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Callum Tulley: Eh?

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Dan Lake: What did you say?

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Callum Tulley: I said I'd have otherwise I would have gone B Wing to help Dan, but I said to Sean I'd help him with bang up, because apparently some – they – nothing really, but it was such a day, yeah. All good?

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Kerry [Surname Unknown – Female Officer]: Good. A few annoyed detainees because the computers were shit –

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Callum Tulley: Surprise.

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Dan Lake: That place –

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Kerry [Surname Unknown – Female Officer]: One of them was like 'Let me – let me finish.' And I'm like, 'Mate...' They've called time now, right? And he is on his emails.

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Dan Lake: That's [inaudible].

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Callum Tulley: Yeah.

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Kerry [Surname Unknown – Female Officer]: So he hits [inaudible] hard, turned the computer off. And I – I'm sure it was him, but you know the door we've covered now, he literally went past and kicked it. And I'm sure it was him because he was so annoyed with it. I'll fill it in the book that, you know, a few of them were a bit annoyed over it, because it's –

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Dan Lake: It's going to kick off in there.

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Kerry [Surname Unknown – Female Officer]: It's embarrassing.

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Dan Lake: It is going kick off, it's a ticking time bomb.

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Kerry [Surname Unknown – Female Officer]: Yeah, it – it will – it will explode in there.

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Callum Tulley: Do you reckon?

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Dan Lake: Because what they're going to do – because someone said it today. They said that they're going to punch the computer –

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Kerry [Surname Unknown – Female Officer]: They'll end up – somebody will end up –

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Dan Lake: And I said to them, 'That's isn't going to solve anything.'

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Kerry [Surname Unknown – Female Officer]: Yeah, somebody will end up –

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Dan Lake: They'll smash them all up.

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Kerry [Surname Unknown – Female Officer]: – smashing up them computers.

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Dan Lake: Yeah, they will.

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Kerry [Surname Unknown – Female Officer]: Because it's getting beyond a joke in there. They literally are going so slow that it's like –

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Dan Lake: Some guy come in there at half-one, yeah, and tried to get his emails sort of due. It was like four o'clock, and he was just sitting in front of a blank screen –

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Callum Tulley: No way.

1110

Dan Lake: – waiting for it to load.

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Kerry [Surname Unknown – Female Officer]: That's what I mean. That – that guy then got really annoyed, because obviously he's – it's his emails, and he was trying – I think he was trying to send something to Welfare.

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Dan Lake: I told IBM, I&B, whatever they are.

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Callum Tulley: Oh, did you tell I&B?

1116 **Dan Lake:** Yeah, they come in. They come in, and I just said to them, 'Look' – she was like,
1117 'Oh, I've heard it's a bit hit and miss.' I said, 'No, it's not even a hit. It's just completely missed,
1118 every single day.' I said, 'It's a fucking joke,' Well, I didn't say it like that, but I was like, 'It's
1119 a joke. They can't even access their emails, let alone anything to do with their case.'
1120 **Kerry [Surname Unknown – Female Officer]:** You see, it's getting – it is getting to the
1121 point, like you say, it's a ticking time bomb.
1122 **Dan Lake:** Someone's going to smash them up. Someone's going to go – because they need
1123 – Sudup[?] today got annoyed with it. And he went to like – don't – and see him clench his fist.
1124 **Kerry [Surname Unknown – Female Officer]:** Yeah.
1125 **Dan Lake:** And I said to him, 'Look, that's not going to solve anything, mate.' And he –
1126 **Kerry [Surname Unknown – Female Officer]:** But you get this all – all evening as well and
1127 banging the mouse because –
1128 **Dan Lake:** Yeah.
1129 **Kerry [Surname Unknown – Female Officer]:** Yeah, it's just fucking –
1130 **Dan Lake:** It's going to kick off.
1131 **Callum Tulley:** Yeah. See, I hadn't – I haven't really clocked – I haven't really clocked onto it
1132 because I've been in the IT room in the morning, when no one really goes in there, so the
1133 internet's not even that –
1134 **Dan Lake:** The last three –
1135 **Callum Tulley:** It's not – it's slow, obviously, but not like –
1136 **Dan Lake:** The last three shifts, I've been in there in the afternoon.
1137 **Callum Tulley:** No way.
1138 **Dan Lake:** But you'll see it, and I don't know who the unlucky one is who's going to in there,
1139 but it's going to happen. They're going to kick off.
1140 **Kerry [Surname Unknown – Female Officer]:** Yeah. That's a good shout, because I think it
1141 will, I think it will.
1142 **Dan Lake:** They going to smash them up. And then –
1143 **Callum Tulley:** Do you reckon?
1144 **Kerry [Surname Unknown – Female Officer]:** Yeah.
1145 **Dan Lake:** – because we won't do nothing about it – smash all the computers up because then
1146 they'll send them away because none of them are working.
1147 **Callum Tulley:** Well, when the I&B get –
1148 **Radio:** Five minutes to roll count, five minutes to roll count.
1149 **Callum Tulley:** I bet the I&B –
1150 **Kerry [Surname Unknown – Female Officer]:** Then he's going to say, 'All available staff.'
1151 **Callum Tulley:** I bet the I&B will – if the I&B say something, I think they'll do – or will do
1152 something. I don't know, but.
1153 **Kerry [Surname Unknown – Female Officer]:** Well –
1154 **Callum Tulley:** They've got to do something surely at some point.
1155 **Dan Lake:** Yeah.
1156 **Kerry [Surname Unknown – Female Officer]:** Dan handed in that letter, didn't he?
1157 **Dan Lake:** Yeah.
1158 **Kerry [Surname Unknown – Female Officer]:** From the detainees saying how bad it was.
1159 **Dan Lake:** About 30 signatures on it.
1160 **Kerry [Surname Unknown – Female Officer]:** Yeah.
1161 **Callum Tulley:** Oh, yeah, has anything been done about it?

