

For Official Use Only

Unique Reference Number:

Case Owner Team:

Date Complaint Received: 23/04/17.

CCD Leads:

Family Name: D720	First Name(s): D720
Date of Birth: DPA	Nationality: GREYADA
CID Reference Number: 7720436 HO Reference Number: R1173902 NOMIS Number:	Current Location (IRC or STHF name, other): BROOKHOUSE
Location where the incident you are referring to in your complaint occurred (IRC, STHF, other): D Wing BROOK house	
Contact details – email address and mobile telephone number:	

Have you previously spoken to anyone about your complaint? Yes ☐No ☒

If 'Yes', to whom did you speak?

Is this a complaint about healthcare services or staff?

Yes ☐No ☒

If your complaint is about an incident in which you were injured, the investigating officer may wish to examine your medical records. Do you give permission for the investigating officer to have access to your medical records?

Yes ☐No ☒

Please provide a telephone number/forwarding address/email address if you wish to receive a reply after you have left detention. Any reply by email will not be encrypted.

A copy of your complaint and response, unless the complaint is marked as a healthcare complaint, will automatically be shared with the Independent Monitoring Board (IMB) to allow them to monitor the way in which the complaint was handled. If you do not wish the IMB to see a copy of your complaint or response please tick this box: ☐

The submission of a complaint will not affect consideration of your immigration status and will not prevent you from being removed from the United Kingdom, unless it is a complaint of a serious assault and involves a police investigation.

The submission of a complaint will have no influence as to whether or not you will be transferred to another immigration removal centre.

Details of your complaint and what you would like to see done about it:

(Continue on a separate page if necessary)

TRYING to
i witnessed 6 staff members ^{TRYING to} intimidate
a detainee laughing at him calling names
say things like, i get to go home and you
are stuck here also telling him he
will get take down the black car hes
a Nerd i watche as all members
of staff laughed and taunted him
saying you wont hit me because you
are a waste you cant do anything constantly
laughin saying bye,bye bang up lil
girl im going home now for about
8 to 9 minutes that is disgusting and
unacceptable behaviour by 94% staff members

Signature:

Signature

Date: 21/4/17

PLACE COMPLETED FORM IN THE YELLOW IMMIGRATION ENFORCEMENT
COMPLAINTS BOX

For Official Use Only

Unique Reference Number:

Case Owner Team:

CCD leads

Date Complaint Received:

23/04/17

Family Name: D720	First Name(s): D720
Date of Birth: DPA	Nationality: GRENADA
CID Reference Number: 7720436 HO Reference Number: R173902 NOMIS Number:	Current Location (IRC or STHF name, other): BROOK HOUSE
Location where the incident you are referring to in your complaint occurred (IRC, STHF, other): Dwing 116A	
Contact details – email address and mobile telephone number: _____	

Have you previously spoken to anyone about your complaint? Yes ☐No ☒

If 'Yes', to whom did you speak?

Is this a complaint about healthcare services or staff?

Yes ☐No ☒

If your complaint is about an incident in which you were injured, the investigating officer may wish to examine your medical records. Do you give permission for the investigating officer to have access to your medical records?

Yes ☐No ☒

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Details of your complaint and what you would like to see done about it:

(Continue on a separate page if necessary)

AT ~~about~~ 8:30 AM at Breakfast i
Witnessed a g4S staff "Shay" winding up
D119 say look at this
Waste man ~~trying to~~ ~~with a~~ ~~in the~~
~~try~~ try to antagonise him and reignite
the argument from last night say hit me
go on hit me he then said why are
you BRINGING it back up ~~is~~ i left it, im
trying to forget about it, her response
was im not talking about you! But as i and
others witness she was. And swor on her son's
life that she wasn't, He Responber with wow
How can you lie on your son's LIFE like that

Signature: **Signature**

Date: 22/4/17

PLACE COMPLETED FORM IN THE YELLOW IMMIGRATION ENFORCEMENT COMPLAINTS BOX

TURN 

He could die. ~~to~~ **D119** take full responsibility for his word & actions as should the staff of 945 this is completely unacceptable behavior by a woman who calls herself a professional and she should be able to distinguish her personal feelings in a work environment. also the manager/white shirt PHILLIP was in attendance

D119 tried to reach out to him but he was totally dismissive of his ~~statements~~ PLATES which would

D119 up more ~~her~~ PHILLIP then said i will come speak to you later **D119** is now fear that they ~~take~~ take him to segregation over these incidents.