



Date:	6 th September 2017	
Meeting Commenced:	11:15 HRS	
Meeting Concluded:	13:09 HRS	
Location:	BLOOM HOUSES ILC.	
Employee:	CHARLIE FRANCIS	
Representative:	NONE.	
Interviewers:	PETER SMALL.	DAN TOMKINS
HR Representative:	NONE.	

Terms of Reference shown and acknowledged

MR CHARLIE FRANCIS ATTENDED BLOOM HOUSES ILC AT 11:15 HOURS ON WEDNESDAY 6th SEPTEMBER TO BE INTERVIEWED IN LINE WITH THE POLICY AND PROCEDURES REGARDING INVESTIGATIONS FOLLOWING CONCERNS AND ISSUES RAISED FROM BBC PANORAMA RESEARCH.

INTERVIEW COMMENCED AT 11:15 HOURS AND MR FRANCIS WAS INTRODUCED TO THE INVESTIGATIVE INTERVIEWERS MR PETER SMALL, DIRECTOR HMP RYD HILL AND LEAD INVESTIGATOR AND SENIOR OPERATIONAL MANAGER DAN TOMKINS HMP YOI PALL, INVESTIGATIVE OFFICER.

MR FRANCIS WAS NOT ACCOMPANIED BY A TRADE UNION REPRESENTATIVE OR WORK PLACE COLLEAGUE AND STATED I AM HERE TO HELP.

11:18 Terms of reference issued to Mr Francis to read to Dan Tomkins (DT)

FORMAL INTERVIEW COMPLETED DT & PS

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PS How long have you been at Brook House?

CF 6 YEARS started as an ACO the DCO I was handpicked to work in the CSU by management and the area is difficult area to work with not only self harmers and also the guys down the block. It is not a place for newbies that are new down there. It can be a difficult day due to varying incidents

PS That can be difficult to keep up with?

CF With the right team it works like clock work so you can deal with an incident and the team to cover each other

PS Why were you put in CSU?

CF I don't know when I was control a Security I would work down there especially on nights
When the staff asked I was approached by a manager I said I would go down there and it went like that. Within a week I was down there after wanting to have

PS How long are you in CSU?

CF 2 nearly 3 years. I enjoy it down there I have been assaulted and saved lives maybe 3/4.
Least one was an epileptic who had been using spice.
Detainee on observation we don't do the obs every 60min I put put him 20 mins earlier went to CSU glanced in on the room on the way back didn't look right, went in as he had a belt round his neck

PS With a new team does that cause pressure?

CF Yes as the one with experience you are always telling them what to do. Sometimes even to do it yourself.

PS Along with having to show people you have to check ones?

CF I will say 90% of staff will say I have the patience
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to continually be there showing stuff perhaps time and time again.

PS When did you complete your ITC and training would you say you are up to date

CF I would say so. My yearly refreshers are coming up.
Cant remember was around June/July

PS Yearly refreshers?

CF So back in class room and cover ITC stuff and go through any thing that's changed
I am ACDT assessor to which I was asked to do I have had to assess a few and sometimes can be only one on a weekend and have maybe 4 or 5 to do
When assessing you have to get it right because you have some ones life in your hands you get wrong and they take their life I've read it wrong
I work closely as well with healthcare and learnt a lot from them.

PS You received the letter from BBC

CF From Ben Sanders not BBC

PS Did you watch it

CF Yes

PS BBC mention 3 specifics / key concerns first two relate to incident 25 April do you recall it?

CF Yes, Can't think who was on E wing
Remember thinking Yan was there ex prison officer I think

PS Whats he like?

CF Hes ok, He would not be my choice for E wing.

PS Why's that?

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CL He come for seg I think we don't cross very often due to the shifts
Only work a few time with him my opinion is he is a bit fraste for there, maybe because Zan too soft.

I started the shift to think your words were
he have a cry baby down the end D1527

I assessed him when he come in. As the day progressed had rather come in and they were like copy cat with each other. The one is 8 was more attention seeking than self harm.

PS Are notes made?

CL when on a constant everything is recorded is not every 15 minutes

you said he was a cry baby, he was emotional
in I did his review, recommended him to be seen by RND.

stated he missed his family and kids and could not go back home. Throughout the morning he had been shouting out the room or would be some type thing.

We didn't get out breaks that day due to short staff.

We had to go in a couple of times because he ligitured and then settle him down.

PS Did you agree with Jari's assessment?

CL, would not say I agree I knew it would be a hard day because he was needy and you get spare staff deployed down there.

About 5 now somebody shouted that it was Jan cut remember. He was in the toilet ligitured. we went and dragged him out. He had his hands holding the ligature and had to pull his out the toilet.

Jan had to get my fish knife to help cut the ligature off. The next thing I know you here and everybody was at the door somebody must of called response Lester that evening he was shouting and

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screaming, I think I told him we had enough of him he can't keep messing about so I told him to man up - I use that phrase a lot man up.
He said then tried to self stragulate with his hands.

I had been down the CSU and was on the way back and he was doing it again so I was like not again come on man up

PS What was the incident?

CF He had tried to self stragulate.

PS Where were you.

CF I was on my way back from CSU

PS Did you go in the cell

CF I was at the door.

PS What could you see

CF He was on the bed, Van was in the room in the middle. The constab officer was at the side, there was nobody holding him or anything

PS There was no restraint?

CF No - The cop I have was he was restrained it was when we pulled him out the toilet so in my eyes he wasn't restrained we had to pull him out to get the hyaline off him

PJ How what I know time was two incidents, with **D1527** were you present for both?

