



Image

GATWICK IRC

Self-harm Incident Investigation

Please use this document as a checklist to ensure that all procedures have been followed.

Name of Detainee:	D687
Detainee number:	7549784
Location:	Detainee Discharge waiting room.
Date and Time of incident:	13/05/2017 @ 13:45
Date of reception at IRC Brook RSRA	29/10/2015 Standard
Shared room, single room (alone, or with room mate?):	N/A
Constant Supervision room?	No
Details of the self-harm incident: (Hanging? Overdose? Cutting? (Where were injuries made?) etc.	Whilst waiting in the discharge waiting room D687 decided he did not wish to transfer to IRC Verne and whilst sitting on the toilet tied his t shirt loosely around his neck and to the disabled grab rail next to the toilet and refused to move. He was offered a light for his cigarette by the Duty Director Dan Haughton and as he leaned forward to light the cigarette the Duty Director grabbed the knot on the grab rail, D687 then dropped to the floor and the ligature came loose and fell off. Minimal force was used to present D687 D687 to the awaiting Tascor escorts.
Describe injuries:	Would not show hands or arms, slight red mark observed on neck.
Were Healthcare informed, by who and how?	Healthcare were informed by one of the officers present.
Resuscitation required?	No
Was a cut down knife used?	Not required, ligature came undone upon movement.
Was the Self-Harm Emergency Response Kit used?	No
Treated at Scene? (by Who)	Nurse Emily Parr
Treated by Healthcare?	No treatment required.
What treatment?	

Does the Detainee have any mental health issues?	No
Transferred to outside hospital? If yes: dates out and in:	No
Any staff injuries?	No
ACDT open prior to incident? If yes, what were the levels of <u>observations</u> and <u>conversations</u> per hour (as stated in support plan)?	Yes, ACDT BH/167/17 was opened on 05/05/2017. Observations at time of incident were one every three hours and one conversation per day.
ACDT opened since the incident? (if not open before):	N/A
If the act of self-harm is different from that which the original ACDT was open for: 1. How has this impacted upon the management of the ACDT plan? 2. Has there been a Case Review and a new assessment?	The ACDT observations were increased to four observations per hour following an exit case review. This was reviewed again upon arrival to the Verne.
Any apparent serious long-term injuries sustained?	No
Have the next-of-kin/family been informed?	Unknown, D687 is over the age of 18 and has access to a mobile phone to contact his NOK if he wishes to.
Any verbal comments made by the detainee, any indication that an act of self-harm was imminent?	None recorded.
Please list which relevant documents relating to the incident have been collated:	IR BH/343/17, ACDT BH167/17, IS91 Part c 1010.17.
Any fixtures & Fittings used?	Disabled grab rail in toilet
Any actions required from Facilities?	No
Findings. Detail areas of concerns where process has not been followed or there are opportunities for learning.	Good action taken by staff.



Ref No. BH 343/17

INCIDENT REPORT

Reporting Officer	Dan Haughton					
Date	13/05/2017	Time	1450	Brook House	X	Tinsley House

Reportable Incidents							
Assault on Staff		Assault on Home Office		Assault on Visitor		Assault on Detainee	
Act of Self Harm		Accident		Escape		Fight	
Full Search		Medical Issue		Suicide		Use of DC Rule 40	
Use of DC Rule 42		Initiator of Force	X	Fire		Use of Contingency Plan	

If the incident does not fall into the above categories please complete a Security Information Report

Location									
Arun		Beck		Clyde		Dove		Eden	
CSU		Family Unit		Level 1		Level 2		Refectory	
Social Visits		Legal Visits		Perimeter		Music Room		Day Room 1	
Day Room 3		Room 12		Sport Field / Hall		Courtyard		Outside Centre	
Control Room		Laundry		Admin		Education		Welfare Office	
Det Reception	X	Gym		Cultural Kitchen		Healthcare		Chaplaincy	
Library		Shop		IT Suite		Kitchen		Gate House	
Visits Centre / Front Reception			Activity Corridors			Other area (specify)			

Injuries Sustained (Answer All Questions)			
Injury to Staff	No	Injury to Detainee	No
Injury to Visitor	No	Injury to Home Office Staff	No
First Aid given	No	Seen by Healthcare	Yes
Hospital Treatment Required	No	Accident / Injury form completed	No
Police Informed	No	Force Used	Yes

Detainee(s) Involved	CID Ref
D687	TS49784

Staff Witness(s)	
No. of Statements Attached	2

THIS REPORT MUST BE PASSED TO OSCAR ONE AS SOON AS COMPLETED

Guidance Notes for Completion of Incident Report Forms:

General Rules for the completion of Incident Reports:

