

HMP Liverpool 2025 Survey Results

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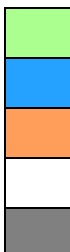
Liverpool 2025

Survey responses compared with those from other HMIP surveys of local prisons

In this table summary statistics from Liverpool 2025 are compared with the following HMIP survey data:

- Summary statistics from surveys of local prisons conducted since the introduction of the new questionnaire in November 2023 (21 prisons). Please note that this does not include all local prisons.

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Liverpool 2025	Local prisons surveyed since November 2023
169	3,560

Number of completed questionnaires returned

n=number of valid responses to question (Liverpool 2025)

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION				
1.2	Are you under 21 years of age?	<i>n=169</i>	7%	5%
	Are you under 25 years of age?	<i>n=169</i>	15%	17%
	Are you 50 years of age or older?	<i>n=169</i>	17%	13%
	Are you 70 years of age or older?	<i>n=169</i>	1%	1%
1.3	Are you from an ethnic group other than white?	<i>n=167</i>	13%	31%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	<i>n=167</i>	1%	4%
1.4	Have you been in this prison for less than 6 months?	<i>n=162</i>	77%	68%
1.5	Are you currently serving a sentence?	<i>n=166</i>	52%	41%
	Are you on recall?	<i>n=166</i>	15%	13%
1.6	Is your sentence less than 12 months?	<i>n=162</i>	22%	16%
	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	<i>n=162</i>	2%	1%
7.3	Are you Muslim?	<i>n=167</i>	6%	18%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs)?	<i>n=158</i>	60%	52%
12.3	Do you have any mental health problems?	<i>n=156</i>	65%	66%
12.6	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	<i>n=150</i>	49%	59%
19.1	Do you have children under the age of 18?	<i>n=156</i>	52%	49%

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19.2	Are you a foreign national?	<i>n=156</i>	10%	14%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	<i>n=155</i>	21%	26%
19.4	Have you ever been in the armed services (e.g. army, navy, air force)?	<i>n=155</i>	6%	6%
19.5	Is your gender female, non-binary or other?	<i>n=158</i>	1%	1%
19.6	Do you identify as transgender or trans?	<i>n=155</i>	1%	2%
19.7	Are you homosexual, bisexual or other sexual orientation?	<i>n=157</i>	4%	5%
ARRIVAL AND RECEPTION				
2.1	When you arrived at this prison, did you spend less than 2 hours in reception?	<i>n=165</i>	17%	33%
2.2	Were you searched in reception?	<i>n=165</i>	97%	98%
	<i>For those who were searched:</i>			
	Was this done in a respectful way?	<i>n=160</i>	84%	75%
2.3	Overall, were you treated very/quite well in reception?	<i>n=166</i>	82%	73%
2.4	When you first arrived, did you have problems with?			
	Feeling depressed	<i>n=155</i>	52%	62%
	Feeling suicidal	<i>n=130</i>	25%	29%
	Needing protection from other prisoners	<i>n=127</i>	20%	21%
	<i>For those who had the following problems, did staff help you with?</i>			
	Feeling depressed	<i>n=81</i>	37%	31%
	Feeling suicidal	<i>n=32</i>	44%	31%
	Needing protection from other prisoners	<i>n=25</i>	52%	45%
	<i>For those who had any problems when they first arrived:</i>			
2.5	Were you able to talk to a member of staff in private?	<i>n=112</i>	52%	38%
2.6	Did you see someone from health care in reception?	<i>n=162</i>	87%	84%

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FIRST NIGHT AND INDUCTION			
3.1	Before you were locked up on your first night here, were you offered?		
	Nicotine replacement (including vapes)	<i>n=160</i>	88% 86%
	Toiletries	<i>n=154</i>	80% 63%
	A shower	<i>n=156</i>	66% 30%
	A free phone call	<i>n=161</i>	69% 48%
	Something to eat	<i>n=158</i>	90% 83%
	The chance to talk to a Listener or Samaritans	<i>n=157</i>	36% 24%
	Support from another prisoner (e.g. Insider or prisoner rep)	<i>n=158</i>	39% 31%
3.2	On your first night in this prison, was your cell very/quite clean?	<i>n=164</i>	38% 35%
3.3	Did you feel safe on your first night here?	<i>n=165</i>	72% 63%
3.4	Did you have numbers put on your PIN phone within 24 hours?	<i>n=164</i>	13% 21%
3.5	In your first few days here, did you get?		
	Items from the prison shop/ canteen	<i>n=160</i>	63% 35%
	Access to clean clothing that fitted you	<i>n=161</i>	57% 50%
	PIN phone credit	<i>n=163</i>	48% 53%
	Your personal property	<i>n=162</i>	51% 42%
3.6	Have you had an induction at this prison?	<i>n=163</i>	91% 85%
	For those who have had an induction:		
	Did your induction cover everything you needed to know about this prison?	<i>n=148</i>	65% 51%
ON THE WING			
4.1	Are you in a cell on your own?	<i>n=166</i>	36% 30%

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4.2	Is your cell call bell normally answered within 5 minutes? n=164	30%	26%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you? n=162	65%	51%
	Can you have a shower every day if you want one? n=166	87%	77%
	Can you get clean bedding every week if you want it? n=166	64%	61%
	Can you get cell cleaning materials every week if you want them? n=166	61%	68%
	Can you get your stored property promptly, if you need it? n=162	17%	17%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day? n=160	59%	47%
	At night? n=161	70%	59%
4.5	Normally, are these communal areas of your wing or houseblock very/quite clean?		
	Landings and stairs n=163	82%	76%
	Association areas n=163	80%	77%
	Servery n=161	86%	82%
	Showers n=163	56%	52%
	Exercise yard n=158	78%	65%
4.6	Have you been on an ACCT in this prison? n=150	31%	34%
	For those who have been on an ACCT:		
	Did you feel cared for by staff? n=47	43%	41%
4.7	Is it very/quite easy for you to speak to a Listener if you need to? n=162	42%	35%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good? n=164	38%	32%

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5.2	Do you get enough to eat at mealtimes always/most of the time?	<i>n=165</i>	39% 25%
5.3	Does the shop/canteen sell the things that you need?	<i>n=163</i>	60% 54%
5.4	Can you use catalogues/other providers to buy the things you need?	<i>n=165</i>	52% 51%
RELATIONSHIPS WITH STAFF			
6.1	Do most staff here treat you with respect?	<i>n=164</i>	77% 66%
6.2	Are there any staff here you could turn to if you had a problem?	<i>n=160</i>	69% 66%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	<i>n=166</i>	33% 34%
6.4	Do you have a named officer (key worker)?	<i>n=166</i>	24% 58%
	<i>For those who have a named officer (key worker):</i>		
	Is your named officer (key worker) very/quite helpful?	<i>n=40</i>	60% 58%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	<i>n=163</i>	31% 35%
	If so, do things sometimes change?	<i>n=50</i>	56% 37%
6.6	If you want to, can you talk to managers, governors or directors in this prison?	<i>n=166</i>	25% 21%
6.7	Have you shared a problem with a manager, governor or director?	<i>n=166</i>	46% 52%
	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	<i>n=77</i>	45% 31%
FAITH			
7.1	Have you spoken to the Chaplaincy team in this prison?	<i>n=167</i>	70% 64%
7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	<i>n=167</i>	58% 51%
7.3	Do you have a religion?	<i>n=167</i>	65% 69%
	<i>For those who have a religion:</i>		
7.4	Are you able to attend religious services, if you want to?	<i>n=106</i>	75% 78%
7.5	Are your religious beliefs respected here?	<i>n=105</i>	60% 66%

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CONTACT WITH FAMILY AND FRIENDS				
8.1	Have you been able to see your family/friends more than once in the last month:			
	In person (prison visit)?	<i>n=137</i>	47%	38%
	Using video calling?	<i>n=78</i>	5%	12%
8.2	Do visits usually start and finish on time?	<i>n=145</i>	35%	26%
8.3	Are your visitors usually treated respectfully by staff all/ most of the time?	<i>n=102</i>	75%	61%
8.4	Is it very/quite easy for your family and friends to get here?	<i>n=132</i>	58%	40%
8.5	Have staff here encouraged you to keep in touch with your family/friends?	<i>n=160</i>	26%	28%
8.6	Have you had any problems with sending or receiving?			
	Emails	<i>n=137</i>	50%	42%
	Letters	<i>n=153</i>	56%	48%
	Parcels	<i>n=138</i>	48%	44%
8.7	Are you able to use a phone every day (if you have credit)?	<i>n=157</i>	90%	88%
TIME OUT OF CELL				
9.1	Do you know what the unlock and lock-up times are supposed to be here?	<i>n=160</i>	85%	81%
	For those who know what the unlock and lock-up times are supposed to be:			
	Are these times usually kept to?	<i>n=136</i>	52%	49%
9.2	Do you usually spend less than 2 hours out of your cell each day on Monday - Fridays?	<i>n=162</i>	53%	51%
	Do you usually spend 10 hours or more out of your cell each day on Monday - Fridays?	<i>n=162</i>	2%	2%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	<i>n=154</i>	75%	58%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	<i>n=154</i>	1%	1%
9.3	How many times in a normal week can you complete domestic tasks?			

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	Once or more	<i>n=147</i>	71%	79%
	Three times or more	<i>n=147</i>	46%	47%
	More than five times	<i>n=147</i>	27%	27%
	How many times in a normal week can you get association?			
	Once or more	<i>n=152</i>	93%	89%
	Three times or more	<i>n=152</i>	70%	71%
	More than five times	<i>n=152</i>	53%	47%
	How many times in a normal week can you get exercise outside?			
	Once or more	<i>n=155</i>	92%	91%
	Three times or more	<i>n=155</i>	63%	69%
	More than five times	<i>n=155</i>	41%	47%
	How many times in a normal week can you go to the gym or play sports?			
	Once or more	<i>n=155</i>	66%	74%
	Three times or more	<i>n=155</i>	24%	28%
	More than five times	<i>n=155</i>	4%	6%
9.4	At the weekend, are you able to?			
	Complete domestic tasks	<i>n=137</i>	61%	66%
	Get association	<i>n=148</i>	86%	84%
	Exercise outside	<i>n=150</i>	79%	83%
	Go to the gym or play sports	<i>n=145</i>	46%	41%
9.5	Are you able to visit the library once a week or more?	<i>n=148</i>	60%	45%
	Are you able to borrow library materials kept on the wing once a week or more?	<i>n=145</i>	57%	42%

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	Are you able to get things from the library delivered to the wing once a week or more?	<i>n=145</i>	37%	25%
9.6	Does the library have a wide enough range of materials to meet your needs?	<i>n=99</i>	66%	48%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS				
10.1	Is it easy for you to make an application?	<i>n=158</i>	58%	57%
	<i>For those who have made an application are they usually dealt with:</i>			
10.2	Fairly?	<i>n=112</i>	46%	45%
	Within 7 days?	<i>n=116</i>	54%	38%
10.3	Is it easy for you to make a complaint?	<i>n=165</i>	50%	49%
	<i>For those who have made a complaint are they usually dealt with:</i>			
10.4	Fairly?	<i>n=75</i>	25%	27%
	Within 7 days?	<i>n=65</i>	23%	25%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	<i>n=94</i>	37%	36%
10.6	Do you know how to contact the following organisations?			
	The Independent Prisoner Complaint Investigations	<i>n=158</i>	28%	27%
	The Independent Monitoring Board	<i>n=160</i>	36%	36%
	<i>For those who need it, is it easy to?</i>			
10.7	Communicate with your solicitor or legal representative	<i>n=151</i>	33%	41%
	Attend legal visits	<i>n=147</i>	47%	47%
10.8	Have staff opened letters from your solicitor or legal representative when you were not present?	<i>n=159</i>	53%	63%
	<i>For those who have had legal letters opened when they were not present:</i>			
	Did staff tell you why?	<i>n=85</i>	22%	25%
HEALTH CARE				
11.1	Since arriving in this prison, have you experienced any delays accessing?			
	Your medication	<i>n=128</i>	55%	68%

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	Your outside medical appointments	<i>n</i> =90	40%	55%
	Your agreed social care package	<i>n</i> =73	40%	53%
11.2	Is it very/quite easy to see?			
	Doctor	<i>n</i> =164	28%	20%
	Nurse	<i>n</i> =164	48%	37%
	Dentist	<i>n</i> =160	13%	11%
	Pharmacist	<i>n</i> =158	39%	31%
	Mental health worker	<i>n</i> =160	39%	22%
	Substance misuse worker	<i>n</i> =161	30%	28%
11.3	Do you think the quality of the health service is very/quite good from?			
	Doctor	<i>n</i> =163	37%	36%
	Nurse	<i>n</i> =162	59%	46%
	Dentist	<i>n</i> =160	24%	23%
	Pharmacist	<i>n</i> =160	45%	36%
	Mental health worker	<i>n</i> =161	41%	28%
	Substance misuse worker	<i>n</i> =159	35%	29%
11.4	Do you think the overall quality of the health services here is very/quite good?	<i>n</i> =159	45%	33%
	<i>For those who are due to be released in the next month:</i>			
11.5	Are you confident there are adequate plans to continue your health care?	<i>n</i> =43	30%	35%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	<i>n</i> =160	38%	32%
OTHER SUPPORT NEEDS				
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs)?	<i>n</i> =158	60%	52%
	<i>For those who have a disability:</i>			

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12.2	Are you getting the support you need in this prison?	<i>n</i> =88	34%	23%
12.3	Do you have any mental health problems?	<i>n</i> =156	65%	66%
<i>For those who have any mental health problems:</i>				
12.4	Have you been helped with your mental health problems in this prison?	<i>n</i> =101	43%	30%
12.5	Has your mental health got better since arriving at this prison?	<i>n</i> =149	9%	9%
12.6	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	<i>n</i> =150	49%	
<i>For those who are neurodivergent:</i>				
12.7	Are you getting the support you need in this prison?	<i>n</i> =64	9%	
ALCOHOL AND DRUGS				
13.1	Do you have a drug or alcohol problem?	<i>n</i> =158	37%	33%
<i>For those who have a drug or alcohol problem:</i>				
13.2	Have you told staff about your drug or alcohol problem?	<i>n</i> =57	81%	89%
<i>For those who have told staff:</i>				
	Have you received help to manage it?	<i>n</i> =46	78%	61%
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	<i>n</i> =152	20%	15%
<i>For those who have developed a drug or alcohol problem in this prison:</i>				
	Have you received help to manage your drug or alcohol problem (including medication not prescribed to you)?	<i>n</i> =31	32%	26%
<i>For those who have a drug or alcohol problem and are due to be released in the next month:</i>				
13.4	Do you know who to contact for support for your drug or alcohol problem when you leave this prison?	<i>n</i> =20	80%	71%
13.5	In this prison, is it easy/ very easy to get?			
	Illicit drugs	<i>n</i> =148	46%	39%
	Alcohol	<i>n</i> =145	19%	24%
	Medication not prescribed to you	<i>n</i> =150	39%	38%
SAFETY				
14.1	Have you ever felt unsafe here?	<i>n</i> =158	51%	57%

