

Hannah Wigham

From: Singh Bhui, Hindpal (HMI Prisons)
Sent: 09 October 2017 11:15
To: Kettle, Martin (HMI Prisons); Sarai, Kam; Carroll, Colin (HMI Prisons); Hughes-Roberts, Deri
Subject: Interviews and sensitivities

Hi all,

A quick note to let you know that our new methodology is causing considerable unease in the HO and Mitie. I have had a rather petulant message from Clare Checksfield, and am planning to savour every word of my reply.

In the meantime, if you are challenged by any managers, suggest you refer to the fact that our objective is to explore ways of improving our methodology and increase the chances of inspection picking up the types of abuses seen at Brook House. We are giving staff more opportunities to tell us of any specific incidents or general concerns, and are trying to increase our understanding of any cultural issues that may encourage abuses and failures to whistle blow. As we are seeking to improve identification of potential mistreatment of detainees, it would be strange if anyone were concerned about this objective.

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