

135 **Darren Thomsett:** It's just something. Just take something [inaudible].  
136 **Callum Tulley:** I agree with you.  
137 **Darren Thomsett:** You understand what the regime is, and take it with you. You know,  
138 you say please and thank you when you get [inaudible]. You know what I mean? Just the  
139 little things. But eventually over time, and it takes a long time but over time, it will be a  
140 better centre but it takes time. Its – you know, I ain't fucking – we ain't never going to  
141 solve things overnight when we're looking at a couple of months.  
142 **Callum Tulley:** No.  
143 **Darren Thomsett:** But people – they get it in here, they understand.  
144 **Callum Tulley:** Why is it -- yeah.  
145 **Darren Thomsett:** It's not hard in here. It's not hard on this wing, that's what I'm  
146 saying.  
147 **Callum Tulley:** Why are there so many single occs? And why are they single occs?  
148 **Darren Thomsett:** Cos' there's nowhere to move them. Medical or [inaudible] you know  
149 security issues, violence, drugs, rape, sex, sex cases, all nonces.  
150 **Callum Tulley:** Why are they [inaudible]?  
151 **Darren Thomsett:** They don't know between each other, but if they all knew it – if  
152 they all knew each other, they would all realise that they [inaudible].  
153 **Callum Tulley:** Okay.  
154 **Darren Thomsett:** If you was – if they all knew what they're in here for, why they're  
155 single occs, they'd all fully understand that most of them are all are nonces.  
156 **Callum Tulley:** Oh right.  
157 **Darren Thomsett:** You know, if I was a single occ and you were a single occ, and I said  
158 to you, 'yeah I'm a pedophile' and you'd go 'oh yeah, so I am'. You know, if they were  
159 able to talk like that, [inaudible] you know. But, yeah, there either nonces or they're in  
160 here for drug offences, violence, [inaudible] so people will get it in time, but it does take  
161 time. But I mean, I just look at them and I know whose doing what.  
162 **Male Manager 1:** [Inaudible].  
163 **Callum Tulley:** Alright mate.  
164 **Male Manager 1:** Are you alright?  
165 **Callum Tulley:** How is it going?  
166 **Male Manager 1:** [Inaudible].  
167 **Darren Thomsett:** No we're alright mate, we're alright.  
168 **Callum Tulley:** Do you want to [inaudible] breakdown [inaudible].  
169 **Darren Thomsett:** Yeah, sure. So you know, that's why it is [inaudible] centre. We  
170 can't move anyone, there's no bed spaces.  
171 **Callum Tulley:** We're at full capacity?  
172 **Darren Thomsett:** Yeah, well pretty much, yeah. [Inaudible]. 2, 3 4 spaces and that's  
173 your lot.  
174 **Detainee 2:** [Inaudible] from telephone booth here.  
175 **Darren Thomsett:** No mate. We're on lockdown. We're on lockdown. You can't –  
176 **Detainee 2:** He said –  
177 **Darren Thomsett:** Don't listen to what he says, we're on lockdown till half past one.  
178 **Detainee 2:** But –  
179 **Callum Tulley:** You can't leave the wing till after half 1:00  
180 **Detainee:** Can I go after 1:00, yeah?  
181 **Callum Tulley:** Half 1:00 you can leave the wing. Maybe someone can help you then.  
182 **Darren Thomsett:** He just [inaudible], that little lad there [inaudible]. But he  
183 seems to think that, see, this is where someone's [inaudible]. Someone has allowed him  
184 to make X amount of phone calls from the office next door. Yesterday he's coming, wants  
185 to go there, actually didn't ask, demanding to be taken through the door, taken to the  
186 office so he can make the phone calls that he needs to make. His words were, 'I've got a  
187 phone call I need to make.' Alright, no. What are you talking about?  
188 **Callum Tulley:** What are welfare for?  
189 **Darren Thomsett:** Well that's what I told him. I said I'm not fucking taking you through  
190 that so you can make X amount of calls. I said no. 'Well so and so does' I don't give a  
191 fuck. I said no. Then he's coming here trying it again today. No. Fuck off. [Inaudible]

