

SERVICE IMPROVEMENT PLAN**UNANNOUNCED INSPECTION OF BROOK HOUSE IMMIGRATION REMOVAL CENTRE****Inspected 31 OCTOBER – 11 NOVEMBER 2016**

Ref	HMCIP Recommendation	Accepted / Partially Accepted / Accepted Subject to Resources / Rejected	Progress	Action Taken / Proposed	Expected Completion Within [6 / 12 / 18 months]
5.23	Detainees should not be locked in cells and should be allowed free movement around the centre until later in the evening. (1.49)	Rejected		The purpose of immigration removal centres is to provide secure but humane accommodation for detained persons in a relaxed regime with as much freedom of movement and association as possible, consistent with maintaining a safe and secure environment. At Brook House open access to the centre's regime is provided for all detainees between 8am and 9pm each day. Detainees are only confined to their rooms overnight.	
Rewards scheme					
5.24	The rewards scheme should not be punitive or based on sanctions. (1.51)	Rejected		Paid work opportunities may be provided under Rule 17 of the Detention Centre Rules. Detention Services Order 1/2013 sets out that the provision of opportunities should be directly linked to a level of compliance with the service provider and Home Office.	
The use of force and single separation					
5.25	Detainees in the separation unit should be held in clean and fully furnished cells, and they should be able to access a full regime. (1.59)	Accepted	Completed and Ongoing	A deep clean has been conducted in all areas of the Care and Separation Unit (CSU). The CSU and all rooms are being redecorated. A monitoring system will be introduced to record the cleaning of this area. An audit of the rooms has been carried out to ensure all rooms are fully furnished. This will form part of a weekly audit. A review of the regime for those detainees in separation will be carried out, taking account of the forthcoming Rule 40/42 DSO once published.	6 months
Legal rights					
5.26	Detainees should have access to up-to-date legal resources, including text books and country of origin information, and be permitted to print legal correspondence in confidence. (1.67)	Accepted	Completed and Ongoing	A full audit of all legal resources has been commenced and will determine which resources require updating. This will be concluded within the next 3 months. In addition to the hard copy resources available, all detainees have access to internet based resources.	6 months
Staff-detainee relationships					
5.27	Each detainee should be asked about their welfare by their allocated care officer at least once a month and more frequently in the early stages, and the conversation should be recorded together with any actions arising from it. (2.8)	Accepted	Ongoing	A full review of the care officer scheme will be conducted to ensure it incorporates a welfare check and any actions are recorded. A robust monitoring system will also be introduced.	6 months