

Date 08/08/17

Rec 49/17

CONTRIBUTION TO PSU INVESTIGATION

(CHS 131000154833)

→ JW

→ Steve  
Dy.

Family Name: <b>D642</b>	First Name(s): <b>D642</b>
Date of Birth: <b>DPA</b>	Nationality: <b>GAMBIA</b>
CID Reference Number: HO Reference Number: <b>T1998299</b> NOMIS Number:	Current Location (IRC or STHF name, other): <b>BROOKHOUSE IRC</b> <b>RH6 OPQ</b>
Location where the incident you are referring to in your complaint occurred (IRC, STHF, other): <b>ON <u>ARUN</u> WING ON THE 1<sup>ST</sup> FLOOR AND</b> <b>ON THE CORRIDOR OUTSIDE <u>BECK</u> WING</b>	
Contact details – email address and mobile telephone number:	

Have you previously spoken to anyone about your complaint? Yes ☒ No ☐

If 'Yes', to whom did you speak?

**MANAGER, DIRECTOR**

Is this a complaint about healthcare services or staff? Yes ☐ No ☒

If your complaint is about an incident in which you were injured, the investigating officer may wish to examine your medical records. Do you give permission for the investigating officer to have access to your medical records?

Yes ☒ No ☐

Please provide a telephone number/forwarding address/email address if you wish to receive a reply after you have left detention. Any reply by email will not be encrypted.

**DPA**

**DPA**

**DPA**

A copy of your complaint and the response, unless marked as a healthcare complaint, will automatically be shared with the Independent Monitoring Board (IMB) responsible for the facility you are detained in to allow them to monitor the way in which the complaint was handled. If you do not wish the IMB to see a copy of your complaint or response please tick this box: ☐

The submission of a complaint will not affect consideration of your immigration status and will not prevent you from being removed from the United Kingdom, unless it is a complaint of a serious assault and involves a police investigation.

The submission of a complaint will have no influence as to whether or not you will be transferred to another immigration removal centre.

**Details of your complaint and what you would like to see done about it:**

(Continue on a separate page if necessary) I PREVIOUSLY MADE A COMPLAINT ABOUT A CERTAIN OFFICER CMS 131000152195. THEY SENT ONE OF THE OFFICERS I COMPLAINED ABOUT TO INTERVIEW ME. I THOUGHT IT WAS A JOKE AND THAT I WOULDN'T GET JUSTICE, SO I WITHDREW THE COMPLAINT. ON THE 30/7/17 THE SAME OFFICER DASHED ABOUT TEN METERS AND GRABBED ME BY THE NECK WHILST I WAS BEING RESTRAINED BY TWO OTHER OFFICERS. THIS WAS ALL BECAUSE AN OFFICER KEPT PROVOKING ME ASKING ME IF I'M GAY BECAUSE I CAN DO HAIR, CALLING ME NOSY SO I THREW SOME WATER AT HER. SHE RAN DOWNSTAIRS AND GOT SOMETHING OUT OF THE OFFICE AND WAS RUNNING TOWARDS ME, THEY MANAGED TO STOP HER HOWEVER SHE STILL GOT IN MY FACE AND WAS SHOUTING AND ACTING UP, WHILST I WAS BEING RESTRAINED.

Signature:

Signature

Date: 07/08/17

PLACE THE COMPLETED FORM IN THE YELLOW IMMIGRATION ENFORCEMENT COMPLAINTS BOX



SHE'S STILL WORKING AFTER THREATENING-  
BEHAVIOUR AND BEING HOMOPHOBIC.

ALSO THE OFFICER MY PREVIOUS COMPLAINT ~~WAS~~  
~~ABOUT~~ WENT TO MY CELL WITHOUT NO TEAM LEADER  
AUTHORISING THE SEARCH AND DAMAGED MY DVD  
PLAYER, MY CLOTHES AND MY CD'S MISSING.

I HAVEN'T BEEN CHECKED BY A DOCTOR DESPITE  
BRUISING ON MY ARM, LEG AND HEAD, MY NECK HURTS  
AND MY BACK HURTS. ALL THEY ARE TELLING ME IS  
TO TAKE SOME PARACETAMOL.

I'M STILL IN ISOLATION, I'M NOT ALLOWED TO GO  
OUT, AND I GOT 3 DAYS LEFT BEFORE MY  
IMMIGRATION APPEAL EXPIRES. THEY ARE AWARE  
OF THIS AS I'VE BEEN TELLING THEM.

\* THE OFFICER THAT GRABBED MY NECK  
WAS STEVE WEBB

\* THE HOMOPHOBIC ONE IS ANISA

\* THE OFFICER DAMAGED MY PROPERTY  
IS BARNEY LUNN AND I HAVE WITNESSES  
THAT SAW HIM DRAGGING MY BAGS ON THE  
LANDING, THEY APPROACHED HIM AND HE  
LIFTED THE BAGS UP.

**BROOK HOUSE**  
**ROOM CLEARANCE CERTIFICATE**

- All room clearances must be authorised by a Team Leader/Manager who must sign this certificate. Cell clearance should be completed as quickly as possible. When a detainee is being located to segregation, he should be given opportunity to take permitted items, such as toiletries, etc., with him. When this is impracticable, staff must ensure that such property is transferred to the offender as soon as possible.

I. Property found in the room which is identified as belonging to the detainee is to be bagged, sealed and forwarded to the detainee's new location.

Damaged items must be clearly marked as such. Use additional cell clearance forms (page 2s) as required. Property seals must be used and seal numbers recorded.

ROOM NUMBER.....207.....  
LOCATION .....Alpha wing.....

TEAM LEADER/MANAGER AUTHORISING CELL CLEARANCE .....SIGNATURE.....

DETAINEES NAME: **D642** .....

CID REFERENCE: 7187555

Time / Date Clearance Commenced: Time: 20:30 Date: 3/8/17

Time / Date Clearance Completed: Time: 20:40 Date: 3/8/17

Staff carrying out clearance:

Name: Baryne Lunn (print clearly)

Signature: **Signature**

Name: Raj Dosaj (print clearly)

Signature: **Signature**

Location of removed property .....





Brookie Grimes

Via email to Loraine Higgins

**Jason Roberts**  
**Professional Standards Unit**  
Home Office Security  
Home Office, Block C, 3<sup>rd</sup> floor  
Soapworks  
Ordsall Lane, Salford  
M5 3LZ  
Mobile: DPA

20 September 2017

Dear Brookie

As you should be aware the Professional Standards Unit are investigating a complaint from D642 regarding events on 3 August 2017 which include allegations of assault and the use homophobic language at Brook House Immigration Removal Centre.

I have included a copy of the complaint for your reference and as you will see that at this stage I am able to confirm that you are subject to the alleged incident. I have been appointed the Investigating Officer on this case and would like to interview you to assist in establishing the full facts regarding events.

The interview is scheduled for:

**Date: 2 October 2017**

**Time: 09.00**

**Location: Brook House IRC- Room to be confirmed.**

Your co-operation in this matter will greatly assist my enquiries. If you are not available on this date for any reason please let me know as soon as possible so that another date can be arranged.

You have a right to be accompanied by a Trade Union Representative or a Workplace Colleague. There is no right to be accompanied by any other person or to be legally represented. If you do intend to be accompanied, please inform me of who will accompany you, as soon as possible or at least three working days prior to the interview.

Please let me know as soon as possible if you require any special arrangements/reasonable adjustments (for example if you have a hearing or sight impairment) to enable you to fully participate at the interview.

To ensure that there is an accurate record of the interview it will be digitally recorded; a copy of the recording or a written summary can be provided to you on request.

If you require further advice or support, please contact your employer's Complaints Co-ordinator in the first instance.

You should be aware that any information that emerges from this investigation may be used in any misconduct proceedings. If it is decided to instigate a misconduct action your employer will be able to provide you with further information regarding their misconduct procedures. Please note that any external complaint of a criminal nature will be reported to the relevant police force if not already done so.

The fact this investigation is taking place is being treated as confidential and should not be discussed with colleagues or other members of staff.

If you have any queries at this stage please do not hesitate to contact me on the above telephone number. On request, we can send you a copy of the Complaints Guidance to which we adhere.

Yours sincerely

Jason Roberts  
Investigating Officer  
Professional Standards Unit



Goulder, Karen

**From:** Roberts Jason <[redacted] DPA >  
**Sent:** 20 September 2017 09:45  
**To:** Loraine1 Higgins1  
**Cc:** Gatwick Enquiries  
**Subject:** FW: Official Sensitive - [redacted] Complaint 131000154833  
**Attachments:** Invite to Interview2 - BG.docx; Invite to Interview 2 - SW.docx

Hi Loraine,

Given this I will look to rearrange both interviews for 2 October 2017 to avoid having to travel down from Manchester on two occasions.

Can Steve's invite and the copy of the complaint be sent to his correspondence address and Brookie be provided with the attached as well.

Grateful again if you could advise of a meeting room. Many thanks for your help

Kind Regards

Jason Roberts / CIO Investigating Officer / Professional Standards Unit / Home Office Security / Mob: [redacted] DPA /  
Home Office, Block C, 3<sup>rd</sup> floor, Soapworks, Ordsall Lane, Salford , M5 3LZ

**From:** Loraine1 Higgins1 [mailto:[redacted] DPA]  
**Sent:** 20 September 2017 09:27  
**To:** Roberts Jason  
**Cc:** Gatwick Enquiries; Goulder, Karen  
**Subject:** RE: Official Sensitive - [redacted] Complaint 131000154833

Hi Jason

You can use Steve Skitt's office for interviewing. Steve Webb is currently suspended and Brookie Grimes is on rest days after seven consecutive night shifts. Her next day shift 02/10/17. She must have swapped lines since Karen sent you

September		F	S	S	M	T	W	T	F
A B & E		1	2	3	4	5	6	7	8
B Grimes	18	R	R	R	N	N	N	N	N

October		S	M	T	W	T	F	S	S	M
A B & E		1	2	3	4	5	6	7	8	9
B Grimes	18	R	B	B	R	R	AL	B	B	R

Kind regards

Loraine

Loraine Higgins  
PA to Centre Director – Gatwick IRCs  
Custodial & Detention Services  
G4S Care and Justice Services (UK) Ltd  
Brook House IRC  
Perimeter Road South  
Gatwick Airport  
West Sussex RH6 0PQ





Goulder, Karen

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**From:** Loraine1 Higgins1  
**Sent:** 22 September 2017 08:53  
**To:** Roberts Jason  
**Cc:** Gatwick Enquiries  
**Subject:** RE: Official Sensitive - [D642] Complaint 131000154833

Hi Jason

I have given Brookie her letter and she will be attending the interview. Steve Webb has been told verbally about the interview and a letter has been sent to him. As Steve is suspended I have decided that it would be better for the interviews to be held in the Boardroom which is in a separate building to the centre.

Kind regards

Loraine

Loraine Higgins  
PA to Centre Director – Gatwick IRCs  
Custodial & Detention Services  
G4S Care and Justice Services (UK) Ltd  
Brook House IRC  
Perimeter Road South  
Gatwick Airport  
West Sussex RH6 0PQ

Tel: [DPA]

Email: [DPA]

[www.g4s.com](http://www.g4s.com)

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**From:** Roberts Jason [mailto:[DPA]]  
**Sent:** 20 September 2017 09:46  
**To:** Loraine1 Higgins1  
**Cc:** Gatwick Enquiries  
**Subject:** FW: Official Sensitive - [D642] Complaint 131000154833

Hi Loraine,

Given this I will look to rearrange both interviews for 2 October 2017 to avoid having to travel down from Manchester on two occasions.

Can Steve's invite and the copy of the complaint be sent to his correspondence address and Brookie be provided with the attached as well.

Grateful again if you could advise of a meeting room. Many thanks for your help

Kind Regards

**From:** Loraine1 Higgins1 [mailto:[redacted]]  
**Sent:** 20 September 2017 09:27  
**To:** Roberts Jason  
**Cc:** Gatwick Enquiries; Goulder, Karen  
**Subject:** RE: Official Sensitive - [redacted] Complaint 131000154833

Hi Jason

You can use Steve Skitt's office for interviewing. Steve Webb is currently suspended and Brookie Grimes is on rest days after seven consecutive night shifts. Her next day shift 02/10/17. She must have swapped lines since Karen sent you

September		F	S	S	M	T	W	T	F
A B & E		1	2	3	4	5	6	7	8
B Grimes	18	R	R	R	N	N	N	N	N

October		S	M	T	W	T	F	S	S	M
A B & E		1	2	3	4	5	6	7	8	9
B Grimes	18	R	B	B	R	R	AL	B	B	R

Kind regards

Loraine

Loraine Higgins  
PA to Centre Director – Gatwick IRCs  
Custodial & Detention Services  
G4S Care and Justice Services (UK) Ltd  
Brook House IRC  
Perimeter Road South  
Gatwick Airport  
West Sussex RH6 0PQ

Tel: [redacted]

Email: [redacted]

[www.g4s.com](http://www.g4s.com)

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VALUES

We act with  
**INTEGRITY AND  
RESPECT**

We are passionate about  
**SAFETY, SECURITY AND  
SERVICE EXCELLENCE**

We achieve this through  
**INNOVATION AND  
TEAMWORK**

**From:** Roberts Jason [mailto:[redacted]]  
**Sent:** 20 September 2017 09:07  
**To:** Loraine1 Higgins1  
**Cc:** Gatwick Enquiries; Goulder, Karen  
**Subject:** FW: Official Sensitive - [redacted] Complaint 131000154833

Hi Lorraine,



As stated below please see the attached invites to interview for Steve Webb and Brookie Grimes for interview on 28 September 2017. Please could you pass these to the officers including a copy of the complaint.

I will also need an interview room in Brook House between 9-11 so grateful if you could book and advise me of this when known.

Thanks for you help and kind Regards

Jason Roberts / CIO Investigating Officer / Professional Standards Unit / Home Office Security / Mob: [DPA] / Home Office, Block C, 3<sup>rd</sup> floor, Soapworks, Ordsall Lane, Salford , M5 3LZ

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**From:** Roberts Jason  
**Sent:** 15 September 2017 16:02  
**To:** Loraine1 Higgins1  
**Subject:** RE: Official Sensitive - [D642] Complaint 131000154833

Glad this helps Lorraine

I also have interviews planned (invites not sent yet) for 28 September at 09:00-11:00. Could you book a meeting room for me to cover these times please and I will get the invites out on Monday.

Thank you

Jason

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**From:** Loraine1 Higgins1 [mailto:[DPA]]  
**Sent:** 15 September 2017 15:59  
**To:** Roberts Jason <[DPA]>  
**Subject:** RE: Official Sensitive - Top Complaint 131000154833

Jason

That's brilliant news. I can accommodate that.

Kind regards

Lorraine

Lorraine Higgins  
PA to Centre Director – Gatwick IRCs  
Custodial & Detention Services  
G4S Care and Justice Services (UK) Ltd  
Brook House IRC  
Perimeter Road South  
Gatwick Airport  
West Sussex RH6 0PQ

Tel: [DPA]

Email: [DPA]

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**From:** Roberts Jason [mailto: [REDACTED] DPA]  
**Sent:** 15 September 2017 15:07  
**To:** Loraine1 Higgins1  
**Subject:** RE: Official Sensitive - [REDACTED] Complaint 131000154833

Loraine,

These two invites are for telephone interviews so no room needed on my part. The officers will need to locate themselves somewhere they can make a call to me. Does this make it easier?

Thank you

Jason

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**From:** Loraine1 Higgins1 [mailto: [REDACTED] DPA]  
**Sent:** 15 September 2017 14:22  
**To:** Roberts Jason  
**Subject:** RE: Official Sensitive - [REDACTED] Complaint 131000154833  
**Importance:** High

Jason

Thank you for sending this through. There is only one problem and that I do not have meeting room available. I can book an interview room in Visits which is normally used for interviews with detainees. Would this be ok with you?

Kind regards

Loraine

Loraine Higgins  
PA to Centre Director – Gatwick IRCs  
Custodial & Detention Services  
G4S Care and Justice Services (UK) Ltd  
Brook House IRC  
Perimeter Road South  
Gatwick Airport  
West Sussex RH6 0PQ

Tel: [REDACTED] DPA

Email: [REDACTED] DPA

[www.g4s.com](http://www.g4s.com)

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**From:** Roberts Jason [mailto: [REDACTED] DPA]  
**Sent:** 15 September 2017 13:20

**To:** Loraine1 Higgins1

**Subject:** FW: Official Sensitive - [D642] Complaint 131000154833

Lorraine,

I received an out office message from Karen. Please can you confirm that the information below and attached has been received and actions.

Many thanks

Jason Roberts / CIO Investigating Officer / Professional Standards Unit / Home Office Security / Mob: [DPA] / Home Office, Block C, 3<sup>rd</sup> floor, Soapworks, Ordsall Lane, Salford , M5 3LZ

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**From:** Roberts Jason

**Sent:** 14 September 2017 13:53

**To:** 'Gatwick Enquiries' <[DPA]>

**Cc:** Benson Stephanie (PSU) <[DPA]>; 'Goulder, Karen'

<[DPA]>

**Subject:** RE: Official Sensitive - [D642] Complaint 131000154833

Hi Karen,

Thank you for the information below. Please see the attached invites to interview by telephone for:

- Anaïsa Albert
- Michael Yates

Please could you pass these to the officers including a copy of the complaint. Any questions they may have should be directed back to me. I will be in touch tomorrow regarding organising a face to face interview with Steve Web.

Thank you

Kind Regards

Jason Roberts / CIO Investigating Officer / Professional Standards Unit / Home Office Security / Mob: [DPA] / Home Office, Block C, 3<sup>rd</sup> floor, Soapworks, Ordsall Lane, Salford , M5 3LZ



Home Office

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**From:** Gatwick Enquiries [mailto:[DPA]]

**Sent:** 04 September 2017 18:03

**To:** Roberts Jason

**Cc:** Benson Stephanie (PSU)

**Subject:** RE: Official Sensitive - [D642] Complaint 131000154833

Hi Jason,

That is fine, I have forwarded this element onto the Residential Manager for him to allocate out for investigation.

