

Goulder, Karen

From: Goulder, Karen
Sent: 07 July 2017 16:31
To: Shipp Kim
Cc: 'Anderson Dawn'; Houghton, Dan
Subject: FW: PSU Evidence Request: Complaint: **D87** (2nd UOF form)
Attachments: DCF.165.17.pdf

Hi Kim,

Here is the 2nd UOF form.

Kind regards

Karen

Karen Goulder
Administrator
Gatwick IRCs
Custodial & Detention Services
G4S Care and Justice Services (UK) Ltd

Phone: **DPA**

Email: **DPA** or **DPA**

www.g4s.com/uk

If sending an email containing OFFICIAL / OFFICIAL SENSITIVE information, please use the secure email account listed above



From: Harris, Kelly
Sent: 07 July 2017 15:19
To: Goulder, Karen
Subject: RE: PSU Evidence Request: Complaint: **D87**

Karen

Second UOF

From: Goulder, Karen
Sent: 07 July 2017 13:22
To: Harris, Kelly
Subject: FW: PSU Evidence Request: Complaint: **D87**
Importance: High

Hey hun,

If I can get any IR/SIR/UOF for the 30th of June incident, that would be great please my dear!

PSU are wanting to interview him by phone next week, but they will need the paperwork before hand to know what to ask him!

Cheers

Kaz ☺

Karen Goulder
Administrator
Gatwick IRCs
Custodial & Detention Services
G4S Care and Justice Services (UK) Ltd

Phone:

Email: or

www.g4s.com/uk

If sending an email containing OFFICIAL / OFFICIAL SENSITIVE information, please use the secure email account listed above



From: Goulder, Karen
Sent: 06 July 2017 12:10
To: Daniel Robinson; Harris, Kelly; Dance-Jones, Carrie
Cc: Stephen Skitt
Subject: FW: PSU Evidence Request: Complaint:
Importance: High

Hi all,

Please can you look to aid with the below PSU request. The incident it refers to is on the 30th of June when force was used on him to get into a room.

I do not know much more than that I am afraid.

Kind regards

Karen

Karen Goulder
Administrator
Gatwick IRCs
Custodial & Detention Services
G4S Care and Justice Services (UK) Ltd

Phone:

Email: or

www.g4s.com/uk

If sending an email containing OFFICIAL / OFFICIAL SENSITIVE information, please use the secure email account listed above

From: Shipp Kim [mailto:] DPA
Sent: 06 July 2017 10:16
To: Anderson Dawn; Goulder, Karen
Subject: PSU Evidence Request: Complaint: D87

Thank you Dawn.

Karen – could I please request that where possible the evidence is scanned on and submitted electronically?

I will call you either today or tomorrow to discuss my interview arrangements with D87. Given his history, I am likely to consider a telephone interview, so I'll need to discuss the feasibility of that with you?

Kind regards,

Kim Shipp

Investigating Officer
Professional Standards Unit

M: { DPA

T: DPA

F: (e-fax)

DPA



Home Office

From: Anderson Dawn [mailto:] DPA
Sent: 06 July 2017 10:11
To: Goulder, Karen
Cc: Shipp Kim
Subject: PSU Evidence Request: Complaint: D87
Importance: High

Hi Karen

As discussed please find attached the evidence request form and complaint (4) that PSU will be looking into.

Please could you secure the CCTV, provide Use of Force Reports and any other documentation that you have which relates to the incident on 30 June 2017. Kim would like to interview D87 next week, so if the evidence could be provided, as soon as possible, this would be appreciated.

Please send CCTV and all other documentation to:

Kim Shipp
Professional Standards Unit
2nd Floor, Harmondsworth IRC
Colnbrook by Pass
West Drayton

Middlesex
UB7 OHB

Please do not hesitate in contacting me should you wish to discuss this request.

Many thanks for your help,

Kind Regards

Dawn Anderson
Professional Standards Unit - Operational Support
Security, Science & Innovation Directorate

Home Office
Home Office, 19th Floor, Lunar House, Croydon, Surrey, CR9 2BY
T: F:
www.gov.uk/home-office

This email and any files transmitted with it are private and intended
solely for the use of the individual or entity to whom they are addressed.
If you have received this email in error please return it to the address
it came from telling them it is not for you and then delete it from your system.
This email message has been swept for computer viruses.



Use of Force-DCF 2

DC RULE 41

Log Number 16517

Surname.....	<u>D87</u>
Forename.....	<u>D87</u>
Nationality.....	<u>NIGERIAN</u>
Port Ref No.....	<u>016645</u>
CID Ref No.....	<u>999023</u>

Handcuffs used	Yes	<input checked="" type="radio"/> No
Time Handcuffs Applied.....		
Time Handcuff Removed		
Camera Used	<input checked="" type="radio"/> Yes	No
If Yes Seal No.....		

Date Use of Force used...30-06-17.....

Time Use of Force commenced...1945.....

Time Use of Force completed...1950.....

Search Conducted on Arrival to Unit by.....

	Time	DCM Name	Name of Person Contacted
Duty Director Informed	<u>1945</u>	<u>D. BRACKENRIDGE</u>	<u>S. EDWARDS</u>
Duty UKBA Informed	<u>2000</u>	<u>D. BRACKENRIDGE</u>	<u>M. PATEL</u>
Duty IMB Informed	<u>2000</u>	<u>D. BRACKENRIDGE</u>	<u>JOYCE (vol. 1000)</u>
Healthcare Informed	<u>2000</u>	<u>D. BRACKENRIDGE</u>	<u>D. J. PERSEUS</u>

Reason for Use of Force...PRESERVATION OF LIFE.....

Location re-located too...CSU.....

Type of Relocation

<input checked="" type="radio"/> Compliant	Side	Full Prone	Handed to Escorts	
			<input checked="" type="radio"/> Planned	Unplanned
Planned or Unplanned			<input checked="" type="radio"/> Yes	No
Is Detainee on a ACDT / RASP?			<input checked="" type="radio"/> Yes	No
Has Healthcare seen the Detainee after Use of Force?			<input checked="" type="radio"/> Yes	No
Has Room Clearance been Completed?			<input checked="" type="radio"/> Yes	No

New Location of Detainee Property

CSU



USE OF FORCE REPORT FORM – DCF 02

TO BE COMPLETED BY THE SUPERVISING OFFICER IN CHARGE AT THE SCENE OF THE INCIDENT

LOCAL REFERENCE NUMBER: 165/17

ESTABLISHMENT: Brook House

INCIDENT DETAILS

Date: 30/06/17

Time: 1945 hours

DETAINEE DETAILS

CID Number: 999023	Surname: D87	Forename(s): D87
Gender: Male <input checked="" type="checkbox"/> Female <input type="checkbox"/> Transgender <input type="checkbox"/> Nationality: NIGERIA	The Use of Force was: Planned <input checked="" type="checkbox"/> Unplanned <input type="checkbox"/>	Age group (please circle): Adult <input checked="" type="checkbox"/> DPA Minor (age)

STAFF INVOLVED

List below the grade / work area (i.e. Care & Separation Unit) and names of all the officers involved in the use of force incident

Grade:	Surname:	Forename(s):	Work Area:
DCO	Murphy	Jason	Reception
DCO	Bryant	Joe	Security
DCO	Tomsett	Darren	B Wing
DCM	Shadbolt	Ben	Oscar 2
DCO	Brown	Chris	D Wing
DCO	Fiddy	Edmund	Activities
DCO	Brewster	Mark	C Wing



LOCATION OF INCIDENT			
Wing		Education/Multi-Faith Area	
Own Room		Visits	
Care & Separation Unit	✓	Association Area (please specify below)	
Other (please specify)			

EVENTS LEADING UP TO THE INCIDENT	THE CIRCUMSTANCES WHY FORCE WAS USED
None known	Preventing injury to oneself
Searches (A)	Preventing self-harm
IEP down grade	Preventing injury to a third party
Failure to comply with removal	Preventing damage to property
Fight with another detainee	Preventing an escape / abscond
Serving of removal directions (RDs)	Other (please specify below)
Assault on a member of staff	To Maintain good order of the establishment
Assault on another detainee	
Non-compliance	
Home Office interview	
Court appearance	
Video-link hearing	
Moving to another centre/unit/prison	
Others (please specify below)	
.....	
.....	
.....	
.....	

