

Rec 16/5/17

due 31/5/17  
(12/6/17)

MS 131000146787  
(Dis - Availability of Service)

→ Cor  
Dance Jones

→ Dave  
Roffey

+ JW +  
Steve Webb  
Barry  
awake

<b>For Official Use Only</b>	
Unique Reference Number:	Case Owner Team:
Date Complaint Received: 11/05/17	CCL7.
Family Name:	First Name(s):
D1753	D1753
Date of Birth:	Nationality:
DPA	Polish
CID Reference Number: 11054442	Current Location (IRC or STHF name, other):
HO Reference Number: S1773135	BROOK HOUSE IRC.
NOMIS Number:	
Location where the incident you are referring to in your complaint occurred (IRC, STHF, other):	
Brook House.	
Contact details – email address and mobile telephone number:	
DPA	

Have you previously spoken to anyone about your complaint? Yes ☒ No ☐

If 'Yes', to whom did you speak? Brook House OFFICERS

Is this a complaint about healthcare services or staff? Yes ☐ No ☒

If your complaint is about an incident in which you were injured, the investigating officer may wish to examine your medical records. Do you give permission for the investigating officer to have access to your medical records?

N/A  
Yes ☐ No ☐

Please provide a telephone number/forwarding address/email address if you wish to receive a reply after you have left detention. Any reply by email will not be encrypted.

A copy of your complaint and response, unless the complaint is marked as a healthcare complaint, will automatically be shared with the Independent Monitoring Board (IMB) to allow them to monitor the way in which the complaint was handled. If you do not wish the IMB to see a copy of your complaint or response please tick this box: ☒

The submission of a complaint will not affect consideration of your immigration status and will not prevent you from being removed from the United Kingdom, unless it is a complaint of a serious assault and involves a police investigation.

The submission of a complaint will have no influence as to whether or not you will be transferred to another immigration removal centre.

Details of your complaint and what you would like to see done about it:

(Continue on a separate page if necessary)

On 11/05/17 I had a bail hearing at 10:00.

I recieved my bail Summary at 18:20 on 10/05/17, even though the time on the Summary is 11:20. Due to receiving the Summary so late I have not had time to prepare for the hearing and have therefore had to cancel it.

Signature:

**D1753**

Date: 10/05/2017

PLACE COMPLETED FORM IN THE YELLOW IMMIGRATION ENFORCEMENT COMPLAINTS BOX



Brook House  
Date: 08/06/2017

Mr **D1753**  
Room 114b  
A Wing  
Brook House IRC

Dear Mr **D1753**

**Complaint Reference Number: CMS 131000146729**

Thank you for your complaint dated 10<sup>th</sup> May 2017 concerning your fax about your bail hearing on the 11<sup>th</sup> of May. I am writing to advise that I have now completed my investigation and would like to offer the following response.

This investigation was conducted by myself and involved looking at the process and timeline of your correspondence you received regarding your bail hearing.

Your complaint contained one main issue which has been investigated, which was the fact that you said you received your fax/bail summary at 18:20 on the 10<sup>th</sup> of May for your bail hearing the following day at 10:00; although you said the correspondence had been sent at 11:20. You also stated that this did not give you time to prepare for your hearing.

I have investigated the timelines of the correspondence sent to the Home Office at Brook House. The correspondence had "11:10 20" written on it from the bail team and was sent direct to the Home Office at Brook House, not to the G4S fax number. This was acknowledged by the Home Office on their system at 12:16. This is the acknowledgement that they have received it. Unfortunately after this, there is no evidence of the journey that your Bail summary took after this and I cannot prove the time it was given to G4S to go out to your wing. If it was urgent, it would have been taken to your wing by the switchboard officer and signed for by the wing officer and this would then have been passed to you at the earliest opportunity.

Having carefully reviewed the evidence I have obtained during this investigation, I have concluded that I am unable to uphold your complaint. This is because of the lack of detailed tracking of your bail summary. This is unfortunate in your case, but I have addressed some issues that have arisen from your complaint and these are being looked into. I hope this is a satisfactory conclusion to your complaint.

Any expression of dissatisfaction from a resident is taken seriously, irrelevant of the outcome, and we will endeavour to learn to continuously improve our service and care.

I hope you feel satisfied with the way in which your complaint has been handled, however, should you wish to discuss any aspect of it, please feel free to contact me.

