

Dungavel IRC 2025 Survey Results

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Dungavel IRC 2025

Survey responses compared with those from other HMIP surveys of IRCs

In this table, summary statistics from Dungavel IRC 2025 are compared with the following HMIP survey data:
 - Summary statistics from surveys of all other IRCs (six centres) since August 2022.

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
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		Dungavel IRC 2025	All other IRCs since August 2022	
Number of completed questionnaires returned		92	504	
n=number of valid responses to question (Dungavel IRC 2025)				
DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION				
1.2	Are you under 21 years of age?	n=92	8%	5%
	Are you 25 years of age or younger?	n=92	26%	26%
	Are you 50 years of age or older?	n=92	8%	10%
1.3	Are you from an ethnic group other than white?	n=91	62%	56%
1.4	Do you understand spoken English very / quite well?	n=91	55%	53%
1.5	Do you understand written English very / quite well?	n=91	53%	49%
	Do you understand either spoken or written English very / quite well?	n=92	57%	57%
8.1	Are you Muslim?	n=87	33%	34%
11.3	Do you have any mental health problems?	n=82	38%	47%
12.1	Do you consider yourself to have a disability?	n=78	24%	30%
16.1	Are you responsible for any child under the age of 18 in the UK?	n=76	22%	23%
16.2	Is your gender female, non-binary or other?	n=83	16%	11%
16.3	Are you homosexual, bisexual or other sexual orientation?	n=66	17%	19%
16.4	Do you identify as transgender or transsexual?	n=72	7%	3%
IMMIGRATION DETENTION				
2.1	Have you been detained in this centre for a month or more?	n=91	40%	55%
2.2	Have you spent three months or more in immigration detention in the UK?	n=90	23%	31%

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		Number of completed questionnaires returned	
		Dungavel IRC 2025	All other IRCs since August 2022
		92	504
<i>n=number of valid responses to question (Dungavel IRC 2025)</i>			
2.3	Have you ever been held in prison in the UK?	<i>n=87</i>	53% 52%
JOURNEY TO THIS CENTRE			
3.1	Before being brought to this centre, were you told where you were going?	<i>n=90</i>	67% 59%
3.2	Were you treated very / quite well by escort staff during your journey to this centre?	<i>n=91</i>	86% 78%
RECEPTION AND FIRST NIGHTS			
4.1	When you were searched in reception, was this done in a respectful way?	<i>n=90</i>	88% 78%
4.2	While in reception, were you able to speak to someone from the health care team?	<i>n=91</i>	87% 79%
4.3	Overall, were you treated very / quite well in reception?	<i>n=90</i>	92% 77%
4.4	When you first arrived, did you have any problems?	<i>n=84</i>	62% 79%
4.4	When you first arrived, did you have any problems with:		
	- Getting phone numbers?	<i>n=84</i>	21% 22%
	- Contacting family?	<i>n=84</i>	19% 27%
	- Arranging care for children or other dependents?	<i>n=84</i>	5% 7%
	- Contacting employers?	<i>n=84</i>	6% 6%
	- Money?	<i>n=84</i>	21% 26%
	- Housing?	<i>n=84</i>	7% 15%
	- Feeling depressed?	<i>n=84</i>	36% 52%
	- Feeling suicidal?	<i>n=84</i>	13% 19%
	- Your mental health?	<i>n=84</i>	26% 40%
	- Your physical health?	<i>n=84</i>	18% 26%
	- Drugs or alcohol (e.g. withdrawal)?	<i>n=84</i>	4% 4%
	- Getting medication?	<i>n=84</i>	5% 18%
	- Lost or delayed property?	<i>n=84</i>	13% 14%

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		Dungavel IRC 2025	All other IRCs since August 2022
Number of completed questionnaires returned		92	504
<i>n=number of valid responses to question (Dungavel IRC 2025)</i>			
	- Other problems? <i>n=84</i>	11%	16%
<i>For those who had any problems when they first arrived:</i>			
4.5	Did staff help you to deal with any of these problems? <i>n=50</i>	66%	48%
4.6	Did you feel safe on your first night in this centre? <i>n=89</i>	71%	55%
4.7	In your first two days here, did you receive information in a language you could understand about:		
	- Daily life at this centre? <i>n=80</i>	75%	61%
	- Visits? <i>n=68</i>	75%	54%
	- How to see immigration staff? <i>n=69</i>	77%	62%
	- How to get legal advice? <i>n=69</i>	78%	61%
	- How to see health care staff? <i>n=69</i>	78%	69%
	- Other support available? <i>n=64</i>	73%	53%
LEGAL RIGHTS AND IMMIGRATION			
5.1	Have you received free legal advice in this centre? <i>n=87</i>	70%	48%
5.2	Do you have an immigration lawyer? <i>n=84</i>	70%	59%
<i>For those who have an immigration lawyer:</i>			
5.3	Is it easy to contact your lawyer? <i>n=54</i>	65%	58%
	Is it easy to have a visit from your lawyer? <i>n=41</i>	24%	19%
5.4	Is it easy to obtain bail information? <i>n=78</i>	41%	24%
	Is it easy to access up-to-date information about your country? <i>n=70</i>	34%	20%
	Is it easy to see Home Office immigration staff? <i>n=74</i>	45%	28%
5.5	Are Home Office immigration staff keeping you informed about the progress of your case? <i>n=84</i>	50%	38%
RESPECTFUL DETENTION			
6.1	On the wing or residential unit you are currently living on:		
	- Do you normally have enough clean, suitable clothes for the week? <i>n=84</i>	82%	62%

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Number of completed questionnaires returned			92	504
<i>n=number of valid responses to question (Dungavel IRC 2025)</i>				
	- Can you shower every day?	<i>n</i> =82	94%	89%
	- Do you have clean sheets every week?	<i>n</i> =83	70%	50%
	- Do you get cleaning materials for your room every week?	<i>n</i> =81	77%	60%
	- Is it normally quiet enough for you to sleep or relax at night?	<i>n</i> =80	66%	47%
	- Can you get your property from the centre's property store when you need it?	<i>n</i> =80	68%	52%
6.2	Are the communal / shared areas of your wing or unit normally very / quite clean?	<i>n</i> =83	87%	68%
6.3	Is the quality of the food here very / quite good?	<i>n</i> =88	77%	46%
6.4	Do you get enough to eat at meal-times always / most of the time?	<i>n</i> =87	76%	51%
6.5	Does the centre's shop sell the things that you need?	<i>n</i> =85	54%	47%
6.6	Do you know how to make a complaint about your treatment in this centre?	<i>n</i> =86	64%	50%
6.7	Have you made a complaint while in this centre?	<i>n</i> =85	35%	31%
<i>For those who have made a complaint:</i>				
6.7	Are complaints dealt with fairly?	<i>n</i> =30	73%	54%
6.8	Have you ever been too afraid to make a complaint about your treatment in this centre?	<i>n</i> =85	24%	38%
STAFF				
7.1	Do staff here treat you with respect always / most of the time?	<i>n</i> =87	86%	71%
7.2	Do staff here knock and wait for an answer before entering your room always / most of the time?	<i>n</i> =87	76%	52%
7.3	Are there any members of staff here you can turn to for help if you have a problem?	<i>n</i> =85	85%	70%
7.4	Have staff here physically restrained you since you've been in this centre?	<i>n</i> =80	10%	18%
7.5	Have you spent any time in the separation / isolation unit, in this centre?	<i>n</i> =84	14%	15%
FAITH				
8.1	Do you have a religion?	<i>n</i> =87	90%	94%
<i>For those who have a religion:</i>				
8.2	Are your religious beliefs respected here?	<i>n</i> =74	86%	77%

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		Dungavel IRC 2025	All other IRCs since August 2022
		92	504
<i>n=number of valid responses to question (Dungavel IRC 2025)</i>			
8.3	Can you speak to a Chaplain of your faith in private, if you want to?	<i>n=73</i>	45% 52%
SAFETY			
9.1	Have you ever felt unsafe here?	<i>n=87</i>	41% 58%
9.2	If yes, have you felt unsafe:		
	- In your room?	<i>n=69</i>	7% 24%
	- On corridors?	<i>n=69</i>	9% 29%
	- In the dining hall?	<i>n=69</i>	10% 21%
	- At health care?	<i>n=69</i>	4% 15%
	- In association or shared areas (e.g. TV room)?	<i>n=69</i>	6% 15%
	- In activity areas (e.g. library, IT room, education, gym)?	<i>n=69</i>	7% 16%
	- In outside areas?	<i>n=69</i>	12% 21%
	- Anywhere else in this centre?	<i>n=69</i>	10% 14%
9.3	Do you feel unsafe now?	<i>n=80</i>	29% 37%
9.4	Have you experienced any of the following from other detainees here:		
	- Verbal abuse?	<i>n=72</i>	10% 22%
	- Threats or intimidation?	<i>n=72</i>	8% 17%
	- Sexual comments?	<i>n=72</i>	6% 5%
	- Sexual assault?	<i>n=72</i>	1% 1%
	- Physical assault?	<i>n=72</i>	1% 8%
	- Theft?	<i>n=72</i>	10% 15%
	- Other forms of victimisation or bullying?	<i>n=72</i>	4% 8%
	- Not experienced any of these from detainees here	<i>n=72</i>	82% 61%
9.5	If you were being bullied or victimised by other detainees here, would you report it?	<i>n=76</i>	57% 60%

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		Dungavel IRC 2025	All other IRCs since August 2022
Number of completed questionnaires returned		92	504
<i>n=number of valid responses to question (Dungavel IRC 2025)</i>			
9.6	Have you experienced any of the following from staff here:		
	- Verbal abuse? <i>n=75</i>	5%	14%
	- Threats or intimidation? <i>n=75</i>	5%	10%
	- Sexual comments? <i>n=75</i>	0%	2%
	- Sexual assault? <i>n=75</i>	0%	1%
	- Physical assault? <i>n=75</i>	0%	4%
	- Theft? <i>n=75</i>	5%	6%
	- Other forms of victimisation or bullying? <i>n=75</i>	7%	9%
	- Not experienced any of these from staff here <i>n=75</i>	81%	73%
9.7	If you were being bullied or victimised by staff here, would you report it? <i>n=77</i>	65%	68%
ALCOHOL AND DRUGS			
10.1	While in this centre, have you developed any problems with:		
	- Illicit drugs? <i>n=76</i>	0%	6%
	- Medication not prescribed to you? <i>n=76</i>	3%	13%
	- Alcohol? <i>n=75</i>	0%	2%
10.2	Do you currently have a problem with:		
	- Illicit drugs? <i>n=74</i>	1%	5%
	- Medication not prescribed to you? <i>n=73</i>	3%	14%
	- Alcohol? <i>n=72</i>	0%	3%
10.3	While in this centre, have you been helped with your problems with:		
	- Illicit drugs? <i>n=1</i>	0%	26%
	- Medication not prescribed to you? <i>n=2</i>	100%	39%
	- Alcohol? <i>n=0</i>		16%

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			Dungavel IRC 2025	All other IRCs since August 2022
Number of completed questionnaires returned			92	504
<i>n=number of valid responses to question (Dungavel IRC 2025)</i>				
10.4	Is it very / quite easy to get illicit drugs in this centre?	<i>n</i> =76	8%	17%
10.5	Is it very / quite easy to get alcohol in this centre?	<i>n</i> =78	6%	12%
HEALTH AND SUPPORT				
11.1	Is a professional interpreter available if you need one during health care assessments?	<i>n</i> =59	64%	50%
11.2	Is the quality of the health care services here very / quite good?	<i>n</i> =72	78%	58%
11.3	Do you have any mental health problems?	<i>n</i> =82	38%	47%
<i>For those who have mental health problems:</i>				
11.4	Have you been helped with your mental health problems while in this centre?	<i>n</i> =26	46%	35%
11.5	Have you ever felt depressed while in this centre?	<i>n</i> =80	68%	81%
11.6	Have you ever felt suicidal while in this centre?	<i>n</i> =80	21%	39%
<i>For those who have felt depressed or suicidal here:</i>				
11.7	Did you receive any help from staff?	<i>n</i> =41	46%	37%
OTHER NEEDS AND SUPPORT				
12.1	Do you consider yourself to have a disability?	<i>n</i> =78	24%	30%
<i>For those who consider themselves to have a disability:</i>				
12.2	Are you getting the support you need?	<i>n</i> =13	54%	27%
ACTIVITIES				
13.1	Are you taking part in any education here?	<i>n</i> =80	39%	22%
<i>For those who are taking part in education:</i>				
13.2	Is it helpful?	<i>n</i> =31	97%	89%
13.3	Do you have a job here?	<i>n</i> =82	30%	31%
13.4	Does the library have appropriate materials to meet your needs?	<i>n</i> =81	62%	34%
13.5	Is it very / quite easy to access what you need on the internet?	<i>n</i> =82	56%	40%
13.6	Can you go to the gym as often as you want to?	<i>n</i> =76	78%	59%

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		Dungavel IRC 2025	All other IRCs since August 2022
Number of completed questionnaires returned		92	504

n=number of valid responses to question (Dungavel IRC 2025)

13.7	Is there enough to do in this centre to fill your time?	<i>n</i> =83	53%	35%
KEEPING IN TOUCH WITH FAMILY AND FRIENDS				
14.1	Have you had any problems with sending or receiving mail (letters or parcels)?	<i>n</i> =83	14%	34%
14.2	Have you had a visit from family or friends since you've been in this centre?	<i>n</i> =85	24%	30%
<i>For those who have had a visit from family or friends:</i>				
14.3	Are your visitors usually treated with respect by staff?	<i>n</i> =18	72%	61%
LEAVING THIS CENTRE				
15.1	Has anyone here helped you prepare for leaving this centre?	<i>n</i> =78	28%	23%

Dungavel IRC 2025

Survey responses compared with those from the previous survey

In this table, summary statistics from Dungavel IRC 2025 are compared with the following HMIP survey data:
 - Summary statistics from Dungavel IRC in 2021.