TYPE OF FORCE USED
Verbal reasoning used to de-escalate the situation initially and/or during the incident?
Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
(Please expand with details in Annex A)

Were Personal Safety Techniques Used?	<input type="checkbox"/>	Were C&R Techniques Used?	<input checked="" type="checkbox"/>	Were MMPR Techniques Used?	<input type="checkbox"/>
Defensive Options	<input type="checkbox"/>	Guiding Hold	<input checked="" type="checkbox"/>	Figure Four Arm Hold	<input type="checkbox"/>
Push	<input type="checkbox"/>	Isolating the Arm	<input checked="" type="checkbox"/>	Head Support	<input type="checkbox"/>
Knee Strike	<input type="checkbox"/>	Arm Hold/Lock	<input type="checkbox"/>	Mandibular Angle	<input type="checkbox"/>
Kick	<input type="checkbox"/>	Wrist Flexion/Lock	<input type="checkbox"/>	Detainee – Prone	<input type="checkbox"/>
Punch	<input type="checkbox"/>	Thumb Flexion/Lock	<input type="checkbox"/>	Detainee – Supine	<input type="checkbox"/>
		Inverted Wrist Hold	<input type="checkbox"/>	Detainee – Seated	<input type="checkbox"/>
				Restraint Recovery	<input type="checkbox"/>



Were handcuffs applied?	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
The time applied:		
The time removed:		
The duration applied:		
Name of the person(s) checking the application and that the handcuffs were double locked:		
Name of the Supervising Officer (Provide reasoning in the Annex A)		
Was a Baton drawn?	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
If so, was it used?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
The Use of Force was authorised by (Supervising Officer):		
Name: D Robinson		
Grade: DCM		
Reason: D87 was previously placed on Rule 40 for significant threats to staff. He then proceeded to rip up bed sheet and place a ligature around his neck. Force was used to prevent D87 from causing significant harm to himself.		

RELOCATION			
The detainee was relocated to:		Type of relocation required:	
Own Room		Compliant	<input checked="" type="checkbox"/>
Care & Separation Unit	<input checked="" type="checkbox"/>	Passively Resistant	
Special Accommodation		Actively Resistant	
Other (please specify below)		Other (please specify below)	
If relocated to Special Accommodation, complete the relevant form.			
Authorised by:.....			
Grade:.....			

**INJURIES SUSTAINED & HEALTHCARE INVOLVEMENT**

Was a member of Healthcare present throughout the incident (Doctor, Registered Nurse or Healthcare)? Yes ☒ No ☐

Name: Nicola Wells

Grade: Nurse

An F213 or equivalent form (private sector) was completed by:

Name: Nicola Wells

Grade: Nurse

Did the detainee sustain any injuries at the time? (If so, please provide details on the F213 or equivalent form) Yes ☐ No ☒

Did the detainee require outside hospitalisation at the time? Yes ☐ No ☒

Name of Healthcare member:

Grade:

Did a member of staff require medical attention at the time? Yes ☐ No ☒

Name.....

Grade.....

Treatment was provided:

By the centres healthcare staff (internally) ☐ By an outside hospital (externally) ☐

NOTE:

AN F213 (or equivalent form) MUST BE COMPLETED ON ALL DETAINEES, EVEN IF THEY APPEAR NOT TO HAVE SUSTAINED ANY INJURIES. A COPY OF THE F213 MUST BE ATTACHED TO THIS FORM. THIS FORM SHOULD THEN BE PLACED IN THE USE OF FORCE INCIDENT FILE. ANY INJURIES SUSTAINED BY STAFF MUST BE ENTERED IN THE ACCIDENT BOOK.

**EVIDENCE**

	Yes	No
Was the clothing bagged and tagged?	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Were any photographs taken?	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the incident video recorded?	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was a Body Worn Camera Used?	<input checked="" type="checkbox"/>	<input type="checkbox"/>

CERTIFICATION: (By Officer completing form)

I confirm that the details above are correct and that I have completed Annex A "Use of Force – Officer's Statement."

Signed: - D.ROBINSON

Name: - D. Robinson

(BLOCK CAPITALS)

Date: 30/06/17

*This form must now be passed to the Duty Operations Manager on duty.



REPORT OF INJURY TO DETAINEE

...IRC

Section 1 – Detail of Detainee (To be completed by the Incident Reporting Officer)

Surname: D87	First Names: D87
CID Ref: 999023	Date of Birth: DPA

Section 2 (a) Details of incident (To be completed by the Incident Reporting Officer)

Time and date of incident: 30/06/2017	Time: 7:50pm
Place of incident: CSU04	
Incident reported by: Nicola Wells	
Incident Witnessed by: [Signature]	
Nature of injury: [Signature]	

Section 2 (b) Brief report of circumstances in which injury was sustained (To be completed by the Incident Reporting Officer)

D87	had to be restrained by 6 officers as he threatened to take his life.	D87
	refused to remove cover from panel and was none compliant when asked to respond.	
D87	had a item tied around his neck that was cut off by supporting officers.	
	and all items removed from his room	D87
D87	was verbally threatening towards officers and officers.	

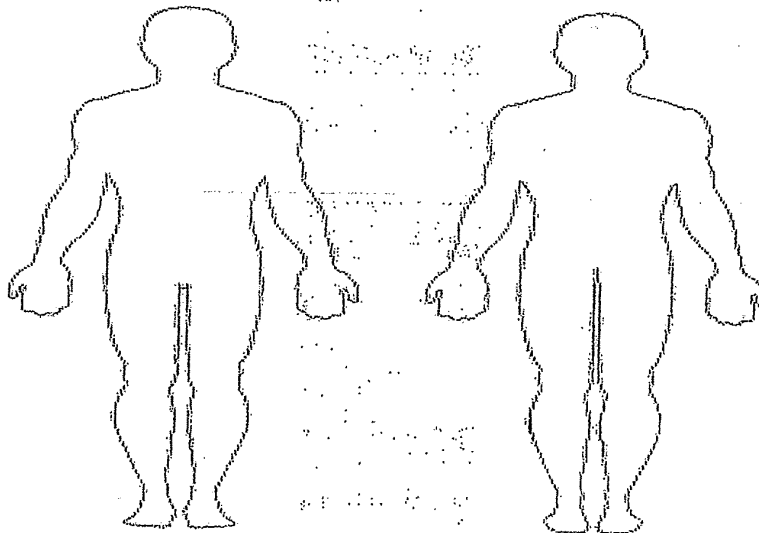
Name (Block capitals): **Nicola Wells**Signature: **SIGNATURE**Date: **30/6/17**

OFFICIAL - SENSITIVE

Section 3 Healthcare's report (To be completed by medical staff)

Time and date of examination: 30/6/2017 8:05

Report: No physical marks were caused
by any officers. **D87** is still very
unpredictable at this present time.



Front of Body

Back of Body

Healthcare:

Medical Staff Name: Nicola Wells
(Block capital)

SIGNATURE

Signature

Date: 30/6/17



ANNEX A USE OF FORCE

Local
Reference No.

165117.

STAFF STATEMENT

ESTABLISHMENT: Brook House IRC

DATE: 30TH June 2017.....

DETAINEE

NAME D87.....

CID NUMBER: 999023.....

OFFICER

NAME Ben Shadbolt.....

GRADE: Detainee Custody Manager.....

The use of force must only be used when it is:

Reasonable in the circumstance**An absolute necessity****No more force than necessary****Proportionate to the seriousness of the situation**

Your statement must set out what happened; give details of your part in the use of force, any restraints/locks you applied and how the incident was finally resolved. It must give details of who authorised the use of force, as well as attempts made to de-escalate throughout the incident.

Your statement must be completed independently of other staff involved in the incident.

If C&R or MPR was used, please tick your primary role:

Supervising Officer ☐Head / Number 1 ☐Right arm ☐Left arm ☐Leg Officer ☐

Have you been C&R basic refreshed in the last 12 months?

Yes ☒No ☐

Have you attended a MPR refresher in the last 6 months?

Yes ☐No ☒



The Type of Force Used:

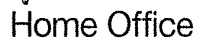
Were Personal Safety Techniques Used?	<input type="checkbox"/>	Were C&R Techniques Used?	<input type="checkbox"/>	Were MMPR Techniques Used?	<input type="checkbox"/>
Defensive Options	<input type="checkbox"/>	Guiding Hold	<input type="checkbox"/>	Figure Four Arm Hold	<input type="checkbox"/>
Push	<input type="checkbox"/>	Isolating the Arm	<input type="checkbox"/>	Head Support	<input type="checkbox"/>
Knee Strike	<input type="checkbox"/>	Arm Hold/Lock	<input type="checkbox"/>	Mandibular Angle	<input type="checkbox"/>
Kick	<input type="checkbox"/>	Wrist Flexion/Lock	<input type="checkbox"/>	Detainee – Prone	<input type="checkbox"/>
Punch	<input type="checkbox"/>	Thumb Flexion/Lock	<input type="checkbox"/>	Detainee – Supine	<input type="checkbox"/>
		Inverted Wrist Hold		Detainee – Seated	<input type="checkbox"/>
				Restraint Recovery	<input type="checkbox"/>
Were any additional restraints used?		<input type="checkbox"/>	Who authorised their use?		
Hand Cuffs		<input type="checkbox"/>			
Baton		<input type="checkbox"/>			

Please provide as much detail as possible below, including:
 Before the incident (i.e. what led to the incident, any de-escalation techniques used),
 during the incident (i.e. what types of force were employed and why), and after the incident
 (i.e. where the detainee(s) were relocated to and any injuries sustained).