As soon as I have something back I will send it over to you.

Here is the officer info:



	T	W	T	F	M	T	W	T	F	
	5	6	7	8	11	12	13	14	15	
Michael Yates	AL	R	R	AL	R	R	A1	A1	R	
Steve Webb	A1*	R	Training our ITC	Training our ITC	Training our ITC	Training our ITC	Training our ITC	Training our ITC	Training our ITC	C Ref off
J May	B	Additional Hours	R	R	B	R	B	A	R	
A Albert	B	B	R	R	R	R	B	B	B	
B Grimes	N	N	N	N	R	R	R	R	R	

Annual Leave	A/L
Rest	R
0745 - 2130	A
0745 - 2115	B
2100 - 0800	N
0745 - 2045	A1
0815 - 2115	A

Kind regards

Karen

Karen Goulder  
Administrator  
Gatwick IRCs  
Custodial & Detention Services  
G4S Care and Justice Services (UK) Ltd

Phone:

Email:  or

[www.g4s.com/uk](http://www.g4s.com/uk)

If sending an email containing OFFICIAL / OFFICIAL SENSITIVE information, please use the secure email account listed above



**From:** Roberts Jason [mailto:  
**Sent:** 04 September 2017 11:05  
**To:** Detention Services Complaints  
**Cc:** Goulder, Karen; Gatwick Enquiries  
**Subject:** RE: Official Sensitive -  Complaint 131000154833

Hi Alison,

My apologies that this aspect was not communicated to you prior to last Friday.

If G4S could supply a contribution answering the property part under the same reference 131000154833 I will include this in my overall report.

Many thanks and kind regards

Jason Roberts / CIO Investigating Officer / Professional Standards Unit / Home Office Security / Mob: [DPA] /  
Home Office, Block C, 3<sup>rd</sup> floor, Soapworks, Ordsall Lane, Salford , M5 3LZ

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**From:** Detention Services Complaints  
**Sent:** 01 September 2017 15:25  
**To:** Roberts Jason  
**Cc:** 'Goulder, Karen'; Detention Services Complaints; 'Gatwick Enquiries'  
**Subject:** RE: Official Sensitive - [D642] Complaint 131000154833

Hi Jason,

I am lead of the complaints department which handle complaints in detention centres. I have been sent a copy of the below email from G4S. PSU are handling the complaint 131000154833 minus the property missing & damaged. I cannot see that we were informed of this and were only made aware that PSU were responding to the complaint, we thought the whole complaint.

In this case, are you happy for G4S to supply you with a contribution answering the property part under the same reference 131000154833?

Thank you,

Alison



FOI (Freedom Of Information) Request and Complaints  
Manager  
Detention & Escorting Services

Home Office Immigration Enforcement  
3rd Floor Apollo House, 36 Wellesley Rd, CR9 3RR  
0208 760 8616

---

**From:** Benson Stephanie (PSU) [mailto:[DPA]]  
**Sent:** 01 September 2017 14:23  
**To:** Goulder, Karen  
**Cc:** Roberts Jason  
**Subject:** Official Sensitive - Top Complaint

Good Afternoon Karen,

Please can you provide the availability for staff interviews for W/C 11 & W/C 18 September 2017.

Can you also please note that the following parts of the complaint will need to be dealt with locally as they will not be covered under the PSU investigation:

- Missing property
- Damaged CD

Please note: I am off on leave next week and will not return until 13/09/2017. Therefore can you please respond directly to the Investigating Officer Jason Roberts.



Kind regards

**Stephanie Benson** | Assistant Investigating Officer | Professional Standards Unit –  
Operational Support  
Security, Science & Innovation Directorate  
Part-time working pattern Wednesday to Friday

**Home Office**, Block C, 3<sup>rd</sup> floor, Soapworks, Ordsall Lane, Salford, M5 3LZ  
T: [DPA] | F: [DPA] | [www.homeoffice.gov.uk](http://www.homeoffice.gov.uk)

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Any personal views expressed in this e-mail are those of the individual





Steve Webb

Via email to Karen Goulder/Lorraine Higgins

**Jason Roberts**  
**Professional Standards Unit**  
Home Office Security  
Home Office, Block C, 3<sup>rd</sup> floor  
Soapworks  
Ordsall Lane, Salford  
M5 3LZ  
Mobile: DPA

20 September 2017

Dear Steve

As you should be aware the Professional Standards Unit are investigating a complaint from D642 regarding events on 3 August 2017 which include allegations of assault and the use homophobic language at Brook House Immigration Removal Centre.

I have included a copy of the complaint for your reference and as you will see that at this stage I am able to confirm that you are subject to the alleged incident. I have been appointed the Investigating Officer on this case and would like to interview you to assist in establishing the full facts regarding events.

The interview is scheduled for:

**Date: 2 October 2017**

**Time: 10.00**

**Location: Brook House IRC- room to be confirmed.**

Your co-operation in this matter will greatly assist my enquiries. If you are not available on this date for any reason please let me know as soon as possible so that another date can be arranged.

You have a right to be accompanied by a Trade Union Representative or a Workplace Colleague. There is no right to be accompanied by any other person or to be legally represented. If you do intend to be *accompanied*, please inform me of who will accompany you, as soon as possible or at least three working days prior to the interview.

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If you have any queries at this stage please do not hesitate to contact me on the above telephone number. On request, we can send you a copy of the Complaints Guidance to which we adhere.

Yours sincerely

Jason Roberts  
Investigating Officer  
Professional Standards Unit

**Goulder, Karen**

**From:** Loraine1 Higgins1  
**Sent:** 20 September 2017 09:27  
**To:** Roberts Jason  
**Cc:** Gatwick Enquiries; Goulder, Karen  
**Subject:** RE: Official Sensitive - [D642] Complaint 131000154833

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Categories:** info

Hi Jason

You can use Steve Skitt's office for interviewing. Steve Webb is currently suspended and Brookie Grimes is on rest days after seven consecutive night shifts. Her next day shift 02/10/17. She must have swapped lines since Karen sent you

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B Grimes	18	R	B	B	R	R	AL	B	B	R

Kind regards

Loraine

Loraine Higgins  
PA to Centre Director – Gatwick IRCs  
Custodial & Detention Services  
G4S Care and Justice Services (UK) Ltd  
Brook House IRC  
Perimeter Road South  
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West Sussex RH6 0PQ

Tel: [DPA]

Email: [DPA]

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**INTEGRITY AND  
RESPECT**

We are passionate about  
**SAFETY, SECURITY AND  
SERVICE EXCELLENCE**

We achieve this through  
**INNOVATION AND  
TEAMWORK**

**From:** Roberts Jason [mailto:[DPA]]  
**Sent:** 20 September 2017 09:07  
**To:** Loraine1 Higgins1



Goulder, Karen

---

**From:** Roberts Jason <[redacted] DPA >  
**Sent:** 20 September 2017 09:07  
**To:** Loraine1 Higgins1  
**Cc:** Gatwick Enquiries; Goulder, Karen  
**Subject:** FW: Official Sensitive - [redacted] Complaint 131000154833  
**Attachments:** Invite to Interview - SW.docx; Invite to Interview - BG.docx; [redacted] T1998299.pdf

Hi Lorraine,

As stated below please see the attached invites to interview for Steve Webb and Brookie Grimes for interview on 28 September 2017. Please could you pass these to the officers including a copy of the complaint.

I will also need an interview room in Brook House between 9-11 so grateful if you could book and advise me of this when known.

Thanks for you help and kind Regards

Jason Roberts / CIO Investigating Officer / Professional Standards Unit / Home Office Security / **Mob:** [redacted] DPA /  
Home Office, Block C, 3<sup>rd</sup> floor, Soapworks, Ordsall Lane, Salford , M5 3LZ

---

**From:** Roberts Jason  
**Sent:** 15 September 2017 16:02  
**To:** Loraine1 Higgins1  
**Subject:** RE: Official Sensitive - [redacted] Complaint 131000154833

Glad this helps Lorraine

I also have interviews planned (invites not sent yet) for 28 September at 09:00-11:00. Could you book a meeting room for me to cover these times please and I will get the invites out on Monday.

Thank you

Jason

---

**From:** Loraine1 Higgins1 [mailto:[redacted] DPA]  
**Sent:** 15 September 2017 15:59  
**To:** Roberts Jason <[redacted] DPA >  
**Subject:** RE: Official Sensitive - [redacted] Complaint 131000154833

Jason

---

That's brilliant news. I can accommodate that.

Kind regards

Lorraine

Lorraine Higgins  
PA to Centre Director – Gatwick IRCs  
Custodial & Detention Services  
G4S Care and Justice Services (UK) Ltd  
Brook House IRC  
Perimeter Road South  
Gatwick Airport

West Sussex RH6 0PQ

Tel: [redacted] DPA

Email: [redacted] DPA

[www.g4s.com](http://www.g4s.com)

Official | Official - Sensitive | Secret | Top Secret

OUR  
VALUES

We act with  
INTEGRITY AND  
RESPECT

We are passionate about  
SAFETY, SECURITY AND  
SERVICE EXCELLENCE

We achieve this through  
INNOVATION AND  
TEAMWORK

---

**From:** Roberts Jason [mailto:[redacted] DPA]

**Sent:** 15 September 2017 15:07

**To:** Loraine1 Higgins1

**Subject:** RE: Official Sensitive - [redacted] Complaint 131000154833

Loraine,

These two invites are for telephone interviews so no room needed on my part. The officers will need to locate themselves somewhere they can make a call to me. Does this make it easier?

Thank you

Jason

---

**From:** Loraine1 Higgins1 [mailto:[redacted] DPA]

**Sent:** 15 September 2017 14:22

**To:** Roberts Jason

**Subject:** RE: Official Sensitive - [redacted] Complaint 131000154833

**Importance:** High

Jason

Thank you for sending this through. There is only one problem and that I do not have meeting room available. I can book an interview room in Visits which is normally used for interviews with detainees. Would this be ok with you?

Kind regards

Loraine

---

Loraine Higgins  
PA to Centre Director – Gatwick IRCs  
Custodial & Detention Services  
G4S Care and Justice Services (UK) Ltd  
Brook House IRC  
Perimeter Road South  
Gatwick Airport  
West Sussex RH6 0PQ

Tel: [redacted] DPA

Email: [redacted] DPA

[www.g4s.com](http://www.g4s.com)

**From:** Roberts Jason [mailto: [REDACTED] **DPA**]  
**Sent:** 15 September 2017 13:20  
**To:** Loraine1 Higgins1  
**Subject:** FW: Official Sensitive - [REDACTED] Complaint 131000154833

Lorraine,

I received an out office message from Karen. Please can you confirm that the information below and attached has been received and actions.

Many thanks

Jason Roberts / CIO Investigating Officer / Professional Standards Unit / Home Office Security / Mob: [REDACTED] **DPA** /  
Home Office, Block C, 3<sup>rd</sup> floor, Soapworks, Ordsall Lane, Salford , M5 3LZ

**From:** Roberts Jason  
**Sent:** 14 September 2017 13:53  
**To:** 'Gatwick Enquiries' <Gatwick.Enquiries@uk.g4s.com>  
**Cc:** Benson Stephanie (PSU) < [REDACTED] **DPA** > [REDACTED] **DPA** >; 'Goulder, Karen'  
< [REDACTED] **DPA** >  
**Subject:** RE: Official Sensitive - [REDACTED] Complaint 131000154833

Hi Karen,

Thank you for the information below. Please see the attached invites to interview by telephone for:

- Anaisa Albert
- Michael Yates

Please could you pass these to the officers including a copy of the complaint. Any questions they may have should be directed back to me. I will be in touch tomorrow regarding organising a face to face interview with Steve Web.

Thank you

Kind Regards

Jason Roberts / CIO Investigating Officer / Professional Standards Unit / Home Office Security / Mob: [REDACTED] **DPA** /  
Home Office, Block C, 3<sup>rd</sup> floor, Soapworks, Ordsall Lane, Salford , M5 3LZ



Home Office

**From:** Gatwick Enquiries [mailto:Gatwick.Enquiries@uk.g4s.com]  
**Sent:** 04 September 2017 18:03  
**To:** Roberts Jason  
**Cc:** Benson Stephanie (PSU)  
**Subject:** RE: Official Sensitive - [REDACTED] Complaint 131000154833





Steve Webb

Via email to Karen Goulder/Lorraine Higgins

**Jason Roberts**  
**Professional Standards Unit**  
Home Office Security  
Home Office, Block C, 3<sup>rd</sup> floor  
Soapworks  
Ordsall Lane, Salford  
M5 3LZ  
Mobile: **DPA**

19 September 2017

Dear Steve

As you should be aware the Professional Standards Unit are investigating a complaint from **D642** regarding events on 3 August 2017 which include allegations of assault and the use homophobic language at Brook House Immigration Removal Centre.

I have included a copy of the complaint for your reference and as you will see that at this stage I am able to confirm that you are subject to the alleged incident. I have been appointed the Investigating Officer on this case and would like to interview you to assist in establishing the full facts regarding events.

The interview is scheduled for:

**Date: 28 September 2017**

**Time: 10.00**

**Location: Brook House IRC- room to be confirmed.**

Your co-operation in this matter will greatly assist my enquiries. If you are not available on this date for any reason please let me know as soon as possible so that another date can be arranged.

You have a right to be accompanied by a Trade Union Representative or a Workplace Colleague. There is no right to be accompanied by any other person or to be legally represented. If you do intend to be accompanied, please inform me of who will accompany you, as soon as possible or at least three working days prior to the interview.

Please let me know as soon as possible if you require any special arrangements/reasonable adjustments (for example if you have a hearing or sight impairment) to enable you to fully participate at the interview.

To ensure that there is an accurate record of the interview it will be digitally recorded; a copy of the recording or a written summary can be provided to you on request.

If you require further advice or support, please contact your employer's Complaints Co-ordinator in the first instance.

You should be aware that any information that emerges from this investigation may be used in any misconduct proceedings. If it is decided to instigate a misconduct action your employer will be able to provide you with further information regarding their misconduct procedures. Please note that any external complaint of a criminal nature will be reported to the relevant police force if not already done so.

The fact this investigation is taking place is being treated as confidential and should not be discussed with colleagues or other members of staff.

If you have any queries at this stage please do not hesitate to contact me on the above telephone number. On request, we can send you a copy of the Complaints Guidance to which we adhere.

Yours sincerely

Jason Roberts  
Investigating Officer  
Professional Standards Unit

Date 08/08/17

Family Name: <b>D642</b>	First Name(s): <b>D642</b>
Date of Birth: <b>DPA</b>	Nationality: <b>GAMBIAN</b>
CID Reference Number: HO Reference Number: <b>T1998299</b> NOMIS Number:	Current Location (IRC or STHF name, other): <b>BROOKHOUSE IRC</b> <b>RH6 OPQ</b>
Location where the incident you are referring to in your complaint occurred (IRC, STHF, other): <b>ON <u>ARUN</u> WING ON THE 1<sup>ST</sup> FLOOR AND</b> <b>ON THE CORRIDOR OUTSIDE <u>BECK</u> WING</b>	
Contact details – email address and mobile telephone number:	

Have you previously spoken to anyone about your complaint? Yes ☒ No ☐

If 'Yes', to whom did you speak?

**MANAGER, DIRECTOR**

Is this a complaint about healthcare services or staff? Yes ☐ No ☒

If your complaint is about an incident in which you were injured, the investigating officer may wish to examine your medical records. Do you give permission for the investigating officer to have access to your medical records?

Yes ☒ No ☐

Please provide a telephone number/forwarding address/email address if you wish to receive a reply after you have left detention. Any reply by email will not be encrypted.

**DPA** // **DPA**  
**DPA**

A copy of your complaint and the response, unless marked as a healthcare complaint, will automatically be shared with the Independent Monitoring Board (IMB) responsible for the facility you are detained in to allow them to monitor the way in which the complaint was handled. If you do not wish the IMB to see a copy of your complaint or response please tick this box: ☐



The submission of a complaint will not affect consideration of your immigration status and will not prevent you from being removed from the United Kingdom, unless it is a complaint of a serious assault and involves a police investigation.

The submission of a complaint will have no influence as to whether or not you will be transferred to another immigration removal centre.

**Details of your complaint and what you would like to see done about it:**

(Continue on a separate page if necessary) I PREVIOUSLY MADE A COMPLAINT ABOUT A CERTAIN OFFICER CMS 131000152195. THEY SENT ONE OF THE OFFICERS I COMPLAINED ABOUT TO INTERVIEW ME. I THOUGHT IT WAS A JOKE AND THAT I WOULDN'T GET JUSTICE, SO I WITHDREW THE COMPLAINT. ON THE 30/7/17 THE SAME OFFICER DASHED ABOUT TEN METERS AND GRABBED ME BY THE NECK WHILST I WAS BEING RESTRAINED BY TWO OTHER OFFICERS. THIS WAS ALL BECAUSE AN OFFICER KEPT PROVOKING ME ASKING ME IF I'M GAY BECAUSE I CAN DO HAIR, CALLING ME NOSY SO I THREW SOME WATER AT HER. SHE RAN DOWNSTAIRS AND GOT SOMETHING OUT OF THE OFFICE AND WAS RUNNING TOWARDS ME, THEY MANAGED TO STOP HER HOWEVER SHE STILL GOT IN MY FACE AND WAS SHOUTING AND ACTING UP, WHILST I WAS BEING RESTRAINED.

Signature:

Signature

Date: 07/08/17

PLACE THE COMPLETED FORM IN THE YELLOW IMMIGRATION ENFORCEMENT COMPLAINTS BOX

BEHAVIOUR AND BEING HOMOPHOBIC.

ALSO THE OFFICER MY PREVIOUS COMPLAINT ~~WAS~~  
~~WENT~~ WENT TO MY CELL WITHOUT NO TEAM LEADER  
AUTHORISING THE SEARCH AND DAMAGED MY DVD  
PLAYER, MY CLOTHES AND MY CD'S MISSING.

