

Telephone Interview Summary

Person interviewed:	D87
Date of interview:	Tuesday 11 July 2017
Place of interview:	N/A
Time commenced:	10:02 hours
Time concluded:	12:36 hours
Interviewing Officer:	Mrs Kim Shipp
Others present:	N/A

Mrs Shipp turned on the digital recorder just prior to telephoning D87 on his mobile telephone.

When D87 answered Mrs Shipp introduced herself, and asked D87 how he was today, and if he was happy to speak to her. D87 said he was okay and was always happy. He advised that he had received a letter the day before explained that Mrs Shipp would be calling him at 10:00 hours.

Mrs Shipp thanked D87 for agreeing to speak with her. She advised, as he should have been aware from her letter that the interview was being recorded to ensure she had an accurate record of what was said today. She said it was also from the recording that she would complete a summary of the interview, of which a copy could be provided to D87 upon request.

Mrs Shipp said for the purposes of the recording the date was Tuesday 11 July 2017, the time was 10:02 hours. She said her name was Kim Shipp and she was the Investigating Officer, conducting a telephone interview with the complainant D87. (Mrs Shipp clarified that she had the spelling of D87 forename correct; he confirmed she did).

Mrs Shipp said as he was aware the reason for the interview was for him to speak to her regarding his complaint, received on 3 July 2017, regarding the two incidents that occurred on 30 June 2017, during which he has alleged he was assaulted by Brook House IRC officers. She said that she wanted to talk to him today to establish exactly what happened. She said she had some important information to explain to him first about the interview process, before asking him to tell her what happened, and before she asked any questions. She asked D87 to please bear with her and listen to what she was saying. D87 agreed.

D87 confirmed that he was in his room, on his own; and that he had no time constraints because he was back in isolation for 14 days, 23 hours in his room at the Detention Centre.

Mrs Shipp confirmed that she was by herself too.

Mrs Shipp said that the recording of the interview would be used to obtain a summary of what was said today. D87 could have a copy of the summary

when it has been completed should he want one. She said she would ask him at the end whether or not he wanted a copy.

Mrs Shipp said she worked for the Home Office Professional Standards Unit, based in Heathrow Immigration Removal Centre (HIRC) Harmondsworth. She said the PSU had responsibility for impartially investigating all formal complaints from detainees against Detainee Custody Officers (DCOs) or those working on behalf of the Home Office, ensuring formal complaints are independently investigated in their entirety normally within a 12 week timeframe. She said her role was to gather information to help her decide whether the complaint was substantiated or not. She said she would consider all the evidence and decide whether the officers have or have not acted in a lawful and professional manner.

Mrs Shipp said as D87 was aware she was only interviewing him today in connection with his allegations regarding his alleged treatment by officers at Brook House IRC during the two incidents that occurred on 30 June 2017. She said she was not able to deal with the issues surrounding any other complaints that he may have submitted, any issues regarding his status in the United Kingdom or any outstanding applications he may have submitted to the Home Office. D87 said he understood.

Mrs Shipp explained that the interview today was taking place for her to obtain truthful and accurate information from D87 regarding the alleged conduct of the officers on 30 June 2017 during the two separate incidents, referred to in his written complaint.

Mrs Shipp said the investigation may result in disciplinary action against members of staff or if there was evidence of a criminal matter it would be referred to the Police. She said what he tells her may therefore be disclosable in a court of law or in internal disciplinary matters.

Mrs Shipp said during the interview she would not interrupt him; and if there were any questions that he did not understand, he should let her know and she would re-word them for him. She said she would be taking some notes during the interview today, which may result in some pauses in conversation. She advised that if there were times when she was quiet, it was because she was still writing what he had said. She also asked for the purposes of the recording, and so that she could hear him properly, if he could speak up, so that she could hear him as clearly and loudly as possible. D87 said that would be no problem. He spoke louder and Mrs Shipp advised that was much better.

Mrs Shipp explained that it was her intention for them to look at both incidents separately, so first they would talk about the incident that occurred around 17:20 hours; and then they would go on to look at the second incident.

Mrs Shipp said he should be aware that she would be looking at both incidents, but separately, so there would be two sets of officers for her to

obtain evidence from; and therefore she wanted to treat them as two separate issues, even though they were on the same complaint. **D87** agreed.

D87 confirmed that he had written the complaint form himself.

Mrs Shipp said that what she would like to do now was to give him the opportunity to ask him about what happened on 30 June 2017 during the first incident at 17:20 / 17:30 hours. She said everything he could remember was very important to her. She said she would ask him to give her a full account of what he remembered; she may then summarise his account and identify areas where she wanted to ask more detailed questions. She said he would be given an opportunity to ask any questions at the end of the interview.

Mrs Shipp said obviously then they would proceed to move on to discuss the second incident.

D87 confirmed he understood everything Mrs Shipp had explained so far; and that he was fit and well enough to be interviewed.

Mrs Shipp proceeded to ask **D87** to think back in his own mind to what happened, and to tell her, in his own words, what he could remember about the incident. She asked him to remember that she would be taking notes, so she asked him to try and speak as slowly and clearly as possible.

D87 said he would appreciate it if when Mrs Shipp had not heard what he has said that she asked him to repeat it. She agreed.

D87 initial recall of the first incident - Incident 1

'On the 30 June 2017 at 17:20 hours. I will start exactly as the day went, before the 17:20 hours incident. So shortly after I was released from the CSU, which was the Segregation Unit, back on to E Wing, that's what they call it; E Wing is where the Rule 42 carries on, where you are not allowed to have association with the entire Detention Centre. Because of the thing that happened before the reason I was put into Segregation, I asked questions from an officer in particular, who I now know to be called Dean Brackenbridge, who is a Manager, a white shirt officer. I asked him to find out what was going on and the reason why I hadn't had a review, which was meant to be; if I was removed from association I wanted to know the further reasons why. He said he would find out when he goes upstairs to the office to speak to the Director, who might have the authority to tell him why I was still being removed from association.

We ended up the conversation with him going upstairs, and then coming back after an hour and a bit. When I saw him coming back from upstairs apparently, I asked him again if he had any information for me, to do with the incident that happened prior to the 17:20 hours incident. So he replied that he hadn't got any information, but he would still get back to me. So I was a bit agitated, understandably, because my argument was I wanted to know why I was actually being segregated still even though I made it clear that there was

no founded evidence for the allegation that was previously found against me and why I was put into segregation in the first place.

So after that discussion with him I uttered, I put in a word, I said that a) that the conduct of G4S and their staff members were behaving towards detainees was very disappointing. The words and exactly how I said it was that I was going to deal with G4S. So I understand that he's deemed that as a threat. (At Mrs Shipp's request [D87] clarified the wording used above). So I have now said in addition to that that I was going to deal with G4S as a company. Now I understand he has deemed it as a threat to staff, which I mean any intelligent person that understands English because it is a very simple language, would see that as meaning legal action against the company because I did not particularly say I was going to violate any staff in any way, shape or form.

Now while I thought that was more very tricky, he has come back and said at around about 17:20 hours. But before that in my allegation of saying that I made threats to staff; I was in the office with other members of staff on the computer, having a friendly chat with the guys I know to be Sean, one of the officers, and another guy I know to be Aaron, whom I get on fine with, no problem. There was no sign of any anger coming from me, whilst we were in that office for a good 3-4 hours; and this was before 17:00 hours.

So the regime here is at 17:00 hours we get locked up back into your cell. (Mrs Shipp asked if that was just on Echo Unit; and [D87] said it was the regime of the whole Centre, and he explained that whilst on Rule 42 in Echo Unit they do not let you out of the Unit itself). So as I have said I was out and being friendly with the rest of the officers, no one would have seen any sort of threatening behaviour or anything from me, apart from when I said I was going to deal with G4S staff, which was not a threat in any way of violence, if you get what I mean; it was just a comment I had passed to the guy I now know to be Dean Brackenbridge. So when we got locked up at 17:00 hours that afternoon I was fine in my cell; I was not angry with anyone per se, even though I had made some enquiries to find out what would happen from there on, as I was still in Echo Wing.

So around about 17:20 my door opened, so I assumed that it was for dinner; I was on the phone, like I am with you now, talking to a member of my family. So when I turned to the direction of the door to look why my door was open, I noticed two officers; one was Ben, who now I know to be Ben Shadbolt and Dean Brackenbridge. So these two apparently Managers, white shirts we call them here, officers were in command of trying to get me from Echo Wing back on to the CSU. So when they said "[D87] you're going back to the CSU" because apparently I had made threats to staff. So my question to them was when, and how, who had I made threats to, can you tell me what you are talking about; and they were quiet inconclusive to say, they were not going to tell me anything, this is what it is, you have made threats to staff. So I said can you explain how and what you are talking about. So obviously with their authority they've ignored how I was trying to deal with it, to talk about what may have been said, or what they are alleging that I have said.

