Gatwick IRC Use of Force Operational Instructions



Use of Force - DCF 2

DC RULE 41

The date on which force was used 23/05/2017

Log Number <u>R H 13</u>3/17

Time Use of Force Commenced $\underline{21:56}$ hrs Time Use of Force Completed $\underline{22:04}$ hrs

Detainees' details

Surname Forenam	D1978
Nationality	PORTUGAL
Port Ref	
CID Ref	11531720

Were ratchet handcuffs used?	Yes	No
	1	
The time that ratchet handcuffs were applied?		
The time that ratchet handcuffs were removed?		

Hand held camcorde	er used?	Yes	No
Body worn camera	used?	Yes	No

Reason for force being used

		1011			
PS	Prevent Self Harm		Force used, was it?	Planned	Unplanned
MG	Maintain Good Order and Discipline	1	Did a member of healthcare attend to the detainee	During incident	After incident
PY	Protect Yourself		is the detainee on ACDT / PEEP/Raised Concerns / other? Specify (No	
PA	Protect a Third Party		Room Clearance and certification completed?	Yes	No
PD	Prevent Damage to Center Property		Location of incident?	D115	
PE	Prevent Escape		Detainee relocated too?	CSU C	72

		Time Informed	Your Name / Position	Name of Person that you Contacted?
Duty Director	Informed	2300	N.CONDON	CAZ DANCE JONES
Home Office	informed	2300	MCCMOJ.N	SIMON LEVETT
Healthcare	Informed	2300	N. LONDON	GRACE SIHALI
IMB	Informed	2300	N. CONDON	JACKIE COLSMEN
Care Team	Informed	2300	N. LONDON	SAFER COMMUNITY

Search Conducted on arrival to unit by: (Name / Position) MICHEAL FIELDING

New Location of the detainees PROPERTY? Detainee Reception.

-	Office

ANNEX A USE OF FORCE	Local Reference No.	
STAFF STATEMENT		
ESTABLISHMENT: BROOK HOUSE	E IRC	
DATE: 23/05/2017		
DETAINEE: D19) 78	
CID NUMBER: 11531720		
NAME: Graham MATCHETT		
GRADE: Detainee Custody Officer (DCO)	
Reasonable in the circumstance An absolute necessity No more force than necessary Proportionate to the seriousness Your statement must set out what h Any restraints/locks you applied and details of who authorised the use of Throughout the incident. Your statement must be completed If C&R or MMPR was used, please	of the situation appened; give details how the incident wa force, as well as atte	is finally resolved. It must give implies made to de-escalate er staff involved in the incident.
Supervising Officer Head / Number Right arm Left arm X Leg Officer		
Have you been C&R basic refreshe	d in the last 12 month res X No	ns?
Have you been attended an MMPR	refresher in the last of Yes No X	6



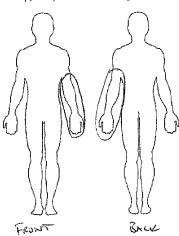
The Type of Force Used: Were MMPR Were C&R Were Personal Techniques Used? Techniques Used? Safety Techniques Used? Figure Four Arm Hold Defensive Options **Guiding Hold** Head Support Isolating the Arm Push Mandibular Angle Knee Strike Arm Hold/Lock Wrist Flexion/Lock Detainee - Prone Kick Thumb Flexion/Lock Detainee - Supine Punch Detainee - Seated Inverted Wrist Hold Restraint Recovery Who authorised their use? Were any additional restraints used? Hand Cuffs NO NO Baton Please provide as much detail as possible below, including: Before the incident (i.e. what led to the incident, any de-escalation techniques used), during the incident (i.e. what types of force were employed and why), and after the incident (i.e. where the detainee(s) were relocated to and any injuries sustained). I, Detainee Custody Officer (DCO) Graham MATCHETT was working on ARUN WING at Brook House Immigration Removal Centre (IRC) on the 23rd May 2017. At approximately 2150 I was part of a Control and Restraint Team to relocate Detainee D1978 of room D/115 to Eden Wing due to threatening and abusive behaviour and racist remarks to members of staff. Briefing the team was Detainee Custody Manager (DCM) Steve DIX. At approximately 2156, DCM DIX spoke to _____ D1978 _____ and asked him to walk down to Eden Wing with us. D1978 irefused and DCM DIX instructed us to use force to remove. D1978 if from his room. Upon entry we were faced with a lot of abuse and aggression from D1978 DCO SAYERS advanced forward with the shield and was forced to pin D1978 against the table at the back of the room as D1978 had begun advancing towards him. I was then able to take hold of D1978 is left arm and place him in final locks up to 1978 and 19 using Home Office approved techniques. We slowly moved D1978 out of the room along the first floor landing of Dove Wing and exited the wing walking towards the nearest staircase. Due to the aggression and the level of volatility coming from D1978 D1978 we formed a box formation to make our way down the stairs taking one step at a time. Once at the bottom of the stairs, we continued to walk slowly towards Eden Wing. D1978 persistently shouted abuse at myself and officers and Healthcare staff using threatening and insulting words, making threats to kill me and my family once he is out of Brook House and proceeded to call a member of the Healthcare team a "black witch". We arrived onto the Care and Separation Unit at 2204 and outside CSU/02, D1978! D1978 continued his onslaught of abuse directed at officers and staff. He was searched by DCO FIELDING and once inside the room, we released final locks and I closed the door.