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Number of completed questionnaires returned

Dungavel IRC 2025	Dungavel IRC 2021
92	10

n=number of valid responses to question (Dungavel IRC 2025)

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION

1.2	Are you under 21 years of age?	<i>n</i> =92	8%	0%
	Are you 25 years of age or younger?	<i>n</i> =92	26%	10%
	Are you 50 years of age or older?	<i>n</i> =92	8%	20%
1.3	Are you from an ethnic group other than white?	<i>n</i> =91	62%	50%
1.4	Do you understand spoken English very / quite well?	<i>n</i> =91	55%	60%
1.5	Do you understand written English very / quite well?	<i>n</i> =91	53%	56%
	Do you understand either spoken or written English very / quite well?	<i>n</i> =91	57%	67%
8.1	Are you Muslim?	<i>n</i> =87	33%	30%
11.3	Do you have any mental health problems?	<i>n</i> =82	38%	67%
12.1	Do you consider yourself to have a disability?	<i>n</i> =78	24%	56%
16.1	Are you responsible for any child under the age of 18 in the UK?	<i>n</i> =76	22%	50%
16.2	Is your gender female, non-binary or other?	<i>n</i> =83	16%	10%
16.3	Are you homosexual, bisexual or other sexual orientation?	<i>n</i> =66	17%	0%
16.4	Do you identify as transgender or transsexual?	<i>n</i> =72	7%	0%

IMMIGRATION DETENTION

2.1	Have you been detained in this centre for a month or more?	<i>n</i> =91	40%	60%
2.2	Have you spent three months or more in immigration detention in the UK?	<i>n</i> =90	23%	44%

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		Dungavel IRC 2025		Dungavel IRC 2021	
		Number of completed questionnaires returned			
		<i>n=number of valid responses to question (Dungavel IRC 2025)</i>			
2.3	Have you ever been held in prison in the UK?	<i>n=87</i>	53%	90%	
JOURNEY TO THIS CENTRE					
3.1	Before being brought to this centre, were you told where you were going?	<i>n=90</i>	67%	78%	
3.2	Were you treated very / quite well by escort staff during your journey to this centre?	<i>n=91</i>	86%	70%	
RECEPTION AND FIRST NIGHTS					
4.1	When you were searched in reception, was this done in a respectful way?	<i>n=90</i>	88%	80%	
4.2	While in reception, were you able to speak to someone from the health care team?	<i>n=91</i>	87%	80%	
4.3	Overall, were you treated very / quite well in reception?	<i>n=90</i>	92%	90%	
4.4	When you first arrived, did you have any problems?	<i>n=84</i>	62%	60%	
4.4	When you first arrived, did you have any problems with:				
	- Getting phone numbers?	<i>n=84</i>	21%	40%	
	- Contacting family?	<i>n=84</i>	19%	20%	
	- Arranging care for children or other dependents?	<i>n=84</i>	5%	0%	
	- Contacting employers?	<i>n=84</i>	6%	0%	
	- Money?	<i>n=84</i>	21%	0%	
	- Housing?	<i>n=84</i>	7%	0%	
	- Feeling depressed?	<i>n=84</i>	36%	30%	
	- Feeling suicidal?	<i>n=84</i>	13%	0%	
	- Your mental health?	<i>n=84</i>	26%	20%	
	- Your physical health?	<i>n=84</i>	18%	10%	
	- Drugs or alcohol (e.g. withdrawal)?	<i>n=84</i>	4%	0%	
	- Getting medication?	<i>n=84</i>	5%	0%	
	- Lost or delayed property?	<i>n=84</i>	13%	10%	

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		Dungavel IRC 2025	Dungavel IRC 2021
Number of completed questionnaires returned		92	10
<i>n=number of valid responses to question (Dungavel IRC 2025)</i>			
	- Other problems? <i>n=84</i>	11%	0%
<i>For those who had any problems when they first arrived:</i>			
4.5	Did staff help you to deal with any of these problems? <i>n=50</i>	66%	50%
4.6	Did you feel safe on your first night in this centre? <i>n=89</i>	71%	60%
4.7	In your first two days here, did you receive information in a language you could understand about:		
	- Daily life at this centre? <i>n=80</i>	75%	78%
	- Visits? <i>n=68</i>	75%	63%
	- How to see immigration staff? <i>n=69</i>	77%	67%
	- How to get legal advice? <i>n=69</i>	78%	67%
	- How to see health care staff? <i>n=69</i>	78%	78%
	- Other support available? <i>n=64</i>	73%	63%
LEGAL RIGHTS AND IMMIGRATION			
5.1	Have you received free legal advice in this centre? <i>n=87</i>	70%	56%
5.2	Do you have an immigration lawyer? <i>n=84</i>	70%	75%
<i>For those who have an immigration lawyer:</i>			
5.3	Is it easy to contact your lawyer? <i>n=54</i>	65%	100%
	Is it easy to have a visit from your lawyer? <i>n=41</i>	24%	80%
5.4	Is it easy to obtain bail information? <i>n=78</i>	41%	44%
	Is it easy to access up-to-date information about your country? <i>n=70</i>	34%	33%
	Is it easy to see Home Office immigration staff? <i>n=74</i>	45%	33%
5.5	Are Home Office immigration staff keeping you informed about the progress of your case? <i>n=84</i>	50%	67%
RESPECTFUL DETENTION			
6.1	On the wing or residential unit you are currently living on:		
	- Do you normally have enough clean, suitable clothes for the week? <i>n=84</i>	82%	90%

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* less than 1% probability that the difference is due to chance

			Dungavel IRC 2025	Dungavel IRC 2021
Number of completed questionnaires returned			92	10
<i>n=number of valid responses to question (Dungavel IRC 2025)</i>				
	- Can you shower every day?	<i>n=82</i>	94%	100%
	- Do you have clean sheets every week?	<i>n=83</i>	70%	89%
	- Do you get cleaning materials for your room every week?	<i>n=81</i>	77%	90%
	- Is it normally quiet enough for you to sleep or relax at night?	<i>n=80</i>	66%	70%
	- Can you get your property from the centre's property store when you need it?	<i>n=80</i>	68%	70%
6.2	Are the communal / shared areas of your wing or unit normally very / quite clean?	<i>n=83</i>	87%	100%
6.3	Is the quality of the food here very / quite good?	<i>n=88</i>	77%	80%
6.4	Do you get enough to eat at meal-times always / most of the time?	<i>n=87</i>	76%	70%
6.5	Does the centre's shop sell the things that you need?	<i>n=85</i>	54%	70%
6.6	Do you know how to make a complaint about your treatment in this centre?	<i>n=86</i>	64%	56%
6.7	Have you made a complaint while in this centre?	<i>n=85</i>	35%	50%
<i>For those who have made a complaint:</i>				
6.7	Are complaints dealt with fairly?	<i>n=30</i>	73%	75%
6.8	Have you ever been too afraid to make a complaint about your treatment in this centre?	<i>n=85</i>	24%	33%
STAFF				
7.1	Do staff here treat you with respect always / most of the time?	<i>n=87</i>	86%	100%
7.2	Do staff here knock and wait for an answer before entering your room always / most of the time?	<i>n=87</i>	76%	80%
7.3	Are there any members of staff here you can turn to for help if you have a problem?	<i>n=85</i>	85%	90%
7.4	Have staff here physically restrained you since you've been in this centre?	<i>n=80</i>	10%	11%
7.5	Have you spent any time in the separation / isolation unit, in this centre?	<i>n=84</i>	14%	89%
FAITH				
8.1	Do you have a religion?	<i>n=87</i>	90%	80%
<i>For those who have a religion:</i>				
8.2	Are your religious beliefs respected here?	<i>n=74</i>	86%	88%

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			Dungavel IRC 2025	Dungavel IRC 2021
Number of completed questionnaires returned			92	10
<i>n=number of valid responses to question (Dungavel IRC 2025)</i>				
8.3	Can you speak to a Chaplain of your faith in private, if you want to?	<i>n=73</i>	45%	57%
SAFETY				
9.1	Have you ever felt unsafe here?	<i>n=87</i>	41%	44%
9.2	If yes, have you felt unsafe:			
	- In your room?	<i>n=69</i>	7%	14%
	- On corridors?	<i>n=69</i>	9%	0%
	- In the dining hall?	<i>n=69</i>	10%	0%
	- At health care?	<i>n=69</i>	4%	14%
	- In association or shared areas (e.g. TV room)?	<i>n=69</i>	6%	0%
	- In activity areas (e.g. library, IT room, education, gym)?	<i>n=69</i>	7%	0%
	- In outside areas?	<i>n=69</i>	12%	0%
	- Anywhere else in this centre?	<i>n=69</i>	10%	0%
9.3	Do you feel unsafe now?	<i>n=80</i>	29%	25%
9.4	Have you experienced any of the following from other detainees here:			
	- Verbal abuse?	<i>n=72</i>	10%	0%
	- Threats or intimidation?	<i>n=72</i>	8%	11%
	- Sexual comments?	<i>n=72</i>	6%	0%
	- Sexual assault?	<i>n=72</i>	1%	0%
	- Physical assault?	<i>n=72</i>	1%	0%
	- Theft?	<i>n=72</i>	10%	0%
	- Other forms of victimisation or bullying?	<i>n=72</i>	4%	0%
	- Not experienced any of these from detainees here	<i>n=72</i>	82%	89%
9.5	If you were being bullied or victimised by other detainees here, would you report it?	<i>n=76</i>	57%	78%

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		Dungavel IRC 2025	Dungavel IRC 2021
	Number of completed questionnaires returned	92	10

n=number of valid responses to question (Dungavel IRC 2025)

9.6	Have you experienced any of the following from staff here:		
	- Verbal abuse?	<i>n=75</i>	5% 0%
	- Threats or intimidation?	<i>n=75</i>	5% 0%
	- Sexual comments?	<i>n=75</i>	0% 0%
	- Sexual assault?	<i>n=75</i>	0% 0%
	- Physical assault?	<i>n=75</i>	0% 0%
	- Theft?	<i>n=75</i>	5% 0%
	- Other forms of victimisation or bullying?	<i>n=75</i>	7% 13%
	- Not experienced any of these from staff here	<i>n=75</i>	81% 88%
9.7	If you were being bullied or victimised by staff here, would you report it?	<i>n=77</i>	65% 67%

ALCOHOL AND DRUGS

10.1	While in this centre, have you developed any problems with:		
	- Illicit drugs?	<i>n=76</i>	0% 0%
	- Medication not prescribed to you?	<i>n=76</i>	3% 0%
	- Alcohol?	<i>n=75</i>	0% 0%
10.2	Do you currently have a problem with:		
	- Illicit drugs?	<i>n=74</i>	1% 0%
	- Medication not prescribed to you?	<i>n=73</i>	3% 0%
	- Alcohol?	<i>n=72</i>	0% 0%
10.3	While in this centre, have you been helped with your problems with:		
	- Illicit drugs?	<i>n=1</i>	0%
	- Medication not prescribed to you?	<i>n=2</i>	100%
	- Alcohol?	<i>n=0</i>	

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			Dungavel IRC 2025	Dungavel IRC 2021
Number of completed questionnaires returned			92	10
<i>n=number of valid responses to question (Dungavel IRC 2025)</i>				
10.4	Is it very / quite easy to get illicit drugs in this centre?	<i>n</i> =76	8%	0%
10.5	Is it very / quite easy to get alcohol in this centre?	<i>n</i> =78	6%	0%
HEALTH AND SUPPORT				
11.1	Is a professional interpreter available if you need one during health care assessments?	<i>n</i> =59	64%	57%
11.2	Is the quality of the health care services here very / quite good?	<i>n</i> =72	78%	67%
11.3	Do you have any mental health problems?	<i>n</i> =82	38%	67%
<i>For those who have mental health problems:</i>				
11.4	Have you been helped with your mental health problems while in this centre?	<i>n</i> =26	46%	80%
11.5	Have you ever felt depressed while in this centre?	<i>n</i> =80	68%	78%
11.6	Have you ever felt suicidal while in this centre?	<i>n</i> =80	21%	33%
<i>For those who have felt depressed or suicidal here:</i>				
11.7	Did you receive any help from staff?	<i>n</i> =41	46%	80%
OTHER NEEDS AND SUPPORT				
12.1	Do you consider yourself to have a disability?	<i>n</i> =78	24%	56%
<i>For those who consider themselves to have a disability:</i>				
12.2	Are you getting the support you need?	<i>n</i> =13	54%	40%
ACTIVITIES				
13.1	Are you taking part in any education here?	<i>n</i> =80	39%	33%
<i>For those who are taking part in education:</i>				
13.2	Is it helpful?	<i>n</i> =31	97%	100%
13.3	Do you have a job here?	<i>n</i> =82	30%	25%
13.4	Does the library have appropriate materials to meet your needs?	<i>n</i> =81	62%	67%
13.5	Is it very / quite easy to access what you need on the internet?	<i>n</i> =82	56%	44%
13.6	Can you go to the gym as often as you want to?	<i>n</i> =76	78%	75%

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		Dungavel IRC 2025	Dungavel IRC 2021
Number of completed questionnaires returned		92	10
<i>n=number of valid responses to question (Dungavel IRC 2025)</i>			
13.7	Is there enough to do in this centre to fill your time? <i>n=83</i>	53%	56%
KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
14.1	Have you had any problems with sending or receiving mail (letters or parcels)? <i>n=83</i>	14%	11%
14.2	Have you had a visit from family or friends since you've been in this centre? <i>n=85</i>	24%	22%
<i>For those who have had a visit from family or friends:</i>			
14.3	Are your visitors usually treated with respect by staff? <i>n=18</i>	72%	50%
LEAVING THIS CENTRE			
15.1	Has anyone here helped you prepare for leaving this centre? <i>n=78</i>	28%	13%

Dungavel IRC 2025

Comparison of survey responses between sub-populations of detainees

In this table the following analyses are presented:

- Responses of detainees who are 25 years of age and under are compared with those of detainees aged over 25.

These analyses are based on data from all survey questions.

Shading is used to indicate statistical significance*, as follows:



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* less than 1% probability that the difference is due to chance

25 and under	Over 25
24	68

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 21 years of age?	29%	
	Are you 25 years of age or younger?		
	Are you 50 years of age or older?		10%
1.3	Are you from an ethnic group other than white?	58%	63%
1.4	Do you understand spoken English very / quite well?	58%	54%
1.5	Do you understand written English very / quite well?	54%	52%
	Do you understand either spoken or written English very / quite well?	58%	57%
8.1	Are you Muslim?	52%	27%
11.3	Do you have any mental health problems?	29%	41%
12.1	Do you consider yourself to have a disability?	15%	28%
16.1	Are you responsible for any child under the age of 18 in the UK?	15%	25%
16.2	Is your gender female, non-binary or other?	19%	15%
16.3	Are you homosexual, bisexual or other sexual orientation?	22%	15%

Blue shading shows results that are significantly more negative than the comparator

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* less than 1% probability that the difference is due to chance

24	25 and under
68	Over 25

16.4	Do you identify as transgender or transsexual?	15%	4%
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2.1	Have you been detained in this centre for a month or more?	43%	38%
2.2	Have you spent three months or more in immigration detention in the UK?	21%	24%
2.3	Have you ever been held in prison in the UK?	52%	53%

3.1	Before being brought to this centre, were you told where you were going?	83%	61%
3.2	Were you treated very / quite well by escort staff during your journey to this centre?	92%	84%

NEVER FORGIVE THIS MONSTER

4.1	When you were searched in reception, was this done in a respectful way?	92%	86%
4.2	While in reception, were you able to speak to someone from the health care team?	83%	88%
4.3	Overall, were you treated very / quite well in reception?	92%	92%
4.4	When you first arrived, did you have any problems?	50%	66%
4.4	When you first arrived, did you have any problems with:		
	- Getting phone numbers?	14%	24%
	- Contacting family?	18%	19%
	- Arranging care for children or other dependents?	5%	5%
	- Contacting employers?	5%	6%
	- Money?	9%	26%
	- Housing?	9%	6%

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25 and under	Over 25
24	68

	- Feeling depressed?	27%	39%
	- Feeling suicidal?	9%	15%
	- Your mental health?	14%	31%
	- Your physical health?	9%	21%
	- Drugs or alcohol (e.g. withdrawal)?	0%	5%
	- Getting medication?	5%	5%
	- Lost or delayed property?	9%	15%
	- Other problems?	9%	11%
<i>For those who had any problems when they first arrived:</i>			
4.5	Did staff help you to deal with any of these problems?	63%	67%
4.6	Did you feel safe on your first night in this centre?	70%	71%
4.7	In your first two days here, did you receive information in a language you could understand about:		
	- Daily life at this centre?	85%	72%
	- Visits?	67%	78%
	- How to see immigration staff?	68%	80%
	- How to get legal advice?	78%	78%
	- How to see health care staff?	75%	80%
	- Other support available?	79%	71%
LEGAL RIGHTS AND IMMIGRATION			
5.1	Have you received free legal advice in this centre?	74%	69%

A vertical bar chart consisting of five stacked rectangular segments. From top to bottom, the colors are green, blue, orange, white, and grey. Each segment is outlined in black.