(Mrs Shipp clarified that D87 was saying that they have ignored his request to give him the information he had asked for). Yes, *they have ignored my question that I have asked for them to explain how and what threat I may have made to anyone and who I may have made threats too. So I have got to find out who may have made that up; so I was a bit reluctant to comply right away because as you can understand it was becoming very annoying. I had come out of the CSU to progress to E Wing, and then they were asking me to go back to the CSU; so one of my replies was that E Wing is almost like I was segregated from the Detention Centre anyway, why were they insisting that I had to go back to the CSU, I had not committed no violent offence; and I was very sure that I had not made any direct threats to no staff.*

So they were being inconclusive; they were saying people were going to come, I had to go with them, they said they had a team. This was within 25 minutes; if you recall that we got locked up at 17:00 hours, so within 25 minutes they had already geared up some members of staff waiting on the side to attack; in a case where they assumed I wasn't going to comply. So everything that I am telling you happened within 2 minutes of them even giving me an opportunity to have a talk with me, or understand why I was asking the questions that I was asking. So I stood up and I sat on my table; and Dean Brackenbridge commanded the same guys that I was in the office with, who I now understand to be Sean and Aaron, and a couple of other officers who already had the gear on, helmet, shields etc etc. As he commanded them they ran up to me without no warning, and that was the first attack.

As they ran up to me I had my hands in front of me to protect myself, to protect myself from the shield. This was to protect and defend myself because of how they ran up to me; obviously the shields that they had are quite heavy, so if I didn't that could have caused serious damage to my face or my body or anything. So as they were doing that my question was "What are you doing? What are you doing?" I persistently kept asking "What are you doing?", "Why are you doing that?" They kept ruffling me, trying to grab me; trying to put me on the ground; but I can describe my stature. I am a 6 foot 4 guy and I weigh about 20 stone. So I am quite strong and heavy. So it would not have been easy for them to try to take me, or lift me up like a child. So with slight resistance, I kept repeatedly asking them what they were doing; I was still compliant, walking towards the door, out of my room.

As I walked out the door, they managed to grab my two hands in a lock position. I asked them to leave me alone, why are you doing this, what are you doing. These were the questions I kept asking; and in a sort of struggle fashion we struggled with each other; they were trying to forcefully move me literally from E Wing to the CSU which was literally a stone throw away. It was walking distance from E Wing; just a gate to open to go into the CSU. So there was no reason for that sort of force; there was no aggression from me; I did not attack them in anyway, when they were coming at me, or punch or kick or anything like that. All I kept asking was "Why are you doing this? What are you doing? Just leave me alone!" So they kept restraining me; and I said "You guys are going on like you're trying to take me on a flight, or trying to

move me to another Detention Centre, and I'm resisting. This is not the case; this is a made up allegation that you have come up with and you are doing a school boy behaviour attack". There was no need for all of this.

So in me talking out, they knew what they were doing. They floored me; they slammed me onto the floor; we all fell to the floor together, I was on my back. The two officers that were holding me, we all fell to the floor together; and another officer grabbed my head and pinned it onto the floor. I shouted "Leave my head alone, leave my head alone". I said "What are you doing, what are you doing? Can you realise that I have blood pressure problems; and do you realise that I am not a child; I am 41 years of age. Why are you treating me like a child? Can you stop doing this?" So as I kept saying that I haven't kicked out with my legs; I haven't punched anybody. I just kept asking them to leave me alone. They were trying to fold my legs up; and I asked them to leave my legs and me alone.

So we managed to stand up and as we stood up I was walking with them, quietly, to the CSU, but as we were walking I kept saying "Why are you doing this? What are you guys doing? This does not make any sense. You have come up with lies that I have threatened people. Can you tell me who I have threatened? This behaviour is appalling; this is not sustainable; you can't be behaving the way you are behaving, like some cowboy behaviour" So as they were doing that I was walking with them; there had not been any fight or any resistance, as such, until we got to the door and I walked into the CSU room that was allocated to me, and to show you that I was compliant, as soon as I walked in there, two of the officers, including the third one which was Sean, who I genuinely have a good rapport with, was still stood there saying [D87] calm down, calm down". I said "I can't believe you guys are being like this. Why are you doing this Sean?" I call him by his name, and I said I could not believe he had done this. He said "Oh it's not me, it's not me; they were threatening me with disciplinary if I did not do this". Like I said I sat there and when they walked out of the room, I did not run after them, I did not attack no-one. All I would say is that I was volatile, as understandably I was very upset and I kept asking why they were doing that to me. They did not have to do that; we could have spoken about it and tried to talk about whatever accusations had been made, and clarify what someone might not have understood what I said.

Anyway, they've walked out of the room now and the door is shut; so I've sat in the room quietly, pacing around a bit pissed off, which I am sure you can understand as a human being because why can they do that; how can they attack me to take me into that room. That is how that first incident occurred.'

Summary of Questions & Answers – Incident 1

Mrs Shipp thanked [D87] for his detailed account; she said she thought she did get everything, however they would still be going back through it in sections, so that she could make sure that she had all the fine details. [D87] [D87] agreed.

Mrs Shipp said in [D87] complaint he had stated that he was attacked by the officers who moved him from Echo Wing to the CSU. She said as [D87] had already said, they were literally next door to each other. She said she was aware that he was due to be moved to the CSU, Rule 40 for allegedly making direct threats to harm staff earlier in the day. She said she knew that [D87] disputed that, and that he had explained what had happened from his viewpoint; however that in itself was not an issue for her to consider; irrespective of the reasons behind the move, she was specifically looking at his allegations of assault against the officers that were involved in the move.

Mrs Shipp said she had received an Incident Report and a Use of Force Reports from Brook House IRC containing the details of the first incident from the perspective of the Detainee Custody Managers (DCMs) and the DCOs involved.

Mrs Shipp explained that she wanted to ask [D87] some questions, around what he had told her already and what the officer reports say, so that she could obtain his explanation and perspective on what she had read.

Mrs Shipp asked [D87] to tell her when he first became aware that he was being moved from Echo Wing back into the CSU. [D87] said it was at 17:20 hours exactly. Mrs Shipp clarified it was when Dean or Ben opened his door that was the first he was aware of it. [D87] said yes.

[D87] said that it was Dean who spoke to him first, and Ben had the camera, whilst Dean was speaking to him. He said there was no explanation from Dean regarding why he was being moved, bar that he had made threats; although he asked him about ten times.

[D87] said it made him feel as though there was a conspiracy around their behaviour. He said he felt like it was a set up. He said he had asked for the evidence of what he was supposed to have said; and he asked them to explain who he had made threats to, and in what fashion he had made the threats, and how they understood what he had said. He said he did not think it was a misinterpretation; he believed it was a conspiracy and a set up, where someone wanted to punish him extremely. He said this had all started before and this was just a continuation of what was happening.

Mrs Shipp said as much as she did not want him to talk about the details, as she knew it was being dealt with separately, she asked [D87] if he was saying he believed that the person behind all this was Michelle Brown. [D87] [D87] said absolutely, one hundred percent. Mrs Shipp said that was enough for her because as much as it was very important to him, for her purposes Michelle Brown was not involved in these two incidents, and therefore she did not need to know the back ground, as it would not help in her investigation. [D87] said he understood.

Mrs Shipp said she knew that [D87] had already explained to her what had happened, but if he had to sum up his reaction to Dean telling him that he was about to moved back into the CSU, how would he summarise his

reaction to them being in his room. [D87] said his reaction was to be very shocked; he said he was shocked. Notwithstanding him questioning the allegation that had brought him to the CSU in the first place; he said they were now trying to make up another unfounded allegation, without any evidence of what he may have said to anyone; so it was extremely disappointing that people in the Centre would behave like that. He said but saying that, in the past he had seen programmes about G4S and corruption and stuff, and he felt this was probably what they were talking about with corruption with staff in G4S. He said that was how he looked at it. Mrs Shipp summarised that [D87] was saying he believed they were corrupt from what he had heard or seen on the television and from other people. [D87] agreed; although he said it was not all of them, as he was on good terms with a lot of them. But he said the particular incident with Ben and Dean showed him a little bit of how people abuse authority and power. He said given his maturity and age he was very careful about how he worded things and behaved knowing the law.

Mrs Shipp said that he had already talked through this, but would he say that he had refused to leave the room with Dean or not. [D87] said he would say that he did; because of the timing, he was more confused that they were prepared to attack and they did not give him the opportunity to have a discussion about it. [D87] provided an example of how it should have happened, in that an officer should have entered his room, not in personal protection equipment (PPE), and discussed the allegation with him, before resorting to force. He said if this had happened there was no way he would have refused to go with them, as he would have had the opportunity to explain, and the outcome would have been completely different.