If you remain dissatisfied you may also appeal to the Prisons and Probation Ombudsman who is independent of Immigration Enforcement and G4S. You must do this within three months of receiving this letter. I have enclosed a leaflet which explains the process "How to complain to the Ombudsman". This leaflet can also be found at [http://www.ppo.gov.uk/wp-content/uploads/2014/06/PPO\\_Complaint\\_leaflet\\_Dec\\_2013.pdf](http://www.ppo.gov.uk/wp-content/uploads/2014/06/PPO_Complaint_leaflet_Dec_2013.pdf)

The PPO cannot deal with any complaints relating to your immigration status, including any decision to remove you from the United Kingdom, nor does the PPO deal with complaints about healthcare. You can only appeal to the PPO if you are the person with the complaint. Complaints from third parties cannot be accepted.

To help us continually improve our Complaints Handling Process, we have also enclosed a Complaints Handling Feedback Form with this letter which we ask that you complete and return to the Home Office (by posting, emailing or placing it in the Home Office Complaints Box).

I would like to take this opportunity to thank you for bringing your concerns to our attention.

Yours sincerely

*DCM D Roffey  
G4S Gatwick IRCs  
Brook / Tinsley House  
Perimeter Road South  
Gatwick  
RH6 0PO*

**DPA**

**Goulder, Karen**

---

**From:** Gatwick Enquiries  
**Sent:** 09 June 2017 15:23  
**To:** 'Detention Services Complaints'  
**Cc:** IRC Brook House Inbox; 'chair.brookhouse@brookhouse.cjsm.net'  
**Subject:** RESPONSE: 131000146729 - [D1753] - Availability of service - NRO-Brook House - Target date - 12/06/2017  
**Attachments:** 16.05.17 - [D1753] - (DS) CMS 131000146729 - resp.doc  
**Importance:** High

Hi Kaz and Alison,

Here is the response for Mr [D1753] which is unsubstantiated.

Kind regards

Kaz

Karen Goulder  
Administrator  
Gatwick IRCs  
Custodial & Detention Services  
G4S Care and Justice Services (UK) Ltd

Phone: [DPA]

Email: [DPA] or [DPA]

[www.g4s.com/uk](http://www.g4s.com/uk)

If sending an email containing OFFICIAL / OFFICIAL SENSITIVE information, please use the secure email account listed above

---

-----Original Message-----

**From:** Detention Services Complaints [mailto:DETSECOM@homeoffice.gsi.gov.uk]  
**Sent:** 16 May 2017 10:24  
**To:** Gatwick Enquiries  
**Cc:** IRC Brook House Inbox; 'chair.brookhouse@brookhouse.cjsm.net'; Detention Services Complaints  
**Subject:** FW: 131000146729 - [D1753] - Availability of service - NRO-Brook House - Target date - 12/06/2017

Dear Kaz

Please find new complaint attached,

Regards

Kaz

Karen Howland

Complaints Lead - Detention Services CSU - Returns Immigration Enforcement Home Office

3rd Floor Apollo House  
36 Wellesley Rd  
Croydon CR9 3RR

Tel: [DPA]



## Complaints Evidence Checklist

<u>Complainant's Name:</u> <i>MR</i> <b>D1753</b>	<u>Complaint Reference No:</u> <i>CMC 131000146729</i>
<u>Evidence Detailed In Response To Be Submitted</u> <u>(Where Applicable):</u>	<u>Enclosed – Yes / No:</u> <u>(if No then why not?)</u>
Interview Notes / Statements - Staff <i>Notes of conversation with H/O</i>	<input checked="" type="radio"/> Yes / No
Interview Notes / Statements - Complainant	Yes / No
Interview Notes / Statements - Witnesses	Yes / No
Copies of Paperwork / Documents Checked (PER, Arrival/Exit Papers, Property Records, DAT info, SIR, IR, UOF etc) <i>Bail hearing sheets</i>	<input checked="" type="radio"/> Yes / No (Please give details)
CCTV / Body Camera Footage (2 copies required if for PSU investigation)	Yes / No
Original signed Withdrawal Declaration Form (if applicable)	Yes / No
Copies of Relevant Policies / Procedures / Books (which have been referenced to)	Yes / No (Please give details)
Any Other Evidence Related to Complaint (which helped to form the response)	Yes / No (Please give details)

