>			
10.2	Fairly?	<i>n=128</i>	48%	44%
	Within 7 days?	<i>n=138</i>	41%	37%
10.3	Is it easy for you to make a complaint?	<i>n=161</i>	55%	48%
	<i>For those who have made a complaint are they usually dealt with:</i>			
10.4	Fairly?	<i>n=93</i>	22%	27%
	Within 7 days?	<i>n=92</i>	24%	25%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	<i>n=109</i>	39%	36%
10.6	Do you know how to contact the following organisations?			
	The Independent Prisoner Complaint Investigations	<i>n=162</i>	26%	27%
	The Independent Monitoring Board	<i>n=159</i>	41%	36%
	<i>For those who need it, is it easy to?</i>			
10.7	Communicate with your solicitor or legal representative	<i>n=157</i>	38%	41%
	Attend legal visits	<i>n=151</i>	46%	46%
10.8	Have staff opened letters from your solicitor or legal representative when you were not present?	<i>n=158</i>	59%	63%
	<i>For those who have had legal letters opened when they were not present:</i>			
	Did staff tell you why?	<i>n=93</i>	25%	25%
HEALTH CARE				
11.1	Since arriving in this prison, have you experienced any delays accessing?			
	Your medication	<i>n=130</i>	70%	68%
	Your outside medical appointments	<i>n=101</i>	53%	55%

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	Your agreed social care package	<i>n</i> =95	55%	53%
11.2	Is it very/quite easy to see?			
	Doctor	<i>n</i> =161	16%	21%
	Nurse	<i>n</i> =160	26%	38%
	Dentist	<i>n</i> =158	10%	11%
	Pharmacist	<i>n</i> =158	31%	31%
	Mental health worker	<i>n</i> =158	21%	22%
	Substance misuse worker	<i>n</i> =154	30%	28%
11.3	Do you think the quality of the health service is very/quite good from?			
	Doctor	<i>n</i> =160	36%	36%
	Nurse	<i>n</i> =159	40%	47%
	Dentist	<i>n</i> =154	24%	23%
	Pharmacist	<i>n</i> =156	35%	36%
	Mental health worker	<i>n</i> =155	26%	28%
	Substance misuse worker	<i>n</i> =151	31%	29%
11.4	Do you think the overall quality of the health services here is very/quite good?	<i>n</i> =155	33%	33%
	<i>For those who are due to be released in the next month:</i>			
11.5	Are you confident there are adequate plans to continue your health care?	<i>n</i> =48	33%	36%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	<i>n</i> =157	39%	31%
OTHER SUPPORT NEEDS				
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs)?	<i>n</i> =156	57%	51%
	<i>For those who have a disability:</i>			
12.2	Are you getting the support you need in this prison?	<i>n</i> =79	22%	23%

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12.3	Do you have any mental health problems?	<i>n=155</i>	69%	66%
<i>For those who have needed help with their mental health problems:</i>				
12.4	Have you been helped with your mental health problems in this prison?	<i>n=107</i>	30%	30%
12.5	Has your mental health got better since arriving at this prison?	<i>n=151</i>	16%	9%
ALCOHOL AND DRUGS				
13.1	Do you have a drug or alcohol problem?	<i>n=154</i>	40%	32%
<i>For those who have a drug or alcohol problem:</i>				
13.2	Have you told staff about your drug or alcohol problem?	<i>n=61</i>	89%	89%
<i>For those who have told staff:</i>				
	Have you received help to manage it?	<i>n=54</i>	57%	61%
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	<i>n=152</i>	15%	15%
<i>For those who have developed a drug or alcohol problem in this prison:</i>				
	Have you received help to manage your drug or alcohol problem (including medication not prescribed to you)?	<i>n=23</i>	17%	24%
<i>For those who have a drug or alcohol problem and are due to be released in the next month:</i>				
13.4	Do you know who to contact for support for your drug or alcohol problem when you leave this prison?	<i>n=20</i>	80%	70%
13.5	In this prison, is it easy/ very easy to get?			
	Illicit drugs	<i>n=150</i>	41%	39%
	Alcohol	<i>n=147</i>	32%	24%
	Medication not prescribed to you	<i>n=149</i>	41%	38%
SAFETY				
14.1	Have you ever felt unsafe here?	<i>n=157</i>	54%	57%
14.2	Do you feel unsafe now?	<i>n=154</i>	26%	28%
14.3	Would you report it if you were being bullied/ victimised in this prison by:			
	Other prisoners?	<i>n=151</i>	40%	31%

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	Staff?	<i>n=150</i>	41%	36%
14.4	Have you been bullied/ victimised in this prison by other prisoners?	<i>n=153</i>	33%	33%
14.5	Have you experienced the following bullying/victimisation by other prisoners:			
	Verbal abuse?	<i>n=153</i>	21%	22%
	Threats or intimidation?	<i>n=153</i>	17%	22%
	Physical assault?	<i>n=153</i>	14%	13%
	Sexual assault?	<i>n=153</i>	4%	3%
	Theft of canteen or property?	<i>n=153</i>	18%	20%
	Other bullying/victimisation?	<i>n=153</i>	11%	14%
14.4	Have you been bullied/ victimised in this prison by staff?	<i>n=155</i>	42%	38%
14.5	Have you experienced the following bullying/victimisation by staff:			
	Verbal abuse?	<i>n=155</i>	29%	29%
	Threats or intimidation?	<i>n=155</i>	26%	22%
	Physical assault?	<i>n=38</i>	12%	11%
	Sexual assault?	<i>n=155</i>	6%	4%
	Theft of canteen or property?	<i>n=155</i>	15%	10%
	Other bullying/victimisation?	<i>n=155</i>	22%	20%
BEHAVIOUR MANAGEMENT				
15.1	Does this prison:			
	Reward good behaviour fairly?	<i>n=153</i>	25%	21%
	Deal with bad behaviour fairly?	<i>n=149</i>	20%	21%
15.2	Are there opportunities to motivate people in this prison?	<i>n=151</i>	27%	19%
	<i>For those who know that there are opportunities and rewards are:</i>			

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	3,257

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15.3	Do the opportunities and rewards in this prison motivate you to behave well?	<i>n</i> =41	95%	82%
15.4	Do you think the culture within this prison encourages prisoners to behave well?	<i>n</i> =151	23%	17%
15.5	Have you been restrained by staff in this prison in the last 6 months?	<i>n</i> =151	24%	27%
	<i>For those who have been restrained in the last 6 months:</i>			
	Did anyone come and talk to you about it afterwards?	<i>n</i> =36	22%	17%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	<i>n</i> =146	18%	20%
	<i>For those who have spent one or more nights in the segregation unit in this prison in the last 6 months:</i>			
	Were you treated well by segregation staff?	<i>n</i> =27	44%	44%
	Could you shower every day?	<i>n</i> =26	65%	49%
	Could you go outside for exercise every day?	<i>n</i> =27	67%	50%
	Could you use the phone every day (if you had credit)?	<i>n</i> =27	67%	51%
EDUCATION, SKILLS AND WORK				
16.1	Have you needed support with reading needs in this prison?	<i>n</i> =151	46%	51%
	<i>For those who have needed support:</i>			
	Have you been supported (this could include education or wing staff, peer support or anyone else in this prison)?	<i>n</i> =69	45%	50%
16.2	Do you have any learning difficulties (dyslexia or any other conditions that impact on your learning?)	<i>n</i> =151	36%	34%
	<i>For those who have learning difficulties:</i>			
16.3	Have you received help and support from education staff for your learning difficulties?	<i>n</i> =53	32%	33%
16.4	In this prison, have you done the following activities?			
	Education	<i>n</i> =151	70%	63%
	Vocational or skills training	<i>n</i> =144	51%	49%
	Prison job	<i>n</i> =148	66%	67%
	Work outside of the prison	<i>n</i> =146	43%	39%

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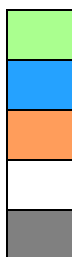
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	<i>For those who have done the following activities while in this prison, do you think they will help you on release?</i>		
	Education	<i>n=106</i>	56% 63%
	Vocational or skills training	<i>n=74</i>	47% 58%
	Prison job	<i>n=98</i>	40% 50%
	Work outside of the prison	<i>n=63</i>	43% 57%
16.5	Has the prison allocated you to the education, training or work that will benefit you when you are released?	<i>n=117</i>	33% 32%
16.6	Do wing staff encourage you to attend education, training or work?	<i>n=124</i>	35% 38%
SENTENCE PLAN			
17.1	Do you have a sentence plan?	<i>n=63</i>	29% 29%
	<i>For those who have a sentence plan:</i>		
17.2	Do you know what your objectives or targets are?	<i>n=18</i>	56% 74%
	<i>For those who know what their objectives or targets are:</i>		
	Do you understand what you need to do to achieve your objectives or targets?	<i>n=10</i>	90% 85%
	Are any staff here supporting you to achieve the objectives or targets?	<i>n=10</i>	30% 50%
	Have you been involved in setting the objectives or targets?	<i>n=10</i>	50% 58%
RETURNING TO THE COMMUNITY			
18.1	Do you expect to be released in the next 3 months?	<i>n=150</i>	37% 31%
	<i>For those who expect to be released in the next 3 months:</i>		
18.2	Is this prison very/quite near to your home area or the address you will be released to?	<i>n=55</i>	47% 55%
18.3	Is anybody helping you to get ready for your release (e.g. Prison or Community Offender Manager)?	<i>n=55</i>	49% 42%
18.4	Do you need help to sort out the following for when you are released?		
	Finding accommodation	<i>n=54</i>	72% 66%
	Getting employment	<i>n=52</i>	60% 56%

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	Sorting out benefits	<i>n=52</i>	67%	73%
	Finances and debt	<i>n=50</i>	54%	61%
	Opening a bank account	<i>n=52</i>	48%	48%
	Getting photo ID?	<i>n=52</i>	54%	60%
18.4	Are you getting help to sort out the following for when you are released, if you need it?			
	Finding accommodation	<i>n=39</i>	41%	29%
	Getting employment	<i>n=31</i>	32%	25%
	Sorting out benefits	<i>n=35</i>	31%	33%
	Finances and debt	<i>n=27</i>	15%	23%
	Opening a bank account	<i>n=25</i>	32%	31%
	Getting photo ID	<i>n=28</i>	18%	25%
FINAL QUESTIONS ABOUT THIS PRISON				
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	<i>n=150</i>	53%	50%

Bullington 2025

Survey responses compared with those from the previous survey

In this table summary statistics from Bullington 2025 are compared with the following HMIP survey data:

- Summary statistics from Bullington 2022.

Please note that we do not have comparable data for the new questions introduced in November 2023.

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Bullington 2025

Bullington 2022

171

173

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DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION				
1.2	Are you under 21 years of age?	<i>n=170</i>	5%	8%
	Are you under 25 years of age?	<i>n=170</i>	16%	
	Are you 50 years of age or older?	<i>n=170</i>	12%	10%
	Are you 70 years of age or older?	<i>n=170</i>	0%	0%
1.3	Are you from an ethnic group other than white?	<i>n=170</i>	26%	34%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	<i>n=170</i>	6%	4%
1.4	Have you been in this prison for less than 6 months?	<i>n=166</i>	71%	62%
1.5	Are you currently serving a sentence?	<i>n=163</i>	44%	39%
	Are you on recall?	<i>n=163</i>	15%	13%
1.6	Is your sentence less than 12 months?	<i>n=161</i>	19%	19%
	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	<i>n=161</i>	1%	2%
7.3	Are you Muslim?	<i>n=166</i>	13%	19%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	<i>n=156</i>	57%	39%
12.3	Do you have any mental health problems?	<i>n=155</i>	69%	59%
19.1	Do you have children under the age of 18?	<i>n=153</i>	48%	43%
19.2	Are you a foreign national?	<i>n=154</i>	9%	11%

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19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	<i>n=153</i>	26%	24%
19.4	Have you ever been in the armed services (e.g. army, navy, air force)?	<i>n=152</i>	8%	3%
19.5	Is your gender female, non-binary or other?	<i>n=155</i>	1%	1%
19.6	Do you identify as transgender or trans?	<i>n=153</i>	2%	0%
19.7	Are you homosexual, bisexual or other sexual orientation?	<i>n=154</i>	6%	4%
ARRIVAL AND RECEPTION				
2.1	When you arrived at this prison, did you spend less than 2 hours in reception?	<i>n=164</i>	30%	45%
2.2	Were you searched in reception?	<i>n=164</i>	100%	
	<i>For those who were searched:</i>			
	Was this done in a respectful way?	<i>n=164</i>	74%	
2.3	Overall, were you treated very/quite well in reception?	<i>n=164</i>	70%	77%
2.4	When you first arrived, did you have problems with?			
	Feeling depressed	<i>n=157</i>	59%	
	Feeling suicidal	<i>n=125</i>	24%	
	Needing protection from other prisoners	<i>n=125</i>	22%	
	<i>For those who had the following problems, did staff help you with?</i>			
	Feeling depressed	<i>n=93</i>	33%	
	Feeling suicidal	<i>n=30</i>	23%	
	Needing protection from other prisoners	<i>n=27</i>	44%	
	<i>For those who had any problems when they first arrived:</i>			
2.5	Were you able to talk to a member of staff in private?	<i>n=118</i>	49%	
2.6	Did you see someone from health care in reception?	<i>n=162</i>	89%	
FIRST NIGHT AND INDUCTION				

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3.1	Before you were locked up on your first night here, were you offered?		
	Nicotine replacement (including vapes)	<i>n</i> =161	82%
	Toiletries	<i>n</i> =158	52%
	A shower	<i>n</i> =157	13%
	A free phone call	<i>n</i> =160	45%
	Something to eat	<i>n</i> =157	82%
	The chance to talk to a Listener or Samaritans	<i>n</i> =156	19%
	Support from another prisoner (e.g. Insider or prisoner rep)	<i>n</i> =155	15%
3.2	On your first night in this prison, was your cell very/quite clean?	<i>n</i> =164	42%
3.3	Did you feel safe on your first night here?	<i>n</i> =165	64%
3.4	Did you have numbers put on your PIN phone within 24 hours?	<i>n</i> =164	15%
3.5	In your first few days here, did you get?		
	Items from the prison shop/canteen	<i>n</i> =166	36%
	Access to clean clothing that fitted you	<i>n</i> =168	57%
	PIN phone credit	<i>n</i> =165	47%
	Your personal property	<i>n</i> =165	41%
3.6	Have you had an induction at this prison?	<i>n</i> =167	86%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	<i>n</i> =143	56%
ON THE WING			
4.1	Are you in a cell on your own?	<i>n</i> =167	25%
4.2	Is your cell call bell normally answered within 5 minutes?	<i>n</i> =168	17%