Mrs Shipp asked if at any point when he was questioning Dean and making it very clear that he was not going to leave with him, did he recall Dean asking him if there was anything he could do or say to make him change his mind. [D87] said he did not say that; well he could not remember Dean asking him that.

Mrs Shipp said that she had read that [D87] had made a comment several times, to all officers, questioning whether they wanted to fight him saying '*Do you want to fight me*'. When asked if he recalled saying those specific words, [D87] said no he did not at all.

Mrs Shipp asked what he did say as soon as he saw the officers in their full PPE, with the shields; and what he thought. [D87] said he asked what they were doing and said '*Do you want to attack me*'. Mrs Shipp clarified that he was more questioning whether they wanted to attack him, rather than him wanting a fight with them. [D87] said if he was going to fight, he would have been kicking out and punching; because he was not it was clear that he did not intend to fight anyone. He said if he had wanted to fight he would have been picking up weapons or anything that he thought would be for his protection. He said the intentions were very obvious; all wanted was the attack to be avoided. He said by then the officers had the shield in front of his door, and Dean was outside the door.

[D87] confirmed that Dean and Ben were not stood inside his room, just at the doorway, whilst talking to him; and then they stepped out of the way to allow the officers to enter his room with the shields. [D87] said he recognised Sean and Aaron and they were asking him to go. He said he kept asking why, and what they were doing. He told them there was no need for all of this, and they did not have to behave that way. He said he heard Dean say 'Go and get him!' He said he saw the shield in front of them, Sean had the shield as he ran to him, he barged into him and [D87] had his hands folded to protect himself / his chest. He said they banged him with it; and he kept saying why are you doing this, what are you doing. He said Dean kept saying 'Get him, get him, get him', as he was commanding the attack. He said if he was smaller none of it would have been done, the force used.

[D87] said he found it very disturbing, and now he was on a constant watch because he was afraid of his life, the officers due to their corrupt behaviour. He said he felt safer on a constant watch because at least if anything was going to happen, someone is at his door.

Mrs Shipp asked if he remembered asking Dean why he was sending in the officers to fight him; and would he have used those words. [D87] said absolutely. He said Dean would not answer his questions, and every question he asked it was ignored. He said within 2-3 minutes from Dean first speaking to him, he was attacked; and he did nothing or said nothing to provoke the attack from them; he said it was just him asking questions.

He said that from what he had gathered in his evidence, Sean and Aaron came back, much later, and as he had said they got on; he said they came back and said to him [D87] *we didn't want to do it, and we were both threatened with disciplinary that if we don't do it, we will be disciplined*'. He said they both told him that, and they also said that they told Dean that they were willing to go and talk to him because they get on with him, and they were sure if they had spoken to him that he would have listened to them, which he said was absolutely true. He said if they had gone into his cell and told him what the allegations were and what the plans were etc, they would not have even needed a manager to get him to the block, as he would have complied. He said it was an aggravating factor that would have been why he questioned it so much. [D87] said they just wanted him to be attacked, that was what the managers wanted to see. He said it was not because he was being volatile or abusive, as they opened the door. [D87] said Mrs Shipp would hear from the recording that he was not volatile or abusive that would have provoked an attack. He said he was not threatening in anyway.

Mrs Shipp told [D87] that there was video footage that was in the process of being downloaded for her. She said that she would not get to view it until the following week, but she would view it, and there should also be audio too, so she would hear and see exactly what happened.

Mrs Shipp said it had been reported that [D87] put his socks and trainers on and stood up and began to escalate in his behaviour stating that he was ready to fight and to send the team in to take him. [D87] said he put his

socks and trainers on as he was worried that something could happen; he had seen the camera and the two officers, so he did not think it was a reasonable negotiation. He said that the two of them could have walked into his room and sat down like some officers do. He said he did not say that to the officers, which would be demonstrated by the recording. He said he only questioned what they were doing and why.

Mrs Shipp said from her understanding of what he had said so far, it seemed to her that if they had just sent in a couple of officers to talk to him to explain what had happened and what they needed to happen, then if they had still felt it necessary to still take him to the CSU, he would have just walked out with them. [D87] said yes and proceeded to explain that previously before he had gone to the CSU, there was one officer who went to walk him down to the CSU; he was compliant. He said they had no reason to believe he would be non compliant, as he had never been resistant since being in the Centre. He said when ever any officer had spoken to him he had always complied; he said he had a 100 per cent record of zero non violence; he said he had never been violent towards staff.

Mrs Shipp said that she appreciated during this incident that he was surprised and shocked at what was happening, and he did not really understand why they wanted him to go to the CSU. She asked him if at any point he thought to himself that he should just go with them and then they could sort it out afterwards. [D87] said that was what he did; he said if he had not wanted to go to the CSU he could have fought professionally, as a martial artist, so they could not have moved him if he had refused to go with them. He said he was so strong that he could have resisted had he have wanted to.

Mrs Shipp asked why did he just not go with Dean when he first asked him to do so. She explained that it had been deemed that he had been non compliant and because he refused to walk with them, they then used the force that they deemed necessary, but he was saying that all that could have been avoided, but it could have been avoided completely if he had just gone with Dean when first asked, and walked with him to the CSU. In response [D87] [D87] said yes, but that was what he was saying; the aggravated factor was what made him not respond to the call immediately, was because he was questioning what it was all about, why the camera; he said it was their intention to attack, which was so important. He again said there was no records to show that he had been non compliant.

Mrs Shipp asked if he thought that the officers had made it worse in some respects by turning up in full PPE; and did that make him retaliate when ordinarily he may not have done so. [D87] said absolutely; he said it was an intention of fact and it aggravated him, he felt agitated at the provocation, it was the manner in which they had turned up.

Mrs Shipp asked if he thought he had been resistant but he was not actually physically fighting them back. So although he did not comply (i.e. just let them take hold of him and walk him out), he did not physically retaliate either.

D87 said absolutely; he said he was a big man, very strong, so if anyone was trying to take hold of his hand he was going to resist. He said it was the provocation; that someone coming to attack him, had tried to hold his hand like they were trying to bend it, and push his head down; and he did not see any cause for that so obviously in that resistance he was like '*Get your hands off me; what are you doing, what are you doing*', which he said was the only resistance he had.

Mrs Shipp said it was reported that up on entering the room he became extremely aggressive and attempted to fight off the officers. He grabbed the shield and began to resist the officers attempting to push them away from him. **D87** said they were liars; he said he never took hold of the shield at any point.

D87 said he was going to warn Mrs Shipp that because of the position when the officers came to attack him he was, she could understand that the camera man might not have a view of what he may have been doing with the officers. He said the camera was outside the door, so what they are writing on paper, to say that's what happened, might not be on the camera view.

He said that Mrs Shipp should remember like he had said, it was Sean and Aaron who were his mates; so if he had in anyway have attacked them or assaulted them, they would not have had the courtesy to go back to his door, when he was banged up in the CSU, to apologise. He said the evidence was there that they did that, so they could not deny that they did that. He said they both went to apologise and tell him that they did not want to do it, and they had tried to talk to the managers, and tell them that he was a reasonable guy, that they should speak to him first. He said this spoke volumes. Mrs Shipp said she would speak to both officers about this.

Mrs Shipp said from what she had read initially there were just 3 officers that had entered his room with shields, and possibly one other, but she thought that because they could not contain him, additional offices entered. She asked if he recalled that. **D87** said that was a total lie; and said that it might have been for the second incident.

D87 said there were 3 officers involved in the first incident, with shields; as there would not have been room for 4. He said when he walked out of his room a different officer banged him with a shield, and that was when they all fell on the floor. He said he was not aware that this officer was there. He said he fell on his back; and snapped his knee. He said after all of that the doctor did not even go to see him.

Mrs Shipp asked if **D87** remembered having climbed on to his bed during the incident. **D87** said he may have because he was trying to come out but at the same time the force was too much and unreasonable. He said it was uncalled for. He said like he had said what would have been sensible was for a longer time for negotiation and to have made him understand what was happening and why, which would have calmed him and made him understand.

He said Dean and Ben genuinely wanted an attack. He said they wanted him to be attacked, assuming that he had caused damages, thereby beating people up. He said his reaction was for his own safety to get away from being attacked in such a voracious way. He said he was trying to get away from the officers to try and walk out the room, with no intention of attacking anybody. He said that the shields were very heavy and he was trying to get away from them.

Mrs Shipp said she understood that but she could only go off what she had read in the reports. She said that some of them reported that during that time [D87] continued to throw multiple strikes in the direction of the officers. [D87] [D87] said there were no strikes; he laughed, and said they were trying to pin him down. He also questioned why no-one had alleged assault if he had stuck anyone.