	Incident Report Part Two
	Ref No. /
Incident Statement By DCO Graham MATCHETT	
Please describe the Incident details in full, confirming details of persons involved, witnesses, injuries sustained, first aid or managers were informed of incident.	of place of incident, time, date, names of all healthcare provided, and details of which
1, Detainee Custody Officer (DCO) Graham MATCHETT was working or Removal Centre (IRC) on the 23 rd May 2017.	on ARUN WING at Brook House Immigration
with a lot of abuse and aggression from L. D1978 shield and was forced to pin D1978 had begun advancing towards him. I was then able and place him in final locks using Home Office approved techn out of the room along the first floor landing of Dove Wing an staircase. Due to the aggression and the level of volatility comir formation to make our way down the stairs taking one step at continued to walk slowly towards Eden Wing. D1978 officers and Healthcare staff using threatening and insulting wonce he is out of Brook House and proceeded to call a member arrived onto the Care and Separation Unit at 2204 and outsid onslaught of abuse directed at officers and staff. He was searce room, we released final locks and I closed the door.	l abusive behaviour and racist remarks to members the betwe DIX. At approximately 2156, DCM DIX spoke to Ving with us
Signed: signature Date: 23/95/	17 <u>Time: 2320</u>
Continue on second sneery necessary (please sign all sheets)	Page of

Issue 1 30/03/2009 Revised by Security Intelligence Unit 11/01/2013

BH (OPS) - 010

Please draw a circle around the part of the body that you held, supported, controlled or applied pressure to during the incident.



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	Front of body	Back of body
CERTIFICATIO	N (By Officer comple	ting form)
I confirm that th	e details above are co	prect
Signed sign	ature	
	} /************************************	
	RAHĀM MATCHĒTT	
No. of the Control of	017	
I nis form mus	t now be passed to th	o Supervising Arrive



USE OF FOR	CE REPO	ORT FORM - DCF	02		117 000 300 17 5000000000		
THE INCIDENT		THE SUPERVISI	NG	OFFICER	IN CHARGE	AT THE SCENE O	F
ESTABLISHME							
INCIDENT DE							
Date: 23/05/20	17			Time: 22	200		
DETAINEE DE	TAILS						
CID Number: 11531720		Surname: D1978			Forename(s) D1978		
Gender: Male X		The Use of Force	wa	s:	Age group (p	olease circle):	
Female a					Adult (ag	e 38	
Transgender	ū	Planned X U	Inpl	anned	Minor (ag	e)	
Nationality: Po	rtugal				Willon (ag		
STAFF INVOL	VED					A. D	
List below the involved in the		rork area (i.e. Care irce incident	& S	Separation	Unit) and nan	nes of all the office	rs
Grade	Surrag	ie:		Forenard	6(3)	Work Area	
DCO	SAYER	S	00.85	Sean	CONTRACTOR OF CONTRACTOR CONTRACTOR	Res	2:1453M
DCO	Matche	tt		Graham		Res	
DCO	Akhtar			Hafeez		Visits	
DCO	Fielding]		Mike		Res	
1 OOATION OF		NIT					
LOCATION OF	INCIDE	IN I					
Wing				Education	n/Multi-Faith A	Area	
Own Room			Х	Visits			\top
Care & Separa	tion Unit			Associat	ion Area (please	specify below)	
Other (please spe	cify)						