1162 **Kerry [Surname Unknown – Female Officer]:** I don't know.
1163 **Dan Lake:** Nothing will get done until they do something. As soon as they kick off, that's when
1164 – the letter isn't nothing. They'll go upstairs and throw it away before it goes to Home Office.
1165 When they start –
1166 **Callum Tulley:** The – but to be – to me, the letter should be the way to get things done in this
1167 place, but instead –
1168 **Dan Lake:** It's physical.
1169 **Kerry [Surname Unknown – Female Officer]:** Yeah, it would take –
1170 **Dan Lake:** They'll smash the computers up, and then they'll do something.
1171 **Kerry [Surname Unknown – Female Officer]:** Somebody will – somebody will –
1172 **Callum Tulley:** It should be the other round, mate. It should be the other way round. If you –
1173 if you smash things up and do – you shouldn't – you shouldn't get any – you shouldn't get
1174 anything.
1175 **Dan Lake:** [Inaudible]
1176 **Callum Tulley:** But if you do – go through the proper – proper channels, then you should have
1177 your voice heard, if you know what I'm saying.
1178 **Dan Lake:** Yeah, I suppose. Yeah. It's going to happen in there. It's definitely going to happen
1179 in there. They've got no emails nor anything else.
1180 **Callum Tulley:** Oh, okay. That better not be when I am in there.
1181 **Dan Lake:** They'll blame me.
1182 **Callum Tulley:** Eh?
1183 **Dan Lake:** They'll blame me, sitting in there when they start fucking smashing them up. It's
1184 going to be one of us.
1185 **Callum Tulley:** What do you say to them when they're like – because I never really know what
1186 to say?
1187 **Kerry [Surname Unknown – Female Officer]:** I – I just say, 'Look, I'm really sorry guys. I
1188 know – I know they're rubbish.'
1189 **Dan Lake:** Yeah, that's what I say too.
1190 **Kerry [Surname Unknown – Female Officer]:** That's what said. You know, I said –
1191 **Dan Lake:** If we could afford it.
1192 **Kerry [Surname Unknown – Female Officer]:** I say it's embarrassing for us as well, because
1193 it is. Because like you say, we've reported it.
1194 **Dan Lake:** Yeah, I just say, 'We've reported it, but they're not – they're not doing nothing
1195 about it.' That's what I say.
1196 **Callum Tulley:** Before we even – before – and that's for months, mate.
1197 **Dan Lake:** It's not until they do something. Come close, today, he did, in there.
1198 **Kerry [Surname Unknown – Female Officer]:** Dean – Dean said, oh, they were going to
1199 have like some in the stores or whatever that we can switch over, so that we've always got 40.
1200 But it's not so much the computers, it's the internet, isn't it?
1201 **Dan Lake:** Yeah, it's the actual system.
1202 **Kerry [Surname Unknown – Female Officer]:** It's the connections.
1203 **Callum Tulley:** Yeah.
1204 **Dan Lake:** It's not the actual – it's not the unit; it's the system that's fucked.
1205 **Callum Tulley:** Yeah.
1206 **Dan Lake:** It's completely fucked.