I Detainee Custody Manager (DCM) Ben Shadbolt, I am currently employed by G4S Care and Justice Services at Brook House Immigration removal centre a position I have had for 5 years 10 months. I am also currently in ticket for using control and restraint and first aid. At the time of approximately 19:10 I was asked to attend the Care and Separation Unit where upon arrival along with DCM Brackenridge and DCM Yates we were informed that detainee that I know to be [D87] (CID REF: 999023) was in room 004 (four) and had a ligature around his neck and was stating that he was going to kill himself and who had also blocked the viewing panel on the door to his room and it was requested by DCM Daniel Robinson that I was required to collect my personal protective equipment to carry out a planned intervention to remove the ligature and all other items in the room. There was seven officers who were also selected due to [D87] previous actions during the day resulting in the injury of 2 other officers who were involved in the planned intervention earlier on. We were briefed by DCM Robinson who led the intervention and I was informed that I was supporting officer to the other officer in the 1st team those being DCO Jason Murphy DCO Joe Bryant and DCO Darren Tomsett and DCO Chris Brown DCO Edmund Fiddy and DCO Brewster were the second team. Once the briefing was completed in the Care and separation unit office we formed up outside room 004 where [D87] was now laying on the table situated at the back of the room. DCM Dan Robinson opened the door where we then entered the room at 19:45 I had to removed my gloves to use a fish knife (ligature knife) to cut the ligature from [D87] neck this being a bed sheet to where I also removed a towel and mattress, pillow and duvet. [D87] then began to resist against the officer that were restraining him to where at this point I pushed my right shoulder in to DCO Murphy's back supporting him whilst the shield was still placed onto [D87] to prevent him from pushing the shield away from himself for the safety of all those involved. Once [D87] shoes were also removed by another officer we were then instructed to leave the room as we were asked to by DCM Robinson. Once the door was closed we then attended a hot de-brief in the ground floor staff room.

No injuries to report at this time in present.

This Conclude my report

[illegible]

Two blank human silhouettes are provided for posture assessment. Each silhouette is a simple outline of a human figure, facing forward, with arms at the sides and legs straight. They are intended for marking specific anatomical points as described in the text.

Back of body

SIGNATURE

Signed.

Name..BEN SHADBOLT

(BLOCK CAPITALS)

Date 30th June 2017

*This form must now be passed to the Supervising Officer.



ANNEX A USE OF FORCE

Local
Reference No.

165117

STAFF STATEMENT

ESTABLISHMENT Brook House IRC

DATE: 30/06/17

DETAINEE

NAME: D87

CID NUMBER: 999023

OFFICER

NAME: DCO Joe Bryant

GRADE: DCO

The use of force must only be used when it is:

Reasonable in the circumstance**An absolute necessity****No more force than necessary****Proportionate to the seriousness of the situation**

Your statement must set out what happened; give details of your part in the use of force, Any restraints/locks you applied and how the incident was finally resolved. It must give details of who authorised the use of force, as well as attempts made to de-escalate Throughout the incident.

Your statement must be completed independently of other staff involved in the incident.

If C&R or MMPR was used, please tick your primary role:

Supervising Officer

Head / Number 1 ☐Right arm ☐Left arm ☒Leg Officer ☐

Have you been C&R basic refreshed in the last 12 months?

Yes ☒ No ☐

Have you been attended an MMPR refresher in the last 6 months?

Yes ☐ No ☒



The Type of Force Used:

Were Personal Safety Techniques Used?	<input type="checkbox"/>	Were C&R Techniques Used?	<input type="checkbox"/>	Were MMPR Techniques Used?	<input type="checkbox"/>
Defensive Options	<input type="checkbox"/>	Guiding Hold	<input type="checkbox"/>	Figure Four Arm Hold	<input type="checkbox"/>
Push	<input type="checkbox"/>	Isolating the Arm	X	Head Support	<input type="checkbox"/>
Knee Strike	<input type="checkbox"/>	Arm Hold/Lock	X	Mandibular Angle	<input type="checkbox"/>
Kick	<input type="checkbox"/>	Wrist Flexion/Lock	<input type="checkbox"/>	Detainee – Prone	<input type="checkbox"/>
Punch	<input type="checkbox"/>	Thumb Flexion/Lock	<input type="checkbox"/>	Detainee – Supine	<input type="checkbox"/>
		Inverted Wrist Hold		Detainee – Seated	<input type="checkbox"/>
				Restraint Recovery	<input type="checkbox"/>
Were any additional restraints used?		No	Who authorised their use?		
Hand Cuffs		NO			
Baton		<input type="checkbox"/>			

I Detention Custody Officer (DCO) Joe Bryant was working at Brook House IRC, South Perimeter road, Gatwick, RH6 0PQ on 30th June 2017 as a Security Collator. I have been working live at Brook House since 3rd October 2016 after completing my ITC training course which began in 7th August 2016. I am currently based as a Security Collator with the Security Department, a position I have held since the 26th June 2017, before this I was based on Arun (A wing) and Eden (E wing) wing as a wing officer. I am in ticket with Control & Restraint (C&R) and have no injuries at the time of the commencement of the incident. I arrived on duty after having two rest days.

At approx. 18:30 I went down to the Care and Separation Unit (CSU) with DCM Dan ROBINSON as we were informed that Detainee [D87] (CID REF: 999023) was making threats to self-harm and had a ligature around his neck and had covered his viewing panel and window and was not complying with officers. Detainee [D87] was located in CSU room 004 at the time. CSU004 is at the end of the CSU, has one bed on the right hand side of the room, at the base of the bed a wall which then leads to the toilet. A table is at the back of the room underneath the window. I had also previously been informed that earlier in the day a Control & Restraint team was used to move Detainee [D87] from his room on Eden Wing to CSU004 after making threats to staff, during this intervention two officers were injured.

As I entered the CSU I was informed that I have been selected for a planned intervention, to enter the room, control Detainee [D87] and remove any articles that may be used to self-harm. I selected my PPE (Personal Protective Equipment) and attended the briefing. DCM Dan ROBINSON commenced the briefing. I was allocated on the 1st team as an arm officer, my role if Detainee [D87] was non-compliant would be to gain entry, gain control and isolate the left arm and allow the team remove any articles that may be used to self-harm. The reason for the intervention was for preservation of life. Detainee [D87] is of a large build, muscular and a very strong individual with an extensive history of threatening behaviour, violence and intimidation.

Myself and the team got into formation outside CSU004 as DCM Dan ROBINSON attempted to talk to Detainee [D87]. Detainee [D87] was still not being noncompliant and entry to the room was made by DCM Dan Robinson. I entered the room at 19:45 and Detainee [D87] was lying flat on his back on the table with his left arm against the wall. I quickly gained control and isolated Detainee [D87]'s left arm, preventing him from moving forward and causing damage to myself and the team. Detainee [D87] showed resistance and even though I had isolated the arm, was still able to move myself with his strength. I then leaned my bodyweight forward to ensure the arm was isolated, ensuring I was not leaning on his chest, just the arm, and ensuring I wasn't restricting any breathing.