I HAVEN'T BEEN CHECKED BY A DOCTOR DESPITE  
BRUISING ON MY ARM, LEG AND HEAD, MY NECK HURTS  
AND MY BACK HURTS. ALL THEY ARE TELLING ME IS  
TO TAKE SOME PARACETAMOL.

I'M STILL IN ISOLATION, I'M NOT ALLOWED TO GO  
OUT, AND I GOT 3 DAYS LEFT BEFORE MY  
IMMIGRATION APPEAL EXPIRES. THEY ARE AWARE  
OF THIS AS I'VE BEEN TELLING THEM.

\* THE OFFICER THAT GRABBED MY NECK  
WAS STEVE WEBB

\* THE HOMOPHOBIC ONE IS ANISA

\* THE OFFICER DAMAGED MY PROPERTY  
IS BARNEY LUNN AND I HAVE WITNESSES  
THAT SAW HIM DRAGGING MY BAGS ON THE  
LANDING, THEY APPROACHED HIM AND HE  
LIFTED THE BAGS UP.



**BROOK HOUSE**  
**ROOM CLEARANCE CERTIFICATE**

- All room clearances must be authorised by a Team Leader/Manager who must sign this certificate. Cell clearance should be completed as quickly as possible. When a detainee is being located to segregation, he should be given opportunity to take permitted items, such as toiletries, etc., with him. When this is impracticable, staff must ensure that such property is transferred to the offender as soon as possible.

I. Property found in the room which is identified as belonging to the detainee is to be bagged, sealed and forwarded to the detainee's new location.

Damaged items must be clearly marked as such. Use additional cell clearance forms (page 2s) as required. Property seals must be used and seal numbers recorded.

ROOM NUMBER.....207.....  
LOCATION .....Alpha wing.....

TEAM LEADER/MANAGER AUTHORISING CELL CLEARANCE .....SIGNATURE.....

DETAINEES NAME: D642 D642 .....

CID REFERENCE: 7187555

Time / Date Clearance Commenced: Time: 20:30 Date: 3/8/17

Time / Date Clearance Completed: Time: 20:40 Date: 3/8/17

Staff carrying out clearance:

Name: Barynny Lunn .....(print clearly)

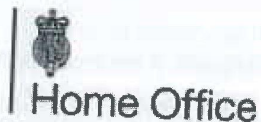
Signature: Signature .....

Name: Raj Doss .....(print clearly)

Signature: Signature .....

Location of removed property .....





Brookie Grimes

Via email to Karen Goulder/Loraine Higgins

**Jason Roberts**  
**Professional Standards Unit**

Home Office Security  
Home Office, Block C, 3<sup>rd</sup> floor  
Soapworks

Ordsall Lane, Salford

M5 3LZ

Mobile: **DPA**

19 September 2017

Dear Brookie

As you should be aware the Professional Standards Unit are investigating a complaint from **D642** regarding events on 3 August 2017 which include allegations of assault and the use homophobic language at Brook House Immigration Removal Centre.

I have included a copy of the complaint for your reference and as you will see that at this stage I am able to confirm that you are subject to the alleged incident. I have been appointed the Investigating Officer on this case and would like to interview you to assist in establishing the full facts regarding events.

The interview is scheduled for:

**Date: 28 September 2017**

**Time: 09.00**

**Location: Brook House IRC- Room to be confirmed.**

Your co-operation in this matter will greatly assist my enquiries. If you are not available on this date for any reason please let me know as soon as possible so that another date can be arranged.

You have a right to be accompanied by a Trade Union Representative or a Workplace Colleague. There is no right to be accompanied by any other person or to be legally represented. If you do intend to be accompanied, please inform me of who will accompany you, as soon as possible or at least three working days prior to the interview.

Please let me know as soon as possible if you require any special arrangements/reasonable adjustments (for example if you have a hearing or sight impairment) to enable you to fully participate at the interview.

To ensure that there is an accurate record of the interview it will be digitally recorded; a copy of the recording or a written summary can be provided to you on request.

If you require further advice or support, please contact your employer's Complaints Co-ordinator in the first instance.

**OFFICIAL - SENSITIVE**

You should be aware that any information that emerges from this investigation may be used in any misconduct proceedings. If it is decided to instigate a misconduct action your employer will be able to provide you with further information regarding their misconduct procedures. Please note that any external complaint of a criminal nature will be reported to the relevant police force if not already done so.

The fact this investigation is taking place is being treated as confidential and should not be discussed with colleagues or other members of staff.

If you have any queries at this stage please do not hesitate to contact me on the above telephone number. On request, we can send you a copy of the Complaints Guidance to which we adhere.

Yours sincerely

Jason Roberts  
Investigating Officer  
Professional Standards Unit

**OFFICIAL - SENSITIVE**

Date: 08/08/17

Family Name: <b>D642</b>	First Name(s): <b>D642</b>
Date of Birth: <b>DPA</b>	Nationality: <b>GAMBIAN</b>
CID Reference Number: HO Reference Number: <b>T1998299</b> NOMIS Number:	Current Location (IRC or STHF name, other): <b>BROOKHOUSE IRC</b> <b>RH6 OPQ</b>
Location where the incident you are referring to in your complaint occurred (IRC, STHF, other): <b>ON <u>ARUN</u> WING ON THE 1<sup>ST</sup> FLOOR AND</b> <b>ON THE CORRIDOR OUTSIDE <u>BECK</u> WING</b>	
Contact details – email address and mobile telephone number:	

Have you previously spoken to anyone about your complaint? Yes ☒ No ☐

If 'Yes', to whom did you speak?

**MANAGER, DIRECTOR**

Is this a complaint about healthcare services or staff? Yes ☐ No ☒

If your complaint is about an incident in which you were injured, the investigating officer may wish to examine your medical records. Do you give permission for the investigating officer to have access to your medical records?

Yes ☒ No ☐

Please provide a telephone number/forwarding address/email address if you wish to receive a reply after you have left detention. Any reply by email will not be encrypted.

**DPA** / **DPA**  
**DPA**

A copy of your complaint and the response, unless marked as a healthcare complaint, will automatically be shared with the Independent Monitoring Board (IMB) responsible for the facility you are detained in to allow them to monitor the way in which the complaint was handled. If you do not wish the IMB to see a copy of your complaint or response please tick this box: ☐



The submission of a complaint will not affect consideration of your immigration status and will not prevent you from being removed from the United Kingdom, unless it is a complaint of a serious assault and involves a police investigation.

The submission of a complaint will have no influence as to whether or not you will be transferred to another immigration removal centre.

**Details of your complaint and what you would like to see done about it:**

(Continue on a separate page if necessary) I PREVIOUSLY MADE A COMPLAINT ABOUT A CERTAIN OFFICER CMS 131000152195. THEY SENT ONE OF THE OFFICERS I COMPLAINED ABOUT TO INTERVIEW ME. I THOUGHT IT WAS A JOKE AND THAT I WOULDN'T GET JUSTICE, SO I WITHDREW THE COMPLAINT. ON THE 30/07/17 THE SAME OFFICER DASHED ABOUT TEN METERS AND GRABBED ME BY THE NECK WHILST I WAS BEING RESTRAINED BY TWO OTHER OFFICERS. THIS WAS ALL BECAUSE AN OFFICER KEPT PROVOKING ME ASKING ME IF I'M GAY BECAUSE I CAN DO HAIR, CALLING ME NOSY SO I THREW SOME WATER AT HER. SHE RAN DOWNSTAIRS AND GOT SOMETHING OUT OF THE OFFICE AND WAS RUNNING TOWARDS ME, THEY MANAGED TO STOP HER HOWEVER SHE STILL GOT IN MY FACE AND WAS SHOUTING AND ACTING UP, WHILST I WAS BEING RESTRAINED.

Signature:

Signature

Date: 07/08/17

PLACE THE COMPLETED FORM IN THE YELLOW IMMIGRATION ENFORCEMENT COMPLAINTS BOX

BEHAVIOUR AND BEING HOMOPHOBIC.

ALSO THE OFFICER MY PREVIOUS COMPLAINT ~~WAS~~  
~~AND~~ WENT TO MY CELL WITHOUT NO TEAM LEADER  
AUTHORISING THE SEARCH AND DAMAGED MY DVD  
PLAYER, MY CLOTHES AND MY CD'S MISSING.

I HAVEN'T BEEN CHECKED BY A DOCTOR DESPITE  
BRUISING ON MY ARM, LEG AND HEAD, MY NECK HURTS  
AND MY BACK HURTS. ALL THEY ARE TELLING ME IS  
TO TAKE SOME PARACETAMOL.

I'M STILL IN ISOLATION, I'M NOT ALLOWED TO GO  
OUT, AND I GOT 3 DAYS LEFT BEFORE MY  
IMMIGRATION APPEAL EXPIRES. THEY ARE AWARE  
OF THIS AS I'VE BEEN TELLING THEM.

\* THE OFFICER THAT GRABBED MY NECK  
WAS STEVE WEBB

\* THE HOMOPHOBIC ONE IS ANISA

\* THE OFFICER DAMAGED MY PROPERTY  
IS BARNEY LUNN AND I HAVE WITNESSES  
THAT SAW HIM DRAGGING MY BAGS ON THE  
LANDING, THEY APPROACHED HIM AND HE  
LIFTED THE BAGS UP.





**BROOK HOUSE**  
**ROOM CLEARANCE CERTIFICATE**

- All room clearances must be authorised by a Team Leader/Manager who must sign this certificate. Cell clearance should be completed as quickly as possible. When a detainee is being located to segregation, he should be given opportunity to take permitted items, such as toiletries, etc., with him. When this is impracticable, staff must ensure that such property is transferred to the offender as soon as possible.

I. Property found in the room which is identified as belonging to the detainee is to be bagged, sealed and forwarded to the detainee's new location.

Damaged items must be clearly marked as such. Use additional cell clearance forms (page 2s) as required. Property seals must be used and seal numbers recorded.

ROOM NUMBER.....207.....  
LOCATION .....Alpha wing.....

TEAM LEADER/MANAGER AUTHORISING CELL CLEARANCE .....SIGNATURE.....

DETAINEES NAME: D642 D642

CID REFERENCE: 7187555

Time / Date Clearance Commenced: Time: 20:30 Date: 3/8/17

Time / Date Clearance Completed: Time: 20:40 Date: 3/8/17

Staff carrying out clearance: Name: Baryne Lunn (print clearly)

Signature: Signature

Name: Raj Dosaj (print clearly)

Signature: Signature

Location of removed property .....



Goulder, Karen

**From:** Roberts Jason <[redacted] DPA>  
**Sent:** 14 September 2017 13:53  
**To:** Gatwick Enquiries  
**Cc:** Benson Stephanie (PSU); Goulder, Karen  
**Subject:** RE: Official Sensitive - [redacted] Complaint 131000154833  
**Attachments:** TOP- T1998299.pdf; Invite to Interview - AA.docx; Invite to Interview - MY.docx

Hi Karen,

Thank you for the information below. Please see the attached invites to interview by telephone for:

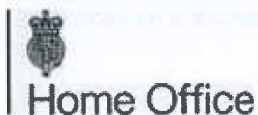
- Anaïsa Albert
- Michael Yates

Please could you pass these to the officers including a copy of the complaint. Any questions they may have should be directed back to me. I will be in touch tomorrow regarding organising a face to face interview with Steve Webb.

Thank you

Kind Regards

Jason Roberts / CIO Investigating Officer / Professional Standards Unit / Home Office Security / **Mob:** [redacted] DPA /  
Home Office, Block C, 3<sup>rd</sup> floor, Soapworks, Ordsall Lane, Salford , M5 3LZ



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**From:** Gatwick Enquiries [mailto:Gatwick.Enquiries@uk.g4s.com]  
**Sent:** 04 September 2017 18:03  
**To:** Roberts Jason  
**Cc:** Benson Stephanie (PSU)  
**Subject:** RE: Official Sensitive - [redacted] Complaint 131000154833

Hi Jason,

That is fine, I have forwarded this element onto the Residential Manager for him to allocate out for investigation.

As soon as I have something back I will send it over to you.

Here is the officer info:

	T	W	T	F	M	T	W	T	F	
	5	6	7	8	11	12	13	14	15	
Michael Yates	AL	R	R	AL	R	R	A1	A1	R	
Steve Webb	A1*	R	Training our ITC	Training our ITC	Training our ITC	Training our ITC	Training our ITC	Training our ITC	Training our ITC	C Ref of
J May	B	Additional Hours	R	R	B	R	B	A	R	
A Albert	B	B	R	R	R	R	B	B	B	
B Grimes	N	N	N	N	R	R	R	R	R	



Annual Leave	A/L
Rest	R
0745 - 2130	A
0745 - 2115	B
2100 - 0800	N
0745 - 2045	A1
0815 - 2115	A

Kind regards

Karen

Karen Goulder  
Administrator  
Gatwick IRCs  
Custodial & Detention Services  
G4S Care and Justice Services (UK) Ltd

Phone: [redacted] DPA

Email: [redacted] DPA or [redacted] DPA

[www.g4s.com/uk](http://www.g4s.com/uk)

If sending an email containing OFFICIAL / OFFICIAL SENSITIVE information, please use the secure email account listed above




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**From:** Roberts Jason [mailto:[redacted] DPA]  
**Sent:** 04 September 2017 11:05  
**To:** Detention Services Complaints  
**Cc:** Goulder, Karen; Gatwick Enquiries  
**Subject:** RE: Official Sensitive - [redacted] Complaint 131000154833

Hi Alison,

My apologies that this aspect was not communicated to you prior to last Friday.

If G4S could supply a contribution answering the property part under the same reference 131000154833 I will include this in my overall report.

Many thanks and kind regards

Jason Roberts / CIO Investigating Officer / Professional Standards Unit / Home Office Security / **Mob:** [redacted] DPA / Home Office, Block C, 3<sup>rd</sup> floor, Soapworks, Ordsall Lane, Salford , M5 3LZ

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**From:** Detention Services Complaints  
**Sent:** 01 September 2017 15:25  
**To:** Roberts Jason  
**Cc:** 'Goulder, Karen'; Detention Services Complaints; 'Gatwick Enquiries'  
**Subject:** RE: Official Sensitive - [redacted] Complaint 131000154833

Hi Jason,

I am lead of the complaints department which handle complaints in detention centres. I have been sent a copy of the below email from G4S. PSU are handling the complaint 131000154833 minus the property missing & damaged. I cannot see that we were informed of this and were only made aware that PSU were responding to the complaint, we thought the whole complaint.

In this case, are you happy for G4S to supply you with a contribution answering the property part under the same reference 131000154833?

Thank you,

Alison



FOI (Freedom Of Information) Request and Complaints  
Manager  
Detention & Escorting Services

Home Office Immigration Enforcement  
3rd Floor Apollo House, 36 Wellesley Rd, CR9 3RR  
0208 760 8616

---

**From:** Benson Stephanie (PSU) [mailto: [REDACTED] DPA]  
**Sent:** 01 September 2017 14:23  
**To:** Goulder, Karen  
**Cc:** Roberts Jason  
**Subject:** Official Sensitive - [REDACTED] Complaint

Good Afternoon Karen,

Please can you provide the availability for staff interviews for W/C 11 & W/C 18 September 2017.

Can you also please note that the following parts of the complaint will need to be dealt with locally as they will not be covered under the PSU investigation:

- Missing property
- Damaged CD

Please note: I am off on leave next week and will not return until 13/09/2017. Therefore can you please respond directly to the Investigating Officer Jason Roberts.

Kind regards

**Stephanie Benson** | Assistant Investigating Officer | Professional Standards Unit –  
**Operational Support**  
Security, Science & Innovation Directorate  
Part-time working pattern Wednesday to Friday

**Home Office**, Block C, 3<sup>rd</sup> floor, Soapworks, Ordsall Lane, Salford, M5 3LZ  
T: [REDACTED] DPA | F: [REDACTED] DPA | [www.homeoffice.gov.uk](http://www.homeoffice.gov.uk)



**Jason Roberts**  
**Professional Standards Unit**  
Home Office Security  
Home Office, Block C, 3<sup>rd</sup> floor  
Soapworks  
Ordsall Lane, Salford  
M5 3LZ  
Mobile: **DPA**

Michael Yates (Via email to Karen Goulder)

14 September 2017

Dear Michael

As you should be aware the Professional Standards Unit are investigating a complaint from **D642** regarding events on 3 August 2017 which include allegations of assault and the use homophobic language at Brook House Immigration Removal Centre.

I have included a copy of the complaint for your reference and at this stage I am able to confirm that you are subject to the alleged incident. I have been appointed the Investigating Officer on this case and would like to interview you to assist in establishing the full facts regarding events.

The interview will take place on: **22 September 2017 at 11.00 by telephone**. Please call me on **DPA**

Your co-operation in this matter will greatly assist my enquiries. If you are not available on this date for any reason please let me know as soon as possible so that another date can be arranged.

You have a right to be accompanied by a Trade Union Representative or a Workplace Colleague. There is no right to be accompanied by any other person or to be legally represented. If you do intend to be accompanied, please inform me of who will accompany you, as soon as possible or at least three working days prior to the interview.

Please let me know as soon as possible if you require any special arrangements/reasonable adjustments (for example if you have a hearing or sight impairment) to enable you to fully participate at the interview.

To ensure that there is an accurate record of the interview it will be digitally recorded; a copy of the recording or a written summary can be provided to you on request.

If you require further advice or support, please contact your employer's Complaints Co-ordinator in the first instance.

You should be aware that any information that emerges from this investigation may be used in any misconduct proceedings. If it is decided to instigate a misconduct action your employer will be able to provide you with further information regarding



their misconduct procedures. Please note that any external complaint of a criminal nature will be reported to the relevant police force if not already done so.

The fact this investigation is taking place is being treated as confidential and should not be discussed with colleagues or other members of staff.

If you have any queries at this stage please do not hesitate to contact me on the above telephone number. On request, we can send you a copy of the Complaints Guidance to which we adhere.