Blue shading shows results that are significantly more negative than the comparator

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24	25 and under
68	Over 25

5.2	Do you have an immigration lawyer?	70%	70%
For those who have an immigration lawyer:			
5.3	Is it easy to contact your lawyer?	75%	61%
	Is it easy to have a visit from your lawyer?	15%	29%
5.4	Is it easy to obtain bail information?	38%	42%
	Is it easy to access up-to-date information about your country?	30%	36%
	Is it easy to see Home Office immigration staff?	38%	47%
5.5	Are Home Office immigration staff keeping you informed about the progress of your case?	50%	50%

6.1	On the wing or residential unit you are currently living on:		
	- Do you normally have enough clean, suitable clothes for the week?	82%	82%
	- Can you shower every day?	95%	93%
	- Do you have clean sheets every week?	74%	68%
	- Do you get cleaning materials for your room every week?	78%	76%
	- Is it normally quiet enough for you to sleep or relax at night?	78%	61%
	- Can you get your property from the centre's property store when you need it?	70%	67%
6.2	Are the communal / shared areas of your wing or unit normally very / quite clean?	87%	87%
6.3	Is the quality of the food here very / quite good?	74%	78%
6.4	Do you get enough to eat at meal-times always / most of the time?	82%	74%
6.5	Does the centre's shop sell the things that you need?	73%	48%

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25 and under	Over 25
24	68

6.6	Do you know how to make a complaint about your treatment in this centre?	68%	63%
6.7	Have you made a complaint while in this centre?	33%	36%
<i>For those who have made a complaint:</i>			
6.7	Are complaints dealt with fairly?	100%	65%
6.8	Have you ever been too afraid to make a complaint about your treatment in this centre?	18%	25%

STAFF

7.1	Do staff here treat you with respect always / most of the time?	91%	84%
7.2	Do staff here knock and wait for an answer before entering your room always / most of the time?	78%	75%
7.3	Are there any members of staff here you can turn to for help if you have a problem?	95%	81%
7.4	Have staff here physically restrained you since you've been in this centre?	11%	10%
7.5	Have you spent any time in the separation / isolation unit, in this centre?	10%	16%

FAITH

8.1	Do you have a religion?	91%	89%
<i>For those who have a religion:</i>			
8.2	Are your religious beliefs respected here?	86%	87%
8.3	Can you speak to a Chaplain of your faith in private, if you want to?	48%	44%

SAFETY

9.1	Have you ever felt unsafe here?	45%	40%
9.2	If yes, have you felt unsafe:		
	- In your room?	6%	8%
	- On corridors?	6%	10%

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25 and under	Over 25
24	68

	- In the dining hall?	12%	10%
	- At health care?	0%	6%
	- In association or shared areas (e.g. TV room)?	6%	6%
	- In activity areas (e.g. library, IT room, education, gym)?	6%	8%
	- In outside areas?	12%	12%
	- Anywhere else in this centre?	24%	6%
9.3	Do you feel unsafe now?	35%	27%
9.4	Have you experienced any of the following from other detainees here:		
	- Verbal abuse?	9%	10%
	- Threats or intimidation?	5%	10%
	- Sexual comments?	5%	6%
	- Sexual assault?	5%	0%
	- Physical assault?	0%	2%
	- Theft?	9%	10%
	- Other forms of victimisation or bullying?	5%	4%
	- Not experienced any of these from detainees here	91%	78%
9.5	If you were being bullied or victimised by other detainees here, would you report it?	55%	57%
9.6	Have you experienced any of the following from staff here:		
	- Verbal abuse?	5%	6%
	- Threats or intimidation?	5%	6%

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	25 and under	Over 25
	24	68

	- Sexual comments?	0%	0%
	- Sexual assault?	0%	0%
	- Physical assault?	0%	0%
	- Theft?	0%	8%
	- Other forms of victimisation or bullying?	0%	9%
	- Not experienced any of these from staff here	95%	75%
9.7	If you were being bullied or victimised by staff here, would you report it?	62%	66%

ALCOHOL AND DRUGS

10.1	While in this centre, have you developed any problems with:		
	- Illicit drugs?	0%	0%
	- Medication not prescribed to you?	0%	4%
	- Alcohol?	0%	0%
10.2	Do you currently have a problem with:		
	- Illicit drugs?	0%	2%
	- Medication not prescribed to you?	0%	4%
	- Alcohol?	0%	0%
10.3	While in this centre, have you been helped with your problems with:		
	- Illicit drugs?		0%
	- Medication not prescribed to you?		100%
	- Alcohol?		

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24	25 and under
68	Over 25

10.4	Is it very / quite easy to get illicit drugs in this centre?	9%	7%
10.5	Is it very / quite easy to get alcohol in this centre?	5%	7%
HEALTH AND SUPPORT			
11.1	Is a professional interpreter available if you need one during health care assessments?	40%	73%
11.2	Is the quality of the health care services here very / quite good?	81%	77%
11.3	Do you have any mental health problems?	29%	41%
<i>For those who have mental health problems:</i>			
11.4	Have you been helped with your mental health problems while in this centre?	20%	52%
11.5	Have you ever felt depressed while in this centre?	71%	66%
11.6	Have you ever felt suicidal while in this centre?	15%	23%
<i>For those who have felt depressed or suicidal here:</i>			
11.7	Did you receive any help from staff?	36%	50%
OTHER NEEDS AND SUPPORT			
12.1	Do you consider yourself to have a disability?	15%	28%
<i>For those who consider themselves to have a disability:</i>			
12.2	Are you getting the support you need?	67%	50%
ACTIVITIES			
13.1	Are you taking part in any education here?	38%	39%
<i>For those who are taking part in education:</i>			
13.2	Is it helpful?	100%	96%
13.3	Do you have a job here?	10%	38%

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** less than 1% probability that the difference is due to chance*

25 and under	Over 25
24	68

13.4	Does the library have appropriate materials to meet your needs?	57%	63%
13.5	Is it very / quite easy to access what you need on the internet?	43%	61%
13.6	Can you go to the gym as often as you want to?	74%	79%
13.7	Is there enough to do in this centre to fill your time?	48%	55%

KEEPING IN TOUCH WITH FAMILY AND FRIENDS

14.1	Have you had any problems with sending or receiving mail (letters or parcels)?	10%	16%
14.2	Have you had a visit from family or friends since you've been in this centre?	14%	27%
<i>For those who have had a visit from family or friends:</i>			
14.3	Are your visitors usually treated with respect by staff?	67%	73%

LEAVING THIS CENTRE

15.1	Has anyone here helped you prepare for leaving this centre?	25%	29%
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Dungavel IRC 2025

Comparison of survey responses between sub-populations of detainees

In this table the following analyses are presented:

- Responses of detainees of all other ethnic groups combined are compared with those of white detainees.

These analyses are based on data from all survey questions.

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* less than 1% probability that the difference is due to chance

All other ethnic groups combined	White detainees
56	35

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 21 years of age?	5%	11%
	Are you 25 years of age or younger?	25%	29%
	Are you 50 years of age or older?	13%	0%
1.3	Are you from an ethnic group other than white?		
1.4	Do you understand spoken English very / quite well?	52%	59%
1.5	Do you understand written English very / quite well?	55%	49%
	Do you understand either spoken or written English very / quite well?	55%	60%
8.1	Are you Muslim?	29%	40%
11.3	Do you have any mental health problems?	35%	42%
12.1	Do you consider yourself to have a disability?	25%	24%
16.1	Are you responsible for any child under the age of 18 in the UK?	19%	28%
16.2	Is your gender female, non-binary or other?	16%	12%
16.3	Are you homosexual, bisexual or other sexual orientation?	22%	7%

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All other ethnic groups combined	White detainees
56	35

16.4	Do you identify as transgender or transsexual?	10%	3%
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IMMIGRATION DETENTION

2.1	Have you been detained in this centre for a month or more?	35%	49%
2.2	Have you spent three months or more in immigration detention in the UK?	15%	38%
2.3	Have you ever been held in prison in the UK?	37%	79%

JOURNEY TO THIS CENTRE

3.1	Before being brought to this centre, were you told where you were going?	74%	54%
3.2	Were you treated very / quite well by escort staff during your journey to this centre?	88%	82%

RECEPTION AND FIRST NIGHTS

4.1	When you were searched in reception, was this done in a respectful way?	91%	83%
4.2	While in reception, were you able to speak to someone from the health care team?	89%	83%
4.3	Overall, were you treated very / quite well in reception?	96%	86%
4.4	When you first arrived, did you have any problems?	69%	54%
4.4	When you first arrived, did you have any problems with:		
	- Getting phone numbers?	21%	23%
	- Contacting family?	15%	26%
	- Arranging care for children or other dependents?	2%	9%
	- Contacting employers?	2%	11%
	- Money?	23%	20%
	- Housing?	4%	11%

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All other ethnic groups combined	White detainees
56	35

	- Feeling depressed?	42%	29%
	- Feeling suicidal?	10%	17%
	- Your mental health?	25%	29%
	- Your physical health?	19%	17%
	- Drugs or alcohol (e.g. withdrawal)?	0%	9%
	- Getting medication?	0%	11%
	- Lost or delayed property?	10%	17%
	- Other problems?	8%	14%
<i>For those who had any problems when they first arrived:</i>			
4.5	Did staff help you to deal with any of these problems?	76%	47%
4.6	Did you feel safe on your first night in this centre?	70%	71%
4.7	In your first two days here, did you receive information in a language you could understand about:		
	- Daily life at this centre?	79%	68%
	- Visits?	82%	64%
	- How to see immigration staff?	90%	56%
	- How to get legal advice?	90%	61%
	- How to see health care staff?	92%	59%
	- Other support available?	81%	63%
LEGAL RIGHTS AND IMMIGRATION			
5.1	Have you received free legal advice in this centre?	74%	67%

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All other ethnic groups combined	White detainees
56	35

5.2	Do you have an immigration lawyer?	78%	58%
<i>For those who have an immigration lawyer:</i>			
5.3	Is it easy to contact your lawyer?	64%	65%
	Is it easy to have a visit from your lawyer?	27%	21%
5.4	Is it easy to obtain bail information?	48%	30%
	Is it easy to access up-to-date information about your country?	34%	35%
	Is it easy to see Home Office immigration staff?	50%	38%
5.5	Are Home Office immigration staff keeping you informed about the progress of your case?	55%	43%

RESPECTFUL DETENTION

6.1	On the wing or residential unit you are currently living on:		
	- Do you normally have enough clean, suitable clothes for the week?	86%	76%
	- Can you shower every day?	94%	94%
	- Do you have clean sheets every week?	73%	65%
	- Do you get cleaning materials for your room every week?	77%	76%
	- Is it normally quiet enough for you to sleep or relax at night?	65%	67%
	- Can you get your property from the centre's property store when you need it?	68%	69%
6.2	Are the communal / shared areas of your wing or unit normally very / quite clean?	88%	85%
6.3	Is the quality of the food here very / quite good?	83%	69%
6.4	Do you get enough to eat at meal-times always / most of the time?	80%	69%
6.5	Does the centre's shop sell the things that you need?	63%	43%

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All other ethnic groups combined	White detainees
56	35

6.6	Do you know how to make a complaint about your treatment in this centre?	72%	51%
6.7	Have you made a complaint while in this centre?	37%	34%
<i>For those who have made a complaint:</i>			
6.7	Are complaints dealt with fairly?	83%	58%
6.8	Have you ever been too afraid to make a complaint about your treatment in this centre?	20%	29%

STAFF

7.1	Do staff here treat you with respect always / most of the time?	92%	77%
7.2	Do staff here knock and wait for an answer before entering your room always / most of the time?	83%	65%
7.3	Are there any members of staff here you can turn to for help if you have a problem?	92%	74%
7.4	Have staff here physically restrained you since you've been in this centre?	2%	21%
7.5	Have you spent any time in the separation / isolation unit, in this centre?	8%	24%

FAITH

8.1	Do you have a religion?	86%	94%
<i>For those who have a religion:</i>			
8.2	Are your religious beliefs respected here?	88%	84%
8.3	Can you speak to a Chaplain of your faith in private, if you want to?	41%	48%

SAFETY

9.1	Have you ever felt unsafe here?	29%	60%
9.2	If yes, have you felt unsafe:		
	- In your room?	4%	13%
	- On corridors?	7%	13%

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All other ethnic groups combined	White detainees
56	35

	- In the dining hall?	9%	13%
	- At health care?	0%	13%
	- In association or shared areas (e.g. TV room)?	2%	13%
	- In activity areas (e.g. library, IT room, education, gym)?	7%	9%
	- In outside areas?	11%	13%
	- Anywhere else in this centre?	7%	17%
9.3	Do you feel unsafe now?	20%	41%
9.4	Have you experienced any of the following from other detainees here:		
	- Verbal abuse?	11%	9%
	- Threats or intimidation?	13%	3%
	- Sexual comments?	8%	3%
	- Sexual assault?	3%	0%
	- Physical assault?	0%	3%
	- Theft?	11%	9%
	- Other forms of victimisation or bullying?	5%	3%
	- Not experienced any of these from detainees here	79%	85%
9.5	If you were being bullied or victimised by other detainees here, would you report it?	63%	47%
9.6	Have you experienced any of the following from staff here:		
	- Verbal abuse?	2%	9%
	- Threats or intimidation?	2%	9%

