

Date:	6 <sup>th</sup> September 2017
Meeting Commenced:	11:15 HRS
Meeting Concluded:	13:09 HRS
Location:	Broom House ILC.
Employee:	CHARLES FRANCIS
Representative:	NONE.
Interviewers:	PETER SMITH
HR Representative:	DAN TONKIN
	NONE.

*Terms of Reference shown and acknowledged*

Mr Charles Francis ATTENDED Broom House ILC AT 11:15 HOURS ON WEDNESDAY 6<sup>th</sup> SEPTEMBER TO BE INTERVIEWED IN UNI WITH G4S POLICY AND PROCEDURE REGARDING INVESTIGATIONS FOLLOWING CONCERN AND ISSUES RAISED FROM BBC PANORAMA RESEARCH.

Interview commenced AT 11:15 Hours and Mr Francis was interviewed by THE INVESTIGATION INTERVIEWERS Mr Peter Smith, DIRECTOR HMP RYD HILL AND G4S INVESTIGATOR AND SENIOR OPERATIONAL MANAGER DAN TONKIN HMP YOI PARK, INVESTIGATION OFFICER.

Mr Francis was NOT ACCCOMPANIED BY A TRADE UNION REPRESENTATIVE OR WORK PLACE COLLEAGUE AND STATED I AM HERE TO HOLD.

11:18 Terms of reference issued to Mr Francis to read  
by Dan Tonkin (DT)

Formal interview completed DT & PS

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Signed:

**Signature**

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to continually be there shadow staff perhaps time and time again.

PS When did you complete your ITC and today would you say you are up to date

CF I would say so, my yearly reviews are coming up.  
Last review was around June/July

PS Yearly review?

CF So back in does room and cover ITC stuff and go through anything that's changed  
I am ACDT assessor to which I was asked to do  
I have had to assess a few and sometimes can be only one or a weekend and have maybe 4-5 to do

With assessing you have to get it right because you have someones life in your hands, you get wrong and they take their life I've read

I work closely as well with healthcare and learnt a lot from them.

PS You received the letter from BBC

CF from Ben Sanders not BBC

PS Did you watch it

CF Yes

PS BBC mention 3 species/key concerns  
first two relate to incident 25 April do you recall it?

CF Yes came thinking who was on E wing  
Remember during Xmas was there a prison officer I think

PS Who's like?

CF Hes oh, he would not be my choice for E wing

PS Why, that?

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CF- He come for us I think we don't cross very often due to the shift. Only with a few time with him my opinion is he is a bit brash for there. Maybe because Jan too soft.

I started the shift to think your words were true he was a cry baby down the end

D1527

I assessed him when he come in. As the day progressed had come in and they were like copy cat with each other. The one - 8 was more attention seeking than self harm.

PS Are notes made?

CF When on a constant everything is recorded by not every 15 minutes

You said he was a cry baby, he was emotional. Jan I did his review, recommended him to be seen by PMD.

Stated he missed his family and kids and could not go back home. Throughout the morning he had been sitting out the room - or was is not type thing.

He didn't get out breaks that day due to short staff.

We had to go in a couple of times because he ligatured and then settle him down.

PS Did you agree with Jan's assessment?

CF. Would not say I agree I knew it would be a hard day because he was needy and you get spare staff deployed down there.

About 5 now somebody shouted took him was Jan can remember. He was in the toilet ligatured. We went and dragged him out. He had his hands holding the ligature and had to pull him out the toilet.

Jan had to get my fish knife to help cut the ligature off. The next thing I know we hear them and everybody was at the door. Somebodys must of called response.

Later tent saying he was okay and

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screaming, I ~~try~~ to told him we had enough of how he can't keep messy about so I told him to man up - I use that phrase a lot man up.

He just then tried to self strangle with his hands.

I had been down the CSU and was on the way back and he was doing it again so I was like not a gain come on man up

PS What was the incident?