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4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	<i>n</i> =167	53%
	Can you have a shower every day if you want one?	<i>n</i> =167	90%
	Can you get clean bedding every week if you want it?	<i>n</i> =166	84%
	Can you get cell cleaning materials every week if you want them?	<i>n</i> =167	68%
	Can you get your stored property promptly, if you need it?	<i>n</i> =167	16%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	<i>n</i> =164	50%
	At night?	<i>n</i> =164	57%
4.5	Normally, are these communal areas of your wing or houseblock very/quite clean?		
	Landings and stairs	<i>n</i> =166	73%
	Association areas	<i>n</i> =164	74%
	Servery	<i>n</i> =161	80%
	Showers	<i>n</i> =164	49%
	Exercise yard	<i>n</i> =162	44%
4.6	Have you been on an ACCT in this prison?	<i>n</i> =154	30%
	For those who have been on an ACCT:		
	Did you feel cared for by staff?	<i>n</i> =46	43%
4.7	Is it very/quite easy for you to speak to a Listener if you need to?	<i>n</i> =166	48%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	<i>n</i> =165	32%
5.2	Do you get enough to eat at mealtimes always/most of the time?	<i>n</i> =166	22%

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5.3	Does the shop/canteen sell the things that you need?	<i>n=166</i>	65%	54%
5.4	Can you use catalogues/other providers to buy the things you need?	<i>n=163</i>	54%	
RELATIONSHIPS WITH STAFF				
6.1	Do most staff here treat you with respect?	<i>n=165</i>	64%	68%
6.2	Are there any staff here you could turn to if you had a problem?	<i>n=162</i>	68%	71%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	<i>n=165</i>	33%	32%
6.4	Do you have a named officer (key worker)?	<i>n=166</i>	62%	51%
	<i>For those who have a named officer (key worker):</i>			
	Is your named officer (key worker) very/quite helpful?	<i>n=103</i>	55%	43%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	<i>n=165</i>	45%	34%
	If so, do things sometimes change?	<i>n=74</i>	35%	29%
6.6	If you want to, can you talk to managers, governors or directors in this prison?	<i>n=166</i>	21%	14%
6.7	Have you shared a problem with a manager, governor or director?	<i>n=166</i>	49%	52%
	<i>For those who have shared a problem with a manager, governor or director:</i>			
	Did they try to help you?	<i>n=81</i>	31%	31%
FAITH				
7.1	Have you spoken to the Chaplaincy team in this prison?	<i>n=165</i>	72%	
7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	<i>n=165</i>	53%	
7.3	Do you have a religion?	<i>n=166</i>	72%	64%
	<i>For those who have a religion:</i>			
7.4	Are you able to attend religious services, if you want to?	<i>n=119</i>	81%	74%
7.5	Are your religious beliefs respected here?	<i>n=116</i>	72%	62%
CONTACT WITH FAMILY AND FRIENDS				

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8.1	Have you been able to see your family and friends more than once in the last month:		
	In person (prison visit)?	<i>n=125</i>	34%
	Using video calling?	<i>n=91</i>	9%
8.2	Do visits usually start and finish on time?	<i>n=124</i>	22%
8.3	Are your visitors usually treated respectfully by staff all/most of the time?	<i>n=82</i>	68%
8.4	Is it very/quite easy for your family and friends to get here?	<i>n=129</i>	30%
8.5	Have staff here encouraged you to keep in touch with your family and friends?	<i>n=162</i>	27%
8.6	Have you had any problems with sending or receiving?		
	Emails	<i>n=142</i>	42%
	Letters	<i>n=147</i>	38%
	Parcels	<i>n=141</i>	42%
8.7	Are you able to use a phone every day (if you have credit)?	<i>n=160</i>	86%
TIME OUT OF CELL			
9.1	Do you know what the unlock and lock-up times are supposed to be here?	<i>n=159</i>	87%
	For those who know what the unlock and lock-up times are supposed to be:		
	Are these times usually kept to?	<i>n=138</i>	55%
9.2	Do you usually spend less than 2 hours out of your cell each day on Monday - Fridays?	<i>n=160</i>	40%
	Do you usually spend 10 hours or more out of your cell each day on Monday - Fridays?	<i>n=160</i>	3%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	<i>n=153</i>	23%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	<i>n=153</i>	2%
9.3	How many times in a normal week can you complete domestic tasks?		
	Once or more	<i>n=153</i>	81%

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	Three times or more	<i>n</i> =153	48%	
	More than five times	<i>n</i> =153	31%	
	How many times in a normal week can you get association?			
	Once or more	<i>n</i> =157	87%	
	Three times or more	<i>n</i> =157	70%	
	More than five times	<i>n</i> =157	55%	
	How many times in a normal week can you get exercise outside?			
	Once or more	<i>n</i> =158	91%	
	Three times or more	<i>n</i> =158	71%	
	More than five times	<i>n</i> =158	59%	
	How many times in a normal week can you go to the gym or play sports?			
	Once or more	<i>n</i> =157	79%	
	Three times or more	<i>n</i> =157	47%	
	More than five times	<i>n</i> =157	4%	
9.4	At the weekend, are you able to?			
	Complete domestic tasks	<i>n</i> =150	73%	
	Get association	<i>n</i> =157	84%	
	Exercise outside	<i>n</i> =159	88%	
	Go to the gym or play sports	<i>n</i> =156	52%	
9.5	Are you able to visit the library once a week or more?	<i>n</i> =153	58%	64%
	Are you able to borrow library items kept on the wing once a week or more?	<i>n</i> =148	61%	
	Are you able to get things from the library delivered to the wing once a week or more?	<i>n</i> =148	28%	24%

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9.6	Does the library have a wide enough range of materials to meet your needs?	<i>n=105</i>	57%	49%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS				
10.1	Is it easy for you to make an application?	<i>n=163</i>	55%	64%
	<i>For those who have made an application are they usually dealt with:</i>			
10.2	Fairly?	<i>n=128</i>	48%	49%
	Within 7 days?	<i>n=138</i>	41%	29%
10.3	Is it easy for you to make a complaint?	<i>n=161</i>	55%	46%
	<i>For those who have made a complaint are they usually dealt with:</i>			
10.4	Fairly?	<i>n=93</i>	22%	22%
	Within 7 days?	<i>n=92</i>	24%	25%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	<i>n=109</i>	39%	34%
10.6	Do you know how to contact the following organisations?			
	Independent Prisoner Complaint Investigations	<i>n=162</i>	26%	
	Independent Monitoring Board (IMB)	<i>n=159</i>	41%	
	<i>For those who need it, is it easy to?</i>			
10.7	Communicate with your solicitor or legal representative	<i>n=157</i>	38%	40%
	Attend legal visits	<i>n=151</i>	46%	54%
10.8	Have staff here ever opened letters from your solicitor or legal representative when you were not present?	<i>n=158</i>	59%	
	<i>For those who have had legal letters opened when they were not present:</i>			
	Were you told why?	<i>n=93</i>	25%	
HEALTH CARE				
11.1	Since arriving in this prison have you experienced any delays getting these things?			
	Your medication	<i>n=130</i>	70%	

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	Your outside medical appointments	<i>n=101</i>	53%	
	Your agreed social care package	<i>n=95</i>	55%	
11.2	Is it very/quite easy to see?			
	Doctor	<i>n=161</i>	16%	15%
	Nurse	<i>n=160</i>	26%	33%
	Dentist	<i>n=158</i>	10%	5%
	Pharmacist	<i>n=158</i>	31%	41%
	Mental health worker	<i>n=158</i>	21%	17%
	Substance misuse worker	<i>n=154</i>	30%	33%
11.3	Do you think the quality of the health service is very/quite good from?			
	Doctor	<i>n=160</i>	36%	35%
	Nurse	<i>n=159</i>	40%	45%
	Dentist	<i>n=154</i>	24%	20%
	Pharmacist	<i>n=156</i>	35%	39%
	Mental health worker	<i>n=155</i>	26%	18%
	Substance misuse worker	<i>n=151</i>	31%	37%
11.4	Do you think the overall quality of the health services here is very/quite good?	<i>n=155</i>	33%	28%
	<i>For those who are due to be released in the next month:</i>			
11.5	Are you confident there are adequate plans to continue your health care?	<i>n=48</i>	33%	
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	<i>n=157</i>	39%	
OTHER SUPPORT NEEDS				
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	<i>n=156</i>	57%	39%
	<i>For those who have a disability:</i>			

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12.2	Are you getting the support you need in this prison?	<i>n</i> =79	22%	12%
12.3	Do you have any mental health problems?	<i>n</i> =155	69%	59%
<i>For those who have any mental health problems:</i>				
12.4	Have you been helped with your mental health problems in this prison?	<i>n</i> =107	30%	
12.5	Has your mental health got better since arriving at this prison?	<i>n</i> =151	16%	9%
ALCOHOL AND DRUGS				
13.1	Do you have a drug or alcohol problem?	<i>n</i> =154	40%	
<i>For those who have a drug or alcohol problem:</i>				
13.2	Have you told staff about your drug or alcohol problem?	<i>n</i> =61	89%	
<i>For those who have told staff:</i>				
	Have you received help to manage it?	<i>n</i> =54	57%	
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	<i>n</i> =152	15%	
<i>For those who have developed a drug or alcohol problem in this prison:</i>				
	Have you received help to manage your drug or alcohol problem (including medication not prescribed to you)?	<i>n</i> =23	17%	
<i>For those who have a drug or alcohol problem and are due to be released in the next month:</i>				
13.4	Do you know who to contact for support for your drug or alcohol problem when you leave this prison?	<i>n</i> =20	80%	
13.5	In this prison, is it easy/very easy to get?			
	Illicit drugs	<i>n</i> =150	41%	31%
	Alcohol	<i>n</i> =147	32%	27%
	Medication not prescribed to you	<i>n</i> =149	41%	
SAFETY				
14.1	Have you ever felt unsafe here?	<i>n</i> =157	54%	54%
14.2	Do you feel unsafe now?	<i>n</i> =154	26%	27%
14.3	Would you report it if you were being bullied/victimised in this prison by:			

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	Other prisoners?	<i>n=151</i>	40%	
	Staff?	<i>n=150</i>	41%	
14.4	Have you been bullied/victimised in this prison by other prisoners?	<i>n=153</i>	33%	
14.5	Have you experienced the following bullying/victimisation by other prisoners:			
	Verbal abuse?	<i>n=153</i>	21%	
	Threats or intimidation?	<i>n=153</i>	17%	
	Physical assault?	<i>n=153</i>	14%	
	Sexual assault?	<i>n=153</i>	4%	
	Theft of canteen or property?	<i>n=153</i>	18%	
	Other bullying/victimisation?	<i>n=153</i>	11%	
14.4	Have you been bullied/victimised in this prison by staff?	<i>n=155</i>	42%	
14.5	Have you experienced the following bullying/victimisation by staff:			
	Verbal abuse?	<i>n=155</i>	29%	
	Threats or intimidation?	<i>n=155</i>	26%	
	Physical assault?	<i>n=155</i>	12%	
	Sexual assault?	<i>n=155</i>	6%	
	Theft of canteen or property?	<i>n=155</i>	15%	
	Other bullying/victimisation?	<i>n=155</i>	22%	
BEHAVIOUR MANAGEMENT				
15.1	Does this prison:			
	Reward good behaviour fairly?	<i>n=153</i>	25%	
	Deal with bad behaviour fairly?	<i>n=149</i>	20%	

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15.2	Are there opportunities and rewards to motivate people in this prison?	<i>n</i> =151	27%	
	<i>For those who know that there are opportunities and rewards are:</i>			
15.3	Do the opportunities and rewards in this prison motivate you to behave well?	<i>n</i> =41	95%	
15.4	Do you think the culture in this prison encourages prisoners to behave well?	<i>n</i> =151	23%	
15.5	Have you been restrained by staff in this prison in the last 6 months?	<i>n</i> =151	24%	10%
	<i>For those who have been restrained in the last 6 months:</i>			
	Did anyone come and talk to you about it afterwards?	<i>n</i> =36	22%	41%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	<i>n</i> =146	18%	
	<i>For those who have spent one or more nights in the segregation unit in this prison in the last 6 months:</i>			
	Were you treated well by segregation staff?	<i>n</i> =27	44%	74%
	Could you shower every day?	<i>n</i> =26	65%	53%
	Could you go outside for exercise every day?	<i>n</i> =27	67%	44%
	Could you use the phone every day (if you had credit)?	<i>n</i> =27	67%	72%
EDUCATION, SKILLS AND WORK				
16.1	Have you needed support with reading needs in this prison?	<i>n</i> =151	46%	
	<i>For those who have needed support:</i>			
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	<i>n</i> =69	45%	
16.2	Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)?	<i>n</i> =151	36%	
	<i>For those who have learning difficulties:</i>			
16.3	Have you received help and support from education staff for your learning difficulties?	<i>n</i> =53	32%	
16.4	In this prison, have you done the following activities?			
	Education	<i>n</i> =151	70%	62%
	Vocational or skills training	<i>n</i> =144	51%	49%

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	Prison job	<i>n=148</i>	66%	65%
	Work outside of the prison	<i>n=146</i>	43%	
	<i>For those who have done the following activities while in this prison, do you think they will help you when you are released?</i>			
	Education	<i>n=106</i>	56%	65%
	Vocational or skills training	<i>n=74</i>	47%	71%
	Prison job	<i>n=98</i>	40%	49%
	Work outside of the prison	<i>n=63</i>	43%	
16.5	Has the prison allocated you to the education, training or work that will help you when you are released?	<i>n=117</i>	33%	
16.6	Do wing staff encourage you to go to education, training or work?	<i>n=124</i>	35%	28%
SENTENCE PLAN				
17.1	Do you have a sentence plan?	<i>n=63</i>	29%	
	<i>For those who have a sentence plan:</i>			
17.2	Do you know what your objectives or targets are?	<i>n=18</i>	56%	
	<i>For those who know what their objectives or targets are:</i>			
	Do you understand what you need to do to achieve your objectives or targets?	<i>n=10</i>	90%	
	Are any staff here supporting you to achieve the objectives or targets?	<i>n=10</i>	30%	
	Have you been involved in setting the objectives or targets?	<i>n=10</i>	50%	
RETURNING TO THE COMMUNITY				
18.1	Do you expect to be released in the next 3 months?	<i>n=150</i>	37%	35%
	<i>For those who expect to be released in the next 3 months:</i>			
18.2	Is this prison very/quite near to your home area or the address you will be released to?	<i>n=55</i>	47%	39%
18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	<i>n=55</i>	49%	40%
18.4	Do you need help to sort out the following for when you are released?			