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14.2	Do you feel unsafe now?	<i>n</i> =158	25%	28%
14.3	Would you report it if you were being bullied/ victimised in this prison by:			
	Other prisoners?	<i>n</i> =153	27%	31%
	Staff?	<i>n</i> =144	28%	36%
14.4	Have you been bullied/ victimised in this prison by other prisoners?	<i>n</i> =155	25%	33%
14.5	Have you experienced the following bullying/victimisation by other prisoners:			
	Verbal abuse?	<i>n</i> =155	19%	23%
	Threats or intimidation?	<i>n</i> =155	14%	21%
	Physical assault?	<i>n</i> =155	9%	13%
	Sexual assault?	<i>n</i> =155	1%	3%
	Theft of canteen or property?	<i>n</i> =155	15%	20%
	Other bullying/victimisation?	<i>n</i> =155	8%	14%
14.4	Have you been bullied/ victimised in this prison by staff?	<i>n</i> =151	25%	38%
14.5	Have you experienced the following bullying/victimisation by staff:			
	Verbal abuse?	<i>n</i> =151	19%	29%
	Threats or intimidation?	<i>n</i> =151	13%	22%
	Physical assault?	<i>n</i> =151	5%	11%
	Sexual assault?	<i>n</i> =151	2%	4%
	Theft of canteen or property?	<i>n</i> =151	7%	10%
	Other bullying/victimisation?	<i>n</i> =151	11%	20%
BEHAVIOUR MANAGEMENT				
15.1	Does this prison:			

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169	3,560

Number of completed questionnaires returned

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	Reward good behaviour fairly?	<i>n=154</i>	25%	21%
	Deal with bad behaviour fairly?	<i>n=147</i>	22%	21%
15.2	Are there opportunities to motivate people in this prison?	<i>n=157</i>	28%	19%
	<i>For those who know that there are opportunities and rewards are:</i>			
15.3	Do the opportunities and rewards in this prison motivate you to behave well?	<i>n=44</i>	89%	84%
15.4	Do you think the culture within this prison encourages prisoners to behave well?	<i>n=156</i>	22%	17%
15.5	Have you been restrained by staff in this prison in the last 6 months?	<i>n=151</i>	22%	27%
	<i>For those who have been restrained in the last 6 months:</i>			
	Did anyone come and talk to you about it afterwards?	<i>n=33</i>	15%	17%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	<i>n=146</i>	16%	20%
	<i>For those who have spent one or more nights in the segregation unit in this prison in the last 6 months:</i>			
	Were you treated well by segregation staff?	<i>n=24</i>	54%	44%
	Could you shower every day?	<i>n=23</i>	65%	50%
	Could you go outside for exercise every day?	<i>n=23</i>	65%	51%
	Could you use the phone every day (if you had credit)?	<i>n=23</i>	61%	52%
EDUCATION, SKILLS AND WORK				
16.1	Have you needed support with reading needs in this prison?	<i>n=152</i>	46%	51%
	<i>For those who have needed support:</i>			
	Have you been supported (this could include education or wing staff, peer support or anyone else in this prison)?	<i>n=70</i>	44%	50%
16.2	In this prison, have you done the following activities?			
	Education	<i>n=146</i>	56%	63%
	Vocational or skills training	<i>n=145</i>	39%	49%
	Prison job	<i>n=148</i>	61%	67%

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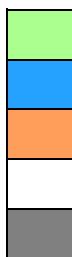
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	Work outside of the prison	<i>n</i> =141	34%	39%
	<i>For those who have done the following activities while in this prison, do you think they will help you on release?</i>			
	Education	<i>n</i> =82	55%	62%
	Vocational or skills training	<i>n</i> =56	63%	58%
	Prison job	<i>n</i> =91	52%	49%
	Work outside of the prison	<i>n</i> =48	67%	57%
16.3	Has the prison allocated you to the education, training or work that will benefit you when you are released?	<i>n</i> =98	37%	32%
16.4	Do wing staff encourage you to attend education, training or work?	<i>n</i> =128	52%	39%
SENTENCE PLAN				
17.1	Do you have a sentence plan?	<i>n</i> =71	35%	29%
	<i>For those who have a sentence plan:</i>			
17.2	Do you know what your objectives or targets are?	<i>n</i> =23	74%	73%
	<i>For those who know what their objectives or targets are:</i>			
	Do you understand what you need to do to achieve your objectives or targets?	<i>n</i> =17	88%	86%
	Are any staff here supporting you to achieve the objectives or targets?	<i>n</i> =16	56%	50%
	Have you been involved in setting the objectives or targets?	<i>n</i> =16	69%	58%
RETURNING TO THE COMMUNITY				
18.1	Do you expect to be released in the next 3 months?	<i>n</i> =155	37%	32%
	<i>For those who expect to be released in the next 3 months:</i>			
18.2	Is this prison very/quite near to your home area or the address you will be released to?	<i>n</i> =52	67%	55%
18.3	Is anybody helping you to get ready for your release (e.g. Prison or Community Offender Manager)?	<i>n</i> =50	46%	43%
18.4	Do you need help to sort out the following for when you are released?			
	Finding accommodation	<i>n</i> =52	60%	67%

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	Getting employment	<i>n=50</i>	40%	57%
	Sorting out benefits	<i>n=51</i>	65%	73%
	Finances and debt	<i>n=47</i>	45%	61%
	Opening a bank account	<i>n=48</i>	42%	49%
	Getting photo ID?	<i>n=50</i>	46%	60%
18.4	Are you getting help to sort out the following for when you are released, if you need it?			
	Finding accommodation	<i>n=31</i>	23%	30%
	Getting employment	<i>n=20</i>	15%	25%
	Sorting out benefits	<i>n=33</i>	21%	33%
	Finances and debt	<i>n=21</i>	10%	23%
	Opening a bank account	<i>n=20</i>	20%	31%
	Getting photo ID	<i>n=23</i>	13%	25%
FINAL QUESTIONS ABOUT THIS PRISON				
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	<i>n=152</i>	47%	49%

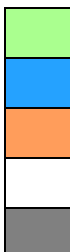
Liverpool 2025 Survey responses compared with those from the previous survey

In this table summary statistics from Liverpool 2025 are compared with the following HMIP survey data:

- Summary statistics from Liverpool in 2022.

Please note that we do not have comparable data for the new questions introduced in November 2023.

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169	182

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DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION				
1.2	Are you under 21 years of age?	<i>n=169</i>	7%	0%
	Are you under 25 years of age?	<i>n=169</i>	15%	
	Are you 50 years of age or older?	<i>n=169</i>	17%	19%
	Are you 70 years of age or older?	<i>n=169</i>	1%	2%
1.3	Are you from an ethnic group other than white?	<i>n=167</i>	13%	11%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	<i>n=167</i>	1%	1%
1.4	Have you been in this prison for less than 6 months?	<i>n=162</i>	77%	61%
1.5	Are you currently serving a sentence?	<i>n=166</i>	52%	80%
	Are you on recall?	<i>n=166</i>	15%	10%
1.6	Is your sentence less than 12 months?	<i>n=162</i>	22%	21%
	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	<i>n=162</i>	2%	2%
7.3	Are you Muslim?	<i>n=167</i>	6%	7%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	<i>n=158</i>	60%	37%
12.3	Do you have any mental health problems?	<i>n=156</i>	65%	61%
12.6	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	<i>n=150</i>	49%	
19.1	Do you have children under the age of 18?	<i>n=156</i>	52%	62%

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19.2	Are you a foreign national?	<i>n=156</i>	10%	4%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	<i>n=155</i>	21%	19%
19.4	Have you ever been in the armed services (e.g. army, navy, air force)?	<i>n=155</i>	6%	8%
19.5	Is your gender female, non-binary or other?	<i>n=158</i>	1%	1%
19.6	Do you identify as transgender or trans?	<i>n=155</i>	1%	5%
19.7	Are you homosexual, bisexual or other sexual orientation?	<i>n=157</i>	4%	4%
ARRIVAL AND RECEPTION				
2.1	When you arrived at this prison, did you spend less than 2 hours in reception?	<i>n=165</i>	17%	42%
2.2	Were you searched in reception?	<i>n=165</i>	97%	
	<i>For those who were searched:</i>			
	Was this done in a respectful way?	<i>n=160</i>	84%	
2.3	Overall, were you treated very/quite well in reception?	<i>n=166</i>	82%	84%
2.4	When you first arrived, did you have problems with?			
	Feeling depressed	<i>n=155</i>	52%	
	Feeling suicidal	<i>n=130</i>	25%	
	Needing protection from other prisoners	<i>n=127</i>	20%	
	<i>For those who had the following problems, did staff help you with?</i>			
	Feeling depressed	<i>n=81</i>	37%	
	Feeling suicidal	<i>n=32</i>	44%	
	Needing protection from other prisoners	<i>n=25</i>	52%	
	<i>For those who had any problems when they first arrived:</i>			
	Were you able to talk to a member of staff in private?	<i>n=112</i>	52%	
2.6	Did you see someone from health care in reception?	<i>n=162</i>	87%	

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FIRST NIGHT AND INDUCTION				
3.1	Before you were locked up on your first night here, were you offered?			
	Nicotine replacement (including vapes)	<i>n=160</i>	88%	
	Toiletries	<i>n=154</i>	80%	
	A shower	<i>n=156</i>	66%	
	A free phone call	<i>n=161</i>	69%	
	Something to eat	<i>n=158</i>	90%	
	The chance to talk to a Listener or Samaritans	<i>n=157</i>	36%	
	Support from another prisoner (e.g. Insider or prisoner rep)	<i>n=158</i>	39%	
3.2	On your first night in this prison, was your cell very/quite clean?	<i>n=164</i>	38%	48%
3.3	Did you feel safe on your first night here?	<i>n=165</i>	72%	76%
3.4	Did you have numbers put on your PIN phone within 24 hours?	<i>n=164</i>	13%	27%
3.5	In your first few days here, did you get?			
	Items from the prison shop/canteen	<i>n=160</i>	63%	
	Access to clean clothing that fitted you	<i>n=161</i>	57%	
	PIN phone credit	<i>n=163</i>	48%	
	Your personal property	<i>n=162</i>	51%	
3.6	Have you had an induction at this prison?	<i>n=163</i>	91%	83%
	For those who have had an induction:			
	Did your induction cover everything you needed to know about this prison?	<i>n=148</i>	65%	52%
ON THE WING				
4.1	Are you in a cell on your own?	<i>n=166</i>	36%	25%

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4.2	Is your cell call bell normally answered within 5 minutes?	<i>n=164</i>	30%	41%
4.3	On the wing or houseblock you are currently living on:			
	Do you normally have enough clean clothing that fits you?	<i>n=162</i>	65%	
	Can you have a shower every day if you want one?	<i>n=166</i>	87%	81%
	Can you get clean bedding every week if you want it?	<i>n=166</i>	64%	82%
	Can you get cell cleaning materials every week if you want them?	<i>n=166</i>	61%	42%
	Can you get your stored property promptly, if you need it?	<i>n=162</i>	17%	25%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:			
	During the day?	<i>n=160</i>	59%	
	At night?	<i>n=161</i>	70%	
4.5	Normally, are these communal areas of your wing or houseblock very/quite clean?			
	Landings and stairs	<i>n=163</i>	82%	
	Association areas	<i>n=163</i>	80%	
	Servery	<i>n=161</i>	86%	
	Showers	<i>n=163</i>	56%	
	Exercise yard	<i>n=158</i>	78%	
4.6	Have you been on an ACCT in this prison?	<i>n=150</i>	31%	16%
	For those who have been on an ACCT:			
	Did you feel cared for by staff?	<i>n=47</i>	43%	54%
4.7	Is it very/quite easy for you to speak to a Listener if you need to?	<i>n=162</i>	42%	51%
FOOD AND CANTEEN				
5.1	Is the quality of the food in this prison very/quite good?	<i>n=164</i>	38%	49%

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5.2	Do you get enough to eat at mealtimes always/most of the time?	<i>n=165</i>	39%	45%
5.3	Does the shop/canteen sell the things that you need?	<i>n=163</i>	60%	63%
5.4	Can you use catalogues/other providers to buy the things you need?	<i>n=165</i>	52%	
RELATIONSHIPS WITH STAFF				
6.1	Do most staff here treat you with respect?	<i>n=164</i>	77%	82%
6.2	Are there any staff here you could turn to if you had a problem?	<i>n=160</i>	69%	85%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	<i>n=166</i>	33%	43%
6.4	Do you have a named officer (key worker)?	<i>n=166</i>	24%	68%
	<i>For those who have a named officer (key worker):</i>			
	Is your named officer (key worker) very/quite helpful?	<i>n=40</i>	60%	69%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	<i>n=163</i>	31%	39%
	If so, do things sometimes change?	<i>n=50</i>	56%	47%
6.6	If you want to, can you talk to managers, governors or directors in this prison?	<i>n=166</i>	25%	27%
6.7	Have you shared a problem with a manager, governor or director?	<i>n=166</i>	46%	45%
	<i>For those who have shared a problem with a manager, governor or director:</i>			
	Did they try to help you?	<i>n=77</i>	45%	44%
FAITH				
7.1	Have you spoken to the Chaplaincy team in this prison?	<i>n=167</i>	70%	
7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	<i>n=167</i>	58%	
7.3	Do you have a religion?	<i>n=167</i>	65%	68%
	<i>For those who have a religion:</i>			
7.4	Are you able to attend religious services, if you want to?	<i>n=106</i>	75%	70%
7.5	Are your religious beliefs respected here?	<i>n=105</i>	60%	68%

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Liverpool 2025

Liverpool 2022

169

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CONTACT WITH FAMILY AND FRIENDS				
8.1	Have you been able to see your family and friends more than once in the last month:			
	In person (prison visit)?	<i>n=137</i>	47%	
	Using video calling?	<i>n=78</i>	5%	
8.2	Do visits usually start and finish on time?	<i>n=145</i>	35%	
8.3	Are your visitors usually treated respectfully by staff all/most of the time?	<i>n=102</i>	75%	
8.4	Is it very/quite easy for your family and friends to get here?	<i>n=132</i>	58%	
8.5	Have staff here encouraged you to keep in touch with your family and friends?	<i>n=160</i>	26%	31%
8.6	Have you had any problems with sending or receiving?			
	Emails	<i>n=137</i>	50%	46%
	Letters	<i>n=153</i>	56%	49%
	Parcels	<i>n=138</i>	48%	39%
8.7	Are you able to use a phone every day (if you have credit)?	<i>n=157</i>	90%	95%
TIME OUT OF CELL				
9.1	Do you know what the unlock and lock-up times are supposed to be here?	<i>n=160</i>	85%	71%
	<i>For those who know what the unlock and lock-up times are supposed to be:</i>			
	Are these times usually kept to?	<i>n=136</i>	52%	42%
9.2	Do you usually spend less than 2 hours out of your cell each day on Monday - Fridays?	<i>n=162</i>	53%	64%
	Do you usually spend 10 hours or more out of your cell each day on Monday - Fridays?	<i>n=162</i>	2%	2%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	<i>n=154</i>	75%	81%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	<i>n=154</i>	1%	0%
9.3	How many times in a normal week can you complete domestic tasks?			

