To: RAFIQUE, RUKSHANA [DPA   ]
From: Wyatt Jonathan
Sent: Tue 14/11/2017 10:41:10 AM
Subject: FW: Official-Sensitive G4S - Brook House - [D2953] / helpline use

Hi Rukshana,

I just wanted to ensure that these cases were flagged to the top – and they are.

As I said yesterday, all we can do is assess the evidence that we have. I fear that there won't be a lot from the centre though and it may be that there really is insufficient evidence to arrive at a conclusion. Call any time today if needed but we will have to have a good think about this.

Jon

From: Hartley-King Mark
Sent: 14 November 2017 10:31
To: Wyatt Jonathan; Lennon Anthony
Cc: Tucker Steve
Subject: RE: Official-Sensitive G4S - Brook House - [D2953] / helpline use

Just to add: as you know I flagged this case with Alan -

Needs writing up carefully to reflect events. The way things are being mishandled at Brook is not great. **Steve:** this was the case where the injunction came down.

[re the question y/day on what is the worst that may happen]

Mark

From: Wyatt Jonathan
Sent: 14 November 2017 08:57
To: Lennon Anthony
Cc: Hartley-King Mark
Subject: FW: Official-Sensitive G4S - Brook House - [D2953] / helpline use

Morning Tony,

Following yesterday, another interesting one for Detention at Brook. This will lead to some further questions for Rukshana to ask, especially also as the relevant DCO left on Friday (without the contractor notifying us). Another one that will need flagging up.

Jon

From: RAFIQUE, RUKSHANA
Sent: 13 November 2017 18:53
To: Wyatt Jonathan; Phillips Mark (PSU)
Subject: Official-Sensitive G4S - Brook House - [D2953] / helpline use

Official-Sensitive

Jon,

(Mark cc'd to you at Jon's request in light of the mechanism used by Mr [D2953] to make the complaint, please see the background below).

As briefly discussed I spoke to Stephen Cotter about how he ended up investigating Mr [D2953] complaint when we also received a complaint from him about the same incident. He told me G4S operate an Equalities Advisory Support Service helpline based in Rotherham which is independent of their IRCs in Gatwick.

Somehow, possibly from an Officer, Mr [D2953] managed to get hold of the number of the Equalities line, and made a