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	Finding accommodation	<i>n=54</i>	72%	73%
	Getting employment	<i>n=52</i>	60%	56%
	Sorting out benefits	<i>n=52</i>	67%	68%
	Finances and debt	<i>n=50</i>	54%	61%
	Opening a bank account	<i>n=52</i>	48%	
	Getting photo ID	<i>n=52</i>	54%	
18.4	Are you getting help to sort out the following for when you are released, if you need it?			
	Finding accommodation	<i>n=39</i>	41%	21%
	Getting employment	<i>n=31</i>	32%	14%
	Sorting out benefits	<i>n=35</i>	31%	29%
	Finances and debt	<i>n=27</i>	15%	20%
	Opening a bank account	<i>n=25</i>	32%	
	Getting photo ID	<i>n=28</i>	18%	
FINAL QUESTIONS ABOUT THIS PRISON				
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	<i>n=150</i>	53%	60%

Bullingdon 2025

Comparison of survey responses from different residential locations

In this table responses from the vulnerable prisoner unit (E wing) are compared with those from rest of the establishment.

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Vulnerable prisoner unit (E wing)	Rest of the establishment
36	132

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 21 years of age?	0%	7%
	Are you under 25 years of age?	3%	20%
	Are you 50 years of age or older?	37%	6%
	Are you 70 years of age or older?	0%	0%
1.3	Are you from an ethnic group other than white?	6%	32%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	0%	8%
1.4	Have you been in this prison for less than 6 months?	69%	72%
1.5	Are you currently serving a sentence?	50%	42%
	Are you on recall?	16%	15%
1.6	Is your sentence less than 12 months?	6%	23%
	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	0%	1%
7.3	Are you Muslim?	8%	14%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	72%	52%

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Vulnerable prisoner unit (E wing)	Rest of the establishment
36	132

12.3	Do you have any mental health problems?	77%	67%
19.1	Do you have children under the age of 18?	31%	55%
19.2	Are you a foreign national?	3%	11%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	14%	31%
19.4	Have you ever been in the armed services (e.g. army, navy, air force)?	11%	6%
19.5	Is your gender female, non-binary or other?	3%	1%
19.6	Do you identify as transgender or trans?	6%	1%
19.7	Are you homosexual, bisexual or other sexual orientation?	14%	3%
ARRIVAL AND RECEPTION			
2.1	When you arrived at this prison, did you spend less than 2 hours in reception?	27%	30%
2.2	Were you searched in reception?	100%	100%
	<i>For those who were searched:</i>		
	Was this done in a respectful way?	76%	73%
2.3	Overall, were you treated very/quite well in reception?	73%	70%
2.4	When you first arrived, did you have problems with?		
	Feeling depressed	59%	59%
	Feeling suicidal	24%	23%
	Needing protection from other prisoners	29%	20%
	<i>For those who had the following problems, did staff help you with?</i>		

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Vulnerable prisoner unit (E wing)	Rest of the establishment
36	132

	Feeling depressed	26%	36%
	Feeling suicidal	14%	27%
	Needing protection from other prisoners	50%	42%
	<i>For those who had any problems when they first arrived:</i>		
2.5	Were you able to talk to a member of staff in private?	42%	52%
2.6	Did you see someone from health care in reception?	85%	90%
FIRST NIGHT AND INDUCTION			
3.1	Before you were locked up on your first night here, were you offered?		
	Nicotine replacement (including vapes)	80%	82%
	Toiletries	57%	50%
	A shower	6%	14%
	A free phone call	38%	48%
	Something to eat	76%	83%
	The chance to talk to a Listener or Samaritans	6%	23%
	Support from another prisoner (e.g. Insider or prisoner rep)	11%	17%
3.2	On your first night in this prison, was your cell very/quite clean?	49%	40%
3.3	Did you feel safe on your first night here?	63%	65%
3.4	Did you have numbers put on your PIN phone within 24 hours?	3%	17%
3.5	In your first few days here, did you get?		

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Vulnerable prisoner unit (E wing)	Rest of the establishment
36	132

	Items from the prison shop/canteen	28%	39%
	Access to clean clothing that fitted you	53%	60%
	PIN phone credit	37%	50%
	Your personal property	42%	40%
3.6	Have you had an induction at this prison?	78%	88%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	32%	62%
ON THE WING			
4.1	Are you in a cell on your own?	25%	23%
4.2	Is your cell call bell normally answered within 5 minutes?	6%	21%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	39%	58%
	Can you have a shower every day if you want one?	89%	91%
	Can you get clean bedding every week if you want it?	83%	86%
	Can you get cell cleaning materials every week if you want them?	75%	66%
	Can you get your stored property promptly, if you need it?	14%	17%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	54%	49%
	At night?	56%	58%

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Vulnerable prisoner unit (E wing)	Rest of the establishment
36	132

4.5	Normally, are these communal areas of your wing or houseblock very/quite clean?		
	Landings and stairs	92%	68%
	Association areas	94%	67%
	Servery	83%	79%
	Showers	44%	51%
	Exercise yard	76%	35%
4.6	Have you been on an ACCT in this prison?	28%	29%
	<i>For those who have been on an ACCT:</i>		
	Did you feel cared for by staff?	30%	44%
4.7	Is it very/quite easy for you to speak to a Listener if you need to?	47%	49%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	25%	33%
5.2	Do you get enough to eat at mealtimes always/most of the time?	22%	22%
5.3	Does the shop/canteen sell the things that you need?	61%	68%
5.4	Can you use catalogues/other providers to buy the things you need?	64%	51%
RELATIONSHIPS WITH STAFF			
6.1	Do most staff here treat you with respect?	64%	66%
6.2	Are there any staff here you could turn to if you had a problem?	69%	69%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	31%	32%

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Vulnerable prisoner unit (E wing)	Rest of the establishment
36	132

6.4	Do you have a named officer (key worker)?	64%	61%
	<i>For those who have a named officer (key worker):</i>		
	Is your named officer (key worker) very/quite helpful?	57%	56%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	46%	43%
	If so, do things sometimes change?	13%	40%
6.6	If you want to, can you talk to managers, governors or directors in this prison?	8%	25%
6.7	Have you shared a problem with a manager, governor or director?	39%	50%
	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	21%	34%
FAITH			
7.1	Have you spoken to the Chaplaincy team in this prison?	75%	70%
7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	42%	56%
7.3	Do you have a religion?	61%	76%
	<i>For those who have a religion:</i>		
7.4	Are you able to attend religious services, if you want to?	82%	80%
7.5	Are your religious beliefs respected here?	80%	71%
CONTACT WITH FAMILY AND FRIENDS			
8.1	Have you been able to see your family and friends more than once in the last month:		
	In person (prison visit)?	27%	36%

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Vulnerable prisoner unit (E wing)	Rest of the establishment
36	132

	Using video calling?	5%	10%
8.2	Do visits usually start and finish on time?	32%	20%
8.3	Are your visitors usually treated respectfully by staff all/most of the time?	79%	67%
8.4	Is it very/quite easy for your family and friends to get here?	13%	34%
8.5	Have staff here encouraged you to keep in touch with your family and friends?	25%	28%
8.6	Have you had any problems with sending or receiving?		
	Emails	34%	43%
	Letters	44%	38%
	Parcels	41%	42%
8.7	Are you able to use a phone every day (if you have credit)?	91%	85%
TIME OUT OF CELL			
9.1	Do you know what the unlock and lock-up times are supposed to be here?	89%	86%
	<i>For those who know what the unlock and lock-up times are supposed to be:</i>		
	Are these times usually kept to?	52%	56%
9.2	Do you usually spend less than 2 hours out of your cell each day on Monday - Fridays?	28%	43%
	Do you usually spend 10 hours or more out of your cell each day on Monday - Fridays?	6%	2%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	14%	24%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	3%	2%
9.3	How many times in a normal week can you complete domestic tasks?		

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Vulnerable prisoner unit (E wing)	Rest of the establishment
36	132

	Once or more	89%	79%
	Three times or more	63%	43%
	More than five times	40%	29%
	How many times in a normal week can you get association?		
	Once or more	91%	87%
	Three times or more	83%	67%
	More than five times	74%	50%
	How many times in a normal week can you get exercise outside?		
	Once or more	94%	90%
	Three times or more	79%	69%
	More than five times	71%	57%
	How many times in a normal week can you go to the gym or play sports?		
	Once or more	89%	76%
	Three times or more	54%	45%
	More than five times	6%	3%
9.4	At the weekend, are you able to?		
	Complete domestic tasks	86%	69%
	Get association	89%	84%

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Vulnerable prisoner unit (E wing)	Rest of the establishment
36	132

	Exercise outside	89%	88%
	Go to the gym or play sports	64%	48%
9.5	Are you able to visit the library once a week or more?	71%	53%
	Are you able to borrow library items kept on the wing once a week or more?	70%	57%
	Are you able to get things from the library delivered to the wing once a week or more?	25%	28%
9.6	Does the library have a wide enough range of materials to meet your needs?	58%	56%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	53%	56%
	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	48%	49%
	Within 7 days?	32%	45%
10.3	Is it easy for you to make a complaint?	53%	55%
	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	27%	21%
	Within 7 days?	23%	25%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	36%	38%
10.6	Do you know how to contact the following organisations?		
	Independent Prisoner Complaint Investigations	31%	24%
	Independent Monitoring Board (IMB)	64%	33%

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Vulnerable prisoner unit (E wing)	Rest of the establishment
36	132

	<i>For those who need it, is it easy to?</i>		
10.7	Communicate with your solicitor or legal representative	31%	39%
	Attend legal visits	44%	47%
10.8	Have staff here ever opened letters from your solicitor or legal representative when you were not present?	44%	63%
	<i>For those who have had legal letters opened when they were not present:</i>		
	Were you told why?	13%	27%

HEALTH CARE			
11.1	Since arriving in this prison have you experienced any delays getting these things?		
	Your medication	66%	71%
	Your outside medical appointments	71%	49%
	Your agreed social care package	71%	51%
11.2	Is it very/quite easy to see?		
	Doctor	14%	17%
	Nurse	17%	30%
	Dentist	9%	11%
	Pharmacist	29%	32%
	Mental health worker	14%	23%
	Substance misuse worker	9%	35%
11.3	Do you think the quality of the health service is very/quite good from?		

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Vulnerable prisoner unit (E wing)	Rest of the establishment
36	132

	Doctor	42%	35%
	Nurse	43%	40%
	Dentist	26%	24%
	Pharmacist	44%	33%
	Mental health worker	12%	31%
	Substance misuse worker	13%	36%
11.4	Do you think the overall quality of the health services here is very/quite good?	36%	33%
	<i>For those who are due to be released in the next month:</i>		
11.5	Are you confident there are adequate plans to continue your health care?	29%	34%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	36%	41%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	72%	52%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need in this prison?	25%	21%
12.3	Do you have any mental health problems?	77%	67%
	<i>For those who have any mental health problems:</i>		
12.4	Have you been helped with your mental health problems in this prison?	26%	31%
12.5	Has your mental health got better since arriving at this prison?	12%	18%
ALCOHOL AND DRUGS			

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Vulnerable prisoner unit (E wing)	Rest of the establishment
36	132

13.1	Do you have a drug or alcohol problem?	31%	42%
<i>For those who have a drug or alcohol problem:</i>			
13.2	Have you told staff about your drug or alcohol problem?	82%	90%
<i>For those who have told staff:</i>			
	Have you received help to manage it?	78%	51%
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	3%	19%
<i>For those who have developed a drug or alcohol problem in this prison:</i>			
	Have you received help to manage your drug or alcohol problem (including medication not prescribed to you)?	0%	18%
<i>For those who have a drug or alcohol problem and are due to be released in the next month:</i>			
13.4	Do you know who to contact for support for your drug or alcohol problem when you leave this prison?	100%	76%
13.5	In this prison, is it easy/very easy to get?		
	Illicit drugs	49%	38%
	Alcohol	33%	30%
	Medication not prescribed to you	54%	36%
SAFETY			
14.1	Have you ever felt unsafe here?	61%	50%
14.2	Do you feel unsafe now?	28%	24%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	61%	33%
	Staff?	36%	41%

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Vulnerable prisoner unit (E wing)	Rest of the establishment
36	132

14.4	Have you been bullied/victimised in this prison by other prisoners?	41%	28%
14.5	Have you experienced the following bullying/victimisation by other prisoners:		
	Verbal abuse?	32%	16%
	Threats or intimidation?	24%	15%
	Physical assault?	18%	13%
	Sexual assault?	9%	3%
	Theft of canteen or property?	15%	17%
	Other bullying/victimisation?	21%	9%
14.4	Have you been bullied/victimised in this prison by staff?	46%	40%
14.5	Have you experienced the following bullying/victimisation by staff:		
	Verbal abuse?	29%	29%
	Threats or intimidation?	31%	23%
	Physical assault?	3%	15%
	Sexual assault?	3%	8%
	Theft of canteen or property?	11%	16%
	Other bullying/victimisation?	23%	22%
BEHAVIOUR MANAGEMENT			
15.1	Does this prison:		

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Vulnerable prisoner unit (E wing)	Rest of the establishment
36	132

	Reward good behaviour fairly?	18%	27%
	Deal with bad behaviour fairly?	18%	21%
15.2	Are there opportunities and rewards to motivate people in this prison?	20%	30%
	<i>For those who know that there are opportunities and rewards are:</i>		
15.3	Do the opportunities and rewards in this prison motivate you to behave well?	86%	97%
15.4	Do you think the culture in this prison encourages prisoners to behave well?	20%	24%
15.5	Have you been restrained by staff in this prison in the last 6 months?	14%	26%
	<i>For those who have been restrained in the last 6 months:</i>		
	Did anyone come and talk to you about it afterwards?	20%	24%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	6%	21%
	<i>For those who have spent one or more nights in the segregation unit in this prison in the last 6 months:</i>		
	Were you treated well by segregation staff?	50%	39%
	Could you shower every day?	50%	64%
	Could you go outside for exercise every day?	50%	65%
	Could you use the phone every day (if you had credit)?	50%	70%
EDUCATION, SKILLS AND WORK			
16.1	Have you needed support with reading needs in this prison?	37%	48%
	<i>For those who have needed support:</i>		
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	38%	48%
16.2	Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)?	37%	35%

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Vulnerable prisoner unit (E wing)	Rest of the establishment
36	132

	<i>For those who have learning difficulties:</i>		
16.3	Have you received help and support from education staff for your learning difficulties?	42%	28%
16.4	In this prison, have you done the following activities?		
	Education	59%	73%
	Vocational or skills training	39%	55%
	Prison job	74%	63%
	Work outside of the prison	32%	46%
	<i>For those who have done the following activities while in this prison, do you think they will help you when you are released?</i>		
	Education	35%	60%
	Vocational or skills training	23%	53%
	Prison job	40%	39%
	Work outside of the prison	18%	49%
16.5	Has the prison allocated you to the education, training or work that will help you when you are released?	19%	39%
16.6	Do wing staff encourage you to go to education, training or work?	23%	38%
SENTENCE PLAN			
17.1	Do you have a sentence plan?	31%	29%
	<i>For those who have a sentence plan:</i>		
17.2	Do you know what your objectives or targets are?	20%	69%
	<i>For those who know what their objectives or targets are:</i>		

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Vulnerable prisoner unit (E wing)	Rest of the establishment
36	132

	Do you understand what you need to do to achieve your objectives or targets?	100%	89%
	Are any staff here supporting you to achieve the objectives or targets?	0%	33%
	Have you been involved in setting the objectives or targets?	0%	56%
RETURNING TO THE COMMUNITY			
18.1	Do you expect to be released in the next 3 months?	26%	42%
	<i>For those who expect to be released in the next 3 months:</i>		
18.2	Is this prison very/quite near to your home area or the address you will be released to?	56%	46%
18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	56%	48%
18.4	Do you need help to sort out the following for when you are released?		
	Finding accommodation	78%	71%
	Getting employment	50%	61%
	Sorting out benefits	75%	66%
	Finances and debt	25%	60%
	Opening a bank account	38%	50%
	Getting photo ID	63%	52%
18.4	Are you getting help to sort out the following for when you are released, if you need it?		
	Finding accommodation	29%	44%
	Getting employment	50%	30%
	Sorting out benefits	17%	34%

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Vulnerable prisoner unit (E wing)	Rest of the establishment
36	132

	Finances and debt	0%	16%
	Opening a bank account	33%	32%
	Getting photo ID	20%	17%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	54%	53%

Bullingdon 2025

Comparison of survey responses from different residential locations

In this table responses of prisoners from the induction unit (F wing) are compared with those from rest of the establishment.

