

17. Investigation Report

**Detainee Custody Manager
Steve Dix**

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Investigator John Howgate / Stephen Cotter Authorised by Paul Kempster

Section 1: Matter to be investigated

The BBC has raised allegations which may constitute misconduct in a letter dated the 24th August 2017 to G4S about Brook House Immigration Removal Centre.

On the 4th September 2017 at 21.00hrs Panorama aired a documentary on BBC1.

DCM Dix has been identified during the course of the investigation as the first manager on scene following the incident on 25th April 2017 Eden Unit regarding detainee D1527

We have interviewed DCM Dix as a third-party witness.

Date due for completion 15/09/2017

Section 2: Scope of Investigation

To investigate the allegations made by the BBC against G4s staff working at Gatwick Immigration Removal Centre.

Interview individual members of staff where allegations have been made against
Interview witnesses

Review documentary evidence

Examine CCTV and Body Worn Video Camera footage

Review Panorama footage

To report findings and conclusions to the Commissioning Authority.

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Section 3: Summary of interview with the alleged wrong doer (where applicable)

Section 4: Summary of any third party interviews

The interview took place on the 7th September 16.05hrs-17.05hrs at Brook House Immigration Centre Gatwick.

Present were John Howgate, Stephen Cotter from the Investigation Team and DCM Steve Dix

DCM Dix stated that he has been employed at Brook House since 2009 when he joined as a DCO. Since then he has been promoted to DCM and works mainly on C&D wings, although when required he will work in other parts of the Centre.

DCM Dix acknowledged that he had seen the documentary aired on the 4th September 2017.

We explained that we were investigating the incident which occurred on Eden wing on the 25th April 2017 in which a detainee was choked while being restrained.

DCM Dix recalled this from the programme and said was that Yan. (DCO Paschali).

There is CCTV footage showing DCM Dix arriving on to Eden Wing following the restraint of **D1527**

DCM Dix stated he did not recall attending the unit and requested to view the footage to assist him in recalling the incident.

CCTV footage from the 25th April 2017 was viewed together with DCM Dix.

After viewing the footage DCM Dix stated that he can't remember much about this day however was able to identify from the footage shown DCM's Michael Yates who attended with him (shadowing him that day) and DCM Ramon Giraldo-Albelaez who came on the unit a little later.

During the footage DCM Giraldo-Albelaez is seen entering the room with DCM Dix. DCM Yates remained on the unit.

Version number	1	Document type	Standard
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The footage clearly shows DCO Tulley leaving the wing following the restraint and within 30 seconds of him leaving DCM Dix is seen entering the wing from the same door, DCM Dix does not recall seeing DCO Tulley in the corridor at this time.

DCM Dix is seen on CCTV entering the wing and proceeding straight to room 7 where the incident had occurred.

He is observed engaging in conversation with DCO Paschali for several minutes.

DCM Giraldo-Albelaez is seen arriving on the wing and makes his way to room 7.

Both DCM Dix and DCM Giraldo-Albelaez then enter room 7.

DCM Dix stated he did not recall the conversation he had with DCO Paschali.

DCM Dix stated he could not recall any conversation with the detainee except that he attempted to engage with him.

DCM Dix does not recall the reason why he attended Eden wing that day only that he may have been called down there or if he was Oscar 1 (Operations Manager) but he can't remember.

DCM Dix could not provide an explanation for failing to record his observations and attendance on the Constant Watch log.

DCM Dix could not provide an explanation for failing to record his conversation with the detainee or staff involved in the incident.

DCM Dix had a vague recollection throughout the interview into the events of the incident.

Section 5: Relevant evidence examined

Constant Watch supervision log for **D1527** dated 25th April 2017 16.55hrs-18.52hrs

CCTV footage available from Eden Wing 25th April 2017 BH Disc 001

Version number	1	Document type	Standard
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Section 6: Findings

During the interview DCM Dix stated that he had no recollection of the events 25th April 2017 on Eden wing even after CCTV footage was shown

DCM Dix does not recall any of the conversation he had with DCO Paschali or the detainee

There are no records of any actions taken by DCM Dix in the aftercare of D1527 a detainee on constant supervision following his act of self-harm on this date. DCM Dix stated that "If there is none, there is none"

There was no documentation completed by DCM Dix following the incident.

CCTV footage clearly identifies a conversation took place between DCM Dix and DCO Paschali at the door of room 7, on 25th April 2017. Nurse Jo Buss, DCO Fraser and DCM Yates are also present.

The content of conversation between DCM Dix and DCO Paschali remains unclear. DCO Paschali is observed on CCTV doing most of the talking.

Section 7: Conclusions

There is CCTV evidence that a conversation occurred between DCM Dix and DCO Paschali at the door of room 7, on 25th April 2017 along with other staff. The content of the conversation remains unclear.

As a witness DCM Dix was unable to provide any information from his recollection of what took place.

It is clear that DCM Dix failed to enquire appropriately in to the circumstances surrounding the incident that had taken place.

Completed
by John Howgate

Signature _____

Date 12/09/2017

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