CF I wasn't I was on the way back CSU it was like oh no not again I don't recall going into the cell that's where I made a statement which was like not again come on man up.

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PS. We will take a break from the interview until
Dawn and I go back and check the CCTV
because we have footage on the second occasion
it shows you go to the cell with drugs before
you all exit together at some moments in time.

Interview adjourned at 12:05

Reconsidered at 12:44.

PS Have you had chance to recall the second
incident

CF If I sat in the room I don't recall anything
happening at that period being untended if I did go
in, we may have been in for a period of time
checking he was OK

PS You say you come back from CSU. You is
in there and he is on the bed

CF Yes that's my recollection

PS Footage shows at 1934 you come back from CSU
and enter the cell. You don't exit until 1942. You
entered the cell before Van Pascall.

CF. If sat in he was doing something who sat in
I don't remember he was on the bed, I may
have stood just in side the door. I did not
put hands on him. If he was self strangulating
I may have said man up.

PS Footage shows Jo Buss wait 1st the Callum Tulley
the DCO Fraser then you then Mr Pascall

CF. If a nurse was there he must of done
something

PS DCO Fraser visits the cell on a number of occasions
So people who are in there continually
between 1934 - 1942 are you DCO Tulley and
DCO Pascall.

CF If Fraser is looking up they that would of
been he, would have self harmed and
I would of said to lock the way down

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PS At 1942 - DCO Tulley looks at Pascalli makes
notion to send the mech and walks away
What is that about

CF I don't know. It was 1934 the way I'll have
just fed them. I am sure the first was
at 1700 Perhaps we had them back to front
by the nurse was there then you called
healthcare down but not necessarily at first
response
The sign callin^{or making} in
is ^{or making} in ^{or making} in

PS We will look at the Panorama footage.

Panorama footage shown to Charlie Francis 12/20/13

PS Do you remember any of this?

CF That was around 1700 time. If anything I have
had of an arm to stop him struggling himself

PS Did you have an arm?

CF I may of done and been on his right arm.

PS What can you see in the Pascalli on his head
you on his right arm and Callin Tulley on his
left arm
Would you describe this as anything other
than restraint

CF ~~It~~ Well trying to stop him self harming himself.
Yes it is restraint to stop him.

Diagram confirms position of staff.

(Footage continued)

PS Do you remember this (footage of choking)?
Did you hear that? (referring to footage)

CF. Yes

PS You are in that restraint an arms length away
and present
"Are you a man or a mouse" are they
your comments

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CF By the sounds of it yes. Why I said I don't know. We tried to get him to relax. I intended the recovery position.

PJ Why did he need the recovery position?

CF Anyone who self harms we put in the recovery position so we can exit the room.

(Paranormal reshown)

~~CF~~ That's my words but not meant the way in which it is portrayed - He may have been upset it way of bringing him back to reality

PJ You are present when a person states what was said about putting him to sleep and then restricts his air way
Did you do anything to stop that

CF I nudged Jan. This is what Jan refers to from earlier. say they are bullish in their behaviour.

PJ You are car trained and recently retrained where does it say that can be done

CF Because it could be classed as illegal

PJ Were you concerned?

CF I was concerned Jan went too far, I should of gone and reported it

PJ Why didn't you?

CF I don't know I haven't got an answer.
You see it now my judgement call was right they shouldn't be in CS4.

PJ You were involved in a restraint you were concerned about what Jan did.
Did you complete a use of force report?

CF. No I don't know why, I don't know why, you trying to get your head around it and your question should I or should I not

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thru a lot to get your head around

PS. You are experienced officer involved in a serious incident and failed to complete paperwork, report what you saw. Had picked for that area all the comments you make can you explain?

CF Probably in relation to trying and get him out of his hysteria. I saw him the next day he was ^{seen} OK. Perhaps I didn't report it to save Jan. I know we would get called up. I don't know why I did report it. Callum went a day shocked, perhaps I was I not sure. Jan, was out of order. I am linked to it because of my presence and my comments.

PS You are an ACDT assessor. Trained in the care of vulnerable detainees. In that incident I can't see where he was more vulnerable than he was at that time. How do you think he felt both arms restrained and someone pressing into his throat?

CF He isn't going to feel good. I should have done more to have stopped it.

PS we will move onto the oral point raised (Panorama footage shown 13:24)
Do you remember this?

CF It wasn't me saying that. It was Steve Webb?

PS were you present?

CF I was present there yes. It was ^{not} me saying that it was ^{big} Steve. Steve Webb DCM he was in the white shirt.

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PS Another member of staff state he wanted to punch the cunt you said "If you don't I will".

CL That was a flippant comment at the end of the day. It had been a long day with lots going on over the day, what that occurred to was the only detailed thing I saw and made an off the cuff comment if you don't I will

PS What message does that send out?

CL It happens all the time. It an off the cuff release mechanism.

PS Saying you want to punch at Detainee?

CL I may have said it but I wouldn't do it
It had been a long day I had milk thrown at me and I stepped back left the DM to deal with it
He may have said I want to punch him and I have said if you don't I will

PS Is that acceptable

CL It's a way of releasing frustration by saying something
You have a bad day down then I am pretty sure going to make an off the cuff comment.

PS Do you not feel that as an experienced member of staff that sets the right example.

CL No it doesn't. But ~~we~~ ^{or} we had a shit day

PS Is there anything else you wish to add?

CL Well you are likely to throw something else out me
Decisions that you are going to hang someone out to dry.
Is a case of going through the motions

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PS. Do you have anything more you want to say in relation to what you have seen in my terms of reference.

CA No I have answered what you have asked.

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