OFFICIAL – SENSITIVE

SIGNATURE

30/06/17



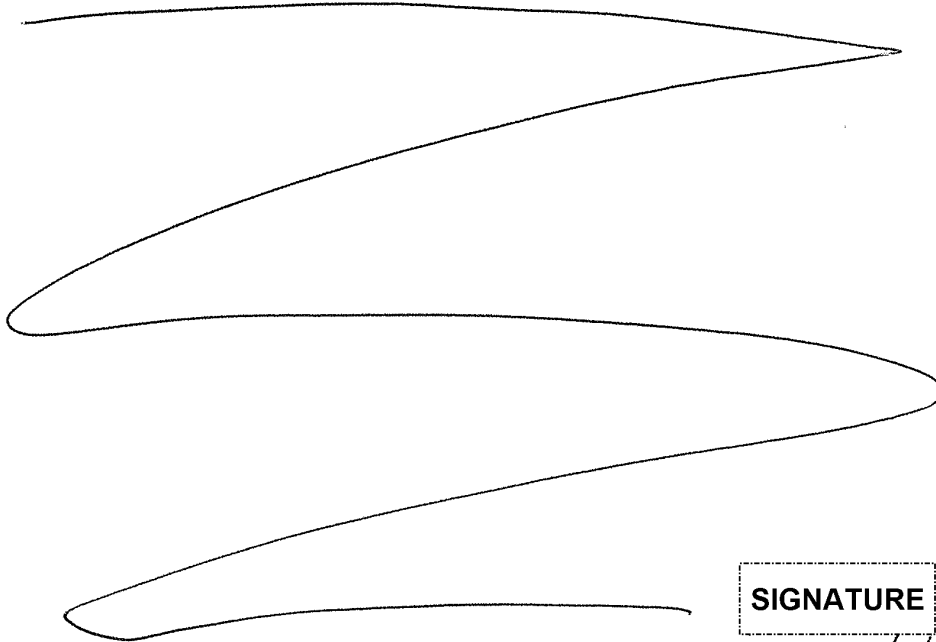
I maintained control of the arm throughout. Detainee [D87] was shouting "Allow it man, leave me alone, why are you assaulting me if I'm trying to kill myself". DCM ROBINSON explained to him that the reason for the intervention was in the interest of the preservation of life. Detainee [D87] continued to shout and showed resistance against my isolation of the arm attempting to use his strength to get out of the hold. As Detainee [D87] moved into an upright position, I was struggling to maintain the hold and leant more of my bodyweight forward onto Detainee [D87]'s left arm. At this point I felt the hand of another officer on my back which secured my position and balance. Detainee [D87] also attempted to kick out with his legs but was unable to do so as my legs and body was in the way. I maintained the hold on Detainee [D87]'s left arm until other officers removed all items that could be used to self-harm from the room. I also witnessed a ligature being removed from Detainee [D87]'s neck. I then heard DCM Dan ROBINSON order a controlled retreat and released the hold and exited the room as safely and quickly as possible when ordered to do so.

Upon exiting the room I lost my fine motor skills in my hands for approximately five minutes due to the strength of Detainee [D87]. I can state that after the five minutes my fine motor skills have returned and I can state that I have no injuries at present.

The force used was **NECESSARY** and **REASONABLE** to ensure that Detainee [D87] had no articles in his room that could be used for self-harm and to remove the ligature from around his neck, the force used was a last resort as previous negotiations had failed. **PROPORTIONATE** force was used in terms of the level of resistance and noncompliance Detainee [D87] was showing. The force was used only as **LONG AS IT WAS NECESSARY**, Detainee [D87] was resisting and being non-compliant throughout and as soon as all articles were removed from the room I released my hold exited the room as quickly as possible.

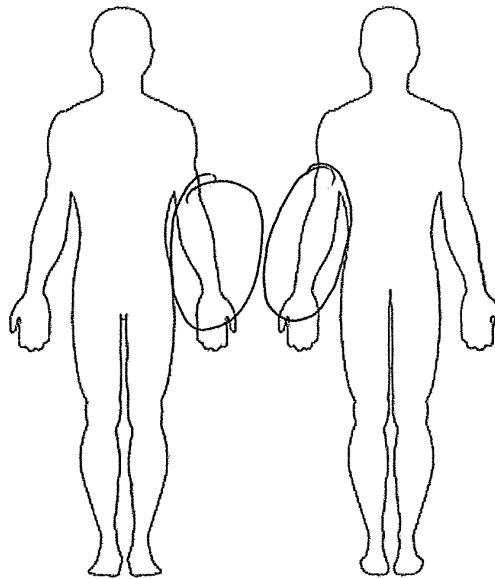
The above statement has been completed to the best of my personal knowledge at the time of the incident.

THIS CONCLUDES MY REPORT



SIGNATURE

30/06/17



Front of body

Back of body

CERTIFICATION: (By Officer completing form)

I confirm that the details above are correct

Signed

SIGNATURE

Name: DCO JOE BRYANT

(BLOCK CAPITALS)

Date: Friday 30th June 2017

*This form must now be passed to the Supervising Officer.



ANNEX A USE OF FORCE

Local
Reference No.

165117

STAFF STATEMENT

ESTABLISHMENT Brook House IRC

DATE: 30/06/17

DETAINEE :

CID NUMBER : 999023

OFFICER

NAME: Darren Tomsett

GRADE: DCO

The use of force must only be used when it is:

Reasonable in the circumstance**An absolute necessity****No more force than necessary****Proportionate to the seriousness of the situation**

Your statement must set out what happened; give details of your part in the use of force, Any restraints/locks you applied and how the incident was finally resolved. It must give details of who authorised the use of force, as well as attempts made to de-escalate Throughout the incident.

Your statement must be completed independently of other staff involved in the incident.

If C&R or MMPR was used, please tick your primary role:

Supervising Officer

Head / Number

Right arm ☒

Left arm

Leg Officer ☐

Have you been C&R basic refreshed in the last 12 months?

Yes ☒ No ☐

Have you been attended an MMPR refresher in the last 6

Yes ☐ No ☐

The Type of Force Used:

☐ Were Personal
Safety Techniques☐ Were C&R
Techniques Used? YES☐ Were MMPR
Techniques Used?

OFFICIAL – SENSITIVE

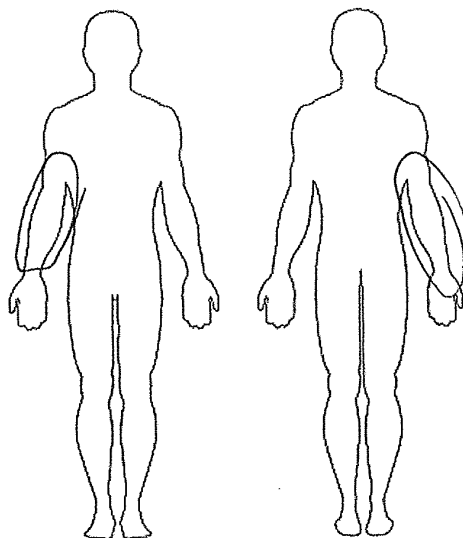


Used?				
Defensive Options	<input type="checkbox"/>	Guiding Hold		Figure Four Arm Hold
Push	<input type="checkbox"/>	Isolating the Arm	<input type="checkbox"/>	Head Support
Knee Strike	<input type="checkbox"/>	Arm Hold/Lock	x	Mandibular Angle
Kick	<input type="checkbox"/>	Wrist Flexion/Lock		Detainee – Prone
Punch	<input type="checkbox"/>	Thumb Flexion/Lock		Detainee – Supine
		Inverted Wrist Hold		Detainee – Seated
				Restraint Recovery
Were any additional restraints used?		no	Who authorised their use?	
Hand Cuffs		no		
Baton		NO		

Please provide as much detail as possible below, including:

Before the incident (i.e. what led to the incident, any de-escalation techniques used), during the incident (i.e. what types of force were employed and why), and after the incident (i.e. where the detainee(s) were relocated to and any injuries sustained).

I Dco Darren Tomsett was working as Bravo3 wing officer on Beck Wing(Induction)at Brook House IRC.At approx 1900hrs I was called by the control room to get my c&r kit for an incident occurring in CSU room4 involving detainee [D87] cid no:999023.I arrived with my c&r kit in CSU and was advised I was to be part of the initial three man team to enter the room due to [D87] self harming with a ligature made from bed sheets which was tied around his neck.At approx 1945hrs,we were instructed to enter CSU room4 by Dcm Dan Robinson.We entered the room and found [D87] laying down on the table at the end of the room.I immediately took hold of [D87] right arm to prevent any injury to myself or my colleagues and made my way to gaining a straight arm lock([D87]) is a powerful man so it was very important not to lose my grip on his arm and maintain the lock I had on him.Whilst [D87] was being restrained,the room was cleared of any items so [D87] could not commit any further acts of self harm and the ligature was removed from around his neck by one of my colleagues.After the room was cleared,Dcm Robinson instructed us to leave the room one at a time.After I left the room I took it upon myself to be ready to shut the door when the last member of the team had left the room.As the last member of the team left the room,I closed the door and left it secure.We exited the room at approx 1950hrs.This is the end of my report.



Front of body

Back of body

CERTIFICATION: (By Officer completing form)

I confirm that the details above are correct

Signed

SIGNATURE

Name Darren Tomsett

Date 30/06/2017

*This form must now be passed to the Supervising Officer.



ANNEX A USE OF FORCE

Local
Reference No.

