

(4) Rec 6/7/17  
 Received 3/17/17  
 c/owner CCLZ

Family Name: <b>D87</b>	First Name(s): <b>D87</b>
Date of Birth: <b>DPA</b>	Nationality: <b>NIGERIAN</b>
CID Reference Number: HO Reference Number: NOMIS Number: <i>Post Ref: 0166645</i>	Current Location (IRC or STHF name, other): <b>Brook house (IRC)</b>
Location where the incident you are referring to in your complaint occurred (IRC, STHF, other):	
Contact details – email address and mobile telephone number:	

Have you previously spoken to anyone about your complaint? Yes ☒ No ☐

If 'Yes', to whom did you speak? *Staff*

Is this a complaint about healthcare services or staff? Yes ☒ No ☐

If your complaint is about an incident in which you were injured, the investigating officer may wish to examine your medical records. Do you give permission for the investigating officer to have access to your medical records?

Yes ☒ No ☐

Please provide a telephone number/forwarding address/email address if you wish to receive a reply after you have left detention. Any reply by email will not be encrypted.

A copy of your complaint and the response, unless marked as a healthcare complaint, will automatically be shared with the Independent Monitoring Board (IMB) responsible for the facility you are detained in to allow them to monitor the way in which the complaint was handled. If you do not wish the IMB to see a copy of your complaint or response please tick this box: ☒

- 7.57 Both officers provided their written response to this aspect; and whilst it is not in question that they did return to speak to [D87], it would appear that [D87] may have taken out of context what they told him, and turned it around to claim they were apologising, and should not have treated him that way.
- 7.58 DCO Stokes confirmed that he did return to speak to [D87], and that he told him that he did not want to do it, with elaboration on that he did not want to do it because he had a good rapport with him. With regards to being threatened with disciplinary action, DCO Stokes believed that was a misinterpretation of words used. He wrote that he said he had to do it, as per his duties as a DCO; he was duty bound to carry out control and restraint when required.
- 7.59 DCO Stokes also said he did apologise to [D87] as he did have a good rapport with him; and he confirmed that he had asked DCM Brackenridge if he could have spoken to [D87] first, but he was advised that it was past that now due to security reasons.
- 7.60 DCO Sayers also confirmed that he returned to speak to [D87] following the incident. He said that he and [D87] had a very good rapport; he said [D87] was very respectful towards him. DCO Sayers wrote that during the relocation of [D87] he was trying to calm him down, hoping that he would recognise his voice and stop fighting against the move. He wrote that when [D87] did finally recognise him, he asked *'Why are you doing this?'*. DCO Sayers said his reply was *'I have to do it; it's my job and nothing personal'*. DCO Sayers wrote that he was not threatened with disciplinary action; control and restraint was part of his duties as a DCO, which he did explain to [D87] upon his return to his room, when [D87] continued to ask why he had been a part of it.
- 7.61 DCO Sayers confirmed that he did speak to the Manager about talking to [D87] to see if he could get him to move on his own accord, due to their good rapport and mutual respect for one another. However, DCO Sayers was advised that the matter had been taken out of his hands and the decisions already made that they would form a control and restraint team to enter [D87]'s room if he did not comply with the instructions given to him.
- 7.62 **Allegation 2**
- 7.63 [D87] alleged that on 30 June 2017 he was relocated to the CSU and tried to take his own life; it took one and a half hours for the door to be opened, with about 13 officers geared up running towards him, when he was supposed to be dead. He was not seen by a doctor or a nurse, amounting to gross negligence.
- 7.64 **Review**
- 7.65 [D87] said that after the first incident he was very upset and quiet, and he remembered saying nothing for a good while. He noticed that there was quite a few people outside his door; he did not know why. He said after about 15-20 minutes he put tissue on the flap to cover it, so that no one could look into his cell, as he did not see why they should; it was getting him more agitated.