Yours sincerely

Jason Roberts  
Investigating Officer  
Professional Standards Unit

Date 08/08/17

Family Name: <b>D642</b>	First Name(s): <b>D642</b>
Date of Birth: <b>DPA</b>	Nationality: <b>GAMBIAN</b>
CID Reference Number: HO Reference Number: <b>T1998299</b> NOMIS Number:	Current Location (IRC or STHF name, other): <b>BROOKHOUSE IRC</b> <b>RH6 OPQ</b>
Location where the incident you are referring to in your complaint occurred (IRC, STHF, other): <b>ON <u>ARUN</u> WING ON THE 1<sup>ST</sup> FLOOR AND</b> <b>ON THE CORRIDOR OUTSIDE <u>BECK</u> WING</b>	
Contact details – email address and mobile telephone number:	

Have you previously spoken to anyone about your complaint? Yes ☒ No ☐

If 'Yes', to whom did you speak?

**MANAGER, DIRECTOR**

Is this a complaint about healthcare services or staff? Yes ☐ No ☒

If your complaint is about an incident in which you were injured, the investigating officer may wish to examine your medical records. Do you give permission for the investigating officer to have access to your medical records?

Yes ☒ No ☐

Please provide a telephone number/forwarding address/email address if you wish to receive a reply after you have left detention. Any reply by email will not be encrypted.

**DPA** / **DPA**  
**DPA**

A copy of your complaint and the response, unless marked as a healthcare complaint, will automatically be shared with the Independent Monitoring Board (IMB) responsible for the facility you are detained in to allow them to monitor the way in which the complaint was handled. If you do not wish the IMB to see a copy of your complaint or response please tick this box: ☐



The submission of a complaint will not affect consideration of your immigration status and will not prevent you from being removed from the United Kingdom, unless it is a complaint of a serious assault and involves a police investigation.

The submission of a complaint will have no influence as to whether or not you will be transferred to another immigration removal centre.

**Details of your complaint and what you would like to see done about it:**

(Continue on a separate page if necessary) I PREVIOUSLY MADE A COMPLAINT ABOUT A CERTAIN OFFICER CMS 131000152195. THEY SENT ONE OF THE OFFICERS I COMPLAINED ABOUT TO INTERVIEW ME. I THOUGHT IT WAS A JOKE AND THAT I WOULDN'T GET JUSTICE, SO I WITHDREW THE COMPLAINT. ON THE 30/07/17 THE SAME OFFICER DASHED ABOUT TEN METERS AND GRABBED ME BY THE NECK WHILST I WAS BEING RESTRAINED BY TWO OTHER OFFICERS. THIS WAS ALL BECAUSE AN OFFICER KEPT PROVOKING ME ASKING ME IF I'M GAY BECAUSE I CAN DO HAIR, CALLING ME NOSY SO I THREW SOME WATER AT HER. SHE RAN DOWNSTAIRS AND GOT SOMETHING OUT OF THE OFFICE AND WAS RUNNING TOWARDS ME, THEY MANAGED TO STOP HER HOWEVER SHE STILL GOT IN MY FACE AND WAS SHOUTING AND ACTING UP, WHILST I WAS BEING RESTRAINED.

Signature:

Signature

Date: 07/08/17

PLACE THE COMPLETED FORM IN THE YELLOW IMMIGRATION ENFORCEMENT COMPLAINTS BOX



BEHAVIOUR AND BEING HOMOPHOBIC.

ALSO THE OFFICER MY PREVIOUS COMPLAINT ~~WAS~~  
~~WENT~~ WENT TO MY CELL WITHOUT NO TEAM LEADER  
AUTHORISING THE SEARCH AND DAMAGED MY DVD  
PLAYER, MY CLOTHES AND MY CD'S MISSING.

I HAVEN'T BEEN CHECKED BY A DOCTOR DESPITE  
BRUISING ON MY ARM, LEG AND HEAD, MY NECK HURTS  
AND MY BACK HURTS. ALL THEY ARE TELLING ME IS  
TO TAKE SOME PARACETAMOL.

I'M STILL IN ISOLATION, I'M NOT ALLOWED TO GO  
OUT, AND I GOT 3 DAYS LEFT BEFORE MY  
IMMIGRATION APPEAL EXPIRES. THEY ARE AWARE  
OF THIS AS I'VE BEEN TELLING THEM.

\* THE OFFICER THAT GRABBED MY NECK  
WAS STEVE WEBB

\* THE HOMOPHOBIC ONE IS ANUSA

\* THE OFFICER DAMAGED MY PROPERTY  
IS BARNEY LUNN AND I HAVE WITNESSES  
THAT SAW HIM DRAGGING MY BAGS ON THE  
LANDING, THEY APPROACHED HIM AND HE  
LIFTED THE BAGS UP.

**BROOK HOUSE**  
**ROOM CLEARANCE CERTIFICATE**

- All room clearances must be authorised by a Team Leader/Manager who must sign this certificate. Cell clearance should be completed as quickly as possible. When a detainee is being located to segregation, he should be given opportunity to take permitted items, such as toiletries, etc., with him. When this is impracticable, staff must ensure that such property is transferred to the offender as soon as possible.

I. Property found in the room which is identified as belonging to the detainee is to be bagged, sealed and forwarded to the detainee's new location.

Damaged items must be clearly marked as such. Use additional cell clearance forms (page 2s) as required. Property seals must be used and seal numbers recorded.

ROOM NUMBER.....207.....  
LOCATION .....Alpha wing.....

TEAM LEADER/MANAGER AUTHORISING CELL CLEARANCE .....SIGNATURE.....

DETAINEES NAME: D642 D642

CID REFERENCE: 7187555

Time / Date Clearance Commenced: Time: 20:30 Date: 3/8/17

Time / Date Clearance Completed: Time: 20:40 Date: 3/8/17

Staff carrying out clearance: Name: Baryne Lunn (print clearly)

Signature: Signature

Name: Raj Dosaj (print clearly)

Signature: Signature

Location of removed property .....

# THE JOURNAL OF THE SOCIETY OF CRIMINOLOGISTS AND CRIMINOLOGISTS

The Journal of the Society of Criminologists and Criminologists is a peer-reviewed journal that publishes research on crime and criminal justice. The journal is published quarterly and is the primary source of information on the latest research in the field of criminology. The journal is published by the Society of Criminologists and Criminologists, which is a professional organization that represents the interests of criminologists and criminologists. The journal is published in English and is available to members of the Society of Criminologists and Criminologists. The journal is published by the Society of Criminologists and Criminologists, which is a professional organization that represents the interests of criminologists and criminologists. The journal is published in English and is available to members of the Society of Criminologists and Criminologists.

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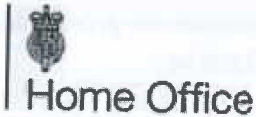
Editorial Board  
Editor: [Name]  
Editorial Board: [List of names]

Editorial Board  
Editor: [Name]  
Editorial Board: [List of names]

Editorial Board  
Editor: [Name]  
Editorial Board: [List of names]

Editorial Board  
Editor: [Name]  
Editorial Board: [List of names]





**Jason Roberts**  
**Professional Standards Unit**  
Home Office Security  
Home Office, Block C, 3<sup>rd</sup> floor  
Soapworks  
Ordsall Lane, Salford  
M5 3LZ  
Mobile: **DPA**

Anaisa Albert (Via email to Karen Goulder)

14 September 2017

Dear Anaisa

As you should be aware the Professional Standards Unit are investigating a complaint from **D642** regarding events on 3 August 2017 which include allegations of assault and the use homophobic language at Brook House Immigration Removal Centre.

I have included a copy of the complaint for your reference and as you will see that at this stage I am able to confirm that you are subject to the alleged incident. I have been appointed the Investigating Officer on this case and would like to interview you to assist in establishing the full facts regarding events.

The interview will take place by telephone on: **22 September 2017 at 09.00 by telephone**. Please call me on **DPA**.

Your co-operation in this matter will greatly assist my enquiries. If you are not available on this date for any reason please let me know as soon as possible so that another date can be arranged.

You have a right to be accompanied by a Trade Union Representative or a Workplace Colleague. There is no right to be accompanied by any other person or to be legally represented. If you do intend to be accompanied, please inform me of who will accompany you, as soon as possible or at least three working days prior to the interview.

Please let me know as soon as possible if you require any special arrangements/reasonable adjustments (for example if you have a hearing or sight impairment) to enable you to fully participate at the interview.

To ensure that there is an accurate record of the interview it will be digitally recorded; a copy of the recording or a written summary can be provided to you on request.

If you require further advice or support, please contact your employer's Complaints Co-ordinator in the first instance.

You should be aware that any information that emerges from this investigation may be used in any misconduct proceedings. If it is decided to instigate a misconduct action your employer will be able to provide you with further information regarding

their misconduct procedures. Please note that any external complaint of a criminal nature will be reported to the relevant police force if not already done so.

The fact this investigation is taking place is being treated as confidential and should not be discussed with colleagues or other members of staff.

If you have any queries at this stage please do not hesitate to contact me on the above telephone number. On request, we can send you a copy of the Complaints Guidance to which we adhere.

Yours sincerely

Jason Roberts  
Investigating Officer  
Professional Standards Unit

Family Name: <b>D642</b>	First Name(s): <b>D642</b>
Date of Birth: <b>DPA</b>	Nationality: <b>GAMBIA</b>
CID Reference Number: HO Reference Number: <b>T1998299</b> NOMIS Number:	Current Location (IRC or STHF name, other): <b>BROOKHOUSE IRC</b> <b>RH6 OPQ</b>
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**DPA** / **DPA**  
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Signature: Signature

Date: 07/08/17

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\* THE OFFICER THAT GRABBED MY NECK WAS STEVE WEBB

\* THE HOMOPHOBIC ONE IS ANISA

\* THE OFFICER DAMAGED MY PROPERTY IS BARNEY LUNN AND I HAVE WITNESSES THAT SAW HIM DRAGGING MY BAGS ON THE LANDING, THEY APPROACHED HIM AND HE LIFTED THE BAGS UP.

**BROOK HOUSE**  
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LOCATION .....Alpha wing.....

TEAM LEADER/MANAGER AUTHORISING CELL CLEARANCE .....SIGNATURE.....

DETAINEES NAME: D642 D642 .....

CID REFERENCE: 7187555

Time / Date Clearance Commenced: Time: 20:30 Date: 3/8/17

Time / Date Clearance Completed: Time: 20:40 Date: 3/8/17

Staff carrying out clearance:

Name: Baryne Lunn .....(print clearly)

Signature: Signature .....

Name: Raj Dosaj .....(print clearly)

Signature: Signature .....

Location of removed property .....



STATE OF NEW YORK  
JULY 1, 1903

IN SENATE  
JULY 1, 1903

REPORT OF THE COMMISSIONERS OF THE LAND OFFICE

IN RESPONSE TO A RESOLUTION PASSED BY THE SENATE

APRIL 1, 1903

ALBANY: J.B. LIPPINCOTT & CO. PRINTERS

2025 P. 3, 1-5

ALBANY: J.B. LIPPINCOTT & CO. PRINTERS

1903

ALBANY: J.B. LIPPINCOTT & CO. PRINTERS

ALBANY: J.B. LIPPINCOTT & CO. PRINTERS

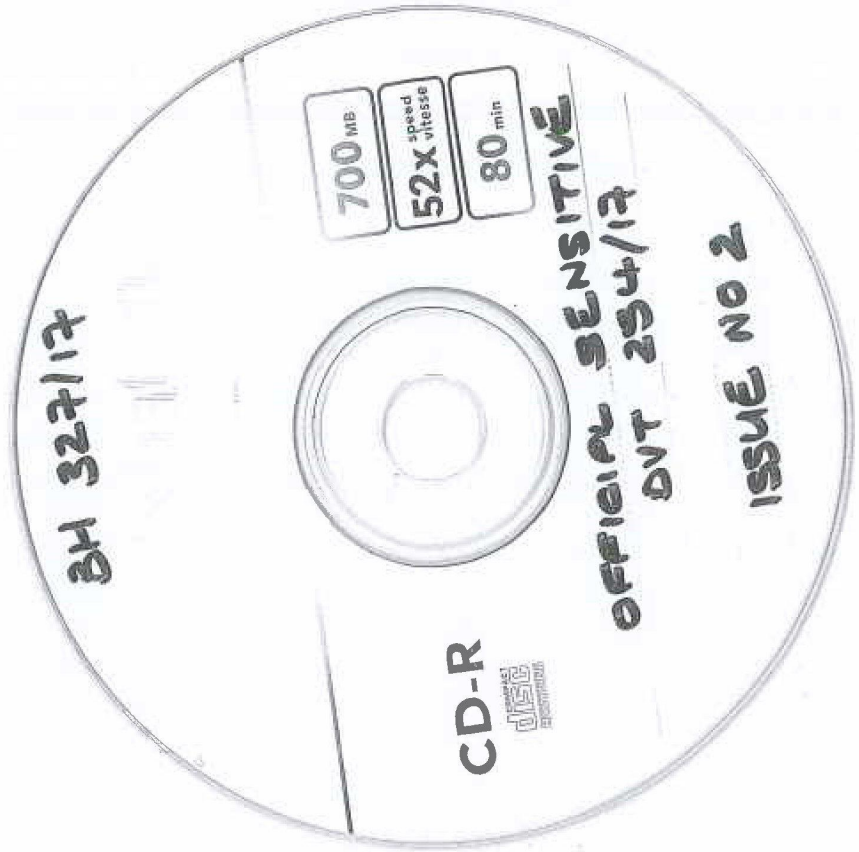
ALBANY: J.B. LIPPINCOTT & CO. PRINTERS

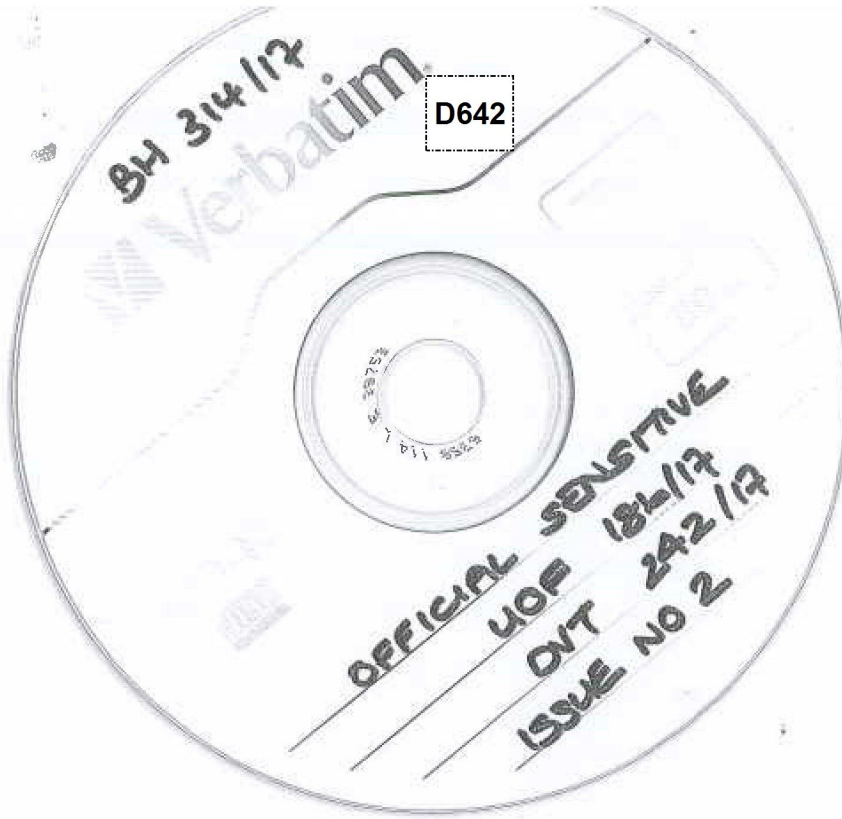
ALBANY: J.B. LIPPINCOTT & CO. PRINTERS

See 5/10/17

AF-3763 1933 6GB

Posted 6/10





D642

OFFICIAL SENSITIVE  
UOF 184/17  
DVT 242/17  
ISSUE NO 2

AF 3763 1898 0GB

1080d 22/8/17



## Goulder, Karen

**From:** Gatwick Enquiries  
**Sent:** 04 September 2017 18:03  
**To:** 'Roberts Jason'  
**Cc:** 'Benson Stephanie (PSU)'  
**Subject:** RE: Official Sensitive - [D642] Complaint 131000154833

Bcc'd DH

Hi Jason,

That is fine, I have forwarded this element onto the Residential Manager for him to allocate out for investigation.

As soon as I have something back I will send it over to you.

Here is the officer info:

	T	W	T	F	M	T	W	T	F	M	T	W	T	F	M	T	W	T	F
	5	6	7	8	11	12	13	14	15	18	19	20	21	22	25	26	27	28	29
Michael Yates	AL	R	R	AL	R	R	A1	A1	R	A1	A1	R	R	A1	R	R	A	AL	R
Steve Webb	A1*	R	Training our ITC	Training our ITC	Training our ITC	Training our ITC	Training our ITC	Training our ITC	Training our ITC	C&R Refresher off site	C&R Refresher off site	C&R Refresher off site	C&R Refresher off site	R	R	R	A1	A1	R
J May	B	Additional Hours	R	R	B	R	B	A	R	A	A	R	R	AL	B	R	B	B	AL
A Albert	B	B	R	R	R	R	B	B	B	B	B	R	R	B	R	AL	AL	AL	R
B Grimes	N	N	N	N	R	R	R	R	R	B	B	AL	R	R	R	R	B	B	B

Annual Leave	A/L
Rest	R
0745 - 2130	A
0745 - 2115	B
2100 - 0800	N
0745 - 2045	A1

Kind regards

Karen

Karen Goulder  
Administrator  
Gatwick IRCs  
Custodial & Detention Services  
G4S Care and Justice Services (UK) Ltd

Phone: **DPA**

Email: **DPA** or **DPA**

[www.g4s.com/uk](http://www.g4s.com/uk)

If sending an email containing OFFICIAL / OFFICIAL SENSITIVE information, please use the secure email account listed above



---

**From:** Roberts Jason [mailto:**DPA**]  
**Sent:** 04 September 2017 11:  
**To:** Detention Services Complaints  
**Cc:** Goulder, Karen; Gatwick Enquiries  
**Subject:** RE: Official Sensitive - **D642** Complaint 131000154833

Hi Alison,

My apologies that this aspect was not communicated to you prior to last Friday.