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	Once or more	<i>n=147</i>	71%	
	Three times or more	<i>n=147</i>	46%	
	More than five times	<i>n=147</i>	27%	
	How many times in a normal week can you get association?			
	Once or more	<i>n=152</i>	93%	
	Three times or more	<i>n=152</i>	70%	
	More than five times	<i>n=152</i>	53%	
	How many times in a normal week can you get exercise outside?			
	Once or more	<i>n=155</i>	92%	
	Three times or more	<i>n=155</i>	63%	
	More than five times	<i>n=155</i>	41%	
	How many times in a normal week can you go to the gym or play sports?			
	Once or more	<i>n=155</i>	66%	
	Three times or more	<i>n=155</i>	24%	
	More than five times	<i>n=155</i>	4%	
9.4	At the weekend, are you able to?			
	Complete domestic tasks	<i>n=137</i>	61%	
	Get association	<i>n=148</i>	86%	
	Exercise outside	<i>n=150</i>	79%	
	Go to the gym or play sports	<i>n=145</i>	46%	
9.5	Are you able to visit the library once a week or more?	<i>n=148</i>	60%	38%
	Are you able to borrow library items kept on the wing once a week or more?	<i>n=145</i>	57%	

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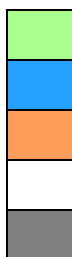
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	Are you able to get things from the library delivered to the wing once a week or more?	<i>n=145</i>	37%	27%
9.6	Does the library have a wide enough range of materials to meet your needs?	<i>n=99</i>	66%	78%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS				
10.1	Is it easy for you to make an application?	<i>n=158</i>	58%	67%
	<i>For those who have made an application are they usually dealt with:</i>			
10.2	Fairly?	<i>n=112</i>	46%	63%
	Within 7 days?	<i>n=116</i>	54%	57%
10.3	Is it easy for you to make a complaint?	<i>n=165</i>	50%	64%
	<i>For those who have made a complaint are they usually dealt with:</i>			
10.4	Fairly?	<i>n=75</i>	25%	43%
	Within 7 days?	<i>n=65</i>	23%	40%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	<i>n=94</i>	37%	21%
10.6	Do you know how to contact the following organisations?			
	Independent Prisoner Complaint Investigations	<i>n=158</i>	28%	
	Independent Monitoring Board (IMB)	<i>n=160</i>	36%	
	<i>For those who need it, is it easy to?</i>			
10.7	Communicate with your solicitor or legal representative	<i>n=151</i>	33%	47%
	Attend legal visits	<i>n=147</i>	47%	49%
10.8	Have staff here ever opened letters from your solicitor or legal representative when you were not present?	<i>n=159</i>	53%	
	<i>For those who have had legal letters opened when they were not present:</i>			
	Were you told why?	<i>n=85</i>	22%	
HEALTH CARE				
11.1	Since arriving in this prison have you experienced any delays getting these things?			

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169	182

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	Your medication	<i>n=128</i>	55%	
	Your outside medical appointments	<i>n=90</i>	40%	
	Your agreed social care package	<i>n=73</i>	40%	
11.2	Is it very/quite easy to see?			
	Doctor	<i>n=164</i>	28%	27%
	Nurse	<i>n=164</i>	48%	56%
	Dentist	<i>n=160</i>	13%	24%
	Pharmacist	<i>n=158</i>	39%	47%
	Mental health worker	<i>n=160</i>	39%	35%
	Substance misuse worker	<i>n=161</i>	30%	34%
11.3	Do you think the quality of the health service is very/quite good from?			
	Doctor	<i>n=163</i>	37%	43%
	Nurse	<i>n=162</i>	59%	63%
	Dentist	<i>n=160</i>	24%	32%
	Pharmacist	<i>n=160</i>	45%	46%
	Mental health worker	<i>n=161</i>	41%	36%
	Substance misuse worker	<i>n=159</i>	35%	31%
11.4	Do you think the overall quality of the health services here is very/quite good?	<i>n=159</i>	45%	48%
	<i>For those who are due to be released in the next month:</i>			
11.5	Are you confident there are adequate plans to continue your health care?	<i>n=43</i>	30%	
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	<i>n=160</i>	38%	
OTHER SUPPORT NEEDS				

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		169	182	
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12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	n=158	60%	37%
For those who have a disability:				
12.2	Are you getting the support you need in this prison?	n=88	34%	40%
12.3	Do you have any mental health problems?	n=156	65%	61%
For those who have any mental health problems:				
12.4	Have you been helped with your mental health problems in this prison?	n=101	43%	
12.5	Has your mental health got better since arriving at this prison?	n=149	9%	16%
12.6	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	n=150	49%	
For those who are neurodivergent:				
12.7	Are you getting the support you need in this prison?	n=64	9%	
ALCOHOL AND DRUGS				
13.1	Do you have a drug or alcohol problem?	n=158	37%	
For those who have a drug or alcohol problem:				
13.2	Have you told staff about your drug or alcohol problem?	n=57	81%	
For those who have told staff:				
	Have you received help to manage it?	n=46	78%	
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	n=152	20%	
For those who have developed a drug or alcohol problem in this prison:				
	Have you received help to manage your drug or alcohol problem (including medication not prescribed to you)?	n=31	32%	
For those who have a drug or alcohol problem and are due to be released in the next month:				
13.4	Do you know who to contact for support for your drug or alcohol problem when you leave this prison?	n=20	80%	
13.5	In this prison, is it easy/very easy to get?			
	Illicit drugs	n=148	46%	29%
	Alcohol	n=145	19%	11%
	Medication not prescribed to you	n=150	39%	

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SAFETY			
14.1	Have you ever felt unsafe here?	<i>n=158</i>	51% 30%
14.2	Do you feel unsafe now?	<i>n=158</i>	25% 13%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	<i>n=153</i>	27%
	Staff?	<i>n=144</i>	28%
14.4	Have you been bullied/victimised in this prison by other prisoners?	<i>n=155</i>	25%
14.5	Have you experienced the following bullying/victimisation by other prisoners:		
	Verbal abuse?	<i>n=155</i>	19%
	Threats or intimidation?	<i>n=155</i>	14%
	Physical assault?	<i>n=155</i>	9%
	Sexual assault?	<i>n=155</i>	1%
	Theft of canteen or property?	<i>n=155</i>	15%
	Other bullying/victimisation?	<i>n=155</i>	8%
14.4	Have you been bullied/victimised in this prison by staff?	<i>n=151</i>	25%
14.5	Have you experienced the following bullying/victimisation by staff:		
	Verbal abuse?	<i>n=151</i>	19%
	Threats or intimidation?	<i>n=151</i>	13%
	Physical assault?	<i>n=151</i>	5%
	Sexual assault?	<i>n=151</i>	2%
	Theft of canteen or property?	<i>n=151</i>	7%
	Other bullying/victimisation?	<i>n=151</i>	11%

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BEHAVIOUR MANAGEMENT				
15.1	Does this prison:			
	Reward good behaviour fairly?	<i>n=154</i>	25%	
	Deal with bad behaviour fairly?	<i>n=147</i>	22%	
15.2	Are there opportunities and rewards to motivate people in this prison?	<i>n=157</i>	28%	
	<i>For those who know that there are opportunities and rewards are:</i>			
15.3	Do the opportunities and rewards in this prison motivate you to behave well?	<i>n=44</i>	89%	
15.4	Do you think the culture in this prison encourages prisoners to behave well?	<i>n=156</i>	22%	
15.5	Have you been restrained by staff in this prison in the last 6 months?	<i>n=151</i>	22%	5%
	<i>For those who have been restrained in the last 6 months:</i>			
	Did anyone come and talk to you about it afterwards?	<i>n=33</i>	15%	63%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	<i>n=146</i>	16%	
	<i>For those who have spent one or more nights in the segregation unit in this prison in the last 6 months:</i>			
	Were you treated well by segregation staff?	<i>n=24</i>	54%	93%
	Could you shower every day?	<i>n=23</i>	65%	100%
	Could you go outside for exercise every day?	<i>n=23</i>	65%	93%
	Could you use the phone every day (if you had credit)?	<i>n=23</i>	61%	86%
EDUCATION, SKILLS AND WORK				
16.1	Have you needed support with reading needs in this prison?	<i>n=152</i>	46%	
	<i>For those who have needed support:</i>			
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	<i>n=70</i>	44%	
16.2	In this prison, have you done the following activities?			
	Education	<i>n=146</i>	56%	44%

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	Vocational or skills training	<i>n=145</i>	39%	38%
	Prison job	<i>n=148</i>	61%	57%
	Work outside of the prison	<i>n=141</i>	34%	
	<i>For those who have done the following activities while in this prison, do you think they will help you when you are released?</i>			
	Education	<i>n=82</i>	55%	60%
	Vocational or skills training	<i>n=56</i>	63%	63%
	Prison job	<i>n=91</i>	52%	55%
	Work outside of the prison	<i>n=48</i>	67%	
16.3	Has the prison allocated you to the education, training or work that will help you when you are released?	<i>n=98</i>	37%	
16.4	Do wing staff encourage you to go to education, training or work?	<i>n=128</i>	52%	44%
SENTENCE PLAN				
17.1	Do you have a sentence plan?	<i>n=71</i>	35%	
	<i>For those who have a sentence plan:</i>			
17.2	Do you know what your objectives or targets are?	<i>n=23</i>	74%	
	<i>For those who know what their objectives or targets are:</i>			
	Do you understand what you need to do to achieve your objectives or targets?	<i>n=17</i>	88%	
	Are any staff here supporting you to achieve the objectives or targets?	<i>n=16</i>	56%	
	Have you been involved in setting the objectives or targets?	<i>n=16</i>	69%	
RETURNING TO THE COMMUNITY				
18.1	Do you expect to be released in the next 3 months?	<i>n=155</i>	37%	30%
	<i>For those who expect to be released in the next 3 months:</i>			
18.2	Is this prison very/quite near to your home area or the address you will be released to?	<i>n=52</i>	67%	49%
18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	<i>n=50</i>	46%	67%

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18.4	Do you need help to sort out the following for when you are released?		
	Finding accommodation	<i>n=52</i>	60% 63%
	Getting employment	<i>n=50</i>	40% 57%
	Sorting out benefits	<i>n=51</i>	65% 71%
	Finances and debt	<i>n=47</i>	45% 52%
	Opening a bank account	<i>n=48</i>	42%
	Getting photo ID	<i>n=50</i>	46%
18.4	Are you getting help to sort out the following for when you are released, if you need it?		
	Finding accommodation	<i>n=31</i>	23% 42%
	Getting employment	<i>n=20</i>	15% 26%
	Sorting out benefits	<i>n=33</i>	21% 37%
	Finances and debt	<i>n=21</i>	10% 32%
	Opening a bank account	<i>n=20</i>	20%
	Getting photo ID	<i>n=23</i>	13%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	<i>n=152</i>	47% 61%

Liverpool 2025

Comparison of survey responses from different residential locations

In this table responses from the vulnerable prisoner unit (F wing) are compared with those from rest of the establishment.

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Vulnerable prisoner unit (F wing)	rest of the establishment
24	139

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 21 years of age?	4%	7%
	Are you under 25 years of age?	13%	15%
	Are you 50 years of age or older?	17%	15%
	Are you 70 years of age or older?	4%	0%
1.3	Are you from an ethnic group other than white?	21%	10%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	4%	0%
1.4	Have you been in this prison for less than 6 months?	74%	80%
1.5	Are you currently serving a sentence?	48%	52%
	Are you on recall?	17%	15%
1.6	Is your sentence less than 12 months?	4%	25%
	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	4%	2%
7.3	Are you Muslim?	17%	3%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	63%	59%

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Vulnerable prisoner unit (F wing)	rest of the establishment
24	139

12.3	Do you have any mental health problems?	63%	65%
12.6	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	57%	47%
19.1	Do you have children under the age of 18?	38%	56%
19.2	Are you a foreign national?	13%	9%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	21%	21%
19.4	Have you ever been in the armed services (e.g. army, navy, air force)?	8%	6%
19.5	Is your gender female, non-binary or other?	0%	2%
19.6	Do you identify as transgender or trans?	0%	2%
19.7	Are you homosexual, bisexual or other sexual orientation?	9%	3%
ARRIVAL AND RECEPTION			
2.1	When you arrived at this prison, did you spend less than 2 hours in reception?	29%	15%
2.2	Were you searched in reception?	96%	99%
	<i>For those who were searched:</i>		
	Was this done in a respectful way?	78%	84%
2.3	Overall, were you treated very/quite well in reception?	75%	83%
2.4	When you first arrived, did you have problems with?		
	Feeling depressed	70%	48%
	Feeling suicidal	38%	21%
	Needing protection from other prisoners	41%	17%

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Vulnerable prisoner unit (F wing)	rest of the establishment
24	139

<i>For those who had the following problems, did staff help you with?</i>			
	Feeling depressed	31%	39%
	Feeling suicidal	33%	43%
	Needing protection from other prisoners	71%	44%
<i>For those who had any problems when they first arrived:</i>			
2.5	Were you able to talk to a member of staff in private?	33%	55%
2.6	Did you see someone from health care in reception?	79%	89%
FIRST NIGHT AND INDUCTION			
3.1	Before you were locked up on your first night here, were you offered?		
	Nicotine replacement (including vapes)	74%	90%
	Toiletries	76%	81%
	A shower	26%	74%
	A free phone call	46%	75%
	Something to eat	75%	93%
	The chance to talk to a Listener or Samaritans	17%	41%
	Support from another prisoner (e.g. Insider or prisoner rep)	0%	47%
3.2	On your first night in this prison, was your cell very/quite clean?	29%	39%
3.3	Did you feel safe on your first night here?	39%	80%
3.4	Did you have numbers put on your PIN phone within 24 hours?	9%	14%

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Vulnerable prisoner unit (F wing)	rest of the establishment
24	139

