

To: RAFIQUE, RUKSHANA <[REDACTED] DPA>
From: Wyatt Jonathan
Sent: Wed 07/03/2018 8:33:06 AM
Subject: FW: Official-Sensitive - For Action - Notification of complaint being substantiated

Hi, I mean to the complainant. Speak later

Thanks

Jon

Jon Wyatt
Professional Standards Unit
Home Office Security

DPA

From: Wyatt Jonathan
Sent: 07 March 2018 07:10
To: RAFIQUE, RUKSHANA <[REDACTED] DPA>
Subject: FW: Official-Sensitive - For Action - Notification of complaint being substantiated

Hi Rukshana,

I will go back to Michelle but can you send the letter out as below? I don't think it was made especially clear to us at the outset about the intention of sharing as there was always the possibility this was going to happen.

Thanks

Jon

Jon Wyatt
Professional Standards Unit
Home Office Security

DPA

From: Lennon Anthony
Sent: 06 March 2018 17:57
To: Wyatt Jonathan <[REDACTED] DPA>
Subject: RE: Official-Sensitive - For Action - Notification of complaint being substantiated

Jon,

The purpose of giving the heads up to the Delivery Managers in Detention is so that they are aware PSU have substantiated or partially substantiated a complaint and not for the report to be going backwards and forward and certainly not for a supplier to challenge the findings of the investigation. Detention have been advised I would therefore issue the letter without further delay especially as they were advised by Rukshana 3 weeks ago.

Sharing of reports with suppliers is a matter for detention, G4S have had sight of it as the Centre Manager raised in passing with me about Rukshana's report but I advised told him to raise with detention as they are to whom we are accountable to.

Tony



Subject: FW: Official-Sensitive - For Action - Notification of complaint being substantiated

Tony,

Michelle has discussed Rukshana's **D2953** report with G4S and have asked if they can have a look at the report and letter. I'm unsighted on what has been agreed with them and whether we can do this – do you know?

Thanks

Jon

From: Smith Michelle
Sent: 06 March 2018 14:53
To: Wyatt Jonathan
Cc: Castle Ian
Subject: RE: Official-Sensitive - For Action - Notification of complaint being substantiated

Jon

I have discussed this with G4S Deputy Director Stephen Skitt and he has requested whether G4S can have sight of the report and letter prior to this being issued?

Kind regards
Michelle

Michelle Smith

Assistant Director: Delivery Manager - Gatwick | Detention Operations | Immigration Enforcement | Brook House | Perimeter Road South | London Gatwick | RH6 0PQ | **DPA**

From: Wyatt Jonathan
Sent: 05 March 2018 13:17
To: Smith Michelle; RAFIQUE, RUKSHANA
Subject: FW: Official-Sensitive - For Action - Notification of complaint being substantiated

Michelle,

Have you had opportunity to review the email below? There is a pressing need for us to respond to Mr **D2953** /solicitors with our findings.

Many thanks
Jon

Jon Wyatt
Professional Standards Unit
Home Office Security



From: RAFIQUE, RUKSHANA
Sent: 20 February 2018 11:55

To: Smith Michelle
Cc: Castle Ian; Wyatt Jonathan
Subject: Official-Sensitive - For Action - Notification of complaint being substantiated

Official-Sensitive

Michelle,

In Ian's absence I am flagging the following to your attention.

I have substantiated a Detention complaint against former Brook House employee Derek Murphy. Before the notification letter goes out to Mr [D2953] Solicitor I am flagging the matter to the attention of Detention Services to allow you to give advance warning to the Centre Manager so that they can make any necessary contingency arrangements if required.

Please find attached a copy of the report, pages 13 -17 contain the consideration of evidence and conclusion. We are looking to issue the final reply letter out as soon as we hear back from you.

Should you wish to discuss any aspect of the above please do not hesitate to contact me on [DPA]

Many Thanks,

Rukshana

Rukshana Rafique
Investigating Officer, Professional Standards Unit
Security Science & Innovation Directorate

M: [DPA]
F: [DPA] (e-fax)

From: RAFIQUE, RUKSHANA
Sent: 15 February 2018 18:52
To: Castle Ian <[DPA]>
Cc: Wyatt Jonathan <[DPA]>
Subject: Official-Sensitive - Advance notification of outcome of PSU Investigation
Importance: High

Official-Sensitive

Hi Ian,

(Jon cc'd to you for your information only).

As directed, please find attached a copy of my investigation report which is for your information only. I would be grateful if the document is not circulated any further at this stage.

The report relates to a complaint made by detainee Mr [D2953] against former G4S employee Derek Murphy. I have **substantiated** the allegations and am informing you of the latter in advance so you can make any necessary handling considerations at your end - if required.

For your information it is my intention to issue a letter to Mr [D2953] and his Solicitors on Monday advising them of my findings. A copy of the report will then be sent to Detention Services as per the usual procedure for them to share with the provider in this case G4S.

I am next in the office on Monday should you wish to discuss any aspect of the above.

Finally, I would be grateful if you could please acknowledge this e-mail.

Thanks,

Rukshana