Mrs Shipp and [D87] had a discussion about what 'strikes' actually meant. Mrs Shipp said that she had read that he was hitting out with his arms and kicking out with his legs. [D87] said to him a strike was more of a punch. Mrs Shipp said if it was a punch the reports would say punch. He said there were no strikes, but as a human being his body moves, so if he was moving, he was running up trying to get away from them trying to pin him down, for no reason. He said finally they managed to grab hold of his two hands, and because he was too strong he would still have been able to come out of that, but he let them hold him.

Mrs Shipp reminded [D87] that she had to inform him of what the reports detailed, in order to allow him to respond. She said that she thought it was fair for her to conclude in regard to [D87] responses, that he did not believe that he was aggressive in any way. [D87] said not at all; he said aggression brings aggression; he said they were the ones that were being aggressive that called for aggression. So the aggression they used to go and attack him, he was being resistant, he was not being aggressive. He said that would have been him attacking them back, which he did not do. He said that had he have attacked them they would have known about it because he would have injured people.

Mrs Shipp asked in terms of him getting out of his room and into the hall did he think that he pushed his way through to get out, or did he think the way was clear. [D87] said again that he was 20 stone, so if he moves people are going to move with him. He said he moved and they moved with him. He said it all happened so quickly. He said in no way did he ever punch anybody.

Mrs Shipp read that one of the DCOs reported that he charged away from the officers inside the room, towards him at the entrance of the room. He managed to block [D87] from exiting further outside the room by remaining in his position and [D87] ran straight at him causing them both to go to the ground with the officer's right leg being trapped underneath [D87] full body weight. In response [D87] said no; he said 2 officers were holding him by his hands; he said when he came outside he saw a multitude of people,

too many to know how many. He said it was premeditated attack which was the simplest way he could say it because they was no reason for it.

D87 said he could not remember falling onto the officers leg because he fell on his back; he said all of them fell down, so whoever was on his back he would not have known or noticed. He said their whole intention was to get him onto the floor. Mrs Shipp said only if that person was being resistant; if the person was offering no resistance, then there would be no need to try to get that person on to the floor. She clarified that what she was saying was that he must have been offering resistance in order for them to feel that getting him onto the ground was the only way of controlling him.

D87 said not at all. He said had if have gone under full resistance they would have known. He said he offered slight resistance against their attitude and force used outside. He said when they got outside and they were trying to control his head and pin down his arms, all of which was uncalled for. He said they were trying to handcuff him, but he refused to let them.

Mrs Shipp said she understood what **D87** was saying; however the officers would not have felt it necessary to handcuff him if they did not feel he posed any kind of threat to himself or the staff. **D87** said again about the damage he could do if he had chosen to fight them, as he was a trained heavy weight fighter and in martial arts. Mrs Shipp said she accepted that he was not fighting them, but that did not mean that he did not resist them in their efforts to try and contain him. She said he did not necessarily have to have been punching or hitting out for him to have resisted them in trying to get him into an official hold. **D87** said that Sean was struggling to hold one of his arms, and Aaron was struggling to hold the other. He said that it was very difficult for them to hold him if he moved his hand even a little bit.

Mrs Shipp that was her question; why were they struggling. They could only have been struggling because he was resisting letting them take control of him. **D87** said they both told him he was very strong, which was not his fault. Mrs Shipp said she understood that but just because someone was strong they did not have to use their strength. She provided an example of her being 5 foot 2, and if she had tried to take hold of **D87** arm she could do if he let her. However, if he chose not to let her then she would struggle because he offered a resistance.

D87 said they weren't trying to put his hands behind his back because he was already lying on his back on the floor. Mrs Shipp said not at that point, she meant earlier than that when they were still in the room. **D87** felt it was provocation because the officers had turned up with a shield, and it was their intention to attack him; and because of that they provoked him. He said that he did not get upset beyond what was reasonable because that was normal when they wanted to bang him with the shield.

Mrs Shipp summarised that what **D87** was saying was that he did not feel that the force they used was proportionate to the circumstances.

Mrs Shipp asked [D87] was aware that one of the officers received an injury to his leg when they went down to the floor. She asked if he thought he could have done anything to prevent it. He said he was told that 2 officers had injured themselves by Manager Steve Dixie; he said he told him that they had been injured but it had nothing to do with him, and it was not his fault. He said that Steve had gone to his room at a later date to tell him this, and that it was the nature of the job, they were not alleging assault or anything.

Mrs Shipp asked if he recalled another white shirt manager taking control once they were outside the door, DCM Trott; she said that he became involved in the use of force and took over as the lead and number one officer.

[D87] said he did not recall him. But then when questioned further he said that he was the one who probably held his head, which he said was held in a bad way; pinned to the floor. He said he told the officer to leave his head alone, and he believed that the whole action was to provoke him. He said he was not kicking out or lashing out. He said he was asking for them to let him get up.

Mrs Shipp said she knew [D87] had told her he was not, but it was reported that he was still displaying extremely high levels of aggression and non compliance; he was kicking out with his legs and shouting abuse whilst being walked from Echo Unit into the CSU. In response [D87] said he may have abused and said things, which he cannot recall, but that was natural; but he was not kicking out. He again said he was a mixed martial artist, double black belt, and if Mrs Shipp could see how he kicked, then they would have heard about it. So he said them alleging that he kicked he could record it and show Mrs Shipp how dangerous he could be.

Mrs Shipp said it was reported that throughout the incident he made further threats to harm staff and accused various staff of being racist. In response [D87] [D87] said this was at the second incident; he said when they went on to talk about that he would explain. He said he did not do that during the first incident.

Mrs Shipp asked if he could recall if he had calmed down by the time he was walked into the CSU and whether or not he was compliant with the officers.

[D87] said yes; he said when all the staff in the PPE left there was one person who was standing in front of him, Sean, who he gets on with. He said he stood there with him for a good 40 seconds, and the other officers were shouting 'Come out, come out, come out' but because he trusted that I would not harm him, he stood there with me and said '[D87] calm down, calm down'. [D87] said he said to Sean that he could not believe he had done that to him. He said that was when Sean said he would go and speak to him later. He said if he had any sort of intentions to attack anybody, when Sean was alone in the room with him, and the others had left, then he would have done it then.

Mrs Shipp said it was reported that just prior to being walked into CSU Room 4 he pushed the officer who had control of his right arm into the door between room 5 and 6; and that he elbowed him in the chest. She asked if he

remembered doing that either intentionally or unintentionally. In response [D87] [D87] said he was being held by his two hands, and there was another person behind him; he was being restrained as they walked him to the CSU. So he questioned what hand he had free in order to have done that. He said he did not do it.

Mrs Shipp asked [D87] if he was reluctant to be searched when he arrived into the CSU. In response he said that they did not search him, and nor would they have done. He explained because of the nature of how he got pushed in to the cell forcefully, and the only person that stood in front of him was Sean. He said they did not try to search him; he said they moved in a fearful and cowardly nature; he said they pushed him in there, and the only brave person who confidently stood in front of him was Sean. He said he had no shield in front of him, it was just him. [D87] said that the other officers were scared of him as they all ran out of the room, with the mind frame that he was going to attack, but like he had said, in as much as he was provoked and he was annoyed, if he was going to attack anybody, it would have been when he was left with the one officer.

[D87] said he was emotional towards Sean because he felt betrayed by him; he said he was a guy who he was with for 3-4 hours before that incident. He said he could not believe he had done that done him. He said that they were both emotional and Sean told him he would go and talk to him later.

Mrs Shipp said that Dean Brackenridge reported that he made direct threats to kill him if he ever got the chance later in the evening. She said it may have been during the second incident, or even later than that, she was not sure. She asked if that was true. [D87] said he made no direct threats; he said when it came to the second incident he would explain all the things he said and how he said them.

Mrs Shipp asked if he believed he had behaved inappropriately towards the officers at any point during the incident. [D87] said he would not class it like that. He said he was very upset with their behaviour, so his reaction to their behaviour was reasonable. He said like he had said it could have been worse.

Mrs Shipp said to switch that around, would it be fair to say that their reaction to his behaviour was reasonable. [D87] said no because he did not have any behavioural issues when they opened his door.

Mrs Shipp said once the officers had left him in his room and had closed the door and he was sat on the table; how would he describe how he was feeling. She acknowledged that he had already said he was feeling emotional from talking to Sean. [D87] said if he could remember correctly, he started pacing around the room; he was cheesed off. He said he could not really recall everything but he did not kick or start breaking things, albeit there was nothing in there to break anyway.