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Induction unit (F wing)	Rest of the establishment
18	150

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 21 years of age?	11%	5%
	Are you under 25 years of age?	17%	16%
	Are you 50 years of age or older?	6%	13%
	Are you 70 years of age or older?	0%	0%
1.3	Are you from an ethnic group other than white?	6%	29%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	0%	7%
1.4	Have you been in this prison for less than 6 months?	94%	68%
1.5	Are you currently serving a sentence?	50%	43%
	Are you on recall?	28%	13%
1.6	Is your sentence less than 12 months?	39%	17%
	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	0%	1%
7.3	Are you Muslim?	0%	14%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	44%	58%

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Induction unit (F wing)	Rest of the establishment
18	150

12.3	Do you have any mental health problems?	63%	70%
19.1	Do you have children under the age of 18?	38%	51%
19.2	Are you a foreign national?	6%	10%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	25%	27%
19.4	Have you ever been in the armed services (e.g. army, navy, air force)?	0%	8%
19.5	Is your gender female, non-binary or other?	0%	1%
19.6	Do you identify as transgender or trans?	0%	2%
19.7	Are you homosexual, bisexual or other sexual orientation?	0%	7%
ARRIVAL AND RECEPTION			
2.1	When you arrived at this prison, did you spend less than 2 hours in reception?	44%	28%
2.2	Were you searched in reception?	100%	100%
	<i>For those who were searched:</i>		
	Was this done in a respectful way?	89%	72%
2.3	Overall, were you treated very/quite well in reception?	89%	68%
2.4	When you first arrived, did you have problems with?		
	Feeling depressed	63%	58%
	Feeling suicidal	9%	25%
	Needing protection from other prisoners	25%	22%
	<i>For those who had the following problems, did staff help you with?</i>		

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Induction unit (F wing)	Rest of the establishment
18	150

	Feeling depressed	50%	32%
	Feeling suicidal	100%	21%
	Needing protection from other prisoners	33%	46%
	<i>For those who had any problems when they first arrived:</i>		
2.5	Were you able to talk to a member of staff in private?	75%	47%
2.6	Did you see someone from health care in reception?	100%	87%
FIRST NIGHT AND INDUCTION			
3.1	Before you were locked up on your first night here, were you offered?		
	Nicotine replacement (including vapes)	94%	80%
	Toiletries	56%	51%
	A shower	12%	12%
	A free phone call	72%	42%
	Something to eat	100%	79%
	The chance to talk to a Listener or Samaritans	18%	19%
	Support from another prisoner (e.g. Insider or prisoner rep)	12%	16%
3.2	On your first night in this prison, was your cell very/quite clean?	67%	39%
3.3	Did you feel safe on your first night here?	83%	63%
3.4	Did you have numbers put on your PIN phone within 24 hours?	35%	12%
3.5	In your first few days here, did you get?		

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Induction unit (F wing)	Rest of the establishment
18	150

	Items from the prison shop/canteen	59%	34%
	Access to clean clothing that fitted you	83%	55%
	PIN phone credit	61%	46%
	Your personal property	61%	38%
3.6	Have you had an induction at this prison?	72%	87%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	77%	54%
ON THE WING			
4.1	Are you in a cell on your own?	83%	16%
4.2	Is your cell call bell normally answered within 5 minutes?	39%	15%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	61%	53%
	Can you have a shower every day if you want one?	100%	90%
	Can you get clean bedding every week if you want it?	67%	88%
	Can you get cell cleaning materials every week if you want them?	67%	68%
	Can you get your stored property promptly, if you need it?	11%	17%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	88%	46%
	At night?	83%	54%

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Induction unit (F wing)	Rest of the establishment
18	150

4.5	Normally, are these communal areas of your wing or houseblock very/quite clean?		
	Landings and stairs	100%	70%
	Association areas	100%	70%
	Servery	100%	77%
	Showers	78%	46%
	Exercise yard	100%	37%
4.6	Have you been on an ACCT in this prison?	19%	30%
	<i>For those who have been on an ACCT:</i>		
	Did you feel cared for by staff?	67%	39%
4.7	Is it very/quite easy for you to speak to a Listener if you need to?	61%	47%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	44%	30%
5.2	Do you get enough to eat at mealtimes always/most of the time?	39%	20%
5.3	Does the shop/canteen sell the things that you need?	83%	64%
5.4	Can you use catalogues/other providers to buy the things you need?	50%	54%
RELATIONSHIPS WITH STAFF			
6.1	Do most staff here treat you with respect?	94%	62%
6.2	Are there any staff here you could turn to if you had a problem?	89%	67%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	41%	30%

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Induction unit (F wing)	Rest of the establishment
18	150

6.4	Do you have a named officer (key worker)?	22%	66%
	<i>For those who have a named officer (key worker):</i>		
	Is your named officer (key worker) very/quite helpful?	75%	55%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	24%	46%
	If so, do things sometimes change?	100%	30%
6.6	If you want to, can you talk to managers, governors or directors in this prison?	17%	22%
6.7	Have you shared a problem with a manager, governor or director?	22%	51%
	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	25%	32%
FAITH			
7.1	Have you spoken to the Chaplaincy team in this prison?	67%	72%
7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	50%	53%
7.3	Do you have a religion?	78%	72%
	<i>For those who have a religion:</i>		
7.4	Are you able to attend religious services, if you want to?	86%	80%
7.5	Are your religious beliefs respected here?	64%	74%
CONTACT WITH FAMILY AND FRIENDS			
8.1	Have you been able to see your family and friends more than once in the last month:		
	In person (prison visit)?	11%	36%

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Induction unit (F wing)	Rest of the establishment
18	150

	Using video calling?	0%	10%
8.2	Do visits usually start and finish on time?	8%	24%
8.3	Are your visitors usually treated respectfully by staff all/most of the time?	100%	68%
8.4	Is it very/quite easy for your family and friends to get here?	31%	30%
8.5	Have staff here encouraged you to keep in touch with your family and friends?	35%	26%
8.6	Have you had any problems with sending or receiving?		
	Emails	20%	44%
	Letters	27%	40%
	Parcels	20%	45%
8.7	Are you able to use a phone every day (if you have credit)?	72%	88%
TIME OUT OF CELL			
9.1	Do you know what the unlock and lock-up times are supposed to be here?	89%	86%
	<i>For those who know what the unlock and lock-up times are supposed to be:</i>		
	Are these times usually kept to?	94%	50%
9.2	Do you usually spend less than 2 hours out of your cell each day on Monday - Fridays?	78%	35%
	Do you usually spend 10 hours or more out of your cell each day on Monday - Fridays?	0%	4%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	76%	15%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	0%	2%
9.3	How many times in a normal week can you complete domestic tasks?		

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Induction unit (F wing)	Rest of the establishment
18	150

	Once or more	88%	81%
	Three times or more	44%	48%
	More than five times	31%	32%
	How many times in a normal week can you get association?		
	Once or more	88%	88%
	Three times or more	82%	69%
	More than five times	59%	55%
	How many times in a normal week can you get exercise outside?		
	Once or more	94%	91%
	Three times or more	88%	70%
	More than five times	76%	58%
	How many times in a normal week can you go to the gym or play sports?		
	Once or more	31%	85%
	Three times or more	25%	49%
	More than five times	0%	4%
9.4	At the weekend, are you able to?		
	Complete domestic tasks	73%	73%
	Get association	82%	85%

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Induction unit (F wing)	Rest of the establishment
18	150

	Exercise outside	82%	89%
	Go to the gym or play sports	25%	55%
9.5	Are you able to visit the library once a week or more?	40%	59%
	Are you able to borrow library items kept on the wing once a week or more?	47%	62%
	Are you able to get things from the library delivered to the wing once a week or more?	20%	28%
9.6	Does the library have a wide enough range of materials to meet your needs?	50%	57%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	59%	55%
	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	89%	46%
	Within 7 days?	82%	39%
10.3	Is it easy for you to make a complaint?	65%	53%
	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	100%	20%
	Within 7 days?	67%	23%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	0%	40%
10.6	Do you know how to contact the following organisations?		
	Independent Prisoner Complaint Investigations	29%	25%
	Independent Monitoring Board (IMB)	41%	40%

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Induction unit (F wing)	Rest of the establishment
18	150

	<i>For those who need it, is it easy to?</i>		
10.7	Communicate with your solicitor or legal representative	38%	37%
	Attend legal visits	31%	48%
10.8	Have staff here ever opened letters from your solicitor or legal representative when you were not present?	13%	64%
	<i>For those who have had legal letters opened when they were not present:</i>		
	Were you told why?	0%	25%

HEALTH CARE

11.1	Since arriving in this prison have you experienced any delays getting these things?		
	Your medication	50%	72%
	Your outside medical appointments	38%	54%
	Your agreed social care package	33%	57%
11.2	Is it very/quite easy to see?		
	Doctor	44%	13%
	Nurse	75%	21%
	Dentist	19%	9%
	Pharmacist	38%	30%
	Mental health worker	31%	20%
	Substance misuse worker	38%	29%
11.3	Do you think the quality of the health service is very/quite good from?		

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Induction unit (F wing)	Rest of the establishment
18	150

	Doctor	56%	34%
	Nurse	63%	38%
	Dentist	13%	26%
	Pharmacist	31%	36%
	Mental health worker	25%	26%
	Substance misuse worker	44%	30%
11.4	Do you think the overall quality of the health services here is very/quite good?	56%	31%
	<i>For those who are due to be released in the next month:</i>		
11.5	Are you confident there are adequate plans to continue your health care?	40%	33%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	63%	37%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	44%	58%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need in this prison?	60%	19%
12.3	Do you have any mental health problems?	63%	70%
	<i>For those who have any mental health problems:</i>		
12.4	Have you been helped with your mental health problems in this prison?	50%	27%
12.5	Has your mental health got better since arriving at this prison?	25%	15%
ALCOHOL AND DRUGS			

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Induction unit (F wing)	Rest of the establishment
18	150

13.1	Do you have a drug or alcohol problem?	50%	38%
<i>For those who have a drug or alcohol problem:</i>			
13.2	Have you told staff about your drug or alcohol problem?	100%	86%
<i>For those who have told staff:</i>			
	Have you received help to manage it?	75%	52%
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	6%	16%
<i>For those who have developed a drug or alcohol problem in this prison:</i>			
	Have you received help to manage your drug or alcohol problem (including medication not prescribed to you)?	0%	18%
<i>For those who have a drug or alcohol problem and are due to be released in the next month:</i>			
13.4	Do you know who to contact for support for your drug or alcohol problem when you leave this prison?	100%	78%
13.5	In this prison, is it easy/very easy to get?		
	Illicit drugs	7%	44%
	Alcohol	0%	34%
	Medication not prescribed to you	7%	44%
SAFETY			
14.1	Have you ever felt unsafe here?	33%	55%
14.2	Do you feel unsafe now?	20%	26%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	29%	41%
	Staff?	36%	41%

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Induction unit (F wing)	Rest of the establishment
18	150

14.4	Have you been bullied/victimised in this prison by other prisoners?	19%	33%
14.5	Have you experienced the following bullying/victimisation by other prisoners:		
	Verbal abuse?	6%	22%
	Threats or intimidation?	0%	19%
	Physical assault?	6%	15%
	Sexual assault?	0%	4%
	Theft of canteen or property?	6%	18%
	Other bullying/victimisation?	0%	13%
14.4	Have you been bullied/victimised in this prison by staff?	20%	44%
14.5	Have you experienced the following bullying/victimisation by staff:		
	Verbal abuse?	13%	31%
	Threats or intimidation?	0%	28%
	Physical assault?	0%	58%
	Sexual assault?	0%	7%
	Theft of canteen or property?	7%	17%
	Other bullying/victimisation?	7%	24%
BEHAVIOUR MANAGEMENT			
15.1	Does this prison:		

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Induction unit (F wing)	Rest of the establishment
18	150

	Reward good behaviour fairly?	19%	25%
	Deal with bad behaviour fairly?	19%	20%
15.2	Are there opportunities and rewards to motivate people in this prison?	38%	27%
	<i>For those who know that there are opportunities and rewards are:</i>		
15.3	Do the opportunities and rewards in this prison motivate you to behave well?	100%	94%
15.4	Do you think the culture in this prison encourages prisoners to behave well?	31%	22%
15.5	Have you been restrained by staff in this prison in the last 6 months?	6%	25%
	<i>For those who have been restrained in the last 6 months:</i>		
	Did anyone come and talk to you about it afterwards?	0%	24%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	6%	19%
	<i>For those who have spent one or more nights in the segregation unit in this prison in the last 6 months:</i>		
	Were you treated well by segregation staff?	0%	42%
	Could you shower every day?	0%	65%
	Could you go outside for exercise every day?	100%	63%
	Could you use the phone every day (if you had credit)?	100%	67%
EDUCATION, SKILLS AND WORK			
16.1	Have you needed support with reading needs in this prison?	31%	47%
	<i>For those who have needed support:</i>		
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	60%	45%
16.2	Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)?	25%	37%

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Induction unit (F wing)	Rest of the establishment
18	150

	<i>For those who have learning difficulties:</i>		
16.3	Have you received help and support from education staff for your learning difficulties?	25%	32%
16.4	In this prison, have you done the following activities?		
	Education	50%	72%
	Vocational or skills training	50%	52%
	Prison job	50%	68%
	Work outside of the prison	47%	43%
	<i>For those who have done the following activities while in this prison, do you think they will help you when you are released?</i>		
	Education	50%	56%
	Vocational or skills training	50%	48%
	Prison job	50%	39%
	Work outside of the prison	57%	42%
16.5	Has the prison allocated you to the education, training or work that will help you when you are released?	40%	34%
16.6	Do wing staff encourage you to go to education, training or work?	43%	34%
SENTENCE PLAN			
17.1	Do you have a sentence plan?	14%	31%
	<i>For those who have a sentence plan:</i>		
17.2	Do you know what your objectives or targets are?	100%	53%
	<i>For those who know what their objectives or targets are:</i>		

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Induction unit (F wing)	Rest of the establishment
18	150

	Do you understand what you need to do to achieve your objectives or targets?	100%	89%
	Are any staff here supporting you to achieve the objectives or targets?	0%	33%
	Have you been involved in setting the objectives or targets?	100%	44%
RETURNING TO THE COMMUNITY			
18.1	Do you expect to be released in the next 3 months?	31%	39%
	<i>For those who expect to be released in the next 3 months:</i>		
18.2	Is this prison very/quite near to your home area or the address you will be released to?	20%	50%
18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	20%	52%
18.4	Do you need help to sort out the following for when you are released?		
	Finding accommodation	60%	73%
	Getting employment	20%	64%
	Sorting out benefits	80%	66%
	Finances and debt	80%	51%
	Opening a bank account	60%	47%
	Getting photo ID	60%	53%
18.4	Are you getting help to sort out the following for when you are released, if you need it?		
	Finding accommodation	33%	42%
	Getting employment	0%	33%
	Sorting out benefits	25%	32%

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Induction unit (F wing)	Rest of the establishment
18	150

	Finances and debt	25%	13%
	Opening a bank account	33%	32%
	Getting photo ID	33%	16%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	69%	51%

Bullington 2025

Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who were on remand or awaiting sentence are compared with those of sentenced prisoners.