165117

STAFF STATEMENT

ESTABLISHMENT: Brook House IRC

DATE: 30/06/2017

DETAINEE D87

CID NUMBER 999023

OFFICER

NAME: Jason MURPHY

GRADE: DCO

The use of force must only be used when it is:

Reasonable in the circumstance**An absolute necessity****No more force than necessary****Proportionate to the seriousness of the situation**

Your statement must set out what happened; give details of your part in the use of force, any restraints/locks you applied and how the incident was finally resolved. It must give details of who authorised the use of force, as well as attempts made to de-escalate throughout the incident.

Your statement must be completed independently of other staff involved in the incident.

If C&R or MMPR was used, please tick your primary role:

Supervising Officer ☐Head / Number 1 ☒Right arm ☐Left arm ☐Leg Officer ☐

Have you been C&R basic refreshed in the last 12 months?

Yes ☒No ☐

Have you been attended an MMPR refresher in the last 6 months?

Yes ☐No ☒

The Type of Force Used:

OFFICIAL – SENSITIVE



Were Personal Safety Techniques Used?	<input type="checkbox"/>	Were C&R Techniques Used?	<input type="checkbox"/>	Were MMPR Techniques Used?	<input type="checkbox"/>
Defensive Options	<input type="checkbox"/>	Guiding Hold	<input type="checkbox"/>	Figure Four Arm Hold	<input type="checkbox"/>
Push	<input type="checkbox"/>	Isolating the Arm	<input type="checkbox"/>	Head Support	<input type="checkbox"/>
Knee Strike	<input type="checkbox"/>	Arm Hold/Lock	<input type="checkbox"/>	Mandibular Angle	<input type="checkbox"/>
Kick	<input type="checkbox"/>	Wrist Flexion/Lock	<input type="checkbox"/>	Detainee – Prone	<input type="checkbox"/>
Punch	<input type="checkbox"/>	Thumb Flexion/Lock	<input type="checkbox"/>	Detainee – Supine	<input type="checkbox"/>
		Inverted Wrist Hold		Detainee – Seated	<input type="checkbox"/>
				Restraint Recovery	<input type="checkbox"/>
Were any additional restraints used?		<input type="checkbox"/>	Who authorised their use?		
Hand Cuffs		<input type="checkbox"/>			
Baton		<input type="checkbox"/>			

Please provide as much detail as possible below, including:

Before the incident (i.e. what led to the incident, any de-escalation techniques used), during the incident (i.e. what types of force were employed and why), and after the incident (i.e. where the detainee(s) were relocated to and any injuries sustained).

My name is Detainee Custody Officer (DCO) Jason Murphy. I work at Brook House Immigration Removal Centre (IRC) and have done so since April 2015. I have attended 2 Control and Restraint refresher courses, the last being 5th April 2017. At the time of this incident, I had no injuries.

On Friday 30th June 2017 I was on duty covering the evening meal break in E Wing when I was made aware of an incident whereby a detainee by the name of [D87] had been restrained and moved into Care and Separation (CSU) room 004. During this incident 2 officers were injured.

At approximately 1910 I was asked by Detainee Custody Manager (DCM) Dean Brackenridge to assist in the CSU as [D87] was causing problems. I went into CSU and became aware that [D87] was shouting and threatening to kill himself. An Officer was on the outside of the room watching in through his window and advised us that he had a ligature around his throat but was standing in the room. I was then asked by DCM Brackenridge to get changed into Control and Restraint (C&R) kit. I obtained the kit and started getting changed in the CSU office. I was joined by a number of other officers, DCM Ben SHADBOLT, DCO's Darren TOMSETT, Chris BROWN, Joe BRYANT, Ed FIDDY, Mark BREWSTER. Everyone got into C&R kit. The incident started to escalate when [D87] stopped shouting and became quiet and refused to interact with officers. We were given a briefing by DCM Dan ROBINSON and DD Sara EDWARDS was also in attendance. I was given the position of shield officer and was to be the first officer through the door. My initial support officers were Darren TOMSETT and Joe BRYANT.

At 19:45 we went to the room door and DCM ROBINSON tried to get [D87] to interact with him. We had been advised that he had changed his position and was lying on the bench at the end of the room, but still with a ligature around his throat. DCM ROBINSON opened the door and instructed us to secure [D87]. I entered the room and immediately pinned [D87] by his upper torso and head using the shield. I then saw officers take control of his arms. I managed to angle myself to get an secure position in which to hold him down. He initially seemed surprised but then recovered and tried to force against us. I was able to hold him down, but shortly afterwards we were joined by other officers to hold him down. [D87] is an extremely large man who is very strong and has previously proved to be violent, and as mentioned earlier has injured officers. I felt an officer come in behind me and use

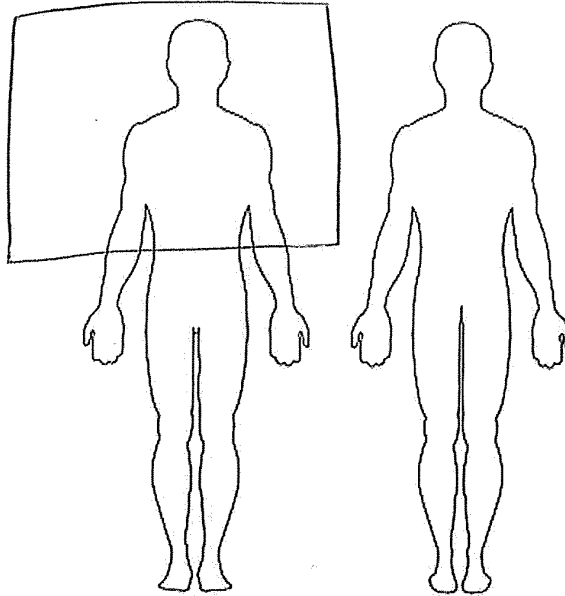


his weight to help control [D87] I saw the ligatures being removed cautiously. One was a knotted bed sheet, and another was a green towel. I was trying to talk to [D87] through the shield to keep him calm and get him to comply with us. He was resisting and becoming abusive and aggressive. He failed to understand that we were trying to assist him and prevent him being injured or worse. He just thought we were trying to hurt him. At no point did I see any officer do anything other than try to restrain him to prevent harm.

Once all the ligatures were removed, officers were removed from the room one by one. [D87] [D87] gave an undertaking that he would not injure anyone. As the shield officer, I was the last out of the room. I back out, keeping my shield raised and watching [D87] [D87] Once I exited the room, the door was closed. This was at 19:50.

We were then instructed to get changed back into normal uniform. I then attended the staffroom where a de-brief was conducted by DCM ROBINSON. I completed the incident without injury.

This report is true to the best to the best of my knowledge and belief.



Front of body

Back of body

CERTIFICATION: (By Officer completing form)

I confirm that the details above are correct

Signed. **SIGNATURE**

Name.....DCO Jason MURPHY.....
(BLOCK CAPITALS)

Date.....30/06/2017.....

*This form must now be passed to the Supervising Officer.



ANNEX A USE OF FORCE

Local
Reference No.

165/17

STAFF STATEMENT

ESTABLISHMENT

Brook House IRC

DATE:

DETAINEE : **D87**

CID NUMBER : 999023

OFFICER

NAME: DCO Christopher Brown

GRADE: Detainee custody officer (DCO)

The use of force must only be used when it is:

Reasonable in the circumstance**An absolute necessity****No more force than necessary****Proportionate to the seriousness of the situation**

Your statement must set out what happened; give details of your part in the use of force, Any restraints/locks you applied and how the incident was finally resolved. It must give details of who authorised the use of force, as well as attempts made to de-escalate Throughout the incident.

Your statement must be completed independently of other staff involved in the incident.

If C&R or MMPR was used, please tick your primary role:

Supervising Officer ☒Head / Number ☐Right arm ☐Left arm ☐Leg Officer ☐

Have you been C&R basic refreshed in the last 12 months?