He said the flap was open so they could see what he was doing; and they could see he was pacing around. He said he remembered that he started doing a push up, to ease out his anger. He said he did these as an exercise to put his anger on something.

Mrs Shipp asked [D87] to summarise in one or two words how he would describe his behaviour during the incident. [D87] said it was reasonable; in response to the force they used.

Mrs Shipp asked the same question regarding the officers. [D87] said the behaviour of the officers during the first incident was appalling, disappointing and disgraceful. He said he did not think that he lacked such respect in the Centre from Dean and Ben; he said he sees them around here and there. He said he did not know they had a special hatred towards them, for what reason he did not know. He said if it was officers he had got along with there was no way they would have dealt with it in such a fashion. He said this was a prejudiced situation, whereby the two managers had a personal issue with him, of which he could not pin point or say why.

Mrs Shipp asked [D87] to tell her what injuries he sustained as a result of Incident 1. [D87] said his knee, from how he had dropped to the floor on his back. He explained that his knee felt sore, painful; he said he could walk around but he had been complaining for the last week and a half about it. He said he had bruises on his arms, and scrapes/grazes on his elbows on both arms because of the force used and the clothes the officers wore.

When asked if he raised any injuries with the officers at the time, [D87] said of course he did. He said he would explain more when talking about the second incident about the negligence.

When asked if he was offered any medical attention at the time of the first incident; [D87] said no, not at all.

[D87] confirmed that he did not receive any medical attention between the first incident and the second.

Mrs Shipp said that she was yet to receive [D87] medical records, but they had been requested. She said she did however have a report completed by the Healthcare nurse in attendance during both incidents; and for incident 1, the nurse reported that he did not sustain any injuries. In response he said no one saw him. He said it was because they had created this thing about him being an animal that was unapproachable, but he said that was not the case. He said a week later the nurse goes to see him, and sits down in his room; he is not a threat to them, and they see him as a very different person from the description that is being given to them.

Mrs Shipp advised [D87] that she had requested the video footage from this incident, which would be sent to her shortly. She said upon receipt she would review it and make a summary note of what she witnesses. She asked [D87] if he expected the video footage to show her anything other than

what he had told her today. [D87] said no, it would show her everything and probably be even more disappointing.

[D87] said there was no video of the second incident because he constantly shouted out asking where the video was. Mrs Shipp said she had been told that there was so they would have to wait and see if she received it.

When asked with regards to the first incident if he felt he had anything else to add, or anything that he thought had been missed, [D87] said all he was going to add, he thought because of what happened because of how he went to the CSU in the first place that had no sense of the allegations made. He said because he had made complaints against Michelle Brown that was official that she knew, she had decided not to be the only one involved in the case. He said she had decided to use her authority to command other officers in this institution to commit another atrocity; so it looked like he was not just fighting against Michelle Brown, there are other people, i.e. Ben and Dean. He said that was how his mind had told him that just to make up something from nothing to something that is now something.

Mrs Shipp summarised that [D87] was saying that Michelle Brown was behind all of what had happened to him. [D87] said yes, all of it, one hundred percent.

Mrs Shipp said they were now going to move on to the second incident. She explained that she had the limited information [D87] had written on his complaint form, and that she had the Incident Reports from the Centre describing what happened from their perspective. She said she would like [D87] to tell her in his own words what happened.

Initial Recall – Incident 2

'Incident 2 I will not be able to tell you the sort of time as I did not have any time around me. My phone was in the cell where I had got moved from, so you can understand I did not know what the time was; I was out of touch with time. So I would assume it was sort of like right after when they put me in the cell. I was very upset and quiet, I can remember I was saying nothing for a good while. I kind of noticed that there was quite a few people outside my door for a reason, I do not know. So what I did was after about 15-20 minutes I put a tissue on the flap, so that no one could be looking into my cell, as I did not see a reason why anyone should be looking into my cell. The flap was open and they were looking into my cell. Normally when people get put into the CSU, they don't have to be looking into their cell; I felt like them looking into my cell was actually getting me more agitated; I felt like I had been humiliated, and they were looking into my cell to see what I would do or what I was doing. I was in a cell where there was nothing for me to smash or anything, so I did not see any reason why anyone should be looking into my cell. So I picked up a toilet roll, cut a piece out and covered the flap.

So I'd done that and then I noticed that some officers went around the back, outside the building, invading my privacy, going around the back, which you can understand the windows did not have no curtains, and you can physically

see inside my cell. So that is invading my privacy; already I am being humiliated; I've been put in the block. So the right thing to have done is to have left me alone, to sulk or get angry or just for whatever reason, just everybody go. They should have left me in there for a couple of hours, and when I'd calmed down, they should have sent someone to see him. This is considering that I had not eaten no dinner, because the time that I got moved was the time before dinner, so I had not eaten any food. I had my own food in my room anyway, as I don't eat the food here, but because of the force that I got moved with, nothing came with me from there. So as I was in there pacing around and getting upset, trying to work out what and how had gone on, with the behaviour of the officers. On top of that, like I said,, when I covered the flap, someone had gone around the back, to be watching me, so I was looking at them watching me and getting more upset. They had put me in the CSU, so why were they consistently watching me. So I noted that someone from the back, who cannot even hear what I may be saying; I don't talk to myself so that was out of the question, and there was no-one in the room so I would not be talking to myself. So when the flap is closed, I can't see no one and no one can see me, so I wouldn't be able to be talking to anyone anyway Miss, if you can understand.

So the person around the back had the notes, a pen and paper writing what I don't know. (Mrs Shipp said she suspects they would have been writing down whatever he was doing). But Miss that is out of the ordinary; nobody gets put in the block and that happens, I'm telling you that now. No-body gets put in the CSU and somebody has to go round the back to watch what they are doing. I can guarantee that. (Mrs Shipp said she did agree that it did sound a bit strange; however because he had blocked the viewing panel then she felt they had to make sure that he was okay). Yes reasonably, that makes sense, but you can understand at the same time, before I did that someone was consistently looking through the flap, which is why I covered the flap; it was like they were trying to provoke me. They have humiliated somebody and on top of that you are looking at them because he is behind the doors; so I did not want to see their faces, you can understand that. So that is why I covered the flap; I said "What are you looking at? Leave me alone; you lot put me in here, just go about your business, leave me; let me get upset whatever".

Like I said I was not talking, I was saying nothing to no-one. So I was in the room after the first incident, so I saw someone was behind writing, and I'm like, obviously I was talking from inside the room to them outside, they cannot hear what I am saying; so I was just like "What are you doing" with hand gestures really. I was saying "What are you doing; why are you there; can you come out from there; what are you looking at me for". Anyway the person didn't, the person stood there consistently for a good 30 minutes. It was a female officer obviously, but dressed like a guy this lady. So and she had a hair cut like a guy; but I can tell you she is a female. So anyway, as she is looking at me, I am like okay, why are you looking at me then, what do you want to see like. So you can understand that was actually agitating me and provoking me more that I'm being watched. Okay, the flap was covered and someone kept saying "[D87] take the tissue of the flap, we want to know you're okay". I said "Look I'm okay, you guys go, I'm pissed off. I don't want to

talk to no one, just leave me alone for now.” So they kept saying to take of the tissue so they could make sure I was okay. I finally took it off the first time and said “Look, I’m okay. Can you go now? Thank you”. Then I covered it again. The person behind kept looking, looking, looking, looking; so to an extent I started getting very frustrated; and then I started asking if I could get some water and some food, please can I get water and food. So I kept asking for water and food, water and food, water and food and everyone ignored me. I said “Look are you going to deny me of food and water; do you realise that that is a Human Rights breach. You cannot deny me of food and water”. So I kept protesting on just the fact that I wanted to eat and drink, nothing to do with what they had already done. I just kept asking for that. Clearly no one had those intentions. (D87 confirmed that they were totally ignoring him; no one explained why he could not have any food or water). Like I said I was getting humiliated, someone was more concerned about writing something that they cannot hear, about what I may be doing within the room. So that was actually really frustrating me; and then I kept thinking I just wanted water and food, and for them to leave me alone, so I could just sit back and mind my own business.

Anyway as I was saying that I was getting frustrated; so I’m talking this was nearly about two and a half hours after the first incident, and no one had said anything. Although actually a guy called Michael, who I have a good rapport with, came, who I know to sometimes be a negotiator. He said (D87 what is happening? I said “Michael where have you been. Where was you when the guys came and attacked me”. So I was kind of expressing myself towards Michael, and he was telling me to calm down. I said “Michael, please all I need is water and food, can you please get me water and food because I am hungry, and then everybody can just leave me alone for now please. He said he could not promise that he could give me food now. I said what are you telling me that you are going to deny me of food? I said I need water and food. He said it was the way they could not open my door now because of what had happened earlier. I said what happened, nothing,. I got attacked and I got thrown in here, I’ve not punched no body, I’ve not kicked no body, can I just get some food and water. I said trust me Michael, you know you can trust me because I don’t have no problem with you. I may have problems with the rest of them but you personally can you bring me water and food please because I am going to faint. He said he could not promise me anything, but he would come back in about an hour. I said look, I’m very hungry, I need water now, I’m dry, can I have water and food please.