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1



None known					S USE	njury to oneself	
Searches (Room/A/B/	Folly					self-harm	+
IEP down grade	Luny	***************************************	_			njury to a third party	+
Failure to comply with	remova	al	-			damage to property	-
Fight with another deta			-			an escape / abscond	
Serving of removal dir	ections	(RDs)				specify below)	X
Assault on a member	of staff	7.1227				move to Care and Sepe	
Assault on another de	tainee		-			g to move compliantly	J. G.I.
Non-compliance			X			g,	
Home Office interview			1				
Court appearance							
Video-link hearing							
Moving to another cen	tre/unit	/prison					
Others (please specify below	w)						
						* *	
•• •• • • • • • • • • • • • • • • • • •							
YPE OF FORCE US	ED	***************************************				4 2 4	
				:			
		le-escalate	 the s	ituation	initia	illy and/or during the inci	iden
/erbal reasoning use	ed to d	ie-escalate	the s	ituation	initia	lly and/or during the inci	ider
/erbal reasoning use /es X	ed to d		the s	ituation	initia	ily and/or during the inci	ider
Verbal reasoning use Yes X	ed to d		the s	ituation	initia	illy and/or during the inci	iden
Verbal reasoning use Yes X Please expand with details i	ed to d No	A)					iden
Verbal reasoning use Yes X Please expand with details I	ed to d	A) Were	e C&R	₹	initia X	Were MMPR	
Verbal reasoning use Yes X Please expand with details I Were Personal Safety Techniques Used?	No n Annex	A) Were	e C&R	₹	X	Were MMPR Techniques Used?	C
Verbal reasoning use Yes X Please expand with details I Were Personal Safety Techniques Used? Defensive Options	No n Annex	A) Were Techniqu Guiding Ho	e C&R les Us	₹ sed?	X	Were MMPR Techniques Used? Figure Four Arm Hold	
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Verbal reasoning use Yes X Please expand with details I Were Personal Safety Techniques Used? Defensive Options Push Knee Strike	n Annex	Were Technique Guiding Hotel	e C&Rues Us les Us ld le Armu	{ sed?	X X X	Were MMPR Techniques Used? Figure Four Arm Hold Head Support Mandibular Angle	
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Verbal reasoning user Yes X Please expand with details I Were Personal Safety Techniques Used? Defensive Options Push Knee Strike Kick	n Annex	Were Technique Guiding He Isolating the Arm Hold/L	e C&Rues Us ues Us old e Arm Lock on/Loc xion/Loc	sed?	X X X	Were MMPR Techniques Used? Figure Four Arm Hold Head Support Mandibular Angle Detainee – Prone Detainee – Supine Detainee – Seated	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
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Verbal reasoning use Yes X Please expand with details Were Personal Safety Techniques Used? Defensive Options Push Knee Strike Kick Punch	n Annex	Were Technique Guiding Ho Isolating the Arm Hold/L Wrist Flexi	e C&R Jes Us old e Arm Lock on/Loc xion/Loc Vrist I	sed?	X X X X	Were MMPR Techniques Used? Figure Four Arm Hold Head Support Mandibular Angle Detainee – Prone Detainee – Supine Detainee – Seated	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
Verbal reasoning use Yes X Verbal reasoning use Yes X Vere Personal Safety Techniques Used? Defensive Options Push Knee Strike Kick Punch Vere handcuffs applied:	n Annex	Were Technique Guiding Ho Isolating the Arm Hold/L Wrist Flextin Thumb Fle Inverted V	e C&R Jes Us old e Arm Lock on/Loc xion/Loc Vrist I	sed?	X X X X	Were MMPR Techniques Used? Figure Four Arm Hold Head Support Mandibular Angle Detainee – Prone Detainee – Supine Detainee – Seated	C X

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No X

No□

2

Name of the person(s) checking the application and that the handcuffs were double locked:

Yes 🗆

Yes □

Name of the Supervising Officer: (Provide reasoning in the Annex A)

Was a Baton drawn?