Yes ☐ No ☒

Have you been attended an MMPR refresher in the last 6

Yes ☐ No ☒

The Type of Force Used:

Were Personal
Safety Techniques
Used?Were C&R
Techniques Used?Were MMPR
Techniques Used?☒



Defensive Options	<input type="checkbox"/>	Guiding Hold	<input type="checkbox"/>	Figure Four Arm Hold	<input type="checkbox"/>
Push	<input type="checkbox"/>	Isolating the Arm	<input type="checkbox"/>	Head Support	<input type="checkbox"/>
Knee Strike	<input type="checkbox"/>	Arm Hold/Lock	<input type="checkbox"/>	Mandibular Angle	<input type="checkbox"/>
Kick	<input type="checkbox"/>	Wrist Flexion/Lock	<input type="checkbox"/>	Detainee – Prone	<input type="checkbox"/>
Punch	<input type="checkbox"/>	Thumb Flexion/Lock	<input type="checkbox"/>	Detainee – Supine	<input type="checkbox"/>
		Inverted Wrist Hold	<input type="checkbox"/>	Detainee – Seated	<input type="checkbox"/>
				Restraint Recovery	<input type="checkbox"/>
Were any additional restraints used?		(No)	Who authorised their use?		
Hand Cuffs		Yes	DCM Dan Robinson		
Baton		No			

Please provide as much detail as possible below, including:

Before the incident (i.e. what led to the incident, any de-escalation techniques used), during the incident (i.e. what types of force were employed and why), and after the incident (i.e. where the detainee(s) were relocated to and any injuries sustained).

I have been a Detainee Custody Office (DCO) for 5 weeks and I am on my last shift of three. On Friday 30th of June 2017, I, DCO Christopher Brown, attended a planned intervention on detainee [D87]

I was called at approximately 19:10 to go to the staff room for a briefing with DCM Dan Robinson, DCO Mark Bruster, DCO Ed Fiddy, DCO Darren Tomset, DCO Joe Bryant, DCO Jason Murphy, DCM Ben Shadbolt.

DCM Dan Robinson led the briefing and informed us that [D87] had force use on him earlier on that day and that two officers were injured and referred to hospital. With this in mind the briefing informed us that Three officers were to enter the room first and other officers present would intervene when necessary. It was our understanding that [D87] was not going to comply and that force would be used as the door was opened.

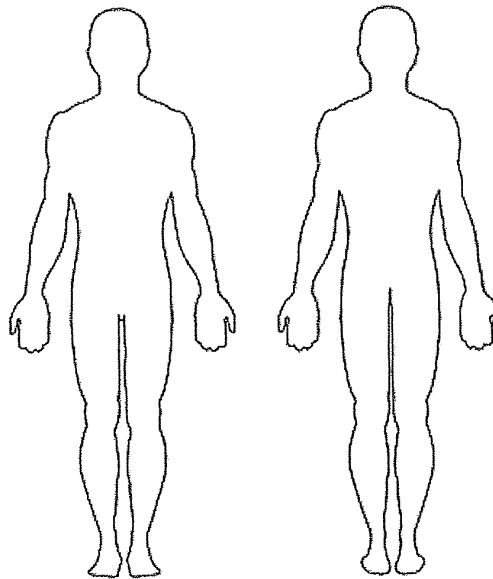
At approximately 19:45 we were given the call to go to CSU room 4 and wait for further instruction. DCM Dan Robinson was talking to [D87] while the door was still locked and asked if he could sit on the bed. There was no reply from [D87]. After being asked approximately 4 times, there was still no reply from [D87]. This was taken as noncompliance. This is when DCO Dan Robinson gave us the call to enter the room. The first three officers went into the room, these were; Joe Bryant Darren Tomset and Jason Murphey. The shield officer (Jason Murphey) placed the shield on top of [D87] as he was lying on the Desk with his feet on the bed. [D87] became very agitated and was getting progressively angrier. After being asked to comply more than once at this time, DCM Dan Robinson Gave the call for all other three officers to start clearing his room of all objects that we could see. While this was taking place, [D87] remained lying on his desk in the same position as before. Once all of the items in [D87] room were cleared, he then became even more aggressive to the point where All of the remaining officers were needed to intervene. At this time [D87] had managed to work his way up into a sitting position. This is when I entered the room and approached [D87] on the right side of the room and supported other officers with pushing against the shield

At this point [D87] was shouting aggressive and threatening things towards other members of staff on the team. He was then told that he had to remove his shoes as they had laces on that could cause harm to himself. After this, DCO Dan Robinson told him that



the officers will leave the room one by one. I was the second to last offer to leave the room. At this point D87 was clearly angry, but quiet and stayed in a stationary position on his desk till all of the officers were out of his room.

Please draw a circle around the part of the body that you held, supported, controlled or applied pressure to during the incident.



Front of body

Back of body



CERTIFICATION: (By Officer completing form)

I confirm that the details above are correct

SIGNATURE

Signed

Name (BLOCK CAPITALS)

CHRISTOPHER BROWN

Date

30/6/17

*This form must now be passed to the Supervising Officer.



ANNEX A USE OF FORCE

Local
Reference No.

165117

STAFF STATEMENT

ESTABLISHMENT: ...BROOKHOUSE.....IRC.....

DATE 30/06/17

DETAINEE **D87**

CID NUMBER 999023

OFFICER

NAME **Edmund Fiddy**GRADE **DCO**

The use of force must only be used when it is:

Reasonable in the circumstance**An absolute necessity****No more force than necessary****Proportionate to the seriousness of the situation**

Your statement must set out what happened; give details of your part in the use of force, any restraints/locks you applied and how the incident was finally resolved. It must give details of who authorised the use of force, as well as attempts made to de-escalate throughout the incident.

Your statement must be completed independently of other staff involved in the incident.

If C&R or MMPR was used, please tick your primary role:

Supervising Officer ☐Head / Number 1 ☐Right arm ☐Left arm ☐Leg Officer ☐

Have you been C&R basic refreshed in the last 12 months?

Yes ☒ No ☐

Have you attended a MMPR refresher in the last 6 months?

Yes ☐ No ☒



The Type of Force Used:

Were Personal Safety Techniques Used?	<input type="checkbox"/>	Were C&R Techniques Used?	<input type="checkbox"/>	Were MMPR Techniques Used?	<input type="checkbox"/>
Defensive Options <input type="text"/>	<input type="checkbox"/>	Guiding Hold	<input type="checkbox"/>	Figure Four Arm Hold	<input type="checkbox"/>
Push	<input type="checkbox"/>	Isolating the Arm	<input type="checkbox"/>	Head Support	<input type="checkbox"/>
Knee Strike	<input type="checkbox"/>	Arm Hold/Lock	<input type="checkbox"/>	Mandibular Angle	<input type="checkbox"/>
Kick	<input type="checkbox"/>	Wrist Flexion/Lock	<input type="checkbox"/>	Detainee – Prone	<input type="checkbox"/>
Punch	<input type="checkbox"/>	Thumb Flexion/Lock	<input type="checkbox"/>	Detainee – Supine	<input type="checkbox"/>
		Inverted Wrist Hold	<input type="checkbox"/>	Detainee – Seated	<input type="checkbox"/>
				Restraint Recovery	<input type="checkbox"/>
Were any additional restraints used?		Who authorised their use?			
Hand Cuffs					
Baton					

Please provide as much detail as possible below, including:

Before the incident (i.e. what led to the incident, any de-escalation techniques used), during the incident (i.e. what types of force were employed and why), and after the incident

(i.e. where the detainee(s) were relocated to and any injuries sustained).

I detainee custody officer (DCO) Edmund Fiddy work at Brook House IRC and have done since the 27th April 2015. I currently work on Dove Wing. During my course to work for G4S I attended and passed the C&R course which lasts for one week.

On the 30th of June 2017 I was rostered to work on Eden wing for a B Shift (08:15 – 21:15) After I had my evening break I came back to the wing at around 1900. I was sitting in the office when I saw a few managers come through into Eden wing and walk straight through to CSU (Care and Separation Unit) at the back of Eden wing. I then walked to the back of Eden wing where I was informed that [D87] was in room CSU 004 and he had ripped various towels and he had attached a ligature around his neck. I could hear high pitched screaming from inside his room. There were a couple of managers trying to speak with him and deescalate the situation but to no avail. We were instructed to get in full PPE straight away and the PPE that was available at the time was the PPE which was used by the last officers a couple of hours previously to restrain the same individual from Eden wing the CSU.

We were fully briefed about the situation in the room by DCM Dan Robinson and the job which we needed to complete which was to restrain [D87] and remove any items which could potentially be used to harm himself. All of the officers were nervous about heading into the room to restrain [D87] as a couple of hour previous he had injured a couple of officers who had to have hospital treatment.

I was put into the second team which was on hand to help if necessary. The first team went in at 19:45 and managed to restrain [D87], meanwhile I was at the door helping remove all of the items in [D87]'s room which included various bed sheets, the mattress, a towel and a few other items which I cannot recall.

