

From: Noble, Heather
Sent: 10 November 2017 12:17
To: Stephen Cotter
Subject: FW: E Mail as requested

Hi Stephen

As promised.

KR

HEATHER NOBLE
Human Resources
G4S Custodial & Detention Services

Mob: [redacted] DPA
Email: [redacted] DPA



From: Stacie Dean
Sent: 05 January 2017 15:58
To: Petherick, Jerry; Noble, Heather
Subject: Fw: E Mail as requested

From: stacie dean [mailto:[redacted]] DPA
Sent: Thursday, January 05, 2017 03:55 PM
To: Stacie Dean
Subject: E Mail as requested

Good Afternoon Jerry,
My apologies but all of my files on my work e mail appear to have disappeared so I have had to scan and copy the e mail regarding DCOs Fagbo and Instone-Brewer below .
In addition there were other things I didn't mention when we met on the 3rd as below;

The 2015 EDRs were not completed at Brook House and the figures submitted were false so that the bonus scheme would still apply. All of Tinsleys were completed, countersigned and QA'd by myself or Sara.

The Action Plan given to you after the Brook escape claimed to have been completed after the escape at Colnbrook, this was a lie. The AP you were given was cobbled together the morning after the Brook escape. Nothing had been done by either Neil or Steve and Ben was fully aware nothing had been done.

In relation to cost saving and my being moved, it's frustrating that Cedars was given a "money is no object" closing party when I was moved for financial reasons?

I have not been given any bonus objectives yet this year and understand this has been done for others. I wrote my own bonus objectives last year and this year.

In the case of the DCOs we discussed, they are also known to be supplying spice to detainees yet there has not been a single staff search since this information has been known, Steve constantly fobs off decisions.

I wanted to ask why the structure at Tinsley had been changed and forgot to do so. Could you please let me know why the Head of Tinsley role was increased in grade, bearing in mind the overall increase was only 9 beds in total? Also my Job description was the same as the Head of Brook apart from deputising for the director so I'm unsure why the change of grade was decided?

E Mail Below:

Sent from my iPhone

Begin forwarded message:

From: Stacie Dean <[redacted] DPA >
Date: 30 November 2016 at 14:11:18 GMT
To: "[redacted] DPA" <[redacted] DPA >
Subject: FW: [redacted] D5100

Stacie Dean
Head of Tinsley House,
Custodial & Detention Services
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From: Stacie Dean
Sent: 16 June 2016 14:13
To: [redacted] DPA ([redacted] DPA)
Subject: FW: [redacted] D5100
Importance: High

Hi Lee,
As discussed earlier, this is just one of a few!!

Stacie

From: Stacie Dean
Sent: 25 October 2015 16:54
To: Saunders, Ben; Stephen Skitt
Subject: [REDACTED] **D5100**
Importance: High

Hi Both,
This detainee made a complaint to me about his treatment by DCOs Fagbo and Instone Brewer.
He claims they have spent the last week goading him, taking it in turn to give warnings, ignoring him and deliberately going to his room to remove items (such a pillow he claims another member of staff gave him??) He claimed that yesterday they came to his room while he was asleep to issue a warning and shouted in his face which was why he "lost it". Don't get me wrong, he is far from the nicest detainee and has a bad history but every time there is an issue on D Wing I always receive complaints about these two in particular.
While I was on D Wing yesterday Babs received a call from a female DCO (think it was Lisa Strange) who was asking what he had done now to make it all "kick off". Babs was very guarded in front of me but I could tell that the female was making comments which suggested Babs does this a lot and she wasn't impressed. When I spoke with him about his issues with [REDACTED] **D5100** he told me that there have been lots of problems but when pushed he admitted he hadn't SIR'd it. I told him it limited what action we could take if he didn't report things and low and behold I received 2 very elaborated SIRs this morning from both DCOs backing up their side of the story.

Other staff and DCOs also told me that they need splitting up as they are always causing issues and whilst [REDACTED] **D5100** behaviour was far from appropriate they also felt he had been goaded. I do think this needs looking into as much as I would love to trust the staff and their account I simply don't. Hope that doesn't sound too harsh.

Stacie Dean
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