Michael had stormed off and left me there for one and a half hours. He did not come back with no oh I’m going to get you food or water; so Miss honestly between me and you, I was so frustrated that I actually started thinking that I was going to hurt myself. So the sheet that was in the room, I took it, the bed sheet and put it around my neck, not in a way that I was tying my neck or anything, just for attention. I did it purely for attention, so that the door could open and I could get food. So this was my protest. So I put the sheet around my neck; and the woman that was behind now started saying, obviously radioed in that I had put something around my neck and all that kind of stuff. So I was doing this just for attention, not to kill myself, or hurt myself.

Because I thought if I put something around my neck, maybe that will force them to open the door and give me some attention. Ask me what do I need, to give me food and water. But that was not the case Miss.

So as I had something around my neck, I was pretending like I was trying to strangle myself, which she could see, the person outside, someone trying to strangle himself. Now between me and you, the honest truth, in trying to do that, so the right thing they would have done, if someone was trying to kill themselves, was to quickly open the door to avoid me killing myself. So when I done that for a good 5-10 minutes, I went completely silent, without talking; and I was making the sounds as though I was hurting myself (choking noises); so they could hear me. A couple of ladies that worked in the Echo Wing, me and them get on alright, and they were very troubled. They kept saying "[D87] please don't do anything silly; don't hurt yourself [D87] we are concerned about you". So I went completely silent. I didn't talk; so in pretence that I had hurt myself, I just leaned towards the window, without moving, for a good one hour and a bit Miss. I was just there with my head down; so the person outside could see that there was no movement at all; I was not talking, as they were talking from the door. Clearly the flap was covered, but the person from the back could see where I was positioned in the room, that I was not a threat to anyone coming; if anything I was more vulnerable. I may have hurt myself, or I may have done something stupid to myself; that's the observation that they could report back to the people at the front that did not know what was going on. So a couple of other officers came around the back, not just the one lady that was there, to see that there was no movement at all. So from observation my eyes were opened slightly to see what was going on; I could see there was 3-4 people there, looking at me; and then I kept silent for a very long time, a good one hour without talking. This was completely chilling.

Now as I stayed there, one and a half hours. Like I said I wasn't moving, I just stayed in the same position, just waiting for the door to open. ([D87] confirmed that he still not did not have a watch during this time; but he was sure that he had the timings correct because by the time he got his phone back, he was shocked to note that it was already 21:30 hours to 22:00 hours sort of time). I was stationed there for a good hour plus, motionless, just holding my head onto the windowpane, resting. I was motionless, so they could not tell from outside if I was breathing because of the way I was positioned. All they could tell was that I was motionless; I was not moving at all; and people outside the door were saying "[D87] please can you say something, please we are concerned; can you tell is what is going on; are you okay?" But clearly the people behind the window could see that I was motionless. It took them over an hour, in my surprise and my demise.

When that door opened Miss you could not believe what happened. There was 13 geared up officers, with helmets and shields, running up to me, with the command of someone who is behind the window, who could see that I was no threat to nobody, because I was not moving. Okay. So I was not moving at all. People were calling me and I was not responding at all; so there was nothing to fear. Clearly in the room there was nothing that posed a

threat to anyone that was going to come to me, because in the block there is nothing there. So, as I was motionless with my head on there, with my eyes slightly open towards the door, because the people behind be cannot see what my eyes are doing. So my eyes were slightly open, just in case, to see what action or anything would happen if someone opened the door. So as soon as that door opened there was 13 heavy guys with helmets, about 4-5 shields, and also I am going to let you know that the room they put me in was actually way bigger than the normal rooms in the CSU; it was quite massive and could contain at least 13 people or even 20 people. It was proper spacious; double the size of the normal rooms that people normally stay in. So you can understand now.

So comparing it to how there was a couple of people that ran into my room initially in Echo Wing, this was a much bigger room, so I saw a bombshell of people running up towards me that was vulnerable, lying motionless on the window. They ran up to me, and then I goes "What are you doing" and they still ran up to me, and hit me with the shield. Now this time now you can understand that I was not even prepared, I didn't even expect an attack Miss. I was just lying and all I saw was people coming at me, so I put my hands around my head; this time I am now trying to defend my life. I was getting proper attacked. There was no provocation, no abuse, no reason for someone that was vulnerable, people could see me from outside the window that I was just stationed, not moving. .

So now that they have attacked me; I'm asking "What are you doing", one because there were quite a lot of people, they were trying to take off my trainers, they took off my trainers. They came in with sort of like pliers, a sharp cutter to cut what they thought was a ligament around my neck which was a bed sheet. But like I said the bed sheet was just around my neck like a scarf. From outside they could clearly see that it was just around my neck like a scarf; it was not tight around my neck, I wore it like a scarf. Maybe from outside they could not see; obviously I was pretending like I was using it initially in the early hours like I was hurting myself with it; but after 5 minutes I went motionless for over an hour Miss. So when they ran in, for sure the reason I was doing that was so they could open the door so I could get some food and whatever could have been sorted out. But it was the contrary, they ran in the second time and attacked me again when I was vulnerable, when I was meant to be dead. I was disappointed; I could not believe their actions.

So when I saw that I did not see no camera, then I started screaming "Where is the camera, where is the camera" and then an officer brought a body worn camera, raised it up; and clearly I could see that it was not on. So I said the camera is not on, where is the camera. He just went on like he never knew what I was saying. Then they were saying "Oh take off his shoes; take his mattress", so someone had like a cutter to pretend to cut something that was not tied around my neck anyway. Then they took the bed sheets, they took the pillows, they took the mattress; they took anything, all the clothes, anything that was like a material rag in the room; and as they done that they said "Stay where you are, don't move, don't move". I was not attacking anyone; I said I am not attacking you, why are you doing this; what are you

doing; are you mad; what are you guys doing'; have you lost your mind; all I was asking for was food and water, and all you are giving me is an attack, for food and water. You have not even brought food and water and you have come to attack me again".

So they all ran back, retreated one after the other. The officer that commanded the attack now said "Okay, D87 don't do anything stupid". I said "Was I doing something stupid in the first place. I was here motionless and you guys come to attack me". Do you understand. I said "This is chilling, this is unbelievable that people can behave this way. Instead of calling a doctor or a nurse to come and see someone who you think is killing themselves, you've called officers to put on gear to attack me. Shame on you". So when they retreated I was still sitting on the bench Miss. They had taken off my trainers, I didn't kick out; they took my mattress, the pillow case, the bed sheets, literally skinned the room with nothing.

So they have all left the room now, so I see the doctor because I am very angry now, very upset. I went by the side of the door and said "You guys are so evil; I wish all off you die of cancer". I became very volatile, I was very upset; I was saying so many things from my mouth, and this is the honest truth. I don't lie; you can imagine how anybody else would have reacted to that action. Then I started saying "Look all I asked you for was some food and water, you denied me of my right to have food and water, and all you brought was violence; shame on you guys, you are a disgrace; how can you do something like that to someone that is supposed to be dead. You are attacking me; I am supposed to have killed myself, and you have come to attack my dead body".

So obviously I said quite a lot of things from my mouth; I will not lie. But you can understand Miss why I said them. I was shouting; I lost my voice; I said everything I could say in this world. I probably can't even remember certain things I said. I was very, very upset. I started crying Miss; I've not cried in 25 years. I started crying. I was so humiliated; I was crying. I saw all of them when they changed their gear; there was about 14 white men. So my view from what I saw from the side of the door, was 14 guys, with tattoos all over their bodies and all sorts. So I said "You guys are the Ku Klux Klan"; I said "This is how you kill people; so your intention is to murder me. That is all you lot are doing; I wish you dead. I wish you all die of cancer." I'm saying this because that is what I said; all I had was my mouth, I felt helpless; I felt vulnerable and useless Miss. I felt completely humiliated as a human being.

To add to that, everything I have said, after when they changed their gear, I walked away. Can you believe from 17:00 hours to the time all of them left work; they are meant to close at 21:00 hours. So all of those officers that were might of this, all of them had left work and there was no consideration given to me having water or food. They had left one person on my door, as I was on a constant watch; I still had the flap covered, so the person had to go around the window to observe my actions.'