If G4S could supply a contribution answering the property part under the same reference 131000154833 I will include this in my overall report.

Many thanks and kind regards

Jason Roberts / CIO Investigating Officer / Professional Standards Unit / Home Office Security / Mob: [redacted] / Home Office, Block C, 3<sup>rd</sup> floor, Soapworks, Ordsall Lane, Salford , M5 3LZ

**From:** Detention Services Complaints

**Sent:** 01 September 2017 15:25

**To:** Roberts Jason

**Cc:** 'Goulder, Karen'; Detention Services Complaints; 'Gatwick Enquiries'

**Subject:** RE: Official Sensitive - [redacted] Complaint 131000154833

Hi Jason,

I am lead of the complaints department which handle complaints in detention centres. I have been sent a copy of the below email from G4S. PSU are handling the complaint 131000154833 minus the property missing & damaged. I cannot see that we were informed of this and were only made aware that PSU were responding to the complaint, we thought the whole complaint.

In this case, are you happy for G4S to supply you with a contribution answering the property part under the same reference 131000154833?

Thank you,

Alison



FOI (Freedom Of Information) Request and Complaints  
Manager  
Detention & Escorting Services

Home Office Immigration Enforcement  
3rd Floor Apollo House, 36 Wellesley Rd, CR9 3RR  
0208 760 8616

---

**From:** Benson Stephanie (PSU) [[mailto:](#) [redacted]]

**Sent:** 01 September 2017 14:23

**To:** Goulder, Karen

**DPA**



**Cc:** Roberts Jason  
**Subject:** Official Sensitive - [D642] Complaint

Good Afternoon Karen,

Please can you provide the availability for staff interviews for W/C 11 & W/C 18 September 2017.

Can you also please note that the following parts of the complaint will need to be dealt with locally as they will not be covered under the PSU investigation:

- Missing property
- Damaged CD

Please note: I am off on leave next week and will not return until 13/09/2017. Therefore can you please respond directly to the Investigating Officer Jason Roberts.

Kind regards

**Stephanie Benson** | Assistant Investigating Officer | Professional Standards Unit – Operational Support  
Security, Science & Innovation Directorate  
Part-time working pattern Wednesday to Friday

Home Office, Block C, 3<sup>rd</sup> floor, Soapworks, Ordsall Lane, Salford, M5 3LZ  
T: [DPA] | F: [DPA] | [www.homeoffice.gov.uk](http://www.homeoffice.gov.uk)

\*\*\*\*\*

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Please consider the environment before printing this email.

\*\*\*\*\*

This communication may contain information which is confidential, personal and/or privileged. It is for the exclusive use of the intended recipient(s).

If you are not the intended recipient(s), please note that any distribution, forwarding, copying or use of this communication or the information in it is

Goulder, Karen

From: Benson Stephanie (PSU) <[redacted]>  
Sent: 01 September 2017 14:23  
To: Goulder, Karen  
Cc: Roberts Jason  
Subject: Official Sensitive - [redacted] Complaint

DPA

Good Afternoon Karen,

Please can you provide the availability for staff interviews for W/C 11 & W/C 18 September 2017.

- DCM Michael Yates
- DCO Jack
- Residential Manager Steve
- DCO Brookie Grimes
- Officer Anaisa Albert

Can you also please note that the following parts of the complaint will need to be dealt with locally as they will not be covered under the PSU investigation:

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Operational Support  
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T: [redacted] | F: [redacted] | [www.homeoffice.gov.uk](http://www.homeoffice.gov.uk)

DPA

DPA

\*\*\*\*\*  
This email and any files transmitted with it are private and intended  
solely for the use of the individual or entity to whom they are addressed.  
If you have received this email in error please return it to the address  
it came from telling them it is not for you and then delete it from your system.  
This email message has been swept for computer viruses.  
\*\*\*\*\*

\*\*\*\*\*  
\*\*\*\*\*



**CCTV Viewing and Copy Request Form**

Name of person requesting footage	Stephanie Benson PSU
G4S or Third Party	<input type="checkbox"/> G4S <input type="checkbox"/> Home Office <input checked="" type="checkbox"/> PSU <input type="checkbox"/> Police <input type="checkbox"/> Other
Other (Please specify)	
Contact details	c/o Karen Goulder Ext <input type="checkbox"/> DPA
Signed	<b>Signature</b>
Date	21/08/17
Reason for request	PSU investigation
Date and time of image to be viewed Including camera numbers	03/07/17 – CCTV – <input type="checkbox"/> D642 states that the incident occurred on Arun Wing on the 1 <sup>st</sup> floor and also on the corridor outside Beck Wing....plus any body worn footage if applicable
Resident involved	<input type="checkbox"/> D642
Officers involved	Steve Webb
Authorised by	<b>Signature</b>
If access denied please state reason	
Images shown or copy supplied by	Date: Time:
Further action	If yes, what action
<input type="checkbox"/> Yes <input type="checkbox"/> No	

**2 copies of CCTV please**

## CCTV Viewing Record

Sheet.....of.....

Logging Reference Number	.....
	<input type="checkbox"/> Master <input type="checkbox"/> Copy – Number.....
Name of person viewing footage	.....
Reason	.....
Date & Time	.....
Name of person viewing footage	.....
Reason	.....
Date & Time	.....
Name of person viewing footage	.....
Reason	.....
Date & Time	.....
Name of person viewing footage	.....
Reason	.....
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Name of person viewing footage	.....
Reason	.....
Date & Time	.....
Name of person viewing footage	.....
Reason	.....
Date & Time	.....
Name of person viewing footage	.....
Reason	.....
Date & Time	.....

Goulder, Karen

**From:** Roberts Jason <[REDACTED]>  
**Sent:** 04 October 2017 10:18  
**To:** Goulder, Karen  
**Subject:** RE: test email

Karen,

Please mark it for me and the address is:

Home Office, PSU  
Block C, 3<sup>rd</sup> floor  
Soapworks  
Ordsall Lane  
Salford  
M5 3LZ

Thanks

Jason

---

**From:** Goulder, Karen [mailto:[REDACTED]]  
**Sent:** 04 October 2017 09:41  
**To:** Roberts Jason  
**Subject:** RE: test email

No problem Jason,

I will probably be sending you a new CCTV disc in the post as when I went to check my copy yesterday, it did not want to play. I have asked security to re-do it and will check then send it out. What is the best address to post it to?

Kind regards

Karen

Karen Goulder  
Administrator  
Gatwick IRCs  
Custodial & Detention Services  
G4S Care and Justice Services (UK) Ltd

Phone: [REDACTED]

Email: [REDACTED] or [REDACTED]

[www.g4s.com/uk](http://www.g4s.com/uk)

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OUR  
VALUES

We believe  
INTEGRITY AND  
RESPECT

We are passionate about  
SAFETY, SECURITY AND  
SERVICE EXCELLENCE

We achieve this through  
INNOVATION AND  
TEAMWORK



**From:** Roberts Jason [mailto:**Sent:** 04 October 2017 09:02  
**To:** Goulder, Karen  
**Subject:** RE: test email

Thanks Karen,

I will look at my schedule and the CCTV and get back to you with a date and invite letter if required.

regards

Jason

**From:** Goulder, Karen [mailto:**Sent:** 03 October 2017 13:01  
**To:** Roberts Jason < >  
**Subject:** RE: test email

Hi Jason,

I am hoping this will come through! Here is the roster info for Darren Lunn for October:

	W	T	F	M	T	W	T	F	M	T	W	T	F	M	T	
	4	5	6	9	10	11	12	13	16	17	18	19	20	23	24	
D Lunn	N	N	N	R	R	R	R	R	B	AL	R	B	B	R	AL	

21:00 - 08:00	N
07:45 - 21:15	B
Rest	R
Annual Leave	AL

Kind regards

Karen

Karen Goulder  
Administrator  
Gatwick IRCs  
Custodial & Detention Services  
G4S Care and Justice Services (UK) Ltd

Phone:

Email:  or

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TEAMWORK**

**Goulder, Karen**

**From:** Goulder, Karen  
**Sent:** 21 August 2017 16:38  
**To:** 'Benson Stephanie (PSU)'  
**Subject:** RE: Official Sensitive - [D642] Complaint  
**Attachments:** DCF.186.17.pdf; DCF 353.17.pdf; IR. 545.17.pdf

*Rec'd SS, DH, MB*

Hi Stephanie,

Here are the reports obtained from Security for you. I have also been given the CCTV, which I will check and send tomorrow.

Kind regards

Karen

Karen Goulder  
Administrator  
Gatwick IRCs  
Custodial & Detention Services  
G4S Care and Justice Services (UK) Ltd

Phone: [DPA]

Email: [DPA] or [DPA]

[www.g4s.com/uk](http://www.g4s.com/uk)

If sending an email containing OFFICIAL / OFFICIAL SENSITIVE information, please use the secure email account listed above



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**From:** Harris, Kelly  
**Sent:** 21 August 2017 15:22  
**To:** Goulder, Karen  
**Subject:** [D642]

Karen,

Please see attached Rule 40, UOF and IR in relation to the incident involving the above named detainee

Regards

Kelly Harris  
Security Collator  
Security Intelligence Unit  
Gatwick IRCs  
G4S Care And Justice Services  
Tel - [DPA]  
Email - [DPA]  
Security Inbox - [gatwickircsecurity@uk.g4s.com](mailto:gatwickircsecurity@uk.g4s.com)

---

**From:** Benson Stephanie (PSU) [[mailto:\[DPA\]](mailto:[DPA])]  
**Sent:** 16 August 2017 10:40

**To:** Goulder, Karen  
**Cc:** Roberts Jason  
**Subject:** Official Sensitive - [D642] Complaint

Good Morning Karen,

The Professional Standards Unit are investigating a complaint made [D642], a copy of the complaint is attached.

[D642] has alleged assault at Brook House IRC on 03 July 2017.

The Investigating Officer is Jason Roberts (copied into this email), please can you include him in all responses.

To help us with our investigation, please could you provide the following:

- CCTV – [D642] states that the incident occurred on Arun Wing on the 1<sup>st</sup> floor and also on the corridor outside Beck Wing
- Any Use of Force reports
- Any Incident reports
- Details of the staff involved / on duty
- CID indicates that [D642] was on rule 40; can you please confirm if he was placed in rule 40 as a result of this incident and if so can you please provide the rule 40 logs and CCTV showing [D642] being transferred / arriving at rule 40.
- Any other relevant documentation

If you have any questions; please do not hesitate to contact me.

Kind regards

**Stephanie Benson | Assistant Investigating Officer | Professional Standards Unit – Operational Support**

Security, Science & Innovation Directorate  
Part-time working pattern Wednesday to Friday

**Home Office**, Block C, 3<sup>rd</sup> floor, Soapworks, Ordsall Lane, Salford, M5 3LZ  
T: [DPA] | F: [DPA] | [www.homeoffice.gov.uk](http://www.homeoffice.gov.uk)

\*\*\*\*\*

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Ref No. BH 545/17

**INCIDENT REPORT**

Reporting Officer	ANALISA ALBERT		
Date	03/8/17	Time	1814
Brook House	<input checked="" type="checkbox"/>	Tinsley House	<input type="checkbox"/>

Reportable Incidents			
Assault on Staff	<input checked="" type="checkbox"/>	Assault on Home Office	<input type="checkbox"/>
Actual Self Harm	<input type="checkbox"/>	Threat of Self Harm	<input type="checkbox"/>
Fight	<input type="checkbox"/>	Full Search	<input type="checkbox"/>
DC Rule 40/42	<input type="checkbox"/>	Initiator of Force	<input type="checkbox"/>
		Assault on Visitor	<input type="checkbox"/>
		Accident	<input type="checkbox"/>
		Medical Issue	<input type="checkbox"/>
		Fire	<input type="checkbox"/>
		Assault on Detainee	<input type="checkbox"/>
		Escape	<input type="checkbox"/>
		Death in Custody	<input type="checkbox"/>
		Use of Contingency Plan	<input type="checkbox"/>

If the incident does not fall into the above categories please complete a Security Information Report

Location			
Arun	<input checked="" type="checkbox"/>	Beck	<input type="checkbox"/>
CSU	<input type="checkbox"/>	Family Unit	<input type="checkbox"/>
Social Visits	<input type="checkbox"/>	Legal Visits	<input type="checkbox"/>
Day Room 3	<input type="checkbox"/>	Room 12	<input type="checkbox"/>
Control Room	<input type="checkbox"/>	Laundry	<input type="checkbox"/>
Det Reception	<input type="checkbox"/>	Gym	<input type="checkbox"/>
Library	<input type="checkbox"/>	Shop	<input type="checkbox"/>
Visits Centre / Front Reception	<input type="checkbox"/>	IT Suite	<input type="checkbox"/>
		Clyde	<input type="checkbox"/>
		Level 1	<input checked="" type="checkbox"/>
		Perimeter	<input type="checkbox"/>
		Sport Field / Hall	<input type="checkbox"/>
		Activity Corridors	<input type="checkbox"/>
		Other area (specify)	<input type="checkbox"/>
		Dove	<input type="checkbox"/>
		Level 2	<input type="checkbox"/>
		Music Room	<input type="checkbox"/>
		Courtyard	<input type="checkbox"/>
		Education	<input type="checkbox"/>
		Kitchen	<input type="checkbox"/>
		Gate House	<input type="checkbox"/>
		Eden	<input type="checkbox"/>
		Refectory	<input type="checkbox"/>
		Day Room 1	<input type="checkbox"/>
		Outside Centre	<input type="checkbox"/>
		Welfare Office	<input type="checkbox"/>
		Chaplaincy	<input type="checkbox"/>

Injuries Sustained (Answer All Questions)			
Injury to Staff	Yes / <input checked="" type="radio"/> No	Injury to Detainee	Yes / <input checked="" type="radio"/> No
Injury to Visitor	Yes / <input checked="" type="radio"/> No	Injury to Home Office Staff	Yes / <input checked="" type="radio"/> No
First Aid given	Yes / <input checked="" type="radio"/> No	Seen by Healthcare	Yes / <input checked="" type="radio"/> No
Hospital Treatment Required	Yes / <input checked="" type="radio"/> No	Accident / Injury form completed	<input checked="" type="radio"/> Yes / <input checked="" type="radio"/> No
Police Informed	<input checked="" type="radio"/> Yes / <input checked="" type="radio"/> No	Force Used	<input checked="" type="radio"/> Yes / <input checked="" type="radio"/> No

Detainee(s) Involved	CID Ref
D642	7187555

Staff Witness(s)
JACK MAYE
BROOKIE GRIMES
No. of Statements Attached
1

**THIS REPORT MUST BE PASSED TO OSCAR ONE AS SOON AS COMPLETED**



Ref No. BH 545/17

Incident Statement By (print name): ANAISA ALBERT

Please describe the incident details in full, confirming details of place of incident, time, date, names of all persons involved, witnesses, injuries sustained, first aid or healthcare provided, and details of which managers were informed of incident.

I DETAINEE CUSTODY OFFICER ANAISA ALBERT, WAS ON DUTY IN FULL UNIFORM ON THE 03/08/2017 AT APPROXIMATELY 13:40. WHEN I RESPONDED TO A FIRST RESPONSE, ON A WING FIRST FLOOR, AS I WAS FIRST RESPONSE OFFICER FOR THE DAY. ON ARRIVAL I WAS TOLD BY DETAINEE CUSTODY MANAGER MICHAEL YATES, TO GET DETAINEES AWAY FROM THE SCENE. I THEN PROCEEDED TO TELL THE DETAINEES IN THE AREA TO MOVE AWAY. WHEN TO MY LEFT I SAW DETAINEE CUSTODY OFFICER BROOKIE GRIMES; TALKING TO DETAINEE **D642**. THE CONVERSATION LOOKED INTENSE AND I COULD BRIEFLY MAKE OUT WHAT WAS BEING SAID, SO I WALKED CLOSER TO THE CONVERSATION. AT THIS TIME DETAINEE **D642** WAS BECOMING LOUDER AND MORE AGGRESSIVE TOWARDS DCO BROOKIE GRIMES. I THEN HEARD **D642** SAY "YOU CANNOT TELL ME WHAT TO DO, ONLY A WHITE SHIRT CAN TELL ME WHAT TO DO". IT WAS AT THIS POINT **D642** TOLD DCO B. GRIMES THAT HE WILL SLAP HER IN THE FACE. THEN TO "GO SUCK HER MUM". I THEN TOLD **D642** NOT TO SPEAK TO OFFICERS THAT WAY AND TO MOVE AWAY. HE TOLD ME TO GO SUCK MY MUM AND THAT HE WOULD SLAP ME TOO. **D642** BECAME LOUDER I THEN

Signed: Signature

Date: 03/8/17

Time: 1814

Continue on Second Sheet if necessary (please sign all sheets)

Page of

**THIS REPORT MUST BE PASSED TO OSCAR ONE AS SOON AS COMPLETED**



Ref No. BH/545/17

Incident Statement By (print name): ANAISA ALBERT

Please describe the Incident details in full, confirming details of place of incident, time, date, names of all persons involved, witnesses, injuries sustained, first aid or healthcare provided, and details of which managers were informed of incident.

STEPPED CLOSER TO DCO GRIMES AND PULLED HGR AWAY-  
 D642 BECU BECOMING LOUDER WENT INTO THE NEAREST  
 ROOM AND CAME OUT WITH A BOTTLE OF WHAT LOOKED  
 TO BE WATER. D642 THEN SAID I WILL DASH THIS AT  
 YOU AS DCO JACK MAYE TRIED TO TALK TO HIM.  
 D642 THEN OPENED THE BOTTLE AND CHUCKED THE CONTENT  
 AT ME, HIT MY FACE, PARTS OF MY BACK AND BOTTOM.  
 AT THIS POINT DCO MAYE TOOK HOLD OF THE BOTTLE  
 AND PUSHED IT AWAY OUT OF THE REACH OF DETAINEE  
 D642

THIS CONCLUDES MY INCIDENT REPORT, ALL THE ABOVE INFORMATI  
 IS TRUE AND ACCURATE TO THE BEST OF MY KNOWLEDGE.