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All other ethnic groups combined	White detainees
56	35

	- Sexual comments?	0%	0%
	- Sexual assault?	0%	0%
	- Physical assault?	0%	0%
	- Theft?	2%	9%
	- Other forms of victimisation or bullying?	0%	15%
	- Not experienced any of these from staff here	93%	67%
9.7	If you were being bullied or victimised by staff here, would you report it?	67%	61%

ALCOHOL AND DRUGS

10.1	While in this centre, have you developed any problems with:		
	- Illicit drugs?	0%	0%
	- Medication not prescribed to you?	2%	3%
	- Alcohol?	0%	0%
10.2	Do you currently have a problem with:		
	- Illicit drugs?	0%	3%
	- Medication not prescribed to you?	5%	0%
	- Alcohol?	0%	0%
10.3	While in this centre, have you been helped with your problems with:		
	- Illicit drugs?	0%	0%
	- Medication not prescribed to you?	100%	
	- Alcohol?	0%	

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All other ethnic groups combined	White detainees
56	35

10.4	Is it very / quite easy to get illicit drugs in this centre?	7%	10%
10.5	Is it very / quite easy to get alcohol in this centre?	2%	13%

HEALTH AND SUPPORT

11.1	Is a professional interpreter available if you need one during health care assessments?	66%	63%
11.2	Is the quality of the health care services here very / quite good?	88%	61%
11.3	Do you have any mental health problems?	35%	42%

For those who have mental health problems:

11.4	Have you been helped with your mental health problems while in this centre?	64%	25%
11.5	Have you ever felt depressed while in this centre?	67%	70%
11.6	Have you ever felt suicidal while in this centre?	15%	31%

For those who have felt depressed or suicidal here:

11.7	Did you receive any help from staff?	50%	42%
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OTHER NEEDS AND SUPPORT

12.1	Do you consider yourself to have a disability?	25%	24%
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For those who consider themselves to have a disability:

12.2	Are you getting the support you need?	63%	40%
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ACTIVITIES

13.1	Are you taking part in any education here?	40%	38%
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For those who are taking part in education:

13.2	Is it helpful?	94%	100%
13.3	Do you have a job here?	30%	32%

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56	35

13.4	Does the library have appropriate materials to meet your needs?	72%	45%
13.5	Is it very / quite easy to access what you need on the internet?	67%	39%
13.6	Can you go to the gym as often as you want to?	74%	84%
13.7	Is there enough to do in this centre to fill your time?	60%	44%

KEEPING IN TOUCH WITH FAMILY AND FRIENDS

14.1	Have you had any problems with sending or receiving mail (letters or parcels)?	8%	24%
14.2	Have you had a visit from family or friends since you've been in this centre?	20%	29%
<i>For those who have had a visit from family or friends:</i>			
14.3	Are your visitors usually treated with respect by staff?	89%	56%

LEAVING THIS CENTRE

15.1	Has anyone here helped you prepare for leaving this centre?	40%	15%
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Dungavel IRC 2025

Comparison of survey responses between sub-populations of detainees

In this table the following analyses are presented:
 - Responses of Muslim detainees are compared with those of non-Muslim detainees.

These analyses are based on data from all survey questions.

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Muslim	Non-Muslim
29	58

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 21 years of age?	10%	5%
	Are you 25 years of age or younger?	41%	19%
	Are you 50 years of age or older?	0%	12%
1.3	Are you from an ethnic group other than white?	52%	63%
1.4	Do you understand spoken English very / quite well?	68%	53%
1.5	Do you understand written English very / quite well?	59%	52%
	Do you understand either spoken or written English very / quite well?	69%	53%
8.1	Are you Muslim?		
11.3	Do you have any mental health problems?	42%	36%
12.1	Do you consider yourself to have a disability?	29%	23%
16.1	Are you responsible for any child under the age of 18 in the UK?	12%	27%
16.2	Is your gender female, non-binary or other?	23%	11%
16.3	Are you homosexual, bisexual or other sexual orientation?	12%	18%
16.4	Do you identify as transgender or transsexual?	10%	6%

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* less than 1% probability that the difference is due to chance

29	Muslim
58	Non-Muslim

2.1	Have you been detained in this centre for a month or more?	41%	40%
2.2	Have you spent three months or more in immigration detention in the UK?	28%	23%
2.3	Have you ever been held in prison in the UK?	63%	52%

3.1	Before being brought to this centre, were you told where you were going?	86%	57%
3.2	Were you treated very / quite well by escort staff during your journey to this centre?	90%	86%

4.1	When you were searched in reception, was this done in a respectful way?	97%	84%
4.2	While in reception, were you able to speak to someone from the health care team?	93%	88%
4.3	Overall, were you treated very / quite well in reception?	97%	89%
4.4	When you first arrived, did you have any problems?	52%	67%
4.4	When you first arrived, did you have any problems with:		
	- Getting phone numbers?	10%	29%
	- Contacting family?	10%	23%
	- Arranging care for children or other dependents?	0%	8%
	- Contacting employers?	0%	10%
	- Money?	7%	31%
	- Housing?	0%	12%
	- Feeling depressed?	41%	33%

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Muslim	Non-Muslim
29	58

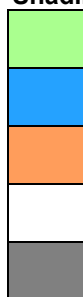
	- Feeling suicidal?	10%	15%
	- Your mental health?	21%	31%
	- Your physical health?	10%	23%
	- Drugs or alcohol (e.g. withdrawal)?	0%	6%
	- Getting medication?	0%	8%
	- Lost or delayed property?	3%	19%
	- Other problems?	14%	10%
<i>For those who had any problems when they first arrived:</i>			
4.5	Did staff help you to deal with any of these problems?	67%	65%
4.6	Did you feel safe on your first night in this centre?	79%	68%
4.7	In your first two days here, did you receive information in a language you could understand about:		
	- Daily life at this centre?	77%	73%
	- Visits?	78%	74%
	- How to see immigration staff?	74%	78%
	- How to get legal advice?	78%	78%
	- How to see health care staff?	81%	77%
	- Other support available?	82%	68%

LEGAL RIGHTS AND IMMIGRATION

5.1	Have you received free legal advice in this centre?	68%	71%
5.2	Do you have an immigration lawyer?	86%	64%

For those who have an immigration lawyer:

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Muslim	Non-Muslim
29	58

5.3	Is it easy to contact your lawyer?	68%	61%
	Is it easy to have a visit from your lawyer?	21%	24%
5.4	Is it easy to obtain bail information?	43%	39%
	Is it easy to access up-to-date information about your country?	26%	37%
	Is it easy to see Home Office immigration staff?	38%	47%
5.5	Are Home Office immigration staff keeping you informed about the progress of your case?	50%	50%

RESPECTFUL DETENTION

6.1	On the wing or residential unit you are currently living on:		
	- Do you normally have enough clean, suitable clothes for the week?	86%	80%
	- Can you shower every day?	93%	94%
	- Do you have clean sheets every week?	72%	69%
	- Do you get cleaning materials for your room every week?	72%	79%
	- Is it normally quiet enough for you to sleep or relax at night?	68%	65%
	- Can you get your property from the centre's property store when you need it?	63%	70%
6.2	Are the communal / shared areas of your wing or unit normally very / quite clean?	86%	87%
6.3	Is the quality of the food here very / quite good?	76%	78%
6.4	Do you get enough to eat at meal-times always / most of the time?	86%	72%
6.5	Does the centre's shop sell the things that you need?	61%	51%
6.6	Do you know how to make a complaint about your treatment in this centre?	71%	60%
6.7	Have you made a complaint while in this centre?	32%	37%

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29	Muslim
58	Non-Muslim

<i>For those who have made a complaint:</i>			
6.7	Are complaints dealt with fairly?	78%	71%
6.8	Have you ever been too afraid to make a complaint about your treatment in this centre?	21%	25%
STAFF			
7.1	Do staff here treat you with respect always / most of the time?	90%	84%
7.2	Do staff here knock and wait for an answer before entering your room always / most of the time?	82%	74%
7.3	Are there any members of staff here you can turn to for help if you have a problem?	96%	79%
7.4	Have staff here physically restrained you since you've been in this centre?	9%	11%
7.5	Have you spent any time in the separation / isolation unit, in this centre?	19%	12%
FAITH			
8.1	Do you have a religion?		84%
<i>For those who have a religion:</i>			
8.2	Are your religious beliefs respected here?	93%	83%
8.3	Can you speak to a Chaplain of your faith in private, if you want to?	50%	42%
SAFETY			
9.1	Have you ever felt unsafe here?	36%	43%
9.2	If yes, have you felt unsafe:		
	- In your room?	4%	9%
	- On corridors?	0%	13%
	- In the dining hall?	4%	13%
	- At health care?	0%	7%

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	Muslim	Non-Muslim
	29	58

	- In association or shared areas (e.g. TV room)?	0%	9%
	- In activity areas (e.g. library, IT room, education, gym)?	4%	9%
	- In outside areas?	8%	13%
	- Anywhere else in this centre?	13%	9%
9.3	Do you feel unsafe now?	29%	29%
9.4	Have you experienced any of the following from other detainees here:		
	- Verbal abuse?	0%	15%
	- Threats or intimidation?	0%	13%
	- Sexual comments?	0%	8%
	- Sexual assault?	0%	2%
	- Physical assault?	0%	2%
	- Theft?	4%	13%
	- Other forms of victimisation or bullying?	4%	4%
	- Not experienced any of these from detainees here	92%	77%
9.5	If you were being bullied or victimised by other detainees here, would you report it?	57%	57%
9.6	Have you experienced any of the following from staff here:		
	- Verbal abuse?	4%	6%
	- Threats or intimidation?	0%	8%
	- Sexual comments?	0%	0%
	- Sexual assault?	0%	0%

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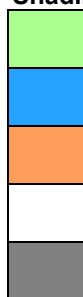
	Muslim	Non-Muslim
	29	58

	- Physical assault?	0%	0%
	- Theft?	8%	4%
	- Other forms of victimisation or bullying?	4%	8%
	- Not experienced any of these from staff here	83%	80%
9.7	If you were being bullied or victimised by staff here, would you report it?	71%	62%

ALCOHOL AND DRUGS

10.1	While in this centre, have you developed any problems with:		
	- Illicit drugs?	0%	0%
	- Medication not prescribed to you?	0%	4%
	- Alcohol?	0%	0%
10.2	Do you currently have a problem with:		
	- Illicit drugs?	0%	2%
	- Medication not prescribed to you?	5%	2%
	- Alcohol?	0%	0%
10.3	While in this centre, have you been helped with your problems with:		
	- Illicit drugs?		0%
	- Medication not prescribed to you?	100%	100%
	- Alcohol?		
10.4	Is it very / quite easy to get illicit drugs in this centre?	4%	10%
10.5	Is it very / quite easy to get alcohol in this centre?	4%	8%

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Muslim	Non-Muslim
29	58

HEALTH AND SUPPORT

11.1	Is a professional interpreter available if you need one during health care assessments?	58%	67%
11.2	Is the quality of the health care services here very / quite good?	82%	76%
11.3	Do you have any mental health problems?	42%	36%
<i>For those who have mental health problems:</i>			
11.4	Have you been helped with your mental health problems while in this centre?	50%	44%
11.5	Have you ever felt depressed while in this centre?	88%	57%
11.6	Have you ever felt suicidal while in this centre?	20%	22%
<i>For those who have felt depressed or suicidal here:</i>			
11.7	Did you receive any help from staff?	56%	40%

OTHER NEEDS AND SUPPORT

12.1	Do you consider yourself to have a disability?	29%	23%
<i>For those who consider themselves to have a disability:</i>			
12.2	Are you getting the support you need?	80%	38%

ACTIVITIES

13.1	Are you taking part in any education here?	31%	43%
<i>For those who are taking part in education:</i>			
13.2	Is it helpful?	100%	96%
13.3	Do you have a job here?	19%	36%
13.4	Does the library have appropriate materials to meet your needs?	59%	64%
13.5	Is it very / quite easy to access what you need on the internet?	44%	61%

A vertical bar chart consisting of five equal-sized rectangular segments stacked on top of each other. From top to bottom, the colors are green, blue, orange, white, and grey. The segments are separated by thin black lines.

Blue shading shows results that are significantly more negative than the comparator

No shading means that differences are not significant and may have occurred by chance

* less than 1% probability that the difference is due to chance

29	Muslim
58	Non-Muslim

13.6	Can you go to the gym as often as you want to?	67%	82%
13.7	Is there enough to do in this centre to fill your time?	41%	58%

14.1	Have you had any problems with sending or receiving mail (letters or parcels)?	11%	15%
14.2	Have you had a visit from family or friends since you've been in this centre?	37%	18%

14.3	Are your visitors usually treated with respect by staff?	89%	56%
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15.1	Has anyone here helped you prepare for leaving this centre?	21%	31%
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Dungavel IRC 2025

Comparison of survey responses between sub-populations of detainees

In this table the following analyses are presented:

- Responses of detainees who reported having a disability are compared with those of detainees who did not report having a disability.

These analyses are based on data from all survey questions.