3.5	In your first few days here, did you get?		
	Items from the prison shop/canteen	68%	63%
	Access to clean clothing that fitted you	41%	58%
	PIN phone credit	30%	53%
	Your personal property	57%	50%
3.6	Have you had an induction at this prison?	82%	93%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	33%	69%
ON THE WING			
4.1	Are you in a cell on your own?	18%	36%
4.2	Is your cell call bell normally answered within 5 minutes?	23%	32%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	55%	66%
	Can you have a shower every day if you want one?	83%	88%
	Can you get clean bedding every week if you want it?	74%	62%
	Can you get cell cleaning materials every week if you want them?	74%	59%
	Can you get your stored property promptly, if you need it?	9%	18%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	77%	57%

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Vulnerable prisoner unit (F wing)	rest of the establishment
24	139

	At night?	83%	68%
4.5	Normally, are these communal areas of your wing or houseblock very/quite clean?		
	Landings and stairs	87%	80%
	Association areas	83%	79%
	Servery	91%	85%
	Showers	70%	55%
	Exercise yard	74%	80%
4.6	Have you been on an ACCT in this prison?	24%	33%
	<i>For those who have been on an ACCT:</i>		
	Did you feel cared for by staff?	40%	44%
4.7	Is it very/quite easy for you to speak to a Listener if you need to?	52%	40%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	30%	39%
5.2	Do you get enough to eat at mealtimes always/most of the time?	43%	39%
5.3	Does the shop/canteen sell the things that you need?	73%	59%
5.4	Can you use catalogues/other providers to buy the things you need?	57%	52%
RELATIONSHIPS WITH STAFF			
6.1	Do most staff here treat you with respect?	70%	79%
6.2	Are there any staff here you could turn to if you had a problem?	65%	70%

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Vulnerable prisoner unit (F wing)	rest of the establishment
24	139

6.3	In the last week, has any member of staff talked to you about how you are getting on?	17%	35%
6.4	Do you have a named officer (key worker)?	8%	26%
	<i>For those who have a named officer (key worker):</i>		
	Is your named officer (key worker) very/quite helpful?	0%	61%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	26%	31%
	If so, do things sometimes change?	50%	57%
6.6	If you want to, can you talk to managers, governors or directors in this prison?	4%	28%
6.7	Have you shared a problem with a manager, governor or director?	33%	47%
	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	25%	47%
FAITH			
7.1	Have you spoken to the Chaplaincy team in this prison?	71%	69%
7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	42%	61%
7.3	Do you have a religion?	67%	64%
	<i>For those who have a religion:</i>		
7.4	Are you able to attend religious services, if you want to?	69%	76%
7.5	Are your religious beliefs respected here?	44%	62%
CONTACT WITH FAMILY AND FRIENDS			
8.1	Have you been able to see your family and friends more than once in the last month:		

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Vulnerable prisoner unit (F wing)	rest of the establishment
24	139

	In person (prison visit)?	37%	50%
	Using video calling?	0%	6%
8.2	Do visits usually start and finish on time?	14%	39%
8.3	Are your visitors usually treated respectfully by staff all/most of the time?	67%	75%
8.4	Is it very/quite easy for your family and friends to get here?	40%	62%
8.5	Have staff here encouraged you to keep in touch with your family and friends?	18%	28%
8.6	Have you had any problems with sending or receiving?		
	Emails	45%	52%
	Letters	54%	57%
	Parcels	40%	51%
8.7	Are you able to use a phone every day (if you have credit)?	92%	90%
TIME OUT OF CELL			
9.1	Do you know what the unlock and lock-up times are supposed to be here?	83%	85%
	<i>For those who know what the unlock and lock-up times are supposed to be:</i>		
	Are these times usually kept to?	26%	56%
9.2	Do you usually spend less than 2 hours out of your cell each day on Monday - Fridays?	45%	55%
	Do you usually spend 10 hours or more out of your cell each day on Monday - Fridays?	0%	2%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	74%	75%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	0%	1%

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Vulnerable prisoner unit (F wing)	rest of the establishment
24	139

9.3	How many times in a normal week can you complete domestic tasks?		
	Once or more	73%	72%
	Three times or more	55%	45%
	More than five times	36%	26%
	How many times in a normal week can you get association?		
	Once or more	96%	93%
	Three times or more	65%	72%
	More than five times	43%	56%
	How many times in a normal week can you get exercise outside?		
	Once or more	78%	94%
	Three times or more	35%	68%
	More than five times	17%	45%
	How many times in a normal week can you go to the gym or play sports?		
	Once or more	73%	66%
	Three times or more	18%	25%
	More than five times	5%	4%
9.4	At the weekend, are you able to?		
	Complete domestic tasks	74%	60%

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Vulnerable prisoner unit (F wing)	rest of the establishment
24	139

	Get association	95%	85%
	Exercise outside	42%	85%
	Go to the gym or play sports	52%	46%
9.5	Are you able to visit the library once a week or more?	74%	58%
	Are you able to borrow library items kept on the wing once a week or more?	73%	55%
	Are you able to get things from the library delivered to the wing once a week or more?	32%	38%
9.6	Does the library have a wide enough range of materials to meet your needs?	63%	68%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	67%	58%
	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	53%	46%
	Within 7 days?	53%	55%
10.3	Is it easy for you to make a complaint?	54%	51%
	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	18%	26%
	Within 7 days?	57%	20%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	38%	36%
10.6	Do you know how to contact the following organisations?		
	Independent Prisoner Complaint Investigations	29%	28%

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24	139

	Independent Monitoring Board (IMB)	46%	34%
	<i>For those who need it, is it easy to?</i>		
10.7	Communicate with your solicitor or legal representative	35%	33%
	Attend legal visits	48%	48%
10.8	Have staff here ever opened letters from your solicitor or legal representative when you were not present?	57%	53%
	<i>For those who have had legal letters opened when they were not present:</i>		
	Were you told why?	8%	26%
HEALTH CARE			
11.1	Since arriving in this prison have you experienced any delays getting these things?		
	Your medication	67%	53%
	Your outside medical appointments	63%	37%
	Your agreed social care package	44%	35%
11.2	Is it very/quite easy to see?		
	Doctor	13%	30%
	Nurse	33%	49%
	Dentist	8%	15%
	Pharmacist	35%	39%
	Mental health worker	29%	40%
	Substance misuse worker	13%	35%

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Vulnerable prisoner unit (F wing)	rest of the establishment
24	139

11.3	Do you think the quality of the health service is very/quite good from?		
	Doctor	25%	39%
	Nurse	50%	60%
	Dentist	8%	27%
	Pharmacist	39%	46%
	Mental health worker	42%	40%
	Substance misuse worker	13%	39%
11.4	Do you think the overall quality of the health services here is very/quite good?	26%	48%
	<i>For those who are due to be released in the next month:</i>		
11.5	Are you confident there are adequate plans to continue your health care?	50%	27%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	39%	38%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	63%	59%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need in this prison?	29%	37%
12.3	Do you have any mental health problems?	63%	65%
	<i>For those who have any mental health problems:</i>		
12.4	Have you been helped with your mental health problems in this prison?	40%	43%
12.5	Has your mental health got better since arriving at this prison?	0%	11%

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24	139

12.6	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	57%	47%
<i>For those who are neurodivergent:</i>			
12.7	Are you getting the support you need in this prison?	18%	6%
ALCOHOL AND DRUGS			
13.1	Do you have a drug or alcohol problem?	33%	37%
<i>For those who have a drug or alcohol problem:</i>			
13.2	Have you told staff about your drug or alcohol problem?	86%	81%
<i>For those who have told staff:</i>			
	Have you received help to manage it?	50%	82%
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	9%	22%
<i>For those who have developed a drug or alcohol problem in this prison:</i>			
	Have you received help to manage your drug or alcohol problem (including medication not prescribed to you)?	50%	32%
<i>For those who have a drug or alcohol problem and are due to be released in the next month:</i>			
13.4	Do you know who to contact for support for your drug or alcohol problem when you leave this prison?	100%	76%
13.5	In this prison, is it easy/very easy to get?		
	Illicit drugs	38%	48%
	Alcohol	18%	19%
	Medication not prescribed to you	39%	39%
SAFETY			
14.1	Have you ever felt unsafe here?	75%	45%

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Vulnerable prisoner unit (F wing)	rest of the establishment
24	139

14.2	Do you feel unsafe now?	42%	22%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	21%	28%
	Staff?	13%	31%
14.4	Have you been bullied/victimised in this prison by other prisoners?	43%	21%
14.5	Have you experienced the following bullying/victimisation by other prisoners:		
	Verbal abuse?	43%	14%
	Threats or intimidation?	30%	12%
	Physical assault?	9%	9%
	Sexual assault?	0%	2%
	Theft of canteen or property?	22%	13%
	Other bullying/victimisation?	13%	8%
14.4	Have you been bullied/victimised in this prison by staff?	23%	24%
14.5	Have you experienced the following bullying/victimisation by staff:		
	Verbal abuse?	9%	19%
	Threats or intimidation?	18%	10%
	Physical assault?	0%	6%
	Sexual assault?	0%	2%

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Vulnerable prisoner unit (F wing)	rest of the establishment
24	139

	Theft of canteen or property?	5%	5%
	Other bullying/victimisation?	9%	11%
BEHAVIOUR MANAGEMENT			
15.1	Does this prison:		
	Reward good behaviour fairly?	9%	29%
	Deal with bad behaviour fairly?	4%	25%
15.2	Are there opportunities and rewards to motivate people in this prison?	21%	30%
	<i>For those who know that there are opportunities and rewards are:</i>		
15.3	Do the opportunities and rewards in this prison motivate you to behave well?	100%	87%
15.4	Do you think the culture in this prison encourages prisoners to behave well?	13%	23%
15.5	Have you been restrained by staff in this prison in the last 6 months?	9%	23%
	<i>For those who have been restrained in the last 6 months:</i>		
	Did anyone come and talk to you about it afterwards?	0%	14%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	0%	18%
	<i>For those who have spent one or more nights in the segregation unit in this prison in the last 6 months:</i>		
	Were you treated well by segregation staff?		52%
	Could you shower every day?		65%
	Could you go outside for exercise every day?		65%
	Could you use the phone every day (if you had credit)?		55%

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24	139

EDUCATION, SKILLS AND WORK			
16.1	Have you needed support with reading needs in this prison?	25%	49%
	<i>For those who have needed support:</i>		
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	17%	46%
16.2	In this prison, have you done the following activities?		
	Education	54%	56%
	Vocational or skills training	30%	40%
	Prison job	71%	59%
	Work outside of the prison	9%	38%
	<i>For those who have done the following activities while in this prison, do you think they will help you when you are released?</i>		
	Education	15%	61%
	Vocational or skills training	14%	68%
	Prison job	29%	56%
	Work outside of the prison	50%	68%
16.3	Has the prison allocated you to the education, training or work that will help you when you are released?	10%	42%
16.4	Do wing staff encourage you to go to education, training or work?	55%	52%
SENTENCE PLAN			
17.1	Do you have a sentence plan?	20%	39%
	<i>For those who have a sentence plan:</i>		

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17.2	Do you know what your objectives or targets are?	100%	71%
	<i>For those who know what their objectives or targets are:</i>		
	Do you understand what you need to do to achieve your objectives or targets?	100%	87%
	Are any staff here supporting you to achieve the objectives or targets?	100%	50%
	Have you been involved in setting the objectives or targets?	100%	64%
RETURNING TO THE COMMUNITY			
18.1	Do you expect to be released in the next 3 months?	17%	40%
	<i>For those who expect to be released in the next 3 months:</i>		
18.2	Is this prison very/quite near to your home area or the address you will be released to?	67%	67%
18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	50%	47%
18.4	Do you need help to sort out the following for when you are released?		
	Finding accommodation	100%	59%
	Getting employment	0%	45%
	Sorting out benefits	50%	64%
	Finances and debt	0%	46%
	Opening a bank account	25%	43%
	Getting photo ID	50%	45%
18.4	Are you getting help to sort out the following for when you are released, if you need it?		
	Finding accommodation	50%	19%

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	Getting employment		15%
	Sorting out benefits	50%	21%
	Finances and debt		11%
	Opening a bank account	0%	22%
	Getting photo ID	0%	15%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	45%	47%

Liverpool 2025

Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who were on remand or awaiting sentence are compared with those of sentenced prisoners.

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Remand or awaiting sentence prisoners	Sentenced prisoners
79	86

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 21 years of age?	8%	6%
	Are you under 25 years of age?	20%	9%
	Are you 50 years of age or older?	14%	20%
	Are you 70 years of age or older?	1%	0%
1.3	Are you from an ethnic group other than white?	12%	14%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	1%	0%
1.4	Have you been in this prison for less than 6 months?	74%	80%
1.5	Are you currently serving a sentence?		
	Are you on recall?		29%
1.6	Is your sentence less than 12 months?		43%
	Are you here under an indeterminate sentence for public protection (IPP prisoner)?		4%
7.3	Are you Muslim?	5%	7%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	64%	57%

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12.3	Do you have any mental health problems?	61%	69%
12.6	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	53%	46%
19.1	Do you have children under the age of 18?	51%	54%
19.2	Are you a foreign national?	9%	9%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	24%	17%
19.4	Have you ever been in the armed services (e.g. army, navy, air force)?	5%	6%
19.5	Is your gender female, non-binary or other?	1%	1%
19.6	Do you identify as transgender or trans?	1%	1%
19.7	Are you homosexual, bisexual or other sexual orientation?	6%	4%
ARRIVAL AND RECEPTION			
2.1	When you arrived at this prison, did you spend less than 2 hours in reception?	16%	18%
2.2	Were you searched in reception?	96%	98%
	<i>For those who were searched:</i>		
	Was this done in a respectful way?	84%	83%
2.3	Overall, were you treated very/quite well in reception?	76%	87%
2.4	When you first arrived, did you have problems with?		
	Feeling depressed	44%	59%
	Feeling suicidal	23%	26%
	Needing protection from other prisoners	24%	16%

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<i>For those who had the following problems, did staff help you with?</i>			
	Feeling depressed	22%	46%
	Feeling suicidal	43%	41%
	Needing protection from other prisoners	60%	40%
<i>For those who had any problems when they first arrived:</i>			
2.5	Were you able to talk to a member of staff in private?	46%	56%
2.6	Did you see someone from health care in reception?	83%	90%
FIRST NIGHT AND INDUCTION			
3.1	Before you were locked up on your first night here, were you offered?		
	Nicotine replacement (including vapes)	89%	85%
	Toiletries	86%	73%
	A shower	64%	67%
	A free phone call	67%	71%
	Something to eat	93%	86%
	The chance to talk to a Listener or Samaritans	35%	37%
	Support from another prisoner (e.g. Insider or prisoner rep)	36%	41%
3.2	On your first night in this prison, was your cell very/quite clean?	25%	49%
3.3	Did you feel safe on your first night here?	64%	79%
3.4	Did you have numbers put on your PIN phone within 24 hours?	12%	13%

