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G4S Care and Justice Services Ltd  
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Tel  
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**DPA**

19<sup>th</sup> June 2014

Dear Mr. Petherick,

CONTRACT DATED 11 FEBRUARY 2008 BETWEEN HER MAJESTY'S PRINCIPAL SECRETARY OF STATE FOR THE HOME DEPARTMENT AND GSL UK LTD. FOR THE OPERATION, MAINTENANCE AND MANAGEMENT OF BROOK HOUSE IMMIGRATION REMOVAL CENTRE, GATWICK, WEST SUSSEX ('THE CONTRACT')

**Subject: NOC 105 – Changes to Healthcare Commissioning**

By this letter I give notice to you on behalf of the Authority that pursuant to Clause 12 of the Contract, the Authority requires you to alter the extent of the Service Provider's obligations under the Contract as set out in this Notice of Change.

From 1<sup>st</sup> September 2014 the provision of Healthcare at Brook House IRC will no longer be provided by G4S Care and Justice Services Ltd through the requirements of this contract. Provision has been commissioned by the NHS National Commissioning Board; the successful bidder is G4S who will be responsible for the delivery of Healthcare under a new contract with the NHS.

The services currently set out in Schedule D Section 6.1 (Health Service Provision) and 6.2 (Managing the Provision of Primary Care) will no longer be required under this contract and will therefore be removed.

In addition the following performance measures will no longer apply and will be removed;

Schedule G

- 1 (ii) (b) Failure to Provide Available Services
- 2 (ii) (b) Availability of full Healthcare Service

The replacement requirement for Health Service Provision will be as follows;

## 5.1 HEALTH SERVICE PROVISION

The Operation Contract Service Provider shall work with and support the Healthcare provider to ensure that a Detainee has access to the same range and quality of services as the general public receives from the NHS.

The Operation Contract Service Provider shall ensure that arrangements are in place for:

- 5.1.1 Working in partnership with the Healthcare provider to facilitate the effective provision of healthcare to the detainees. This will include committing to a local partnership agreement with the Healthcare provider setting out mutual working and communication processes.
- 5.1.2 Agreed procedures covering the integration of the healthcare team within the Removal Centre, and with the wider healthcare community.
- 5.1.3 Working with the Healthcare Provider to identify the health and social care needs of a Detainee who may have been subject to torture/trauma, or failed removal attempt; have procedures in place for appropriate referral and communication with HO staff, of those who have been victims of torture and those whose physical or mental health is being seriously affected by detention, ensure referral to healthcare staff who are appropriately trained for this;
- 5.1.4 Facilitate the provision of information (in an induction booklet and in notices on display), on the healthcare services available, in an appropriate range of languages
- 5.1.5 Make suitable arrangements for a Detainee with physical disabilities.
- 5.1.6 Have a policy for the recording of food and/or fluid refusal in accordance with Home Office and Department of Health policies.
- 5.1.7 Provide a mix of skills to maximise the identification and management of the following in an Removal Centre;
  - Assessment & Observation, including risk assessment and risk management to reduce self harm.
  - Management of violent and aggressive behaviour
  - Knowledge of Substance Misuse
  - Understanding the Ethnic and Cultural Aspects of Care.
- 5.1.8 Provision of transportation and escort to medical appointments, dentistry and optical services as instructed by the on site healthcare provider
- 5.1.9 Promotion of effective communication in relation to the health care services available and how it is accessed to be included in the initial briefing of all new detainees.

G4S Care and Justice Services Ltd have identified the costs for the delivery of all Healthcare services as required under the contract as Commercially sensitive As such the annual operating fee will be reduced by this amount from 1<sup>st</sup> September 2014.

The stated intention of all parties is that the local Healthcare provision and practices will continue as they did before 1<sup>st</sup> September 2014. All provision of security, support, facilities and accommodation that is currently provided by G4S Care and Justice Services Ltd will continue to be provided.

Local interaction and operations between G4S Care and Justice Services Ltd and the Healthcare provider will be set out in a Partnership Agreement between them.

This Notice of Change affects any related terms and/or references within the Contract between the Authority and the Contractor, all other Terms and Conditions of the Contract remain unchanged.

Should you require any further clarification please contact Corinne Elomri or Paul Newman at the above address or telephone **DPA**

Yours sincerely,

**Signature**

**Colin Welch**

Assistant Director – Resource & Organisational Development

cc. Ben Saunders – Centre Manager  
Tracey Middlebrook – HO Area Manager