Checked By: *D. Roffey*

Signature: **SIGNATURE** *K. Gault*

Goulder, Karen

---

From: Stephen Skitt  
Sent: 09 June 2017 15:25  
To: Gatwick Enquiries  
Subject: RE: [D1753] Complaint

Am okay with this

Steve

Steve Skitt  
Deputy Director Gatwick IRCs  
Custodial and Detention Services  
G4S Care and Justice Services (UK) LTD  
Brook House IRC  
Perimeter Road South  
Gatwick Airport  
West Sussex  
RH6 0PQ

Tel: [DPA]

Mob: [DPA]

Email [DPA]

[www.g4s.com](http://www.g4s.com)

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INTEGRITY AND  
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SAFETY, SECURITY AND  
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TEAMWORK

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\*\*\*\*\*

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**Goulder, Karen**

---

**From:** Gatwick Enquiries  
**Sent:** 09 June 2017 09:54  
**To:** Stephen Skitt; 'Timms, Barry'; Haughton, Dan; Dance-Jones, Carrie  
**Subject:** FW: [D1753] Complaint \*\*\*\* approved by Dan & Steve verbally \*\*\*\*\* KG - 09/06/17 @ 15:20 \*\*\*\*\*  
**Attachments:** 16.05.17 - [D1753] - (DS) CMS 131000146729 - complaint.pdf; 16.05.17 - [D1753] - (DS) CMS 131000146729 - resp.doc; 16.05.17 - [D1753] - (DS) CMS 131000146729 - bail summary sheets.pdf; 16.05.17 - [D1753] - (DS) CMS 131000146729 - comments.doc

**Importance:** High

Hi all,

This is the complaint and response for the issue where someone claimed he received his bail hearing summary late, then said he did not have enough time to prepare for it.

Dave Roffey was tasked to look into this as he was the Oscar 1 on the day and he has formulated the attached response, which Caz has approved. It has not been upheld due to a lack of evidence.

I also spoke to Simon Levett today to ask about their process, which seems a little hit and miss.

If this is ok, I will send it off as is. I wanted you all to be aware in case the Home Office raise it as a "failure to provide full communication". It has not been declared on the Mitigation table as we were waiting for the response from Dave first, but as it is not upheld I have not added it.

Kind regards

Karen

Karen Goulder  
Administrator  
Gatwick IRCs  
Custodial & Detention Services  
G4S Care and Justice Services (UK) Ltd

Phone: [DPA]

Email: [DPA] or [DPA]

[www.g4s.com/uk](http://www.g4s.com/uk)

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**From:** Dance-Jones, Carrie  
**Sent:** 08 June 2017 12:34  
**To:** David Roffey; Goulder, Karen  
**Subject:** RE: [D1753] Complaint

Hi Karen,

I am happy with this response

Regards



Spoke to Simon Levett (H/O) on 09/06/17 @ 09:00 to check the notice period for them being sent bail hearing summaries to be served and he advised it is usually by 14:00 the previous day.

He also said that in an ideal world they would like to serve the person their notification, but in this instance, it does not seem to have happened. It seemed like the paperwork was put in an envelope but that possibly it might not have been marked as urgent or stated on it what it was & when it had to be served by.

I asked him if they receive their paperwork by fax or email and he said their incoming fax machine no longer works, so things come in via email and are then printed.

If it was not marked urgent or when it had to be served by, then the switchboard would not have known

K Goulder.

**Goulder, Karen**

---

**From:** Dance-Jones, Carrie  
**Sent:** 08 June 2017 12:34  
**To:** David Roffey; Goulder, Karen  
**Subject:** RE: [D1753] Complaint

Hi Karen,

I am happy with this response

Regards

Caz

---

**From:** David Roffey  
**Sent:** 08 June 2017 10:42  
**To:** Dance-Jones, Carrie; Goulder, Karen  
**Subject:** [D1753] Complaint

Hi



after investigating this complaint i have not upheld as there is a lack of evidence and nothing substantial about the timeline of this fax, The only thing that can be proved is the time the home office entered it on CID. which was 12:16 after that it is a mystery.