- The establishment address,
 - The time and date when the report was written,
 - The time and date of the incident, and its precise location,
 - The reporting officer's position relative to that of the incident,
 - Whether or not the writer had an unobstructed view of the incident,
 - The name of any assistants involved, or who were present at the scene,
 - The name and title of any staff involved or who witnessed the incident,
 - The name of any person present or involved and where they can be contacted,
 - A detailed account of exactly what happened, which should include (if relevant) what the writer saw, heard, felt, smelled and tasted, and what action was taken,
 - The exact description of anything that was said and can be remembered,
 - Details of any articles which were used (e.g. weapons) and where these have been located until they are required (perhaps as exhibits),
 - Details of any injuries arising from the incident, whether to staff, assistants or third parties,
 - A plan of the area in which the incident took place, showing the positions of the articles found, persons involved etc it is often easier to explain relative positions with the use of a diagram than in writing;
 - The report should be concluded with the signature of the writer, followed by name and title in capital letters.
-
- The member of staff initiating the incident form (normally the first on scene) must complete the incident report part one (front sheet).
 - All witnesses including the person completing part one above must complete an Incident Statement – incident report part two.
 - Completed incident reports part one and two should be handed to the Oscar One as soon as possible.
 - Oscar One will collect the completed reports together ensuring the all witnesses have completed a report and checking the quality of the reports. If the reports do not meet the required standard the Oscar One will return the report for amendments to be made
 - Oscar One will complete his/hers comments section in incident report part three. When completed the report must be forwarded to the Security Intelligence Unit.

Ref No. BH 343/17

Incident Statement By (print name): D.Haughton

Please describe the Incident details in full, confirming details of place of incident, time, date, names of all persons involved, witnesses, injuries sustained, first aid or healthcare provided, and details of which managers were informed of incident.

I Duty Director now referred to as DD Dan Haughton have worked for G4S at Brook House Immigration Removal Centre now referred to as IRC, Perimeter Road South, Gatwick Airport, RH6 0PQ for eight years and five months. Brook House holds up to five hundred and eight adult male detainees prior to their removal from the United Kingdom or whilst their Immigration cases are resolved. On Saturday 13th May 2017 I was the DD at Gatwick IRCs.

This was my second day on as DD out of three. Whilst DD I am on call 24 hours a day. I received a shift handover Detainee Custody Managers now referred to as DCMs Nick London (Oscar 1) and Steve Dix (Oscar 2) who had completed the night shift. I then discussed the day with the DCMs who were on shift today. Amongst other things discussed was the transfer of detainee [D687] CID ref 7549784 who was due to transfer to The Verne IRC at some point during the day. The transfer was being completed by Tascor In Country Escorts who had assigned a suitable crew. A suitable crew is normally assigned to detainees who have previous disrupted a transfer or have previously refused to leave the centre. The suitable crew consists of enough officers to facilitate a transfer under restraint should be it necessary.

There were concerns that [D687] would not comply with his transfer as he had previously refused so at around 12.20 the unlock of Arun was held to ensure that [D687] could be collected from the wing and presented to Tascor Officers in discharge. The wing would normally unlock at 12.30 for lunch. [D687] packed his belongings and compliantly walked to the discharge waiting room to await collection and the wing returned to normal regime.

At around 13.45 I was in the security office and I received a telephone call from DCM Chris Donnelly who informed me that [D687] was now refusing to leave the centre and that had tied something to the disabled handrail in the toilet of the waiting room and around his neck.

I made my way to the waiting room which is down three flights of stairs and through four secure doors. When I arrived I did not enter the toilet area but stood by the door to assess the situation for myself. I saw that [D687] was in the toilet area which is around 10 feet long and 5 feet wide, he was sitting on the toilet bowl which is at the back of the room around 3 feet away from me with what I now know to be a white t shirt loosely around his neck with part of it tied to the handrail. The handrail used by people with a restricted mobility to use the toilet was D shaped and at its lowest point was around two feet from the floor. Should [D687] have dropped the knot would have been free to move to the lowest part of the handrail and would not have applied pressure. Detainee Custody Officers now referred to as DCOs Jonny Martin and Callum Tulley were in the room with [D687] trying to talk to him and were standing against the opposite wall. DCO Darren Bulled was in the waiting room. DCM Shane Farrell also entered and DCM Chris Donnelly was just outside.

[D687] was in an agitated state and was saying that he would not go anywhere. [D687] made threats to

Signed:**Date: 13/05/2017****Time: 1700**

Continue on Second Sheet if necessary

(please sign all sheets)

Page 1 of 2

THIS REPORT MUST BE PASSED TO OSCAR ONE AS SOON AS COMPLETED

Ref No. BH 343/17

Incident Statement By (print name): D.Haughton

Please describe the Incident details in full, confirming details of place of incident, time, date, names of all persons involved, witnesses, injuries sustained, first aid or healthcare provided, and details of which managers were informed of incident.

drop from the toilet bowl should anyone try and move him. It was clear to me that [D687] was trying to prevent his transfer to The Verne IRC by taking this course of action. The conversation between those present and [D687] was not progressing. The Tascor escorts confirmed that they would continue with the transfer if [D687] [D687] was presented under restraint.