Shading is used to indicate statistical significance*, as follows:



Green shading shows results that are significantly more positive than the comparator

Blue shading shows results that are significantly more negative than the comparator

Orange shading shows significant differences in demographics and background information

No shading means that differences are not significant and may have occurred by chance

Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Have a disability	Do not have a disability
19	59

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 21 years of age?	0%	10%
	Are you 25 years of age or younger?	16%	29%
	Are you 50 years of age or older?	16%	7%
1.3	Are you from an ethnic group other than white?	58%	57%
1.4	Do you understand spoken English very / quite well?	68%	53%
1.5	Do you understand written English very / quite well?	58%	49%
	Do you understand either spoken or written English very / quite well?	68%	53%
8.1	Are you Muslim?	37%	29%
11.3	Do you have any mental health problems?	83%	25%
12.1	Do you consider yourself to have a disability?		
16.1	Are you responsible for any child under the age of 18 in the UK?	39%	17%
16.2	Is your gender female, non-binary or other?	21%	16%
16.3	Are you homosexual, bisexual or other sexual orientation?	21%	16%

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Have a disability	Do not have a disability
19	59

16.4	Do you identify as transgender or transsexual?	0%	9%
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IMMIGRATION DETENTION

2.1	Have you been detained in this centre for a month or more?	53%	36%
2.2	Have you spent three months or more in immigration detention in the UK?	39%	20%
2.3	Have you ever been held in prison in the UK?	58%	54%

JOURNEY TO THIS CENTRE

3.1	Before being brought to this centre, were you told where you were going?	53%	64%
3.2	Were you treated very / quite well by escort staff during your journey to this centre?	79%	86%

RECEPTION AND FIRST NIGHTS

4.1	When you were searched in reception, was this done in a respectful way?	95%	86%
4.2	While in reception, were you able to speak to someone from the health care team?	89%	90%
4.3	Overall, were you treated very / quite well in reception?	94%	92%
4.4	When you first arrived, did you have any problems?	71%	61%
4.4	When you first arrived, did you have any problems with:		
	- Getting phone numbers?	18%	23%
	- Contacting family?	18%	23%
	- Arranging care for children or other dependents?	6%	5%
	- Contacting employers?	6%	7%
	- Money?	29%	21%
	- Housing?	12%	7%

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Have a disability	Do not have a disability
19	59

	- Feeling depressed?	65%	27%
	- Feeling suicidal?	35%	9%
	- Your mental health?	53%	21%
	- Your physical health?	29%	18%
	- Drugs or alcohol (e.g. withdrawal)?	6%	4%
	- Getting medication?	6%	5%
	- Lost or delayed property?	18%	14%
	- Other problems?	6%	9%
<i>For those who had any problems when they first arrived:</i>			
4.5	Did staff help you to deal with any of these problems?	69%	58%
4.6	Did you feel safe on your first night in this centre?	53%	77%
4.7	In your first two days here, did you receive information in a language you could understand about:		
	- Daily life at this centre?	74%	76%
	- Visits?	75%	80%
	- How to see immigration staff?	76%	78%
	- How to get legal advice?	76%	78%
	- How to see health care staff?	76%	78%
	- Other support available?	71%	74%
LEGAL RIGHTS AND IMMIGRATION			
5.1	Have you received free legal advice in this centre?	79%	65%

Shading is used to indicate statistical significance*, as follows:

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	Blue shading shows results that are significantly more negative than the comparator
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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

	Have a disability	Do not have a disability
	19	59

5.2	Do you have an immigration lawyer?	89%	61%
<i>For those who have an immigration lawyer:</i>			
5.3	Is it easy to contact your lawyer?	50%	69%
	Is it easy to have a visit from your lawyer?	8%	35%
5.4	Is it easy to obtain bail information?	29%	37%
	Is it easy to access up-to-date information about your country?	13%	34%
	Is it easy to see Home Office immigration staff?	50%	37%
5.5	Are Home Office immigration staff keeping you informed about the progress of your case?	47%	47%

RESPECTFUL DETENTION

6.1	On the wing or residential unit you are currently living on:		
	- Do you normally have enough clean, suitable clothes for the week?	83%	82%
	- Can you shower every day?	100%	95%
	- Do you have clean sheets every week?	61%	71%
	- Do you get cleaning materials for your room every week?	72%	77%
	- Is it normally quiet enough for you to sleep or relax at night?	44%	77%
	- Can you get your property from the centre's property store when you need it?	61%	68%
6.2	Are the communal / shared areas of your wing or unit normally very / quite clean?	76%	89%
6.3	Is the quality of the food here very / quite good?	74%	80%
6.4	Do you get enough to eat at meal-times always / most of the time?	63%	76%
6.5	Does the centre's shop sell the things that you need?	33%	57%

Shading is used to indicate statistical significance*, as follows:

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	Blue shading shows results that are significantly more negative than the comparator
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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Have a disability	Do not have a disability
19	59

6.6	Do you know how to make a complaint about your treatment in this centre?	68%	57%
6.7	Have you made a complaint while in this centre?	56%	24%
<i>For those who have made a complaint:</i>			
6.7	Are complaints dealt with fairly?	70%	71%
6.8	Have you ever been too afraid to make a complaint about your treatment in this centre?	39%	19%

STAFF

7.1	Do staff here treat you with respect always / most of the time?	78%	86%
7.2	Do staff here knock and wait for an answer before entering your room always / most of the time?	68%	76%
7.3	Are there any members of staff here you can turn to for help if you have a problem?	88%	83%
7.4	Have staff here physically restrained you since you've been in this centre?	6%	12%
7.5	Have you spent any time in the separation / isolation unit, in this centre?	26%	12%

FAITH

8.1	Do you have a religion?	89%	90%
<i>For those who have a religion:</i>			
8.2	Are your religious beliefs respected here?	75%	88%
8.3	Can you speak to a Chaplain of your faith in private, if you want to?	44%	43%

SAFETY

9.1	Have you ever felt unsafe here?	79%	33%
9.2	If yes, have you felt unsafe:		
	- In your room?	8%	6%
	- On corridors?	33%	4%

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	Blue shading shows results that are significantly more negative than the comparator
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* less than 1% probability that the difference is due to chance

Have a disability	Do not have a disability
19	59

	- In the dining hall?	33%	6%
	- At health care?	8%	4%
	- In association or shared areas (e.g. TV room)?	17%	4%
	- In activity areas (e.g. library, IT room, education, gym)?	25%	4%
	- In outside areas?	33%	8%
	- Anywhere else in this centre?	17%	10%
9.3	Do you feel unsafe now?	65%	22%
9.4	Have you experienced any of the following from other detainees here:		
	- Verbal abuse?	31%	4%
	- Threats or intimidation?	19%	4%
	- Sexual comments?	13%	4%
	- Sexual assault?	6%	0%
	- Physical assault?	6%	0%
	- Theft?	25%	6%
	- Other forms of victimisation or bullying?	6%	4%
	- Not experienced any of these from detainees here	63%	88%
9.5	If you were being bullied or victimised by other detainees here, would you report it?	63%	55%
9.6	Have you experienced any of the following from staff here:		
	- Verbal abuse?	6%	4%
	- Threats or intimidation?	0%	8%

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* less than 1% probability that the difference is due to chance

Have a disability	Do not have a disability
19	59

	- Sexual comments?	0%	0%
	- Sexual assault?	0%	0%
	- Physical assault?	0%	0%
	- Theft?	17%	2%
	- Other forms of victimisation or bullying?	11%	6%
	- Not experienced any of these from staff here	67%	87%
9.7	If you were being bullied or victimised by staff here, would you report it?	56%	70%

ALCOHOL AND DRUGS

10.1	While in this centre, have you developed any problems with:		
	- Illicit drugs?	0%	0%
	- Medication not prescribed to you?	0%	4%
	- Alcohol?	0%	0%
10.2	Do you currently have a problem with:		
	- Illicit drugs?	0%	2%
	- Medication not prescribed to you?	5%	2%
	- Alcohol?	0%	0%
10.3	While in this centre, have you been helped with your problems with:		
	- Illicit drugs?		0%
	- Medication not prescribed to you?	100%	100%
	- Alcohol?		

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* less than 1% probability that the difference is due to chance

Have a disability	Do not have a disability
19	59

10.4	Is it very / quite easy to get illicit drugs in this centre?	12%	7%
10.5	Is it very / quite easy to get alcohol in this centre?	11%	6%

HEALTH AND SUPPORT

11.1	Is a professional interpreter available if you need one during health care assessments?	71%	59%
11.2	Is the quality of the health care services here very / quite good?	71%	78%
11.3	Do you have any mental health problems?	83%	25%

For those who have mental health problems:

11.4	Have you been helped with your mental health problems while in this centre?	46%	46%
11.5	Have you ever felt depressed while in this centre?	100%	57%
11.6	Have you ever felt suicidal while in this centre?	61%	11%

For those who have felt depressed or suicidal here:

11.7	Did you receive any help from staff?	57%	38%
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OTHER NEEDS AND SUPPORT

12.1	Do you consider yourself to have a disability?		
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For those who consider themselves to have a disability:

12.2	Are you getting the support you need?	54%	
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ACTIVITIES

13.1	Are you taking part in any education here?	35%	37%
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For those who are taking part in education:

13.2	Is it helpful?	100%	95%
13.3	Do you have a job here?	50%	27%

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	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

** less than 1% probability that the difference is due to chance*

Have a disability	Do not have a disability
19	59

13.4	Does the library have appropriate materials to meet your needs?	39%	67%
13.5	Is it very / quite easy to access what you need on the internet?	33%	60%
13.6	Can you go to the gym as often as you want to?	72%	77%
13.7	Is there enough to do in this centre to fill your time?	44%	53%

KEEPING IN TOUCH WITH FAMILY AND FRIENDS

14.1	Have you had any problems with sending or receiving mail (letters or parcels)?	22%	14%
14.2	Have you had a visit from family or friends since you've been in this centre?	42%	19%
<i>For those who have had a visit from family or friends:</i>			
14.3	Are your visitors usually treated with respect by staff?	75%	67%

LEAVING THIS CENTRE

15.1	Has anyone here helped you prepare for leaving this centre?	24%	27%
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Dungavel IRC 2025

Comparison of survey responses between sub-populations of detainees

In this table the following analyses are presented:

- Responses of detainees who reported having mental health problems are compared with those of detainees who did not report having mental health problems.

These analyses are based on data from all survey questions.

Shading is used to indicate statistical significance*, as follows:



Green shading shows results that are significantly more positive than the comparator

Blue shading shows results that are significantly more negative than the comparator

Orange shading shows significant differences in demographics and background information

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Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Mental health problems	No mental health problems
31	51

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 21 years of age?	3%	10%
	Are you 25 years of age or younger?	19%	29%
	Are you 50 years of age or older?	10%	8%
1.3	Are you from an ethnic group other than white?	55%	62%
1.4	Do you understand spoken English very / quite well?	77%	47%
1.5	Do you understand written English very / quite well?	71%	43%
	Do you understand either spoken or written English very / quite well?	77%	47%
8.1	Are you Muslim?	35%	30%
11.3	Do you have any mental health problems?		
12.1	Do you consider yourself to have a disability?	50%	6%
16.1	Are you responsible for any child under the age of 18 in the UK?	27%	20%
16.2	Is your gender female, non-binary or other?	19%	14%
16.3	Are you homosexual, bisexual or other sexual orientation?	14%	19%

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
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* less than 1% probability that the difference is due to chance

Mental health problems	No mental health problems
31	51

16.4	Do you identify as transgender or transsexual?	7%	7%
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IMMIGRATION DETENTION

2.1	Have you been detained in this centre for a month or more?	52%	28%
2.2	Have you spent three months or more in immigration detention in the UK?	30%	18%
2.3	Have you ever been held in prison in the UK?	57%	49%

JOURNEY TO THIS CENTRE

3.1	Before being brought to this centre, were you told where you were going?	61%	66%
3.2	Were you treated very / quite well by escort staff during your journey to this centre?	84%	88%

RECEPTION AND FIRST NIGHTS

4.1	When you were searched in reception, was this done in a respectful way?	84%	92%
4.2	While in reception, were you able to speak to someone from the health care team?	87%	92%
4.3	Overall, were you treated very / quite well in reception?	84%	98%
4.4	When you first arrived, did you have any problems?	73%	56%
4.4	When you first arrived, did you have any problems with:		
	- Getting phone numbers?	20%	23%
	- Contacting family?	23%	19%
	- Arranging care for children or other dependents?	7%	4%
	- Contacting employers?	10%	4%
	- Money?	27%	21%
	- Housing?	10%	6%

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Mental health problems	No mental health problems
31	51

	- Feeling depressed?	63%	19%
	- Feeling suicidal?	30%	4%
	- Your mental health?	60%	6%
	- Your physical health?	33%	10%
	- Drugs or alcohol (e.g. withdrawal)?	7%	2%
	- Getting medication?	10%	2%
	- Lost or delayed property?	23%	8%
	- Other problems?	13%	8%
<i>For those who had any problems when they first arrived:</i>			
4.5	Did staff help you to deal with any of these problems?	64%	64%
4.6	Did you feel safe on your first night in this centre?	50%	88%
4.7	In your first two days here, did you receive information in a language you could understand about:		
	- Daily life at this centre?	72%	77%
	- Visits?	73%	82%
	- How to see immigration staff?	69%	85%
	- How to get legal advice?	73%	82%
	- How to see health care staff?	76%	80%
	- Other support available?	68%	79%
LEGAL RIGHTS AND IMMIGRATION			
5.1	Have you received free legal advice in this centre?	67%	70%

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Mental health problems	No mental health problems
31	51

5.2	Do you have an immigration lawyer?	79%	65%
<i>For those who have an immigration lawyer:</i>			
5.3	Is it easy to contact your lawyer?	60%	70%
	Is it easy to have a visit from your lawyer?	33%	15%
5.4	Is it easy to obtain bail information?	31%	45%
	Is it easy to access up-to-date information about your country?	8%	46%
	Is it easy to see Home Office immigration staff?	52%	37%
5.5	Are Home Office immigration staff keeping you informed about the progress of your case?	42%	53%

RESPECTFUL DETENTION

6.1	On the wing or residential unit you are currently living on:		
	- Do you normally have enough clean, suitable clothes for the week?	72%	90%
	- Can you shower every day?	93%	98%
	- Do you have clean sheets every week?	67%	72%
	- Do you get cleaning materials for your room every week?	67%	84%
	- Is it normally quiet enough for you to sleep or relax at night?	60%	73%
	- Can you get your property from the centre's property store when you need it?	52%	78%
6.2	Are the communal / shared areas of your wing or unit normally very / quite clean?	76%	94%
6.3	Is the quality of the food here very / quite good?	74%	80%
6.4	Do you get enough to eat at meal-times always / most of the time?	65%	80%
6.5	Does the centre's shop sell the things that you need?	33%	64%

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
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	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Mental health problems	No mental health problems
31	51

6.6	Do you know how to make a complaint about your treatment in this centre?	58%	64%
6.7	Have you made a complaint while in this centre?	37%	32%
<i>For those who have made a complaint:</i>			
6.7	Are complaints dealt with fairly?	64%	81%
6.8	Have you ever been too afraid to make a complaint about your treatment in this centre?	39%	12%

STAFF

7.1	Do staff here treat you with respect always / most of the time?	81%	88%
7.2	Do staff here knock and wait for an answer before entering your room always / most of the time?	68%	78%
7.3	Are there any members of staff here you can turn to for help if you have a problem?	80%	88%
7.4	Have staff here physically restrained you since you've been in this centre?	11%	10%
7.5	Have you spent any time in the separation / isolation unit, in this centre?	24%	10%

FAITH

8.1	Do you have a religion?	94%	88%
<i>For those who have a religion:</i>			
8.2	Are your religious beliefs respected here?	74%	93%
8.3	Can you speak to a Chaplain of your faith in private, if you want to?	46%	39%

SAFETY

9.1	Have you ever felt unsafe here?	65%	26%
9.2	If yes, have you felt unsafe:		
	- In your room?	17%	0%
	- On corridors?	25%	0%

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Mental health problems	No mental health problems
31	51

	- In the dining hall?	29%	0%
	- At health care?	13%	0%
	- In association or shared areas (e.g. TV room)?	17%	0%
	- In activity areas (e.g. library, IT room, education, gym)?	17%	2%
	- In outside areas?	25%	5%
	- Anywhere else in this centre?	21%	5%
9.3	Do you feel unsafe now?	46%	20%
9.4	Have you experienced any of the following from other detainees here:		
	- Verbal abuse?	25%	0%
	- Threats or intimidation?	18%	0%
	- Sexual comments?	11%	2%
	- Sexual assault?	4%	0%
	- Physical assault?	4%	0%
	- Theft?	25%	0%
	- Other forms of victimisation or bullying?	7%	2%
	- Not experienced any of these from detainees here	64%	95%
9.5	If you were being bullied or victimised by other detainees here, would you report it?	59%	56%
9.6	Have you experienced any of the following from staff here:		
	- Verbal abuse?	10%	0%
	- Threats or intimidation?	10%	2%

Shading is used to indicate statistical significance*, as follows:

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	Orange shading shows significant differences in demographics and background information
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* less than 1% probability that the difference is due to chance

Mental health problems	No mental health problems
31	51

	- Sexual comments?	0%	0%
	- Sexual assault?	0%	0%
	- Physical assault?	0%	0%
	- Theft?	10%	2%
	- Other forms of victimisation or bullying?	13%	2%
	- Not experienced any of these from staff here	68%	93%
9.7	If you were being bullied or victimised by staff here, would you report it?	66%	67%

ALCOHOL AND DRUGS

10.1	While in this centre, have you developed any problems with:		
	- Illicit drugs?	0%	0%
	- Medication not prescribed to you?	0%	5%
	- Alcohol?	0%	0%
10.2	Do you currently have a problem with:		
	- Illicit drugs?	3%	0%
	- Medication not prescribed to you?	0%	5%
	- Alcohol?	0%	0%
10.3	While in this centre, have you been helped with your problems with:		
	- Illicit drugs?	0%	
	- Medication not prescribed to you?		100%
	- Alcohol?		

