From: Lee Hanford

Sent: 16 June 2016 16:54

To: Stacie Dean < DPA

Subject: RE: D5100

Thanks Stacie

No such thing as coincidences.....

Worth viewing the CCTV with them when conducting the interview to see what they say about it.... I would suggest that you can leave it 'hanging' that you will also be viewing the BWC footage

Lee

Lee Hanford Interim Director Gatwick IRCs Custodial & Detention Services G4S Central Government Services



From: Stacie L	Dean [<u>mailto{</u>	DPA		
Sent: 16 June	2016 14:13			
To: '	DPA	! {	DPA	<u>j</u>)
Subject: [CJSN Importance: H	1986 (1986) - 1986 (1986) - 1986 (1986) - 1986 (1986) (1986) (1986) (1986) (1986) (1986) (1986) (1986) (1986)) <u>_</u>		
Hi Lee,				

Stacie

From: Stacie Dean

Sent: 25 October 2015 16:54

To: Saunders, Ben; Stephen Skitt
Subject: D5100

As discussed earlier, this is just one of a few!!

Importance: High

Hi Both,

This detainee made a complaint to me about his treatment by DCOs Fagbo and Instone Brewer. He claims they have spent the last week goading him, taking it in turn to give warnings, ignoring him and deliberately going to his room to remove items (such a pillow he claims another member of staff gave him??) He claimed that yesterday they came to his room while he was asleep to issue a warning and shouted in his face which was why he "lost it". Don't get me wrong, he is far from the nicest detainee and has a bad history but every time there is an issue on D Wing I always receive complaints about these two in particular.

While I was on D Wing yesterday Babs received a call from a female DCO (think it was lisa Strange) who was asking what he had done now to make it all "kick off". Babs was very guarded in front of me but I could tell that the female was making comments which suggested Babs does this a lot and she wasn't impressed. When I spoke with him about his issues with D5100; he told me that there

have been lots of problems but when pushed he admitted he hadn't SIR'd it. I told him it limited what action we could take if he didn't report things and low and behold I received 2 very elaborated SIRs this morning from both DCOs backing up their side of the story.

Other staff and DCOs also told me that they need splitting up as they are always causing issues and whilst. D5100 behaviour was far from appropriate they also felt he had been goaded. I do think this needs looking into as much as I would love to trust the staff and their account I simply don't. Hope that doesn't sound too harsh.