Signed: 

Date: 03/8/17

Time: 1814

Continue on Second Sheet if necessary

(please sign all sheets)

Page 2 of 2

**THIS REPORT MUST BE PASSED TO OSCAR ONE AS SOON AS COMPLETED**



Ref No.

541/17

Incident Statement By (print name): MICHAEL YATES

I (DCM) Detainee custody Manager, Michael Yates employed by G4S care and justice services at Brook House immigration centre, am in ticket and fully trained in C+R and first aid. I have held this position since April 2017.

On Thursday 3<sup>rd</sup> August 2017 at around 13:40 a first response call was broadcast over the radio for a medical response to Arun Wing. On arrival it was clear that a Detainee by the name of [D1747] had made cuts to his throat and was quite upset. Myself and DCM Steve Webb spoke to [D1747] to calm him down and allow Healthcare take a look at the cuts. While doing this I noticed a crowd of detainees gathering so asked DCO A. Albert and DCO B. Grimes to disperse of the gathering of detainees. While attending to [D1747] I heard raised voices over by the gathering of detainees and heard a detainee by the name of [D642] say to DCO B. Grimes something along the lines of "Fuck off or I will slap you in the face" as I approached the situation to defuse it DCO A. Albert asked [D642] to return to his room. It was at that point [D642] then returned to his room and came back out with a bottle of water that he then emptied in DCO A. Alberts face. At this point I then took hold of [D642] left arm in a guiding hold and tried walking him down to the other side of the wing. I chose to walk [D642] to the other side of the wing because [D1747] was still being attended to by Healthcare and had become very animated. While in guiding hold with [D642] I asked him around three times to walk with me to which he replied with "What the fuck you going to do you cunt suck your mum" He then began to struggle to get free and it was at this point I believe DCO J. May took hold of [D642] Right arm and I moved from guiding hold to Wrist Flexion. [D642] was wet from the previous altercation and was hard to keep hold of so I told him repeatedly to stop struggling. When we arrived at the door at the end of the wing [D642] dropped all of his weight and started to struggle again. DCM S. Webb then came in and took control of [D642] head. As we got through the door to the association area [D642] then pushed forward to the far wall. I then realised [D642] head was free and at that moment I took control of his head and DCM S. Webb took control of [D642] right arm. I was communicating with [D642] and asking him to stop struggling and to calm down. [D642] said that he couldn't breath and with his back against the wall lowered himself to the floor. It was at this point all holds were released and mediation was used on [D642] to walk with us compliantly down to CSU. [D642] then entered CSU without any further incident.

I believe that the forced used was proportionate to the seriousness of the situation.  
This concludes my report.

Signed:

Date:

03/08/17

Time:20:15

Continue on Second Sheet if necessary

(please sign all sheets)

Page of

**THIS REPORT MUST BE PASSED TO OSCAR ONE AS SOON AS COMPLETED**



Ref No. BH/545/17

Incident Statement By (print name): DCO Brookie Grimes

Please describe the Incident details in full, confirming details of place of incident, time, date, names of all persons involved, witnesses, injuries sustained, first aid or healthcare provided, and details of which managers were informed of incident.

I DCO (Detainee Custody Officer) Brookie Grimes was working at Brook House IRC, Perimeter Road South, Gatwick Airport, RH6 0PQ. I have been a DCO at Brook House IRC for 4 months. On the 3<sup>th</sup> August 2017 I was working 1 shift of over time. At approximately 13:40 I was on duty on Arun wing when I was alerted to an incident on the first landing involving detainee **D1747**. I called for first response due to the level of the incident. At this point management arrived on A-Wing DCM Michael Yates asked me to disperse the crowd of detainees as I approached the detainees, one of which was detainee **D642**. I asked him politely to move along as not to form an audience in reply detainee **D642** told me to go away that he isn't listening to me as I'm not a white shirt and I can't tell him what to do. I then told detainee **D642** that I wasn't telling him what to do but asking him to just move along. Detainee **D642** then told me to shut up and suck my mum, and then threatened to slap me in my face at this point DCO Anaïsa Albert walked towards me and also asked detainee **D642** to move along she told him not to speak to me in this way. Detainee **D642** then become aggressive and told both DCO Albert and myself DCO Grimes to fuck off detainee **D642** then went in to a another detainees room and came out with a bottle I believe to be filled with water he then threw this over DCO Albert some of this water hit me and it felt warm within this moment DCO Jack May intervened and removed this bottle from detainee **D642**. This concludes my report.

Signed **Signature**

Date: 03/08/2017

Time: 18:50

Continue on Second Sheet if necessary

(please sign all sheets)

Page of

**THIS REPORT MUST BE PASSED TO OSCAR ONE AS SOON AS COMPLETED**

Issue 2 01/12/2014

Revised by Security Intelligence Unit 01/12/2014

BH (OPS) - 010



Incident Report Part Three

Ref No. BH1545/17

Oscar One Comments / Actions

Force used on D642 to move him off the wing, after throwing ~~off~~ over an officer. Force was reasonably necessary.

Name S. WEBB Signed Signature Date 3/8/17 Time 2:15

OSCAR ONE - PASS TO THE DUTY DIRECTOR AS SOON AS COMPLETED

Duty Director Comments

Good skills by staff in order to resolve the situation on the Ann Wing, been no further issues since yesterday afternoon. no issues with staff, all spoken for.

Name Williams Signed Signature Date 4/8/17 Time 08:45

DUTY DIRECTOR - PASS TO THE INTELLIGENCE UNIT AS SOON AS COMPLETED

Security Comments

Reported to the police via email

Name KHAN Signed Signature Date 7/8/17 Time 1450

SECURITY INTELLIGENCE UNIT - EMAIL TO HOME OFFICE WHEN LOGGED

Issue 2 01/12/2014

Revised by Security Intelligence Unit 01/12/2014

BH (OPS) - 010



Ref No.

**SECURITY INTELLIGENCE UNIT USE ONLY**

Further Action List and Issued to

- 1.....
- 2.....
- 3.....
- 4.....
- 5.....
- 6.....
- 7.....
- 8.....
- 9.....
- 10.....

**UPDATED INFORMATION**

## Harris, Kelly

---

**From:** Harris, Kelly  
**Sent:** 04 August 2017 14:35  
**To:** 101@sussex.pnn.police.uk  
**Subject:** Brook House IRC, Perimeter Rd South, Gatwick, RH6 0PQ

I have been asked to report the following assault that occurred on a member of staff during an incident on the 03/08/2017

Perp - [D642] [DPA] Gambian

Victim – Officer Anaisa Albert

Incident Details - Officers were trying to clear the corridors during a first response. [D642] was being abusive and obstructive and two female officer approached to remove him from the situation. [D642] was heard saying to the female officer "You can't tell me what to do, only a white shirt can. I'll slap you in the face" The other female officer intervened and [D642] continued to make threats to her too. [D642] walked away, went into a room and returned with a bottle of hot water that he threw over officer Anaisa Albert hitting her face and body and also splashing on to another officer.

She hasn't sustained any injuries but would like Police involvement

Regards

Kelly Harris  
Security Collator  
Security Intelligence Unit  
Gatwick IRCs  
G4S Care And Justice Services  
Tel - 01293 566542  
Email - [DPA]  
Security Inbox - [gatwickircsecurity@uk.g4s.com](mailto:gatwickircsecurity@uk.g4s.com)

# DSO 02/2017 – Annex A



Home Office

Rule 40 (Removal from Association)

Rule 42 (Temporary confinement)

Detainee Photo

**D642**

Immigration Removal Centre

1	Centre Name: Brook House
2	Log Number: 353/17

3	Last Name	<b>D642</b>
4	Forename (s)	<b>D642</b>
5	Date of Birth	<b>DPA</b>
6	Home Office ref:	
7	Port ref:	MET/4034815
8	CID ref:	7187555

Language/Comprehension of English			
10	English – Ability to speak/understand	Good	
11	First Language		
12	Interpreter required	No	

Member of staff opening form			
13	Name (print)		Roffey
14	Signature	Signature	Signature
15	Company/Organisation	G4S	
16	Date form opened	03/08/2017	
17	Time	14-20	



## Completing the form

This form must be used to record the justification for the decisions made and the details of all interactions with a detainee who has been located under temporary confinement (Rule 42) or removed from association (Rule 40) and any escalation/de-escalation between the two that results in the detainee being separated on a consecutive basis, i.e. without first returning to normal association.

If a detainee moves between Rule 40 and 42 without first returning to normal association this Annex A must continue to be used (it records the date of initial removal from normal association) but with a separate Annex B completed for each escalation/de-escalation. Annexes C – F must be completed as appropriate.

If a detainee returns to normal association and subsequently relocates under Rule 40 or 42, a new Annex A must be opened.

All applicable sections must be fully completed.

Each page/sheet must be dated.

Section numbers correspond with “recording points” in the DSO.	
Sections	Purpose/use
Annex B – Justification and Authorisation	To be completed as soon as a detainee is relocated under Rule 40/42. This form includes the justification and authorisation for use of Rule 40/42 and it records the notification to required parties. A new Annex B must be completed each time a detainee moves between Rule 40 and 42 without returning to normal association.
Annex C - Daily Activity Record and Monitoring Form	This is to be completed by the supplier manager and duty officers and is used to record all interactions/ observations to include: any changes in the agreed regime, any disruptive or escalated behaviour, comments or dialogue of significance.
Annex D - Daily Visitors Record	This is to record all interactions/comments/observations during the visits completed by the HOIE Manager, Healthcare, Chaplaincy and IMB.
Annex E - Multidisciplinary Review	This is conducted daily and records regime access and the rationale for continuing or closing Rule 40/42
Annex F - Care/Re-integration Plan	This is to be completed when the detainee is returned to normal association from other Rule 40 or 42.

# DSO 02/2017 - Annex B

## Justification and Authorisation for use of Rule 40 or 42

A new Annex B must be completed each time a detainee is placed on Rule 40 or 42 or moves between Rule 40 and 42 without first returning to normal association

### Detainee Details

1	Full Name	<b>D642</b>
2	Date of Birth	<b>DPA</b>
3	Nationality	<i>GAMBIA</i>
4	Port/CID ref:	<i>7187555</i>

5	Rule 40
---	---------

6	Date placed under Rule 40	<i>03/08/2017</i>
7	Time placed under Rule 40	<i>14.20</i>

8	Alternatives to Rule 40/42 that have been considered and tried or ruled out (these must be individually listed and explained):

Reasons for removal explained in a language that is understood by the detainee:			
			Comments
23	Understanding confirmed  Detail in comments section any steps or adjustments made to ensure understanding	Yes	
24	Interpreter used	No	Name of interpreter
25	Written copy of reasons (box 9) provided to detainee (within 2 hours of removal)	Provide date and time in comments box	
26	Has detainee requested copy to be e-mailed/faxed to his/her legal representative?	Yes/No	Name of officer sending information and date/time sent
27	Has detainee made representations against relocation?	Yes/No	Name of officer sending information and date/time sent
	Has detainee asked for these to be faxed to his/her legal representative?	Yes/No	Name of officer sending information and date/time sent and details of legal representative
28	Detainee on open ACDT		If yes, log no:  If yes, confirm that all other options have been considered in accordance with DSO 6/2008 before Rule 40/42 invoked ( <b>and explain at box 9</b> ).
			If yes, confirm any further precautionary measures to be taken:



Notification that Rule 40/42 has been invoked. The following must be notified and details recorded:

	Who (requirement in brackets)	Name and position of person notified	Method	Date & Time
29	Immigration Manager (without delay)	Jenny	Email/telephone /in person	16-00 3/8/17
30	Duty supplier manager – when authorised by HOIE (without delay)	S Edwards	Email/telephone /in person	16-00 3/8/17
31	Medical practitioner (without delay)	marin	Email/telephone /in person	16-00 3/8/17
32	IMB (without delay)	J Turner message left	Email/telephone /in person	16-00 3/8/17
33	Managers of religious affairs/chaplaincy (without delay)	Message left Rayan	Email/telephone /in person	
34	IS 91 Part C completed (within 2 hours)  Home Office Case worker to be notified by HOIE in office hours	M Yates  Refman Hence	Email	not done 14-00 Sent to Refman
35	Other (please specify)		Email/telephone /in person	

36	<b>Justification for Rule 40/42 beyond 24 hours</b> – Please also state here the period of the authority. This must not automatically be the maximum permitted (no authority can exceed 14 days (Rule 40) or 3 days (Rule 42))

9	Reasons for Rule 40 or Rule 42 and evidence relied on:
<b>D642</b>	Was placed on Rule 40 for an assault on staff namely throwing liquid over them, force was used on me as I was who then became compliant and was taken to CSU. This was done for the safety & security of the centre.

Authority for initial 24 hours Rule 40/42 (HOIE Manager – EO or above, or HMPPS centre/duty manager)

10	Full Name	
11	Grade	
12	Organisation	
13	Signature	
14	Date	
15	Time	
HMPPS-Confirmation HOIE team notified		Name of person notified: Time of notification:

Authority for urgent Rule 40/42

16	Full Name	D Roffey	
17	Grade	DCM	
18	Organisation	G4S	
19	Signature	Signature	
20	Date	03/08/2017	
21	Time	14:20	
22	Confirmation HOIE team notified	Name of person notified: Jenny	Time of notification: 16:00

Detention Services Order 02/2017 Removal from Association and Temporary Confinement



Authority for continued Rule 40/42 Beyond 24 hours up to the maximum 14 days (Rule 40) or 3 days (Rule 42) (HOIE Manager at SEO level or above or HMPPS Deputy Director of Custody or his/her appointed deputy who is not an officer of the IRC)

37	Full Name of person granting authority	
38	Grade	
39	Organisation	
40	Signature	
41	Date	
42	Time	
HMPPS-Confirmation HOIE team notified		Name of person notified: Time of notification:

Reasons for ongoing removal explained in a language that is understood by the detainee:			Comments
43	Understanding confirmed Detail in comments section any steps or adjustments made to ensure understanding	Yes/No	
44	Interpreter used	Yes/No	Name of interpreter
45	Written copy of reasons (box 36) provided to detainee. Within 2 hours.	Yes/No	Time and date:
46	Has detainee requested copy to be faxed to his/her legal representative?	Yes/No	Name of officer sending information and date/time sent and details of legal representative
47	Has detainee made representations against ongoing relocation?	Yes/No	Name of officer sending information and date/time sent
	Has detainee asked for these to be faxed to his/her legal representative?	Yes/No	Details of legal representative:



**Rule 40/42 closed on Medical grounds**

To be completed if Removal from Association or Temporary Confinement is deemed unsuitable by medical practitioner

48	Reasons for closure <i>(To include medical practitioner's comments and signature)</i>	
<b>Medical practitioner's details:</b>		
49	Qualification/title	
50	Name (print)	
51	Signature	
52	Date	

**End of authorised period of Rule 40/42**

53	Outcome	period of compliance. understands he was wrong - behaviour to be monitored in E wing	
54	Escalated/De-escalated to Rule 40/42	Yes/No	
55	Association resumed	Time 1130	Date 4/8/14
<b>Supplier/<del>HMPPS Centre Manager</del>/duty manager's details:</b>			
56	Name (print)	DARDIS	
57	Signature	Signature	
58	Date	4/8/14	
59	Time	1130	

ACDT opened whilst under Rule 40/42		
60	Opened	
61	Closed	N/A
62	Log number	

Notification that Rule 40/42 has been closed. The following must be notified details recorded:				
	Who (requirement in brackets)	Name of person notified	Method	Date & Time
63	Immigration (without delay)	Levet	<del>Email/telephone</del> /in person	1100 4/8
65	Medical practitioner (without delay)	Churcher	<del>Email/telephone</del> /in person	1100 4/8
66	IMB (without delay)	TURNER	<del>Email/telephone</del> /in person	1200 4/8
67	Managers of religious affairs/(chaplaincy (without delay)	Chowdhury	<del>Email/telephone</del> /in person	1100 4/8
68	IS 91 Part C completed (within 2 hours)  Home Office Case worker to be notified by HOIE in office hours	PAULUS	Email/telephone /in person	1230 4/8
69	Other (please specify)		Email/telephone /in person	



## Daily activity record (continuation sheet)

4	Date	04.08.17
5	Name	D642
6	CID ref	7187555

Time	Actions/Observations/Comments	Name (printed) and position	Signature
00.10	laying in bed on his right side.	DCO AO'CONNOR	Signature
01.05	laying on his left side in bed.	DCO AO'CONNOR	Signature
02.00	laying on his back in bed.	DCO AO'CONNOR	Signature
02.55	laying on his left side in bed.	DCO AO'CONNOR	Signature
03.50	Given a light for his cigarette	DCO AO'CONNOR	Signature
04.45	laying on his left side in bed.	DCO AO'CONNOR	Signature
05.40	laying on his back with his knees raised upwards.	DCO AO'CONNOR	Signature
06.35	lying in bed looking at his phone.	DCO AO'CONNOR	Signature
07.35	laying in bed on his front side.	DCO AO'CONNOR	Signature
4/8/17 08.20	D642 is laying in his bed covered by the quilt breakfast was given	DCO S. CALSON	Signature



## Daily activity record (continuation sheet)

4	Date	3/8/17
5	Name	D642
6	CID ref	7187555

[illegible]

**D642**

14	<b>Healthcare</b> - Comments (include reasons if answered no to any of the questions below)	
<p>16.2 Went to see detainee when I asked to do observations he declined. He stated that he would like to see IMB cause officers assaulted him</p>		
15	Start time of visit	Am / Pm 16.20
16	End time of visit	Am / Pm 16.20
17	Room entered	<input checked="" type="checkbox"/> Yes / No
18	Direct Dialogue	Yes / No
19	Interpreter used	Yes / <input checked="" type="checkbox"/> No
20	Confirmed understanding	<input checked="" type="checkbox"/> Yes / No
21	Name	Grace Simani
22	Position	RGN
23	Signature	<div style="border: 1px solid black; padding: 2px;">Signature</div>

## DSO 02/2017 - Annex D

Daily Visitors Record (New form to be completed each day)

1	Date	4/8/17
2	Name	<b>D642</b>
3	CID ref	

4	Home Office - Comments (include reasons if answered no to any of the questions below)	
<p><b>D642</b> explained incident yesterday, he did admit he went to room to get water to throw at officer. No discussion regarding H.O. case.</p>		
5	Start time of visit	10.10 (Am) / Pm
6	End time of visit	10.17 (Am) / Pm
7	Room entered	(Yes) / No
8	Direct Dialogue	Yes / (No)
9	Interpreter used	Yes / (No) Speaks English
10	Confirmed understanding	(Yes) / No
11	Name	S. Levett
12	Position	EO
13	Signature	<b>Signature</b>

Detention Services Order 02/2017 Removal from Association and Temporary Confinement



33	Signature	
34	Other visitor (please state) - Comments (include reasons if answered no to any of the questions below)	
	<p><b>D642</b> stated that he didn't throw the water over a number of staff. The bottle was squeezed by a another detainee.</p> <p>However he did go and get the bottle to throw which he admits to.</p> <p>he claims the officer would not leave him alone &amp; was in his face.</p> <p>He to be moved to edw wing with limited access to Centre &amp; Regime.</p>	
35	Start time of visit	Am / Pm 10.10
36	End time of visit	Am / Pm 10.17
37	Room entered	Yes / No
38	Direct Dialogue	Yes / No
39	Interpreter used	Yes / No
40	Confirmed understanding	Yes / No
41	Name	William >
42	Position	Det. Director
		<b>Signature</b>

**D642**

4/8/17

14

Healthcare - Comments (include reasons if answered no to any of the questions below)

Denies throwing water and is blaming officer for his actions.

