

- 6.1.9 Mr [D191] stated that he cannot recall the dates of the incidents but the first one took place approximately eight or nine months after arriving at Brook House IRC. [D191] awoke and was upset and confused about the length of time he had been in detention, he felt mentally and physically exhausted.
- 6.1.10 Sometime between 10:00 and 11:00 hours Mr [D191] went on to the landing and started shouting with frustration *'What am I doing here when I was told that I would go back home?'* Mr [D191] recalled that three officers, rather than trying to calm him down came to him screaming. One of the officers was a manager named Steve; he is the biggest man in Brook House IRC, known for his build, height and strength.
- 6.1.11 Steve screamed *'go back in your cell and be quiet'*. Mr [D191] said he was looking for answers and needed help but the officers started to shout more aggressively and Mr [D191] returned to his room. In the room the officers jumped on Mr [D191] his arms were pulled behind his back, one officer held his right hand and Steve aggressively held his left hand, bending Mr [D191] fingers and pulling his arm with increased force.
- 6.1.12 Mr [D191] recalled that he was terrified and screamed in pain, he asked the officer to stop, but he did not. The officers pushed Mr [D191] to the floor causing pain and agony he felt his face scrape the ground and his arms were held forcefully behind his back. Mr [D191] shouted in pain and Steve shouted at him *'why are you shouting?'* and he said that the officers would hurt him more if he did not stop shouting. It is the norm that when officers want to hurt a detainee they ensure that other detainees are locked in their cells so that they don't witness the incidents.
- 6.1.13 The officers then lifted Mr [D191] from his cell and dragged him to segregation where he remained for 24 hours. Steve came to see Mr [D191] the following day, he told him that he should not behave that way again and that he had been inciting violence.
- 6.1.14 The second incident occurred between January and March 2017, at around 15:00 hours. Mr [D191] smoked the drug Spice which caused him to pass out. As Mr [D191] came round he was being restrained violently by two officers. Rather than seeking medical care the officers dragged him to the segregation unit where he was isolated for two days.
- 6.1.15 Mr [D191] recalled other incidents where he was not involved but that he had witnessed at Brook House. He did not provide any dates, or names of detainees or officers involved.
- 6.1.16 In relation to his Healthcare issue, Mr [D191] stated that at one point he had a problem with very itchy skin. He was told that he needed to see a specialist dermatologist and that an appointment would be made. The itching got worse but he never heard anything about the appointment. When Mr [D191] pressed the Healthcare department about this, he was told that he had missed three appointments; he asked why he had not been told about the appointments. Mr [D191] was told they were short staffed.

- 6.5.10 DCO Bessaoud was asked if he recalled DCM Webb advising Mr [D191] that if he did not stop screaming he would feel more pain, he stated that he probably would say something like that, maybe that if Mr [D191] did not comply he would feel more pressure through his wrist. DCO Bessaoud did not recall Mr [D191] objecting about pain in his left hand whilst in the room, he may have said something about his hand en route to CSU, and he thinks that DCM Webb may have released the locks a bit.
- 6.5.11 DCO Bessaoud does not recall having any concerns regarding DCM Webb's restraint of Mr [D356] in relation to the level of force used and he would not do anything differently with hindsight.

6.6 Use of Force Report of Detainee Custody Officer Jack Lainchbury

- 6.6.1 DCO Lainchbury recalled that he working on A wing on 27 April 2017 when he noticed Mr [D191] shouting on the first floor. He went with DCM Webb and DCO Bessaoud to speak with Mr [D191]
- 6.6.2 DCO Lainchbury recorded that on arrival at Mr [D191] room it was clear that he had taken an illegal substance; he was acting aggressively towards other detainees and shouting. Other detainees were asked to leave the room and all did except Mr M [D356] who tried to speak to Mr [D191] and calm him down. This did not work and Mr [D191] proceeded to strike Mr [D356] on his head.
- 6.6.3 Force was then used by the officers in order to maintain everyone's safety and welfare. DCO Lainchbury recalled that initially he supported Mr [D191] head, however prior to proceeding to the Care and Separation Unit Mr [D191] had calmed sufficiently that head support was no longer required. Mr [D191] was taken to the CSU; he remained uncompliant throughout the incident.
- 6.6.5 DCO Lainchbury has since resigned from his position as a Detainee Custody Officer and therefore was not interviewed.

6.7 Use of Force Documentation – F213 Section 3 – Healthcare Report.

- 6.7.1 It is recorded that a member of staff from Healthcare, RGN D Batchelor saw Mr [D191] after the incident, at 18:40 hours. The report states:
'Called to CSU – detainee placed on Rule 40 - attacked another detainee, however he apparently knocked face on table in room – swelling to right eye apparent, no open wounds noted'.

6.8 Use of Force Debrief

- 6.8.1 This document records that:

'On 28/4 at 18:39 hours you, A [D191] were relocated to the Care and Separation Unit, under Rule 40. The reason for your relocation was: you were under the influence of a substance and became refractory assaulting a fellow detainee'.