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3.5	In your first few days here, did you get?		
	Items from the prison shop/canteen	60%	65%
	Access to clean clothing that fitted you	58%	53%
	PIN phone credit	49%	48%
	Your personal property	43%	57%
3.6	Have you had an induction at this prison?	91%	90%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	71%	57%
ON THE WING			
4.1	Are you in a cell on your own?	32%	38%
4.2	Is your cell call bell normally answered within 5 minutes?	29%	31%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	63%	66%
	Can you have a shower every day if you want one?	83%	90%
	Can you get clean bedding every week if you want it?	64%	63%
	Can you get cell cleaning materials every week if you want them?	64%	57%
	Can you get your stored property promptly, if you need it?	17%	16%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	54%	63%

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	At night?	66%	71%
4.5	Normally, are these communal areas of your wing or houseblock very/quite clean?		
	Landings and stairs	78%	84%
	Association areas	75%	83%
	Servery	86%	85%
	Showers	55%	54%
	Exercise yard	73%	82%
4.6	Have you been on an ACCT in this prison?	29%	32%
	<i>For those who have been on an ACCT:</i>		
	Did you feel cared for by staff?	43%	46%
4.7	Is it very/quite easy for you to speak to a Listener if you need to?	44%	38%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	31%	43%
5.2	Do you get enough to eat at mealtimes always/most of the time?	42%	35%
5.3	Does the shop/canteen sell the things that you need?	57%	62%
5.4	Can you use catalogues/other providers to buy the things you need?	49%	55%
RELATIONSHIPS WITH STAFF			
6.1	Do most staff here treat you with respect?	75%	78%
6.2	Are there any staff here you could turn to if you had a problem?	67%	69%

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6.3	In the last week, has any member of staff talked to you about how you are getting on?	38%	29%
6.4	Do you have a named officer (key worker)?	18%	29%
	<i>For those who have a named officer (key worker):</i>		
	Is your named officer (key worker) very/quite helpful?	57%	64%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	30%	32%
	If so, do things sometimes change?	35%	73%
6.6	If you want to, can you talk to managers, governors or directors in this prison?	23%	27%
6.7	Have you shared a problem with a manager, governor or director?	47%	44%
	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	49%	41%
FAITH			
7.1	Have you spoken to the Chaplaincy team in this prison?	62%	77%
7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	49%	65%
7.3	Do you have a religion?	66%	63%
	<i>For those who have a religion:</i>		
7.4	Are you able to attend religious services, if you want to?	75%	73%
7.5	Are your religious beliefs respected here?	59%	59%
CONTACT WITH FAMILY AND FRIENDS			
8.1	Have you been able to see your family and friends more than once in the last month:		

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	In person (prison visit)?	54%	41%
	Using video calling?	11%	2%
8.2	Do visits usually start and finish on time?	33%	33%
8.3	Are your visitors usually treated respectfully by staff all/most of the time?	77%	70%
8.4	Is it very/quite easy for your family and friends to get here?	58%	56%
8.5	Have staff here encouraged you to keep in touch with your family and friends?	25%	28%
8.6	Have you had any problems with sending or receiving?		
	Emails	48%	54%
	Letters	53%	59%
	Parcels	51%	44%
8.7	Are you able to use a phone every day (if you have credit)?	92%	91%
TIME OUT OF CELL			
9.1	Do you know what the unlock and lock-up times are supposed to be here?	83%	86%
	<i>For those who know what the unlock and lock-up times are supposed to be:</i>		
	Are these times usually kept to?	51%	52%
9.2	Do you usually spend less than 2 hours out of your cell each day on Monday - Fridays?	53%	54%
	Do you usually spend 10 hours or more out of your cell each day on Monday - Fridays?	1%	2%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	75%	73%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	0%	1%

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Remand or awaiting sentence prisoners	Sentenced prisoners
79	86

9.3	How many times in a normal week can you complete domestic tasks?		
	Once or more	74%	68%
	Three times or more	47%	88%
	More than five times	26%	28%
	How many times in a normal week can you get association?		
	Once or more	93%	92%
	Three times or more	73%	68%
	More than five times	52%	55%
	How many times in a normal week can you get exercise outside?		
	Once or more	90%	93%
	Three times or more	63%	64%
	More than five times	41%	43%
	How many times in a normal week can you go to the gym or play sports?		
	Once or more	65%	66%
	Three times or more	27%	22%
	More than five times	4%	4%
9.4	At the weekend, are you able to?		
	Complete domestic tasks	66%	55%

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Remand or awaiting sentence prisoners	Sentenced prisoners
79	86

	Get association	87%	84%
	Exercise outside	71%	86%
	Go to the gym or play sports	43%	47%
9.5	Are you able to visit the library once a week or more?	54%	66%
	Are you able to borrow library items kept on the wing once a week or more?	55%	58%
	Are you able to get things from the library delivered to the wing once a week or more?	33%	41%
9.6	Does the library have a wide enough range of materials to meet your needs?	64%	65%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	57%	59%
	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	55%	40%
	Within 7 days?	60%	49%
10.3	Is it easy for you to make a complaint?	53%	49%
	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	19%	32%
	Within 7 days?	19%	27%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	29%	46%
10.6	Do you know how to contact the following organisations?		
	Independent Prisoner Complaint Investigations	24%	29%

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Remand or awaiting sentence prisoners	Sentenced prisoners
79	86

	Independent Monitoring Board (IMB)	34%	35%
	<i>For those who need it, is it easy to?</i>		
10.7	Communicate with your solicitor or legal representative	40%	25%
	Attend legal visits	53%	39%
10.8	Have staff here ever opened letters from your solicitor or legal representative when you were not present?	49%	58%
	<i>For those who have had legal letters opened when they were not present:</i>		
	Were you told why?	16%	24%
HEALTH CARE			
11.1	Since arriving in this prison have you experienced any delays getting these things?		
	Your medication	54%	55%
	Your outside medical appointments	40%	40%
	Your agreed social care package	41%	38%
11.2	Is it very/quite easy to see?		
	Doctor	27%	29%
	Nurse	47%	48%
	Dentist	11%	15%
	Pharmacist	34%	42%
	Mental health worker	34%	43%
	Substance misuse worker	25%	36%

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Remand or awaiting sentence prisoners	Sentenced prisoners
79	86

11.3	Do you think the quality of the health service is very/quite good from?		
	Doctor	36%	38%
	Nurse	57%	60%
	Dentist	22%	25%
	Pharmacist	43%	44%
	Mental health worker	36%	44%
	Substance misuse worker	28%	41%
11.4	Do you think the overall quality of the health services here is very/quite good?	45%	46%
<i>For those who are due to be released in the next month:</i>			
11.5	Are you confident there are adequate plans to continue your health care?	13%	36%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	37%	40%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	64%	57%
<i>For those who have a disability:</i>			
12.2	Are you getting the support you need in this prison?	34%	33%
12.3	Do you have any mental health problems?	61%	69%
<i>For those who have any mental health problems:</i>			
12.4	Have you been helped with your mental health problems in this prison?	44%	40%
12.5	Has your mental health got better since arriving at this prison?	9%	10%

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Remand or awaiting sentence prisoners	Sentenced prisoners
79	86

12.6	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	53%	46%
<i>For those who are neurodivergent:</i>			
12.7	Are you getting the support you need in this prison?	9%	10%
ALCOHOL AND DRUGS			
13.1	Do you have a drug or alcohol problem?	32%	41%
<i>For those who have a drug or alcohol problem:</i>			
13.2	Have you told staff about your drug or alcohol problem?	79%	81%
<i>For those who have told staff:</i>			
	Have you received help to manage it?	68%	85%
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	20%	21%
<i>For those who have developed a drug or alcohol problem in this prison:</i>			
	Have you received help to manage your drug or alcohol problem (including medication not prescribed to you)?	40%	25%
<i>For those who have a drug or alcohol problem and are due to be released in the next month:</i>			
13.4	Do you know who to contact for support for your drug or alcohol problem when you leave this prison?	75%	80%
13.5	In this prison, is it easy/very easy to get?		
	Illicit drugs	44%	49%
	Alcohol	11%	28%
	Medication not prescribed to you	33%	47%
SAFETY			
14.1	Have you ever felt unsafe here?	51%	51%

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Remand or awaiting sentence prisoners	Sentenced prisoners
79	86

14.2	Do you feel unsafe now?	28%	23%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	21%	30%
	Staff?	22%	35%
14.4	Have you been bullied/victimised in this prison by other prisoners?	22%	26%
14.5	Have you experienced the following bullying/victimisation by other prisoners:		
	Verbal abuse?	19%	17%
	Threats or intimidation?	14%	13%
	Physical assault?	8%	9%
	Sexual assault?	3%	0%
	Theft of canteen or property?	14%	16%
	Other bullying/victimisation?	9%	8%
14.4	Have you been bullied/victimised in this prison by staff?	21%	28%
14.5	Have you experienced the following bullying/victimisation by staff:		
	Verbal abuse?	17%	21%
	Threats or intimidation?	10%	17%
	Physical assault?	3%	7%
	Sexual assault?	3%	0%

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Remand or awaiting sentence prisoners	Sentenced prisoners
79	86

	Theft of canteen or property?	7%	7%
	Other bullying/victimisation?	7%	15%
BEHAVIOUR MANAGEMENT			
15.1	Does this prison:		
	Reward good behaviour fairly?	26%	24%
	Deal with bad behaviour fairly?	23%	22%
15.2	Are there opportunities and rewards to motivate people in this prison?	27%	29%
	<i>For those who know that there are opportunities and rewards are:</i>		
15.3	Do the opportunities and rewards in this prison motivate you to behave well?	90%	91%
15.4	Do you think the culture in this prison encourages prisoners to behave well?	17%	26%
15.5	Have you been restrained by staff in this prison in the last 6 months?	23%	21%
	<i>For those who have been restrained in the last 6 months:</i>		
	Did anyone come and talk to you about it afterwards?	25%	6%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	17%	15%
	<i>For those who have spent one or more nights in the segregation unit in this prison in the last 6 months:</i>		
	Were you treated well by segregation staff?	67%	36%
	Could you shower every day?	75%	50%
	Could you go outside for exercise every day?	75%	50%
	Could you use the phone every day (if you had credit)?	67%	50%

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Remand or awaiting sentence prisoners	Sentenced prisoners
79	86

EDUCATION, SKILLS AND WORK			
16.1	Have you needed support with reading needs in this prison?	46%	45%
	<i>For those who have needed support:</i>		
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	36%	50%
16.2	In this prison, have you done the following activities?		
	Education	55%	58%
	Vocational or skills training	41%	36%
	Prison job	61%	63%
	Work outside of the prison	27%	41%
	<i>For those who have done the following activities while in this prison, do you think they will help you when you are released?</i>		
	Education	51%	56%
	Vocational or skills training	55%	69%
	Prison job	51%	50%
	Work outside of the prison	58%	71%
16.3	Has the prison allocated you to the education, training or work that will help you when you are released?	37%	38%
16.4	Do wing staff encourage you to go to education, training or work?	57%	47%
SENTENCE PLAN			
17.1	Do you have a sentence plan?		35%
	<i>For those who have a sentence plan:</i>		

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Remand or awaiting sentence prisoners	Sentenced prisoners
79	86

17.2	Do you know what your objectives or targets are?		74%
	<i>For those who know what their objectives or targets are:</i>		
	Do you understand what you need to do to achieve your objectives or targets?		88%
	Are any staff here supporting you to achieve the objectives or targets?		56%
	Have you been involved in setting the objectives or targets?		69%
RETURNING TO THE COMMUNITY			
18.1	Do you expect to be released in the next 3 months?	17%	54%
	<i>For those who expect to be released in the next 3 months:</i>		
18.2	Is this prison very/quite near to your home area or the address you will be released to?	36%	75%
18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	27%	49%
18.4	Do you need help to sort out the following for when you are released?		
	Finding accommodation	64%	59%
	Getting employment	55%	37%
	Sorting out benefits	45%	69%
	Finances and debt	45%	44%
	Opening a bank account	40%	42%
	Getting photo ID	27%	54%
18.4	Are you getting help to sort out the following for when you are released, if you need it?		
	Finding accommodation	0%	26%

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Remand or awaiting sentence prisoners	Sentenced prisoners
79	86

	Getting employment	33%	7%
	Sorting out benefits	0%	22%
	Finances and debt	0%	7%
	Opening a bank account	25%	13%
	Getting photo ID	0%	15%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	49%	43%

Liverpool 2025

Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who are under 25 are compared to those who are 25 and over.
Please note that these analyses are based on summary data from selected survey questions only.

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	Under 25	25 and over
Number of completed questionnaires returned	25	144

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 21 years of age?	48%	
	Are you 70 years of age or older?		1%
1.3	Are you from an ethnic group other than white?	16%	12%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	0%	1%
7.3	Are you Muslim?	4%	6%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	60%	60%
12.3	Do you have any mental health problems?	60%	66%
12.6	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	52%	49%
19.2	Are you a foreign national?	16%	8%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	44%	17%
19.5	Is your gender female, non-binary or other?	0%	2%
19.6	Do you identify as transgender or trans?	0%	2%
19.7	Are you homosexual, bisexual or other sexual orientation?	0%	5%
ARRIVAL AND RECEPTION			
2.2	When you were searched in reception, was this done in a respectful way?	73%	86%
2.3	Overall, were you treated very/quite well in reception?	76%	83%
2.4	When you first arrived, did you have problems with?:		
	Feeling depressed	56%	52%
	Feeling suicidal	27%	24%

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	Under 25	25 and over
Number of completed questionnaires returned	25	144

	Needing protection from other prisoners	14%	21%
	<i>For those who had the following problems, did staff help you with?:</i>		
	Feeling depressed	29%	39%
	Feeling suicidal	50%	42%
	Needing protection from other prisoners	67%	50%
2.5	Were you able to talk to a member of staff in private?	53%	52%
FIRST NIGHT AND INDUCTION			
3.3	Did you feel safe on your first night here?	64%	74%
3.6	Have you had an induction at this prison?	92%	91%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	61%	66%
ON THE WING			
4.2	Is your cell call bell normally answered within 5 minutes?	25%	31%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	68%	65%
	Can you have access to a shower every day?	88%	87%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	61%	59%
	At night?	71%	69%
4.6	Have you been on an ACCT in this prison?	36%	30%
	<i>For those who have been on an ACCT:</i>		
	Did you feel cared for by staff?	25%	46%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	32%	39%
5.2	Do you get enough to eat at mealtimes always/most of the time?	32%	41%
5.3	Does the shop/canteen sell the things that you need?	80%	57%
RELATIONSHIPS WITH STAFF			

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Number of completed questionnaires returned

	Under 25	25 and over
	25	144

6.1	Do most staff here treat you with respect?	58%	81%
6.2	Are there any staff here you could turn to if you had a problem?	63%	70%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	16%	36%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	25%	32%
6.6	If you wanted to, can you talk to managers, governors or directors in this prison?	28%	25%
6.7	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	40%	46%

