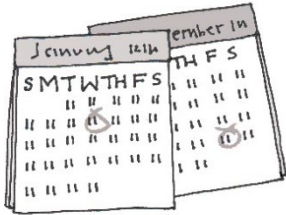
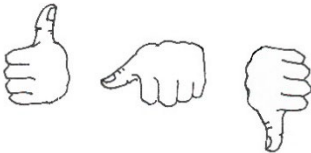




Inspection of Dungavel House IRC



Inspectors visited this immigration removal centre in August and September 2025.



We wanted to find out if things were better, the same or worse for detainees since we last visited in 2021.



We did this by:

- looking around the centre
- asking detainees and staff to fill in a questionnaire
- speaking to detainees
- speaking to staff and helpers
- reading documents.

What did we find?



Safety: 4 out of 4

- Staff were helpful to detainees when they arrived.
- There was very little violence, and few detainees harmed themselves.
- Some detainees had very long journeys and arrived late at night.



Respect: 4 out of 4

- Staff were polite to detainees and got to know them.
- The centre was clean and tidy.
- The food was good.
- Detainees could get good health care.



Things to do: 3 out of 4

- Detainees said they got helpful education and training at the centre.
- There were lots of things for men to do, but women could not do as much.
- Detainees thought the library was quite good.



Getting ready to leave: 4 out of 4

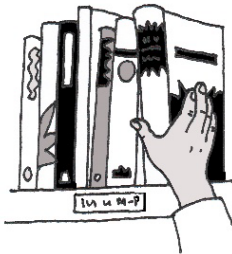
- Detainees like the welfare team. The welfare team could speak many languages.
- Some detainees left the centre without a safe place to stay.
- Detainees got good help with taxis and trains when they left Dungavel House.

What should the centre do?



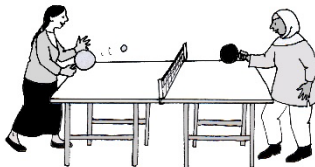
We want the centre manager to read the report we wrote about Dungavel House and make a plan.

The plan should tell us how they will fix the problems at Dungavel House and make things better for detainees.



You can find the report we wrote in the centre library.

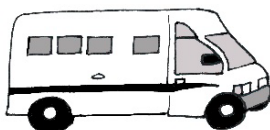
What do we want to happen?



We want women to be able to do as many activities as men.



We want detainees to have somewhere safe to live when they leave Dungavel House.



We want detainees to get to the centre in the daytime.



We want staff to only use handcuffs on detainees when they really need to.



We want detainees to get more information about their immigration cases. We want decisions to be made more quickly.



We want all detainees to be treated fairly.

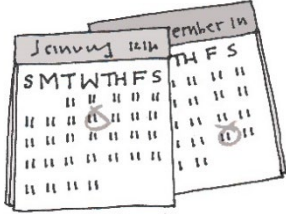


We want detainees to be able to tell someone if they are worried about health care. We want them to be able to talk about these worries in private.



We want staff to know when detainees are struggling or need more support. We want staff to give these detainees more help.

What will we do?



We will come back in a few years to check how well the immigration removal centre is doing. We will write a report to tell people what we find.



If you have any questions, please write to us:

HM Inspectorate of Prisons
3rd floor
10 South Colonnade
Canary Wharf
London
E14 4PU