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	72

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 21 years of age?	9%	1%
	Are you under 25 years of age?	21%	11%
	Are you 50 years of age or older?	12%	11%
	Are you 70 years of age or older?	0%	0%
1.3	Are you from an ethnic group other than white?	32%	22%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	7%	6%
1.4	Have you been in this prison for less than 6 months?	72%	70%
1.5	Are you currently serving a sentence?		
	Are you on recall?		35%
1.6	Is your sentence less than 12 months?		44%
	Are you here under an indeterminate sentence for public protection (IPP prisoner)?		1%
7.3	Are you Muslim?	18%	6%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	59%	52%

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	72

12.3	Do you have any mental health problems?	71%	63%
19.1	Do you have children under the age of 18?	48%	48%
19.2	Are you a foreign national?	11%	6%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	33%	18%
19.4	Have you ever been in the armed services (e.g. army, navy, air force)?	10%	6%
19.5	Is your gender female, non-binary or other?	2%	0%
19.6	Do you identify as transgender or trans?	3%	2%
19.7	Are you homosexual, bisexual or other sexual orientation?	5%	6%
ARRIVAL AND RECEPTION			
2.1	When you arrived at this prison, did you spend less than 2 hours in reception?	26%	35%
2.2	Were you searched in reception?	100%	100%
	<i>For those who were searched:</i>		
	Was this done in a respectful way?	71%	77%
2.3	Overall, were you treated very/quite well in reception?	69%	72%
2.4	When you first arrived, did you have problems with?		
	Feeling depressed	62%	57%
	Feeling suicidal	29%	19%
	Needing protection from other prisoners	30%	10%
	<i>For those who had the following problems, did staff help you with?</i>		

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	72

	Feeling depressed	28%	41%
	Feeling suicidal	20%	30%
	Needing protection from other prisoners	43%	40%
	<i>For those who had any problems when they first arrived:</i>		
2.5	Were you able to talk to a member of staff in private?	44%	55%
2.6	Did you see someone from health care in reception?	86%	92%
FIRST NIGHT AND INDUCTION			
3.1	Before you were locked up on your first night here, were you offered?		
	Nicotine replacement (including vapes)	83%	81%
	Toiletries	53%	48%
	A shower	11%	14%
	A free phone call	44%	47%
	Something to eat	82%	82%
	The chance to talk to a Listener or Samaritans	20%	17%
	Support from another prisoner (e.g. Insider or prisoner rep)	18%	12%
3.2	On your first night in this prison, was your cell very/quite clean?	43%	43%
3.3	Did you feel safe on your first night here?	64%	68%
3.4	Did you have numbers put on your PIN phone within 24 hours?	16%	14%
3.5	In your first few days here, did you get?		

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	72

	Items from the prison shop/canteen	41%	29%
	Access to clean clothing that fitted you	57%	55%
	PIN phone credit	50%	45%
	Your personal property	38%	46%
3.6	Have you had an induction at this prison?	85%	86%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	51%	62%
ON THE WING			
4.1	Are you in a cell on your own?	22%	26%
4.2	Is your cell call bell normally answered within 5 minutes?	22%	13%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	60%	47%
	Can you have a shower every day if you want one?	93%	86%
	Can you get clean bedding every week if you want it?	84%	86%
	Can you get cell cleaning materials every week if you want them?	71%	67%
	Can you get your stored property promptly, if you need it?	19%	14%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	48%	54%
	At night?	56%	58%

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	72

4.5	Normally, are these communal areas of your wing or houseblock very/quite clean?		
	Landings and stairs	73%	74%
	Association areas	71%	78%
	Servery	78%	83%
	Showers	50%	49%
	Exercise yard	39%	52%
4.6	Have you been on an ACCT in this prison?	31%	31%
	<i>For those who have been on an ACCT:</i>		
	Did you feel cared for by staff?	44%	40%
4.7	Is it very/quite easy for you to speak to a Listener if you need to?	47%	48%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	33%	31%
5.2	Do you get enough to eat at mealtimes always/most of the time?	23%	20%
5.3	Does the shop/canteen sell the things that you need?	61%	71%
5.4	Can you use catalogues/other providers to buy the things you need?	49%	61%
RELATIONSHIPS WITH STAFF			
6.1	Do most staff here treat you with respect?	65%	65%
6.2	Are there any staff here you could turn to if you had a problem?	69%	66%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	34%	29%

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	72

6.4	Do you have a named officer (key worker)?	63%	61%
	<i>For those who have a named officer (key worker):</i>		
	Is your named officer (key worker) very/quite helpful?	51%	60%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	48%	41%
	If so, do things sometimes change?	36%	38%
6.6	If you want to, can you talk to managers, governors or directors in this prison?	21%	23%
6.7	Have you shared a problem with a manager, governor or director?	50%	47%
	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	34%	30%
FAITH			
7.1	Have you spoken to the Chaplaincy team in this prison?	70%	71%
7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	51%	56%
7.3	Do you have a religion?	78%	64%
	<i>For those who have a religion:</i>		
7.4	Are you able to attend religious services, if you want to?	80%	79%
7.5	Are your religious beliefs respected here?	70%	74%
CONTACT WITH FAMILY AND FRIENDS			
8.1	Have you been able to see your family and friends more than once in the last month:		
	In person (prison visit)?	33%	36%

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	72

	Using video calling?	8%	11%
8.2	Do visits usually start and finish on time?	24%	14%
8.3	Are your visitors usually treated respectfully by staff all/most of the time?	62%	76%
8.4	Is it very/quite easy for your family and friends to get here?	19%	47%
8.5	Have staff here encouraged you to keep in touch with your family and friends?	28%	27%
8.6	Have you had any problems with sending or receiving?		
	Emails	48%	32%
	Letters	46%	27%
	Parcels	50%	30%
8.7	Are you able to use a phone every day (if you have credit)?	88%	86%
TIME OUT OF CELL			
9.1	Do you know what the unlock and lock-up times are supposed to be here?	86%	88%
	<i>For those who know what the unlock and lock-up times are supposed to be:</i>		
	Are these times usually kept to?	52%	59%
9.2	Do you usually spend less than 2 hours out of your cell each day on Monday - Fridays?	40%	42%
	Do you usually spend 10 hours or more out of your cell each day on Monday - Fridays?	2%	4%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	21%	27%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	1%	3%
9.3	How many times in a normal week can you complete domestic tasks?		

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	72

	Once or more	77%	85%
	Three times or more	47%	111%
	More than five times	32%	33%
	How many times in a normal week can you get association?		
	Once or more	85%	88%
	Three times or more	67%	73%
	More than five times	50%	60%
	How many times in a normal week can you get exercise outside?		
	Once or more	87%	94%
	Three times or more	67%	75%
	More than five times	58%	60%
	How many times in a normal week can you go to the gym or play sports?		
	Once or more	80%	76%
	Three times or more	49%	45%
	More than five times	4%	4%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Complete domestic tasks	32%	33%
	Get association	50%	60%

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	72

	Exercise outside	58%	60%
	Go to the gym or play sports	4%	4%
9.4	At the weekend, are you able to?		
	Complete domestic tasks	68%	77%
	Get association	82%	86%
	Exercise outside	86%	91%
	Go to the gym or play sports	49%	56%
9.5	Are you able to visit the library once a week or more?	56%	59%
	Are you able to borrow library items kept on the wing once a week or more?	58%	62%
	Are you able to get things from the library delivered to the wing once a week or more?	32%	25%
9.6	Does the library have a wide enough range of materials to meet your needs?	54%	68%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	48%	63%
	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	45%	55%
	Within 7 days?	38%	48%
10.3	Is it easy for you to make a complaint?	58%	54%
	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	21%	23%

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	72

	Within 7 days?	22%	28%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	45%	29%
10.6	Do you know how to contact the following organisations?		
	Independent Prisoner Complaint Investigations	23%	30%
	Independent Monitoring Board (IMB)	38%	46%
	<i>For those who need it, is it easy to?</i>		
10.7	Communicate with your solicitor or legal representative	31%	52%
	Attend legal visits	43%	52%
10.8	Have staff here ever opened letters from your solicitor or legal representative when you were not present?	61%	54%
	<i>For those who have had legal letters opened when they were not present:</i>		
	Were you told why?	25%	22%
HEALTH CARE			
11.1	Since arriving in this prison have you experienced any delays getting these things?		
	Your medication	71%	65%
	Your outside medical appointments	56%	44%
	Your agreed social care package	58%	44%
11.2	Is it very/quite easy to see?		
	Doctor	20%	12%
	Nurse	31%	22%

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	72

	Dentist	11%	10%
	Pharmacist	33%	29%
	Mental health worker	23%	16%
	Substance misuse worker	28%	32%
11.3	Do you think the quality of the health service is very/quite good from?		
	Doctor	35%	39%
	Nurse	40%	41%
	Dentist	22%	28%
	Pharmacist	36%	37%
	Mental health worker	31%	21%
	Substance misuse worker	32%	31%
11.4	Do you think the overall quality of the health services here is very/quite good?	30%	39%
	<i>For those who are due to be released in the next month:</i>		
11.5	Are you confident there are adequate plans to continue your health care?	47%	23%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	34%	49%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	59%	52%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need in this prison?	23%	24%

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	72

12.3	Do you have any mental health problems?	71%	63%
<i>For those who have any mental health problems:</i>			
12.4	Have you been helped with your mental health problems in this prison?	29%	27%
12.5	Has your mental health got better since arriving at this prison?	13%	17%
ALCOHOL AND DRUGS			
13.1	Do you have a drug or alcohol problem?	38%	43%
<i>For those who have a drug or alcohol problem:</i>			
13.2	Have you told staff about your drug or alcohol problem?	90%	89%
<i>For those who have told staff:</i>			
	Have you received help to manage it?	43%	72%
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	15%	16%
<i>For those who have developed a drug or alcohol problem in this prison:</i>			
	Have you received help to manage your drug or alcohol problem (including medication not prescribed to you)?	8%	30%
<i>For those who have a drug or alcohol problem and are due to be released in the next month:</i>			
13.4	Do you know who to contact for support for your drug or alcohol problem when you leave this prison?	86%	75%
13.5	In this prison, is it easy/very easy to get?		
	Illicit drugs	37%	48%
	Alcohol	29%	37%
	Medication not prescribed to you	33%	52%
SAFETY			

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	72

14.1	Have you ever felt unsafe here?	57%	48%
14.2	Do you feel unsafe now?	27%	26%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	41%	41%
	Staff?	43%	41%
14.4	Have you been bullied/victimised in this prison by other prisoners?	33%	33%
14.5	Have you experienced the following bullying/victimisation by other prisoners:		
	Verbal abuse?	20%	22%
	Threats or intimidation?	16%	19%
	Physical assault?	12%	17%
	Sexual assault?	5%	3%
	Theft of canteen or property?	17%	19%
	Other bullying/victimisation?	11%	11%
14.4	Have you been bullied/victimised in this prison by staff?	41%	39%
14.5	Have you experienced the following bullying/victimisation by staff:		
	Verbal abuse?	28%	28%
	Threats or intimidation?	25%	23%
	Physical assault?	17%	6%

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	72

	Sexual assault?	8%	2%
	Theft of canteen or property?	17%	11%
	Other bullying/victimisation?	24%	17%
BEHAVIOUR MANAGEMENT			
15.1	Does this prison:		
	Reward good behaviour fairly?	26%	24%
	Deal with bad behaviour fairly?	18%	23%
15.2	Are there opportunities and rewards to motivate people in this prison?	31%	25%
	<i>For those who know that there are opportunities and rewards are:</i>		
15.3	Do the opportunities and rewards in this prison motivate you to behave well?	92%	100%
15.4	Do you think the culture in this prison encourages prisoners to behave well?	28%	18%
15.5	Have you been restrained by staff in this prison in the last 6 months?	24%	21%
	<i>For those who have been restrained in the last 6 months:</i>		
	Did anyone come and talk to you about it afterwards?	21%	29%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	23%	13%
	<i>For those who have spent one or more nights in the segregation unit in this prison in the last 6 months:</i>		
	Were you treated well by segregation staff?	33%	75%
	Could you shower every day?	61%	86%
	Could you go outside for exercise every day?	56%	100%

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	72

	Could you use the phone every day (if you had credit)?	61%	88%
EDUCATION, SKILLS AND WORK			
16.1	Have you needed support with reading needs in this prison?	46%	41%
	<i>For those who have needed support:</i>		
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	42%	56%
16.2	Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)?	41%	30%
	<i>For those who have learning difficulties:</i>		
16.3	Have you received help and support from education staff for your learning difficulties?	33%	30%
16.4	In this prison, have you done the following activities?		
	Education	68%	72%
	Vocational or skills training	50%	51%
	Prison job	65%	67%
	Work outside of the prison	48%	35%
	<i>For those who have done the following activities while in this prison, do you think they will help you when you are released?</i>		
	Education	59%	54%
	Vocational or skills training	53%	45%
	Prison job	32%	51%
	Work outside of the prison	49%	36%
16.5	Has the prison allocated you to the education, training or work that will help you when you are released?	32%	37%

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	72

16.6	Do wing staff encourage you to go to education, training or work?	34%	35%
SENTENCE PLAN			
17.1	Do you have a sentence plan?		29%
	<i>For those who have a sentence plan:</i>		
17.2	Do you know what your objectives or targets are?		56%
	<i>For those who know what their objectives or targets are:</i>		
	Do you understand what you need to do to achieve your objectives or targets?		90%
	Are any staff here supporting you to achieve the objectives or targets?		30%
	Have you been involved in setting the objectives or targets?		50%
RETURNING TO THE COMMUNITY			
18.1	Do you expect to be released in the next 3 months?	28%	49%
	<i>For those who expect to be released in the next 3 months:</i>		
18.2	Is this prison very/quite near to your home area or the address you will be released to?	41%	50%
18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	32%	63%
18.4	Do you need help to sort out the following for when you are released?		
	Finding accommodation	62%	77%
	Getting employment	55%	60%
	Sorting out benefits	55%	73%
	Finances and debt	53%	52%

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Remand or awaiting sentence prisoners	Sentenced prisoners
91	72

	Opening a bank account	45%	47%
	Getting photo ID	45%	60%
18.4	Are you getting help to sort out the following for when you are released, if you need it?		
	Finding accommodation	46%	39%
	Getting employment	36%	33%
	Sorting out benefits	18%	41%
	Finances and debt	10%	20%
	Opening a bank account	11%	43%
	Getting photo ID	11%	22%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	59%	47%

Bullington 2025

Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who are under 25 are compared to those who are 25 and over.
Please note that these analyses are based on summary data from selected survey questions only.

