

G4S Care & Justice Services Southside 105 Victoria Street London SW1E 6QT Telephone: +44 (0)20 7963 3112 www.g4s.com

25 August 2017

Dear Mr Plomin,

As managing director responsible for G4S's custodial and detention services in the UK, I am writing in response to your letter to Peter Neden dated 24th August 2017 regarding concerns about the management of and staff culture at Brook House Immigration Removal Centre.

Your letter and annex detailed serious allegations regarding the conduct of a group of staff and as you would expect, we are treating them extremely seriously. We have referred them to police and local safeguarding agencies and have started our own internal investigation. To aid with that process, please can I request that you provide to us any evidence which supports the allegations made.

You asked for the letters to those people named in the documents to be forwarded and or delivered on. We have started that process although you should be aware that one of those named no longer works for our organisation but we are making best efforts to ensure that the letters you have sent through to us are available to those named.

As you will imagine, we are working as quickly as possible to investigate what you have brought forward and will take appropriate action. We will be in touch over the next few days with any follow-up questions and also to provide our response.

Yours sincerely

Signature

Jerry Petherick Managing Director Custodial & Detention Services G4S Care & Justice Services (UK) Limited