After a little while I took out the tissue that was on the flap; when I took it off I was now exhausted completely; with no water and no food. My voice was gone; I was completely finished. I had no mattress to lie down on so I was sitting on the table. I was tired, out of breath, just completely gone. (Mrs Shipp asked if he had asked for food and water again by this point; and [D87] [D87] said he had, consistently). After all the wrestling and everything, all I wanted was water; so that you can understand. All the people who I had asked for this had left, cold heartedly, without giving me water or food. So, even talking about it, I feel emotional Miss, do you understand.

So now obviously, there was someone on the constant watch because of me allegedly attempting to kill myself; so there was someone on the flap. I said "Miss can you get me water or food please; I'm dying". No-one responded. What they were doing is writing everything I am asking them, just writing; because on a constant watch they are supposed to write whatever you say. All I said was that I wanted food and water please, I'm dying I need food and water. "Oh we can't do anything, we have to ask the Manager". Miss between me, you and God, do you know what time I got food, and not even the food they are meant to give me; what I got was the bread from my room, and tea, and my water. So my bread and cheese that was in the room where I was moved from Echo Wing, to the block. Do you know what time they brought that for me? It was 23:45 hours in the night.

So we are talking from 17:00 hours to 23:45 hours, nearly 12:00 hours; and the kind white shirt officer (that came on around 22:00 – 22:30 hours) that brought it to me, me and him did not get on so well; he was in shock to see me back there, because he saw me on the night shift preciously before that date. So he was in shock to see me back at the CSU because he had seen me on the Echo Wing the night before. He said "[D87] what is going on" and I said you can't believe it; I was drained completely. So he used his authority to open the door with confidence that I would not do anything to him. When he opened the door he said "[D87] what's wrong"; and then I started crying again. I said "Can you believe what they have done to me; they have left me no food, no water, no mattress" He said "What is going on?" He was so upset; he said just let me quickly run and find out what is happening. He ran off trying to make some phone calls to see why I hadn't got a mattress, no food, no water. Within say a reasonable 10-15 minutes, he got the junior staff, that I am also on good terms with; so all of them was a bit concerned with what I told them had happened earlier.

One of them that was very, very good, he always listens to me (white male, 20-30); me and him we talk about various things, cars you know, and other things, we're both into cars. So when he saw me in that position, he said "Don't worry [D87] I'm going to go to your room get your phone, get your glasses, get your water, and get you some bread and cheese, regardless of what anybody says". So he had used his own authority, he was a junior officer; he went to my room and got my stuff. He was disgusted that someone had done that to me. He opened the door and gave them to me, at around 23:00 hours. This was before the Manager came back; so the Manager had gone to make enquiries to do with why there was no mattress in my room and

all of that; obviously I have to have a mattress, or else how am I supposed to sleep. So by the time he came back, he told me he could not get hold of anybody, so I'm going to give you back your mattress, a bed sheet and everything, I don't care what anyone says. So they were actually taking the authority in their own hands and gave me back all the things that are my basic Human Rights to have regardless of anything; and I applauded them for that, and said thank you very much. I said you guys know me, and you know that I'm not here to fight anyway of you or abuse anyone of you. They said "Look [D87], we know you so well, whatever has happened could not have been your fault". These were the words of other officers, against their own.

Obviously I was on a constant watch, and what happens on a constant watch, every hour someone else takes over. Coincidentally everybody that took over the night was staff that I was on good terms with; so I had to keep telling the stories to another person, all throughout the whole night Miss. I was telling the story of what had happened. In fact, my door was now opened, so if I was deemed as a threat to anybody they would not have opened my door. They opened the door, they were talking to me, they gave me cigarettes, roll ups whatever; even female officers that I was on good terms with, did the same thing. I could not give you all their names. (Mrs Shipp said because they were filling in his observation sheet, the officers could be identified from that, if required).

To be honest with you, even though they said that I was on four people unlock, they did not care about that; my door was open all night Miss, between me and you, because of what had happened to me; they were so emotional about everything. They kept asking me if I needed anything.'

Mrs Shipp stopped [D87] and said that she was really confident that she had everything that had happened during the second incident from his perspective; but what she still needed them to do before they finished, was for him to have the opportunity to provide his response to what the officers had reported had happened during that incident.

Summary of Questions & Answers – Incident 2

Mrs Shipp said it was reported that following the first incident and before this second one another Manager, in a white shirt, and then a DCO Manager (though she was not sure what the difference was) spent some time speaking to him and building up a rapport with him to calm him down. She asked if he could recall who they were? [D87] said one was Michael, and the other one was a younger fellow, but he did not know his name.

Mrs Shipp said in his complaint he wrote, and he had explained today that he had closed the flap of his cell door, using tissue and then he remained silent. Mrs Shipp said she was happy that he had already explained why he did that and it was because he wanted food and water, so he wanted them to open the door. He said they were ignoring him, so he went quiet to get them to open the door.

[D87] said he was aware that once he was in the CSU constant observations were made by staff, whether that be from inside the CSU or outside the window.

Mrs Shipp asked if [D87] if it was explained to him at any point why the officers needed to keep a constant observation of him. [D87] said no. Mrs Shipp said from her understanding she thought it was so that they could be assured that he was okay, and that he was not doing anything to hurt himself. She said if he had covered flap then that would have prevented them from looking in to check he was okay. [D87] said yes, and that was what he was trying to say; if everyone that went to the block was treated like that, then it is like they are being given a VIP treatment. He questioned what was so special about him that meant they had to be watching what he was doing. He agreed with Mrs Shipp when she summarised that he was unhappy being watched, when he did not feel that he had given them any cause to watch him. He said he felt upset that they were watching him, hence he blocked the flap so they could not watch him.

Mrs Shipp asked at what point did he let the staff know he intended to take his own life, and was it when he placed the bed sheet around his neck. [D87] [D87] said it was an hour and a bit later when he kept asking for food. He said at no point did he tell anyone that he wanted to hurt himself.

Mrs Shipp asked how he knew that Healthcare were informed. [D87] said when they came to attack him he saw someone that looked like a mental health doctor; and instead of him going to check him, he was attacked. He said the doctor was on the side line watching them attack him. He said after the second attack, no doctor or nurse came to see him, and no-one cared.

Mrs Shipp said it was reported that at 19:00 hours a DCM (a Manager) was informed that [D87] had stated he wanted to kill himself and that he had ripped up a bed sheet and placed it around his neck and covered the observation panel. She said he had already explained why he did that and what his intentions were behind it. She said [D87] had said that it then took about an hour and a half for the officers then to go back to. She asked if it was during that time that he remained motionless and wanted everyone to think that he may have hurt himself. [D87] said absolutely.

Mrs Shipp said as a result of his actions, a second team of officers were assembled and once ready in their PPE and fully briefed, the Manager attempted to engage with him and asked him to remove the cover he had placed on the observation panel. She said that [D87] had already said that several times someone had asked him to remove the tissue from the panel. [D87] agreed.

Mrs Shipp said that the Manager was then informed by a member of staff who could see him, which she presumed this was a the member of staff that was outside the window, that he was now lay on the table. She said the Manager asked one final time to get a response so that the issue could be resolved. Mrs Shipp asked if [D87] had ignored the Manager because he was still

waiting for his food and water. [D87] said absolutely; he said he had asked to be brought food and water for over an hour and no one was responding.

Mrs Shipp read at approximately 19:45 hours the Manager opened [D87] door and instructed the team to place the shield over him and shouted for him to comply with all instructions. He reported that [D87] had gone to sit up but the staff prevented him from doing so due to the shield and approved techniques. [D87] said he did attempt to sit up and he asked them what they were doing repeatedly. He said they literally ran in, with full force.

Mrs Shipp said it was reported that the Manager spoke with him again and tried to explain why the officers were there and what they were doing. She asked what he had understood from that. [D87] said he understood it to be an abuse of power and authority; and humiliation on top of humiliation. Mrs Shipp asked again if the Manager had tried to explain what they were doing and why they were there. He said he did not say anything that he could recall. [D87] said again that he remembered asking where the camera was. He said the attack was unreasonable and unnecessary. Mrs Shipp said she understood that was from his perspective, but all she needed to know now and understand was what he was alleging the officers had done. She said so far, he had told her that they had attacked him but he had not told her what they did. She asked if anybody had physically touched.

[D87] said they attacked him. Mrs Shipp asked him to describe how the attack happened. [D87] said an attack was obviously when they were running after someone with shields, it is an attack. When asked again what they actually did; [D87] said they hit him with it because there was more than one shield; and covered all the corners where he was, and pressed it on him. He said there were 13 men; he said they went and chose the biggest guys. He said he did not remember their faces; but he knew Sean and Aaron were not there again.

Mrs Shipp asked [D87] if he thought he had offered any resistance or struggled against the officers. He said he couldn't as there were too many people. He said he was fearful and shocked; he said it was not something he expected. He said it was disgraceful because he did not know how someone could make a decision to attack someone that is motionless.