FAITH

7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	54%	59%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	71%	75%
7.5	Are your religious beliefs respected here?	57%	60%

CONTACT WITH FAMILY AND FRIENDS

8.3	Are your visitors usually treated respectfully by staff all/most of the time?	78%	74%
8.5	Have staff here encouraged you to keep in touch with your family and friends?	21%	27%
8.7	Are you able to use a phone every day (if you have credit)?	86%	91%

TIME OUT OF CELL

9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	75%	49%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	0%	2%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	100%	70%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	0%	1%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Exercise outside	50%	40%
	Go to the gym or play sports	0%	5%
9.6	Does the library have a wide enough range of materials to meet your needs?	73%	65%

APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS

10.1	Is it easy for you to make an application?	58%	58%
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Number of completed questionnaires returned

	Under 25	25 and over
	25	144

	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	50%	46%
10.3	Is it easy for you to make a complaint?	52%	50%
	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	18%	27%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	57%	34%
HEALTH CARE			
11.1	Since arriving in this prison have you experienced any delays getting these things?		
	Your medication	56%	55%
	Your outside medical appointments	44%	40%
	Your agreed social care package	50%	38%
11.2	Is it very/quite easy to see?:		
	Doctor	24%	29%
	Nurse	36%	50%
	Dentist	12%	13%
	Pharmacist	29%	40%
	Mental health worker	32%	40%
	Substance misuse worker	12%	34%
11.4	Do you think the overall quality of the health services here is very/quite good?	40%	46%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	32%	39%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	60%	60%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need?	21%	36%
12.3	Do you have any mental health problems?	60%	66%
	<i>For those who have any mental health problems:</i>		
12.4	Have you been helped with your mental health problems in this prison?	40%	43%
12.5	Has your mental health got better since arriving at this prison?	4%	10%

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		Under 25	25 and over
Number of completed questionnaires returned		25	144
12.6	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	52%	49%
<i>For those who are neurodivergent:</i>			
12.7	Are you getting the support you need in this prison?	10%	9%
ALCOHOL AND DRUGS			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	13%	22%
SAFETY			
14.1	Have you ever felt unsafe here?	60%	49%
14.2	Do you feel unsafe now?	29%	25%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	20%	28%
	Staff?	21%	30%
14.4	Have you been bullied/victimised in this prison by other prisoners?	13%	27%
	Have you been bullied/victimised in this prison by staff?	33%	24%
BEHAVIOUR MANAGEMENT			
15.1	Does this prison:		
	Reward good behaviour fairly?	20%	26%
	Deal with bad behaviour fairly?	24%	21%
<i>For those who know that there are opportunities and rewards:</i>			
15.3	Do the opportunities and rewards motivate you to behave well?	100%	86%
15.4	Do you think the culture in this prison encourages prisoners to behave well?	25%	21%
15.5	Have you been physically restrained by staff in this prison in the last 6 months?	29%	20%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	13%	17%
EDUCATION, SKILLS AND WORK			
16.1	<i>For those who have needed support:</i>		
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	36%	46%
16.3	Has the prison allocated you to the education, training or work that will help you when you are released?	35%	37%
SENTENCE PLAN			

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Number of completed questionnaires returned	Under 25	25 and over
	25	144

17.1	Do you have a sentence plan?	50%	33%
	<i>For those who have a sentence plan:</i>		
17.2	Do you know what your objectives or targets are?	100%	70%
	<i>For those who know what their objectives or targets are:</i>		
	Are any staff here supporting you to achieve the objectives or targets?	67%	54%
RETURNING TO THE COMMUNITY			
	<i>For those who expect to be released in the next 3 months:</i>		
18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	44%	46%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	48%	47%

Liverpool 2025

Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who are 50 and over are compared to those who are under 50.
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* less than 1% probability that the difference is due to chance

	50 and over	Under 50
Number of completed questionnaires returned	28	141

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 25 years of age?		18%
	Are you 70 years of age or older?	4%	
1.3	Are you from an ethnic group other than white?	11%	13%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	0%	1%
7.3	Are you Muslim?	14%	4%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	70%	58%
12.3	Do you have any mental health problems?	60%	66%
12.6	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	31%	50%
19.2	Are you a foreign national?	4%	11%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	12%	23%
19.5	Is your gender female, non-binary or other?	0%	2%
19.6	Do you identify as transgender or trans?	4%	1%
19.7	Are you homosexual, bisexual or other sexual orientation?	4%	5%
ARRIVAL AND RECEPTION			
2.2	When you were searched in reception, was this done in a respectful way?	96%	81%
2.3	Overall, were you treated very/quite well in reception?	93%	80%
2.4	When you first arrived, did you have problems with?:		
	Feeling depressed	50%	53%
	Feeling suicidal	35%	23%

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

50 and over	Under 50
28	141

	Needing protection from other prisoners	25%	19%
	<i>For those who had the following problems, did staff help you with?:</i>		
	Feeling depressed	45%	36%
	Feeling suicidal	50%	42%
	Needing protection from other prisoners	75%	48%
2.5	Were you able to talk to a member of staff in private?	65%	49%
FIRST NIGHT AND INDUCTION			
3.3	Did you feel safe on your first night here?	73%	72%
3.6	Have you had an induction at this prison?	88%	91%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	68%	64%
ON THE WING			
4.2	Is your cell call bell normally answered within 5 minutes?	50%	27%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	75%	64%
	Can you have access to a shower every day?	96%	86%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	72%	57%
	At night?	84%	67%
4.6	Have you been on an ACCT in this prison?	32%	31%
	<i>For those who have been on an ACCT:</i>		
	Did you feel cared for by staff?	67%	39%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	62%	33%
5.2	Do you get enough to eat at mealtimes always/most of the time?	62%	35%
5.3	Does the shop/canteen sell the things that you need?	56%	61%
RELATIONSHIPS WITH STAFF			

Shading is used to indicate statistical significance*, as follows:

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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

	50 and over	Under 50
	28	141

6.1	Do most staff here treat you with respect?	93%	74%
6.2	Are there any staff here you could turn to if you had a problem?	88%	65%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	44%	31%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	36%	30%
6.6	If you wanted to, can you talk to managers, governors or directors in this prison?	19%	27%
6.7	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	75%	42%

FAITH

7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	63%	57%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	76%	74%
7.5	Are your religious beliefs respected here?	60%	60%

CONTACT WITH FAMILY AND FRIENDS

8.3	Are your visitors usually treated respectfully by staff all/most of the time?	100%	71%
8.5	Have staff here encouraged you to keep in touch with your family and friends?	38%	24%
8.7	Are you able to use a phone every day (if you have credit)?	88%	91%

TIME OUT OF CELL

9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	42%	55%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	0%	2%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	78%	74%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	0%	1%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Exercise outside	39%	42%
	Go to the gym or play sports	0%	5%
9.6	Does the library have a wide enough range of materials to meet your needs?	82%	62%

APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS

10.1	Is it easy for you to make an application?	58%	58%
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	Blue shading shows results that are significantly more negative than the comparator
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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

50 and over	Under 50
28	141

	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	57%	45%
10.3	Is it easy for you to make a complaint?	48%	51%
	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	50%	22%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	25%	39%
HEALTH CARE			
11.1	Since arriving in this prison have you experienced any delays getting these things?		
	Your medication	50%	57%
	Your outside medical appointments	44%	39%
	Your agreed social care package	45%	39%
11.2	Is it very/quite easy to see?:		
	Doctor	33%	27%
	Nurse	63%	45%
	Dentist	12%	13%
	Pharmacist	58%	35%
	Mental health worker	44%	38%
	Substance misuse worker	28%	31%
11.4	Do you think the overall quality of the health services here is very/quite good?	77%	38%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	65%	33%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	70%	58%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need?	58%	28%
12.3	Do you have any mental health problems?	60%	66%
	<i>For those who have any mental health problems:</i>		
12.4	Have you been helped with your mental health problems in this prison?	53%	41%
12.5	Has your mental health got better since arriving at this prison?	13%	9%

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	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

		50 and over	Under 50
Number of completed questionnaires returned		28	141
12.6	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	31%	50%
<i>For those who are neurodivergent:</i>			
12.7	Are you getting the support you need in this prison?	0%	8%
ALCOHOL AND DRUGS			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	21%	20%
SAFETY			
14.1	Have you ever felt unsafe here?	37%	53%
14.2	Do you feel unsafe now?	15%	27%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	25%	27%
	Staff?	29%	28%
14.4	Have you been bullied/victimised in this prison by other prisoners?	24%	25%
	Have you been bullied/victimised in this prison by staff?	14%	27%
BEHAVIOUR MANAGEMENT			
15.1	Does this prison:		
	Reward good behaviour fairly?	24%	26%
	Deal with bad behaviour fairly?	21%	22%
<i>For those who know that there are opportunities and rewards:</i>			
15.3	Do the opportunities and rewards motivate you to behave well?	100%	84%
15.4	Do you think the culture in this prison encourages prisoners to behave well?	44%	18%
15.5	Have you been physically restrained by staff in this prison in the last 6 months?	25%	21%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	18%	16%
EDUCATION, SKILLS AND WORK			
16.1	<i>For those who have needed support:</i>		
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	71%	38%
16.3	Has the prison allocated you to the education, training or work that will help you when you are released?	38%	37%
SENTENCE PLAN			

Blue shading shows results that are significantly more negative than the comparator

No shading means that differences are not significant and may have occurred by chance

* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned	50 and over	28
	Under 50	141

17.1	Do you have a sentence plan?	29%	37%
	<i>For those who have a sentence plan:</i>		
17.2	Do you know what your objectives or targets are?	100%	70%
	<i>For those who know what their objectives or targets are:</i>		
	Are any staff here supporting you to achieve the objectives or targets?	67%	54%
RETURNING TO THE COMMUNITY			
	<i>For those who expect to be released in the next 3 months:</i>		
18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	50%	45%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	48%	46%

Liverpool 2025

Comparison of survey responses between sub-populations of prisoners

In this table responses of all other ethnic groups combined are compared with those of white prisoners.
Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
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* less than 1% probability that the difference is due to chance

	All other ethnic groups combined	White prisoners
Number of completed questionnaires returned	21	146

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 25 years of age?	19%	14%
	Are you 50 years of age or older?	14%	16%
1.3	Are you from an ethnic group other than white?		
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?		1%
7.3	Are you Muslim?	43%	1%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	60%	60%
12.3	Do you have any mental health problems?	68%	66%
12.6	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	40%	50%
19.2	Are you a foreign national?	35%	5%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	20%	22%
19.5	Is your gender female, non-binary or other?	0%	1%
19.6	Do you identify as transgender or trans?	0%	1%
19.7	Are you homosexual, bisexual or other sexual orientation?	15%	3%
ARRIVAL AND RECEPTION			
2.2	When you were searched in reception, was this done in a respectful way?	75%	85%
2.3	Overall, were you treated very/quite well in reception?	76%	83%
2.4	When you first arrived, did you have problems with?:		
	Feeling depressed	57%	52%
	Feeling suicidal	27%	25%

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* less than 1% probability that the difference is due to chance

		All other ethnic groups combined	White prisoners
Number of completed questionnaires returned		21	146
	Needing protection from other prisoners	23%	19%
	<i>For those who had the following problems, did staff help you with?:</i>		
	Feeling depressed	17%	41%
	Feeling suicidal	25%	46%
	Needing protection from other prisoners	67%	50%
2.5	Were you able to talk to a member of staff in private?	15%	56%
FIRST NIGHT AND INDUCTION			
3.3	Did you feel safe on your first night here?	52%	75%
3.6	Have you had an induction at this prison?	74%	93%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	43%	67%
ON THE WING			
4.2	Is your cell call bell normally answered within 5 minutes?	30%	30%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	58%	66%
	Can you have access to a shower every day?	95%	86%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	50%	60%
	At night?	60%	71%
4.6	Have you been on an ACCT in this prison?	28%	32%
	<i>For those who have been on an ACCT:</i>		
	Did you feel cared for by staff?	20%	45%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	40%	37%
5.2	Do you get enough to eat at mealtimes always/most of the time?	43%	38%
5.3	Does the shop/canteen sell the things that you need?	50%	62%
RELATIONSHIPS WITH STAFF			

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* less than 1% probability that the difference is due to chance

	All other ethnic groups combined	White prisoners
Number of completed questionnaires returned	21	146

6.1	Do most staff here treat you with respect?	58%	80%
6.2	Are there any staff here you could turn to if you had a problem?	42%	72%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	15%	35%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	12%	33%
6.6	If you wanted to, can you talk to managers, governors or directors in this prison?	20%	26%
6.7	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	30%	47%

FAITH

7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	48%	60%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	69%	75%
7.5	Are your religious beliefs respected here?	65%	58%

CONTACT WITH FAMILY AND FRIENDS

8.3	Are your visitors usually treated respectfully by staff all/most of the time?	70%	75%
8.5	Have staff here encouraged you to keep in touch with your family and friends?	15%	27%
8.7	Are you able to use a phone every day (if you have credit)?	89%	91%

TIME OUT OF CELL

9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	67%	52%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	0%	2%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	67%	76%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	0%	1%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Exercise outside	21%	45%
	Go to the gym or play sports	0%	4%
9.6	Does the library have a wide enough range of materials to meet your needs?	36%	70%

APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS

10.1	Is it easy for you to make an application?	32%	61%
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* less than 1% probability that the difference is due to chance

	All other ethnic groups combined	White prisoners
Number of completed questionnaires returned	21	146

	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	50%	46%
10.3	Is it easy for you to make a complaint?	30%	52%
	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	13%	26%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	56%	36%
HEALTH CARE			
11.1	Since arriving in this prison have you experienced any delays getting these things?		
	Your medication	54%	56%
	Your outside medical appointments	33%	41%
	Your agreed social care package	38%	41%
11.2	Is it very/quite easy to see?:		
	Doctor	15%	30%
	Nurse	60%	45%
	Dentist	16%	12%
	Pharmacist	50%	37%
	Mental health worker	25%	41%
	Substance misuse worker	16%	32%
11.4	Do you think the overall quality of the health services here is very/quite good?	21%	47%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	28%	39%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	60%	60%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need?	10%	36%
12.3	Do you have any mental health problems?	68%	66%
	<i>For those who have any mental health problems:</i>		
12.4	Have you been helped with your mental health problems in this prison?	31%	44%
12.5	Has your mental health got better since arriving at this prison?	11%	9%

Shading is used to indicate statistical significance*, as follows:

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* less than 1% probability that the difference is due to chance