If so, was it used?



The Use of Force was authorised by (Supervising Officer):
Name: DCM Steve Dix
Grade: DCM
Reason: Detainee had made threats to staff members earlier in the evening and it was deemed he needed to be relocated to Care and Seperation rule 40 and refused to move compliantly

RELOCATION			
The detainee was relocated to:		Type of relocation required:	
Own Room		Compliant	
Care & Separation Unit	X	Passively Resistant	X
Special Accommodation	T	Actively Resistant	
Other (please specify below)	T	Other (please specify below)	

***************************************		***************************************	
***************************************		***********************************	
If relocated to Special Accommodation, cor	nple	te the relevant form.	
Authorised by:			
Grade:			

INJURIES SUSTAINED & HEALTHCARE INVOLVEMENT
Was a member of Healthcare present throughout the incident (Doctor, Registered Nurse or Healthcare? Yes X No □
Name: G Sihali
Grade: RGN
An F213 or equivalent form (private sector) was completed by:
Name: G Sihali
GradeRGN
Did the detainee sustain any injuries at the time? (If so, please provide details on the F213 or equivalent form) Yes D No X
Did the detainee require outside hospitalisation at the time? Yes □ No X
Name of Healthcare member:
Grade
Did a member of staff require medical attention at the time? Yes No X
Name;
Grade:
Treatment was provided:
By the centres healthcare staff (internally) X By an outside hospital (externally) X

NOTE:

AN F213 (or equivalent form) MUST BE COMPLETED ON ALL DETAINEES, EVEN IF THEY APPEAR NOT TO HAVE SUSTAINED ANY INJURIES. A COPY OF THE F213 MUST BE ATTACHED TO THIS FORM. THIS FORM SHOULD THEN BE PLACED IN THE USE OF FORCE INCIDENT FILE. ANY INJURIES SUSTAINED BY STAFF MUST BE ENTERED IN THE ACCIDENT BOOK.



EVIDENCE				
		Yes	No	
Was the clothing bagged and tagged?			Χ	
Were any photographs taken?		Q	Χ	
Was the incident video recorded?			X	
Was a Body Worn Camera Used?		X		

SERTIFICATION: (By Officer o	ompleting form)	.w.	ar ar An ar ar ar Ar
ी confirm that the details above Force - Officer's Statement	are correct and that I to	ave completed Ahnex A	√'Use of
Signature		The second	
Name S Dk		er de	
(Pate: 29/05/2017		(BLOCK GAP)	TALS)
This form must now be passed	I to the Duty Operations	Manager on duty	

ORDENLY OFFICER / DUTY OPERATIONS MANAGER (to complete):	
I confirm that I have Contacted security to bothe modern in the Use Of Force log Passed the reports to security to store the original copy securely	がおければ
Informed the Duty Governor / Duty Director Name & Skitt	
Informed the Frome Office Manager: Name: S Levett:	
Informed the IMB. Name J Coloran	
informed the Care Team Name Zee GAYUM	
Laiso continu that all officers involved in the Use of Force have completed Arnex A. Use of Force - Officer's Statement	ę
Signer,	
Name (BLOCK:CAPITALS)	ののない
Grage: Date	

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ANNEX A: USE OF FORCE: Local Reference No.	THE REAL PROPERTY AND ADDRESS OF THE PARTY AND
STAFF STATEMENT	
ESTABLISHMENT:BROOK HOUSE IRC DATE23/05/2017	
DETAINEE NAME:	
OFFICERDCO Hafeez Akhtar	
GRADE Detainee Custody Officer	
The use of force must only be used when it is:	

Reasonable in the circumstance An absolute necessity No more force than necessary Proportionate to the seriousness of the situation

Your statement must set out what happened; give details of your part in the use of force, Any restraints/locks you applied and how the incident was finally resolved. It must give details of who authorised the use of force, as well as attempts made to de-escalate Throughout the incident.

Your statement must be completed independently of other staff involved in the incident.