192 calls, welfare, put your phone in there. But that's your problem mate. All just building  
193 up. They're all drug users. [Darren Thomsett goes to board with detainees information  
194 and points out different detainees.] Drugs, drugs, drugs, drugs, drugs.  
195 **Callum Tulley:** Is that **D544** Has **D544** been put on this wing?  
196 **Darren Thomsett:** Yeah. Only for today.  
197 **Callum Tulley:** Why?  
198 **Darren Thomsett:** Drugs. Because their room needed something doing to it. But they're  
199 going back there today. He's a user, off his nut. He's only been here five minutes.  
200 [Inaudible].  
201 **Callum Tulley:** [Inaudible].  
202 **Darren Thomsett:** He literally walked in here and we went, yeah, 215, up you go.  
203 **Callum Tulley:** I thought he was on A wing?  
204 **Darren Thomsett:** Yeah they're both going back to A wing today. Their room – their  
205 room next door is being repaired or something.  
206 **Callum Tulley:** And he was off his nut?  
207 **Darren Thomsett:** They come in here, went up to his room, 215, said go upstairs mate  
208 and see what it's like. He come back down, he literally come back down 10 minutes later,  
209 'urghhhh' he couldn't even speak. I was saying to him, what are you saying? [Inaudible]  
210 'urghhhh' like that. I said, mate, you are fucking – what's the matter with you man?  
211 [Inaudible] that spice are you and the weed. 'Urghhhh'. I thought he said weed. And I  
212 was like, mate you fucking look at you. [Inaudible].  
213 **Callum Tulley:** It's not weed, yeah.  
214 **Darren Thomsett:** [Inaudible] I said, 'here have a couple of donuts.'  
215 **Callum Tulley:** Weed don't do that. Weed don't do that to people.  
216 **Darren Thomsett:** Fuck me. Drugs. Wanker, drugs.  
217 **Callum Tulley:** Oh he was the one [inaudible] yesterday, wasn't he?  
218 **Darren Thomsett:** Yeah. Fucking idiot. Drugs, drugs. Drugs. [Inaudible] drugs. Yeah,  
219 one, two, three, four, five, six, seven, eight.  
220 **Callum Tulley:** Eight?  
221 **Darren Thomsett:** [Inaudible].  
222 **Callum Tulley:** Nine.  
223 **Darren Thomsett:** So, yeah.  
224 **Callum Tulley:** Incredible.  
225 **Darren Thomsett:** Yeah. You see what I tell you. Right, anyway.  
226 **Callum Tulley:** Yeah, see you then.  
227 **Male Officer 1:** I'm here to make a phone call.  
228  
229 [END OF TRANSCRIPT]  
230

231  
232 **V2017060600008**  
233 **Callum Tulley:** [DX] ?  
234 **Male Manager 1:** [DX]. Cocky monkey called Makeila.  
235 **Callum Tulley:** Oh, [inaudible].  
236 **Male Manager 1:** Said [inaudible]. This is too many [inaudible].  
237 **Callum Tulley:** [inaudible]?  
238 **Male Manager 1:** Yeah.  
239 **Callum Tulley:** [Inaudible] been here since the beginning.  
240 **Male Manager 1:** [Inaudible] same thing and another person is leaving, and I don't  
241 know who is the two officers. HR told me today the two officers they signed, were signed  
242 on the weekend, threw the badge and say 'we go'.  
243 **Callum Tulley:** Really?  
244 **Male Staff 1:** [Inaudible].  
245 **Male Manager 1:** That's not usually happen long time ago. Yeah, maybe the weekend.  
246 Because [inaudible] there we go, and I say, 'how is it going?' Because everything – I see  
247 people leaving all the time, because [inaudible] in the changing room. [Inaudible]  
248 [DX], monkey, drink a strong beer [inaudible].  
249 **Callum Tulley:** David drinks, yeah.  
250 **Male Manager 1:** I say, oh well, I don't have a chance to go, but I do like. So started  
251 with them. I said, that's the thing but then I told them [inaudible] leaving big time. Is it  
252 something to do with the contract, we don't know.  
253 **Callum Tulley:** Yeah.  
254 **Male Manager 1:** Said to me, so [inaudible] 3 people are starting now [inaudible].  
255 Just threw the badge and said, 'we go'.  
256 **Callum Tulley:** He just resigned? Threw the badge?  
257 **Male Manager 1:** Yeah. It's too much. It's too much. The job, if you have a bad day,  
258 and you're on your own, especially new people, the kind of people [inaudible]. You  
259 cannot put new people in the first month and give them one day off, without anybody  
260 with [inaudible]. Because they're going to walk away, because they just want [inaudible].  
261 And me, as soon as these people you know [inaudible] they know that you don't know  
262 the answer [inaudible]. And they're coming again, and they're coming again. The third  
263 one, and 13 hours they're observing you. They know they start to fade. They know  
264 [inaudible] 13 hours. Whatever the officers wanted to know, we need to do a different  
265 roster. We needn't work 13 hours. Because 13 hours customer service.  
266  
267 [END OF TRANSCRIPT]  
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