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	Under 25	25 and over
Number of completed questionnaires returned	27	143

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 21 years of age?	33%	
	Are you 70 years of age or older?		0%
1.3	Are you from an ethnic group other than white?	48%	22%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	11%	5%
7.3	Are you Muslim?	30%	9%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	45%	59%
12.3	Do you have any mental health problems?	73%	68%
19.2	Are you a foreign national?	17%	8%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	42%	23%
19.5	Is your gender female, non-binary or other?	0%	2%
19.6	Do you identify as transgender or trans?	0%	2%
19.7	Are you homosexual, bisexual or other sexual orientation?	4%	6%
ARRIVAL AND RECEPTION			
2.2	When you were searched in reception, was this done in a respectful way?	67%	75%
2.3	Overall, were you treated very/quite well in reception?	59%	72%
2.4	When you first arrived, did you have problems with?:		
	Feeling depressed	50%	61%
	Feeling suicidal	25%	24%
	Needing protection from other prisoners	29%	20%

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Number of completed questionnaires returned

Under 25	25 and over
27	143

	<i>For those who had the following problems, did staff help you with?:</i>		
	Feeling depressed	25%	35%
	Feeling suicidal	20%	24%
	Needing protection from other prisoners	33%	48%
2.5	Were you able to talk to a member of staff in private?	41%	50%
FIRST NIGHT AND INDUCTION			
3.3	Did you feel safe on your first night here?	59%	66%
3.6	Have you had an induction at this prison?	81%	86%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	55%	57%
ON THE WING			
4.2	Is your cell call bell normally answered within 5 minutes?	19%	17%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	59%	52%
	Can you have access to a shower every day?	93%	89%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	52%	50%
	At night?	63%	56%
4.6	Have you been on an ACCT in this prison?	46%	27%
	<i>For those who have been on an ACCT:</i>		
	Did you feel cared for by staff?	55%	40%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	31%	32%
5.2	Do you get enough to eat at mealtimes always/most of the time?	26%	20%
5.3	Does the shop/canteen sell the things that you need?	63%	66%
RELATIONSHIPS WITH STAFF			
6.1	Do most staff here treat you with respect?	58%	66%

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Number of completed questionnaires returned

Under 25	25 and over
27	143

6.2	Are there any staff here you could turn to if you had a problem?	65%	69%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	35%	32%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	62%	41%
6.6	If you wanted to, can you talk to managers, governors or directors in this prison?	19%	22%
6.7	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	25%	33%
FAITH			
7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	59%	53%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	73%	83%
7.5	Are your religious beliefs respected here?	69%	73%
CONTACT WITH FAMILY AND FRIENDS			
8.3	Are your visitors usually treated respectfully by staff all/most of the time?	53%	72%
8.5	Have staff here encouraged you to keep in touch with your family and friends?	23%	28%
8.7	Are you able to use a phone every day (if you have credit)?	81%	87%
TIME OUT OF CELL			
9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	41%	40%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	4%	3%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	24%	23%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	4%	2%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Exercise outside	56%	59%
	Go to the gym or play sports	8%	3%
9.6	Does the library have a wide enough range of materials to meet your needs?	50%	59%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	65%	52%
	<i>For those who have made an application are they usually dealt with:</i>		

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Number of completed questionnaires returned

	Under 25	25 and over
	27	143

10.2	Fairly?	43%	49%
10.3	Is it easy for you to make a complaint?	52%	56%
	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	8%	24%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	50%	37%
HEALTH CARE			
11.1	Since arriving in this prison have you experienced any delays getting these things?		
	Your medication	80%	68%
	Your outside medical appointments	56%	52%
	Your agreed social care package	61%	53%
11.2	Is it very/quite easy to see?:		
	Doctor	28%	14%
	Nurse	32%	25%
	Dentist	20%	8%
	Pharmacist	42%	29%
	Mental health worker	28%	20%
	Substance misuse worker	32%	30%
11.4	Do you think the overall quality of the health services here is very/quite good?	36%	33%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	33%	40%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	45%	59%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need?	0%	24%
12.3	Do you have any mental health problems?	73%	68%
	<i>For those who have any mental health problems:</i>		
12.4	Have you been helped with your mental health problems in this prison?	31%	30%
12.5	Has your mental health got better since arriving at this prison?	5%	18%

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Number of completed questionnaires returned

Under 25	25 and over
27	143

ALCOHOL AND DRUGS			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	13%	16%
SAFETY			
14.1	Have you ever felt unsafe here?	61%	52%
14.2	Do you feel unsafe now?	22%	26%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	41%	41%
	Staff?	32%	43%
14.4	Have you been bullied/victimised in this prison by other prisoners?	39%	32%
	Have you been bullied/victimised in this prison by staff?	38%	42%
BEHAVIOUR MANAGEMENT			
15.1	Does this prison:		
	Reward good behaviour fairly?	25%	25%
	Deal with bad behaviour fairly?	17%	21%
	<i>For those who know that there are opportunities and rewards:</i>		
15.3	Do the opportunities and rewards motivate you to behave well?	100%	94%
15.4	Do you think the culture in this prison encourages prisoners to behave well?	33%	21%
15.5	Have you been physically restrained by staff in this prison in the last 6 months?	38%	21%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	33%	15%
EDUCATION, SKILLS AND WORK			
16.1	<i>For those who have needed support:</i>		
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	36%	47%
16.2	Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)?	30%	38%
16.5	Has the prison allocated you to the education, training or work that will help you when you are released?	40%	32%
SENTENCE PLAN			
17.1	Do you have a sentence plan?	29%	29%

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	Under 25	25 and over
Number of completed questionnaires returned	27	143

	<i>For those who have a sentence plan:</i>		
17.2	Do you know what your objectives or targets are?	0%	63%
	<i>For those who know what their objectives or targets are:</i>		
	Are any staff here supporting you to achieve the objectives or targets?		30%
RETURNING TO THE COMMUNITY			
	<i>For those who expect to be released in the next 3 months:</i>		
18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	67%	46%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	65%	51%

Bullington 2025

Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who are 50 and over are compared to those who are under 50.
Please note that these analyses are based on summary data from selected survey questions only.

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	50 and over	Under 50
Number of completed questionnaires returned	21	149

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 25 years of age?		18%
	Are you 70 years of age or older?	0%	
1.3	Are you from an ethnic group other than white?	10%	29%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	0%	7%
7.3	Are you Muslim?	0%	14%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	80%	53%
12.3	Do you have any mental health problems?	67%	69%
19.2	Are you a foreign national?	0%	11%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	10%	29%
19.5	Is your gender female, non-binary or other?	0%	2%
19.6	Do you identify as transgender or trans?	5%	2%
19.7	Are you homosexual, bisexual or other sexual orientation?	14%	5%
ARRIVAL AND RECEPTION			
2.2	When you were searched in reception, was this done in a respectful way?	70%	74%
2.3	Overall, were you treated very/quite well in reception?	70%	70%
2.4	When you first arrived, did you have problems with?:		
	Feeling depressed	55%	60%
	Feeling suicidal	18%	25%
	Needing protection from other prisoners	39%	19%

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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

	50 and over	Under 50
	21	149

	For those who had the following problems, did staff help you with?:		
	Feeling depressed	18%	35%
	Feeling suicidal	0%	26%
	Needing protection from other prisoners	57%	40%
2.5	Were you able to talk to a member of staff in private?	33%	51%
FIRST NIGHT AND INDUCTION			
3.3	Did you feel safe on your first night here?	65%	65%
3.6	Have you had an induction at this prison?	86%	86%
	For those who have had an induction:		
	Did your induction cover everything you needed to know about this prison?	33%	60%
ON THE WING			
4.2	Is your cell call bell normally answered within 5 minutes?	5%	19%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	33%	56%
	Can you have access to a shower every day?	95%	89%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	48%	51%
	At night?	48%	58%
4.6	Have you been on an ACCT in this prison?	24%	31%
	For those who have been on an ACCT:		
	Did you feel cared for by staff?	20%	46%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	19%	34%
5.2	Do you get enough to eat at mealtimes always/most of the time?	19%	22%
5.3	Does the shop/canteen sell the things that you need?	57%	67%
RELATIONSHIPS WITH STAFF			
6.1	Do most staff here treat you with respect?	62%	65%

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Number of completed questionnaires returned

50 and over	Under 50
21	149

6.2	Are there any staff here you could turn to if you had a problem?	55%	70%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	19%	34%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	29%	47%
6.6	If you wanted to, can you talk to managers, governors or directors in this prison?	10%	23%
6.7	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	40%	30%
FAITH			
7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	24%	58%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	60%	83%
7.5	Are your religious beliefs respected here?	57%	74%
CONTACT WITH FAMILY AND FRIENDS			
8.3	Are your visitors usually treated respectfully by staff all/most of the time?	75%	68%
8.5	Have staff here encouraged you to keep in touch with your family and friends?	25%	28%
8.7	Are you able to use a phone every day (if you have credit)?	72%	88%
TIME OUT OF CELL			
9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	30%	42%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	0%	4%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	25%	23%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	0%	2%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Exercise outside	75%	57%
	Go to the gym or play sports	15%	2%
9.6	Does the library have a wide enough range of materials to meet your needs?	67%	56%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	52%	55%
	<i>For those who have made an application are they usually dealt with:</i>		

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Number of completed questionnaires returned

	50 and over	Under 50
	21	149

10.2	Fairly?	41%	49%
10.3	Is it easy for you to make a complaint?	55%	56%
	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	31%	20%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	27%	41%
HEALTH CARE			
11.1	Since arriving in this prison have you experienced any delays getting these things?		
	Your medication	82%	68%
	Your outside medical appointments	45%	54%
	Your agreed social care package	67%	53%
11.2	Is it very/quite easy to see?:		
	Doctor	10%	17%
	Nurse	19%	28%
	Dentist	5%	11%
	Pharmacist	29%	32%
	Mental health worker	5%	23%
	Substance misuse worker	11%	33%
11.4	Do you think the overall quality of the health services here is very/quite good?	25%	34%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	35%	40%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	80%	53%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need?	7%	25%
12.3	Do you have any mental health problems?	67%	69%
	<i>For those who have any mental health problems:</i>		
12.4	Have you been helped with your mental health problems in this prison?	17%	32%
12.5	Has your mental health got better since arriving at this prison?	11%	17%

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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

50 and over	Under 50
21	149

ALCOHOL AND DRUGS			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	15%	15%
SAFETY			
14.1	Have you ever felt unsafe here?	57%	53%
14.2	Do you feel unsafe now?	20%	26%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	42%	40%
	Staff?	40%	42%
14.4	Have you been bullied/victimised in this prison by other prisoners?	37%	32%
	Have you been bullied/victimised in this prison by staff?	45%	41%
BEHAVIOUR MANAGEMENT			
15.1	Does this prison:		
	Reward good behaviour fairly?	20%	26%
	Deal with bad behaviour fairly?	5%	23%
	<i>For those who know that there are opportunities and rewards:</i>		
15.3	Do the opportunities and rewards motivate you to behave well?	100%	94%
15.4	Do you think the culture in this prison encourages prisoners to behave well?	15%	24%
15.5	Have you been physically restrained by staff in this prison in the last 6 months?	10%	25%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	11%	19%
EDUCATION, SKILLS AND WORK			
16.1	<i>For those who have needed support:</i>		
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	25%	48%
16.2	Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)?	25%	38%
16.5	Has the prison allocated you to the education, training or work that will help you when you are released?	25%	35%
SENTENCE PLAN			
17.1	Do you have a sentence plan?	38%	27%

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	50 and over	Under 50
Number of completed questionnaires returned	21	149

	<i>For those who have a sentence plan:</i>		
17.2	Do you know what your objectives or targets are?	67%	53%
	<i>For those who know what their objectives or targets are:</i>		
	Are any staff here supporting you to achieve the objectives or targets?	0%	38%
RETURNING TO THE COMMUNITY			
	<i>For those who expect to be released in the next 3 months:</i>		
18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	17%	53%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	67%	51%

Bullington 2025

Comparison of survey responses between sub-populations of prisoners

In this table responses of all other ethnic groups combined are compared with those of white prisoners.
Please note that these analyses are based on summary data from selected survey questions only.