If C&R or MMPR was used, please tick your primary role: Supervising Officer Head / Number 1 Right arm X Left arm Leg Officer

Have you been C&R basic refreshed in the last 12 months? Yes X No 🗅

Have you attended a MMPR refresher in the last 6 months? Yes 🗆 No X

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April 2015



The Type of Force Used:

Were Personal Safety Techniques Used?	Were Technique	es Used?	X	→ Were MMPR Techniques Used?
Defensive Options	Guiding Hol			Figure Four Arm Hold
Push	Isolating the	Arm		Head Support
Knee Strike	Arm Hold/L	ock	X	Mandibular Angle
Kick	Wrist Flexio	n/Lock	Х	Detainee – Prone
Punch	Thumb Flex	Thumb Flexion/Lock Inverted Wrist Hold		Detainee - Supine
	Inverted W			Detainee - Seated
				Restraint Recovery
Were any additional restra	0	Who author	sed their use?	
Hand Cuffs				
Baton				

Please provide as much detail as possible below, including: Before the incident (i.e. what led to the incident, any de-escalation techniques used), during the incident (i.e. what types of force were employed and why), and after the incident (i.e. where the detainee(s) were relocated to and any injuries sustained).

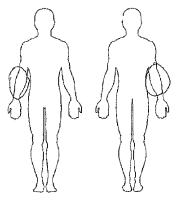
- I Detainee Custody Officer Hafeez Akhtar was working a night shift on Tuesday 23rd May 2017 at Brook House IRC. As I arrived for the beginning of my night shift I was
 - i D1978 i from Dove wing room 115 to the care and separation unit. In the briefing which was taken by Detainee Custody Manager Steve Dix we were informed Detainee p1978 had been abusive threatening and aggressive towards staff and detainees. Detainee pigra had been asked to walk to CSU several times by managers and staff but refused each time.
- At approximately 21.50 we made our way to dove wing and positioned ourselves to the side of room 115. DCM Steve Dix once again asked detainee prize he would walk with us to the care and separation unit, but once again he refused leaving us with no other option. DCM Steve Dix gave us the instruction to enter the room to restrain detainee D1978 On entering the room detainee D1978 was standing with just his boxers on. Once the initial contact with the shield was made I took hold of detainee ingre's right arm and placed it in an arm hold behind his back, I then proceeded to a final lock. Once we had detainee of the room to CSU with Detainee in locks. Detainee of the room to CSU with Detainee in locks. Detainee of the room to CSU with Detainee in locks. Detainee of the room to CSU with Detainee in locks. and was shouting racist and threatening comments. On route to CSU Detainee D1978 also spat in the face of DCM Steve Dix. All the way to CSU detained D1978 Was abusive and continued to threaten all involved. On arrival in CSU detainee p1978 was searched and then placed in CSU room two. This concludes my report

Please draw a circle around the part of the body that you held, supported, controlled or applied pressure to during the incident.

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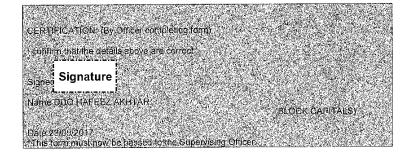


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Front of body

Back of body





	ANNEX A: USE OF FORCE Local Reference No.
	STAFF STATEMENT
	ESTABLISHMENT: BROOKHOUSE IRC
	DATE 23/5/2017
	NAME: D1978
	CID NUMBER: 11531720
	OFFICER NAME: Sean Sayers
	GRADE: Detainee Custody Officer
:	The use of force must only be used when it is:
	Reasonable in the circumstance An absolute necessity No more force than necessary Proportionate to the seriousness of the situation
	Your statement must set out what happened; give details of your part in the use of force, any restraints/locks you applied and how the incident was finally resolved. It must give details of who authorised the use of force, as well as attempts made to de-escalate throughout the incident.
	Your statement must be completed independently of other staff involved in the incident.
	If C&R or MMPR was used, please tick your primary role: Supervising Officer Head / Number 1 Right arm Left arm Leg Officer
	Have you been C&R basic refreshed in the last 12 months? Yes Have you attended a MMPR refresher in the last 6 months?
-	· · · · · · · · · · · · · · · · · · ·