CF He had tried to self strangle.

PS Where were you.

CF I was on my way back from CSU

PS Did you go in the cell

CF I was at the door.

PS What could you see

CF He was on the bed. Van was in the room in the middle. The constable officer was at the side, there was nobody holding him or anything

PS There was no restraint?

CF Noo - The only I have is he was restrained. It was when we pulled him out the toilet so in your eyes he wasn't restrained he had to pull him out to get the hygiene off him

PJ ~~Can~~ what I know true was this incident, with **D1527** were you present for both?

CF I wasn't I was on the way back CSU It was like on no not again I don't recall going into the cell that's where I made a statement which was like not again come on man up.

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PS At 1942 - DCO Tully looks at Pascali makes  
notion to send the tech and walks away  
What is that about

CF I don't know. It was 1934 the we will have  
just fed them. I am sure the first was  
at 1700 perhaps we had them back to fight  
if the nurse was there then you called  
Healthcare down but not necessarily at first  
response  
The signs called <sup>making</sup> ~~straining~~ of what it was.

PS We will look at the Panorama footage.

Panorama footage shown to Charlie Francis 1220HHS

PS Do you remember any of this?

CF That was around 1700 time. If anything I hope  
had of an arm to stop him strangling himself

PS Did you have an arm?

CF I may of done and being on his right arm.

PS What we can see in Pascali on his head  
you on his right arm and Cullen Tully on his  
left arm  
Would you describe this as anything other  
than restraint

CF ~~or~~ Well trying to stop him self harming himself.  
Yes it is restraint to stop him.

Diagram confirms position of staff.

(Footage continued)

PS Do you remember this (footage of choking)?  
Did you hear that? (referring to footage)

CF Yes

PS You are in that restraint an arms length away  
and present

"Are you a man or a woman" are they  
your comments

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CC By the sound of it yes. Why I said I don't know. We tried to get him to relax. I initiated the recovery position.

PS Why did we need the recovery position?

CC Any one who self harms we put in the recovery position so we can eat the room.  
(Paranoia reshow)

CC That's my words but not meant the way i which it is portrayed - He may have been upset it way of bringing him back to reality

PS You are present when a person states what was said about putting him to sleep and this restricts his air way  
Did you do anything to stop that

CC I understand Jan this is what I am referring to from earlier. say they are bullish in their behaviours.

PS You are well trained and recently retrained  
Where does it say that can be done

CC Because it could be classed as illegal

PS See you concerned?

CC I was concerned Jan went too far. I should of gone and reported it

PS Why didn't you?

CC I don't know I haven't got an answer.  
You see it now my judgement call was right they shouldn't be in CSU.

PS You self is classed in a restraint you were concerned about what you did  
Did you complete a use of force report?

CC No I don't know why. I don't know why,  
You trying to get your head around it and  
you question should I or should I not

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tens a lot to get your head around

PS. You are experienced officer involved - a serious incident at field to complete paperwork, report what you said. Had picked for that area and the comments you make can you explain.

CF Probably in relation to try and get him out of his hysteria. I saw him the next day he was fine.

Perhaps I didn't repeat it to save Tom. I was aware we would get called up.

I don't know why I did repeat it

Callum went away shocked, perhaps I do. I'm not sure, Tom, goes out of order.

I am linked to it because of my presence and my comments.

PS You are an ACDT assessor. Trained in the care of vulnerable detainees.

In that incident I can't see why he does - one vulnerable than he does at that time.

How do you think he felt both arms restrained and someone pressing onto his throat

CF He isn't going to feel good. It should have done more to have stopped it.

PS We will move onto the 3rd point raised

(Panorama footage shown 13:24)

Do you remember this?

CF It wasn't me saying that. It was Steve Webb.

PS Were you present

CF I was present there yes. It was <sup>not</sup> me saying that it was <sup>by</sup> Steve. Steve Webb DCM he was in the Jits shirt.

By:

Signature

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