Shading is used to indicate statistical significance*, as follows:

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	Orange shading shows significant differences in demographics and background information
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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Mental health problems	No mental health problems
31	51

10.4	Is it very / quite easy to get illicit drugs in this centre?	18%	2%
10.5	Is it very / quite easy to get alcohol in this centre?	10%	4%
HEALTH AND SUPPORT			
11.1	Is a professional interpreter available if you need one during health care assessments?	67%	61%
11.2	Is the quality of the health care services here very / quite good?	71%	83%
11.3	Do you have any mental health problems?		
<i>For those who have mental health problems:</i>			
11.4	Have you been helped with your mental health problems while in this centre?	46%	
11.5	Have you ever felt depressed while in this centre?	97%	49%
11.6	Have you ever felt suicidal while in this centre?	48%	4%
<i>For those who have felt depressed or suicidal here:</i>			
11.7	Did you receive any help from staff?	54%	33%
OTHER NEEDS AND SUPPORT			
12.1	Do you consider yourself to have a disability?	50%	6%
<i>For those who consider themselves to have a disability:</i>			
12.2	Are you getting the support you need?	45%	100%
ACTIVITIES			
13.1	Are you taking part in any education here?	40%	39%
<i>For those who are taking part in education:</i>			
13.2	Is it helpful?	92%	100%
13.3	Do you have a job here?	47%	20%

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** less than 1% probability that the difference is due to chance*

Mental health problems	No mental health problems
31	51

13.4	Does the library have appropriate materials to meet your needs?	57%	64%
13.5	Is it very / quite easy to access what you need on the internet?	45%	64%
13.6	Can you go to the gym as often as you want to?	72%	80%
13.7	Is there enough to do in this centre to fill your time?	48%	55%

KEEPING IN TOUCH WITH FAMILY AND FRIENDS

14.1	Have you had any problems with sending or receiving mail (letters or parcels)?	26%	8%
14.2	Have you had a visit from family or friends since you've been in this centre?	35%	18%
<i>For those who have had a visit from family or friends:</i>			
14.3	Are your visitors usually treated with respect by staff?	60%	88%

LEAVING THIS CENTRE

15.1	Has anyone here helped you prepare for leaving this centre?	14%	39%
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Dungavel IRC 2025

Comparison of survey responses between sub-populations of detainees

In this table the following analyses are presented:

- Responses of detainees with other gender identities are compared with those of male detainees.

These analyses are based on data from all survey questions.

Shading is used to indicate statistical significance*, as follows:



Green shading shows results that are significantly more positive than the comparator

Blue shading shows results that are significantly more negative than the comparator

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* less than 1% probability that the difference is due to chance

Female, non-binary or other	Male
13	70

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 21 years of age?	8%	7%
	Are you 25 years of age or younger?	31%	24%
	Are you 50 years of age or older?	8%	9%
1.3	Are you from an ethnic group other than white?	67%	59%
1.4	Do you understand spoken English very / quite well?	69%	55%
1.5	Do you understand written English very / quite well?	69%	52%
	Do you understand either spoken or written English very / quite well?	69%	56%
8.1	Are you Muslim?	50%	29%
11.3	Do you have any mental health problems?	46%	37%
12.1	Do you consider yourself to have a disability?	31%	24%
16.1	Are you responsible for any child under the age of 18 in the UK?	25%	22%
16.2	Is your gender female, non-binary or other?		
16.3	Are you homosexual, bisexual or other sexual orientation?	36%	13%

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* less than 1% probability that the difference is due to chance

Female, non-binary or other	Male
13	70

16.4	Do you identify as transgender or transsexual?	9%	7%
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IMMIGRATION DETENTION

2.1	Have you been detained in this centre for a month or more?	38%	38%
2.2	Have you spent three months or more in immigration detention in the UK?	8%	28%
2.3	Have you ever been held in prison in the UK?	31%	57%

JOURNEY TO THIS CENTRE

3.1	Before being brought to this centre, were you told where you were going?	62%	65%
3.2	Were you treated very / quite well by escort staff during your journey to this centre?	69%	88%

RECEPTION AND FIRST NIGHTS

4.1	When you were searched in reception, was this done in a respectful way?	85%	90%
4.2	While in reception, were you able to speak to someone from the health care team?	85%	91%
4.3	Overall, were you treated very / quite well in reception?	85%	94%
4.4	When you first arrived, did you have any problems?	67%	63%
4.4	When you first arrived, did you have any problems with:		
	- Getting phone numbers?	17%	22%
	- Contacting family?	33%	18%
	- Arranging care for children or other dependents?	8%	4%
	- Contacting employers?	8%	6%
	- Money?	25%	22%
	- Housing?	8%	7%

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* less than 1% probability that the difference is due to chance

Female, non-binary or other	Male
13	70

	- Feeling depressed?	33%	37%
	- Feeling suicidal?	33%	10%
	- Your mental health?	33%	25%
	- Your physical health?	25%	18%
	- Drugs or alcohol (e.g. withdrawal)?	8%	3%
	- Getting medication?	8%	4%
	- Lost or delayed property?	8%	15%
	- Other problems?	8%	10%
<i>For those who had any problems when they first arrived:</i>			
4.5	Did staff help you to deal with any of these problems?	43%	68%
4.6	Did you feel safe on your first night in this centre?	46%	76%
4.7	In your first two days here, did you receive information in a language you could understand about:		
	- Daily life at this centre?	67%	79%
	- Visits?	82%	76%
	- How to see immigration staff?	80%	79%
	- How to get legal advice?	82%	78%
	- How to see health care staff?	60%	82%
	- Other support available?	82%	74%
LEGAL RIGHTS AND IMMIGRATION			
5.1	Have you received free legal advice in this centre?	42%	74%

Shading is used to indicate statistical significance*, as follows:



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** less than 1% probability that the difference is due to chance*

Female, non-binary or other	Male
13	70

5.2	Do you have an immigration lawyer?	83%	67%
<i>For those who have an immigration lawyer:</i>			
5.3	Is it easy to contact your lawyer?	67%	66%
	Is it easy to have a visit from your lawyer?	22%	23%
5.4	Is it easy to obtain bail information?	18%	44%
	Is it easy to access up-to-date information about your country?	9%	38%
	Is it easy to see Home Office immigration staff?	27%	47%
5.5	Are Home Office immigration staff keeping you informed about the progress of your case?	50%	48%

RESPECTFUL DETENTION

6.1	On the wing or residential unit you are currently living on:		
	- Do you normally have enough clean, suitable clothes for the week?	82%	84%
	- Can you shower every day?	100%	95%
	- Do you have clean sheets every week?	73%	68%
	- Do you get cleaning materials for your room every week?	64%	80%
	- Is it normally quiet enough for you to sleep or relax at night?	64%	68%
	- Can you get your property from the centre's property store when you need it?	36%	72%
6.2	Are the communal / shared areas of your wing or unit normally very / quite clean?	92%	86%
6.3	Is the quality of the food here very / quite good?	77%	77%
6.4	Do you get enough to eat at meal-times always / most of the time?	77%	74%
6.5	Does the centre's shop sell the things that you need?	33%	54%

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* less than 1% probability that the difference is due to chance

Female, non-binary or other	Male
13	70

6.6	Do you know how to make a complaint about your treatment in this centre?	67%	62%
6.7	Have you made a complaint while in this centre?	17%	38%
<i>For those who have made a complaint:</i>			
6.7	Are complaints dealt with fairly?	50%	77%
6.8	Have you ever been too afraid to make a complaint about your treatment in this centre?	25%	22%

STAFF

7.1	Do staff here treat you with respect always / most of the time?	85%	85%
7.2	Do staff here knock and wait for an answer before entering your room always / most of the time?	62%	76%
7.3	Are there any members of staff here you can turn to for help if you have a problem?	77%	87%
7.4	Have staff here physically restrained you since you've been in this centre?	9%	11%
7.5	Have you spent any time in the separation / isolation unit, in this centre?	8%	17%

FAITH

8.1	Do you have a religion?	100%	87%
<i>For those who have a religion:</i>			
8.2	Are your religious beliefs respected here?	83%	86%
8.3	Can you speak to a Chaplain of your faith in private, if you want to?	42%	44%

SAFETY

9.1	Have you ever felt unsafe here?	58%	39%
9.2	If yes, have you felt unsafe:		
	- In your room?	0%	7%
	- On corridors?	10%	9%

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* less than 1% probability that the difference is due to chance

Female, non-binary or other	Male
13	70

	- In the dining hall?	10%	11%
	- At health care?	0%	5%
	- In association or shared areas (e.g. TV room)?	10%	5%
	- In activity areas (e.g. library, IT room, education, gym)?	10%	7%
	- In outside areas?	30%	9%
	- Anywhere else in this centre?	10%	11%
9.3	Do you feel unsafe now?	20%	31%
9.4	Have you experienced any of the following from other detainees here:		
	- Verbal abuse?	10%	10%
	- Threats or intimidation?	0%	8%
	- Sexual comments?	10%	5%
	- Sexual assault?	0%	2%
	- Physical assault?	0%	2%
	- Theft?	10%	10%
	- Other forms of victimisation or bullying?	0%	5%
	- Not experienced any of these from detainees here	80%	83%
9.5	If you were being bullied or victimised by other detainees here, would you report it?	45%	61%
9.6	Have you experienced any of the following from staff here:		
	- Verbal abuse?	0%	5%
	- Threats or intimidation?	8%	5%

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* less than 1% probability that the difference is due to chance

Female, non-binary or other	Male
13	70

	- Sexual comments?	0%	0%
	- Sexual assault?	0%	0%
	- Physical assault?	0%	0%
	- Theft?	8%	5%
	- Other forms of victimisation or bullying?	0%	8%
	- Not experienced any of these from staff here	83%	82%
9.7	If you were being bullied or victimised by staff here, would you report it?	40%	70%

ALCOHOL AND DRUGS

10.1	While in this centre, have you developed any problems with:		
	- Illicit drugs?	0%	0%
	- Medication not prescribed to you?	0%	3%
	- Alcohol?	0%	0%
10.2	Do you currently have a problem with:		
	- Illicit drugs?	0%	2%
	- Medication not prescribed to you?	0%	3%
	- Alcohol?	0%	0%
10.3	While in this centre, have you been helped with your problems with:		
	- Illicit drugs?		0%
	- Medication not prescribed to you?		100%
	- Alcohol?		

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** less than 1% probability that the difference is due to chance*

Female, non-binary or other	Male
13	70

10.4	Is it very / quite easy to get illicit drugs in this centre?	8%	8%
10.5	Is it very / quite easy to get alcohol in this centre?	8%	6%
HEALTH AND SUPPORT			
11.1	Is a professional interpreter available if you need one during health care assessments?	71%	62%
11.2	Is the quality of the health care services here very / quite good?	75%	77%
11.3	Do you have any mental health problems?	46%	37%
<i>For those who have mental health problems:</i>			
11.4	Have you been helped with your mental health problems while in this centre?	67%	40%
11.5	Have you ever felt depressed while in this centre?	58%	71%
11.6	Have you ever felt suicidal while in this centre?	33%	20%
<i>For those who have felt depressed or suicidal here:</i>			
11.7	Did you receive any help from staff?	57%	44%
OTHER NEEDS AND SUPPORT			
12.1	Do you consider yourself to have a disability?	31%	24%
<i>For those who consider themselves to have a disability:</i>			
12.2	Are you getting the support you need?	75%	44%
ACTIVITIES			
13.1	Are you taking part in any education here?	18%	42%
<i>For those who are taking part in education:</i>			
13.2	Is it helpful?	100%	96%
13.3	Do you have a job here?	17%	32%

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** less than 1% probability that the difference is due to chance*

Female, non-binary or other	Male
13	70

13.4	Does the library have appropriate materials to meet your needs?	54%	62%
13.5	Is it very / quite easy to access what you need on the internet?	42%	57%
13.6	Can you go to the gym as often as you want to?	36%	84%
13.7	Is there enough to do in this centre to fill your time?	15%	59%

KEEPING IN TOUCH WITH FAMILY AND FRIENDS

14.1	Have you had any problems with sending or receiving mail (letters or parcels)?	15%	15%
14.2	Have you had a visit from family or friends since you've been in this centre?	46%	20%
<i>For those who have had a visit from family or friends:</i>			
14.3	Are your visitors usually treated with respect by staff?	83%	67%

LEAVING THIS CENTRE

15.1	Has anyone here helped you prepare for leaving this centre?	20%	29%
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Dungavel IRC 2025

Comparison of survey responses between sub-populations of detainees

In this table the following analyses are presented:

- Responses of non-heterosexual detainees are compared with those of heterosexual detainees.

These analyses are based on data from all survey questions.

Shading is used to indicate statistical significance*, as follows:



Green shading shows results that are significantly more positive than the comparator

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* less than 1% probability that the difference is due to chance

Gay/bisexual/other	Heterosexual
11	55

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 21 years of age?	9%	7%
	Are you 25 years of age or younger?	36%	25%
	Are you 50 years of age or older?	27%	5%
1.3	Are you from an ethnic group other than white?	80%	51%
1.4	Do you understand spoken English very / quite well?	36%	71%
1.5	Do you understand written English very / quite well?	36%	67%
	Do you understand either spoken or written English very / quite well?	36%	71%
8.1	Are you Muslim?	18%	27%
11.3	Do you have any mental health problems?	36%	44%
12.1	Do you consider yourself to have a disability?	27%	21%
16.1	Are you responsible for any child under the age of 18 in the UK?	36%	17%
16.2	Is your gender female, non-binary or other?	36%	13%
16.3	Are you homosexual, bisexual or other sexual orientation?		