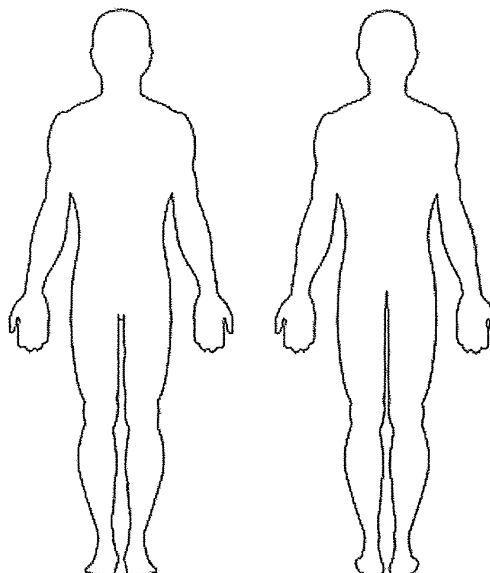


I was then instructed to go and search the toilets to see whether there was anything in there which would potentially harm [D87] when we were out of the room. The toilet area was clear. [D87] at this point was still trying to resist the officers. I was then instructed to remove his trainers which proved to be a little difficult and it seemed to aggravate him. I managed to remove the trainers after a couple of attempts as he was kicking out. After I removed the trainers and they were passed out of the room I was then told to exit the room as we were looking to get all of the officers out safely. [D87] was saying all of you get out get out. The officers withdrew and [D87] stayed on the table at the back of the room where he was throughout the restraint. After the incident he was verbally abusive and shouting various threats to managers and staff alike. This concludes my report.

SIGNATURE



Please draw a circle around the part of the body that you held, supported, controlled or applied pressure to during the incident.



Front of body

Back of body

CERTIFICATION: (By Officer completing form)

I confirm that the details above are correct

Signed...

SIGNATURE

Name Edmund Fiddy

(BLOCK CAPITALS)

Date 30/06/17

*This form must now be passed to the Supervising Officer.

Goulder, Karen

From: Goulder, Karen
Sent: 07 July 2017 13:49
To: Shipp Kim
Cc: Haughton, Dan
Subject: [D87]'s telephone number

Importance: High

Hi Kim

Here is [D87]'s telephone number for you.

I have also asked Security if they would be kind enough to send me the reports as soon as possible as I told them you would like to interview him possibly next Tuesday and will need to prepare for it.

Kind regards

Karen

Karen Goulder
Administrator
Gatwick IRCs
Custodial & Detention Services
G4S Care and Justice Services (UK) Ltd

Phone: [DPA]

Email: [DPA] or [DPA]

www.g4s.com/uk

If sending an email containing OFFICIAL / OFFICIAL SENSITIVE information, please use the secure email account listed above



From: Haughton, Dan
Sent: 07 July 2017 13:30
To: Goulder, Karen
Subject:

Kaz,

[D87]'s number:

[DPA]

Regards

[SIGNATURE]

Dan Haughton

Support Services Manager
Custodial & Detention Services
G4S Care and Justice Services (UK) Ltd
Brook House Immigration Removal Centre
Perimeter Road South
Gatwick Airport
West Sussex
RH6 0PQ

Tel: [REDACTED] DPA
Tel: + [REDACTED] DPA
Email: [REDACTED] DPA

www.g4s.com

Official | Official - Sensitive | Secret | Top Secret

Goulder, Karen

From: Glover Nicola-Jayne <[redacted] DPA >
Sent: 07 July 2017 10:28
To: Gatwick Enquiries
Subject: RE: 131000151264 - Minor - Unfair treatment - Brook [redacted] D87 - TD - 28/07/17

Kim

Just for info, a letter has been sent (attached) to [redacted] D87 regarding who will be responding to him regarding the local investigations.

Many Thanks

Nikki Glover

Professional Standards Unit – Operational Support
Security, Science & Innovation Directorate

Home Office

Home Office, Block C, 3rd floor, Soapworks, Ordsall Lane, Salford , M5 3LZ

T: [redacted] DPA **F:** +44

[redacted] DPA

www.gov.uk/home-office

From: Gatwick Enquiries [mailto:[redacted] DPA]
Sent: 05 July 2017 16:19
To: Detention Services Complaints; Gatwick Enquiries
Cc: Glover Nicola-Jayne
Subject: RE: 131000151264 - Minor - Unfair treatment - Brook [redacted] D87 - TD - 28/07/17

Dear Kaz and Kaz

Please find attached the acknowledgement sent to [redacted] D87 this afternoon with reference to three complaints allocated to us.

Kind regards

Lorraine

Lorraine Higgins
PA to Centre Director – Gatwick IRCs
Custodial & Detention Services
G4S Care and Justice Services (UK) Ltd
Brook House IRC
Perimeter Road South
Gatwick Airport
West Sussex RH6 0PQ

Tel: [redacted] DPA

Email: [redacted] DPA

www.g4s.com

Official | Official - Sensitive | Secret | Top Secret

From: Detention Services Complaints [mailto:DETSECOM@homeoffice.gsi.gov.uk]
Sent: 05 July 2017 12:00
To: Gatwick Enquiries
Cc: Glover Nicola-Jayne; Detention Services Complaints
Subject: 131000151264 - Minor - Unfair treatment - Brook [D87] - TD - 28/07/17

Dear all

As discussed G4S will deal with complaints 1, 2 & 3 as minor misconduct, under reference 131000151264.

Case Ref	131000151264
Initial Category	Home Office >> Complaint >> Minor Misconduct
Representative / 3rd Party	D87
Title	Minor Misconduct
Description	Unfair treatment
Status	Open
Due Date	28 Jul 17 00:00 (22 days from now)
Allocated To	NRO-Brook House
Created Date	4 Jul 17 14:27 (21 hours ago)
Created by	Dorcas George
Complainant	D87 (Email In)
Priority	Non-Urgent (3)
Severity	Medium
Internal Only	
eForms	Complaint

PSU are dealing with complaint number 4 as serious misconduct, under reference 131000151075.

Case Ref	131000151075
Initial Category	Home Office >> Complaint >> Serious Misconduct
Representative / 3rd Party	D87
Title	Serious Misconduct
Description	-
Status	Open
Due Date	28 Sep 17 00:00 (84 days from now)
Allocated To	PSU
Created Date	3 Jul 17 11:59 (1 day ago)
Created by	Karen Howland
Complainant	D87 (Letter In)
Priority	Non-Urgent (3)
Severity	Medium
Internal Only	

Regards

Goulder, Karen

From: Goulder, Karen
Sent: 06 July 2017 15:20
To: 'Anderson Dawn'
Cc: Shipp Kim
Subject: RE: Acknowledgement letter and Medical consent form: [D87]
Attachments: [D87] - Signed medical consent form.pdf

Hi Dawn and Kim,

I have received this back from [D87]

I have requested the information for you from Security and as soon as I receive it, I will send it on as always.

Kind regards

Karen

Karen Goulder
Administrator
Gatwick IRCs
Custodial & Detention Services
G4S Care and Justice Services (UK) Ltd

Phone: [DPA]

Email: [DPA] or [DPA]@t

www.g4s.com/uk

If sending an email containing OFFICIAL / OFFICIAL SENSITIVE information, please use the secure email account listed above



From: Anderson Dawn [mailto:[DPA]]
Sent: 06 July 2017 11:28
To: Goulder, Karen
Cc: Shipp Kim
Subject: Acknowledgement letter and Medical consent form: [D87]

Hi Karen

Please find attached an acknowledgement letter and medical consent form which needs to be passed on to [D87] Please could the medical consent form be faxed back once signed to: [DPA]

Kind Regards

Dawn Anderson
Professional Standards Unit - Operational Support
Security, Science & Innovation Directorate

Home Office

Home Office, 19th Floor, Lunar House, Croydon, Surrey, CR9 2BY

T: DPA F: DPA

www.gov.uk/home-office

This email and any files transmitted with it are private and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please return it to the address it came from telling them it is not for you and then delete it from your system. This email message has been swept for computer viruses.



D87
Brook House IRC

Professional Standards Unit,
Home Office Security
Performance and Risk
Directorate
19th Floor
Lunar House
40 Wellesley Road
CR9 2BY

Tel: **DPA**
Fax:

www.homeoffice.gov.uk

Date: 06 June 2017

Sent via email to: Karen Goulder, complaints co-ordinator,
Brook House IRC

RELEASE OF MEDICAL INFORMATION

Name: **D87**
DOB: **DPA**
HO Ref: **O166645**

I, **D87** hereby give my consent for a copy of my
medical records including any photographs taken by Healthcare to be
given to the Home Office.

I also sign to confirm my understanding that any information released will
be shared with other agencies if deemed necessary by the Home Office.