Mrs Shipp said from her understanding of what she had read regarding their actions, they had entered the room, like he has said, on mass, used their shields to prevent him from moving, and their primary concern was to remove the bed sheet from around his neck that they believed he had been trying to kill himself with. She said the bed sheet should have been cut from around his neck as one of the first things they did as soon as they felt able to do it. She asked if that happened. [D87] said yes; he said it was cut off by someone in the gear, not a Manager.

Mrs Shipp said that they had cut the bed sheet from around his neck, and then appeared to have gathered up anything else in the room that they perceived that he could potentially use as another object to hurt himself with,

and then left the room. Mrs Shipp asked if anyone had spoken to him. [D87] [D87] said not at all.

When asked how long this took, [D87] said it lasted for 3-4 minutes; and then they literally all left the room and closed the door.

Mrs Shipp asked if during that time the officers were holding him down with the shields. [D87] said yes, on the table, they were pressing him down with it. He said they beat him and attacked him with the shields from all over the place. Mrs Shipp said it was really important that she understood what [D87] [D87] meant by that; she asked if he was very still during that time, and they had charged in with the shields. [D87] said basically what he thought was if he was motionless, not saying anything, and someone comes into a room; they may have been fearful that he might do something with his hands or his leg, He said when they opened the door they could have looked at him first and asked if he was alright, not attack him with the shields. He said if they had spoken to him to check he was okay, they could have gradually walked towards him; but instead they attacked him when he was motionless.

Mrs Shipp said that was what she needed to understand. She said she understood what he was saying they should have done, but what she wanted to have a clear picture of, was exactly what they did do. She said they have entered the room; [D87] said they attacked him. Mrs Shipp said he could not keep using the word 'attack', she needed to understand exactly what he meant by 'attack'. [D87] said an attack was when you come to someone instead of you negotiating with them, or sorting out an issue, you run up to them and bang them with something. He said that was an attack and that was what they did to him.

He said when they came the first time, it was different from the second time; he said the second time they opened the door and ran straight up to him, and banged him with the shields; one from the top, one from the side; he said it was crazy, unbelievable. He said the second attack was worse than the first attack.

Mrs Shipp asked if [D87] had reacted at all to the second incident. [D87] said he couldn't, he wasn't expecting it; he said it was shameful. He questioned again why if someone was not moving was he not spoken to by a doctor or a nurse, as opposed to officers coming at him with shields. He said he had no weapon in the room, so the shields were not justifiable from any angle.

Mrs Shipp wanted [D87] to confirm that at no point did he struggle or resist or attempt to push any of the shields away from him. [D87] said no, not at all; he said he did not even expect it, so how could he have resisted.

[D87] said he was already in the CSU, so force was used to take him there, then they used force in the CSU to come and neck off something from his neck. He said he must be a silverback gorilla that is completely animalistic.

Mrs Shipp said what he had already said was that once the officers left the room, he did stand up and he was verbally abusive or aggressive towards the door. [D87] said nothing. Mrs Shipp said he had already said he was shouting at them once they had left the room, and that he had said some horrible things of which he could not remember. [D87] said yes, he said so many things because it was despicable; he could not believe that they were such cowards, so he said that was what he was calling them cowards. He said how could they be so fearful of him, that even when he was dying, they ran up to him with shields.

Mrs Shipp said that one of the Managers had reported that [D87] had said he would hunt him and his family down and murder them. She asked if he had said that. [D87] said he did not think he had said that; and that they would be saying all different kinds of things to cover themselves.

Mrs Shipp said in fairness if he was as upset as he said he was, and outraged by what had happened, then he may not remember what he said. [D87] [D87] said he did not say anything about killing anyone.

Mrs Shipp asked if he had referred to the Manager as a 'white bastard'. He said he called them the Ku Klux Klan, and that they were all racist; but he did not say 'white bastard' which was a racist comment. He said he did not make any racial comments; he said he had said that he wished they would all die of cancer. He said he told Michelle Brown he had said that when she spoke to him.

Mrs Shipp said that it was also reported that once all the officers had left he continued to make threats towards the officer that was observing him for his own safety. Whilst being abusive he repeatedly exposed his genitalia at her, whilst shaking it; and he exposed his backside on two occasions. [D87] said that was bullshit; it was rubbish. He said who ever had said that was a liar.

Mrs Shipp said it was also suggested he would track the officer down and simulated that he was going to shoot the officer in the head. [D87] questioned who had said that, but Mrs Shipp did not know, other than it was a female officer, whom she believed was observing through the door as opposed to the window. [D87] said he did not say that.

Mrs Shipp said the same officer had also said that when she was relieved by another officer as she walked away, he called her a 'fucking white bitch' and 'a lesbian'. When asked if there was any truth in that, [D87] said no. He said they were going to say everything, and say he said everything. Mrs Shipp questioned why he thought that and why he thought they were making those things up about him. [D87] said obviously when someone does something bad, they cover it up; and this was a cover up, He said instead of dealing with the actual actions that created a problem that was no need for it to have come. He said they created it, and if they did not do that would that have happened.

Mrs Shipp said in the same breath the staff were saying that he had made threats towards them, and he was saying he had not. She asked if he believed it was acceptable, or not, to make threats towards staff and treat them in that manner. [D87] said of course it is not acceptable, but like he had already said, in his defence, in Court they could say it was unlawful for him to do that, so in lawfulness the way, in his defence, the way he was treated, all he had was his mouth. He said he did not have any strength.

Mrs Shipp said that to her says that he has used his mouth in a threatening way because that was all he had to use. So she asked could he have made some of the threats towards the officers and just not remembered the detail. [D87] said no he did not make threats but he cursed and he abused, but he did not threaten. He said they were two different things. He said that certain things he said maybe he may not have remembered, but it was under the duress of abuse.

Mrs Shipp moved on to discuss what injuries [D87] had received, if any, as a result of the second incident. [D87] said his face was injured because they banged him with the shield on his face. He said his whole body was hurt; his head, his shoulders, his neck, his legs.

Mrs Shipp asked if he was offered any medical attention at that time. [D87] said zero; he was not even given food let alone medicals.

Mrs Shipp asked at what point he had first seen a doctor or a nurse. [D87] said it was 5 days later; and a doctor went into his room in the CSU. He said the doctor said because of what he had read about him he had too much fear to go and see him, and he was surprised that he had gone and was sitting down with a reasonable man. [D87] said there was a nurse too.

Mrs Shipp asked what injuries [D87] complained about at that time. He said he complained about the pains that he felt all over his body, and basically the pains and the graze and all the rest of it. He said the doctor said it would be normal because of the force used. He said he should have been given a pain killer or something like that, but to date he had not even been given one pain killer. He said he had asked for one on several occasions.

Mrs Shipp said as she had stated earlier she was yet to receive his medical records, however she did have a report completed by the Healthcare nurse in attendance during both incidents. She said for incident 2, the nurse reported that no physical marks were caused by any officers. When asked for his response, [D87] said it was a lie. He said it was a lie because no one literally went to see him; as he had already said because they were fearful to do so because of the reports.

Mrs Shipp asked if the Nurse had ever observed him through the observational panel. [D87] said no.

Mrs Shipp said as [D87] had already said she had requested the video footage from this incident, so she will wait to see what that shows her. She

said upon receipt she would review it and make a summary note of what she witnessed. She asked if [D87] expected the video footage to show her anything other than what he had told her today. He said it would show her worse the actions of the officers.

Mrs Shipp said finally with regards to the second incident did he have anything else to add, or anything that he thought they had missed. [D87] said he would wish for justice; he would wish/hope that this did not repeat itself with somebody else. He said if he was not strong the way he was, he could have been dead. He said there was no cause for him to be in situation where he would be attacked like that. He said it was not a nice thing; it was not why he was in the Detention Centre.

Mrs Shipp said that bar viewing the video footage, she had everything she needed; and she would go on to speak to the officers involved, as she saw necessary.

When asked [D87] confirmed he did want a copy of the interview summary.

Mrs Shipp explained what happened next; including that she would write to [D87] at the end of the investigation detailing her findings.

With regards to his address should he have left the Detention Centre, [D87] [D87] advised it was on the Home Officer system ([D87] DPA [D87] DPA).

Mrs Shipp apologised and said she had meant to ask [D87] about what criminal action he was talking, as referred to in his complaint. [D87] advised that he was involved with a charity organisation who were concerned by the number of days he had been detained in the CSU, without due cause. Mrs Shipp advised that she could not help with this matter, he would have to speak to staff at the Centre.

The interview was concluded at 12:31 hours. Mrs Shipp thanked [D87] for his time.