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Were Personal Safety Techniques Used?		VVere Techniqui	es Used?	100	Were MMPR Techniques Used?	
Defensive Options	O	Guiding Ho	ld	1.75 24	Figure Four Arm Hold	
Push		Isolating the	e Arm		Head Support	
Knee Strike	П	Arm Hold/Lock Wrist Flexion/Lock			Mandibular Angle	
Kick				Ω.,	Detainee - Prone	Ď
Punch	Ġ	Thumb Flex	kion/Lock		Detainee - Supine	0
		Inverted V	/rist Hold	1.1. 5.	Detainee - Seated	D
				9.403 (4.4	Restraint Recovery	0
Were any additional re-	straint	s used?	NO	Who authoris	sed their use?	
Hand Cuffs			NO			
Baton			NO.	27.5		

Please provide as much detail as possible below, including: Before the incident (i.e. what led to the incident, any de-escalation techniques used), during the incident (i.e. what types of force were employed and why), and after the incident

(i.e. where the detainee(s) were relocated to and any injuries sustained).

I (DCO) Detainee custody officer, Sean Sayers employed by G45 care and justice services at Brook House immigration centre, am in ticket and fully trained in C+R and first aid.

I (DCO) Detainee Custody Officer Sean Sayers received a phone call from the control room asking me to collect my personal protective equipment from a planned removal of detainee D1978 i11531720) to the care and separation wing. I collected my PPE and attended the briefing for this in the staff room.

The briefing was taken by DCM Steve Dix, also present DCM Nick London, 2 members from our on site Health Care team and the other officers selected for the team DCO Graham Machett, DCO Mike Fielding and DCO AKHAIThe information we received in the briefing was that D1978 had been verbally aggressive towards staff and also spat at another DCO during the day and in previous incident D1978 had pushed another detainee down a flight of stairs. We were also given our roles in the removal of D1978 was given the role of Shield officer, DCO Machett was given Arm officer, DCO WWW as given arm officer and DCO Fielding was assisting officer/cuff officer. DCM Dix explained that he would approach the door and give! D1978 another chance to walk to CSU without the teams involvement if he refuses he would the give us the instruction to enter the room.

DCM Dix walked to D1978 room on D-wing room 115 whilst I and the team were in position to the left of the door, DCM Dix then asked D1978 if he was going to walk to CSU, he replied 'no' DCM Dix then moved away from the door and ask3d us to enter the room. D1978 was stood in the middle of the room as we entered the door he started to walk towards me, I used the shield to move D1978 back, D1978 came towards me again so I used the shield to move him back again and pinned him to the desk at the back of the room

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where DCO Machett and DCO AKH (took control of his arms, once arms control was taken I removed the shield and took control of D1978 is head. Once the team was ready we moved from the room and walked from D-wing to the corridor between C and D wing as this was the route we were given to use, at this point after speaking with D1978 it told him I was realse his head to make it more comfortable for him to walk with the arm officers. He told me him would comply with the instructions I had given him, so I released his head slowly so he could bring it up to normal level at his own pace. The team then started to walk along the corridors when D1978 became more aggressive verbally with threats to kill family members and ourselves when he was released from CSU. These threats and anger carried on the whole time we were walking to our relocation point. Once we arrived at the stairs case to go down to CSU D1978 was still very aggressive and resisting with the arm officers so I placed myself in the anchor position to avoid any injuries to the team or D1978 when we got half way down the stairs D1978 aggression turned to DCM Dix he then spat in the face of DCM Dix. We carried on walking to CSU where he turned his aggression to the health care team being racist calling one health care assistant 'a black witch' we got to CSU room 3 where he was searched before entering the room by DCO Fielding; D1978 was walked to the door way where the locks were released and he walked in to the room once the door was shut he continued the threats to the staff.

We then made our way back to the staff from for a debrief.

I believe that the forced used was proportionate to the seriousness of the situation.

Sel Grove ed Line

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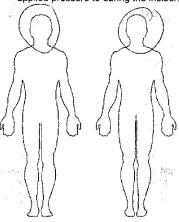
This concludes my report.



CJS005646_0018

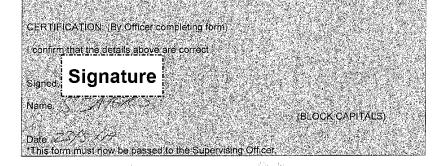


Please draw a circle around the part of the body that you held, supported, controlled or applied pressure to during the incident.



Front of body

Back of body



April 2015