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	All other ethnic groups combined	White prisoners
Number of completed questionnaires returned	45	125

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 25 years of age?	29%	11%
	Are you 50 years of age or older?	4%	15%
1.3	Are you from an ethnic group other than white?		
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?		8%
7.3	Are you Muslim?	36%	3%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	50%	59%
12.3	Do you have any mental health problems?	65%	70%
19.2	Are you a foreign national?	18%	6%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	30%	25%
19.5	Is your gender female, non-binary or other?	3%	1%
19.6	Do you identify as transgender or trans?	3%	2%
19.7	Are you homosexual, bisexual or other sexual orientation?	8%	5%
ARRIVAL AND RECEPTION			
2.2	When you were searched in reception, was this done in a respectful way?	62%	78%
2.3	Overall, were you treated very/quite well in reception?	59%	74%
2.4	When you first arrived, did you have problems with?:		
	Feeling depressed	60%	59%
	Feeling suicidal	28%	23%
	Needing protection from other prisoners	24%	21%

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Number of completed questionnaires returned

All other ethnic groups combined	White prisoners
45	125

	For those who had the following problems, did staff help you with?:		
	Feeling depressed	24%	37%
	Feeling suicidal	0%	33%
	Needing protection from other prisoners	38%	47%
2.5	Were you able to talk to a member of staff in private?	47%	49%
FIRST NIGHT AND INDUCTION			
3.3	Did you feel safe on your first night here?	47%	71%
3.6	Have you had an induction at this prison?	91%	84%
	For those who have had an induction:		
	Did your induction cover everything you needed to know about this prison?	58%	56%
ON THE WING			
4.2	Is your cell call bell normally answered within 5 minutes?	18%	17%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	58%	51%
	Can you have access to a shower every day?	89%	90%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	40%	54%
	At night?	56%	58%
4.6	Have you been on an ACCT in this prison?	31%	30%
	For those who have been on an ACCT:		
	Did you feel cared for by staff?	46%	42%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	30%	32%
5.2	Do you get enough to eat at mealtimes always/most of the time?	25%	20%
5.3	Does the shop/canteen sell the things that you need?	50%	71%
RELATIONSHIPS WITH STAFF			
6.1	Do most staff here treat you with respect?	52%	69%

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		All other ethnic groups combined	White prisoners
	Number of completed questionnaires returned	45	125

6.2	Are there any staff here you could turn to if you had a problem?	50%	75%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	28%	34%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	45%	44%
6.6	If you wanted to, can you talk to managers, governors or directors in this prison?	26%	20%
6.7	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	28%	33%

FAITH

7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	55%	53%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	80%	81%
7.5	Are your religious beliefs respected here?	68%	75%

CONTACT WITH FAMILY AND FRIENDS

8.3	Are your visitors usually treated respectfully by staff all/most of the time?	59%	74%
8.5	Have staff here encouraged you to keep in touch with your family and friends?	31%	26%
8.7	Are you able to use a phone every day (if you have credit)?	90%	85%

TIME OUT OF CELL

9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	31%	44%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	5%	3%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	15%	26%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	5%	1%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Exercise outside	52%	61%
	Go to the gym or play sports	7%	3%
9.6	Does the library have a wide enough range of materials to meet your needs?	48%	62%

APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS

10.1	Is it easy for you to make an application?	53%	55%
	<i>For those who have made an application are they usually dealt with:</i>		

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Number of completed questionnaires returned

All other ethnic groups combined	White prisoners
45	125

10.2	Fairly?	49%	48%
10.3	Is it easy for you to make a complaint?	53%	57%
	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	15%	25%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	42%	38%
HEALTH CARE			
11.1	Since arriving in this prison have you experienced any delays getting these things?		
	Your medication	68%	70%
	Your outside medical appointments	57%	51%
	Your agreed social care package	53%	55%
11.2	Is it very/quite easy to see?:		
	Doctor	8%	19%
	Nurse	18%	29%
	Dentist	5%	12%
	Pharmacist	33%	31%
	Mental health worker	15%	23%
	Substance misuse worker	24%	32%
11.4	Do you think the overall quality of the health services here is very/quite good?	29%	34%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	37%	40%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	50%	59%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need?	25%	21%
12.3	Do you have any mental health problems?	65%	70%
	<i>For those who have any mental health problems:</i>		
12.4	Have you been helped with your mental health problems in this prison?	29%	30%
12.5	Has your mental health got better since arriving at this prison?	11%	17%

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* less than 1% probability that the difference is due to chance

	All other ethnic groups combined	White prisoners
Number of completed questionnaires returned	45	125

ALCOHOL AND DRUGS			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	19%	14%
SAFETY			
14.1	Have you ever felt unsafe here?	70%	47%
14.2	Do you feel unsafe now?	39%	21%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	39%	41%
	Staff?	42%	42%
14.4	Have you been bullied/victimised in this prison by other prisoners?	35%	32%
	Have you been bullied/victimised in this prison by staff?	53%	38%
BEHAVIOUR MANAGEMENT			
15.1	Does this prison:		
	Reward good behaviour fairly?	28%	24%
	Deal with bad behaviour fairly?	19%	21%
	<i>For those who know that there are opportunities and rewards:</i>		
15.3	Do the opportunities and rewards motivate you to behave well?	100%	94%
15.4	Do you think the culture in this prison encourages prisoners to behave well?	35%	19%
15.5	Have you been physically restrained by staff in this prison in the last 6 months?	41%	18%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	33%	13%
EDUCATION, SKILLS AND WORK			
16.1	<i>For those who have needed support:</i>		
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	39%	48%
16.2	Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)?	33%	38%
16.5	Has the prison allocated you to the education, training or work that will help you when you are released?	45%	30%
SENTENCE PLAN			
17.1	Do you have a sentence plan?	23%	30%

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	All other ethnic groups combined	White prisoners
Number of completed questionnaires returned	45	125

	<i>For those who have a sentence plan:</i>		
17.2	Do you know what your objectives or targets are?	67%	53%
	<i>For those who know what their objectives or targets are:</i>		
	Are any staff here supporting you to achieve the objectives or targets?	50%	25%
RETURNING TO THE COMMUNITY			
	<i>For those who expect to be released in the next 3 months:</i>		
18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	50%	49%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	51%	54%

Bullington 2025

Comparison of survey responses between sub-populations of prisoners

In this table responses of Muslim prisoners are compared with those of non-Muslim prisoners.
Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

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* less than 1% probability that the difference is due to chance

	Muslim	Non-Muslim
Number of completed questionnaires returned	21	145

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 25 years of age?	40%	13%
	Are you 50 years of age or older?	0%	14%
1.3	Are you from an ethnic group other than white?	80%	19%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	0%	7%
7.3	Are you Muslim?		
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	50%	58%
12.3	Do you have any mental health problems?	61%	70%
19.2	Are you a foreign national?	22%	7%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	44%	24%
19.5	Is your gender female, non-binary or other?	0%	1%
19.6	Do you identify as transgender or trans?	0%	2%
19.7	Are you homosexual, bisexual or other sexual orientation?	0%	7%
ARRIVAL AND RECEPTION			
2.2	When you were searched in reception, was this done in a respectful way?	55%	76%
2.3	Overall, were you treated very/quite well in reception?	63%	70%
2.4	When you first arrived, did you have problems with?:		
	Feeling depressed	56%	60%
	Feeling suicidal	38%	21%
	Needing protection from other prisoners	33%	21%

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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Muslim	Non-Muslim
21	145

	<i>For those who had the following problems, did staff help you with?:</i>		
	Feeling depressed	20%	34%
	Feeling suicidal	0%	26%
	Needing protection from other prisoners	60%	41%
2.5	Were you able to talk to a member of staff in private?	27%	52%
FIRST NIGHT AND INDUCTION			
3.3	Did you feel safe on your first night here?	52%	66%
3.6	Have you had an induction at this prison?	90%	85%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	44%	57%
ON THE WING			
4.2	Is your cell call bell normally answered within 5 minutes?	24%	17%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	71%	50%
	Can you have access to a shower every day?	95%	89%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	33%	53%
	At night?	57%	56%
4.6	Have you been on an ACCT in this prison?	30%	30%
	<i>For those who have been on an ACCT:</i>		
	Did you feel cared for by staff?	33%	45%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	20%	33%
5.2	Do you get enough to eat at mealtimes always/most of the time?	14%	22%
5.3	Does the shop/canteen sell the things that you need?	38%	69%
RELATIONSHIPS WITH STAFF			
6.1	Do most staff here treat you with respect?	48%	67%

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Number of completed questionnaires returned

Muslim	Non-Muslim
21	145

6.2	Are there any staff here you could turn to if you had a problem?	53%	70%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	45%	31%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	57%	43%
6.6	If you wanted to, can you talk to managers, governors or directors in this prison?	19%	21%
6.7	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	17%	33%
FAITH			
7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	48%	54%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	76%	82%
7.5	Are your religious beliefs respected here?	62%	75%
CONTACT WITH FAMILY AND FRIENDS			
8.3	Are your visitors usually treated respectfully by staff all/most of the time?	53%	71%
8.5	Have staff here encouraged you to keep in touch with your family and friends?	25%	28%
8.7	Are you able to use a phone every day (if you have credit)?	95%	85%
TIME OUT OF CELL			
9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	38%	40%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	0%	4%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	11%	25%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	0%	2%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Exercise outside	50%	60%
	Go to the gym or play sports	0%	4%
9.6	Does the library have a wide enough range of materials to meet your needs?	44%	60%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	55%	55%
	<i>For those who have made an application are they usually dealt with:</i>		

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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Muslim	Non-Muslim
21	145

10.2	Fairly?	25%	51%
10.3	Is it easy for you to make a complaint?	50%	56%
	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	10%	23%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	46%	38%
HEALTH CARE			
11.1	Since arriving in this prison have you experienced any delays getting these things?		
	Your medication	86%	68%
	Your outside medical appointments	73%	51%
	Your agreed social care package	64%	53%
11.2	Is it very/quite easy to see?:		
	Doctor	11%	17%
	Nurse	21%	27%
	Dentist	11%	10%
	Pharmacist	32%	31%
	Mental health worker	21%	21%
	Substance misuse worker	22%	31%
11.4	Do you think the overall quality of the health services here is very/quite good?	22%	35%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	26%	41%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	50%	58%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need?	29%	21%
12.3	Do you have any mental health problems?	61%	70%
	<i>For those who have any mental health problems:</i>		
12.4	Have you been helped with your mental health problems in this prison?	18%	32%
12.5	Has your mental health got better since arriving at this prison?	13%	17%

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Number of completed questionnaires returned

Muslim	Non-Muslim
21	145

ALCOHOL AND DRUGS			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	16%	15%
SAFETY			
14.1	Have you ever felt unsafe here?	68%	51%
14.2	Do you feel unsafe now?	37%	25%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	33%	42%
	Staff?	32%	43%
14.4	Have you been bullied/victimised in this prison by other prisoners?	42%	32%
	Have you been bullied/victimised in this prison by staff?	47%	41%
BEHAVIOUR MANAGEMENT			
15.1	Does this prison:		
	Reward good behaviour fairly?	16%	27%
	Deal with bad behaviour fairly?	17%	21%
	<i>For those who know that there are opportunities and rewards:</i>		
15.3	Do the opportunities and rewards motivate you to behave well?	100%	95%
15.4	Do you think the culture in this prison encourages prisoners to behave well?	32%	21%
15.5	Have you been physically restrained by staff in this prison in the last 6 months?	32%	23%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	33%	16%
EDUCATION, SKILLS AND WORK			
16.1	<i>For those who have needed support:</i>		
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	22%	48%
16.2	Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)?	28%	38%
16.5	Has the prison allocated you to the education, training or work that will help you when you are released?	27%	34%
SENTENCE PLAN			
17.1	Do you have a sentence plan?	0%	31%

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Number of completed questionnaires returned

Muslim	Non-Muslim
21	145

	<i>For those who have a sentence plan:</i>		
17.2	Do you know what your objectives or targets are?		56%
	<i>For those who know what their objectives or targets are:</i>		
	Are any staff here supporting you to achieve the objectives or targets?		30%
RETURNING TO THE COMMUNITY			
	<i>For those who expect to be released in the next 3 months:</i>		
18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	33%	50%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	44%	53%

Bullington 2025

Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who reported that they had a disability are compared with those who did not.
Please note that these analyses are based on summary data from selected survey questions only.

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* less than 1% probability that the difference is due to chance

	Have a disability	Do not have a disability
Number of completed questionnaires returned	89	67

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 25 years of age?	11%	18%
	Are you 50 years of age or older?	18%	6%
1.3	Are you from an ethnic group other than white?	20%	27%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	6%	6%
7.3	Are you Muslim?	10%	14%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs)?		
12.3	Do you have any mental health problems?	92%	39%
19.2	Are you a foreign national?	2%	17%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	30%	21%
19.5	Is your gender female, non-binary or other?	2%	0%
19.6	Do you identify as transgender or trans?	3%	0%
19.7	Are you homosexual, bisexual or other sexual orientation?	6%	6%
ARRIVAL AND RECEPTION			
2.2	When you were searched in reception, was this done in a respectful way?	73%	73%
2.3	Overall, were you treated very/quite well in reception?	69%	71%
2.4	When you first arrived, did you have problems with?:		
	Feeling depressed	60%	59%
	Feeling suicidal	27%	22%
	Needing protection from other prisoners	27%	18%

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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Have a disability	Do not have a disability
89	67

	For those who had the following problems, did staff help you with?:		
	Feeling depressed	27%	37%
	Feeling suicidal	12%	36%
	Needing protection from other prisoners	59%	22%
2.5	Were you able to talk to a member of staff in private?	51%	42%
FIRST NIGHT AND INDUCTION			
3.3	Did you feel safe on your first night here?	59%	70%
3.6	Have you had an induction at this prison?	87%	86%
	For those who have had an induction:		
	Did your induction cover everything you needed to know about this prison?	51%	64%
ON THE WING			
4.2	Is your cell call bell normally answered within 5 minutes?	11%	25%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	44%	62%
	Can you have access to a shower every day?	86%	94%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	44%	58%
	At night?	48%	64%
4.6	Have you been on an ACCT in this prison?	28%	37%
	For those who have been on an ACCT:		
	Did you feel cared for by staff?	39%	48%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	26%	37%
5.2	Do you get enough to eat at mealtimes always/most of the time?	18%	23%
5.3	Does the shop/canteen sell the things that you need?	58%	73%
RELATIONSHIPS WITH STAFF			
6.1	Do most staff here treat you with respect?	63%	68%

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		Have a disability	Do not have a disability
	Number of completed questionnaires returned	89	67

6.2	Are there any staff here you could turn to if you had a problem?	65%	71%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	33%	34%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	46%	47%
6.6	If you wanted to, can you talk to managers, governors or directors in this prison?	18%	26%
6.7	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	27%	37%

FAITH

7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	48%	58%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	76%	91%
7.5	Are your religious beliefs respected here?	67%	82%

CONTACT WITH FAMILY AND FRIENDS

8.3	Are your visitors usually treated respectfully by staff all/ most of the time?	60%	78%
8.5	Have staff here encouraged you to keep in touch with your family/friends?	25%	28%
8.7	Are you able to use a phone every day (if you have credit)?	88%	83%

TIME OUT OF CELL

9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	45%	35%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	1%	6%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	28%	18%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	0%	5%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Exercise outside	61%	55%
	Go to the gym or play sports	2%	5%
9.6	Does the library have a wide enough range of materials to meet your needs?	53%	66%

APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS

10.1	Is it easy for you to make an application?	47%	66%
	<i>For those who have made an application are they usually dealt with:</i>		

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Number of completed questionnaires returned

Have a disability	Do not have a disability
89	67

10.2	Fairly?	40%	57%
10.3	Is it easy for you to make a complaint?	56%	58%
	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	20%	26%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	38%	40%
HEALTH CARE			
11.1	Since arriving in this prison, have you experienced any delays accessing?:		
	Your medication	73%	65%
	Your outside medical appointments	53%	55%
	Your agreed social care package	59%	49%
11.2	Is it very/quite easy to see?:		
	Doctor	17%	17%
	Nurse	26%	27%
	Dentist	13%	8%
	Pharmacist	31%	32%
	Mental health worker	21%	21%
	Substance misuse worker	36%	22%
11.4	Do you think the overall quality of the health services here is very/quite good?	27%	42%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	28%	55%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs)?		
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need?	22%	
12.3	Do you have any mental health problems?	92%	39%
	<i>For those who have needed help with their mental health problems:</i>		
12.4	Have you been helped with your mental health problems in this prison?	26%	38%
12.5	Has your mental health got better since arriving at this prison?	19%	13%

