

**To:** Benson Stephanie (PSU) [DPA]  
**Cc:** Adamson John (Border Force Maritime Command) [DPA]  
**From:** Goulder, Karen  
**Sent:** Thur 06/07/2017 9:32:18 AM  
**Subject:** RE: Official Sensitive [D1747] Complaint

Hi Stephanie,

I will have asked one of my managers to speak with [D71] today.

One of my managers went to see [D1686] yesterday, but he did not want to make a statement, so the managers have made a note as to their discussion.

I have also seen the below email back from our security department regarding the Police visit.

Kind regards

Karen

Karen Goulder  
Administrator  
Gatwick IRCs  
Custodial & Detention Services  
G4S Care and Justice Services (UK) Ltd

Phone: +[DPA]

Email: [DPA]

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**From:** Harris, Kelly  
**Sent:** 06 July 2017 09:23  
**To:** Steve Webb  
**Cc:** Goulder, Karen  
**Subject:** [D1747] Cid 11048398

Steve,

[D1747] requested that the Police were informed of a claimed assault on himself by DCO D Murphy in Healthcare. The Police spoke with him on Tuesday regarding this and following this they requested to view the CCTV. After viewing the footage they came to the conclusion that DCO D Murphy was in no way at fault and was within his rights to openly push [D1747] away as [D1747] entered DCO D Murphys personal space in an aggressive manner. As the CCTV does not support [D1747] version of events and there was no wrong doing by DCO D Murphy the Police have advised this will not be taken any further.

Could you please pass this on to [D1747]

Regards

Kelly Harris  
Security Collator  
Security Intelligence Unit  
Gatwick IRCs

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**From:** Benson Stephanie (PSU) [mailto:[redacted] DPA]  
**Sent:** 06 July 2017 10:10  
**To:** Goulder, Karen  
**Cc:** Adamson John (Border Force Maritime Command)  
**Subject:** RE: Official Sensitive - [redacted] D1747 Complaint

Hi Karen,

Thank you for the information below.

Upon reviewing the evidence; can we please request some additional information as follows:

- Witness statement from detainee [redacted] D71 HO Ref: H1252025
- CCTV from outside the medical room

If you have any questions; please do not hesitate to contact me.

Kind regards

**Stephanie Benson** | Assistant Investigating Officer | Professional Standards Unit – Operational Support  
Security, Science & Innovation Directorate  
Part-time working pattern Wednesday to Friday

**Home Office**, Block C, 3<sup>rd</sup> floor, Soapworks, Ordsall Lane, Salford, M5 3LZ  
T: [redacted] DPA

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**From:** Goulder, Karen [mailto:[redacted] DPA]  
**Sent:** 05 July 2017 13:25  
**To:** Benson Stephanie (PSU)  
**Cc:** Adamson John (Border Force Maritime Command)  
**Subject:** FW: Official Sensitive - [redacted] D1747 Complaint

Hi Stephanie,

Please find attached the Incident Report, with statements from DCO Derek Murphy, DCO Chris Brown, DCO Roxanna Mayne.

I have checked and [redacted] D1771 left the centre for a flight on the 27<sup>th</sup> June and I have asked for [redacted] D1686 to fill in a statement request, which I will send onto you as soon as I receive it back.

I have also asked for the CCTV which I will send as soon as I get it back.

Kind regards

Karen

Karen Goulder  
Administrator  
Gatwick IRCs  
Custodial & Detention Services  
G4S Care and Justice Services (UK) Ltd

Phone: [redacted] DPA  
Email: [redacted] DPA

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**From:** Daniel Robinson  
**Sent:** 04 July 2017 12:15  
**To:** Goulder, Karen; Dance-Jones, Carrie  
**Cc:** Haughton, Dan; Brown, Michelle  
**Subject:** RE: Official Sensitive - **D1747** Complaint

Good afternoon Karen,  
Please see attached IR & UOF for the below PSU Complaint. The IR has statements from staff present. CCTV will follow.

Regards

Dan

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**From:** Goulder, Karen  
**Sent:** 03 July 2017 16:30  
**To:** Dance-Jones, Carrie; Daniel Robinson  
**Cc:** Haughton, Dan; Brown, Michelle  
**Subject:** FW: Official Sensitive - **D1747** Complaint  
**Importance:** High

Hi Caz and Dan,

Please can you assist with this PSU request?

Many thanks

Kaz

Karen Goulder  
Administrator  
Gatwick IRCs  
Custodial & Detention Services  
G4S Care and Justice Services (UK) Ltd

Phone: **DPA**

Email: **DPA**

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**From:** Benson Stephanie (PSU) [<mailto:stephenie.benson@g4s.com>] **DPA**  
**Sent:** 30 June 2017 08:49



**To:** Goulder, Karen  
**Cc:** Adamson John (Border Force Maritime Command)  
**Subject:** Official Sensitive - **D1747**

Good Morning Karen,

The Professional Standards Unit are investigating a complaint made **D1747**, a copy of the complaint is attached.

**D1747** has alleged assault by a DCO at Brook House IRC on 20 June 2017 at around 8:20am in the room where the medicines are dispensed.

The Investigating Officer is Nick Adamson (copied into this email), please can you include him in all responses.

To help us with our investigation, please could you provide the following:

- CCTV from just before **D1747** entered the room until after he leaves the room.
- Any Use of Force reports
- Any Incident reports
- Details of the staff involved / on duty
- **D1747** states he spoke to wing manager 'Hailey' following the incident; can you please provide Hailey's full details.
- **D1747** has provided names of witnesses to the alleged incident. Please can you request witness statements from the following people.
- Officer Kristian Brown
- **D1771** (detainee)
- **D1686** (detainee)

If you have any questions; please do not hesitate to contact me.

Kind regards

**Stephanie Benson** | Assistant Investigating Officer | Professional Standards Unit – Operational Support  
Security, Science & Innovation Directorate  
Part-time working pattern Wednesday to Friday

**Home Office**, Block C, 3<sup>rd</sup> floor, Soapworks, Ordsall Lane, Salford, M5 3LZ

T: **DPA**

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