		All other ethnic groups combined	White prisoners
Number of completed questionnaires returned		21	146
12.6	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	40%	50%
<i>For those who are neurodivergent:</i>			
12.7	Are you getting the support you need in this prison?	0%	11%
ALCOHOL AND DRUGS			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	11%	22%
SAFETY			
14.1	Have you ever felt unsafe here?	80%	47%
14.2	Do you feel unsafe now?	40%	24%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	21%	28%
	Staff?	16%	31%
14.4	Have you been bullied/victimised in this prison by other prisoners?	44%	22%
	Have you been bullied/victimised in this prison by staff?	44%	23%
BEHAVIOUR MANAGEMENT			
15.1	Does this prison:		
	Reward good behaviour fairly?	5%	29%
	Deal with bad behaviour fairly?	11%	24%
<i>For those who know that there are opportunities and rewards:</i>			
15.3	Do the opportunities and rewards motivate you to behave well?	50%	90%
15.4	Do you think the culture in this prison encourages prisoners to behave well?	11%	23%
15.5	Have you been physically restrained by staff in this prison in the last 6 months?	33%	20%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	18%	16%
EDUCATION, SKILLS AND WORK			
16.1	<i>For those who have needed support:</i>		
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	17%	49%
16.3	Has the prison allocated you to the education, training or work that will help you when you are released?	17%	40%
SENTENCE PLAN			

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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

	All other ethnic groups combined	White prisoners
Number of completed questionnaires returned	21	146

17.1	Do you have a sentence plan?	40%	34%
	<i>For those who have a sentence plan:</i>		
17.2	Do you know what your objectives or targets are?	33%	80%
	<i>For those who know what their objectives or targets are:</i>		
	Are any staff here supporting you to achieve the objectives or targets?	0%	60%
RETURNING TO THE COMMUNITY			
	<i>For those who expect to be released in the next 3 months:</i>		
18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	40%	45%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	42%	47%

Liverpool 2025

Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who reported that they had a disability are compared with those who did not.
Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

	Have a disability	Do not have a disability
Number of completed questionnaires returned	95	63

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 25 years of age?	16%	16%
	Are you 50 years of age or older?	20%	13%
1.3	Are you from an ethnic group other than white?	13%	13%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	1%	0%
7.3	Are you Muslim?	6%	6%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs)?		
12.3	Do you have any mental health problems?	86%	34%
12.6	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	67%	21%
19.2	Are you a foreign national?	5%	16%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	30%	10%
19.5	Is your gender female, non-binary or other?	1%	2%
19.6	Do you identify as transgender or trans?	1%	2%
19.7	Are you homosexual, bisexual or other sexual orientation?	4%	3%
ARRIVAL AND RECEPTION			
2.2	When you were searched in reception, was this done in a respectful way?	80%	92%
2.3	Overall, were you treated very/quite well in reception?	76%	92%
2.4	When you first arrived, did you have problems with?:		
	Feeling depressed	71%	28%
	Feeling suicidal	39%	7%

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	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Have a disability	Do not have a disability
95	63

	Needing protection from other prisoners	32%	7%
	<i>For those who had the following problems, did staff help you with?:</i>		
	Feeling depressed	31%	50%
	Feeling suicidal	35%	75%
	Needing protection from other prisoners	45%	75%
2.5	Were you able to talk to a member of staff in private?	46%	63%
FIRST NIGHT AND INDUCTION			
3.3	Did you feel safe on your first night here?	61%	87%
3.6	Have you had an induction at this prison?	89%	92%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	59%	75%
ON THE WING			
4.2	Is your cell call bell normally answered within 5 minutes?	32%	29%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	57%	75%
	Can you have access to a shower every day?	85%	92%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	58%	66%
	At night?	68%	75%
4.6	Have you been on an ACCT in this prison?	36%	22%
	<i>For those who have been on an ACCT:</i>		
	Did you feel cared for by staff?	42%	42%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	34%	44%
5.2	Do you get enough to eat at mealtimes always/most of the time?	36%	43%
5.3	Does the shop/canteen sell the things that you need?	56%	74%
RELATIONSHIPS WITH STAFF			

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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

		Have a disability	Do not have a disability
Number of completed questionnaires returned		95	63
6.1	Do most staff here treat you with respect?	73%	85%
6.2	Are there any staff here you could turn to if you had a problem?	66%	74%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	37%	27%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	29%	32%
6.6	If you wanted to, can you talk to managers, governors or directors in this prison?	23%	28%
6.7	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	46%	52%
FAITH			
7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	62%	55%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	70%	79%
7.5	Are your religious beliefs respected here?	59%	62%
CONTACT WITH FAMILY AND FRIENDS			
8.3	Are your visitors usually treated respectfully by staff all/ most of the time?	75%	78%
8.5	Have staff here encouraged you to keep in touch with your family/friends?	24%	28%
8.7	Are you able to use a phone every day (if you have credit)?	91%	89%
TIME OUT OF CELL			
9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	55%	51%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	2%	2%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	74%	76%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	1%	0%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Exercise outside	37%	52%
	Go to the gym or play sports	1%	8%
9.6	Does the library have a wide enough range of materials to meet your needs?	66%	69%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	51%	73%

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* less than 1% probability that the difference is due to chance

	Have a disability	Do not have a disability
Number of completed questionnaires returned	95	63

	For those who have made an application are they usually dealt with:		
10.2	Fairly?	40%	59%
10.3	Is it easy for you to make a complaint?	51%	49%
	For those who have made a complaint are they usually dealt with:		
10.4	Fairly?	23%	37%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	39%	31%
HEALTH CARE			
11.1	Since arriving in this prison, have you experienced any delays accessing?:		
	Your medication	64%	36%
	Your outside medical appointments	48%	19%
	Your agreed social care package	47%	26%
11.2	Is it very/quite easy to see?:		
	Doctor	23%	34%
	Nurse	46%	51%
	Dentist	8%	19%
	Pharmacist	35%	45%
	Mental health worker	37%	39%
	Substance misuse worker	31%	28%
11.4	Do you think the overall quality of the health services here is very/quite good?	42%	48%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	33%	47%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs)?		
	For those who have a disability:		
12.2	Are you getting the support you need?	34%	
12.3	Do you have any mental health problems?	86%	34%
	For those who have any mental health problems:		
12.4	Have you been helped with your mental health problems in this prison?	41%	48%
12.5	Has your mental health got better since arriving at this prison?	6%	16%

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* less than 1% probability that the difference is due to chance

		Have a disability	Do not have a disability
Number of completed questionnaires returned		95	63
12.6	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	67%	21%
<i>For those who are neurodivergent:</i>			
12.7	Are you getting the support you need in this prison?	11%	0%
ALCOHOL AND DRUGS			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	24%	15%
SAFETY			
14.1	Have you ever felt unsafe here?	61%	35%
14.2	Do you feel unsafe now?	32%	14%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	28%	25%
	Staff?	28%	29%
14.4	Have you been bullied/victimised in this prison by other prisoners?	33%	13%
	Have you been bullied/victimised in this prison by staff?	37%	8%
BEHAVIOUR MANAGEMENT			
15.1	Does this prison:		
	Reward good behaviour fairly?	20%	33%
	Deal with bad behaviour fairly?	22%	21%
<i>For those who know that there are opportunities and rewards:</i>			
15.3	Do the opportunities and rewards motivate you to behave well?	88%	90%
15.4	Do you think the culture in this prison encourages prisoners to behave well?	17%	30%
15.5	Have you been physically restrained by staff in this prison in the last 6 months?	28%	14%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	21%	10%
EDUCATION, SKILLS AND WORK			
16.1	<i>For those who have needed support:</i>		
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	39%	64%
16.3	Has the prison allocated you to the education, training or work that will help you when you are released?	36%	37%
SENTENCE PLAN			

Blue shading shows results that are significantly more negative than the comparator

No shading means that differences are not significant and may have occurred by chance

* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned	Have a disability	95
	Do not have a disability	63

17.1	Do you have a sentence plan?	28%	42%
	<i>For those who have a sentence plan:</i>		
17.2	Do you know what your objectives or targets are?	82%	73%
	<i>For those who know what their objectives or targets are:</i>		
	Are any staff here supporting you to achieve the objectives or targets?	50%	63%
RETURNING TO THE COMMUNITY			
	<i>For those who expect to be released in the next 3 months:</i>		
18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	41%	50%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	38%	59%

Liverpool 2025

Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who reported that they had mental health problems are compared with those who did not.
Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
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* less than 1% probability that the difference is due to chance

	Have mental health problems	Do not have mental health problems
Number of completed questionnaires returned	102	54

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 25 years of age?	15%	19%
	Are you 50 years of age or older?	15%	19%
1.3	Are you from an ethnic group other than white?	13%	12%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	1%	0%
7.3	Are you Muslim?	6%	6%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	79%	24%
12.3	Do you have any mental health problems?		
12.6	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	66%	18%
19.2	Are you a foreign national?	7%	15%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	27%	11%
19.5	Is your gender female, non-binary or other?	1%	2%
19.6	Do you identify as transgender or trans?	1%	2%
19.7	Are you homosexual, bisexual or other sexual orientation?	6%	0%
ARRIVAL AND RECEPTION			
2.2	When you were searched in reception, was this done in a respectful way?	81%	93%
2.3	Overall, were you treated very/quite well in reception?	79%	89%
2.4	When you first arrived, did you have problems with?:		
	Feeling depressed	76%	14%
	Feeling suicidal	40%	0%

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* less than 1% probability that the difference is due to chance

		Have mental health problems	Do not have mental health problems
	Number of completed questionnaires returned	102	54

	Needing protection from other prisoners	29%	6%
	<i>For those who had the following problems, did staff help you with?:</i>		
	Feeling depressed	34%	57%
	Feeling suicidal	40%	
	Needing protection from other prisoners	40%	100%
2.5	Were you able to talk to a member of staff in private?	44%	71%
FIRST NIGHT AND INDUCTION			
3.3	Did you feel safe on your first night here?	64%	85%
3.6	Have you had an induction at this prison?	88%	94%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	62%	73%
ON THE WING			
4.2	Is your cell call bell normally answered within 5 minutes?	26%	38%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	61%	68%
	Can you have access to a shower every day?	85%	91%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	52%	77%
	At night?	63%	84%
4.6	Have you been on an ACCT in this prison?	40%	13%
	<i>For those who have been on an ACCT:</i>		
	Did you feel cared for by staff?	41%	50%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	31%	50%
5.2	Do you get enough to eat at mealtimes always/most of the time?	33%	50%
5.3	Does the shop/canteen sell the things that you need?	60%	71%
RELATIONSHIPS WITH STAFF			

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		Have mental health problems	Do not have mental health problems
Number of completed questionnaires returned		102	54
6.1	Do most staff here treat you with respect?	72%	89%
6.2	Are there any staff here you could turn to if you had a problem?	66%	75%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	36%	30%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	26%	38%
6.6	If you wanted to, can you talk to managers, governors or directors in this prison?	26%	26%
6.7	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	42%	71%
FAITH			
7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	61%	55%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	74%	74%
7.5	Are your religious beliefs respected here?	61%	55%
CONTACT WITH FAMILY AND FRIENDS			
8.3	Are your visitors usually treated respectfully by staff all/most of the time?	69%	88%
8.5	Have staff here encouraged you to keep in touch with your family and friends?	21%	33%
8.7	Are you able to use a phone every day (if you have credit)?	89%	94%
TIME OUT OF CELL			
9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	53%	52%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	2%	2%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	73%	78%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	1%	0%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Exercise outside	41%	45%
	Go to the gym or play sports	4%	4%
9.6	Does the library have a wide enough range of materials to meet your needs?	62%	79%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	53%	75%

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* less than 1% probability that the difference is due to chance

		Have mental health problems	Do not have mental health problems
Number of completed questionnaires returned		102	54
	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	43%	57%
10.3	Is it easy for you to make a complaint?	48%	56%
	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	22%	42%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	39%	26%
HEALTH CARE			
11.1	Since arriving in this prison have you experienced any delays getting these things?		
	Your medication	64%	30%
	Your outside medical appointments	48%	17%
	Your agreed social care package	52%	10%
11.2	Is it very/quite easy to see?:		
	Doctor	22%	40%
	Nurse	42%	59%
	Dentist	7%	22%
	Pharmacist	34%	45%
	Mental health worker	36%	41%
	Substance misuse worker	29%	31%
11.4	Do you think the overall quality of the health services here is very/quite good?	41%	52%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	30%	54%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	79%	24%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need?	27%	69%
12.3	Do you have any mental health problems?		
	<i>For those who have any mental health problems:</i>		
12.4	Have you been helped with your mental health problems in this prison?	43%	
12.5	Has your mental health got better since arriving at this prison?	12%	4%

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* less than 1% probability that the difference is due to chance

		Have mental health problems	Do not have mental health problems
Number of completed questionnaires returned		102	54
12.6	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	66%	18%
<i>For those who are neurodivergent:</i>			
12.7	Are you getting the support you need in this prison?	7%	29%
ALCOHOL AND DRUGS			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	26%	11%
SAFETY			
14.1	Have you ever felt unsafe here?	62%	30%
14.2	Do you feel unsafe now?	32%	15%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	26%	28%
	Staff?	28%	30%
14.4	Have you been bullied/victimised in this prison by other prisoners?	30%	15%
	Have you been bullied/victimised in this prison by staff?	35%	8%
BEHAVIOUR MANAGEMENT			
15.1	Does this prison:		
	Reward good behaviour fairly?	23%	29%
	Deal with bad behaviour fairly?	20%	24%
<i>For those who know that there are opportunities and rewards:</i>			
15.3	Do the opportunities and rewards motivate you to behave well?	88%	89%
15.4	Do you think the culture in this prison encourages prisoners to behave well?	14%	36%
15.5	Have you been physically restrained by staff in this prison in the last 6 months?	28%	12%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	20%	10%
EDUCATION, SKILLS AND WORK			
16.1	<i>For those who have needed support:</i>		
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	36%	71%
16.3	Has the prison allocated you to the education, training or work that will help you when you are released?	33%	43%
SENTENCE PLAN			

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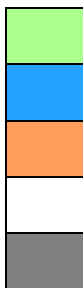
		Have mental health problems	Do not have mental health problems
Number of completed questionnaires returned		102	54
17.1	Do you have a sentence plan?	36%	30%
	<i>For those who have a sentence plan:</i>		
17.2	Do you know what your objectives or targets are?	81%	67%
	<i>For those who know what their objectives or targets are:</i>		
	Are any staff here supporting you to achieve the objectives or targets?	62%	33%
RETURNING TO THE COMMUNITY			
	<i>For those who expect to be released in the next 3 months:</i>		
18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	43%	54%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	36%	66%

Liverpool 2025

Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who considered themselves to be neurodivergent are compared to those who did not.
Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:



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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Consider themselves neurodivergent	Do not consider themselves neurodivergent
74	76