I think we can learn some lessons from this we need to stamp or time and date any correspondance given to us from the Home Office. We must ask them to give us anything urgent asap so we can get it out. Wing staff also need to be made aware of the process for faxes and post and personally as this is a heavily pentalty pointed area we need dedicated post people that solely deal with post faxes and other correspondance. This role could be linked into a back up November 1 role so when they are not dealing with post or faxes they are on the floor getting detainess to Visits. This would also give them access to Home Office staff so they can build a working relationship with them and help reduce our points we are inccuring. They could also become a (runner) as such for the Home office and get the " ADD ON" side of things sorted out. Just a thought could be talking absolute B---ls.

Dave

Goulder, Karen

---

**From:** David Roffey  
**Sent:** 08 June 2017 10:42  
**To:** Dance-Jones, Carrie; Goulder, Karen  
**Subject:**  Complaint  
**Attachments:**  Complaint.doc

Hi

after investigating this complaint i have not upheld as there is a lack of evidence and nothing substantial about the timeline of this fax, The only thing that can be proved is the time the home office entered it on CID. which was 12:16 after that it is a mystery.

I think we can learn some lessons from this we need to stamp or time and date any correspondance given to us from the Home Office. We must ask them to give us anything urgent asap so we can get it out. Wing staff also need to be made aware of the process for faxes and post and personally as this is a heavily pentalty pointed area we need dedicated post people that solely deal with post faxes and other correspondance. This role could be linked into a back up November 1 role so when they are not dealing with post or faxes they are on the floor getting detainess to Visits. This would also give them access to Home Office staff so they can build a working relationship with them and help reduce our points we are incurring. They could also become a (runner) as such for the Home office and get the " ADD ON" side of things sorted out. Just a thought could be talking absolute B---ls.

Dave

Goulder, Karen

---

**From:** Goulder, Karen  
**Sent:** 18 May 2017 14:53  
**To:** David Roffey  
**Cc:** Steve Webb; Dance-Jones, Carrie; Williams, Juls; 'Timms, Barry'  
**Subject:** FW: 131000146729 - [D1753] - Availability of service - NRO-Brook House - Target date - 12/06/2017  
**Attachments:** [D1753] 11054442.pdf; 16.05.17 - [D1753] - (DS) CMS 131000146729 - bail summary sheets.pdf

**Importance:** High

Hi all,

Here is the bail summary info that Chris Donnelly managed to get from the detainee today who had come up to him asking about when he could hope for a response. He advised Mr [D1753] that the target date given by Detention Services is the 12th of June.

Kind regards

Karen

Karen Goulder  
Administrator – Gatwick IRCs  
Custodial & Detention Services  
G4S Care and Justice Services (UK) Ltd  
Brook House IRC  
Perimeter Road South  
Gatwick Airport  
West Sussex  
RH6 0PQ  
Tel: [DPA]  
Email: [DPA]  
[www.g4s.com](http://www.g4s.com)

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-----Original Message-----

**From:** Gatwick Enquiries  
**Sent:** 16 May 2017 14:06  
**To:** David Roffey  
**Cc:** Steve Webb; Dance-Jones, Carrie; Williams, Juls; 'Timms, Barry'  
**Subject:** FW: 131000146729 - [D1753] - Availability of service - NRO-Brook House - Target date - 12/06/2017  
**Importance:** High

Hi Dave,

I know you and Steve Webb had been liaising with regards to this one.

Please can you look to offer a response to this complaint by the 31st of May and send it to Caz, with your evidence, for her approval.

Depending on your findings, this could result in a Failure against our KPTs as it might be a late fax (Communication - being delivered within 4hrs), so please let Caz know what your findings are as soon as you can, so if we need to declare it we can.

Many thanks

Kaz

Karen Goulder  
Administrator – Gatwick IRCs  
Custodial & Detention Services  
G4S Care and Justice Services (UK) Ltd  
Brook House IRC



UK Visas  
& Immigration

London and South East Region  
Appeals & Litigation Team, Fleetbank House

**BAIL TEAM**

Tel:     
[www.homeoffice.gov.uk](http://www.homeoffice.gov.uk)

# FAX

To: **IAC, Applicant & Representative**  
From: **Bail Team**  
Date: **10/05/17**  
Time: **11:10 20**  
Fax number: **TAYLOR HOUSE IAC**   
**BROOK HOUSE**

No of pages: **4**

**Message: All Representatives are required to have a CJSM (Criminal Justice Secure Email) account where bail summaries can be e-mailed from the 02/05/17. Please add this e-mail on the B1 application to receive the bail summary.**