Shading is used to indicate statistical significance*, as follows:

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* less than 1% probability that the difference is due to chance

Gay/bisexual/other	Heterosexual
11	55

16.4	Do you identify as transgender or transsexual?	22%	6%
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IMMIGRATION DETENTION

2.1	Have you been detained in this centre for a month or more?	30%	45%
2.2	Have you spent three months or more in immigration detention in the UK?	10%	29%
2.3	Have you ever been held in prison in the UK?	45%	56%

JOURNEY TO THIS CENTRE

3.1	Before being brought to this centre, were you told where you were going?	45%	67%
3.2	Were you treated very / quite well by escort staff during your journey to this centre?	82%	89%

RECEPTION AND FIRST NIGHTS

4.1	When you were searched in reception, was this done in a respectful way?	90%	87%
4.2	While in reception, were you able to speak to someone from the health care team?	91%	89%
4.3	Overall, were you treated very / quite well in reception?	100%	89%
4.4	When you first arrived, did you have any problems?	60%	63%
4.4	When you first arrived, did you have any problems with:		
	- Getting phone numbers?	10%	20%
	- Contacting family?	30%	17%
	- Arranging care for children or other dependents?	0%	6%
	- Contacting employers?	0%	7%
	- Money?	20%	24%
	- Housing?	10%	7%

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* less than 1% probability that the difference is due to chance

Gay/bisexual/other	Heterosexual
11	55

	- Feeling depressed?	30%	37%
	- Feeling suicidal?	0%	15%
	- Your mental health?	10%	33%
	- Your physical health?	30%	19%
	- Drugs or alcohol (e.g. withdrawal)?	0%	6%
	- Getting medication?	0%	7%
	- Lost or delayed property?	10%	17%
	- Other problems?	0%	11%
<i>For those who had any problems when they first arrived:</i>			
4.5	Did staff help you to deal with any of these problems?	75%	56%
4.6	Did you feel safe on your first night in this centre?	64%	70%
4.7	In your first two days here, did you receive information in a language you could understand about:		
	- Daily life at this centre?	64%	78%
	- Visits?	83%	79%
	- How to see immigration staff?	88%	78%
	- How to get legal advice?	86%	79%
	- How to see health care staff?	75%	77%
	- Other support available?	71%	74%
LEGAL RIGHTS AND IMMIGRATION			
5.1	Have you received free legal advice in this centre?	55%	70%

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* less than 1% probability that the difference is due to chance

Gay/bisexual/other	Heterosexual
11	55

5.2	Do you have an immigration lawyer?	73%	69%
<i>For those who have an immigration lawyer:</i>			
5.3	Is it easy to contact your lawyer?	57%	68%
	Is it easy to have a visit from your lawyer?	20%	22%
5.4	Is it easy to obtain bail information?	22%	41%
	Is it easy to access up-to-date information about your country?	38%	24%
	Is it easy to see Home Office immigration staff?	13%	42%
5.5	Are Home Office immigration staff keeping you informed about the progress of your case?	45%	49%

RESPECTFUL DETENTION

6.1	On the wing or residential unit you are currently living on:		
	- Do you normally have enough clean, suitable clothes for the week?	90%	79%
	- Can you shower every day?	100%	94%
	- Do you have clean sheets every week?	78%	67%
	- Do you get cleaning materials for your room every week?	89%	74%
	- Is it normally quiet enough for you to sleep or relax at night?	75%	67%
	- Can you get your property from the centre's property store when you need it?	67%	68%
6.2	Are the communal / shared areas of your wing or unit normally very / quite clean?	100%	85%
6.3	Is the quality of the food here very / quite good?	82%	75%
6.4	Do you get enough to eat at meal-times always / most of the time?	82%	71%
6.5	Does the centre's shop sell the things that you need?	55%	46%

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* less than 1% probability that the difference is due to chance

Gay/bisexual/other	Heterosexual
11	55

6.6	Do you know how to make a complaint about your treatment in this centre?	45%	65%
6.7	Have you made a complaint while in this centre?	18%	35%
<i>For those who have made a complaint:</i>			
6.7	Are complaints dealt with fairly?	100%	68%
6.8	Have you ever been too afraid to make a complaint about your treatment in this centre?	27%	24%

STAFF

7.1	Do staff here treat you with respect always / most of the time?	91%	84%
7.2	Do staff here knock and wait for an answer before entering your room always / most of the time?	91%	69%
7.3	Are there any members of staff here you can turn to for help if you have a problem?	90%	82%
7.4	Have staff here physically restrained you since you've been in this centre?	0%	13%
7.5	Have you spent any time in the separation / isolation unit, in this centre?	18%	17%

FAITH

8.1	Do you have a religion?	91%	89%
<i>For those who have a religion:</i>			
8.2	Are your religious beliefs respected here?	78%	87%
8.3	Can you speak to a Chaplain of your faith in private, if you want to?	44%	47%

SAFETY

9.1	Have you ever felt unsafe here?	36%	42%
9.2	If yes, have you felt unsafe:		
	- In your room?	0%	9%
	- On corridors?	0%	13%

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Grey shading indicates that we have no valid data for this question

** less than 1% probability that the difference is due to chance*

Gay/bisexual/other	Heterosexual
11	55

	- In the dining hall?	0%	13%
	- At health care?	0%	7%
	- In association or shared areas (e.g. TV room)?	0%	9%
	- In activity areas (e.g. library, IT room, education, gym)?	0%	11%
	- In outside areas?	0%	16%
	- Anywhere else in this centre?	22%	9%
9.3	Do you feel unsafe now?	30%	28%
9.4	Have you experienced any of the following from other detainees here:		
	- Verbal abuse?	0%	14%
	- Threats or intimidation?	0%	10%
	- Sexual comments?	0%	8%
	- Sexual assault?	0%	2%
	- Physical assault?	0%	2%
	- Theft?	0%	12%
	- Other forms of victimisation or bullying?	0%	4%
	- Not experienced any of these from detainees here	100%	80%
9.5	If you were being bullied or victimised by other detainees here, would you report it?	55%	60%
9.6	Have you experienced any of the following from staff here:		
	- Verbal abuse?	0%	6%
	- Threats or intimidation?	0%	8%

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* less than 1% probability that the difference is due to chance

Gay/bisexual/other	Heterosexual
11	55

	- Sexual comments?	0%	0%
	- Sexual assault?	0%	0%
	- Physical assault?	0%	0%
	- Theft?	0%	4%
	- Other forms of victimisation or bullying?	0%	9%
	- Not experienced any of these from staff here	100%	79%
9.7	If you were being bullied or victimised by staff here, would you report it?	80%	62%

ALCOHOL AND DRUGS

10.1	While in this centre, have you developed any problems with:		
	- Illicit drugs?	0%	0%
	- Medication not prescribed to you?	0%	4%
	- Alcohol?	0%	0%
10.2	Do you currently have a problem with:		
	- Illicit drugs?	0%	2%
	- Medication not prescribed to you?	0%	4%
	- Alcohol?	0%	0%
10.3	While in this centre, have you been helped with your problems with:		
	- Illicit drugs?		0%
	- Medication not prescribed to you?		100%
	- Alcohol?		

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* less than 1% probability that the difference is due to chance

Gay/bisexual/other	Heterosexual
11	55

10.4	Is it very / quite easy to get illicit drugs in this centre?	0%	12%
10.5	Is it very / quite easy to get alcohol in this centre?	0%	10%

HEALTH AND SUPPORT

11.1	Is a professional interpreter available if you need one during health care assessments?	43%	62%
11.2	Is the quality of the health care services here very / quite good?	100%	71%
11.3	Do you have any mental health problems?	36%	44%

For those who have mental health problems:

11.4	Have you been helped with your mental health problems while in this centre?	67%	43%
11.5	Have you ever felt depressed while in this centre?	73%	70%
11.6	Have you ever felt suicidal while in this centre?	27%	22%

For those who have felt depressed or suicidal here:

11.7	Did you receive any help from staff?	50%	47%
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OTHER NEEDS AND SUPPORT

12.1	Do you consider yourself to have a disability?	27%	21%
<i>For those who consider themselves to have a disability:</i>			
12.2	Are you getting the support you need?	100%	38%

ACTIVITIES

13.1	Are you taking part in any education here?	50%	40%
<i>For those who are taking part in education:</i>			
13.2	Is it helpful?	100%	95%
13.3	Do you have a job here?	36%	32%

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** less than 1% probability that the difference is due to chance*

Gay/bisexual/other	Heterosexual
11	55

13.4	Does the library have appropriate materials to meet your needs?	64%	62%
13.5	Is it very / quite easy to access what you need on the internet?	36%	55%
13.6	Can you go to the gym as often as you want to?	40%	84%
13.7	Is there enough to do in this centre to fill your time?	45%	52%

KEEPING IN TOUCH WITH FAMILY AND FRIENDS

14.1	Have you had any problems with sending or receiving mail (letters or parcels)?	0%	17%
14.2	Have you had a visit from family or friends since you've been in this centre?	9%	26%
<i>For those who have had a visit from family or friends:</i>			
14.3	Are your visitors usually treated with respect by staff?	100%	69%

LEAVING THIS CENTRE

15.1	Has anyone here helped you prepare for leaving this centre?	36%	20%
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Dungavel IRC 2025

Comparison of survey responses between sub-populations of detainees

In this table the following analyses are presented:

- Responses of detainees who reported that they cannot understand spoken or written English very well/quite well are compared with those who can.

These analyses are based on data from all survey questions.

Shading is used to indicate statistical significance*, as follows:



Green shading shows results that are significantly more positive than the comparator

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* less than 1% probability that the difference is due to chance

Do not understand English	Understand English
39	52

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 21 years of age?	15%	2%
	Are you 25 years of age or younger?	26%	27%
	Are you 50 years of age or older?	13%	4%
1.3	Are you from an ethnic group other than white?	64%	59%
1.4	Do you understand spoken English very / quite well?		98%
1.5	Do you understand written English very / quite well?		92%
	Do you understand either spoken or written English very / quite well?		
8.1	Are you Muslim?	25%	39%
11.3	Do you have any mental health problems?	21%	50%
12.1	Do you consider yourself to have a disability?	18%	30%
16.1	Are you responsible for any child under the age of 18 in the UK?	32%	17%
16.2	Is your gender female, non-binary or other?	12%	19%
16.3	Are you homosexual, bisexual or other sexual orientation?	30%	9%

Shading is used to indicate statistical significance*, as follows:

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* less than 1% probability that the difference is due to chance

Do not understand English	Understand English
39	52

16.4	Do you identify as transgender or transsexual?	7%	7%
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IMMIGRATION DETENTION

2.1	Have you been detained in this centre for a month or more?	29%	48%
2.2	Have you spent three months or more in immigration detention in the UK?	16%	29%
2.3	Have you ever been held in prison in the UK?	43%	61%

JOURNEY TO THIS CENTRE

3.1	Before being brought to this centre, were you told where you were going?	53%	76%
3.2	Were you treated very / quite well by escort staff during your journey to this centre?	84%	87%

RECEPTION AND FIRST NIGHTS

4.1	When you were searched in reception, was this done in a respectful way?	92%	85%
4.2	While in reception, were you able to speak to someone from the health care team?	87%	87%
4.3	Overall, were you treated very / quite well in reception?	97%	88%
4.4	When you first arrived, did you have any problems?	69%	57%
4.4	When you first arrived, did you have any problems with:		
	- Getting phone numbers?	34%	14%
	- Contacting family?	25%	16%
	- Arranging care for children or other dependents?	6%	4%
	- Contacting employers?	6%	6%
	- Money?	19%	24%
	- Housing?	9%	6%

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** less than 1% probability that the difference is due to chance*

Do not understand English	Understand English
39	52

	- Feeling depressed?	28%	39%
	- Feeling suicidal?	13%	14%
	- Your mental health?	22%	29%
	- Your physical health?	19%	18%
	- Drugs or alcohol (e.g. withdrawal)?	3%	4%
	- Getting medication?	3%	6%
	- Lost or delayed property?	13%	14%
	- Other problems?	13%	10%
<i>For those who had any problems when they first arrived:</i>			
4.5	Did staff help you to deal with any of these problems?	80%	55%
4.6	Did you feel safe on your first night in this centre?	76%	69%
4.7	In your first two days here, did you receive information in a language you could understand about:		
	- Daily life at this centre?	67%	80%
	- Visits?	67%	80%
	- How to see immigration staff?	61%	85%
	- How to get legal advice?	61%	87%
	- How to see health care staff?	68%	84%
	- Other support available?	59%	81%
LEGAL RIGHTS AND IMMIGRATION			
5.1	Have you received free legal advice in this centre?	72%	70%

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** less than 1% probability that the difference is due to chance*

Do not understand English	Understand English
39	52

5.2	Do you have an immigration lawyer?	61%	78%
<i>For those who have an immigration lawyer:</i>			
5.3	Is it easy to contact your lawyer?	53%	70%
	Is it easy to have a visit from your lawyer?	27%	23%
5.4	Is it easy to obtain bail information?	28%	49%
	Is it easy to access up-to-date information about your country?	44%	29%
	Is it easy to see Home Office immigration staff?	35%	50%
5.5	Are Home Office immigration staff keeping you informed about the progress of your case?	48%	51%

RESPECTFUL DETENTION

6.1	On the wing or residential unit you are currently living on:		
	- Do you normally have enough clean, suitable clothes for the week?	79%	84%
	- Can you shower every day?	91%	96%
	- Do you have clean sheets every week?	72%	69%
	- Do you get cleaning materials for your room every week?	77%	76%
	- Is it normally quiet enough for you to sleep or relax at night?	69%	65%
	- Can you get your property from the centre's property store when you need it?	68%	67%
6.2	Are the communal / shared areas of your wing or unit normally very / quite clean?	89%	85%
6.3	Is the quality of the food here very / quite good?	86%	71%
6.4	Do you get enough to eat at meal-times always / most of the time?	75%	76%
6.5	Does the centre's shop sell the things that you need?	57%	52%

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* less than 1% probability that the difference is due to chance

Do not understand English	Understand English
39	52

6.6	Do you know how to make a complaint about your treatment in this centre?	43%	78%
6.7	Have you made a complaint while in this centre?	26%	42%
<i>For those who have made a complaint:</i>			
6.7	Are complaints dealt with fairly?	78%	71%
6.8	Have you ever been too afraid to make a complaint about your treatment in this centre?	26%	22%