Signature: **SIGNATURE**

Date: **06/07/2017**

Goulder, Karen

From: Goulder, Karen
Sent: 06 July 2017 12:10
To: Daniel Robinson; Harris, Kelly; Dance-Jones, Carrie
Cc: Stephen Skitt
Subject: FW: PSU Evidence Request: Complaint: D87

Importance: High

Hi all,

Please can you look to aid with the below PSU request. The incident it refers to is on the 30th of June when force was used on him to get into a room.

I do not know much more than that I am afraid.

Kind regards

Karen

Karen Goulder
Administrator
Gatwick IRCs
Custodial & Detention Services
G4S Care and Justice Services (UK) Ltd

Phone: DPA

Email: DPA or DPA

www.g4s.com/uk

If sending an email containing OFFICIAL / OFFICIAL SENSITIVE information, please use the secure email account listed above



From: Shipp Kim [<mailto:> DPA]
Sent: 06 July 2017 10:16
To: Anderson Dawn; Goulder, Karen
Subject: PSU Evidence Request: Complaint: D87

Thank you Dawn.

Karen – could I please request that where possible the evidence is scanned on and submitted electronically?

I will call you either today or tomorrow to discuss my interview arrangements with D87 Given his history, I am likely to consider a telephone interview, so I'll need to discuss the feasibility of that with you?

Kind regards,

Kim Shipp

Investigating Officer
Professional Standards Unit

M: [redacted] DPA
T: [redacted]
F: [redacted] DPA (e-fax)
[redacted] DPA



Home Office

From: Anderson Dawn [mailto:[redacted] DPA]
Sent: 06 July 2017 10:11
To: Goulder, Karen
Cc: Shipp Kim
Subject: PSU Evidence Request: Complaint: [redacted] D87
Importance: High

Hi Karen

As discussed please find attached the evidence request form and complaint (4) that PSU will be looking into.

Please could you secure the CCTV, provide Use of Force Reports and any other documentation that you have which relates to the incident on 30 June 2017. Kim would like to interview [redacted] D87 next week, so if the evidence could be provided, as soon as possible, this would be appreciated.

Please send CCTV and all other documentation to:

Kim Shipp
Professional Standards Unit
2nd Floor, Harmondsworth IRC
Colnbrook by Pass
West Drayton
Middlesex
UB7 OHB

Please do not hesitate in contacting me should you wish to discuss this request.

Many thanks for your help,

Kind Regards

Dawn Anderson
Professional Standards Unit - Operational Support
Security, Science & Innovation Directorate

Home Office
Home Office, 19th Floor, Lunar House, Croydon, Surrey, CR9 2BY
T: [redacted] DPA F: [redacted] DPA
www.gov.uk/home-office

Goulder, Karen

From: Anderson Dawn <[REDACTED] DPA [REDACTED]>
Sent: 06 July 2017 10:11
To: Goulder, Karen
Cc: Shipp Kim
Subject: PSU Evidence Request: Complaint: [REDACTED] D87 [REDACTED]
Attachments: Annex 10 Detention Services evidence request - Shortcut .xls; [REDACTED] D87 [REDACTED] complaint Re assault.pdf
Importance: High

Hi Karen

As discussed please find attached the evidence request form and complaint (4) that PSU will be looking into.

Please could you secure the CCTV, provide Use of Force Reports and any other documentation that you have which relates to the incident on 30 June 2017. Kim would like to interview [REDACTED] D87 [REDACTED] next week, so if the evidence could be provided, as soon as possible, this would be appreciated.

Please send CCTV and all other documentation to:

Kim Shipp
Professional Standards Unit
2nd Floor, Harmondsworth IRC
Colnbrook by Pass
West Drayton
Middlesex
UB7 OHB

Please do not hesitate in contacting me should you wish to discuss this request.

Many thanks for your help,

Kind Regards

Dawn Anderson
Professional Standards Unit - Operational Support
Security, Science & Innovation Directorate

Home Office
Home Office, 19th Floor, Lunar House, Croydon, Surrey, CR9 2BY
T: [REDACTED] DPA [REDACTED] F: [REDACTED] DPA [REDACTED]
www.gov.uk/home-office

This email and any files transmitted with it are private and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please return it to the address it came from telling them it is not for you and then delete it from your system. This email message has been swept for computer viruses.

Goulder, Karen

From: Shipp Kim <[redacted] DPA >
Sent: 06 July 2017 10:16
To: Anderson Dawn; Goulder, Karen
Subject: PSU Evidence Request: Complaint: [redacted] D87

Thank you Dawn.

Karen – could I please request that where possible the evidence is scanned on and submitted electronically?

I will call you either today or tomorrow to discuss my interview arrangements with [redacted] D87. Given his history, I am likely to consider a telephone interview, so I'll need to discuss the feasibility of that with you?

Kind regards,

Kim Shipp

Investigating Officer
Professional Standards Unit

M: [redacted] DPA
T: [redacted] DPA
F: [redacted] DPA (e-fax)
[redacted] DPA



Home Office

From: Anderson Dawn
Sent: 06 July 2017 10:11
To: 'Goulder, Karen'
Cc: Shipp Kim
Subject: PSU Evidence Request: Complaint: [redacted] D87
Importance: High

Hi Karen

As discussed please find attached the evidence request form and complaint (4) that PSU will be looking into.

Please could you secure the CCTV, provide Use of Force Reports and any other documentation that you have which relates to the incident on 30 June 2017. Kim would like to interview [redacted] D87 next week, so if the evidence could be provided, as soon as possible, this would be appreciated.

Please send CCTV and all other documentation to:

Kim Shipp
Professional Standards Unit
2nd Floor, Harmondsworth IRC
Colnbrook by Pass
West Drayton
Middlesex
UB7 OHB

Please do not hesitate in contacting me should you wish to discuss this request.

Many thanks for your help,

Kind Regards

Dawn Anderson
Professional Standards Unit - Operational Support
Security, Science & Innovation Directorate

Home Office

Home Office, 19th Floor, Lunar House, Croydon, Surrey, CR9 2BY

T: F:

www.gov.uk/home-office

This email and any files transmitted with it are private and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please return it to the address it came from telling them it is not for you and then delete it from your system. This email message has been swept for computer viruses.

Goulder, Karen

From: Anderson Dawn <[REDACTED] DPA>
Sent: 06 July 2017 11:28
To: Goulder, Karen
Cc: Shipp Kim
Subject: Acknowledgement letter and Medical consent form: [REDACTED] D87
Attachments: Medical consent Form.doc; Acknowledgement letter to [REDACTED] D87.doc

Hi Karen

Please find attached an acknowledgement letter and medical consent form which needs to be passed on to [REDACTED] D87. Please could the medical consent form be faxed back once signed to: [REDACTED] DPA

Kind Regards

Dawn Anderson
Professional Standards Unit - Operational Support
Security, Science & Innovation Directorate

Home Office

Home Office, 19th Floor, Lunar House, Croydon, Surrey, CR9 2BY

T: [REDACTED] DPA F: [REDACTED] DPA

www.gov.uk/home-office

This email and any files transmitted with it are private and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please return it to the address it came from telling them it is not for you and then delete it from your system. This email message has been swept for computer viruses.



Professional Standards Unit

Home Office Security
Security, Science and Innovation Directorate
19th Floor
Lunar House
40 Wellesley Road
CR9 2BY

D87
Brook House IRC
Perimeter Road South
Gatwick Airport
Gatwick
RH6 OPQ

Tel: DPA
E-Fax: DPA
www.homeoffice.gov.uk

Sent via email to: Karen Goulder, Complaints Co-ordinator

Date: 06 July 2017

CID Ref: O166645

Dear D87

I refer to your allegation assault at Brook House IRC on 30 June 2017.

The Home Office is committed to providing a courteous and professional service and we are sorry to learn of your concerns. Any complaint about the way in which Home Office staff or contractors' staff, carry out their duties is viewed seriously, an Investigating Officer will now investigate the matters you raised in accordance with the Home Office's formal complaint procedures.

To establish the issues of your complaint, the Investigating Officer Kim Shipp may seek further information from you and if so, she will be in contact shortly to arrange this.

At this stage we need to establish the manner of which you say the assault occurred.

In addition, any further evidence that you wish the Investigating Officer to consider, please ensure you forward it to the Professional Standards Unit by **13 July 2017**.

The Investigating Officer will also seek further information from the witnesses of the alleged complaint, as well as contacting any other persons who may be able to assist with our enquiries. Any relevant documents or records held by the Home Office will also be examined.

The Home Office aim to complete the investigation and provide you with a substantive reply concerning the findings within 12 weeks of the date of this letter. In the event that matters are delayed we will write to you again to advise you of progress.

Yours sincerely,

D Anderson
Professional Standards Unit