**RE: BAIL SUMMARY**

Name:   
DOB:   
Nationality: **POLISH**  
HO Ref: **S1773135**  
Bail Ref: **HC/20273**

Date of hearing: **11<sup>th</sup> May 2017 @ Taylor House**

BUILDING A SAFE, JUST AND TOLERANT SOCIETY





**DPA**

Mr **D1753**  
Brook House  
Perimeter Road South  
Gatwick Airport  
RH6 0PQ

Date : 8 May 2017

## THE IMMIGRATION ACTS

Bail No: HC/20403

Appeal No:

Appellant: Mr **D1753**

Respondent: Secretary of State

HO Ref: S1773135

Port Ref:

FCNumber:

DOB: **DPA**

Nationality: Polish

Reps Ref:

NOMS Ref: A8936DK

## NOTICE OF HEARING OF BAIL APPLICATION

This application will be heard by video link on Thursday, 11 May 2017  
at Taylor House, IAC Taylor House, 88 Rosebery Avenue, London, EC1R 4QU.  
at 10:00 AM

The video link connection will be to Brook House where the Bail Applicant is detained. The Bail  
Applicant will remain at this location for the hearing.

All other parties involved in the bail hearing are to attend Taylor House.

## NOTICE TO APPLICANT

Please advise this Tribunal if either the applicant or the Sureties will require an interpreter and, if so, in what  
language and dialect. An interpreter will not be booked unless specifically requested.

Clerk to the First-tier Tribunal

Copy issued to Home Office: Presenting Officers Unit, , EC4Y 8JX



ALL CORRESPONDENCE SHOULD BE SENT TO THE ADDRESS AT THE TOP OF THIS NOTICE QUOTING  
THE APPEAL NUMBER AND ANY HEARING DATE

Appellant Copy

IA82(BL)



Our Ref: CMS 131000146729

Mr: **D1753**

Room 114b

A Wing

Brook House

**Brook House  
Immigration Removal Centre**

Perimeter Road South  
Gatwick Airport RH6 0PQ  
England

Tel:  
Fax:

**DPA**

17<sup>th</sup> May 2017

Dear Mr: **D1753**,

**Complaint Reference Number: CMS 131000146729**

I am writing to inform you that we have received your complaint letter dated 10<sup>th</sup> May 2017 which we were allocated yesterday.

I am arranging for the issues you have mentioned to be investigated by one of our Operational Detainee Custody Managers and we will aim to complete our response by the 12<sup>th</sup> of June 2017.

If, for any reason this date will not be met, we will write to you telling you the reasons why and what will happen next.

Yours sincerely

**SIGNATURE**

Karen Goulder  
Complaints Clerk – Brook House IRC  
G4S Custodial & Detention Services  
Central Government Services

**G4S**

Registered Office: Farncombe House  
Broadway, Worcestershire

Registered Number: 3333860 England

**Goulder, Karen**

---

**From:** Gatwick Enquiries  
**Sent:** 17 May 2017 11:22  
**To:** 'Detention Services Complaints'  
**Subject:** ACK: 131000146729 - [D1753] - Availability of service - NRO-Brook House - Target date - 12/06/2017  
**Attachments:** 16.05.17 - [D1753] - (DS) CMS 131000146729 - ack.doc

Hi Kaz,

Here is the acknowledgment for Mr [D1753]

PMA!

Kaz

Karen Goulder  
Administrator – Gatwick IRCs  
Custodial & Detention Services  
G4S Care and Justice Services (UK) Ltd  
Brook House IRC  
Perimeter Road South  
Gatwick Airport  
West Sussex  
RH6 0PQ  
Tel: [DPA]  
Email: [DPA]  
[www.g4s.com](http://www.g4s.com)

---

-----Original Message-----

**From:** Detention Services Complaints [<mailto:DETSECOM@homeoffice.gsi.gov.uk>]  
**Sent:** 16 May 2017 10:24  
**To:** Gatwick Enquiries  
**Cc:** IRC Brook House Inbox; 'chair.brookhouse@brookhouse.cjsm.net'; Detention Services Complaints  
**Subject:** FW: 131000146729 - [D1753] - Availability of service - NRO-Brook House - Target date - 12/06/2017

Dear Kaz

Please find new complaint attached,

Regards

Kaz

Karen Howland

Complaints Lead - Detention Services CSU - Returns Immigration Enforcement Home Office

