

For Official Use Only	
Unique Reference Number:	Case Owner Team:
Date Complaint Received: 29/06/17.	CCL2.

Family Name: D87	First Name(s): D87
Date of Birth: DPA	Nationality: Nigerian.
CID Reference Number: HO Reference Number: NOMIS Number: Post Ref 999023	Current Location (IRC or STHF name, other): Brook House (IRC)
Location where the incident you are referring to in your complaint occurred (IRC, STHF, other): D wing Court Yard.	
Contact details – email address and mobile telephone number: DPA	

Have you previously spoken to anyone about your complaint? Yes ☒ No ☐

If 'Yes', to whom did you speak? Michael Brown and other staff members.

Is this a complaint about healthcare services or staff? Yes ☐ No ☒

If your complaint is about an incident in which you were injured, the investigating officer may wish to examine your medical records. Do you give permission for the investigating officer to have access to your medical records?

Yes ☐ No ☐

Please provide a telephone number/forwarding address/email address if you wish to receive a reply after you have left detention. Any reply by email will not be encrypted.

24.If your complaint is about healthcare delivered in a detention facility in Scotland or Northern Ireland, details of how to escalate your complaint will be provided with your response.

Other types of complaints

National Health Services (England, Scotland and Northern Ireland)

25.If your complaint is about external medical treatment that you received in a National Health Service facility (England, Scotland and Northern Ireland) and not in detention (for example a hospital) you should contact the Health Care Provider where you attended. If you place such a complaint in the yellow Home Office Immigration Enforcement complaints box this will be forwarded on your behalf to the relevant external health care provider. If the external medical treatment you are complaining about was received in Scotland or Northern Ireland different Ombudsmen are responsible for escalating your complaint to if you are not satisfied with the response. You should be made aware of these in the response to your complaint and are Scottish Public Services Ombudsman and the Northern Ireland Public Services Ombudsman.

The Police

26.If your complaint is regarding the conduct of police officers you should contact the police force responsible for the geographical location of where the incident took place. The Independent Police Complaints Commission website gives details of how to make a complaint. Selecting the appropriate police force will take you directly to the **complaints** section of the force's website <https://www.ipcc.gov.uk/complaints>

Other parts of the Home Office

27.Please note that if your complaint is for another business area of the Home Office we will ensure that your complaint is forwarded to the relevant department to investigate.

Complaints from children

28.We will investigate all complaints submitted by children as seriously as we would a complaint submitted by an adult. Alternative complaint forms are available for children in all facilities where children may be held.

A copy of your complaint and response, unless the complaint is marked as a healthcare complaint, will automatically be shared with the Independent Monitoring Board (IMB) to allow them to monitor the way in which the complaint was handled. If you do not wish the IMB to see a copy of your complaint or response please tick this box: ☒

The submission of a complaint will not affect consideration of your immigration status and will not prevent you from being removed from the United Kingdom, unless it is a complaint of a serious assault and involves a police investigation.

The submission of a complaint will have no influence as to whether or not you will be transferred to another immigration removal centre.

Details of your complaint and what you would like to see done about it:

(Continue on a separate page if necessary) This is about an informal allegation made against me by a member of Staff, in Brook House (IRC). She has reported that I said that I would take a member of Staff hostage. This allegation is false and unfounded. As I have got 3 witnesses who were present, when we were on a conversation with a RAPT Staff. whom I asked if she educated members of Staff about Spice addicts and their behaviour. I added that is important for the Staff to no signs of drug users. for their safety. Because of what I have witness with

Signature:

Date:

PLACE COMPLETED FORM IN THE YELLOW IMMIGRATION ENFORCEMENT COMPLAINTS BOX

P.to

My own eyes.

Unexpectedly this woman from RAPT.
Had now gone to the Security of Brook
house IRC. to Report That I personally
said that I will take a member of
Staff. hostage.

The Duty manager Michael Brown -
who has in the past Segregated me from
association for no Reason, happened to
be the same manager who authorised for
me to be removed from association (Rule 41)
without any evidence of such serious
obligations. at about 17.30 on the 27/06/17
After a review the next day. Michael Brown
again authorises for me to further be removed
from association (Rule 40). Without being told that
there is a collusion, it is obvious that
Michael Brown is out to get me.
Reason best known to her. to get me to settle (D.C.)
she threaten to move
All leaves questions ???

MR

Signature

D87