Admits to getting water to throw on officer.

Complaining of sore wrists.

15	Start time of visit	10.12 (Am) / Pm
16	End time of visit	10-23 (Am) / Pm
17	Room entered	(Yes) / No
18	Direct Dialogue	(Yes) / No
19	Interpreter used	Yes / (No)
20	Confirmed understanding	(Yes) / No
21	Name	K. Churcher
22	Position	S.R.M.N
23	Signature	<b>Signature</b>

CSU 3

24	Chaplaincy - Comments (include reasons if answered no to any of the questions below)	
<p>04/08/2017</p> <p>Present at the review</p>		
25	Start time of visit	<del>Am</del> / <del>Pm</del> 10:12 AM
26	End time of visit	<del>Am</del> / <del>Pm</del> 10:24
27	Room entered	Yes / <input checked="" type="radio"/> No
28	Direct Dialogue	Yes / <input checked="" type="radio"/> No
29	Interpreter used	Yes / <input checked="" type="radio"/> No
30	Confirmed understanding	Yes / <input checked="" type="radio"/> No
31	Name	Imam Ah. CHAUDHARY
32	Position	Imam (Chaplaincy)



# DSO 02/2017 - Annex E

Multidisciplinary team review record (New form to be completed each day)

1	Date	4/8/17
2	Name	D642
3	CID ref	

Attendees		Name	Signature
4	Detainee (if not in attendance, record the reasons in the comments box below)	D642	
5	HOIE Manager	S. Leavelle	Signature
6	Supplier Centre Manager	J. Williams	Signature
7	Case Manager (if on open ACDT)		Signature
8	Healthcare	K. Churcher	Signature
9	Others (please specify)	A. Choudhury	Signature

Mandatory Regime – Make arrangements for fresh air and shower		
	Daily Regime Assessment	Yes / No and comment
10	Access to phone	If no, confirmation detainee can access legal adviser.
11	Toiletries	
12	Social visits	
13	Official visits	
14	Library book request	
15	Daily shop order	
16	Recreational facilities e.g. gym	
17	Smoke breaks (if appropriate), access to lighter	
18	TV	
19	Internet	

20	Other (eg education, arts and crafts, games). Please list:	
----	--	--

The detainee has been provided with details of elements of regime he/she will be able to access and any elements which are being restricted and provided with a written copy of this form

**Notified by:**

21	Name	
22	Date	
23	Time	

24	<p><b>Comments:</b> to include reasons for continuation or ending of removal from association/temporary confinement, alternatives to removal from association/temporary confinement discussed and considered, any room adjustments, why regime restrictions are/remain in place, planning for return to association, association with others who are subject to Rule 40, and a staged return.</p>
----	---

CAN ~~RE~~-move to EDA wing for next 24 hours & then reviewed. Looking for a move out of Brook Ave to his Action.

limited access to the centre





# Use of Force-DCF 2

DC RULE 41

Log Number ..... 186/17

Surname.....	<b>D642</b>
Forename.....	<b>D642</b>
Nationality.....	GAMBIA
Port Ref No.....	MET/4034815
CID Ref No.....	7187555

Handcuffs used	Yes	<input checked="" type="radio"/> No
Time Handcuffs Applied.....		
Time Handcuff Removed.....		
Camera Used	Yes	<input checked="" type="radio"/> No
If Yes Seal No.....		

Date Use of Force used..... 03/08/17

Time Use of Force commenced..... 14:00

Time Use of Force completed..... 14:10

Search Conducted on Arrival to Unit by..... Alex Pappas

	Time	DCM Name	Name of Person Contacted
Duty Director Informed	14:30	Det S WEBB	S. EDWARDS
Duty UKBA Informed	15:00	Det S WEBB	S. LEVETT
Duty IMB Informed	16:00	Det S WEBB	S. TURNER
Healthcare Informed	15:00	Det S WEBB	G. SHAIN

Reason for Use of Force..... ASSAULT ON STAFF

Location re-located too..... CSU CO-3

Type of Relocation

☒ Compliant

☐ Side

☐ Full Prone

Handed to Escorts

Planned or Unplanned

☐ Planned

☒ Unplanned

Is Detainee on a ACDT / RASP?

☐ Yes

☒ No

Has Healthcare seen the Detainee after Use of Force?

☒ Yes

☐ No

Has Room Clearance been Completed?

☒ Yes

☐ No

New Location of Detainee Property

Reception

OFFICIAL - SENSITIVE





## USE OF FORCE REPORT FORM – DCF 02

TO BE COMPLETED BY THE SUPERVISING OFFICER IN CHARGE AT THE SCENE OF THE INCIDENT

LOCAL REFERENCE NUMBER: .....

ESTABLISHMENT: .....

## INCIDENT DETAILS

Date: 03/08/17

Time: 14:00

## DETAINEE DETAILS

CID Number: 7187555	Surname: <b>D642</b>	Forename(s): <b>D642</b>
Gender: Male <input checked="" type="checkbox"/> Female <input type="checkbox"/> Transgender <input type="checkbox"/>  Nationality: GAMBIA	The Use of Force was:  Planned <input type="checkbox"/> Unplanned <input checked="" type="checkbox"/>	Age group (please circle):  Adult (age ...27.....)  Minor (age .....)

## STAFF INVOLVED

List below the grade / work area (i.e. Care &amp; Separation Unit) and names of all the officers involved in the use of force incident

Grade:	Surname:	Forename(s):	Work Area:
DCM	Yates	Michael	Residential
DCM	Webb	Steve	Residential
DCO	May	Jack	C+D

## LOCATION OF INCIDENT

Wing	<input checked="" type="checkbox"/>	Education/Multi-Faith Area	
Own Room		Visits	
Care & Separation Unit		Association Area (please specify below)	
Other (please specify) ..... ..... .....			

OFFICIAL – SENSITIVE



EVENTS LEADING UP TO THE INCIDENT		THE CIRCUMSTANCES WHY FORCE WAS USED	
None known		Preventing injury to oneself	
Searches (Room/A/B/Full)		Preventing self-harm	
IEP down grade		Preventing injury to a third party	
Failure to comply with removal		Preventing damage to property	
Fight with another detainee		Preventing an escape / abscond	
Serving of removal directions (RDs)		Other (please specify below)	
Assault on a member of staff	X		
Assault on another detainee			
Non-compliance			
Home Office interview			
Court appearance			
Video-link hearing			
Moving to another centre/unit/prison			
Others (please specify below)			
<b>TYPE OF FORCE USED</b>			
Verbal reasoning used to de-escalate the situation initially and/or during the incident?			
Yes X                      No <input type="checkbox"/>			
(Please expand with details in Annex A)			

Were Personal Safety Techniques Used?	<input type="checkbox"/>	Were C&R Techniques Used?	X	Were MMPR Techniques Used?	<input type="checkbox"/>
Defensive Options	<input type="checkbox"/>	Guiding Hold	X	Figure Four Arm Hold	<input type="checkbox"/>
Push	<input type="checkbox"/>	Isolating the Arm	<input type="checkbox"/>	Head Support	X
Knee Strike	<input type="checkbox"/>	Arm Hold/Lock	<input type="checkbox"/>	Mandibular Angle	<input type="checkbox"/>
Kick	<input type="checkbox"/>	Wrist Flexion/Lock	X	Detainee – Prone	<input type="checkbox"/>
Punch	<input type="checkbox"/>	Thumb Flexion/Lock	<input type="checkbox"/>	Detainee – Supine	<input type="checkbox"/>
		Inverted Wrist Hold	<input type="checkbox"/>	Detainee – Seated	<input type="checkbox"/>
				Restraint Recovery	<input type="checkbox"/>

Were handcuffs applied?	Yes <input type="checkbox"/>	No X
The time applied:.....		
The time removed:.....		
The duration applied:.....		
Name of the person(s) checking the application and that the handcuffs were double locked:		
.....		
Name of the Supervising Officer: Michael Yates.....		
(Provide reasoning in the Annex A)		
Was a Baton drawn?	Yes <input type="checkbox"/>	No X





If so, was it used?	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
The Use of Force was authorised by (Supervising Officer):		
Name.....Michael Yates.....		
Grade.....DCM.....		
Reason(s)...Assault on staff.....		
.....		
.....		

RELOCATION	
The detainee was relocated to:	Type of relocation required:
Own Room	<input type="checkbox"/> Compliant
Care & Separation Unit	<input checked="" type="checkbox"/> Passively Resistant
Special Accommodation	<input type="checkbox"/> Actively Resistant
Other (please specify below)	<input type="checkbox"/> Other (please specify below)
.....	.....
.....	.....
.....	.....
.....	.....
If relocated to Special Accommodation, complete the relevant form.	
Authorised by:.....	
Grade:.....	



**INJURIES SUSTAINED & HEALTHCARE INVOLVEMENT**

Was a member of Healthcare present throughout the incident (Doctor, Registered Nurse or Healthcare)? Yes ☐ No ☒

Name.....

Grade.....

An F213 or equivalent form (private sector) was completed by:

Name GRACE.....

Grade NURSE.....

Did the detainee sustain any injuries at the time? (If so, please provide details on the F213 or equivalent form) Yes ☐ No ☒

Did the detainee require outside hospitalisation at the time? Yes ☐ No ☐

Name of Healthcare member.....

Grade.....

Did a member of staff require medical attention at the time? Yes ☐ No ☒

Name.....

Grade.....

Treatment was provided:

By the centres healthcare staff (internally) ☐ By an outside hospital (externally) ☐

**NOTE:**

AN F213 (or equivalent form) MUST BE COMPLETED ON ALL DETAINEES, EVEN IF THEY APPEAR NOT TO HAVE SUSTAINED ANY INJURIES. A COPY OF THE F213 MUST BE ATTACHED TO THIS FORM. THIS FORM SHOULD THEN BE PLACED IN THE USE OF FORCE INCIDENT FILE. ANY INJURIES SUSTAINED BY STAFF MUST BE ENTERED IN THE ACCIDENT BOOK.



## EVIDENCE

	Yes	No
Was the clothing bagged and tagged?	<input type="checkbox"/>	X
Were any photographs taken?	<input type="checkbox"/>	X
Was the incident video recorded?	<input type="checkbox"/>	X
Was a Body Worn Camera Used?	<input type="checkbox"/>	X

CERTIFICATION: (By Officer completing form)

I confirm that the details above are correct and that I have completed Annex A "Use of Force – Officer's Statement."

Signed.....

**Signature**

Name..... MICHAEL YATES .....

(BLOCK CAPITALS)

Date... 03/08/2017 .....

\*This form must now be passed to the Duty Operations Manager on duty

ORDERLY OFFICER / DUTY OPERATIONS MANAGER (to complete):

I confirm that I have:

Contacted security to log the incident in the Use Of Force log,  
Passed the reports to security to store the original copy securely.

Informed the Duty Governor / Duty Director. Name.....

Informed the Home Office Manager. Name.....

Informed the IMB. Name .....

Informed the Care Team. Name .....

I also confirm that all officers involved in the Use of Force have completed Annex A "Use of Force – Officer's Statement."

Signed.....

**Signature**

Name..... MICHAEL YATES .....

(BLOCK CAPITALS)

Grade..... DCM .....

Date... 03/08/2017 .....









## ANNEX A USE OF FORCE

Local  
Reference No.

## STAFF STATEMENT

ESTABLISHMENT:...Brook House IRC

DATE 03/08/17

DETAINEE

NAME: D642

CID NUMBER:7187555

OFFICER: Michael Yates

GRADE: DCM

The use of force must only be used when it is:

**Reasonable in the circumstance****An absolute necessity****No more force than necessary****Proportionate to the seriousness of the situation**

Your statement must set out what happened; give details of your part in the use of force, any restraints/locks you applied and how the incident was finally resolved. It must give details of who authorised the use of force, as well as attempts made to de-escalate throughout the incident.

Your statement must be completed independently of other staff involved in the incident.

If C&R or MMR was used, please tick your primary role:

Supervising Officer ☒ XHead / Number 1 ☒ X

Right arm

Left arm ☒ XLeg Officer ☐ □

Have you been C&R basic refreshed in the last 12 months?

Yes X



Have you attended a MMPR refresher in the last 6 months?

Yes X

The Type of Force Used: C&R

Were Personal Safety Techniques Used?	<input type="checkbox"/>	Were C&R Techniques Used?	X	Were MMPR Techniques Used?	<input type="checkbox"/>
Defensive Options	<input type="checkbox"/>	Guiding Hold	X	Figure Four Arm Hold	<input type="checkbox"/>
Push	<input type="checkbox"/>	Isolating the Arm		Head Support	X
Knee Strike	<input type="checkbox"/>	Arm Hold/Lock		Mandibular Angle	<input type="checkbox"/>
Kick	<input type="checkbox"/>	Wrist Flexion/Lock	X	Detainee – Prone	<input type="checkbox"/>
Punch	<input type="checkbox"/>	Thumb Flexion/Lock		Detainee – Supine	<input type="checkbox"/>
		Inverted Wrist Hold		Detainee – Seated	<input type="checkbox"/>
				Restraint Recovery	<input type="checkbox"/>
Were any additional restraints used?		NO		Who authorised their use?	
Hand Cuffs		NO			
Baton		NO			

Please provide as much detail as possible below, including:

Before the incident (i.e. what led to the incident, any de-escalation techniques used), during the incident (i.e. what types of force were employed and why), and after the incident (i.e. where the detainee(s) were relocated to and any injuries sustained).

I (DCM) Detainee custody Manager, Michael Yates employed by G4S care and justice services at Brook House immigration centre, am in ticket and fully trained in C+R and first aid. I have held this position since April 2017.

