

switch, they'll do it constantly. As soon as they see you angry, they'll usually leave you alone. Then at lunch time they'll start again. Winding up the screw.

27 There's the routine, and there's all the other additional stuff that goes with it.

Biggest issue? Big question. When we didn't have enough staff. There's so much to talk about. If I were still on wing more info. Lack of support. Luke cut with improvised weapons. I've been assaulted a couple of times. Not punched but shoved. I wouldn't say manhandled but along those sort of lines. No ramifications for people's actions. Don't seem to like putting people on block.

29 Guy said he was gonna rape me, nasty stuff, I thought he was in the block but then he was back. There's no basic. Incentive. Cos a lot of them come from prison that's what they know. Trying to steer clear from the prison system, I think it's a bit of a joke TBH. Staff being assaulted then one night in block.

We need to go to a more prison regime. It is a prison and it needs to be run as such. Prison constables have power of constables. If they get assaulted can have more time put on their sentence. Drugs. Phones. Doesn't seem to be "in the public's interest". Obviously they want to deport them. Some clearly involved in drugs yet released on bail or given temporary admission into UK. But then the fairly placid detainees that are fairly nice to you, they've been deported. So I don't quite understand that side. Obviously I'm not as informed, I'm just an officer. But that just seems wrong. Especially when you see their RAP sheet. I've taken some nasty individuals who have done some terrible things to be released and that's hard to know. I could bump into him where I live.

33 People like the IMB and different organisations like that believe they all should be released and they all should be treated the same as a non-criminal. It sounds really dodgy me saying it like this I guess. It's not that I don't want them to be treated as human, but I just think it's not really fair. We had a couple of protests here: inhumane conditions, shouldn't be locked up. But I honestly do not think they know what some of these people have done. And I'm talking paedophiles, I'm talking rapists, murderers. You know just consistently being a criminal for multiple years and they've served many, many years for their crimes. But often they're boasting about them in here, like that footballer.

If I write down half the stuff that I hear...It's just, it's not nice.

34.40 Do you think there are misconceptions about places like this? Yeah. In the news, HW have had a couple of deaths in custody and it's probably worse than in here, cleanliness wise. Just from what you see in the news. I've never been there. Obviously it's a different company.

There are misconceptions about people who have overstayed their visa. I've overstayed a visa in another country by accident. There's those sort of people. Then there's serial criminals. Serious criminals. I think there's a guy in here that spent 17 years in prison for murdering his wife. I mean, that's serious in my eyes. I think some people don't realise what they've done.

Are people naive? 100%. Don't see their RAP sheet. What was the initial question?

36.15 Biggest issue?

Morale is low. Not paid enough for some of the things we have to do. In LIDL, paid 10 pound an hour. We have to get hands on, C&R, we have to assault people, which is effectively what it is. I don't come to work wanting to "wrap someone up" as they call it, y'know, C&R the person onto the van. And I get paid practically the same money. And there's risk. I mean, people have been injured here. Seriously injured doing routine C&R. People have improvised weapons and stuff like that. Again there's no support after you've done C&R you have to say on camera