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	Have a disability	Do not have a disability
Number of completed questionnaires returned	89	67

ALCOHOL AND DRUGS			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	22%	6%
SAFETY			
14.1	Have you ever felt unsafe here?	59%	45%
14.2	Do you feel unsafe now?	31%	20%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	41%	41%
	Staff?	37%	48%
14.4	Have you been bullied/victimised in this prison by other prisoners?	41%	21%
	Have you been bullied/victimised in this prison by staff?	49%	31%
BEHAVIOUR MANAGEMENT			
15.1	Does this prison:		
	Reward good behaviour fairly?	23%	29%
	Deal with bad behaviour fairly?	20%	21%
	<i>For those who know that there are opportunities and rewards:</i>		
15.3	Do the opportunities and rewards motivate you to behave well?	89%	100%
15.4	Do you think the culture in this prison encourages prisoners to behave well?	15%	32%
15.5	Have you been physically restrained by staff in this prison in the last 6 months?	26%	20%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	20%	15%
EDUCATION, SKILLS AND WORK			
16.1	<i>For those who have needed support:</i>		
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	42%	56%
16.2	Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)?	53%	16%
16.5	Has the prison allocated you to the education, training or work that will help you when you are released?	23%	48%
SENTENCE PLAN			
17.1	Do you have a sentence plan?	27%	31%

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** less than 1% probability that the difference is due to chance*

	Have a disability	Do not have a disability
Number of completed questionnaires returned	89	67

	<i>For those who have a sentence plan:</i>		
17.2	Do you know what your objectives or targets are?	50%	60%
	<i>For those who know what their objectives or targets are:</i>		
	Are any staff here supporting you to achieve the objectives or targets?	25%	33%
RETURNING TO THE COMMUNITY			
	<i>For those who expect to be released in the next 3 months:</i>		
18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	45%	54%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	46%	59%

Bullington 2025

Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who reported that they had mental health problems are compared with those who did not.
Please note that these analyses are based on summary data from selected survey questions only.

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	Have mental health problems	Do not have mental health problems
Number of completed questionnaires returned	107	48

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 25 years of age?	15%	13%
	Are you 50 years of age or older?	11%	13%
1.3	Are you from an ethnic group other than white?	23%	27%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	6%	6%
7.3	Are you Muslim?	10%	15%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	75%	15%
12.3	Do you have any mental health problems?		
19.2	Are you a foreign national?	6%	17%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	31%	17%
19.5	Is your gender female, non-binary or other?	2%	0%
19.6	Do you identify as transgender or trans?	3%	0%
19.7	Are you homosexual, bisexual or other sexual orientation?	6%	6%
ARRIVAL AND RECEPTION			
2.2	When you were searched in reception, was this done in a respectful way?	71%	79%
2.3	Overall, were you treated very/quite well in reception?	65%	81%
2.4	When you first arrived, did you have problems with?:		
	Feeling depressed	68%	43%
	Feeling suicidal	35%	5%
	Needing protection from other prisoners	27%	13%

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* less than 1% probability that the difference is due to chance

	Have mental health problems	Do not have mental health problems
Number of completed questionnaires returned	107	48

	For those who had the following problems, did staff help you with?:		
	Feeling depressed	30%	40%
	Feeling suicidal	19%	50%
	Needing protection from other prisoners	55%	20%
2.5	Were you able to talk to a member of staff in private?	51%	41%
FIRST NIGHT AND INDUCTION			
3.3	Did you feel safe on your first night here?	57%	77%
3.6	Have you had an induction at this prison?	87%	87%
	For those who have had an induction:		
	Did your induction cover everything you needed to know about this prison?	53%	63%
ON THE WING			
4.2	Is your cell call bell normally answered within 5 minutes?	17%	21%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	52%	55%
	Can you have access to a shower every day?	88%	94%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	44%	66%
	At night?	52%	62%
4.6	Have you been on an ACCT in this prison?	37%	23%
	For those who have been on an ACCT:		
	Did you feel cared for by staff?	39%	60%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	28%	39%
5.2	Do you get enough to eat at mealtimes always/most of the time?	20%	23%
5.3	Does the shop/canteen sell the things that you need?	64%	66%
RELATIONSHIPS WITH STAFF			
6.1	Do most staff here treat you with respect?	62%	74%

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* less than 1% probability that the difference is due to chance

		Have mental health problems	Do not have mental health problems
	Number of completed questionnaires returned	107	48

6.2	Are there any staff here you could turn to if you had a problem?	70%	65%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	34%	33%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	49%	43%
6.6	If you wanted to, can you talk to managers, governors or directors in this prison?	21%	26%
6.7	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	34%	30%

FAITH

7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	55%	49%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	81%	91%
7.5	Are your religious beliefs respected here?	69%	88%

CONTACT WITH FAMILY AND FRIENDS

8.3	Are your visitors usually treated respectfully by staff all/most of the time?	64%	74%
8.5	Have staff here encouraged you to keep in touch with your family and friends?	27%	26%
8.7	Are you able to use a phone every day (if you have credit)?	84%	91%

TIME OUT OF CELL

9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	46%	28%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	4%	2%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	26%	13%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	2%	2%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Exercise outside	58%	59%
	Go to the gym or play sports	3%	4%
9.6	Does the library have a wide enough range of materials to meet your needs?	57%	61%

APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS

10.1	Is it easy for you to make an application?	53%	60%
	<i>For those who have made an application are they usually dealt with:</i>		

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* less than 1% probability that the difference is due to chance

	Have mental health problems	Do not have mental health problems
Number of completed questionnaires returned	107	48

10.2	Fairly?	43%	58%
10.3	Is it easy for you to make a complaint?	59%	54%
	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	24%	18%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	40%	37%
HEALTH CARE			
11.1	Since arriving in this prison have you experienced any delays getting these things?		
	Your medication	71%	68%
	Your outside medical appointments	57%	48%
	Your agreed social care package	54%	59%
11.2	Is it very/quite easy to see?:		
	Doctor	16%	19%
	Nurse	28%	25%
	Dentist	12%	9%
	Pharmacist	33%	29%
	Mental health worker	27%	8%
	Substance misuse worker	38%	13%
11.4	Do you think the overall quality of the health services here is very/quite good?	31%	40%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	35%	51%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	75%	15%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need?	20%	43%
12.3	Do you have any mental health problems?		
	<i>For those who have any mental health problems:</i>		
12.4	Have you been helped with your mental health problems in this prison?	30%	
12.5	Has your mental health got better since arriving at this prison?	21%	4%

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* less than 1% probability that the difference is due to chance

	Have mental health problems	Do not have mental health problems
Number of completed questionnaires returned	107	48

ALCOHOL AND DRUGS			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	21%	2%
SAFETY			
14.1	Have you ever felt unsafe here?	63%	30%
14.2	Do you feel unsafe now?	33%	13%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	42%	37%
	Staff?	42%	43%
14.4	Have you been bullied/victimised in this prison by other prisoners?	38%	19%
	Have you been bullied/victimised in this prison by staff?	46%	31%
BEHAVIOUR MANAGEMENT			
15.1	Does this prison:		
	Reward good behaviour fairly?	27%	23%
	Deal with bad behaviour fairly?	22%	17%
	<i>For those who know that there are opportunities and rewards:</i>		
15.3	Do the opportunities and rewards motivate you to behave well?	93%	100%
15.4	Do you think the culture in this prison encourages prisoners to behave well?	20%	30%
15.5	Have you been physically restrained by staff in this prison in the last 6 months?	26%	17%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	20%	13%
EDUCATION, SKILLS AND WORK			
16.1	<i>For those who have needed support:</i>		
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	44%	56%
16.2	Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)?	48%	13%
16.5	Has the prison allocated you to the education, training or work that will help you when you are released?	30%	40%
SENTENCE PLAN			
17.1	Do you have a sentence plan?	30%	25%

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	Have mental health problems	Do not have mental health problems
Number of completed questionnaires returned	107	48

	<i>For those who have a sentence plan:</i>		
17.2	Do you know what your objectives or targets are?	55%	67%
	<i>For those who know what their objectives or targets are:</i>		
	Are any staff here supporting you to achieve the objectives or targets?	17%	50%
RETURNING TO THE COMMUNITY			
	<i>For those who expect to be released in the next 3 months:</i>		
18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	53%	45%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	50%	57%

Bullington 2025

Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who have been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while under 18 years old) are compared with those who have not.
Please note that these analyses are based on summary data from selected survey questions only.

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	Been in local authority care	Not been in local authority care
Number of completed questionnaires returned	40	113

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 25 years of age?	25%	13%
	Are you 50 years of age or older?	5%	17%
1.3	Are you from an ethnic group other than white?	28%	23%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	3%	6%
7.3	Are you Muslim?	20%	9%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	67%	55%
12.3	Do you have any mental health problems?	79%	64%
19.2	Are you a foreign national?	5%	10%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	-	-
19.5	Is your gender female, non-binary or other?	3%	1%
19.6	Do you identify as transgender or trans?	3%	2%
19.7	Are you homosexual, bisexual or other sexual orientation?	5%	6%
ARRIVAL AND RECEPTION			
2.2	When you were searched in reception, was this done in a respectful way?	68%	74%
2.3	Overall, were you treated very/quite well in reception?	58%	74%
2.4	When you first arrived, did you have problems with?:		
	Feeling depressed	61%	59%
	Feeling suicidal	27%	24%
	Needing protection from other prisoners	36%	20%

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Number of completed questionnaires returned

Been in local authority care	Not been in local authority care
40	113

	For those who had the following problems, did staff help you with?:		
	Feeling depressed	18%	38%
	Feeling suicidal	14%	20%
	Needing protection from other prisoners	60%	35%
2.5	Were you able to talk to a member of staff in private?	40%	49%
FIRST NIGHT AND INDUCTION			
3.3	Did you feel safe on your first night here?	61%	64%
3.6	Have you had an induction at this prison?	90%	84%
	For those who have had an induction:		
	Did your induction cover everything you needed to know about this prison?	54%	57%
ON THE WING			
4.2	Is your cell call bell normally answered within 5 minutes?	13%	19%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	65%	48%
	Can you have access to a shower every day?	88%	90%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	43%	53%
	At night?	40%	61%
4.6	Have you been on an ACCT in this prison?	28%	33%
	For those who have been on an ACCT:		
	Did you feel cared for by staff?	45%	44%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	23%	34%
5.2	Do you get enough to eat at mealtimes always/most of the time?	8%	24%
5.3	Does the shop/canteen sell the things that you need?	55%	66%
RELATIONSHIPS WITH STAFF			
6.1	Do most staff here treat you with respect?	56%	69%

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		Been in local authority care	Not been in local authority care
Number of completed questionnaires returned		40	113
6.2	Are there any staff here you could turn to if you had a problem?	56%	70%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	23%	37%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	50%	43%
6.6	If you wanted to, can you talk to managers, governors or directors in this prison?	20%	21%
6.7	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	21%	35%
FAITH			
7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	70%	46%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	80%	82%
7.5	Are your religious beliefs respected here?	73%	74%
CONTACT WITH FAMILY AND FRIENDS			
8.3	Are your visitors usually treated respectfully by staff all/most of the time?	56%	73%
8.5	Have staff here encouraged you to keep in touch with your family and friends?	16%	30%
8.7	Are you able to use a phone every day (if you have credit)?	76%	90%
TIME OUT OF CELL			
9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	49%	37%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	3%	4%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	24%	23%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	3%	2%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Exercise outside	62%	56%
	Go to the gym or play sports	3%	4%
9.6	Does the library have a wide enough range of materials to meet your needs?	58%	59%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	49%	59%
	<i>For those who have made an application are they usually dealt with:</i>		

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Number of completed questionnaires returned

Been in local authority care	Not been in local authority care
40	113

10.2	Fairly?	36%	52%
10.3	Is it easy for you to make a complaint?	65%	54%
	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	12%	26%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	48%	33%
HEALTH CARE			
11.1	Since arriving in this prison have you experienced any delays getting these things?		
	Your medication	85%	66%
	Your outside medical appointments	66%	49%
	Your agreed social care package	66%	51%
11.2	Is it very/quite easy to see?:		
	Doctor	18%	17%
	Nurse	31%	26%
	Dentist	8%	12%
	Pharmacist	24%	34%
	Mental health worker	26%	21%
	Substance misuse worker	45%	24%
11.4	Do you think the overall quality of the health services here is very/quite good?	26%	36%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	23%	46%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	67%	55%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need?	19%	21%
12.3	Do you have any mental health problems?	79%	64%
	<i>For those who have any mental health problems:</i>		
12.4	Have you been helped with your mental health problems in this prison?	29%	30%
12.5	Has your mental health got better since arriving at this prison?	24%	13%

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Number of completed questionnaires returned	40	113

ALCOHOL AND DRUGS			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	21%	13%
SAFETY			
14.1	Have you ever felt unsafe here?	59%	50%
14.2	Do you feel unsafe now?	44%	21%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	42%	40%
	Staff?	30%	44%
14.4	Have you been bullied/victimised in this prison by other prisoners?	47%	28%
	Have you been bullied/victimised in this prison by staff?	57%	36%
BEHAVIOUR MANAGEMENT			
15.1	Does this prison:		
	Reward good behaviour fairly?	18%	27%
	Deal with bad behaviour fairly?	24%	19%
	<i>For those who know that there are opportunities and rewards:</i>		
15.3	Do the opportunities and rewards motivate you to behave well?	89%	97%
15.4	Do you think the culture in this prison encourages prisoners to behave well?	29%	20%
15.5	Have you been physically restrained by staff in this prison in the last 6 months?	32%	22%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	34%	14%
EDUCATION, SKILLS AND WORK			
16.1	<i>For those who have needed support:</i>		
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	42%	46%
16.2	Do you have any learning difficulties (dyslexia or any other conditions that affect on your learning)?	46%	33%
16.5	Has the prison allocated you to the education, training or work that will help you when you are released?	35%	33%
SENTENCE PLAN			
17.1	Do you have a sentence plan?	50%	24%

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Number of completed questionnaires returned	40	113

	<i>For those who have a sentence plan:</i>		
17.2	Do you know what your objectives or targets are?	83%	42%
	<i>For those who know what their objectives or targets are:</i>		
	Are any staff here supporting you to achieve the objectives or targets?	40%	20%
RETURNING TO THE COMMUNITY			
	<i>For those who expect to be released in the next 3 months:</i>		
18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	58%	47%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	42%	56%