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 25 years of age?	18%	16%
	Are you 50 years of age or older?	11%	24%
1.3	Are you from an ethnic group other than white?	8%	12%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	1%	0%
7.3	Are you Muslim?	4%	5%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	84%	39%
12.3	Do you have any mental health problems?	88%	44%
12.6	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?		
19.2	Are you a foreign national?	4%	9%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?	28%	16%
19.5	Is your gender female, non-binary or other?	0%	3%
19.6	Do you identify as transgender or trans?	0%	3%

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* less than 1% probability that the difference is due to chance

	Consider themselves neurodivergent	Do not consider themselves neurodivergent
Number of completed questionnaires returned	74	76

19.7	Are you homosexual, bisexual or other sexual orientation?	3%	1%
ARRIVAL AND RECEPTION			
2.2	When you were searched in reception, was this done in a respectful way?	82%	88%
2.3	Overall, were you treated very/quite well in reception?	81%	84%
2.4	When you first arrived, did you have problems with?:		
	Feeling depressed	68%	40%
	Feeling suicidal	36%	17%
	Needing protection from other prisoners	29%	13%
	<i>For those who had the following problems, did staff help you with?:</i>		
	Feeling depressed	32%	44%
	Feeling suicidal	40%	40%
	Needing protection from other prisoners	40%	63%
2.5	Were you able to talk to a member of staff in private?	48%	60%
FIRST NIGHT AND INDUCTION			
3.3	Did you feel safe on your first night here?	66%	79%
3.6	Have you had an induction at this prison?	90%	93%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	64%	67%
ON THE WING			
4.2	Is your cell call bell normally answered within 5 minutes?	26%	36%

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* less than 1% probability that the difference is due to chance

	Consider themselves neurodivergent	Do not consider themselves neurodivergent
Number of completed questionnaires returned	74	76

4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	60%	68%
	Can you have access to a shower every day?	88%	87%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	54%	69%
	At night?	69%	78%
4.6	Have you been on an ACCT in this prison?	37%	25%
	<i>For those who have been on an ACCT:</i>		
	Did you feel cared for by staff?	50%	25%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	30%	45%
5.2	Do you get enough to eat at mealtimes always/most of the time?	38%	41%
5.3	Does the shop/canteen sell the things that you need?	62%	65%
RELATIONSHIPS WITH STAFF			
6.1	Do most staff here treat you with respect?	75%	81%
6.2	Are there any staff here you could turn to if you had a problem?	72%	70%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	40%	30%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	31%	30%
6.6	If you wanted to, can you talk to managers, governors or directors in this prison?	29%	21%
6.7	<i>For those who have shared a problem with a manager, governor or director:</i>		

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** less than 1% probability that the difference is due to chance*

		Consider themselves neurodivergent	Do not consider themselves neurodivergent
	Number of completed questionnaires returned	74	76

	Did they try to help you?	48%	46%
FAITH			
7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	64%	57%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	78%	70%
7.5	Are your religious beliefs respected here?	65%	55%
CONTACT WITH FAMILY AND FRIENDS			
8.3	Are your visitors usually treated respectfully by staff all/most of the time?	77%	75%
8.5	Have staff here encouraged you to keep in touch with your family and friends?	24%	27%
8.7	Are you able to use a phone every day (if you have credit)?	92%	89%
TIME OUT OF CELL			
9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	52%	53%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	3%	1%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	72%	78%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	1%	0%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Exercise outside	40%	49%
	Go to the gym or play sports	4%	4%
9.6	Does the library have a wide enough range of materials to meet your needs?	64%	72%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			

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	Consider themselves neurodivergent	Do not consider themselves neurodivergent
Number of completed questionnaires returned	74	76

10.1	Is it easy for you to make an application?	56%	64%
	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	46%	49%
10.3	Is it easy for you to make a complaint?	53%	50%
	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	27%	25%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	42%	31%
HEALTH CARE			
11.1	Since arriving in this prison have you experienced any delays getting these things?		
	Your medication	61%	47%
	Your outside medical appointments	43%	38%
	Your agreed social care package	49%	30%
11.2	Is it very/quite easy to see?:		
	Doctor	23%	33%
	Nurse	42%	53%
	Dentist	9%	16%
	Pharmacist	38%	40%
	Mental health worker	41%	36%
	Substance misuse worker	34%	27%
11.4	Do you think the overall quality of the health services here is very/quite good?	44%	49%

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		Consider themselves neurodivergent	Do not consider themselves neurodivergent
Number of completed questionnaires returned		74	76
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	32%	45%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	84%	39%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need?	29%	46%
12.3	Do you have any mental health problems?	88%	44%
	<i>For those who have any mental health problems:</i>		
12.4	Have you been helped with your mental health problems in this prison?	40%	52%
12.5	Has your mental health got better since arriving at this prison?	9%	10%
12.6	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?		
	<i>For those who are neurodivergent:</i>		
12.7	Are you getting the support you need in this prison?	9%	
ALCOHOL AND DRUGS			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	22%	21%
SAFETY			
14.1	Have you ever felt unsafe here?	62%	39%
14.2	Do you feel unsafe now?	27%	21%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	32%	22%
	Staff?	31%	26%

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		Consider themselves neurodivergent	Do not consider themselves neurodivergent
Number of completed questionnaires returned		74	76

14.4	Have you been bullied/victimised in this prison by other prisoners?	27%	23%
	Have you been bullied/victimised in this prison by staff?	33%	19%
BEHAVIOUR MANAGEMENT			
15.1	Does this prison:		
	Reward good behaviour fairly?	25%	27%
	Deal with bad behaviour fairly?	25%	19%
	<i>For those who know that there are opportunities and rewards:</i>		
15.3	Do the opportunities and rewards motivate you to behave well?	86%	91%
15.4	Do you think the culture in this prison encourages prisoners to behave well?	16%	29%
15.5	Have you been physically restrained by staff in this prison in the last 6 months?	27%	18%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	19%	14%
EDUCATION, SKILLS AND WORK			
16.1	<i>For those who have needed support:</i>		
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	46%	43%
16.3	Has the prison allocated you to the education, training or work that will help you when you are released?	43%	32%
SENTENCE PLAN			
17.1	Do you have a sentence plan?	33%	32%
	<i>For those who have a sentence plan:</i>		
17.2	Do you know what your objectives or targets are?	80%	90%
	<i>For those who know what their objectives or targets are:</i>		
	Are any staff here supporting you to achieve the objectives or targets?	57%	56%

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	Consider themselves neurodivergent	Do not consider themselves neurodivergent
Number of completed questionnaires returned	74	76

RETURNING TO THE COMMUNITY			
	<i>For those who expect to be released in the next 3 months:</i>		
18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	46%	48%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	38%	53%

Liverpool 2025

Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners who have been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while under 18 years old) are compared with those who have not.
Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

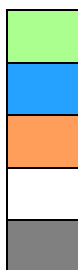
	Green shading shows results that are significantly more positive than the comparator
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	Been in local authority care	Not been in local authority care
Number of completed questionnaires returned	33	122

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 25 years of age?	33%	11%
	Are you 50 years of age or older?	9%	19%
1.3	Are you from an ethnic group other than white?	12%	13%
	Are you from a white Gypsy or Irish Traveller or Roma ethnic group?	0%	1%
7.3	Are you Muslim?	3%	7%
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	82%	53%
12.3	Do you have any mental health problems?	81%	61%
12.6	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	63%	45%
19.2	Are you a foreign national?	6%	11%
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker, while you were under 18 years old)?		
19.5	Is your gender female, non-binary or other?	3%	0%
19.6	Do you identify as transgender or trans?	3%	1%
19.7	Are you homosexual, bisexual or other sexual orientation?	0%	4%
ARRIVAL AND RECEPTION			
2.2	When you were searched in reception, was this done in a respectful way?	72%	88%

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Number of completed questionnaires returned

Been in local authority care	Not been in local authority care
33	122

2.3	Overall, were you treated very/quite well in reception?	65%	88%
2.4	When you first arrived, did you have problems with?:		
	Feeling depressed	72%	46%
	Feeling suicidal	32%	22%
	Needing protection from other prisoners	40%	15%
	<i>For those who had the following problems, did staff help you with?:</i>		
	Feeling depressed	33%	35%
	Feeling suicidal	50%	41%
	Needing protection from other prisoners	50%	57%
2.5	Were you able to talk to a member of staff in private?	43%	56%
FIRST NIGHT AND INDUCTION			
3.3	Did you feel safe on your first night here?	56%	76%
3.6	Have you had an induction at this prison?	90%	91%
	<i>For those who have had an induction:</i>		
	Did your induction cover everything you needed to know about this prison?	64%	66%
ON THE WING			
4.2	Is your cell call bell normally answered within 5 minutes?	16%	34%
4.3	On the wing or houseblock you are currently living on:		
	Do you normally have enough clean clothing that fits you?	48%	68%
	Can you have access to a shower every day?	84%	88%
4.4	Is it normally quiet enough on the wing or houseblock for you to relax:		
	During the day?	45%	65%
	At night?	59%	74%

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	Been in local authority care	Not been in local authority care
Number of completed questionnaires returned	33	122

4.6	Have you been on an ACCT in this prison?	45%	27%
	<i>For those who have been on an ACCT:</i>		
	Did you feel cared for by staff?	23%	48%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very/quite good?	36%	38%
5.2	Do you get enough to eat at mealtimes always/most of the time?	31%	42%
5.3	Does the shop/canteen sell the things that you need?	67%	64%
RELATIONSHIPS WITH STAFF			
6.1	Do most staff here treat you with respect?	58%	84%
6.2	Are there any staff here you could turn to if you had a problem?	58%	72%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	19%	36%
6.5	Are prisoners here consulted about things like food, canteen or wing issues?	33%	30%
6.6	If you wanted to, can you talk to managers, governors or directors in this prison?	22%	26%
6.7	<i>For those who have shared a problem with a manager, governor or director:</i>		
	Did they try to help you?	35%	52%
FAITH			
7.2	Are you able to speak to the Chaplaincy team in private, if you want to?	63%	58%
	<i>For those who have a religion:</i>		
7.4	Are you able to go to religious services, if you want to?	70%	73%
7.5	Are your religious beliefs respected here?	63%	58%
CONTACT WITH FAMILY AND FRIENDS			
8.3	Are your visitors usually treated respectfully by staff all/most of the time?	65%	79%
8.5	Have staff here encouraged you to keep in touch with your family and friends?	23%	26%
8.7	Are you able to use a phone every day (if you have credit)?	87%	92%

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	Been in local authority care	Not been in local authority care
Number of completed questionnaires returned	33	122

TIME OUT OF CELL			
9.2	Do you usually spend less than 2 hours out of your cell on Monday - Fridays?	67%	50%
	Do you usually spend 10 hours or more out of your cell on Monday - Fridays?	0%	2%
	Do you usually spend less than 2 hours out of your cell each day on Saturday - Sundays?	94%	69%
	Do you usually spend 10 hours or more out of your cell each day on Saturday - Sundays?	0%	1%
9.3	Are you able to do the following more than 5 days in a normal week?		
	Exercise outside	42%	43%
	Go to the gym or play sports	0%	5%
9.6	Does the library have a wide enough range of materials to meet your needs?	58%	69%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	56%	61%
	<i>For those who have made an application are they usually dealt with:</i>		
10.2	Fairly?	38%	51%
10.3	Is it easy for you to make a complaint?	55%	49%
	<i>For those who have made a complaint are they usually dealt with:</i>		
10.4	Fairly?	13%	30%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	50%	31%
HEALTH CARE			
11.1	Since arriving in this prison have you experienced any delays getting these things?		
	Your medication	67%	50%
	Your outside medical appointments	48%	37%
	Your agreed social care package	37%	41%
11.2	Is it very/quite easy to see?:		

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Number of completed questionnaires returned

Been in local authority care

Not been in local authority care

33

122

	Doctor	24%	28%
	Nurse	36%	50%
	Dentist	10%	13%
	Pharmacist	30%	41%
	Mental health worker	44%	37%
	Substance misuse worker	38%	28%
11.4	Do you think the overall quality of the health services here is very/quite good?	28%	49%
11.6	Are you able to lead a healthy lifestyle here (in relation to your physical, mental, dietary needs, emotional and social well-being) always/most of the time?	28%	43%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	82%	53%
	<i>For those who have a disability:</i>		
12.2	Are you getting the support you need?	32%	34%
12.3	Do you have any mental health problems?	81%	61%
	<i>For those who have any mental health problems:</i>		
12.4	Have you been helped with your mental health problems in this prison?	46%	42%
12.5	Has your mental health got better since arriving at this prison?	0%	10%
12.6	Do you consider yourself to be neurodivergent (this includes any neurological or brain difference that impacts your daily life, for example, ADHD, Autism or an Acquired Brain Injury)?	63%	45%
	<i>For those who are neurodivergent:</i>		
12.7	Are you getting the support you need in this prison?	16%	7%
ALCOHOL AND DRUGS			
13.3	Have you developed a drug or alcohol problem in this prison (including medication not prescribed to you)?	35%	16%
SAFETY			
14.1	Have you ever felt unsafe here?	67%	46%

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		Been in local authority care	Not been in local authority care
Number of completed questionnaires returned		33	122
14.2	Do you feel unsafe now?	30%	23%
14.3	Would you report it if you were being bullied/victimised in this prison by:		
	Other prisoners?	22%	27%
	Staff?	13%	32%
14.4	Have you been bullied/victimised in this prison by other prisoners?	39%	21%
	Have you been bullied/victimised in this prison by staff?	45%	20%
BEHAVIOUR MANAGEMENT			
15.1	Does this prison:		
	Reward good behaviour fairly?	16%	28%
	Deal with bad behaviour fairly?	17%	24%
	<i>For those who know that there are opportunities and rewards:</i>		
15.3	Do the opportunities and rewards motivate you to behave well?	67%	95%
15.4	Do you think the culture in this prison encourages prisoners to behave well?	13%	24%
15.5	Have you been physically restrained by staff in this prison in the last 6 months?	36%	19%
15.6	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	29%	13%
EDUCATION, SKILLS AND WORK			
16.1	<i>For those who have needed support:</i>		
	Have you been supported (this could include education or wing staff, peer support or anyone else)?	40%	48%
16.3	Has the prison allocated you to the education, training or work that will help you when you are released?	29%	38%
SENTENCE PLAN			
17.1	Do you have a sentence plan?	17%	37%
	<i>For those who have a sentence plan:</i>		
17.2	Do you know what your objectives or targets are?	100%	70%
	<i>For those who know what their objectives or targets are:</i>		

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		Been in local authority care	Not been in local authority care
Number of completed questionnaires returned		33	122
	Are any staff here supporting you to achieve the objectives or targets?	100%	57%
RETURNING TO THE COMMUNITY			
<i>For those who expect to be released in the next 3 months:</i>			
18.3	Is anybody helping you to get ready for your release (people like Prison or Community Offender Managers)?	33%	49%
FINAL QUESTIONS ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	41%	50%