I stood to one side of the toilet door out of [D687]'s eye sight and asked for DCO Bulled to come over to me. I took DCO Bulled's cut down tool as I did not have one in case it was required. I stood back in the door way and tried to engage with [D687] who was holding a cigarette. I asked if wanted a lighter to have a smoke and held out my right arm with a lighter ready to light [D687]'s cigarette. [D687] said ok so I attempted to get a little nearer. I held the lighter out and as his attention was on the lighter grabbed the knot attached to the handrail. With this [D687] dropped to the floor and the knot attached to the hand rail came away. DCOs Tulley and Martin took control of [D687]'s arms. I then took the opportunity to remove the t shirt from around [D687]'s neck which came away without the need for the cut down tool. Handcuffs were quickly applied to [D687] by DCM Donnelly. The Tascor officers were informed that [D687] would be presented in handcuffs which they agreed to. [D687] was then brought to his feet and walked through to the Tascor officers. Throughout the short use of force [D687] kept saying he would not go and that he would cause trouble.

At this point healthcare arrived and saw to [D687] before he left the centre in the custody of Tascor.

This concludes my report

Signed: 

Date: 13/05/2017

Time: 1700

Continue on Second Sheet if necessary

(please sign all sheets)

Page 2 of 2

THIS REPORT MUST BE PASSED TO OSCAR ONE AS SOON AS COMPLETED

Ref No.

BH/343/A

Incident Statement By (print name): Shane Farrell

I am Detainee Custody Manager Shane Farrell. I am currently employed by G4S care and justice services at Gatwick Immigration removal Centre, A position that I have had for 6 years. On the 13.05.2017 I was in detainee reception when I heard that a detainee that I know as **D687** was in the waiting room he had stated to officers that he did not want to go to another centre. When I entered the waiting room I found **D687** was in the toilet he was sitting on it with what looked like a t shirt round his neck he told the officers that he would hang himself if he had to go. DCM C Donnolly tried to deescalate the situation and was speaking to **D687** but he didn't seem to get anywhere as **D687** was very irate. After myself and DCM Donnolly had spoken to the escorts they would take him if force was used. By this time Duty Director Dan Haughton had arrived and said that he would try and talk to him. When Dan entered the room he asked **D687** how he was and why he was doing this **D687** stated that he didn't want to transfer as he was settled at Brook. Dan left the room with DCO Daren Bulled where Dan asked for his fish knife this was handed over to him Dan then entered the toilet area again and then went to cut the t-shirt away from the disabled rail at this point DCO Jonny Martin and Calum Tully attempted to gain control. **D687** at this point had dropped himself down to the floor DCO Martin gained control of **D687** left arm but DCO Tully appeared to be struggling so I took over and secured his right arm at the base of **D687**'s back as this was done the handcuffs were applied by DCM C Donnolly **D687** then rolled over so he was in the seated position and then stood up he was walked to detainee discharge where he was handed over to Tascor in country escorts and this was my involvement in this use of force. In my opinion the force used was proportionate and reasonable in the circumstances at the time and I believe that no more force than was necessary was used. This concludes my report at this time.

Signature

Signed:

Date: 13/05/2017

Time 15:10

Continue on Second Sheet if necessary

(please sign all sheets)

Page 1 of 1

THIS REPORT MUST BE PASSED TO OSCAR ONE AS SOON AS COMPLETED

Ref No. BH 343/17

Oscar One Comments / Actions

Minimal force was used to apply handcuffs to **D687**, and then to present him to the Tascor escorts. Healthcare were present and checked **D687** **D687** for any injuries and he then left the Centre with the Tascor escorts.

Name	S. Leighton	Signed	Signature	Date	13/5/17	Time	23:40
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OSCAR ONE - PASS TO THE DUTY DIRECTOR AS SOON AS COMPLETED

Duty Director Comments

Minimal force used to present **D687** to waiting Tascor escorts and facilitate his transfer to The Verne IRC. No injuries were sustained and **D687** was seen by healthcare shortly after the event.

Name	D Haughton	Signed		Date	13/05/2017	Time	2101
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DUTY DIRECTOR - PASS TO THE SECURITY INTELLIGENCE UNIT AS SOON AS COMPLETED

Security Comments

Name		Signed		Date		Time	
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SECURITY INTELLIGENCE UNIT - EMAIL TO HOME OFFICE WHEN LOGGED

Ref No. BH 389/15

INTERNAL USE ONLY – DO NOT DISTRIBUTE

SECURITY INTELLIGENCE UNIT USE ONLY

Further Action List and Issued to

- 1.....
- 2.....
- 3.....
- 4.....
- 5.....
- 6.....
- 7.....
- 8.....
- 9.....
- 10.....

UPDATED INFORMATION

Which Report is Required?