3rd Floor Apollo House  
36 Wellesley Rd  
Croydon CR9 3RR

Tel: [DPA]

Email: [DPA]

[www.homeoffice.gov.uk](http://www.homeoffice.gov.uk)

-----Original Message-----

**From:** Complaints



**Goulder, Karen**

---

**From:** Gatwick Enquiries  
**Sent:** 16 May 2017 14:06  
**To:** David Roffey  
**Cc:** Steve Webb; Dance-Jones, Carrie; Williams, Juls; 'Timms, Barry'  
**Subject:** FW: 131000146729 - [DPA] - Availability of service - NRO-Brook House - Target date - 12/06/2017  
**Attachments:** [DPA] 11054442.pdf

**Importance:** High

Hi Dave,

I know you and Steve Webb had been liaising with regards to this one.

Please can you look to offer a response to this complaint by the 31st of May and send it to Caz, with your evidence, for her approval.

Depending on your findings, this could result in a Failure against our KPTs as it might be a late fax (Communication - being delivered within 4hrs), so please let Caz know what your findings are as soon as you can, so if we need to declare it we can.

Many thanks

Kaz

Karen Goulder  
Administrator – Gatwick IRCs  
Custodial & Detention Services  
G4S Care and Justice Services (UK) Ltd  
Brook House IRC  
Perimeter Road South  
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RH6 0PQ  
Tel: [DPA]  
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**Sent:** 16 May 2017 10:24  
**To:** Gatwick Enquiries  
**Cc:** IRC Brook House Inbox; 'chair.brookhouse@brookhouse.cjsm.net'; Detention Services Complaints  
**Subject:** FW: 131000146729 - [DPA] - Availability of service - NRO-Brook House - Target date - 12/06/2017

Dear Kaz

Please find new complaint attached,

Regards

Kaz

Karen Howland

Complaints Lead - Detention Services CSU - Returns Immigration Enforcement Home Office

3rd Floor Apollo House  
36 Wellesley Rd  
Croydon CR9 3RR

Tel: [DPA]

Email: [DPA]

[www.homeoffice.gov.uk](http://www.homeoffice.gov.uk)

-----Original Message-----

From: Complaints

Sent: 16 May 2017 10:01

To: Detention Services Complaints

Subject: 131000146729 - [D1753] - Availability of service - NRO-Brook House - Target date - 12/06/2017

Dear colleagues,

Please see correspondence for your attention.

Regards

Complaints Allocation Hub

UK Visas and Immigration

7th floor Lunar House, Wellesley Road, Croydon, CR9 2BY

Email: [Complaints@homeoffice.gsi.gov.uk](mailto:Complaints@homeoffice.gsi.gov.uk)

Web: [www.gov.uk/government/organisations/uk-visas-and-immigration](http://www.gov.uk/government/organisations/uk-visas-and-immigration)

-----Original Message-----

From: Ajikumar, Priji

Sent: 16 May 2017 09:13

To: Complaints

Subject: [D1753] - Av of service - Rec'd 11/05/17 - NRO Brook

CMS REF - 131000146729 - [D1753] Availability of service - NRO-Brook House - Target date - 12/06/2017.

-----Original Message-----

From: Detention Services Complaints

Sent: 12 May 2017 08:47

To: Complaints

Cc: Detention Services Complaints

Subject: [D1753] - Av of service - Rec'd 11/05/17 - NRO Brook

Dear colleagues

Please allocate the attached complaint as above,

Thank you

Karen Howland

Complaints Lead - Detention Services CSU - Returns Immigration Enforcement Home Office

3rd Floor Apollo House

36 Wellesley Rd

Croydon CR9 3RR

Tel: [DPA]

Email: [DPA]

[www.homeoffice.gov.uk](http://www.homeoffice.gov.uk)

-----Original Message-----

From: Patel Heenaxi

Sent: 11 May 2017 09:58

To: Detention Services Complaints; 'Jackie Colbran'

Cc: 'Goulder, Karen'

Subject: FW: **D1753** 11054442

Dear All,  
See the attached.

Thanks

Regards,

Heenaxi Patel  
Immigration Enforcement  
Brook House IRC, Perimeter Road South, Gatwick , RH6 0PE  
Tel: **DPA**  
Fax:

\*\*\*\*\*

This email and any files transmitted with it are private and intended solely for the use of the individual or entity to whom they are addressed.

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