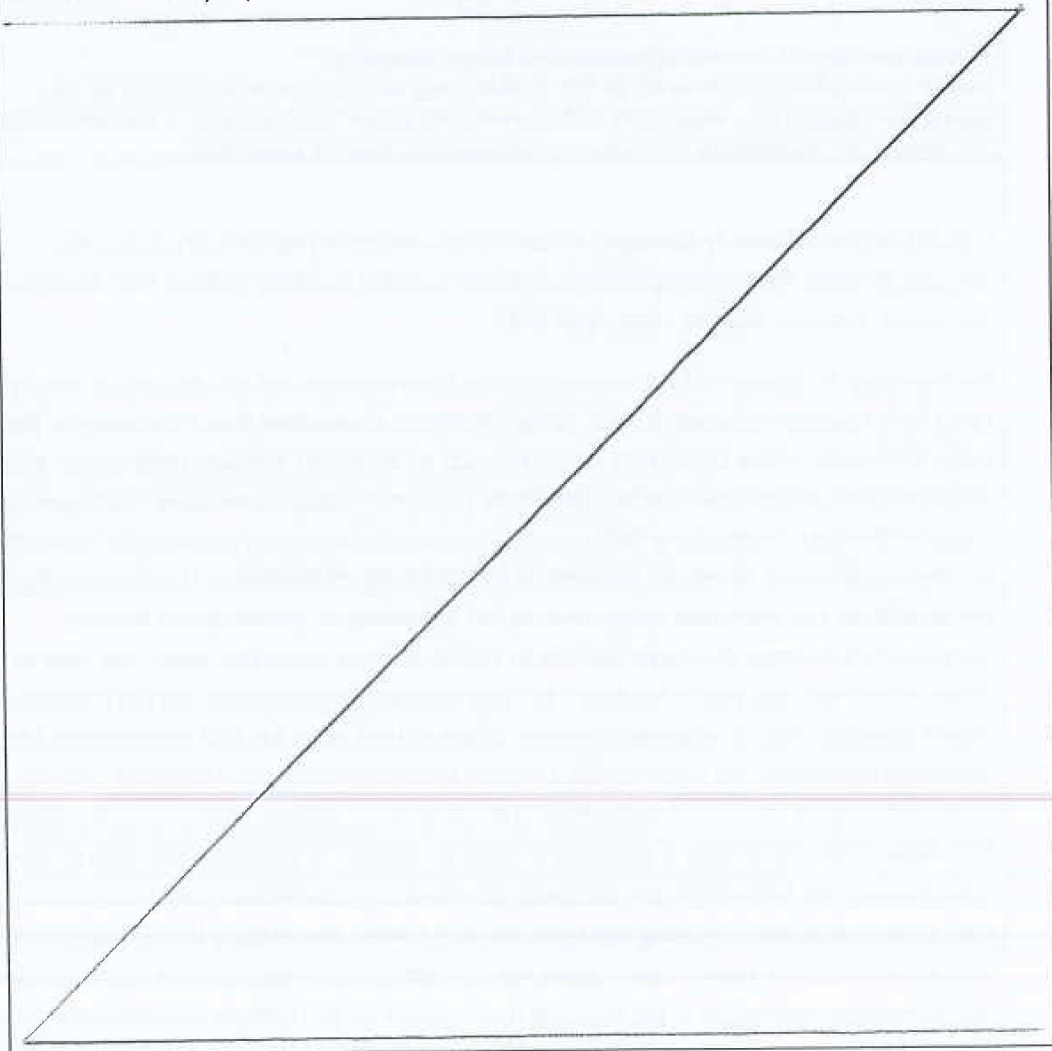
On Thursday 3<sup>rd</sup> August 2017 at around 13:40 a first response call was broadcast over the radio for a medical response to Arun Wing. On arrival it was clear that a Detainee by the name of [D1747] had made cuts to his throat and was quite upset. Myself and DCM Steve Webb spoke to [D1747] to calm him down and allow Healthcare take a look at the cuts. While doing this I noticed a crowd of detainees gathering so asked DCO A. Albert and DCO B. Grimes to disperse of the gathering of detainees. While attending to [D1747] I heard raised voices over by the gathering of detainees and heard a detainee by the name of [D642] say to DCO B. Grimes something along the lines of "Fuck off or I will slap you in the face" as I approached the situation to defuse it DCO A. Albert asked [D642] to return to his room. It was at that point [D642] then returned to his room and came back out with a bottle of water that he then emptied in DCO A. Alberts face. At this point I then took hold of [D642] left arm in a guiding hold and tried walking him down to the other side of the wing. I chose to walk [D642] to the other side of the wing because [D1747] was still being attended to by Healthcare and had become very animated. While in guiding hold with [D642] I asked him around three times to walk with me to which he replied with "What the fuck you going to do you cunt suck your mum" He then began to struggle to get free and it was at this point I believe DCO J. May took hold of [D642] Right arm and I moved from guiding hold to Wrist Flexion. [D642] was wet from



the previous altercation and was hard to keep hold of so I told him repeatedly to stop struggling. When we arrived at the door at the end of the wing [D642] dropped all of his weight and started to struggle again. DCM S. Webb then came in and took control of [D642] head. As we got through the door to the association area [D642] then pushed forward to the far wall. I then realised [D642] head was free and at that moment I took control of his head and DCM S. Webb took control of [D642] right arm. I was communicating with [D642] and asking him to stop struggling and to calm down. [D642] said that he couldn't breathe and with his back against the wall lowered himself to the floor. It was at this point all holds were released and mediation was used on [D642] to walk with us compliantly down to CSU. [D642] then entered CSU without any further incident.

I believe that the force used was proportionate to the seriousness of the situation.

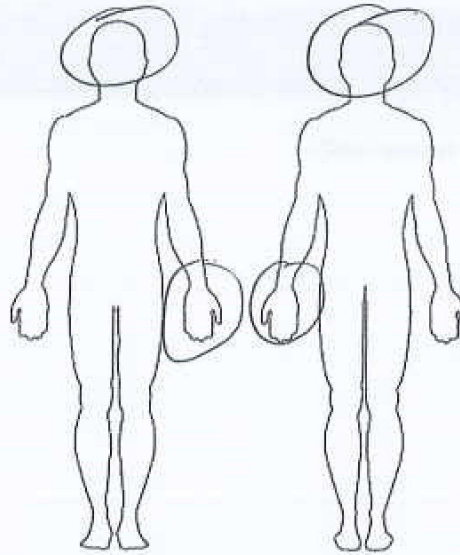
This concludes my report.







Please draw a circle around the part of the body that you held, supported, controlled or applied pressure to during the incident.



Front of body

Back of body

CERTIFICATION: (By Officer completing form)

I confirm that the details above are correct

Signed

**Signature**

Name MICHAEL YATES

(BLOCK CAPITALS)

Date

\*This form must now be passed to the Supervising Officer.



## ANNEX A USE OF FORCE

Local  
Reference No.

## STAFF STATEMENT

ESTABLISHMENT:...Brook House IRC

DATE 03/08/2017

DETAINEE

NAME: D642

CID NUMBER: 7187555

OFFICER: Jack May

GRADE: DCO

The use of force must only be used when it is:

**Reasonable in the circumstance****An absolute necessity****No more force than necessary****Proportionate to the seriousness of the situation**

Your statement must set out what happened; give details of your part in the use of force, any restraints/locks you applied and how the incident was finally resolved. It must give details of who authorised the use of force, as well as attempts made to de-escalate throughout the incident.

Your statement must be completed independently of other staff involved in the incident.

If C&amp;R or MMPR was used, please tick your primary role:

Supervising Officer ☐

Head / Number 1

Right arm

Left arm

Leg Officer ☐

Have you been C&amp;R basic refreshed in the last 12 months?

Yes X

Have you attended a MMPR refresher in the last 6 months?

No X





## The Type of Force Used:

Were Personal Safety Techniques Used?	<input type="checkbox"/>	Were C&R Techniques Used?	<input type="checkbox"/>	Were MMPR Techniques Used?	<input type="checkbox"/>
Defensive Options	<input type="checkbox"/>	Guiding Hold	<input type="checkbox"/>	Figure Four Arm Hold	<input type="checkbox"/>
Push	<input type="checkbox"/>	Isolating the Arm		Head Support	
Knee Strike	<input type="checkbox"/>	Arm Hold/Lock	x	Mandibular Angle	<input type="checkbox"/>
Kick	<input type="checkbox"/>	Wrist Flexion/Lock	x	Detainee – Prone	<input type="checkbox"/>
Punch	<input type="checkbox"/>	Thumb Flexion/Lock		Detainee – Supine	<input type="checkbox"/>
		Inverted Wrist Hold		Detainee – Seated	<input type="checkbox"/>
				Restraint Recovery	<input type="checkbox"/>
Were any additional restraints used?		NO	Who authorised their use?		
Hand Cuffs		NO			
Baton		NO			

Please provide as much detail as possible below, including:

Before the incident (i.e. what led to the incident, any de-escalation techniques used), during the incident (i.e. what types of force were employed and why), and after the incident (i.e. where the detainee(s) were relocated to and any injuries sustained).

I (DCO) Detainee custody officer, Jack May employed by G4S care and justice services at Brook House immigration centre, am in ticket and fully trained in C+R and first aid.

On the 03/08/2017 I received a first response to A wing at approximately 13:40pm, I was on my break at the time, so I rushed in and got to A wing as soon as I could. I arrived at A wing and a detainee was on the first floor with healthcare and had some blood on his neck and healthcare were seeing him. Micheal Yates then told me to move people away from the area so I started moving people away. DCO (detainee custody officer) Anasia was having a conversation with detainee [D642] and the conversation started getting a little heated, so I stepped in and told Anasia to step away so the detainee would maybe calm down. Detainee [D642] then walked into a room and then came back out the room with a bottle of water and chucked water over my self a detainee custody officer Anasia, I grabed the bottle out of his hand and water went everywhere, Micheal Yates was next to me and then detainee [D642] was against the railings with Micheal Yates arms either side of him holding the railings. Detainee [D642] then moved away from Micheal Yates in a very aggressive manner, I then got hold of [D642] right arm and held his arm in a guiding hold then Micheal held the other one, detainee [D642] then started to swing his arms around so I think locked detainee [D642] right arm into my stomach with hold of his index finger and thumb and Micheal had hold of either arm walking towards the pool table at the other end of the wing, [D642] then kept on moving around quickly and he got free due to his arms being wet from the water that he chucked over DCO Anasia working on A Wing.

We held Detainee [D642] against the wall and then got control over him then DCM Stephan Webb got control over his head and we took him through the door in a controlled manner and then detainee turned around and said he could not breathe at all



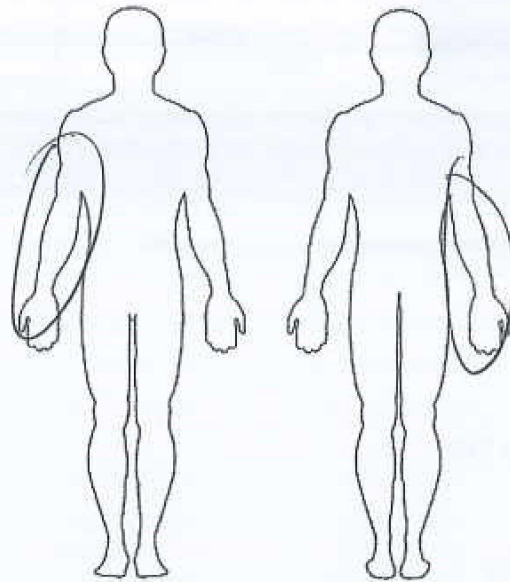


So we have all let go of him, then I said to detainee **D642** take slow breaths and sit up and he turned around to me and said 'go away blud'. I then walked into A wing to support other officers as I didn't want detainee **D642** to get more aggressive due to the fact myself had used reasonable force on him, no more force then necessary was used.

This concludes my report

Signature

Please draw a circle around the part of the body that you held, supported, controlled or applied pressure to during the incident.



Front of body

Back of body

CERTIFICATION: (By Officer completing form)

I confirm that the details above are correct

Signed:

**Signature**

Name Jack May

(BLOCK CAPITALS)

Date 03.08.2017

\*This form must now be passed to the Supervising Officer.



## ANNEX A USE OF FORCE

Local  
Reference No.

## STAFF STATEMENT

ESTABLISHMENT:.....Brook House.....IRC

DATE.....03/08/2017.....

## DETAINEE

NAME.. 

D642

CID NUMBER...7187555

## OFFICER

NAME.....Steve Webb.....

GRADE.....DCM.....

The use of force must only be used when it is:

**Reasonable in the circumstance****An absolute necessity****No more force than necessary****Proportionate to the seriousness of the situation**

Your statement must set out what happened; give details of your part in the use of force, any restraints/locks you applied and how the incident was finally resolved. It must give details of who authorised the use of force, as well as attempts made to de-escalate throughout the incident.

Your statement must be completed independently of other staff involved in the incident.

If C&R or MPR was used, please tick your primary role:

Supervising Officer	<input type="checkbox"/>
Head / Number 1	<input checked="" type="checkbox"/>
Right arm	<input type="checkbox"/>
Left arm	<input type="checkbox"/>
Leg Officer	<input type="checkbox"/>

Have you been C&R basic refreshed in the last 12 months?  
Yes X No ☐





The Type of Force Used:

Were Personal Safety Techniques Used?	<input type="checkbox"/>	Were C&R Techniques Used?	X	Were MPR Techniques Used?	<input type="checkbox"/>
Defensive Options	<input type="checkbox"/>	Guiding Hold	<input type="checkbox"/>	Figure Four Arm Hold	<input type="checkbox"/>
Push	<input type="checkbox"/>	Isolating the Arm	<input type="checkbox"/>	Head Support	X
Knee Strike	<input type="checkbox"/>	Arm Hold/Lock	<input type="checkbox"/>	Mandibular Angle	<input type="checkbox"/>
Kick	<input type="checkbox"/>	Wrist Flexion/Lock	<input type="checkbox"/>	Detainee – Prone	<input type="checkbox"/>
Punch	<input type="checkbox"/>	Thumb Flexion/Lock	<input type="checkbox"/>	Detainee – Supine	<input type="checkbox"/>
		Inverted Wrist Hold	<input type="checkbox"/>	Detainee – Seated	<input type="checkbox"/>
				Restraint Recovery	<input type="checkbox"/>
Were any additional restraints used?		<input type="checkbox"/>	Who authorised their use?		
Hand Cuffs		<input type="checkbox"/>			
Baton		<input type="checkbox"/>			

Please provide as much detail as possible below, including:

Before the incident (i.e. what led to the incident, any de-escalation techniques used), during the incident (i.e. what types of force were employed and why), and after the incident (i.e. where the detainee(s) were relocated to and any injuries sustained).

I Steve Webb Have been a DCO for 6 years and have been a DCM for 9 months. I have been working at Brook House for 11 months as a Residential Manager in charge of Arun and Eden wings. I was in the residential office when there was a call on the radio for a medical response on Arun wing, I left the office and walked on to the wing. Officers were at the far end of the wing where 1 detainee had made cuts to his neck, while we were dealing with this detainee, wing officers were keeping back other detainees that had gathered around to see what had happened. One of the detainees that had come to have a look was detainee **D642**, he was asked to move back and I heard a few exchanges of words and top said that he would slap the officer, I then went across to talk with detainee **D642**, he then moved into a room and I moved back to the other detainee that had made cut s to his neck, then I heard a shout and looked over and there was scuffle and officers were holding detainee **D642** who had thrown hot water over a officer, I then instructed the officers to remove detainee **D642** off of the wing and take him to the CSU. **D642** was putting up a fight and was struggling against the officers, other detainee were then shouting and getting involved. Once detainee **D642** had been moved towards the first floor door he again started fighting and where he was wet officers were struggling to take hold of and restrain **D642** both of detainees **D642** arms were being held so **D642** then started to kick his legs around and his legs then became weapons and were endangering the officers. Seeing detainees **D642** kicking out with his legs I decided to take control of his head this would eliminate the legs. It was necessary and reasonable because the legs had become weapons. Once detainee **D642** was off the wing he carried on struggling and then due to **D642** being wet and slippery he was pinned against the wall and he slipped out of the hold, I then took hold of a arm and put **D642** into a straight arm lock which is an approved technique with in control and restraint, he then look out of breath and he stopped struggling the decision was to let **D642** go and release holds, there were enough officers to deal with **D642** in the corridor, so I then went back to deal with the unrest that was on Arun wing. The use of force was reasonable, necessary and proportionate to the seriousness of the circumstances. this end my report S Webb

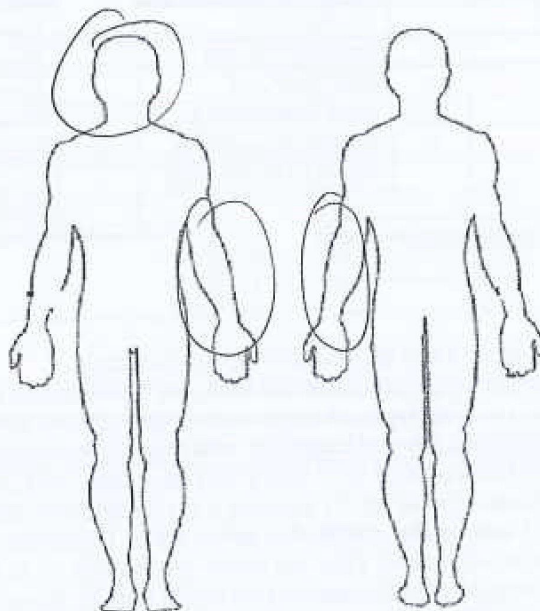
**Signature**



Please draw a circle around the part of the body that you held, supported, controlled or applied pressure to during the incident.

Front of body

Back of body



CERTIFICATION: (By Officer completing form)

I confirm that the details above are correct

**Signature**

Signed

Name

S. Webb

(BLOCK CAPITALS)

Date

3/8/17

\*This form must now be passed to the Supervising Officer.

..IRC

Surname: **D642** First Names: **D642**  
CID Ref: **7187555** Date of Birth: **11/11/89**

Time and date of incident: .....

Place of incident: .....

Incident reported by: .....

Incident Witnessed by: .....

Nature of injury: .....

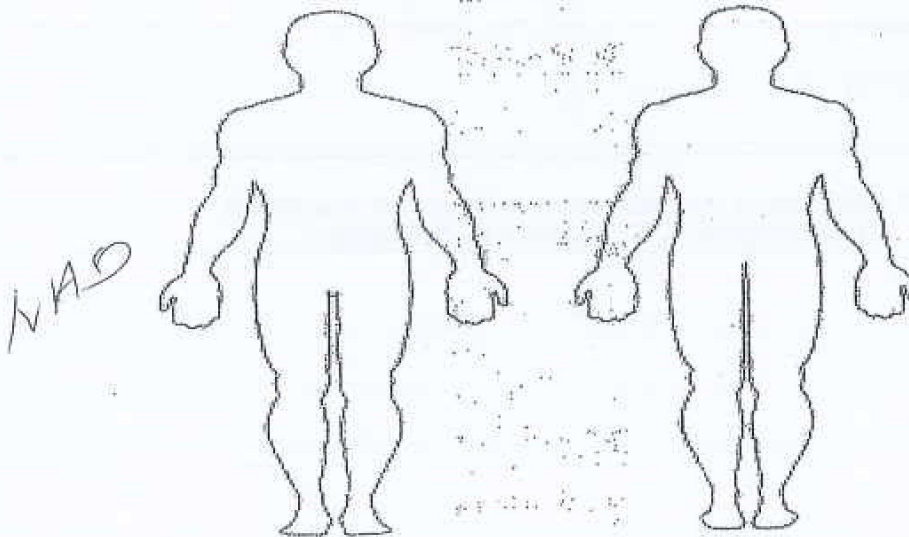
[illegible]

Date: \_\_\_\_\_



**Section 3** Healthcare's report (To be completed by medical staff)Time and date of examination... 03/08/17 approximately  $\pm$  14.00

Report: While we were dealing with another first response I noted that there was an altercation between member of staff. Detainee was moved to the passage but was still arguing with officers. When I went to see him in CSU he declined to be seen and stated that he was assaulted and wants to see IMB but declined to check if there was any injuries



Front of Body

Back of Body

**Healthcare:**Medical Staff - Name  
(Block capitals)**Signature**

Signature:.....

Date:.....