STAFF

7.1	Do staff here treat you with respect always / most of the time?	89%	84%
7.2	Do staff here knock and wait for an answer before entering your room always / most of the time?	84%	70%
7.3	Are there any members of staff here you can turn to for help if you have a problem?	86%	84%
7.4	Have staff here physically restrained you since you've been in this centre?	8%	11%
7.5	Have you spent any time in the separation / isolation unit, in this centre?	8%	19%

FAITH

8.1	Do you have a religion?	89%	90%
<i>For those who have a religion:</i>			
8.2	Are your religious beliefs respected here?	87%	86%
8.3	Can you speak to a Chaplain of your faith in private, if you want to?	38%	50%

SAFETY

9.1	Have you ever felt unsafe here?	46%	37%
9.2	If yes, have you felt unsafe:		
	- In your room?	0%	11%
	- On corridors?	0%	13%

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* less than 1% probability that the difference is due to chance

Do not understand English	Understand English
39	52

	- In the dining hall?	0%	15%
	- At health care?	0%	6%
	- In association or shared areas (e.g. TV room)?	0%	9%
	- In activity areas (e.g. library, IT room, education, gym)?	5%	9%
	- In outside areas?	5%	15%
	- Anywhere else in this centre?	9%	11%
9.3	Do you feel unsafe now?	36%	23%
9.4	Have you experienced any of the following from other detainees here:		
	- Verbal abuse?	0%	15%
	- Threats or intimidation?	0%	13%
	- Sexual comments?	0%	9%
	- Sexual assault?	0%	2%
	- Physical assault?	0%	2%
	- Theft?	4%	13%
	- Other forms of victimisation or bullying?	4%	4%
	- Not experienced any of these from detainees here	92%	76%
9.5	If you were being bullied or victimised by other detainees here, would you report it?	61%	53%
9.6	Have you experienced any of the following from staff here:		
	- Verbal abuse?	0%	9%
	- Threats or intimidation?	0%	9%

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Do not understand English	Understand English
39	52

	- Sexual comments?	0%	0%
	- Sexual assault?	0%	0%
	- Physical assault?	0%	0%
	- Theft?	7%	4%
	- Other forms of victimisation or bullying?	4%	9%
	- Not experienced any of these from staff here	89%	77%
9.7	If you were being bullied or victimised by staff here, would you report it?	70%	62%

ALCOHOL AND DRUGS

10.1	While in this centre, have you developed any problems with:		
	- Illicit drugs?	0%	0%
	- Medication not prescribed to you?	7%	0%
	- Alcohol?	0%	0%
10.2	Do you currently have a problem with:		
	- Illicit drugs?	0%	2%
	- Medication not prescribed to you?	3%	2%
	- Alcohol?	0%	0%
10.3	While in this centre, have you been helped with your problems with:		
	- Illicit drugs?		0%
	- Medication not prescribed to you?	100%	100%
	- Alcohol?		

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* less than 1% probability that the difference is due to chance

Do not understand English	Understand English
39	52

10.4	Is it very / quite easy to get illicit drugs in this centre?	0%	14%
10.5	Is it very / quite easy to get alcohol in this centre?	3%	9%

HEALTH AND SUPPORT

11.1	Is a professional interpreter available if you need one during health care assessments?	71%	57%
11.2	Is the quality of the health care services here very / quite good?	79%	77%
11.3	Do you have any mental health problems?	21%	50%

For those who have mental health problems:

11.4	Have you been helped with your mental health problems while in this centre?	43%	47%
11.5	Have you ever felt depressed while in this centre?	44%	83%
11.6	Have you ever felt suicidal while in this centre?	16%	25%

For those who have felt depressed or suicidal here:

11.7	Did you receive any help from staff?	40%	48%
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OTHER NEEDS AND SUPPORT

12.1	Do you consider yourself to have a disability?	18%	30%
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For those who consider themselves to have a disability:

12.2	Are you getting the support you need?	50%	56%
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ACTIVITIES

13.1	Are you taking part in any education here?	41%	38%
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For those who are taking part in education:

13.2	Is it helpful?	100%	94%
13.3	Do you have a job here?	34%	28%

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** less than 1% probability that the difference is due to chance*

Do not understand English	Understand English
39	52

13.4	Does the library have appropriate materials to meet your needs?	62%	62%
13.5	Is it very / quite easy to access what you need on the internet?	58%	55%
13.6	Can you go to the gym as often as you want to?	73%	81%
13.7	Is there enough to do in this centre to fill your time?	62%	47%

KEEPING IN TOUCH WITH FAMILY AND FRIENDS

14.1	Have you had any problems with sending or receiving mail (letters or parcels)?	12%	16%
14.2	Have you had a visit from family or friends since you've been in this centre?	14%	31%
<i>For those who have had a visit from family or friends:</i>			
14.3	Are your visitors usually treated with respect by staff?	67%	73%

LEAVING THIS CENTRE

15.1	Has anyone here helped you prepare for leaving this centre?	36%	23%
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Dungavel IRC 2025

Comparison of survey responses between sub-populations of detainees

In this table the following analyses are presented:

- Responses of detainees who had been held in prison in the UK are compared with those of detainees who had not been held in prison in the UK.

These analyses are based on data from all survey questions.

Shading is used to indicate statistical significance*, as follows:



Green shading shows results that are significantly more positive than the comparator

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* less than 1% probability that the difference is due to chance

Held in prison in the UK	Not held in prison in the UK
46	41

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 21 years of age?	4%	10%
	Are you 25 years of age or younger?	24%	24%
	Are you 50 years of age or older?	7%	10%
1.3	Are you from an ethnic group other than white?	41%	83%
1.4	Do you understand spoken English very / quite well?	64%	44%
1.5	Do you understand written English very / quite well?	57%	48%
	Do you understand either spoken or written English very / quite well?	65%	48%
8.1	Are you Muslim?	37%	27%
11.3	Do you have any mental health problems?	41%	34%
12.1	Do you consider yourself to have a disability?	26%	24%
16.1	Are you responsible for any child under the age of 18 in the UK?	23%	20%
16.2	Is your gender female, non-binary or other?	10%	24%
16.3	Are you homosexual, bisexual or other sexual orientation?	15%	21%

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* less than 1% probability that the difference is due to chance

Held in prison in the UK	Not held in prison in the UK
46	41

16.4	Do you identify as transgender or transsexual?	0%	11%
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IMMIGRATION DETENTION

2.1	Have you been detained in this centre for a month or more?	62%	17%
2.2	Have you spent three months or more in immigration detention in the UK?	42%	5%
2.3	Have you ever been held in prison in the UK?		

JOURNEY TO THIS CENTRE

3.1	Before being brought to this centre, were you told where you were going?	70%	63%
3.2	Were you treated very / quite well by escort staff during your journey to this centre?	85%	85%

RECEPTION AND FIRST NIGHTS

4.1	When you were searched in reception, was this done in a respectful way?	87%	88%
4.2	While in reception, were you able to speak to someone from the health care team?	87%	88%
4.3	Overall, were you treated very / quite well in reception?	87%	98%
4.4	When you first arrived, did you have any problems?	55%	70%
4.4	When you first arrived, did you have any problems with:		
	- Getting phone numbers?	14%	30%
	- Contacting family?	23%	16%
	- Arranging care for children or other dependents?	7%	3%
	- Contacting employers?	7%	5%
	- Money?	25%	19%
	- Housing?	9%	5%

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** less than 1% probability that the difference is due to chance*

Held in prison in the UK	Not held in prison in the UK
46	41

	- Feeling depressed?	30%	43%
	- Feeling suicidal?	14%	14%
	- Your mental health?	30%	24%
	- Your physical health?	18%	19%
	- Drugs or alcohol (e.g. withdrawal)?	2%	5%
	- Getting medication?	5%	5%
	- Lost or delayed property?	16%	11%
	- Other problems?	9%	14%
<i>For those who had any problems when they first arrived:</i>			
4.5	Did staff help you to deal with any of these problems?	55%	77%
4.6	Did you feel safe on your first night in this centre?	73%	67%
4.7	In your first two days here, did you receive information in a language you could understand about:		
	- Daily life at this centre?	77%	71%
	- Visits?	78%	70%
	- How to see immigration staff?	77%	76%
	- How to get legal advice?	76%	80%
	- How to see health care staff?	82%	76%
	- Other support available?	70%	76%
LEGAL RIGHTS AND IMMIGRATION			
5.1	Have you received free legal advice in this centre?	76%	66%

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* less than 1% probability that the difference is due to chance

Held in prison in the UK	Not held in prison in the UK
46	41

5.2	Do you have an immigration lawyer?	65%	76%
<i>For those who have an immigration lawyer:</i>			
5.3	Is it easy to contact your lawyer?	68%	62%
	Is it easy to have a visit from your lawyer?	37%	14%
5.4	Is it easy to obtain bail information?	41%	36%
	Is it easy to access up-to-date information about your country?	41%	24%
	Is it easy to see Home Office immigration staff?	46%	41%
5.5	Are Home Office immigration staff keeping you informed about the progress of your case?	55%	43%

RESPECTFUL DETENTION

6.1	On the wing or residential unit you are currently living on:		
	- Do you normally have enough clean, suitable clothes for the week?	82%	83%
	- Can you shower every day?	93%	94%
	- Do you have clean sheets every week?	67%	73%
	- Do you get cleaning materials for your room every week?	80%	71%
	- Is it normally quiet enough for you to sleep or relax at night?	68%	59%
	- Can you get your property from the centre's property store when you need it?	73%	63%
6.2	Are the communal / shared areas of your wing or unit normally very / quite clean?	86%	86%
6.3	Is the quality of the food here very / quite good?	74%	79%
6.4	Do you get enough to eat at meal-times always / most of the time?	76%	74%
6.5	Does the centre's shop sell the things that you need?	57%	51%

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Held in prison in the UK	Not held in prison in the UK
46	41

6.6	Do you know how to make a complaint about your treatment in this centre?	67%	62%
6.7	Have you made a complaint while in this centre?	40%	28%
<i>For those who have made a complaint:</i>			
6.7	Are complaints dealt with fairly?	67%	80%
6.8	Have you ever been too afraid to make a complaint about your treatment in this centre?	30%	16%

STAFF

7.1	Do staff here treat you with respect always / most of the time?	82%	89%
7.2	Do staff here knock and wait for an answer before entering your room always / most of the time?	76%	74%
7.3	Are there any members of staff here you can turn to for help if you have a problem?	81%	87%
7.4	Have staff here physically restrained you since you've been in this centre?	9%	12%
7.5	Have you spent any time in the separation / isolation unit, in this centre?	18%	8%

FAITH

8.1	Do you have a religion?	87%	92%
<i>For those who have a religion:</i>			
8.2	Are your religious beliefs respected here?	81%	91%
8.3	Can you speak to a Chaplain of your faith in private, if you want to?	63%	26%

SAFETY

9.1	Have you ever felt unsafe here?	44%	39%
9.2	If yes, have you felt unsafe:		
	- In your room?	8%	7%
	- On corridors?	11%	7%

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	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
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	- In the dining hall?	8%	13%
	- At health care?	6%	3%
	- In association or shared areas (e.g. TV room)?	6%	7%
	- In activity areas (e.g. library, IT room, education, gym)?	6%	10%
	- In outside areas?	6%	20%
	- Anywhere else in this centre?	11%	10%
9.3	Do you feel unsafe now?	30%	27%
9.4	Have you experienced any of the following from other detainees here:		
	- Verbal abuse?	13%	7%
	- Threats or intimidation?	8%	10%
	- Sexual comments?	0%	14%
	- Sexual assault?	0%	3%
	- Physical assault?	3%	0%
	- Theft?	8%	14%
	- Other forms of victimisation or bullying?	3%	7%
	- Not experienced any of these from detainees here	83%	79%
9.5	If you were being bullied or victimised by other detainees here, would you report it?	63%	52%
9.6	Have you experienced any of the following from staff here:		
	- Verbal abuse?	7%	3%
	- Threats or intimidation?	7%	3%

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	- Sexual comments?	0%	0%
	- Sexual assault?	0%	0%
	- Physical assault?	0%	0%
	- Theft?	5%	6%
	- Other forms of victimisation or bullying?	10%	3%
	- Not experienced any of these from staff here	73%	90%
9.7	If you were being bullied or victimised by staff here, would you report it?	73%	59%

ALCOHOL AND DRUGS

10.1	While in this centre, have you developed any problems with:		
	- Illicit drugs?	0%	0%
	- Medication not prescribed to you?	0%	6%
	- Alcohol?	0%	0%
10.2	Do you currently have a problem with:		
	- Illicit drugs?	0%	3%
	- Medication not prescribed to you?	0%	6%
	- Alcohol?	0%	0%
10.3	While in this centre, have you been helped with your problems with:		
	- Illicit drugs?		0%
	- Medication not prescribed to you?		100%
	- Alcohol?		

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10.4	Is it very / quite easy to get illicit drugs in this centre?	10%	6%
10.5	Is it very / quite easy to get alcohol in this centre?	7%	6%
HEALTH AND SUPPORT			
11.1	Is a professional interpreter available if you need one during health care assessments?	76%	56%
11.2	Is the quality of the health care services here very / quite good?	76%	81%
11.3	Do you have any mental health problems?	41%	34%
<i>For those who have mental health problems:</i>			
11.4	Have you been helped with your mental health problems while in this centre?	53%	36%
11.5	Have you ever felt depressed while in this centre?	73%	61%
11.6	Have you ever felt suicidal while in this centre?	23%	22%
<i>For those who have felt depressed or suicidal here:</i>			
11.7	Did you receive any help from staff?	50%	39%
OTHER NEEDS AND SUPPORT			
12.1	Do you consider yourself to have a disability?	26%	24%
<i>For those who consider themselves to have a disability:</i>			
12.2	Are you getting the support you need?	67%	43%
ACTIVITIES			
13.1	Are you taking part in any education here?	48%	26%
<i>For those who are taking part in education:</i>			
13.2	Is it helpful?	95%	100%
13.3	Do you have a job here?	47%	14%

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13.4	Does the library have appropriate materials to meet your needs?	63%	57%
13.5	Is it very / quite easy to access what you need on the internet?	55%	59%
13.6	Can you go to the gym as often as you want to?	88%	63%
13.7	Is there enough to do in this centre to fill your time?	57%	45%

KEEPING IN TOUCH WITH FAMILY AND FRIENDS

14.1	Have you had any problems with sending or receiving mail (letters or parcels)?	19%	11%
14.2	Have you had a visit from family or friends since you've been in this centre?	26%	23%
<i>For those who have had a visit from family or friends:</i>			
14.3	Are your visitors usually treated with respect by staff?	67%	78%

LEAVING THIS CENTRE

15.1	Has anyone here helped you prepare for leaving this centre?	26%	30%
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